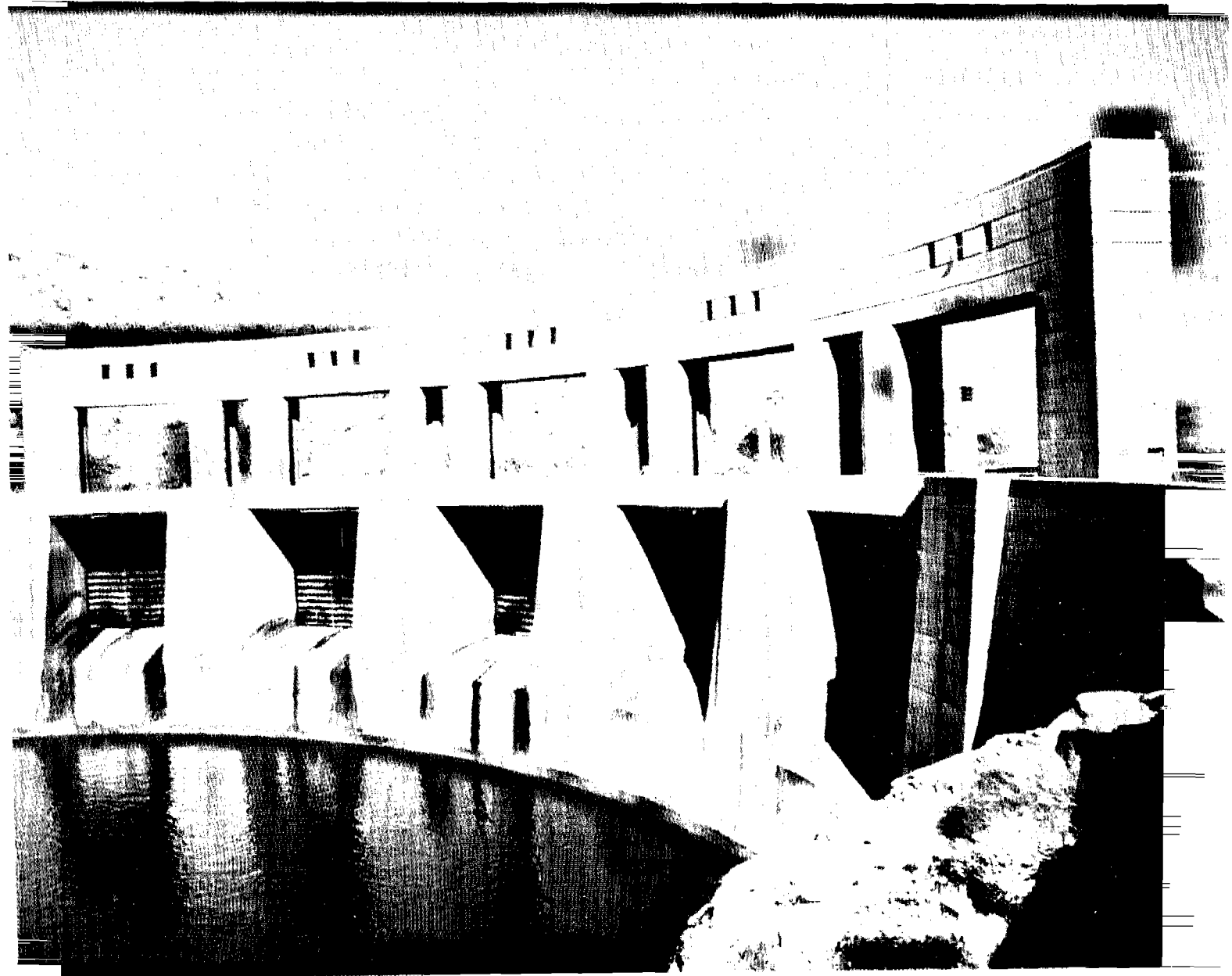


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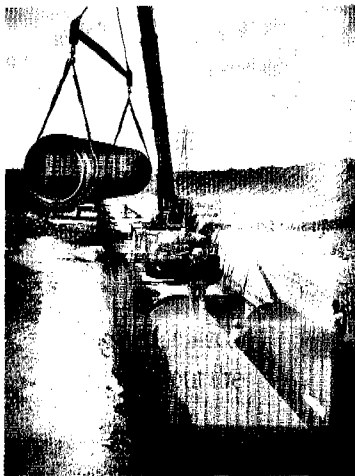
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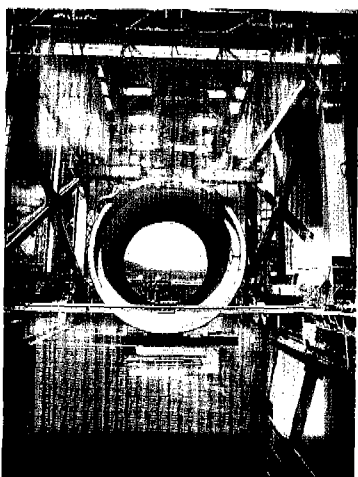




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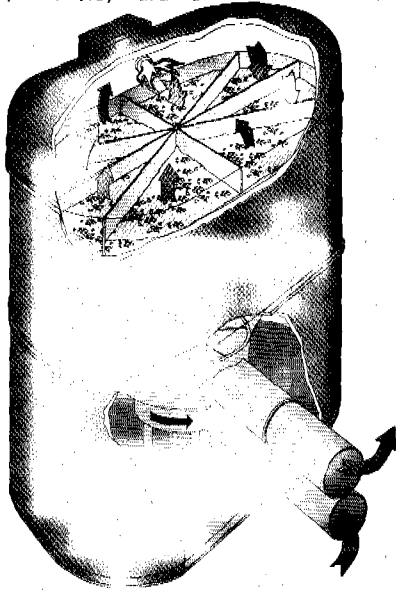
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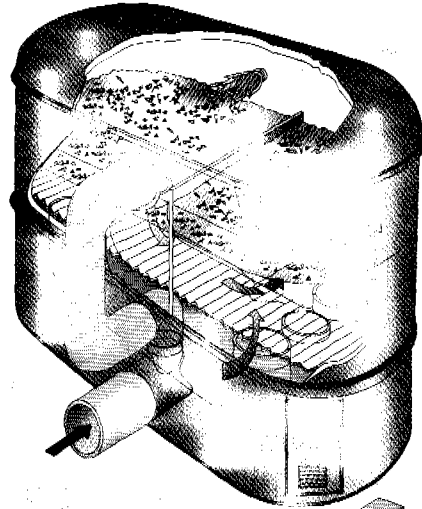
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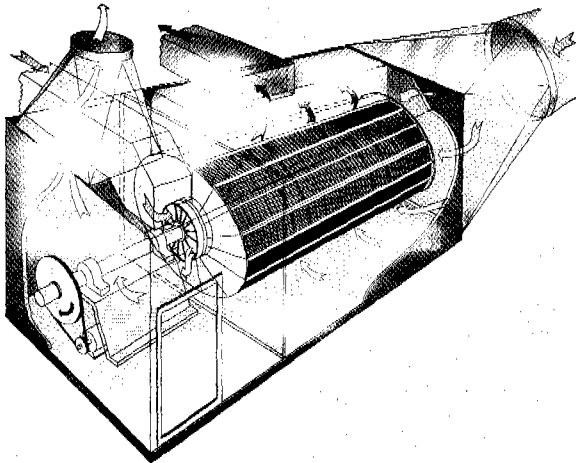


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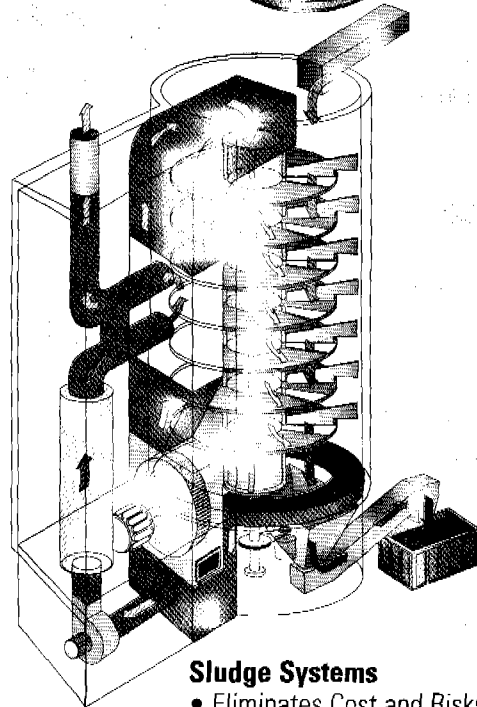


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# WATER

## Management

### International 1996

**Managing Editor**  
Robin Wiseman



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## Foreword

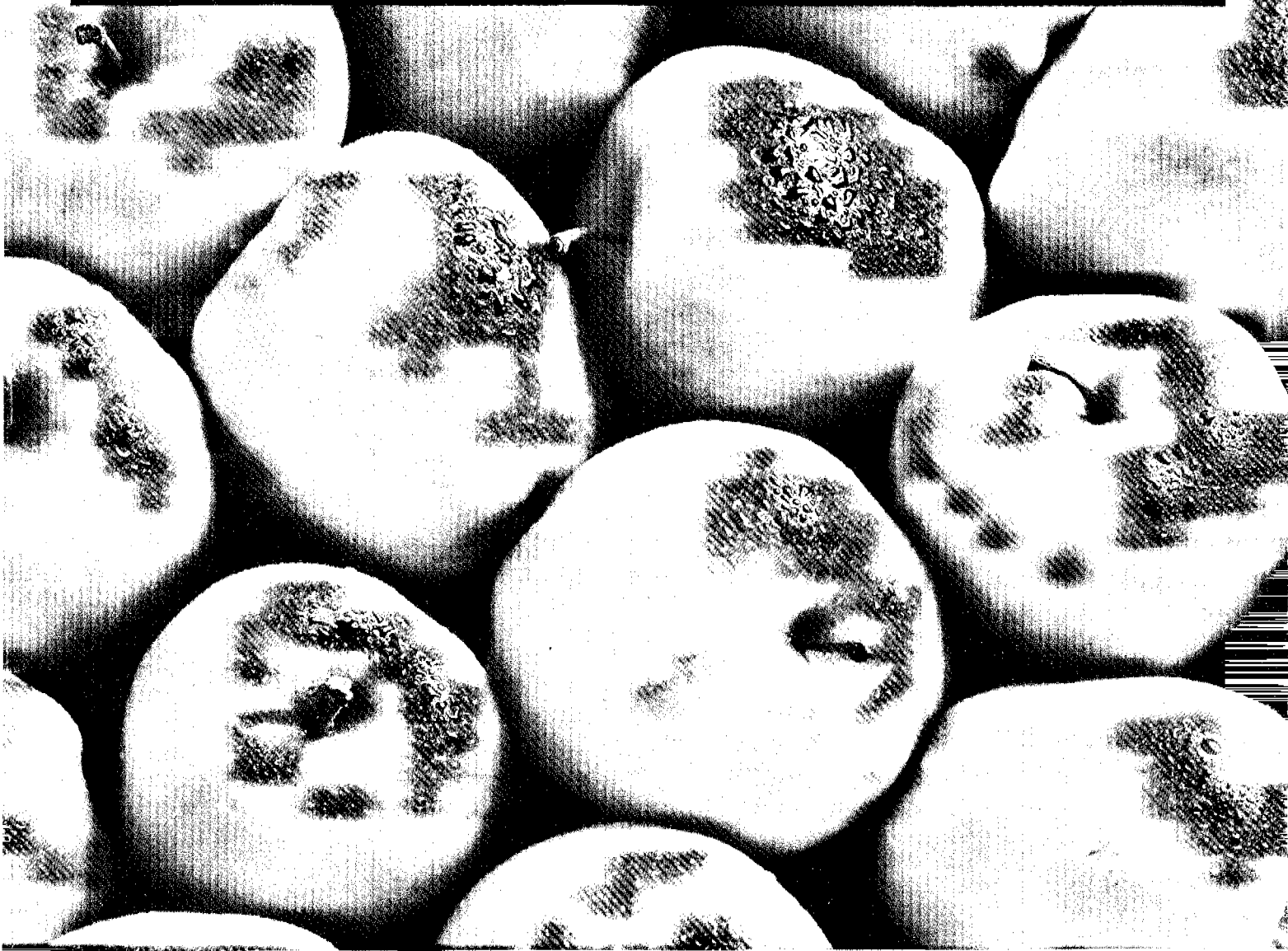
**T**his is the first edition of *Water Management International* following four years as *Water Management Europe*. The change of the title reflects the publication's need to reflect activities all over the developed world, many of which had to be disregarded in its previous incarnation.

To illustrate the new breadth of scope, in this edition we have an article from the Water Environment Federation, the major US wastewater association, giving a different angle to the old topic of the reuse of sewage sludge. From South Africa, Des Kerdachi of Umgeni Water, the country's second largest water supplier, describes the new process evaluation facility the company has just opened.

This is the last *Water Management International* edition I shall be editing, and I would like to issue a general thanks to all those who have contributed articles to the publication this year and in the past.

*Robin Wiseman*  
*Managing Editor*

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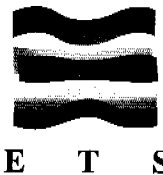
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# Setting strategy for Danube clean-up

**David Rodda, Danube Programme Coordination Unit**

*In 1994, the countries around the river Danube, and the European Union, completed and signed a convention setting out protection measures for the Danube catchment. Last December, they agreed an Action Plan, the goals and priorities of which are described in this article.*

**T**he countries of the Danube River basin and international institutions met in Sofia, in September 1991, to draw up an initiative to support and reinforce national actions for the restoration and protection of the Danube River.

The countries, as a result, agreed the content of the Environmental Programme for the Danube River Basin (the 'Programme') with the sponsors of the Conference and set up a Task Force and a Programme Coordination Unit (PCU) in 1992. The PCU is now based in Vienna.

The Programme supports monitoring, data collection and assessment, emergency response systems, and pre-investment activities, which provide for an analysis of 17 tributary catchments in the basin, integrated with institutional strengthening, capacity building and activities of Non-Governmental Organisations. Major donors are the European Commission PRARE programme and the Global Environment Facility for which the implementing agency is the UN Office of Project Services.

Earlier in February 1991, the Danube countries and the European Union agreed to negotiate a Convention setting out protection measures for the Danube catchment.

This was completed and signed in Sofia in 1994 and has the title 'Cooperation for the Protection and Sustainable Use of the River Danube' (the Danube River Protection Convention/DRPC). The Convention is aimed at achieving sustainable and equitable water management.

## **International Commission**

An International Commission is being legally established to provide a framework for regional cooperation under the Convention and will be supported by a Secretariat. It is planned that the activities of the PCU will be handed over to the Secretariat once it is established with sufficient resources.

## **Strategic Action Plan**

A major activity of the Programme has been to draw up a Strategic Action Plan (the 'Plan'): The Plan sets out the goals and priorities for improving environmental management in the catchment area. Completed and adopted in December last year, the Plan provides a comprehensive account of the action required and supports and complements the DRPC. This paper briefly describes the content of the Plan including its goals and priorities.

The Danube River is 2857km<sup>2</sup> long; the basin covers 817 000km<sup>2</sup> in 17 countries in the heart of central Europe. The population in the Danube basin is about 80 million. The basin includes many important natural areas, including the Danube delta — the second largest natural wetland area in Europe.

The basin supports the supply of drinking water, agriculture, industry, fishing, tourism and recreation, power generation, navigation, and the end disposal of waste waters. These intensive agricultural, industrial and urban uses have created problems of water quality and quantity, and reduced biodiversity in the basin.

## **Most important problems**

From the evidence collected during the operation of the Programme since mid-1992, the most important problems (not in order of importance) affecting the health of the Danube River ecosystems and the water users in the basin are:

- High nutrient loads (nitrogen and phosphorus);
- Changes in river flow patterns and sediment transport regimes;
- Contamination with hazardous substances including oils;
- Competition for available water;
- Microbiological contamination; and
- Contamination with oxygen depleting substances.

These problems are well known in Western Europe and are generated, for example, by wastes from cities and industries, chemical fertilisers, and manure from intensive and large-scale livestock operations. Collectively they contribute to the pollution of the surface waters and the groundwater.

Of particular concern in the Danube basin is the raising of nutrient levels and resulting eutrophication which provides a critical impact: pollution on the North-West shelf of the Black Sea.

Other highly polluting activities in the Danube basin include petrochemical processing, iron and metal processing, timber, paper and pulp, and municipal waste disposal.

### **Microbiological contamination**

As might be expected, particularly in those river reaches where wastewater treatment and animal slurry containment is limited, microbiological contamination is a problem.

Further, inadequate wastewater treatment and disposal means that urban and industrial discharges contribute significant quantities of substances causing heterotrophic growth and oxygen depletion.

Another aspect of the overall environmental problem is that the practices and policies in different sectors can be a constraint on

## **Another aspect of the overall environmental problem is that the practices and policies in different sectors can be a constraint on effective action**

effective action. Most of the sources of the pollution and water quantity problems result from a variety of population-based activities in cities, rural towns and villages including transportation and production activities in industry, energy generation, and agriculture.

### **Key actors**

Given this situation, the overall conclusion is that the key actors for change must be the public authorities institutions, public and private

enterprises, non-governmental organisations (NGOs) and the general public. Elected Governments at national, district and local levels have the responsibility to define and implement regulatory programmes and therefore can play an important role in providing incentives, removing obstacles, and creating a climate which supports effective integrated water management.

It is expected that local and international financing institutions will play a key role in providing the considerable funds to bring about the necessary actions and improvement.

The Plan is an important result of the first three-year phase of the Programme. It lays out strategies for overcoming the water-environment-related problems in the basin. It sets short, medium and long term targets and defines a series of actions to meet them over the short-term, namely within a period of three years and in the medium-term, effectively within a period of ten years.

A series of actions to achieve these targets is set out for public authorities, at central, district and local levels; municipal water companies and utilities; industrial enterprises; the general public and NGOs; and for agricultural enterprises and the farming community.

These actions build on the acceptance of the precautionary principle, the 'polluter pays' and 'user pays' principles, the use of Best Available Techniques (BAT) and Best Environmental Practice (BEP), the control of pollution at source and a regional commitment to cooperation and the sharing of information.

### **National Action Plans**

The intention is that the actions will be implemented through National Action Plans (NAPs) to be drawn up by the Danube basin countries, assisted by the Programme where necessary. The NAPs will be crucial in identifying priority projects and preparing, funding and implementing them. In Germany and Austria significant progress has been made towards reducing pollution so that the main emphasis of the Plan is on action by those countries in transition.

The Action Plan addresses both local and regional (basin-wide) concerns and emphasises actions that have both local and regional benefits. Local needs and problems

## **It is clear that there is a significant resource gap between the proposed actions and the available funding**

will normally be the most important criteria for actions and investments in each country.

By participating in the Programme and by signing the Danube River Protection Convention, the Danube countries are committed to addressing regional and basinwide problems.

The Plan has four — equally important — goals:

- Reduce the negative impacts of activities in the Danube River basin and on riverine ecosystems and the Black Sea;
- Maintain and improve the availability and quality of water in the Danube River basin;
- Establish control of hazards from accidental spills; and
- Develop regional water management cooperation.

### **Key sectors and policies**

Key sectors and policies which give direction to the planned action are and include:

- Phased expansion of sewerage and municipal waste water treatment capacity;
- Reduction of discharges from industry;
- Reduction of emissions from agriculture;
- Conservation, restoration and management of the wetland and floodplain areas of the tributaries and main stream of the Danube River basin;
- Integrated water management;
- Environmentally sound sectoral policies;

- Control of risks from accidents; and
- Investments.

### Short-term action plan

From these, the short-term action plan covers:

- Elaboration of National Action Plans (NAPs);
- The completion of integrated tributary river basin plans and revised water allocations and water use permits;
- The completion of wetland inventory conservation and management programmes and a variety of issues such as adoption of consistent water quality objectives and criteria;
- The completion of regulatory and permitting reform programmes;
- The adoption of emission limits for polluting discharges;
- Provision of an information strategy;
- Assessment of critical loads;
- Completion of effective and comprehensive monitoring, warning and laboratory systems; and
- Capacity-building activities.

### Medium-term action plan

The planned medium-term action is to:

- Complete a pollutant emission inventory;
- Adopt and implement hazardous substance control legislation;
- Introduce regulations for fertiliser storage, handling, and application;
- Draw up wastewater and sewerage investment priorities;
- Complete existing municipal wastewater treatment plants;
- Complete conservation and restoration of priority wetlands
- Invest in highest priority sewerage and municipal wastewater treatment capacity extensions;
- Introduce environmentally sound agriculture policy reforms;
- Demonstrate Best Environmental practice for use in agriculture,
- Complete pilot and demonstration projects for manure handling, storage, disposal, and application
- Introduce of phosphate-free detergents and ban phosphate-

containing detergents; and

- Implement a phased application of emission limits.

### Longer-term action

The above covers action which is most vital to get started with a high degree of urgency. There are, however, a range of actions which, even now, can be foreseen for the longer term — the completion of municipal and industrial wastewater treatment plants started in the medium term; a change to sustainable agricultural practices; and the restoration of the natural purification capacity of the Danube and its tributaries.

The specific problems to be addressed are highly diverse and

## Urban and industrial discharges provide significant quantities of substances causing heterotrophic growth and oxygen depletion

vary from country to country. Thus, actions will also vary and they will need to be implemented by public authorities at central, district, and local levels; municipal water companies and utilities; industrial enterprises; the general public and NGOs; agricultural enterprises and the farming community.

A major point of discussion during the preparation of the Plan centred on its financing. The position of the international financing community is that though they can provide some assistance to Danube countries on priority actions, long-term financing will have to be met primarily from within the countries themselves.

### Significant resource gap

Although no total estimates of the costs of the actions proposed in this Action Plan have been provided, as

accurate data on which to base costs were not available, it is clear that there is a significant resource gap between the proposed actions and the available funding.

The NAPs are designed to address this aspect, and it was the view of the Task Force that certain action must be taken, namely to develop a financing plan (domestic and international) in order to identify what funds are available and what funds are needed to meet the most urgent and short-term priorities. This should be coupled with discussions in governments involving the Ministry of Finance and all relevant ministries to develop a financial plan for dealing with the most urgent and short term priorities and then earmarking funds for the transfer of training and know-how.

In close association with this planning, mechanisms should be initiated for making loans so that environmental improvements may be most realistic as well as being affordable for Danube countries in transition.

### Meeting targets

The three-year Environmental Programme for the Danube River Basin, set up in 1992, is meeting its targets, funds allotted are being committed, and a new phase is being discussed.

While formal decisions about continuing the funding of the priority aspects have yet to be made, there are also many other issues to be addressed. These are being made known to the financing partners and hopefully a decision will be reached this year. ■

The views expressed in this paper are those of the author and do not in any way represent the views of any member of the Task Force or the European Commission.

#### Biography

David Rodda is team leader of the Danube Programme Coordination Unit, based in Vienna, Austria.

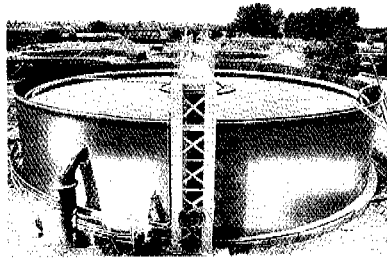
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# Turkey's irrigation masterplan evolves

J van der Vliet and AJ van Achthoven, Euroconsult

*Major irrigation development in Turkey up to 2001 has been given an investment strategy. The study's findings provide a good insight into public irrigation development and the way it is planned, implemented and managed in Turkey.*

From 1990 to 1992, Euroconsult, combined with local expertise from DAPTA, SU-YAPI and TEMELSU, was involved in the preparation of an investment strategy for major irrigation development in Turkey, called the Irrigation Master Plan (IMP) with the following objectives:

- To provide an Indicative Investment Programme (IIP) for major irrigation development in the period 1992-2001;
- To analyse present operation and maintenance (O&M) practices; and
- To design a computerised management information system (MIS).

## National economy

Turkey has a growing population (2.2 per cent each year, currently), a healthily increasing GDP (6 per cent) and significant urbanisation and industrialisation. The share of agricultural labour in the total labour force has declined steadily. While in 1950 around 75 per cent of the population lived in village areas, this percentage has decreased to 40 per cent in 1991. Economic growth, population growth and urbanisation profoundly affect and will continue to affect agriculture in several ways. Domestic demand will increase; consumption patterns will change; agricultural labour will decline in absolute numbers while

shortages in cheap agricultural labour (cotton picking) will rise; agricultural mechanisation will increase; labour saving methods in irrigation will be used; in areas with sufficient rainfall the tendency of growing rainfed, rather than more labour intensive irrigated wheat may become more pronounced.

## The agricultural sector

At present a third (27.7 million ha) of the total land area of Turkey (77.9 million ha) is used for agriculture.

The agricultural sector plays an important role in the Turkish economy, but its share in GDP continues to decline. In 1989, it accounted for nearly 19 per cent of GDP, 9 per cent of exports and 51 per cent of civilian employment. Future growth in output now depends on growth in agricultural productivity, since there is no more agricultural land available.

## Irrigation development

Because of low and unreliable rainfall in large parts of the country, irrigation is important for agricultural production. The benefits from irrigation depend on cropping patterns, yields, input costs and crop prices. These in turn depend on the level of irrigation development, markets, agricultural extension support and the irrigation ratio.

The irrigation ratio is defined as the area actually irrigated divided by the net irrigable area of a scheme. The target is to achieve, on average, an irrigation ratio of 90 per cent within 3 years of putting the irrigation scheme into operation. In areas with sufficient rainfall farmers continue growing rainfed wheat because of its favourable returns compared with irrigated agriculture. In such areas, the full benefits of an irrigation system are generally not attained.

The creation of public irrigation infrastructure, referred to as major irrigation, has been pursued vigorously

Land resources	Area (million ha)
Total area of Turkey	77.9
Agricultural area	27.7
Potential gross irr. area	8.5
Present gross irr. area	4.0
Present net irr. area constructed by DSI	1.7
Expected net irr. area to be constructed by USI up to 2001	1.1

since the 1950s and continues to receive undiminished government support. It has contributed substantially to agricultural growth.

The potential for irrigation development is estimated at 8.5 million ha. Currently some 4 million ha are under irrigation. In the period 1992-2001, it is expected that an additional area of about 1.1 million ha will be brought under irrigation by the state.

Irrigation development is carried out by both private and public sectors. The public sector, consists of USI and GDRS. The State Hydraulics Works Department, DSI, employs over 45 000 personnel and is responsible for

construction, from the dams down to the tertiary level; operation and maintenance of the schemes; and for maintaining the statistics of irrigation.

The other organisation is the General Directorate of Rural Services, GDRS, employing 30 000 staff and is responsible for on-farm works, such as on-farm irrigation and drainage and land levelling, together with the private sector, consisting of farmers and groups of farmers.

DSI has so far developed 1.7 million ha (see Table) of the 4 million ha currently under irrigation. The projects that do not require complicated civil works have already been completed. It therefore seems likely that future irrigation projects will be implemented mainly by DSI. The main irrigation area to be developed in the near future is the South-Eastern Anatolia irrigation project (GAP) of over 1 million ha.

### Project costs

DSI investment cost of main irrigation works is the main cost component of irrigation. GDRS cost of on-farm development is generally less than 15 per cent of the DSI investment cost per ha.

The project costs fall into five categories:

- DSI average investment cost for major irrigation works, including dams, comes down to TL 13.0 million (Turkish Lira 1000 = US\$ 0.34 (1991)) per net ha;

- On-farm development by GDRS, such as land consolidation, including reparcellation, on-farm irrigation and drainage, farm roads and land levelling with an average cost of TL 1.75 million per net ha;

- Expropriation of land and other property requires TL 0.90 million/ha on average, or 6.7 per cent of the DSI investment for major irrigation works.

- Farmers are assumed to pay for certain types of land improvement and for the installation and operation of sprinkler systems in steeply sloping areas, as heavy land levelling and terracing are considered detrimental with a view to soil conservation and erosion.

- Operation and maintenance (O&M), which is paid for by the farmers

themselves, but prefinanced by DSI.

### Indicative investment programme

Irrigation makes a substantial contribution to agricultural production and annually a sizeable sum of money is invested in the construction of irrigation works. As the cost of finishing ongoing and implementing new projects by far exceeds the projected budget, it is necessary to prioritise projects to be included in the DSI investment programme for 1992-2001. The IMP study was initiated to serve as a guideline for public investment in irrigation development.

In the period 1978-1990, the major irrigation projects budget of DSI averaged 29.3 per cent of agricultural sector investment, or 0.95 per cent of GDP. These two parameters were used in projecting DSI investment budgets for the period 1992-2001. The growth in GDP was projected between 5-6 per cent. The indicative investment schedule has been based on the lower range of projected growth. In real terms, available DSI budget is therefore projected to grow by 5 per cent annually.

DSI's major irrigation projects budget for the 10-year planning period is projected at TL 16 200 billion, increasing from TL 1 288 billion in 1992 to TL 1 998 billion in 2001.

The projected budgets include foreign credit, because DSI budget estimates are partly based on credit supply. In the period 1984-1991, credits of the World Bank and the European Community accounted for 13.9 per cent of the total DSI major projects budget. Credit committed for the period 1992-1995 amounts to 12.6 per cent of the budget.

For on-farm development in projects to be constructed by DSI in the planning period, GDRS would require a cumulative budget of TL 2 000 billion.

For the purpose of investment planning, three main groups of irrigation projects are distinguished:

- Earmarked projects — those under construction. They will have to be completed without regard to their economic viability. Included are projects such as the World Bank financed drainage projects (Core programme),

flood control projects and projects which are nearly completed. The completion of these works will require TL 1 404 billion or 9 per cent of the DSI investment budget postulated for the ten-year period 1992-2001.

- Ongoing projects — Some of these have been fully contracted, others only partially. The contract value from 1992 onwards amounts to TL 9 515 billion (58 per cent). To complete the partially contracted budgets would require an additional TL 2 356 billion.

- New projects — Both the earmarked and the ongoing projects constitute financial obligations for DSI to the amount of TL 10 919 billion or 67 per cent of the total budget estimated for the period 1992-2001.

### Project appraisal

Economic analysis was carried out for 227 projects, including 22 rehabilitation projects. Two main economic performance criteria were calculated for each project — the Internal Rate of Return (IRR) and the Benefits to Cost ratio, at 12 per cent (B/C). Projects with an IRR < 8 per cent were not considered to be economically feasible.

Out of 227 projects, only 107 projects (47 per cent) were eligible on the basis of this cut-off rate. The eligible projects were further ranked according to their multi-rank number, a composite criterion reflecting a project's status according to its economic performance and local development need. The two main factors determining economic feasibility are the cost of investment per ha and the expected irrigation ratio.

As the contractual obligations of DSI in the next few years exceed the postulated budgets, rescheduling of project funding is needed. This can be done by either continuing to fund all ongoing projects or to discontinue those shown to be not viable. From an economic point of view, the latter method is preferred.

### Economic impact

Implementation of the Indicative Investment Programme will result in considerable benefits. Its overall returns to investment would be much greater than those of the existing implementation schedule. It would

induce a 5.2 per cent growth in value added and 6.4 per cent in net farm income per annum.

Aggregate net farm income is projected to increase from TL 4098 billion to 8108 billion in 2005 as a result of the Indicative Investment Programme. This implies a growth rate of about 6.4 per cent per annum with, on average, an increase of net farm income at full development of TL 3.4 million per ha.

The labour costs are already deducted. Net firm income therefore represents the factors capital, land and water and entrepreneurship. Water charges should be paid from this amount. If full operation and maintenance cost at TL 0.26 million/ha and 1 per cent of the investment cost or TL 0.13 million/ha were to be paid by the farmers, the total water and amortisation charges of TL 0.39 million/ha would be about 11 per cent of the increase in farmers' net income. By far the majority of farmers and most of the irrigated cropping systems projected appear to be able to carry the 'full' recovery rate, at the same time leaving sufficient incentive to take up irrigated farming using the public system.

### Operation and maintenance

As part of IMP, an analysis was made of operation and maintenance practices with regard to DSI-operated irrigation schemes. Attention was paid to organisation, costs, available facilities, maintenance conditions, training requirements and policy options.

After completing relatively small projects, DSI transfers them to the local government or the farmer organisations. The larger schemes it continues to operate itself.

The annual cost of O&M is expected to increase considerably over the next ten years. The cost of O&M to the present irrigation system, including dams, is estimated at TL 363.9 billion, or 28 per cent of annual investment. At the present rate of irrigation development this percentage will, within 10 years, increase to 37 per cent.

To reduce the burden of DSI and to involve farmers in these activities, a number of measures are being proposed

to gradually increase farmers' participation in O&M and to rationalise DSI's O&M organisation.

Responsibility for the day to day operation and maintenance needs to be transferred to Water Users' Groups or associations of such groups. The Water User organisations would collect a contribution from the farmers on the basis of the present water charge system, approved by the membership.

Much of the maintenance work would need to be tendered to local contractors, generally leading to competition between contractors, resulting in better quality at reduced costs.

In addition to reassessing the role of the O&M organisation, it is proposed to upgrade DSI's capability for water resources management. Computerised water management at the basin and project level should improve water-use planning, also in view of possible future water shortages. They are also to invest in the means of communication and transportation, to remove the backlog of maintenance and generally streamline the O&M organisation.

A number of changes have been proposed in the IMP with regard to operation & maintenance of DSI-managed irrigation schemes. Most of them should be introduced gradually. To gain experience and develop methods suited to the situation prevailing in Turkey, new methods need to be tried out in one or two pilot projects.

### Management Information System (MIS)

Irrigation management and investment planning require detailed information on existing and proposed irrigation projects, including costs, benefits and technical detail. As part of IMP, a substantial database containing a large quantity of data relevant to the operation and maintenance of existing projects and benefit-cost analysis of ongoing and new projects on irrigation schemes has been assembled and existing records have been updated and improved in consistency.

The start for a computerised management information system (MIS) has been made and introduced at DSI. A main purpose of MIS is to make data

readily accessible to various levels of users. The computerised system will allow much greater manipulation of the data for analysis and reporting purposes.

The development of a comprehensive management information system covering all activities of DSI would require several years of work. The present MIS is to be seen as the first phase of a more comprehensive system. The development principle chosen for the MIS will be: 'start simply; beautify later'.

The project appraisal and ranking procedures adopted for the Irrigation Master Plan prioritise certain projects and exclude others from the indicative investment schedule. Before a final investment decision is made, however, it is necessary to review each individual project carefully. The MIS will allow quick assessment of the consequences of changes in project parameters and is now used for the annual updating of the investment programme.

The IMP resulted in detailed project prioritisation and implementation schedules aimed at maximising returns to public investment in major irrigation projects. Forecasted budget limitations, technical phasing of construction and many other practical considerations were taken into account.

Emphasis was placed on a phased privatisation programme for the operation and maintenance of irrigation infrastructure, especially at the tertiary level, improved cost recovery and the improved efficiency and cost-effectiveness of DSI itself.

These last measures will result in water user groups assuming increasing financial and technical responsibility for the operation and maintenance of tertiary irrigation and drainage infrastructure created by the State. Greater efficiency in the irrigation sector will be the result. ■

### Biography

J van der Vliet is Area Manager, Middle East and Southwest Asia, and AJ van Achthoven is Senior Land and Water Specialist for Euroconsult, the consulting engineers based in Arnhem, Netherlands.

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Water. Every drop counts.



# Process test plant aids African supplier

● Desmond Kerdachi, Umgeni Water

*South Africa's Umgeni Water is a regional water authority committed to supplying the 6.5 million people within its area with potable water by 2005. Its new Process Evaluation Facility aims to undertake evaluation and development of processes applicable to both developed and developing world environments.*

**U**mgeni Water, with an operational area in excess of 24 000km<sup>2</sup> is the largest supplier of potable water in KwaZulu Natal, South Africa. It produces approximately 800 Ml of purified water daily, which on a national basis is exceeded only by Rand Water (±2500 Ml/d).

Umgeni was formed in 1974 as a bulk supplier of purified water and currently operates over a wide area of Natal including the Greater Durban/Pietermaritzburg area. It has become increasingly involved in operations such as water reticulation and wastewater purification, and is the largest catchment-based water undertaking in Southern Africa, espousing the principles of Total Water Management.

The organisation has experienced a rapid growth over the past 12 years, and manages assets, including effluent disposal and purification works, worth R1200 million, with an annual turnover of R280 million.

## True regional water authority

Umgeni Water is an established regional water authority in the true sense and as such has the responsibility to ensure that the most appropriate

technology is utilized to meet its objective of a potable water that conforms to World Health Organisation (WHO) standards. The regional concept of bulk water supply has already streamlined services, provided economies of scale, and improved the quality of life of many people.

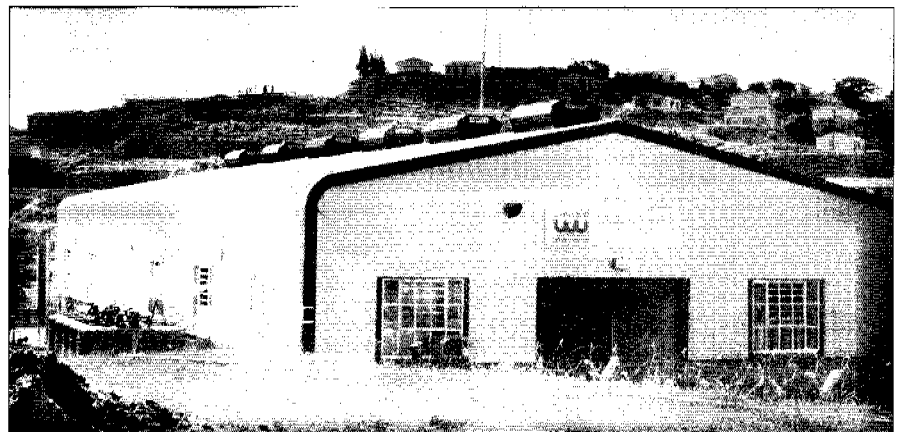
As a result of a major infrastructural study of the Umgeni Water supply which was completed in 1989, the Water Plan 2025 was produced. These findings, allied to a Strategic internal planning exercise, made it abundantly clear that there were vast inequities in the provision of services within the Umgeni Water area of supply. Urgent action was needed to address the

problem and Umgeni Water set itself the challenging objective of supplying safe water and sanitation to all within its supply area by the year 2005.

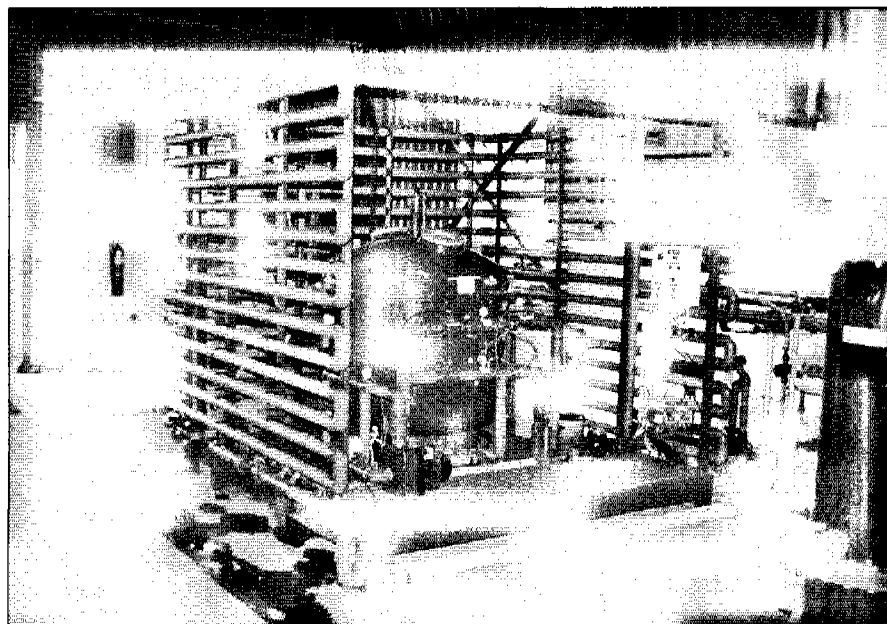
## Four million without water

It should be noted that 4 million out of 6.5 million people within the area of operation do not have access to a potable water supply. Out of this objective the Rural Areas Water Supply and Sanitation Plan (RAWSP) was born.

Early in 1990, Umgeni Water's concern with the impact of eutrophication on its water treatment process at the Wiggins waterworks and its commitment in terms of RAWSP to provide potable water to the rural and semi rural community, resulted in the need for a facility where process evaluations and development, applicable to first and third world environments, could be undertaken. It was realised that with the specialist multidisciplinary expertise available within Umgeni Water and an emphasis on commercialisation, innovative water treatment technology could be developed in conjunction with other



Umgeni Water's process evaluation facility.



This small packaged water treatment plant provides treated water to feed the GAC unit.

bodies including the University of Natal and the Water Research Commission. New technology could be licensed and made available to water treatment suppliers.

The concept was further extended to embrace training and education for employees and other organisations within Southern Africa, with respect to water treatment technology.

The overall project was accepted by the executive management of Umgeni Water and in 1992 the Process Evaluation Facility was commissioned with the following prime objectives:

- Evaluate and investigate both first and third world water treatment technology of interest to Umgeni Water and other organisations in Southern Africa;
- Utilise the expertise within Umgeni Water and other relevant institutions such as the University of Natal and the Water Research Commission, to develop appropriate cost effective water treatment technology in order to cope with changing water quality in Umgeni Water's area of supply;
- Fulfil a training role both for Umgeni Water's staff and the staff of outside institutions or organisations with respect to water treatment technology. Assistance could also be provided to other Southern African

water undertakings, especially those in developing areas; and

- Promote joint ventures with outside private companies where there can be a long term financial and technological benefit to both parties and to the water industry itself.

### **Process Evaluation Facility**

The Process Evaluation Facility (PEF) which is situated on the same site as the Wiggins Water Treatment Works is a separate facility on its own and consists of an administrative block and the main test building.

Within the test building is an evaluation area consisting of ten fully serviced bays which can accommodate 10 unit processes simultaneously. Each bay has an operational area allocation of 25m<sup>2</sup>. Additional provision is made for effluent disposal, a small workshop, storeroom, laboratory facility, and holding tanks. The raw water supply is the same as that received by the main treatment works on site.

The full-time staff consists of a manager, senior scientist (Chemical Engineering) and a chief technician (Chemical Engineering).

Part time staff consists of contract project workers as well as "trainee" chemical engineering technicians who have completed their diplomas at the local Technikon and need to complete

18 months hands-on experience at an approved organisation.

The facility has been in operation for 2½ years and is considered to be unique in South Africa. It is continually being visited by local, national, and visiting international practitioners in the water industry, with much attention and interest focused on the pilot plant activities and the facility itself.

### **Review of achievements and current projects**

A small-scale computerised water treatment evaluation unit forms a permanent feature of the facility. This unit was designed by Umgeni Water staff to simulate the unit processes of the two main water treatment facilities, namely Durban Heights (600MI/d) and the Wiggins Works (175MI/d).

Sufficient flexibility is available to vary the coagulation and flocculation energy, adjust the sludge blanket in the pulsator clarifier, vary the filter media, and use alternate disinfectants. This system has proved invaluable to Umgeni Water in assessing the performance and cost-effectiveness of a variety of primary coagulants (inorganic salts as well as blended organic/inorganic polymers) suitable for treating impounded water characterised by low turbidity <10 NTU and low in colour.

A further benefit has been the use of the unit to assist in diagnosing process problems. Since the unit has been designed to simulate the full scale process and records all the process parameters via the computer, it has proved to be a useful tool for operators and technicians to get practical training on a real model without worrying about the consequences of their mistakes on final water quality (as on a real waterworks).

The capacity of the automated conventional water treatment pilot plant is 5m<sup>3</sup>/hr with a rise rate range of 0-4m/hr and a filtration rate range of 0-7m/hr.

The system has a PC-based control and data acquisition system and is designed to operate in conjunction

with the pre-ozonation pilot plant.

A further permanent feature of the facility is a mobile pilot scale dissolved air flotation (DAF) unit capable of treating 1m<sup>3</sup>/h. The coagulation-flocculation compartments have a combined retention time of 16 minutes prior to flocculated water entering into the zone where dissolved air is released as fine bubbles which attach to the flocs and lift them to the surface where they form a buoyant scum which is scraped off.

This DAF unit has been used to evaluate coagulants to be used in newly constructed DAF unit of 30MI/d at one of the Inland Waterworks, and can also be compared to full scale performance on the conventional works on site at the Wiggins Works. The particular concern about the conventional plant's ability to cope with eutrophic water is being addressed by experimentation at the PEF with algal-rich water using DAF technology.

### Strong relationship

Over the past few years Umgeni Water's Scientific Services Division has built up a strong relationship with the University of Natal's renowned Pollution Research Group which is based in the Department of Chemical Engineering on the Durban Campus.

The Pollution Research Group is recognised by the Water Research Commission as a centre of expertise and the majority of the research projects undertaken by this group are financed by the Water Research Commission (WRC) on a contract basis. Mutual interaction between the Pollution Research Group and the facility is enhanced by the fact that the facility is in close proximity to the University. This cooperation has been further reinforced by post-graduate students undertaking experiments for their research grants at the PEF.

One Pollution Research Group project that has been financed by the Water Research Commission, and has occupied four bays at the facility since the commissioning of the facility, is the development of a cross-flow micro-filtration unit for rural water supply. Much importance is being attached to

this system because of its potential for application in rural areas and informal urban settlements not serviced with reticulated potable water.

The process is fully automated and controlled by PLC and uses no chemicals. It has a capacity of 16kl/h and operates at a pressure of 400kPa with a tube velocity of 4m/s.

In terms of performance, the unit, which consists of two modules each consisting of two curtains each containing 70 tubes of 12mm diameter, reduces the turbidity of the raw feed from 15 NTU to < 0.05 NTU and conforms to the microbiological standards of the World Health Organisation. The power consumption of is the order of 40kW and the permeate production with two modules in operation is 0.4Ma/day with a permeate flux of 100l/m<sup>2</sup>h.

Umgeni Water has recently completed a two-year WRC-financed project on evaluating performance criteria for water treatment package plants. This project comprehensively assessed the merits of 10 different package plants and will result in a document that will be disseminated nationally, and also be available internationally.

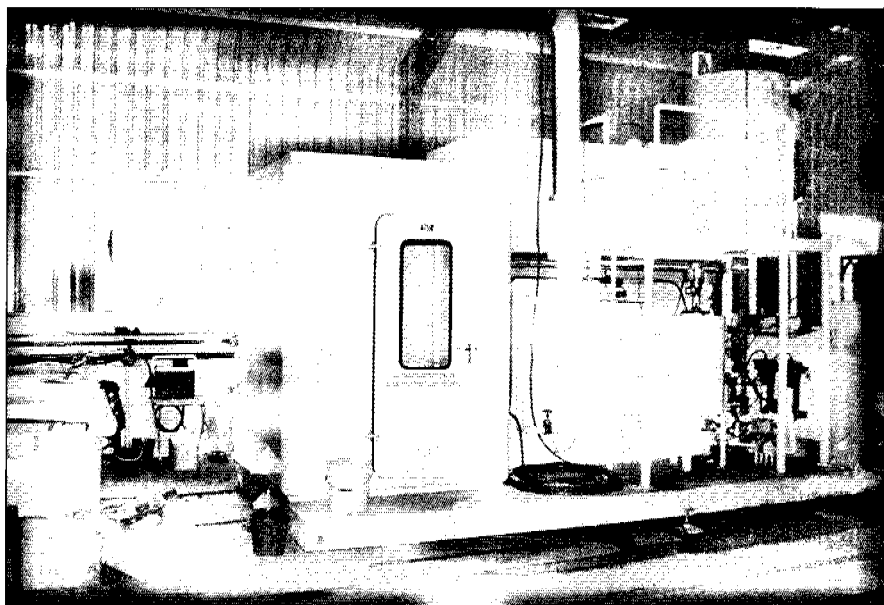
The findings of this investigation are of particular significance to Umgeni Water and South Africa where a heavy emphasis is being placed on the Reconstruction and Development

Programme (RDP) and the implementation of appropriate technology for water treatment in rural and semi-rural areas is a key component of the RDP.

The Wiggins Waterworks, which has an ozone facility is being upgraded from 175MI/d to 350MI/d, and attention is being given to the choice of advance treatment technology that will be able to cope with eutrophic water. Granular activated carbon (GAC) is the only technology that will simultaneously remove taste and odour compounds, organic precursors that contribute to trihalomethane formation, toxins from the predominant algae *Anabaena* and *Microcystis*, together with pesticides, herbicides and other 'undesirable' organics.

### Appropriate GAC technology

In view of the large capital cost for GAC estimated to be in the region of R80 million for the Wiggins Works and cognisant of the trend in the UK where GAC is being increasingly used to meet the EC directive of 0.1 µg/l for pesticides, Umgeni Water has embarked upon an ambitious project to establish the design criteria and most appropriate GAC technology to reduce the above mentioned pollutants to acceptable limits. This is based on the assumption that the predictions of eutrophication by the



The small-scale computerised water treatment evaluation unit simulates the unit processes of two treatment plants.

water quality specialists within Umgeni Water will materialise.

Thus a fully automated GAC pilot plant has been constructed. A package water treatment unit (producing filtered quality water) and ozonation facility is followed by 4 GAC columns. A coal-based carbon (similar to F400) and wood-based carbon (PI CA) are compared with and without ozonation. The choice of PICA carbon was as a result of the French experience and the potential benefits that could be derived in the form of reduced capital costs and the extension of the life of the activated carbon.

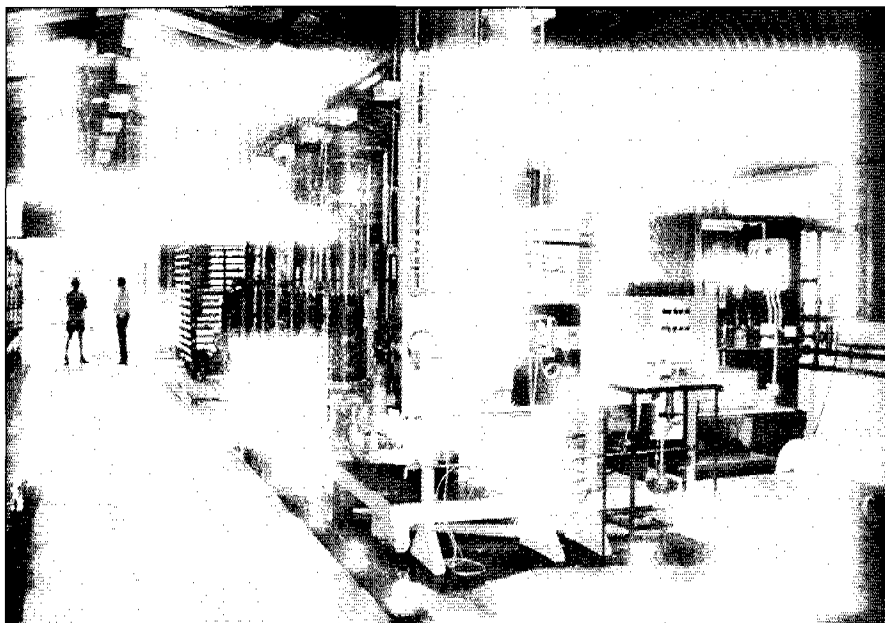
Known amounts of atrazine, geosmin and 2-methylisoborneol are being added to assess the performance of the comparative processes. As there are only low concentrations of organic matter in the water at present, little effect on biological activity has been observed.

The project has only just commenced and is being monitored closely. The Water Research Commission have also displayed much interest in this project, and have decided to finance the project which is being complemented by appropriate laboratory investigations, and the pilot scale use of peroxone as a substitute for ozone.

## Marketed externally

As part of the new emphasis on commercialisation by Umgeni Water, the facility is being marketed externally. Projects have been undertaken for a number of local private organisations and include the evaluation and optimization of a ceramic ultrafilter and a direct upflow filter. Umgeni Water has already derived financial benefit from one of these joint ventures, in the form of a royalty. The business arm of Umgeni Water is a closed corporation called "Umgeni Management Consultants".

This corporation, which is still in its infancy, will handle the commercial work of Umgeni Water and a substantial financial benefit from the activities of this commercial arm, in the form of fees, royalties, joint ventures and commissions is anticipated. The most exciting aspect



The fully automated granular activated carbon (GAC) unit with (in front) the ozonation unit

of this venture is that our commercial arm will be in a position to provide advice, support and back-up to organisations within and outside the borders of South Africa. "Umgeni Management Consultants" embodies a very real link between the public and private sector — a true partnership of business to the benefit of all!

## Business outside South Africa

Examples of commercial business already in progress outside of South Africa are the following:

- Training work in Lesotho, in conjunction with Wessex Water (UK);
- Technician work in Botswana, in conjunction with consultants;
- Preliminary work in Lusaka, in conjunction with the Lusaka Water and Sewerage Company, with whom Umgeni Water has a "Twinning Agreement";
- Training and management advice in Zimbabwe; and
- Preliminary work in Sierra Leone.

The Process Evaluation Facility also rents out space for suppliers of new and innovative process technology to demonstrate their products to potential clients or customers. A process engineer or technician to assist with process problems or pilot scale trials related to water, wastewater and industrial effluent can also be hired out.

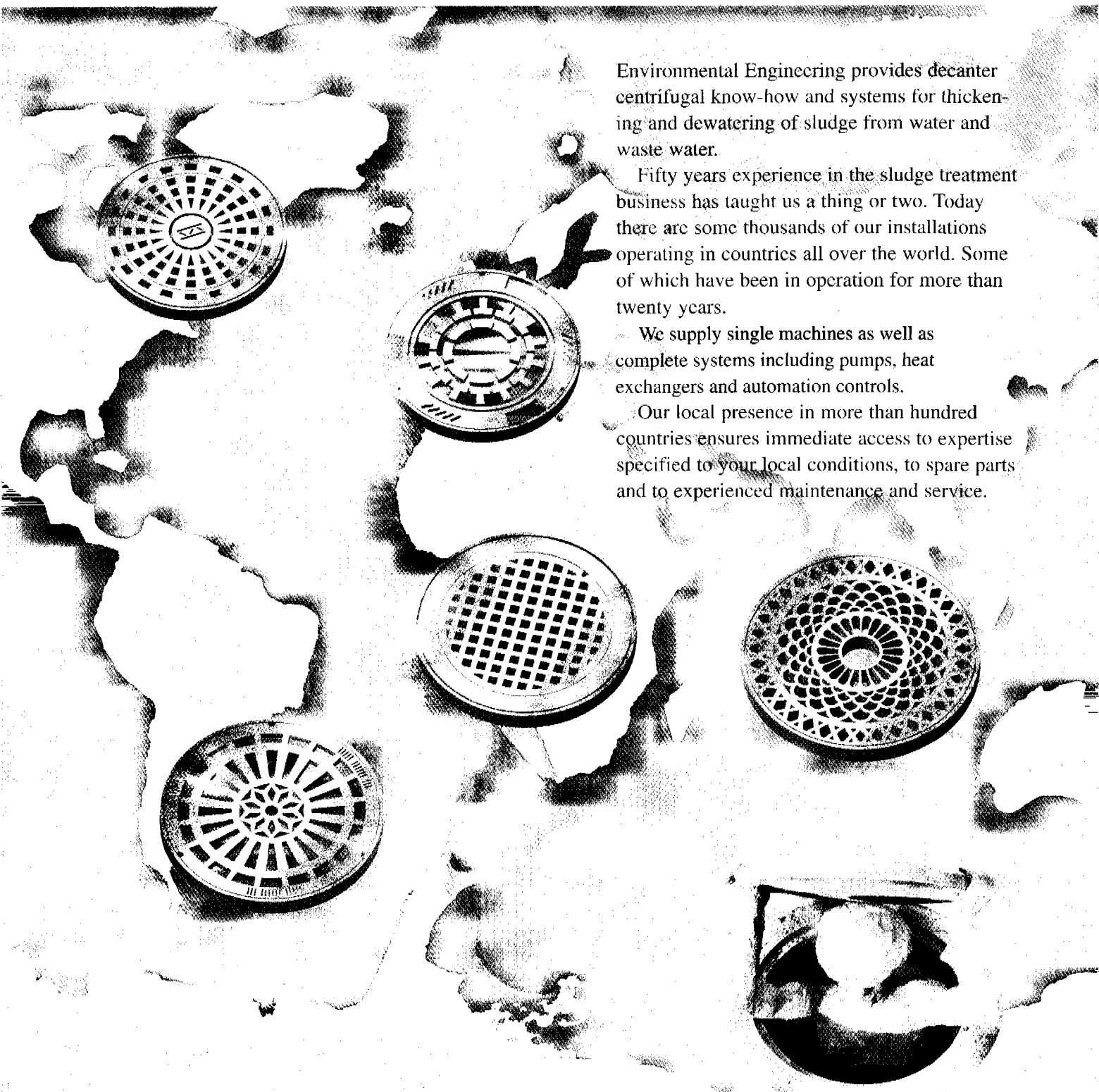
The use of the facility as a training centre for graduate chemical engineering technicians has also contributed towards fulfilment of Umgeni Water's affirmative action programme. Four employees originally recruited as in-service trainees have been engaged to undertake contract work.

It can be confidently reported that the Process Evaluation Facility has met its stated objectives, and will in combination with specialist expertise from other Departments within Scientific Services, become a centre of excellence in the future. ■

## Biography

Desmond Kerdachi is currently Manager, Process Evaluation Facility, for Umgeni Water. He has a BSc in Chemistry and a Specialised Diploma in Wastewater Treatment, and is a Fellow of the Water Institute of Southern Africa (WISA). He sits on eight national steering committees run by South Africa's Water Research Commission on water and wastewater topics and represents WISA on the Board of Control of the Water Environment Federation, USA, as a director.

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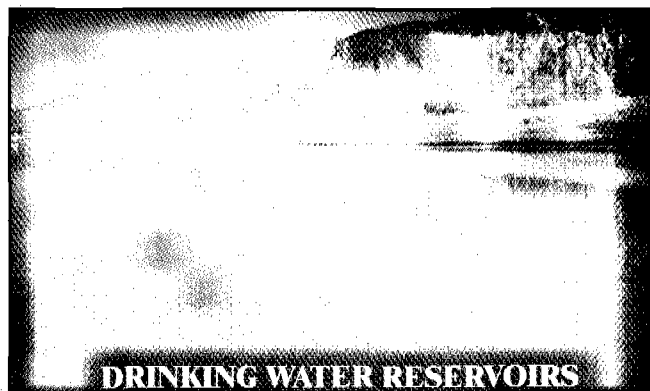
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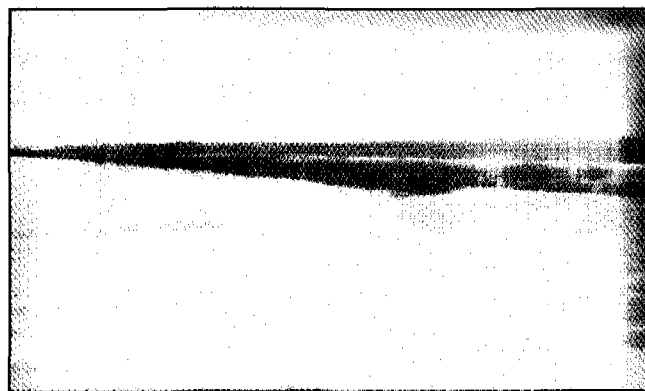
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# Water management and remote sensing

Albert van Dijk and Ton Wijdeveld, NEDECO

*Irrigated agriculture remains an inefficient user of precious water resources. Remote sensing techniques are often the only way to obtain information necessary to make water use more efficient, and integration with water management models and GIS systems promise real advances in areal analysis.*

**W**orld food supply depends heavily on irrigated agriculture. But suitable land with nearby water sources for irrigation is scarce, so that it is becoming increasingly difficult to extend the irrigated area. As a consequence, new development schemes are faced with high and rising costs.

The performance of irrigated areas has, in general, been disappointing. The basic reason is low efficiency in the use of the available water resources. Water demand and supply rarely coincide and water supplies are often unreliable. In some projects, 60 per cent of the water diverted does not actually contribute to crop requirements.

The question of efficiency becomes even more urgent when it is realised that the rapid increase in non-agricultural water demand is now leaving less water for irrigated agriculture.

More efficient water use means more land irrigated, improved crop yields and thus more water available for non-agricultural use. It will also reduce the negative environmental effects associated with inefficient use of irrigation water (over-

irrigation, drainage problems, and salinisation).

In various irrigation schemes in developing countries, a start has been made by involving water users in water management through organising farmers and reorganising scheme management agencies. The organised water users expect the irrigation scheme managers to provide a reliable, timely and adequate supply of water to their fields.

However, it is now being realised that institutional changes alone are not enough. Organised water users are becoming more vocal and beginning to question the decisions of scheme managers.

## Flow of information

In order to satisfy their demands and do their job properly, scheme managers require a continuing flow of information about the overall status of their schemes. Based on this information, they can take decisions regarding the planning of the seasonal irrigation schedule, review existing schedules in the course of the season and evaluate their decisions. But the analysis of the information has become a complex affair.

Putting computers onto the desks of

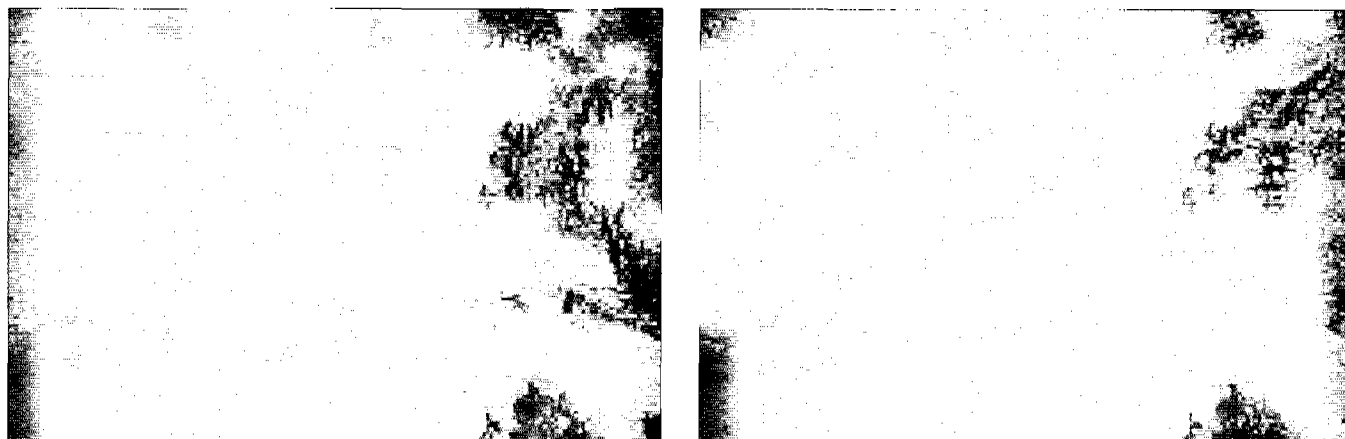
managers of larger irrigation schemes has helped make water management more effective and efficient in those schemes. Several computer programs have been developed to improve the efficiency of irrigation schemes (see ILRI, 1993 for an inventory of irrigation software for microcomputers).

The usefulness of these models depends heavily on how up-to-date, complete and reliable the available data is. Unlike a human expert, a model cannot identify errors in the original data files. Moreover, the manipulation of the data can result in a multiplication of the errors. An important consideration is the law of limiting accuracies: the least accurate data set determines the accuracy of the new data set after data manipulation.

Information on water resources can be acquired in the conventional way by sending teams into the field to collect measurements. However, instruments often malfunction and fieldwork is frequently handicapped by considerations of time, distance, weather and the size, diversity and inaccessibility of the areas. The result is that age, quality and quantity of collected data have become primary constraints for operational management models, and in particular for those developed for real-time management (day-to-day management).

## Remote Sensing

Remote Sensing (RS) can help in the collection of information. RS techniques will often be the only way to obtain accurate information quickly and economically, and the integration of water management models with RS



Figures 1 and 2. Differences in irrigated land (in black) shows up in these SPOT satellite images taken seven months apart.

image processing software and Geographical Information Systems (GIS) is especially promising for areal analysis.

### Mapping of irrigated land

Landsat TM and SPOT satellites provide sharp images of land use, irrigated lands and infrastructure. Satellite data can be used to establish a database containing information on existing structures (characteristics), canals, drains, roads, and the location and size of irrigated fields. Such databases are required for aspects of management such as the planning of maintenance, cost recovery (collection of irrigation fees), determination of the net size of irrigation command areas, and so on.

Maps of the fractions of irrigated land within the command areas of the primary, secondary and tertiary canals are then easy to prepare and print. The RS data collection procedure can be repeated several times in the course of the cropping season. This is the method applied in Yemen by NEDECO Group company DHV Consultants.

### Yemen study

Between 1981 and 1988, DHV Consultants conducted the Tihama Basin Water Resources study in Yemen.

The project comprised the evaluation of water resources and the formulation of development plans for the arid Tihama Coastal Plain. One problem was how to obtain accurate, recent data on the areas under spade irrigation, pump irrigation, rainfed

irrigation and natural vegetation. In the case of the areas under spade irrigation, involving thousands of fields and a degree of seasonal variability, it proved impossible to gather the information through field surveys.

The satellite data provided the answer. For the actual crop monitoring, SPOT satellite imagery was used dating from November 1986, April 1987, July 1987 and November 1987, see Figures 1 and 2. The variation in irrigated land is clearly marked.

As a result of the study it was possible to obtain accurate land use estimates within a two week period of reception of the satellite images. The satellite-derived crop estimates for the pump irrigated area tallies quite well with the land use estimate produced during the well inventory.

The big difference in the area estimates occurred in the case of irrigated and rainfed agriculture. The satellite-derived irrigated area in 1986 and 1987 was only 50 per cent of the official estimates and the rainfed area only 25 per cent.

The same method of classifying land use was extended to the whole Tihama Coastal Plain using four lower resolution images of Landsat MSS. The low-cost NOAA/AVHRR data was the best tool for the year-to-year monitoring of land use on the Tihama Coastal Plain.

### Crop type and crop stage

Simple crop patterns can easily be mapped from a single RS image made on an appropriate date in the growing

season. However agricultural practices and crop phenology greatly increase the variability of ground cover and affect the appearance of the cultivated land. Additional information, such as the actual crop calendar and field checks, are needed to distinguish the phenological differences between crops in the satellite images. Water management models require crop type and crop stage information (see study below).

### Rio Tunuyan Study, Argentina

Current computer programs used for water management in irrigation schemes, such as CROPWAT, OMIS, WCAMOD and RELREG, rely mainly on traditional field observations.

The Rio Tunuyan Study, conducted in the province of Mendoza in Argentina (1988), is a good example of a project implemented by NEDECO (in association with The Winand Staring Centre, Wageningen, Netherlands) in which RS, GIS and modelling were used to demonstrate and evaluate the enhanced distribution of water in a large irrigation scheme.

A GIS involving three information layers (land use, map of irrigation infrastructure and soil map) was utilised for the geographical analysis, while hydrological models predicted potential (CRIWAR) and actual (SWATRE) evapotranspiration from all crop and crop-soil combinations.

The TM images were used to delineate the unit boundaries, the irrigation canal system, the irrigated and non-irrigated land and the total irrigated area per irrigation scheme,



see Figures 3 and 4. Satellite information was related to crop factor (Kc) through regression techniques. The conclusions of this study were that:

- Satellite RS is a satisfactory tool for determining the actual area cultivated;

- Combined with other necessary data, RS data are very useful in relation to the allocation of irrigation water and evaluation of the current irrigation water supply given different water allocation policies;

- The secondary units at the tail ends of the primary canals tend to have a lower percentage of their area cultivated than the ones located at the heads of these canals; and

- There proved to be significant discrepancies between the actual irrigated area and the official records used by the Irrigation Agency. This is important information in relation to irrigation water service fees.

## Role of remote sensing in irrigation management

The projects described above show that RS is a powerful tool for the improvement of irrigation water management. In practice, however, RS is little used in irrigation water management. Feasibility studies, policy formulation, operation and management, as well as monitoring and evaluation of the irrigation scheme, can all benefit from the data RS provides.

### Feasibility studies

RS makes it possible to prepare a quantitative analysis of the problems associated with poor water distribution. Inadequate distribution is clearly reflected in differences in cropping patterns, cropping intensities and crop development along the irrigation canals. Feasibility studies concerned with the modernisation and improvement of irrigation water distribution can make excellent use of this information.

### Operation and management

Scheme managers need to know how much water will be required to satisfy demand and achieve optimal crop yields. RS can greatly increase the reliability of input data such as the actual cropped area and the spatial distribution of cropping patterns, and hence the accuracy of the irrigation schedules prepared.

### Monitoring and evaluation

Monitoring and evaluation are part of effective management. Using the results of the RS imagery, the scheme manager can check the effectiveness of system rehabilitation or management improvements. Indicators are, for example, a reduction in waterlogging or an increase in cropped areas at the tail ends of canals, particularly during the dry season. Products derived from satellite images of irrigation schemes can also be used to keep financing agencies properly informed about the results of their investments in technical and managerial improvements.

## Limitations of remote sensing

### Detail

The use of RS techniques will depend mainly on the availability of images providing sufficient detail to be useful. SPOT and TM have a resolution of 10 to 30 m. This means that RS provides only semi-detailed information.

### Rapid and reliable availability

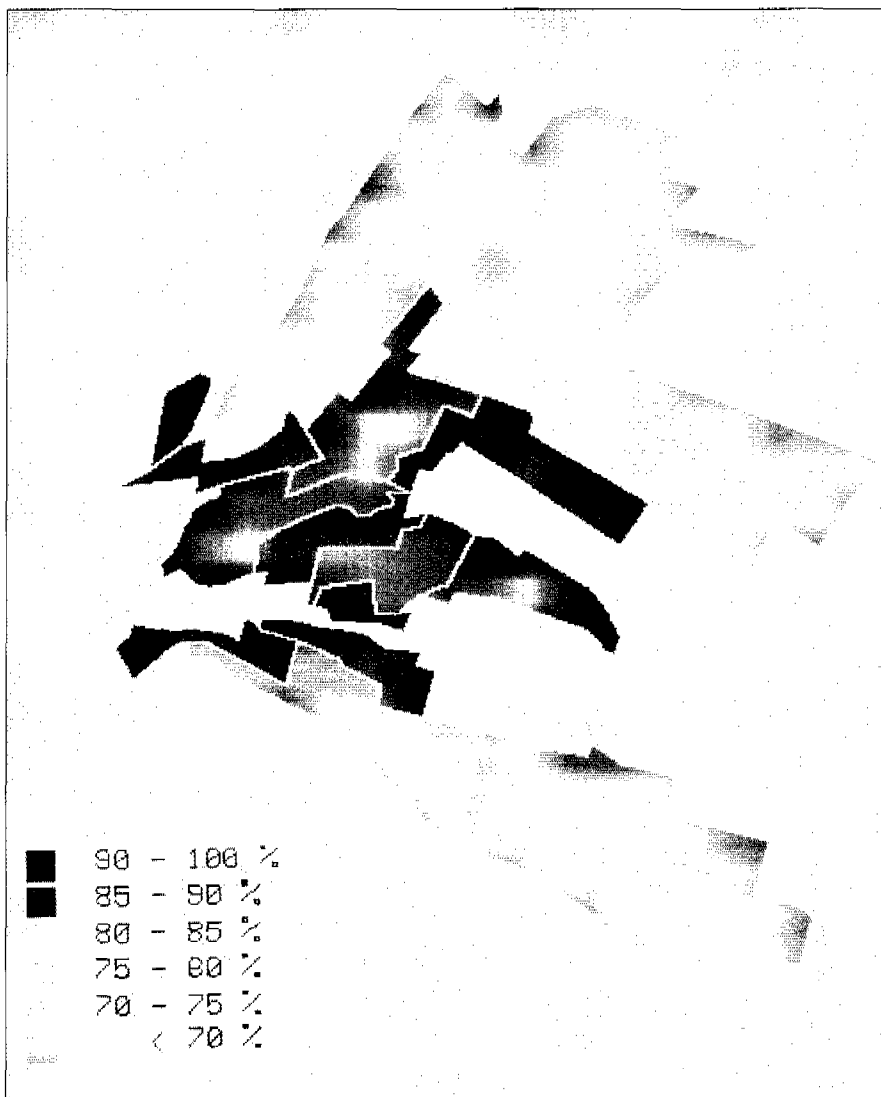
The acquisition time of SPOT and TM is between 5 and 16 days. SPOT and TM require cloud-free conditions during data acquisition. It is questionable whether enough good quality images are available for real-time water management. In areas where good quality images are available and water supplies are scarce, the use of RS in water management will, however, become increasingly important.

### Costs

The costs of using an RS technique include not only those of collection, processing and interpretation, but also



Figure 3. Classified image showing the cultivated/uncultivated area of the Río Tunuyán Irrigation Scheme; the boundaries of the secondary units are overlaid in white.



**Figure 4.** Image (originally in 7 colours) showing the percentage of the total irrigable area that is actually cultivated for all secondary units of the Río Tunuyán scheme.

the costs of verification or description in the field. Satellites have the capacity to image very large portions of the earth. For this reason, the cost of satellite imagery is low. Irrigation schemes normally only cover part of a satellite image. This means that RS is cost-effective for studies of medium-sized and large irrigated areas.

*Technology*

Water management models run on personal computers. However, processing of RS data will require more sophisticated computer equipment and more highly skilled personnel, and these may be beyond the grasp of most irrigation management organisations.

Advanced tools have to be adapted to meet the local requirements of irrigation management. Local

conditions define priorities for irrigation management, which have to be taken carefully into account in order to guarantee the acceptance of advanced analysis of management tools.

**Benefits of remote sensing**

RS techniques are only economically viable if they contribute to the collection of valuable information in a cost-effective way. When the same information can be obtained by other less costly and equally reliable methods, the use of RS cannot be justified. As explained in the previous sections, key requirements for the use of RS are large areas, monitoring and semi-detailed surveys.

The benefits of RS can be divided into three categories:

*Increased efficiency*

The increased efficiency can reduce the demand for labour and accelerate the processing of products (maps and statistics). The efficiency benefits of time-savings are often reported as the time needed to do a task using RS expressed as a function of the time required to perform the same task conventionally.

By simply converting the time-saving into money values, an estimate can be made of the actual value of the benefits. An important criterion is the cost of man-power. Obviously, where labour costs are low, the monetary value of increased efficiency will be less.

*Better (more effective) decisions.*

RS can provide more reliable information faster, and so enable the RS user to make better decisions.

*Intangible benefits*

Intangible benefits to RS users may be:

- Improvement in public image through modern information management;
- Reduction in conflicts caused by contradictory data sources; and
- Increase in professionalism and improvement in employee pride and job satisfaction as a result of keeping pace with technology. ■

**Further reading.**

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# Applied technology in supply management

John Manley, Wessex Water  
John Snoxell, AquaWare Systems

*The article describes some trends in applied technology within Water Supply management in the UK, illustrated by experiences in Wessex Water, which has been at the forefront of such technology for many years. Key technical areas such as telemetry, GIS and network modelling are discussed, along with innovative approaches to data integration which are currently being implemented in Wessex.*

**O**ver recent years the emphasis has been on opening up and integrating key corporate data systems, notably telemetry, GIS, network modelling, data logging and others.

Typically, telemetry systems and GIS are closed systems, doing what they are designed for very well, but often being inaccessible, complex, expensive and difficult to integrate with other systems.

It has long been recognized that telemetry data on flow, level and pressure is one of the company's most valuable assets when monitoring demand, consumption and leakage, and of great value when integrated with modelling. Network models can be kept up to date at very low cost with access to live telemetry data, making the models useful in operational management and reducing the duplication that occurs with the traditional approach.

## Links to off-line systems

Wessex's telemetry now links to a number of key off-line systems,

including the highly acclaimed WESNET software suite in which the data is used for routine calibration of key network models. The data also feed other key systems monitoring demand and leakage, thus reducing manual data capture and the labour intensive approach of previous systems.

GIS is another area where great strides have been made in the last two years. Like many companies in the UK, Wessex has invested heavily in GIS over the last decade and now has over 95 per cent of its water supply asset data and full background on its corporate system. However, a major problem was improving access throughout the company in a cost-effective manner and integrating the data with other systems, notably modelling, where there is a strong natural link

## Development of Aquamap

The answer to this was the development of a PC-based system, Aquamap, which has moved mapping, or GIS, on to the desktop and into the

field where it is now used in innumerable everyday tasks throughout the company. There are currently over 200 users throughout water supply and sewage treatment, and the number is growing. The GIS data can also be imported and integrated in modelling work using WESNET, and Wessex key models are now all fully referenced to the relevant GIS data, a feature which is now opening up many innovations in the use of other key data sources

The latest version of the software, WESNET<sup>SM</sup> Version 6.00, exploits the GIS link in a number of ways which are unique — it is now possible to create and display polygon boundaries for any type of zone or area (for example, leakage district or demand zone) on top of the network model, with full GIS background in place. In addition, a wide variety of overlay files can be imported and displayed, such as burst main records, customer complaints and so on.

## More network information

This means that it is now possible to run a network model showing high or low pressures at nodes and to display the leakage zone boundaries, full GIS background and overlay, for example, occurrences of burst mains or low pressure complaints; this is providing new insights into the operation and management of the supply network and is bringing applied technology into everyday operational management.

In a further exciting development, it is now possible to import post code data into the model for assessment of demand within the polygon area, replacing the laborious house counting approach traditionally used.

One important trend within the move to make GIS more accessible is the use of portable mapping, i.e. the use of notebook PCs which can be taken home, on site, in the van and which make field staff effectively independent of depots or administration centres. There are many staff in Wessex now using GIS in this way via Aquamap and the system has also led to major cost reductions in routine activities such as plotting, printing and so on.

The entire Wessex system can be easily accommodated on a standard notebook PC and access and display is both easy and very rapid, making it ideally suited for usage at many levels in the company.

All of these technologies are lifting Wessex to new levels of efficiency by automating routine tasks, making information available in a simple and effective way and improving understanding of the network — all easy things to theorise on, but very

difficult to achieve in real-world conditions. The future will certainly see a continuation of this trend as the water industry becomes more technologically oriented — fewer people, but much more highly skilled. ■

### **Biographies**

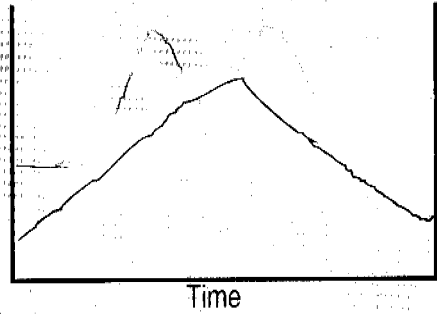
Ken Manley is Water Supply Director of Wessex Water Services plc — with 25 years experience in water supply management, twenty with Wessex, Ken has seen all aspects of the UK industry in both its public and privatised forms.

Aquaware Systems' John Snoxell spent 20 years in senior operational management in water supply covering water production and treatment, telemetry/ICA and, latterly, systems development in telemetry, GIS and leakage, modelling, including the Aquaware software range.

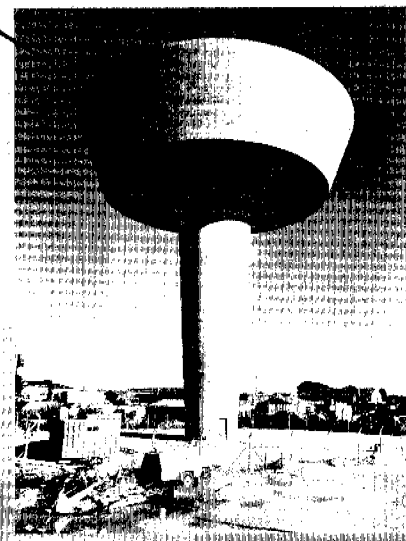
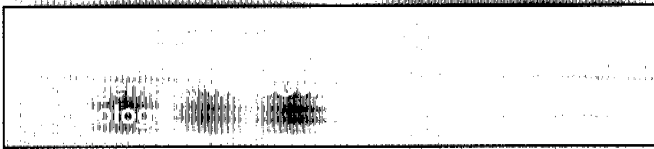
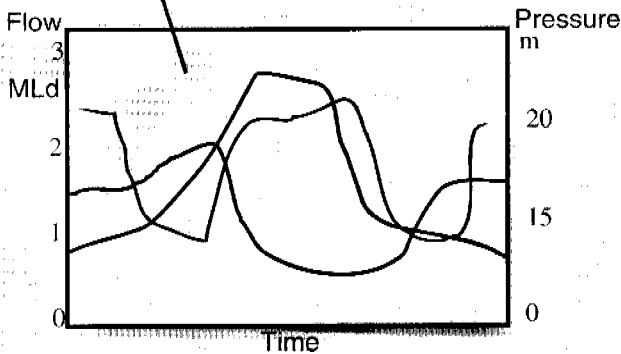
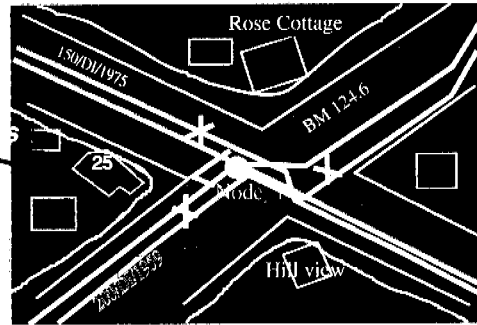
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# Renewing concrete in reservoirs

Bob Groves, Thoro System Products

*The UK water industry faces a challenge to comply with regulations aimed at improving drinking water standards. This report looks at methods of repair being used to bring reservoirs and other water-retaining structures up to the required standards.*

In many cases, the UK's own water quality regulations, set out in the 1989 Water Act, are more stringent than those defined by the EU Directives.

These directives and regulations set down parameters that include the measure of the physical, chemical and biological characteristics of water intended for drinking, washing and cooking purposes. Many reservoirs, especially those constructed below ground more than 30 years ago, need some refurbishment to meet these objectives.

## Statutory requirements

Materials selected for the refurbishment of a UK reservoir must comply with certain criteria before being approved for use. The water company concerned must ensure that all materials used meet the requirements of the Water Industry Act 1991.

The relevant regulation states that the water supplier shall not, otherwise than for the purposes of testing or research, apply any substance or product to, or introduce any substance or product into, water which is to be supplied for drinking unless it

■ Has been approved by the

Environment Secretary; or

■ Is considered by the water undertaker to be unlikely to affect adversely the quality of water; or

■ Has been used by the water undertaker during the 12 months prior to July 1989; or

■ Is listed in the '15th Statement' or any supplement used by the committee on chemicals and materials of construction for use in public water supplies and swimming pools.

Other standards materials must meet are laid down by the UK Water Fittings Byelaws Scheme, which is run under the jurisdiction of the Water Research Council (WRC). Non-metallic products such as cementitious materials that are used in reservoir repairs must be tested and proven to conform to BS6920 before being listed under the scheme.

The method of repair finally selected for a scheme will, in addition to meeting statutory standards, need to satisfy other requirements including:

■ Mechanical — Withstand impact, abrasion and scouring;

■ Chemical — Resist chemical attack;

■ Physical — Prevent ingress of

contaminants and water loss;

■ Biological — Not support biological growth, or taint;

■ Practical — Be easy to apply and clean.

## Concrete repair

Polymer-modified cement-based repair mortars are used widely for repairing erosion and deterioration of concrete reservoirs. These specially formulated products are blended in the factory and supplied in sealed bags ready for mixing on site with clean water and a bonding agent; consequently a consistent quality of mortar is always achieved.

Some types are high-build, enabling relatively large sections of concrete to be repaired in a single operation. Many are fast-setting, shrink-controlled and totally compatible with the substrate. They are extremely dense, waterproof and vapour permeable. Application can be to horizontal or vertical surfaces and soffits.

Reinforcing bars can become exposed on areas being repaired and often require the application of a rust-inhibiting primer or bonding coat prior to being reinstated. Repair mortars such as Structurite only need a slurry coat of the mortar just prior to repairing, which speeds up the remedial programme and thus saves time and money.

The mortar achieves an excellent bond with the existing concrete and reinforcement, and cures rapidly to achieve an early high strength. Its alkalinity ensures that passivity around the steel is reintroduced, thus giving long-term protection.

Expansion joints are a feature which require special consideration.

A seal is needed which forms a total barrier to water penetration of joints or cracks while coping with structural movement. Conventional sealants will do this but can break down after a few years.

Another method which can be used as a replacement or alternative to sealants is now available. Known as Thoroflex 200, it comprises a Hypalon flexible waterproof membrane in either 100mm or 200mm width, held permanently in place on the surface of the structure over the joint or crack. The membrane is bedded in or covered by a special two-component waterproof epoxy resin adhesive applied each side of the joint or crack. The adhesive firmly holds the membrane in position, leaving the central area unattached and free to flex as the structure moves.

Surface coatings also play an important role in the refurbishment of concrete and brickwork reservoirs. Cement-based coatings are compatible with the substrate and will resist positive and negative water pressure, thus creating a barrier against water loss or water ingress. In addition to preventing water loss, they stop contaminants entering stored water from external sources.

The coatings are extremely durable and will resist impact, abrasion and chemical attack. They are easy to apply by brush or spray, even directly onto damp surfaces. Because they

are cement-based, the coatings have the same physical and chemical characteristics and similar coefficient of expansion as concrete.

Cementitious coatings are easily cleaned and will accept pressure-washing, steam-cleaning and sterilisation.

A recent development in cement-based coatings is the introduction of a flexible elastomeric coating called Thoroseal FX 100. This seals over fine cracks in the concrete and copes with future crack movement through extension and recovery and has an elongation under water of 16.2 per cent. It stops water penetrating into cracks and protects the substrate from surface erosion of the lime particles present in cementitious coatings.

The coating's properties make it suitable for lining the inside of below-ground reservoirs or protecting the external surface of concrete structures. When used externally on areas such as reservoir roofs, it gives protection against the kind of erosion that can be caused by the freeze/thaw cycle.

### Case Study 1

A structural survey by engineers at Anglian Water Services' Southern Division of a 1136m<sup>3</sup> capacity 40-year-old concrete water tower at Bradford St Clare, Suffolk, revealed deterioration of the concrete, which, if left unattended, could eventually make the structure unstable.

The porous state of the concrete had allowed carbon dioxide and water gradually to penetrate the surface, causing a reduction in alkalinity around the reinforcement. The resulting lack of protection initiated corrosion of the steel rods, leading to expansive action which cracked the concrete, causing it to spall away in places.

The engineers decided that the repair method chosen for the tower should bring the damaged areas back to optimum strength and, in addition, protect the entire structure from further damage. They selected a remedial system comprising the application of Structurite repair mortar and Thorolastic anti-carbonation coating.

An old protective paint coating was removed from the whole structure by water-jetting. The areas affected were cut back to sound concrete, then the areas reinstated with Structurite fast-setting acrylic-polymer-modified repair mortar. A protective treatment of Thorolastic anti-carbonation coating was finally applied over all of the exposed concrete surface.

### Case Study 2

Below-ground concrete reservoirs usually have a covering of earth over the top to shield the concrete roof from solar heat and hence reduce thermal movement in the structure. Many older reservoirs are now having the earth removed and a sheet



The roof of a below-ground concrete reservoir at Danbury, Essex, was protected with Thoroseal FX100 flexible coating.

membrane installed over the concrete to act as a barrier against waterborne impurities leaching through the roof onto the stored water.

Thoroseal FX 100 is now being specified by water companies as an alternative for such instances as it offers advantages over sheet membranes. Because the membrane is brush-applied, it does not have the type of lap joints that occur on sheet membranes which, if not sealed correctly, can be a source of water penetration.

In addition, it is not restricted by the kind of conditions that can prevent laying a sheet membrane, as it can be applied in winter temperatures as low as 5°C and directly onto a damp substrate. The coating is elastomeric and therefore seals fine cracks in the surface of the concrete and copes with subsequent structural movement.

An example of the use of the material is at Danbury Reservoir, near Chelmsford, where Essex & Suffolk Water recently carried out a remedial

programme on a 1930s-built concrete reservoir. Under the supervision of their Engineers Department, the earth was removed from the roof and the coating applied to the concrete. The area was finally covered with aggregate in preference to earth.

The work was carried out by Repcrete (UK) Ltd of Ipswich who removed the earth and then shot-blasted the exposed concrete to clean off residual materials. Existing joints in the concrete were repaired where necessary prior to the application of two brush-applied coats of Thoroseal FX 100, the first white and the second grey.

The use of two colours enabled the correct coverage to be achieved. When the treatment was fully cured, the roof area was flooded with water in order that checks could be made inside the reservoir to see if any water had penetrated through the repaired joints.

### Conclusion

Polymer-modified cementitious repair mortars and cementitious coatings

generally meet the needs of the Water Industry, providing a durable and cost-effective solution. Material suppliers offer a wide range of repair materials in these categories, each with their own performance characteristics. The Water Industries' own listing scheme and current regulations ensure that such materials are first thoroughly tested to make certain they meet required standards. Continual product development by material suppliers and the approvals scheme in operation combine to produce safe remedial systems which will repair and give long-term protection to water-retaining structures, thus minimising maintenance costs to the client. ■

### Biography

Bob Groves is Technical Sales Manager for Thoro System Products.

**THORO systems provide solutions to problems in Waterproofing on Structures and Buildings - both above and below ground.**

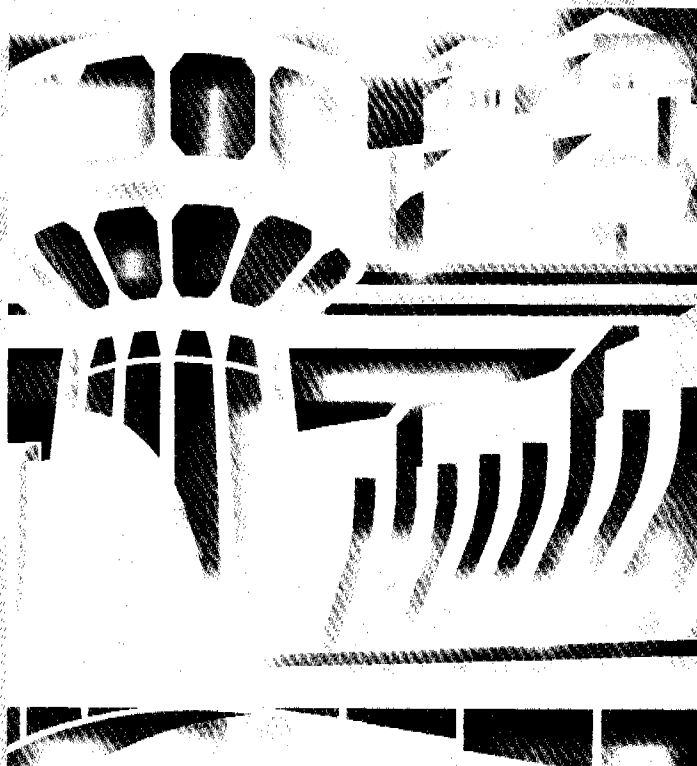
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# HDPE mains gaining ground on others

## ● Phillips Driscopipe

*Polyethylene pipe has a successful 35-year history of water transport and handling, and is now assuming its place next to ductile-iron and PVC pipe as the alternate material of choice for rural and municipal water systems.*

**P**olyethylene pipe is primarily joined by heat-fusion, a zero-leak-rate joint proven for the last 35 years. It is tapped and maintained by using "standard" equipment, tools, clamps and saddles.

Polyethylene pipe can offer measurable project savings versus polyvinylchloride (PVC) and ductile iron (DI) pipe, especially with No-Dig trenchless technology. The heat-fused joint eliminates gasket leakage or broken and sheared mechanical joints, thus decreasing maintenance, decreasing water "un-accountables", and increasing revenue.

The principle attributes of polyethylene pipe are that it is:

- Inert and corrosion-proof
- Economical and competitive
- Long-lasting
- Ductile, tough and durable
- Heat-fused with zero-leak-rate joints
- Hydraulically smooth
- A complete pipe and fittings systems engineered for water utilities

The Phillips Driscopipe Series 4000 water pipe system is extruded from extra-high molecular weight high-density polyethylene which possesses the optimum overall balance of performance and properties matched to the demanding requirement of

today's water utility. The Driscopipe 4000 water pipe system is offered in sizes 4in (100mm) to 54in (1370mm) with a range of working pressure ratings (WPR) between 50 and 267psi matched to the operating pressure of the water utility.

Polyethylene pipe is designed differently from PVC pipe in accordance with the specification and requirements of the American Water Works Association (AWWA) Standard C906, for polyethylene pipe. The Driscopipe 4000 potable water HDPE pipe system offers a service life equivalent to PVC and DI pipe.

### **Savings from correct use**

The savings accumulate when using polyethylene pipe properly. The working pressure rating (WPR) of the HDPE pipe allows the water utility to select the pipe dimension ratio (DR) matched to the operating pressure of the distribution or transmission pipeline.

Most frequently, the HDPE pipeline is competitive with PVC pipe on DR. Pumping operation costs are reduced due to the high flow-factor for polyethylene pipe. With "seamless:" heat-fused joints, the drop in leakage rate results in reduced maintenance, main-break avoidance and increased

revenue. Additional savings related to construction also accumulate: savings from eliminated fittings, thrust-blocks, and restraint-clamps; less trench labour, narrower trenches, and less backfill; and so on.

### **Pipeline economics**

Polyethylene pipe competes well world-wide with ductile-iron and rigid PVC pressure pipes. The best cost comparison between these pipes is a life-cycle cost evaluation, which would include factors such as pipe capitalisation, pipe installation, operating expenses, maintenance costs, leak repair and water losses.

When such a study is completed, polyethylene pipe out-performs the rest by offering competitive pipe capitalisation costs, measurable construction savings, equal pumping expense, virtually no maintenance now and in the future, and an essentially zero-leak-rate pipe network.

But water utilities still want to know if the polyethylene pipe capitalisation cost is competitive with PVC and metal ductile-iron pipe. The trend analysis chart is an appropriate tool to accomplish this task.

The trend charts shown overpage illustrate that Phillips Driscopipe Series 4000 polyethylene pipe is competitive DR for DR with PVC and is generally less expensive than mechanical-joint or slip-joint ductile-iron metal pipe.

When considering restrained-joint ductile-iron pipe and restrained-joint PVC pipe against heat-fused "self-restrained" Driscopipe polyethylene pipe, Driscopipe competes very well.

The following trend charts assume the cost of any pipe is proportional to

the pipe diameter and wall thickness, at a given price per pound.

By plotting dollars per diameter inch per foot of length versus the ductile-iron OD sizes the cost trend can be developed. While pipe economics change over time, the trend is clear: properly engineered and specified polyethylene pipe is competitive.

## Heat-fusion joining

Phillips Driscopipe 4000 pipe is normally joined at the curb or street level using field-proven, zero-leak-rate heat fusion. For some connections, mechanical joints, clamps and mechanical connectors may be used. However, the specific manufacturer of those devices should warrant their compatibility with polyethylene pipe.

Heat-fusion training and qualification usually takes less than one day; it is easy to make good fusion joints by following properly the pipe manufacturers recommended procedures.

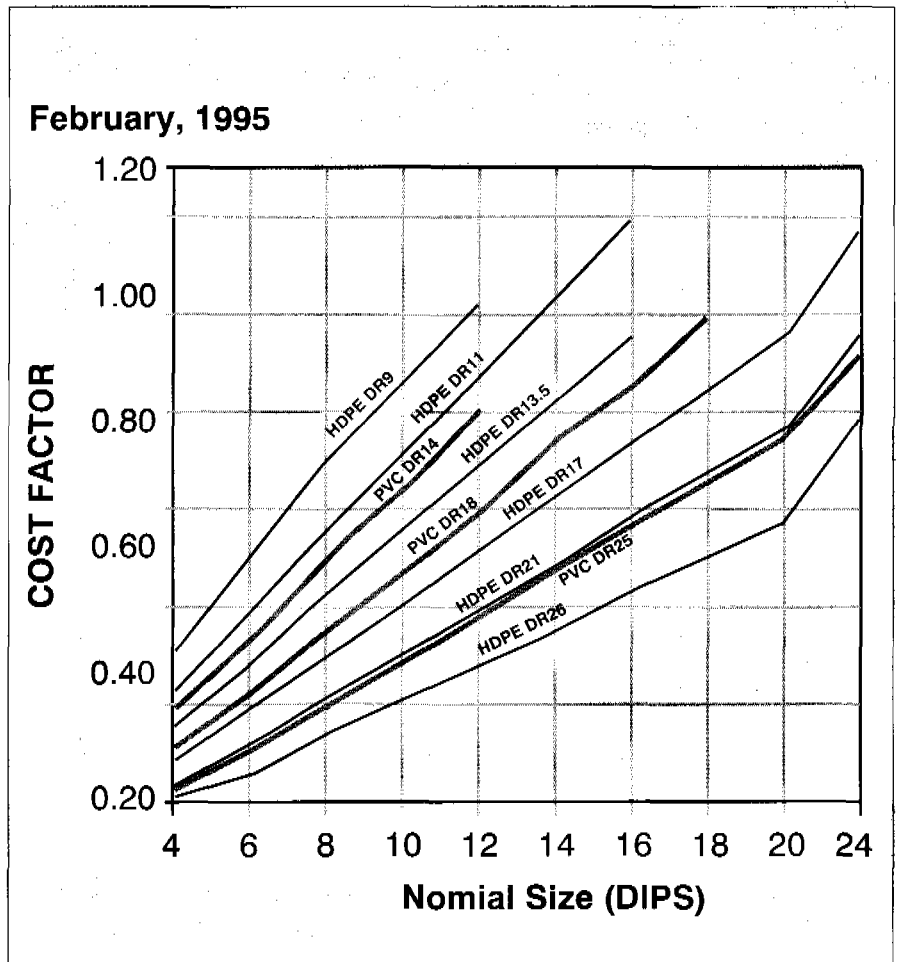
## Simple and foolproof tapping

Tapping of Driscopipe 4000 Series polyethylene pipe is quick, simple and foolproof when adding a service connection or lateral main. The Driscopipe 4000 system offers sidewall fused polyethylene hot-tapping tees for 3/4in (19mm) and 1in (25mm) service lines from main sizes 3in (75mm) to 12in (100mm).

For mains sized 14in (150mm) and larger, polyethylene service saddles and branch saddles may be sidewall fused, and then tapped with a tapping tool or machine. Additionally, for larger diameter mains, mechanical tapping saddles may be used provided they are engineered for polyethylene pipe. Direct threading of polyethylene pipe is not recommended.

## Repair benefits

One of the benefits of HDPE pipe is that it does not crack, shear, corrode or split under normal circumstances. It has the lowest urban repair frequency per mile of pipe per year compared with all other pressure pipe materials used for urban gas distribution. Even then, the largest



Trend analysis chart showing HDPE competes with PVC on a DR:DR basis

contributor to that impressive record is third-party construction damage to mostly smaller diameter pipes. The larger diameter HDPE mains ring deflect or laterally distort before damage is imposed on them. Other large diameter rigid pipes usually puncture or rupture under the same excavation contact. Polyethylene pipe is ductile, tough and strain tolerant.

Permanent repairs using clamps, gasketed sleeves, flanging or butt-fusion may be used. In most cases, current suppliers of repair devices for the water utility are adequate and offer repair clamps sufficient for repairs to third party damage to HDPE pipe.

## Laying polyethylene pipe

Millions of feet of polyethylene pipe have been buried in thousands of cities in the USA and world-wide in urban and rural settings. All pipes require good embedment or soil compaction to at least 85 per cent

Standard Proctor Density in order to support the pipe and minimise the ring deflection.

Virtually, the same embedment is required for DI, PVC and PE pipes. The appropriate guidance for plastic burial is ASTM D2321.

Rehabilitation of existing water systems is an important role polyethylene pipe can play when striving to reduce main breakage and increase the "billables" for an owner. Pipe rehabilitation can be carried out using sliplining, insert-renewal or radially compressed HDPE liners for metal pipes.

Trenchless technology may account for up to 35% of all new urban utility construction by the year 2000. Polyethylene pipe is the material of choice by contractors world-wide for water pipe "No-Dig" construction. Driscopipe Tech Note No 41 offers guidance in the use of HDPE pipe for mini-directional drilling, horizontal directional drilling and river crossings. ■

# A Better Pipe System for Potable Water.



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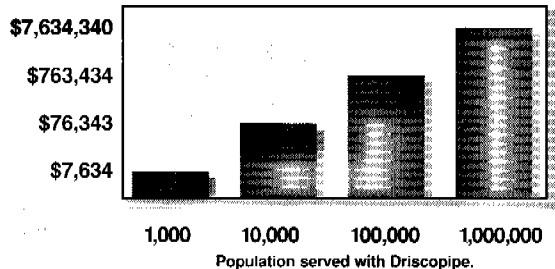
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# Chlorine gas v sodium hypochlorite

John Evans, Measurement & Control Services

*Many water authorities, and industrial companies have devoted a great deal of time and considerable expense recently evaluating alternative methods of disinfection. The leaders are probably on-site generated chlorine gas and bulk storage of sodium hypochlorite. Which is best?*

Experience has shown that health, safety and cost considerations have had a significant impact on the move away from gaseous systems and the change to sodium hypochlorite for water disinfection.

The question could quite rightly be asked, why change at all? Chlorine gas has been used as an effective and reliable disinfectant for many years. The following pros and cons may give some insight as to whether or not, as they say, the end justifies the means.

If we look at the health and safety aspect of chlorine gas, the following three areas should be addressed:

## Assessment

- What hazardous substances are present?
- What are the harmful effects of the chemical?
- What is the possibility of exposure occurring?
- What is the possible extent and duration of the exposure?
- Who or what could be effected?
- What actions need to be taken?

## Control

- Identify the need to use the substance;
- Redesign the process to avoid its

use; and

- Substitute with another substance that is less hazardous.

If unable to carry out the above:

- Totally enclose the system;
- Restrict access;
- Reduce length of time in the hazardous area;
- Provide personal protective equipment; and
- Provide a safe means of storage of the substance.

## Monitoring

- Ensure control methods are properly used;
- Plan maintenance of control methods;
- Carry out regular air monitoring; and
- Carry out health surveillance for scheduled processes.

Examination of the health and safety implications of using gas could be a prompt for looking closer at the use of sodium hypochlorite. The practical implications can be viewed in carrying out the UK regulations with respect to chlorine gas and sodium hypochlorite.

## Chlorine gas

UK regulations require that gas cylinders should be stored not less than 20m from the site boundary. A

gas-tight room must be constructed paying particular attention to ducts and drains. Vent fans should discharge at high level and be capable of being manually operated from outside.

There should be two rooms for the gas installation: one for equipment under pressure; and one for vacuum equipment. The vacuum room is inherently safe and all control equipment should be sited in this room. Only authorised persons with full training in breathing apparatus should have access to the gas pressure room.

Both rooms should be fitted with appropriate gas leak sensors connected to a warning lamp system over each door to indicate the status of the leak sensors and a light status test button.

An internal audible alarm should also be fitted in each room as well as a remote alarm connected to the telemetry.

Staff working on gas equipment should be provided with the appropriate safety equipment including positive pressure breathing apparatus (BA). Staff also require regular training for the use of BA sets, which themselves require regular testing and certification.

All work on gas equipment must be carried out with two fully trained staff in attendance. This includes the routine changing of gas cylinders and any form of maintenance work.

## Sodium hypochlorite

Sodium hypochlorite is certainly less hazardous than chlorine gas, but is still a hazardous substance and needs to be treated with respect.

This article is mainly written assuming systems that are operated

by filling a day tank from carbuoys via a transfer pump either automatically or manually operated. It is felt that in the future we may see larger bulk tanks being used supplied by bulk delivery vehicles. This will be dependant on larger stations going over to sodium hypochlorite. Either way, the requirement remains for any tank to be banded.

Spillage should be cleaned up immediately by using copious amounts of water to dilute the product.

Sodium hypochlorite should never be allowed to mix with any other substance that would allow the pH to be lowered and give off chlorine gas.

The following should be considered in respect of sodium hypochlorite dosing systems:

- Material selection
- Pump capacity and range
- Chemical dilution
- Injection and mixing

A problem that has been evident in some instances is the evolution of air from the sodium hypochlorite. This obviously causes a problem that needs consideration when installing the dosing pumps, though it is fair to say that most of the leading pump manufacturers have addressed this problem.

Another possible area for concern with sodium hypochlorite is the formation of chlorates. This normally occurs as the solution decays in storage and can be countered in two ways to slow down the formation of chlorates:

- Keep the storage temperature low.
- Immediate dilution with water to give around a 1 per cent chlorine available solution. Carbuoys should be date stamped and used in date rotation.

The room should be ventilated automatically at regular intervals.

## Cost comparisons

The cost implications of both chlorine gas and sodium hypochlorite are broken down as follows:

### Capital expenditure

The outlay required to purchase, install and commission a new

disinfection scheme.

### Capital Direction

The cost involved in replacing consumables and certain items of equipment that will require replacement during its life span.

### Operational Expenditure

This is broken down into three areas:

- Cost of chemical;
- Planned maintenance — maintenance as recommended by the manufacturer to keep the equipment in full operational order; and
- Breakdown maintenance — an estimate, obtained from a water company, based on previous experience of unplanned maintenance repair.

The following example is based on a site that had previously been operating using chlorine gas, but where the equipment had become obsolete. All equipment and gas cylinders were in the one room.

The site has one chalk borehole and the output per year is 920MI.

The following figures are based on like-for-like equipment, for instance, duty/standby and microprocessor controller on flow, residual and stop/start control.

### Capital expenditure

£	Gas	Sodium Hypochlorite
Dosing Equipment	10853	2900
Leak Detection	2938	0
Civil Works	3500	0
Control Equipment	6000	6000
Installation	4500	3500
Design & Supervision	1500	1500
<b>Total</b>	<b>29291</b>	<b>13900</b>

### Capital injections

#### Gas installation

- Leak detectors £200 @ 3 years
- Sample pump £250 @ 5 years
- Chlorine analyser £5600 @ 10 years

#### Sodium hypochlorite installation

- Sample pump £250 @ 5 years
- Dosing pumps £600 @ 5 years
- Chlorine analysers £5600 @ 10 years

## Operational Expenditure

### Chemical Costs

- Output from station = 920 MI pa
- Chlorine gas usage = 435 kg pa
- Cost of gas @ £0.88 per kg = £383 pa
- Cost of sodium hypochlorite @ 10 per cent @ £0.17 per kg = £740 pa

### Planned maintenance per annum

£	Materials	Labour
<b>Gas installation</b>		
Gas installation	270	640
Leak detectors	40	240
Injectors etc	40	160
<b>Gas installation total</b>	<b>350</b>	<b>1040</b>

### Sodium hypochlorite installation

Pump service	160	160
PRV etc	70	50
Injectors	10	50
<b>Sodium hypochlorite installation total</b>	<b>240</b>	<b>260</b>

### Breakdown maintenance per annum

#### Typical breakdown costs

	Parts £	Labour £	Reliability Predicted	Cost £
<b>Gas</b>				
Gas installation	100	320	0.05	21
<b>Sodium hypochlorite</b>				
Sodium hypochlorite installation	30	80	1.00	110

### Overall operational expenditure

£	gas	sodium hypochlorite
Chemicals	383	740
Planned maintenance	1390	500
Breakdowns	21	110
<b>Totals</b>	<b>1794</b>	<b>1350</b>

## Comparison Analysis

### Chlorine gas

- Capital outlay higher;
- Very reliable;
- Highly hazardous;
- Strenuous health and safety requirements.

### Sodium hypochlorite

- Capital outlay less;
- Hazardous;
- Single-person operation;
- Cost-effective dosing for smaller sites.

Costing out in detail over a 20-year period with a net present value discount factor of 5 per cent the cost of gaseous disinfection was 38 per cent higher than that of liquid disinfection.

## Control systems

The control of disinfection systems falls into two basic categories :

- Straight forward chlorine dosing of a raw water or the re-chlorinating or maintaining the desired residual level of an already treated water; and
- Super chlorination and dechlorination.

In either case the chemicals can be gaseous or liquid.

The mode of controls generally available are:

- Flow;
- Flow and residual;
- Set point trim;
- Remote set point trim;
- Stop/start; and
- Control on gaseous disinfect.

Most gaseous dosing units accept a 4-20 or voltage signal to position the gas feed device. Some require a flow signal to be fed direct to the motor positioner unit whilst the residual adjust signal is derived from a controller. This is not the ideal way to carry out this type of control.

The flow and residual signal should be fed directly to the 'Controller' and in turn the controller software algorithm should determine the correction adjustment that is required to maintain set point. The software should also allow the gas unit to respond directly and proportionally to any flow change.

As the process time can be affected by flow changes this should also be taken into account in the software.

## Control on liquid disinfection

There are many and various types of pumps available on the market and they all use similar types of controls to vary the dose rate.

The dose rate of the pumps is normally carried out by:

- Varying the length of the stroke;
- Varying the speed of the pump; and
- Varying the pulse frequency of the pump.

The ideal is to have one parameter for control, mainly for the reason that less equipment is required to achieve the same result. Normally the length of stroke is changed by a stroke positioner for a residual change and the speed for a flow change. This requires in most cases the need for two controls: the residual control from a controller; and a flow signal to a speed controller to vary the speed of the pump.

The controller to give the best control configuration, versatility and flexibility is available on the market and will control/drive any of the gaseous units available on the market and virtually any dosing pumps.

## Disinfection control systems

Disinfection control can range from a simple manual system to a sophisticated flow and residual control. The object of the control system is to close chlorine gas or sodium hypochlorite to achieve a required chlorine residual.

The following examples show dosing systems using dosing pumps pumping sodium hypochlorite but the principle is equally suitable for chlorine gas.

### Manual control

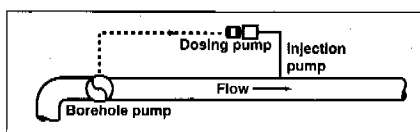


Figure 1. Manual control.

This is the simplest form of control. When the borehole pump operates the

dosing pump starts and doses at a fixed rate. This system will not take into account changes in flow or changes in water quality. Therefore changes in either of the two parameters will effect the chlorine residual.

### Flow control

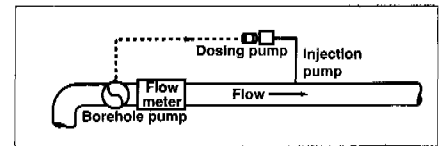


Figure 2. Flow control

This system varies the dose rate of the pump in proportion to the water flow. The output from the flowrate normally a 4-20mA signal is used to control the speed or pulse rate of the dosing pump. This provides a significant improvement over the manual system but does not take into account changes in water quality.

### Residual control

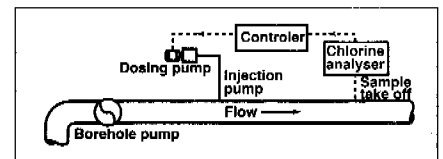


Figure 3. Residual control

This method provides a closed loop control system. The actual chlorine residual is measured using the chlorine residual analyser, this signal is fed to a controller which compares the actual residual with the required chlorine residual setpoint. The output from the controller provides a signal to the dosing pump and is increased or decreased depending on the actual residual level.

This means that the dose rate is increased if below setpoint or decreased if above setpoint.

Due to the normally long process times associated with this type of process a step type controller is normally used. The process time is the time taken for a change in dose rate to be recorded on the analyser. The step type controller would wait one process time before making a

further correction.

This type of control takes into account changes in water quality but does not respond to flow changes.

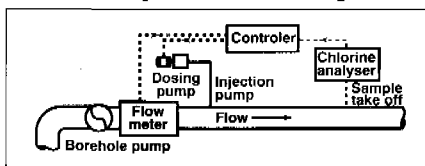


Figure 4. Flow and residual control

## Flow and residual control

This method overcomes all the problems associated with the manual system, it compensates for both changes in flow and water quality. The conventional dosing pump for this type of system would be a motor driven pump with a variable speed drive and an automatic stroke positioner. The speed of the pump is varied in proportion to the flow and the position of the stroke is varied depending on the residual levels.

Measurement and Control Services

Limited of Tonbridge, UK, has developed and simplified the conventional flow and residual system by using a PCS-90 Process Control System, which accepts both flow and residual signals directly. The controller computes both signals and provides one signal to the dosing pump; this signal would normally be a variable frequency pulse train. This system provides the following advantages:

- Low installation cost;
- Basic low-cost dosing pump can be used;

- Reduced commission;
- Reduced maintenance;
- Greater reliability; and
- Greater pump range.

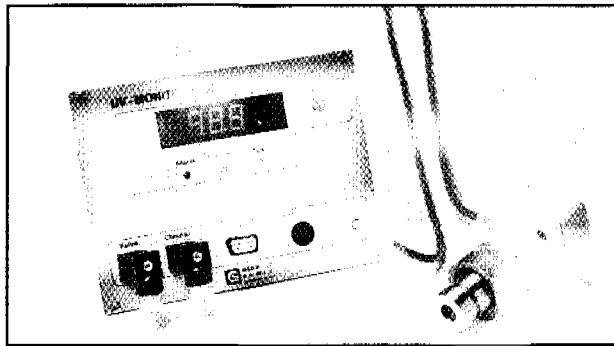
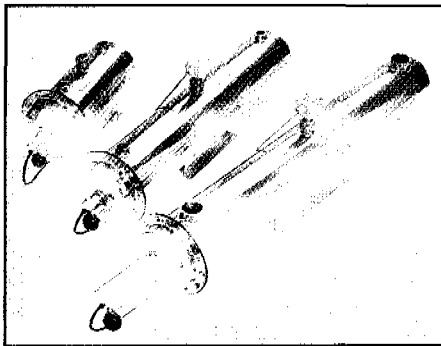
Due to the deterioration of sodium hypochlorite with time it is more important that a residual controller is used so it can automatically compensate for varying strength of sodium hypochlorite.

Measurement and Control Services Ltd have carried out many installations like those referred to and would be pleased to discuss any dosing problems. ■

## Biography

John Evans is managing director of Measurement & Control Services, based in Tonbridge, UK. An apprentice electrician, he joined a well known manufacturer of chemical dosing equipment as a service engineer, eventually reaching the position of manager of service and spares in the south-east. He set up Measurement & Control Services in November 1988 with four other colleagues from his previous employers. MCS is now well established in the field of water treatment.

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# UV widens range for effluent disinfection

William L Cairns, Trojan Technologies

*Advances in ultraviolet disinfection of wastewaters has permitted its extension to effluents from very large wastewater treatment plants and also poorer quality wastewaters with lower UV transmittance and/or rapid fouling characteristics.*

**U**ltraviolet (UV) light has been widely recognised as an effective alternative to chemicals for disinfection of potable water, wastewater and reusable wastewater.

The increasing popularity of UV for disinfection of wastewater is due to:

- The combined cost-effective and user-friendly nature of UV compared with chemical disinfection alternatives;
- Advances in UV technology, which have overcome some of the earlier limitations of UV disinfection; and
- An increased understanding of the process of UV disinfection which allows optimization of UV disinfection process and technology.

UV is effective against a broad spectrum of pathogens at UV doses that leave no concentrations of byproducts or residuals that can impact on receiving water biology.

## Lower quality effluents

Lower quality effluents are particular problems for chemical disinfection because of the high background of organics which can increase disinfectant demand with production of byproducts and leave higher residuals due to the higher chemical disinfectant concentrations needed to use practical contact times.

The selectivity of UV for only those molecules which absorb UV, the strong absorption of UV by physiologically essential biomolecules (nucleic acids),

and the high concentration of these biomolecules as well as the large number of UV-absorbing sites on each nucleic acid molecule contribute to the favourable ratio of high disinfection to low byproduct formation. UV dose is defined as average intensity within the reactor multiplied by the exposure time ( $D = I \times t$ ). Increasing doses of UV result in an accumulating number of damaged sites within the nucleic acids such as DNA and RNA (genetic information molecules).

Nucleic acids are common to all life forms, and damage to the nucleic acids inhibits access to the genetic information needed for growth and cell division processes. Without access to this information, the UV irradiated microbe becomes inactivated.

The first practical ultraviolet light technology for wastewater disinfection was introduced by Trojan in 1982 using low intensity UV lamps. Since then, Trojan has continued to lead the introduction and evolution of UV technologies for municipal wastewater disinfection and now has over 1000 municipal systems (Trojan Systems UV2000 and UV3000) installed around the world for secondary, tertiary, and reusable wastewater disinfection.

With Trojan's recent 1994 introduction of a new high-intensity UV lamp system (Trojan System UV4000), the practical range of UV disinfection has been broadened to include:

- Very large wastewater treatment

plants which previously would have required thousands of low intensity lamps (which would have taken considerable space and presented maintenance challenges for cleaning), and

- Poorer quality effluents (secondary, primary, combined sewer overflow, sanitary sewer overflow, stormwater and so on), which absorb UV extensively and therefore would have required numerous low intensity lamps, and/or which quickly foul the protective quartz sleeves around the lamps and therefore would have required high-cost time-consuming cleaning.

## Special features

Special features of the Trojan System UV4000 allow this technology to perform where lower intensity UV lamp systems would be impractical. The most noteworthy of these features and their implications are described below:

- Use of high intensity lamps which reduce the lamp requirements by more than 90 per cent, resulting in dramatic reduction in space requirements compared with conventional UV systems, lower lamp replacement costs, and low installation costs with channel requirements reduced by up to 80 per cent;
- Use of a fully automated, physico-chemical cleaning mechanism which allows the lamps to be cleaned while they continue to disinfect, the maintenance personnel time for cleaning to be reduced to essentially zero even with rapidly fouling wastewaters, remote installations such as combined sewer overflow outfalls to be programmed for self-maintenance without operator intervention before and after events, and no additional equipment having to be included in the UV system design to allow for fouled sleeves and reduced intensity and hence dose within the UV reactor;
- Use of a unique reactor design which

allows an open channel, gravity flow configuration to and from the UV system, but at all flow rates provides a fixed water layer geometry around the lamps within the reactor for better control over dose delivery and avoidance of short circuiting of wastewater through the reactor; and

■ Use of UV dose optimisation based on continuous monitoring of effluent transmittance using Trojan's On-line UV Transmittance Monitor UVT2537, which provides feedback for system control over lamp output in order that UV dose can be more closely matched to effluent quality and disinfection demand.

Not only has there been an advance in UV disinfection technology, but an advance in understanding of the characteristics of wastewater which determine both the disinfectability of different wastewaters and the amount of equipment required to achieve that disinfectability. It has long been known that suspended solids in wastewater can present challenges to all disinfection technologies.

Particulates which contain microbes within their interior will result in a single microbial "count" if any of the interior microbes survive the disinfectant dose and can grow on the microbiologist's nutrient-rich medium to form a colony. The particle size distribution, the number of particles in each size range, and in the case of UV, the optical properties of the particle will influence the ease with which the particles can be disinfected and therefore dictate the overall disinfectability of the effluent. UV doses as low as 20mW.s/cm<sup>2</sup> will inactivate the free (not particle associated) coliform indicator bacteria of most treated wastewater effluents.

A need for a higher design dose is dictated by the extra time to accumulate dose within the particles so that only a target number of the largest particles "survive" to produce a count during culturing. For any given UV dose, the largest inactivated particle size at the cutoff between "surviving" and "not surviving" is the size for which the core microbes are effectively inactivated.

Since  $D = I \times t$ , a decrease of  $I$  within the core of the cutoff sized particle by a factor of  $p$  can be compensated for by an increase in  $t$  by the same factor. Although the bacteria within the cutoff

**Table 1. UV disinfectability**

Effluent type	Suspended solids (mg/l)	Faecal coliform reduction (per cent)
Combined sewer overflows with physical and physico-chemical pretreatment	78-236	>99.90
Raw sewage	100	99.99
Primary effluents	96	99.99
Physico-chemical primary effluents	14	99.96
Secondary effluents	13	99.99
Tertiary effluents	<5	>99.99

sized particle experience a dose ( $I/p \times tp = I \times t$ ) which is adequate to inactivate the core microbes and hence the cutoff sized particles, the entire UV system is designed to give a dose of  $I \times t \times p$  where  $I$  is the average intensity within the reactor and  $t \times p$  is the total exposure time (residence time) of water flowing through the reactor.

The transmittance to UV of the bulk wastewater will influence the average intensity ( $I$ ) within the reactor and therefore the amount of equipment necessary to compensate for UV attenuation as it passes through the bulk wastewater. The residence time ( $t$ ) in the previous paragraph already has a factor added to compensate for the reduction of the average intensity ( $I$ ) with different water transmittances.

The impact of UV disinfection on a given wastewater is empirically determined by a dose-response curve from which the dose to achieve a given target level of disinfection can be determined. Alternatively, the dose-response curve can be used by experienced UV manufacturers together with the wastewater characteristics to qualitatively guide the pre-disinfection process design engineer or treatment plant operator in optimizing the wastewater quality entering the UV system. Trojan continues to evolve a first principles UV disinfection model which can be calibrated with empirical data (dose-response, particle size distribution and so on.).

The model's advantage is in the qualitative and quantitative insight it provides for changes in UV disinfectability with changes in fundamental wastewater characteristics. This is especially useful when empirical data may be impractical to collect, such as full dose-response curves of changing wastewater qualities during a combined sewer overflow event.

The UV disinfectability of several wastewater qualities is summarised in Table 1. The absolute number of surviving counts following practical UV doses will depend on the size, optical quality and quantity of the largest particles in the wastewater; however, post-disinfection microbial counts for all the wastewaters could be reduced to at least 0.001 (3 logs reduction) of the pre-disinfection counts, and with better quality wastewaters, counts could be reduced to equal or less than 0.0001 (4 logs reduction) of the pre-disinfection counts.

The acceptability of the absolute number of surviving counts is dependent upon the quality required in the receiving water for that body of water's intended application, or upon the quality required for direct use of the disinfected wastewater (such as irrigation with reusable wastewater). Development of a cost-effective disinfection strategy involves a simultaneous optimization of both pre-disinfection and disinfection unit operations to achieve targetted disinfection objectives.

Reusable wastewater quality is not obtainable by UV or any other disinfection technology from raw sewage. However, a realistic identification of target disinfection needs, and a balancing of pre-treatment and disinfection can ensure that UV disinfection can be used whenever there is a concern for cost-effective disinfection while minimizing byproduct formation, health risks, environmental risks, and risks to public/operator safety. ■

## Biography

Dr Bill Cairns is Research Manager for Trojan Technologies. He has 20 years of academic, institutional and industrial experience in microbial systems, photobiology and photochemistry in several countries.

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# Reservoir network is drainage answer

by Alain Le Quéré, Entec Europe

*A series of reservoirs has been created at Marne la Vallée in France to provide a solution to a potential increase in wastewater flow and consequent water quality deterioration as a result of urban expansion. The reservoirs replace a network of underground collectors and discharge 5m<sup>3</sup>/s into the Marne river.*

The latter part of the 20th century has been characterised by a new form of town planning — modern new towns have replaced programmes to restore, restructure, condense or rebuild traditional settlements. These tend to be sited on former agricultural sites, and the work of the architects, engineers and planners has been to create green, airy towns adapted to the comfort and well-being of the future residents.

In France, at Marne la Vallée, Entec's engineers developed an innovative technique to provide a solution to the potential — and unacceptable — increase in flow rates and deterioration in water quality which was going to occur as the town was developed. The technique used allows investment in development to be staggered over a period of time and, at no extra cost, enhances the environment of the inhabitants of the new town.

## Series of reservoirs

The answer devised by Entec was to create a series of reservoirs to regulate the run-off. These reservoirs replaced the traditional network of large, underground collectors and

discharge a regulated flow of 3m<sup>3</sup>/s into the river Marne.

The creation of the reservoir system was the result of knowledge accumulated by Entec and its French company, Horizons, of the natural surroundings, water conditions, cleansing techniques and the possibilities of the water for leisure use.

## Two objectives

The project meets two objectives — one quantitative, the other qualitative — of discharging water into the natural surroundings at flow rates identical to those occurring before development took place, and at a quality level which not only meets, but surpasses the standards currently set for natural surface waters.

Calculation of the run-off rates resulting from making the land impermeable, combined with statistical analysis of the precipitation levels over various periods in the Paris region, made it possible to determine the volumes of water that need to be stored at different times in order to keep discharge rates at low and acceptable levels so that no risk is posed to the downstream drainage channels.

The reservoirs have been created at the lowest points in the natural landscape and receive flows from secondary and tertiary collection networks by gravity. They store water at acceptable levels but also provide storage capacity capable of absorbing exceptional rainfall (one in 100 years event), but still without exceeding the authorised drainage quotas.

## Permanent water surfaces

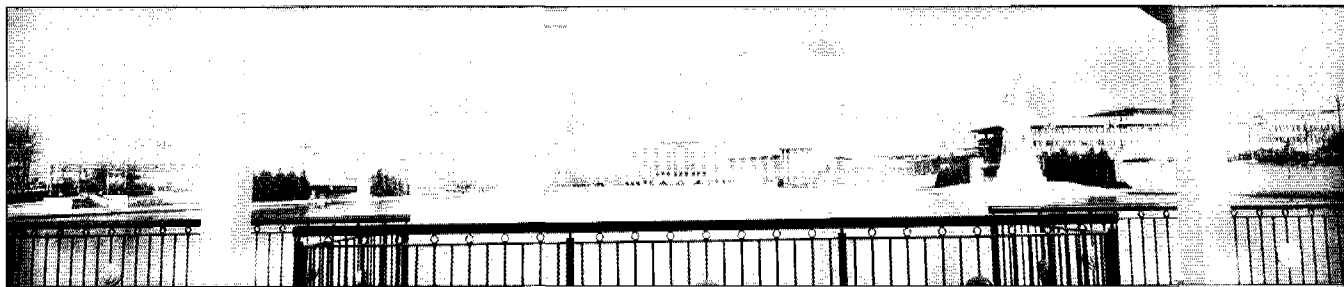
The choice of sites with favourable hydrogeological characteristics allows the creation of permanent water surfaces, which are roughly 2m deep, to be created at a reduced cost. Purification of the run-off takes place within the reservoirs without any harmful effects as the sediments which settle out naturally trap most of the pollutants. Plants, algae, plankton and fish, combined with oxygenation and the sun, either transform or eliminate any residual elements. These reservoirs, or retention basins, look attractive and discharge regenerated water back into the aquatic environment downstream.

Spatial distribution of the reservoirs, which are constructed as near to the developed areas as possible, means that it is possible for the developers to phase their investment programme and pipelines are also shorter, bringing additional cost benefits.

## EuroDisney perimeter

Entec has created nearly 60 such basins in this particular project, of which 20 are on the perimeter of EuroDisney.

The concept brings the combined benefits of leisure facilities for local residents with the practical applications for which the reservoir



Retention basins adapted for leisure use at EuroDisney as part of the Marne la Vallée project.

was originally designed.

The banks of the reservoirs are landscaped to make them look attractive and the brooks connecting them become, themselves elements of the urban design. The water reflects light and images; it supports water-based leisure activities and provides the opportunity for nature study.

Each reservoir is individually designed to suit its particular area and proposed function by altering shape and depth and modifying the shoreline contours with stone, logs, grass, plants, water gardens or reed beds.

They have become an integral part of the landscape architecture, complementing and extending green

spaces; they can isolate or connect areas; provide areas for walking, fishing or sailing, or simply somewhere to provide a respite from a hectic, urban lifestyle where residents can relax and listen to the lap of the waves or watch a family of ducklings swim past.

Their attractiveness will be

## **BIOGRAPHY**

Alain le Quéré is an engineer working in the Paris office of Entec Headquartered in Newcastle upon Tyne, UK, the company has offices throughout the Europe, the Middle East and Hong Kong. It is a business consultancy which specialises in environmental issues.

preserved since the reservoirs are subject, like any public or private installations of this type, to systematic monitoring and maintenance. By creating this system of reservoirs, Entec has found a way to not only solve a technical problem for storing and cleansing rainwater, but has given the developers an additional, attractive feature to emphasise when trying to sell properties.

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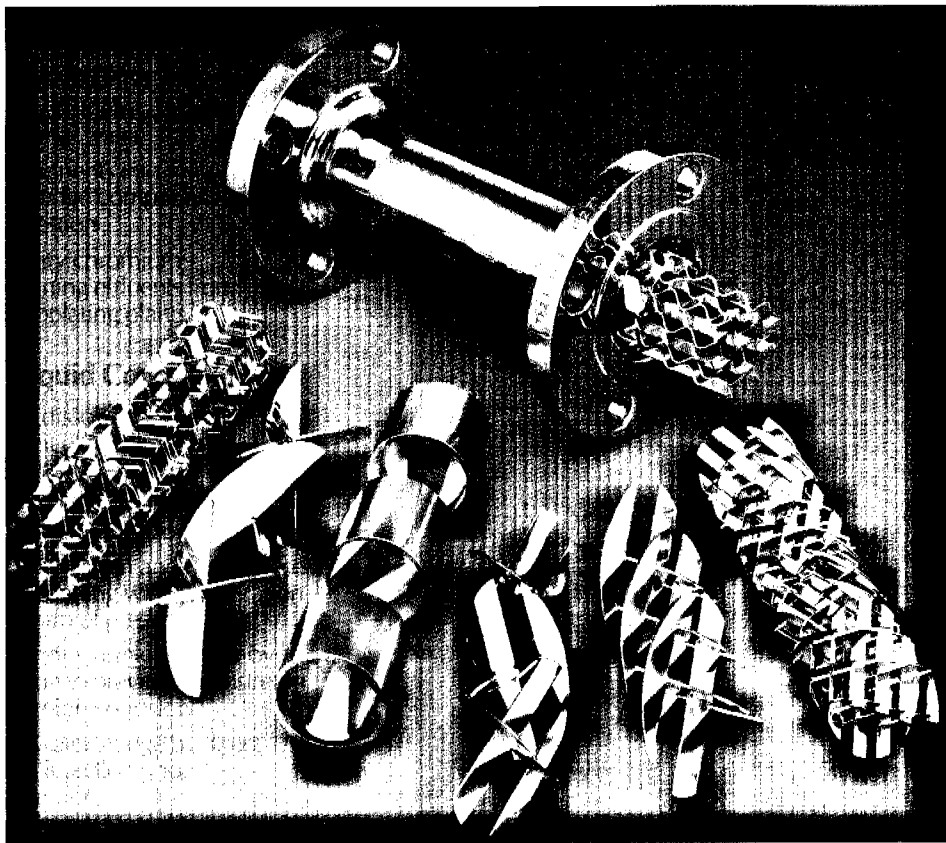
## Process applications include:

### Turbulent Flow

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- Gas mixing
- Dispersion of immiscible liquids
- Gas-liquid contacting

### Laminar Flow

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## Static Mixing Water and Waste Treatment Applications

### Liquid-Liquid Mixing

- Neutralize or adjust pH value of liquid streams with acids and bases
- Mix flocculants or precipitants into water to remove suspended/dissolved solids
- De-acidify dissolved CO<sub>2</sub> in water by neutralizing with caustic solution
- Mix ground and surface waters to equalize hardness or pH value
- Mix streams to be sampled to assure a homogeneous, representative sample and eliminate stratification in line
- Mix nutrients (phosphorus & nitrogen compounds) with water prior to aeration
- Mix filter aid and flocculants with sludge prior to de-watering
- Eliminate thermal gradients in discharge water
- Mix nutrients into viscous scum and sludge components prior to digestion
- Detoxify chromium containing effluents from electroplating plants

### Gas-Liquid Contacting

- Boost dissolved oxygen content of drinking water and waste water
- Disinfect water by chlorination, fluoridation, or ozonation
- Precipitate iron and manganese from drinking water by aeration upstream of pressure filters
- De-acidify drinking water by aeration to prevent downstream metal pipe corrosion
- Heat water/sludge by direct steam injection prior to digestion
- Scrub toxic gases from exhaust air
- Oxidize sulfite containing effluents with air

### Gas-Gas Mixing

- Mix oxygen-ozone with malodorous plant ventilation air prior to discharge to atmosphere

# Static mixers aid treatment process

Christopher R Isom, Koch Engineering Company

*Current trends at many levels of water and wastewater treatment focus on increasing operational efficiency and minimising capital expenditure by using static mixers.*

*Many applications normally employing a mechanical mixer or where one could not be used can use a static mixer.*

**T**here are many types of static mixers available (see Figure 1). The two most common types required for water and wastewater treatment are those designed for simple mixing of miscible fluids, and those designed for mixing fluids that are prone to plugging due to the solids in the fluid.

Static mixers designed for simple mixing of miscible fluids usually rely on two principles: turbulence enhancement and layer generation. Layer generation refers to the ability of each element of a static mixer to divide the fluid into a number of layers (usually two to five) followed by a rotation and then repeated.

This process develops a geometric progression based on the number of layers per element and the number of elements within each mixer. Thousands of layers can easily be developed.

Turbulence enhancement is a general term referring to the increase in micromotions created by the fluid passing through the static mixer element. A common mixer type usually referred to as a corrugated plate style mixer creates this enhancement of turbulence inside each of the layers where you get multiple paths intersecting with each

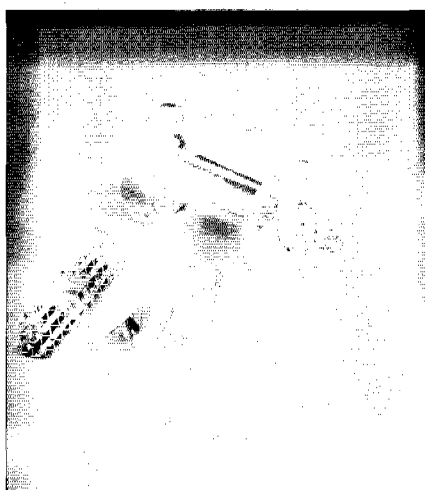


Figure 1. The Koch family of static mixers.

other. As each path crosses another path, each one loses part of itself and gains part of the other path, creating multiple micro mixing zones within each element.

The combination of turbulence enhancement and layer generation allows complete mixing in very short lengths of pipe (3-5 pipe diameters). If the design of the mixing application also includes the methods for additive introduction (such as side introduction, centre-point injection or multipoint injection), the overall length and pressure drop can be minimised.

A common misconception for in-line mixing is that the additive can be injected into the main line and it will eventually mix. It can take up to 100 pipe diameters of empty pipe to get complete mixing for fluids with the same density and viscosity. Variations in viscosity and density can easily increase the length up to 1000 pipe diameters.<sup>1</sup>

Common applications for simple mixing of miscible fluids would be pH control, flocculant and coagulant addition, chlorination, dechlorination, ozonation, and oxygenation (see Figure 2).

## pH control

The process of pH control with sulphuric acid enables understanding of the simple efficiency of a static mixer. Without a static mixer, a fluid as dense as sulphuric acid can literally slip through the entire line with no dilution effect. Gravity will immediately pull the fluid to the bottom of the pipe and treat it almost as an immiscible fluid. Common signs of this type of problem are usually thin wall pipe at the bottom and on the sides of elbow, where the acid would be flung as it turns the corner.

With a static mixer, many of these type of concerns are eliminated. Since the overall length of the mixing system is going to be less than 5 pipe diameters, this is the only section of the line where corrosion needs to be of a concern.

Most static mixers can be manufactured out of glass-fibre reinforced plastic (GRP) or even a Teflon material. By using a centre-point injector, the only material that the acid will actually touch should be the mixing element itself. Some

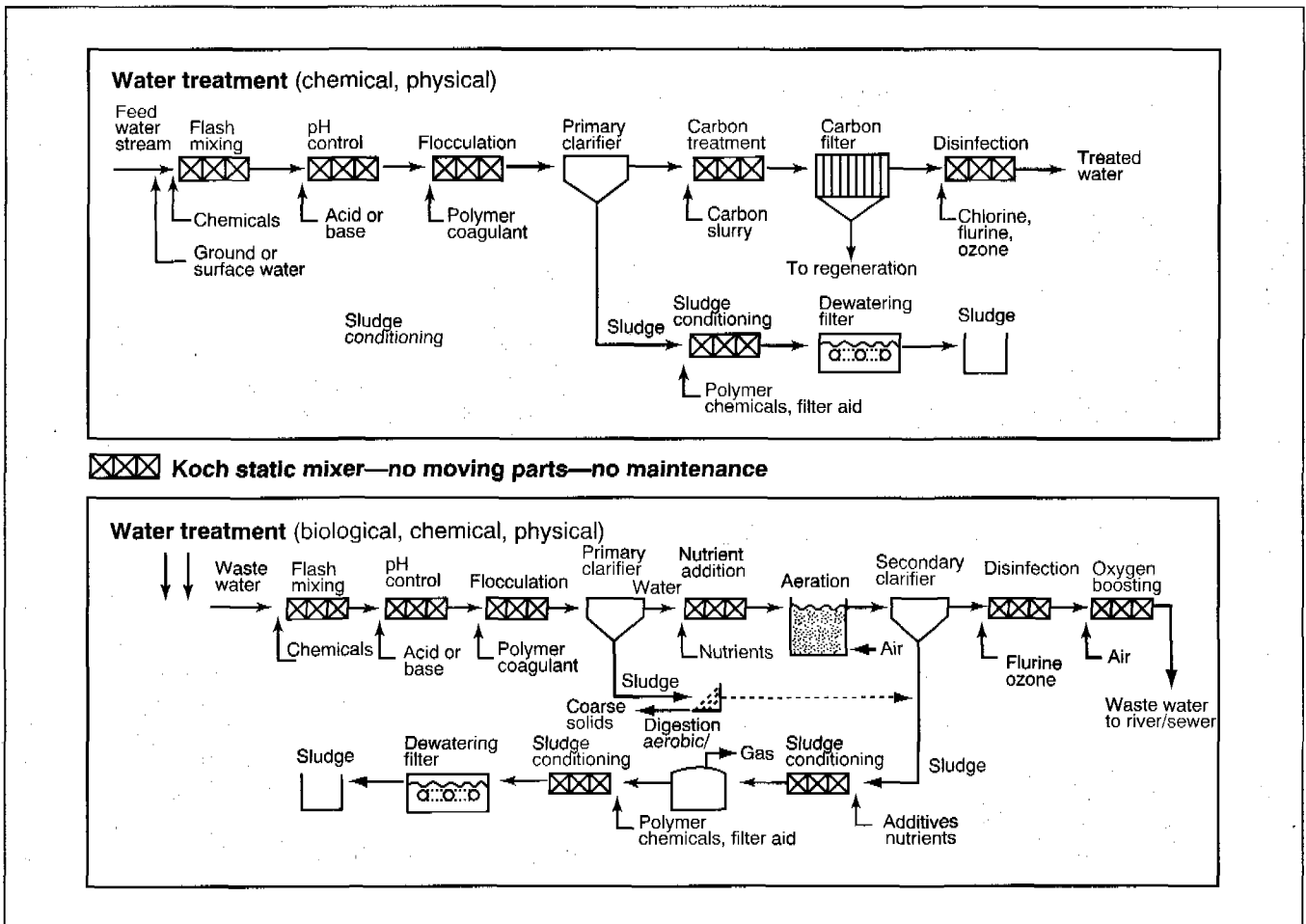


Figure 2. Typical solutions to common water treatment problems.

designs of mixing elements actually minimise this from even occurring by creating an intense mixing zone directly in the centre of the element without any of the mixer surface actually being in the centre of the element.

Not only is the concern of material minimised, but the whole concept of chemical consumption and better process control maximised. With the design of a good static mixer having a high degree of plug flow and little short-circuiting, usually the degree of chemical consumption is greatly reduced when compared with a rotation mechanical mixer.<sup>2</sup> This can be as much as 50 per cent depending on the design of the mechanical equipment being compared to. This is usually caused by the inherent short circuiting effect found in rotation mixing equipment.

Also, the lapse time from chemical injection to monitoring the pH has been greatly reduced with the probe located 4-5 diameters downstream of

the injection point. With this type of almost instantaneous feed back it is extremely important to have a constant non varying flow rate from the chemical injection point. This can be accomplished by using a good pulsation dampener. Without this your pH control will actually be trying to control the pulsation of the injection feed pump (see figure 3).

**Coagulant/flocculant addition**

A typical measure for mixing efficiency when adding a polymer or coagulant chemical to a water stream is referred to as the Gt factor. The G refers to the measure of energy input per volume of fluid mixed, t refers to the residence time. Although this may have some relevance to a mechanical mixer regarding horsepower, this measure has little meaning to a static mixer.

The purpose of a static mixer is to minimise the amount of energy consumed in order to achieve good mixing. Many different designs can

achieve good mixing with a wide variety of pressure drops consumed. One study showed a mechanical mixer had a Gt value between 100 000 and 150 000. The static mixer used to replace this application had a Gt value of 1000. Not only did the mixer reduce the amount of energy consumed it drastically lowered that amount of chemical required for the flocculation process improving the overall process.<sup>3</sup>

**Mixing efficiency**

Most manufacturers now rely on some type of statistical model for measuring mixing efficiency. The samples for the statistical model would be a certain number of samples pulled from the same cross section of the pipe at the same time. These measurements usually have 10-20 sample points that are placed within equal geometric areas from each other.

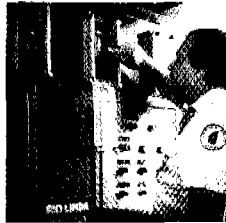
One frequently used measure of mixing efficiency is referred to as homogeneity. The homogeneity of



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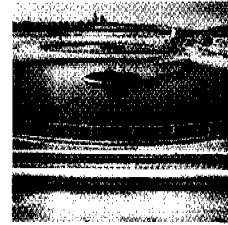
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these samples is simply the standard deviation ( $\sigma$ ) of the sample readings divided by the mean of the samples ( $\bar{x}$ ). The static mixer can be designed to achieve whatever value is required for the application. Typically values of 10 per cent-15 per cent are used for normal applications.

When mixing is extremely important to the overall process values of 1 per cent to 5 per cent are usually required. Assuming a normal distribution, there is a 95 per cent probability that all samples taken over the cross-section at any point downstream from the mixer outlet will fall within two standard deviations of the mean. Thus, the samples taken at the discharge of the mixer should have a concentration within 2 x 5 per cent or 10 per cent of the mean.

The size and pressure drop of the static mixers used for simple mixing is unlimited. One installation in the western US uses an 11ft (3.3m) x 11ft (3.3m) static mixer to mix in a dechlorination additive before the water leaves the water treatment plant. The mixer is quite capable of being able to use only the stoichiometric amount of chemical required for the dechlorination process. The pressure drop consumed was only a few inches of water column for this gravity flow system.

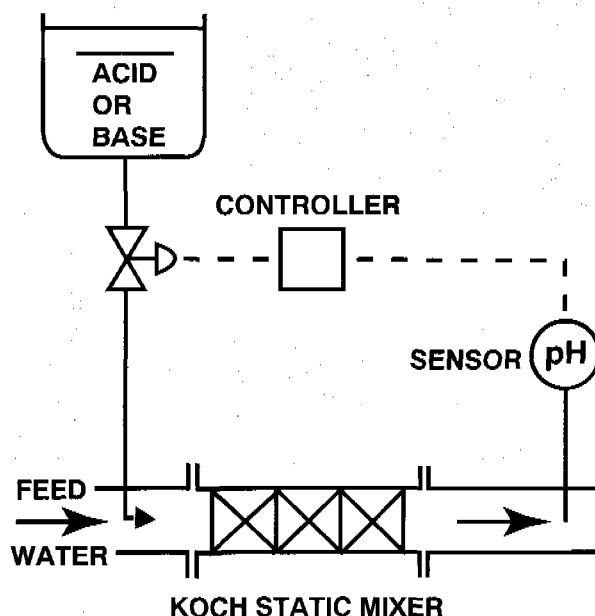
## Static mixers for sludges

Many static mixer designs can easily plug with any type of solids present in the water or wastewater stream.

Over the last few years, static mixer designs that are specifically for sludges have been developed. These designs are based on the same type of principles but are specifically geared towards turbulence enhancement. They incorporate blades that are attached to the wall of the pipe but not to each other. This allows most solids to be able to pass directly through the mixer without any type of build up.

In most sludge dewatering applications, a polymer is fed into the stream before being passed into the belt filter press or centrifuge. Improper mixing will be indicated by poor dewatering performance, excessive chemical consumption, and

**Figure 3. In-line mixer with feedback pH control system.**



can visually be detected by a film on top of the water in the open top of a belt filter press.

A successful application of a static mixer in this application will usually include an injection ring or device coupled with a mixer that has an L/D of 6-8. This will be placed directly in front of the belt filter press or centrifuge. Many installations have shown up to 50 per cent reduction in chemical consumption and/or 1 per cent to 3 per cent higher solids readings. This can drastically save on chemical and disposal costs.

## Summary

As more and more plants are trying to operate more efficiently, static mixers are continually being advanced over the use of mechanical rotating mixing equipment. This is in large part due to:

- No moving parts to wear or replace;
- Energy requirements 1/10 to 1/100 that of a dynamic agitator system;
- In gravity flow, existing fluid head is adequate to accomplish most mixing tasks;
- Mixing quality is controlled and predictable;
- Low investment costs;
- Retrofit is easy in existing pipes, sumps or channels;

- Small space requirements;
- Process performance and efficiency are maximised; and
- Chemical consumption being minimised

Currently static mixers are successfully operating around the world in a wide variety of applications. The number of installations and applications will only increase as all operations strive for excellence and optimum performance.

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## Biography

Christopher Isom is Technical Manager of the Mixing and Reaction Technology Group of Koch Engineering Company, Inc., Wichita, Kansas. He holds a Bachelor of Science in Chemical Engineering from University of Missouri - Rolla, and a Masters of Business Administration from the University of Florida. Koch is a licensee of Sulzer Brothers, Winterthur, Switzerland.

# Microbiology: a science in transition

Roxanne Hook, Gelman Sciences

*A major problem with microbiological testing for water quality has always been the time that standard methods have taken to produce results. Now, new technologies are allowing this process to be speeded up, pointing to an exciting future in this field.*

**W**hether one refers to them as bacteria, microbes, or simply "bugs", microbiologists all seem to have common goals when it comes to culturing and identifying microorganisms — more specific and faster.

It is indeed astounding when you realise the number of industries dependent on accurate and efficient microbial testing. Beverage producers, such as beer, wine, juice, milk and, soon, bottled water companies, all test process water and intermediate fluids to guarantee a fresh end-product.

In the pharmaceutical industry, process water, incoming raw materials, and several intermediates involved in drug production are tested. Microelectronics industries require water free of bacteria to rinse electronic wafers and computer chips. Undetected contamination can adhere to parts and prevent coatings from bonding properly, which is an expensive problem.

Whilst these industries test frequently for various microorganisms, the environmental microbiologists have a greater responsibility for assuring quality. Municipal and regional water supplies are tested systematically to monitor

for indicator organisms, commonly the Coliforms. The presence of these organisms signals contamination and the need for subsequent water treatment.

The health of hundreds of millions of people are dependent upon accurate results. Because of this, government regulations that describe how tests are performed are rather stringent and resistant to change. Recent outbreaks of illness have occurred in various world locations, the causes of which have been traced back to a contaminated water source.

One of the problems associated with microbial testing in a public water supply is the treatment delay caused by having to wait for results. For this reason, much research has been conducted to create more rapid procedures and provide real time results. Special interest has been given to Coliforms, and more specifically, *E coli*, because these organisms are accepted worldwide as water quality indicators.

Over the last 100 years, microbiological detection systems have continually evolved into sophisticated systems. In the late 1890s, the US wanted to have a uniform system of measuring bacterial contamination and other characteristics of water

quality in public waters. A committee from the American Public Health Association, in cooperation with others, drafted the first edition of *Standard Methods of Water Analysis*, which was published in 1905. Today, in its 19th revision and titled *Standard Methods for Water and Wastewater Analysis*, this 9.5cm-thick book describes tests ranging from turbidity to acidity, as well as microbiological evaluation. The history of *Standard Methods* is a good reflection of the history of commonly accepted and trusted microbiological techniques.

The spirit in which *Standard Methods* was written was not one of forcing microbiologists into using irrevocable techniques. The intent was to provide common, accurate test methods until such time as improved techniques were developed. It is best stated in this quote from the original *Standard Methods for Water Analysis*, 1905:

"It is said by some that standard methods within the field of applied science tend to stifle investigations and that they retard true progress. If such standards are used in the proper spirit, this ought not to be so. The committee strongly desires that every effort shall be continued to improve the techniques of water analysis and especially to compare current methods with those herein recommended, where different, so the results obtained may be still more accurate and reliable than they are at present."

With that statement in mind, let us look at historical techniques and current research. The original recommended method for identifying Coliforms was the multiple tube fermentation technique. This involved inoculation of a lactose-containing

broth to observe for gas production. Multiple tubes were inoculated with varying amounts of the sample and incubated. Based on production/non-production of gas at varying dilutions, a statistical procedure was used to calculate the most probable number (MPN) of Coliforms present. This method was and is still used today with variation on the culture media mixture to use chromogenic indicators in lieu of gas production.

In the early 1950s, a new technique called the Membrane Filter (MF) procedure was developed and put into use. This procedure called for a 100ml sample to be filtered through a membrane to remove the sample matrix and retain the bacteria for culturing and identification. This membrane was then placed on an absorbent pad saturated with growth media and incubated in a petri dish. Though MF techniques did not make obsolete the multiple tube method, it was believed that it offered some advantage over the other procedure.

Matrix problems, which may inhibit bacterial growth or otherwise interfere with the chemical identification mechanisms in multiple tube technique, were largely eliminated because the MF technique removed the matrix from the analysis. It was also more "comforting" to count actual colony forming units on a gridded membrane surface.

Some critics of the MF methodology countered that membranes could vary in consistency, causing growth inhibition or morphological variations. This was the driving force that caused the membrane manufacturing industry to "certify" each lot of membranes to achieve 85 and, in some cases, 90 per cent recovery of challenge organisms. From start to finish, this test took up to 72 hours.

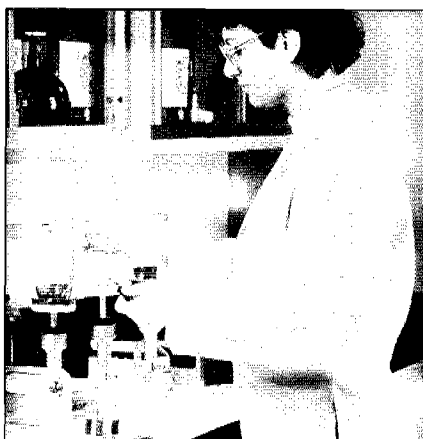
But even with some of the advantages of this test, the question of speed had not been seriously addressed. In the early 1980s, a new technique was developed that started the microbiology detection revolution.

Researchers took some biotechnology concepts and immunoassay labelling techniques and applied them to bacterial detection. Enzyme-

linked immunoassays were developed based on the fact that Coliforms produce  $\beta$ -galactosidase.

A  $\beta$ -galactoside was bonded to a colorimetric indicator and incorporated in the growth media. As the Coliform produced the  $\beta$ -galactosidase, the bond between the  $\beta$ -galactoside and the colour indicator was cleaved, causing a colour to appear.

Many variations of this concept have been formulated since that time. Currently, there are presence/



The membrane filter technique was developed in 1950

absence tests based on the multiple tube technique using this technology as well as MF technique-based methods with specialised media. To reduce the time involved, these methods have growth accelerators in the media as well. With products currently commercially available, it is possible to get presence/absence only or presence and enumeration within 24 hours.

However, there are those who are looking beyond this as well. Some of the tags that are placed in these enzyme identification systems use fluorescence as an indicator. Through the use of a fluorimeter, it is suggested that a fluorescence, undetectable to the naked eye, may be visible in just a few hours to an electronic optic in the instrument. Even farther into the future are suggestions that highly sensitive electronic sensors may be able to detect charges or chemistries of bacteria within a flowing water stream and give instant results for bacterial

concentrations. This would be infinitely valuable for monitoring municipal water quality.

Though some of the immunoassay techniques have been accepted by regulatory agencies, the agencies are hesitant to approve methods that do not have a long history of accuracy. Enzyme-linked assays are still relatively new in comparison to commonly accepted procedures. And, as with any test with highly increased technology, the possibility for interference increases. For instance, some have expressed concern over autofluorescing Pseudomonads that could potentially give false positive readings.

As with all new technology, there are some things yet to be perfected in the emerging technologies mentioned. However, there is an unimaginable amount of work being done on microbiological detection systems. Some industries may accept new technologies before government does, but because of rigorous regulatory standards for public water supplies, many industries accept the regulatory community's recommendation for acceptable microbiological tests. As these tests are refined and accepted, the ability to get faster results will be revolutionised.

The microbiological community has not easily accepted new technology. But, with the rapid developments that are currently occurring in the field, the future of microbiology is exciting. ■

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## Biography

Roxanne Hook has a BSc in Biology and experience in the environmental testing industry. She is currently Manager of Environmental Marketing at Gelman Sciences in Ann Arbor, Michigan, USA.

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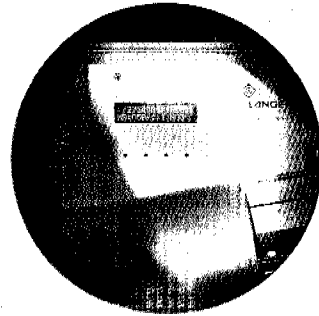
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# Sum parameters in operational analysis

**Margret Link, Albrecht Mattner and Gerd Probst,  
Dr Bruno Lange GmbH**

*The increasing importance of sum parameters in water analysis is described with reference to the examples COD, TOC, BOD, toxicity, turbidity, SAC254, Total-N and Total-P. Simplified test procedures make these guide parameters directly accessible to the plant control system.*

**A**lthough there is an analytical trend towards the detailed determination of individual parameters, sum parameters have maintained their position of primary importance in water analysis.

The many faceted tasks facing modern analysis make it virtually impossible to determine single parameters systematically in practice. The guide parameters used to control and monitor water treatment plants must be determined almost in real time in order to facilitate direct intervention in the treatment process.

The cumulative determination of characteristic variables is now

therefore the preferred method for control and monitoring processes. Above all, newly developed methods of analysing these parameters open up new options for planning, monitoring, regulating and operationally optimizing water treatment and purification plants, as well as new applications in water pollution control.

Figure 1 shows an overview of the main sum parameters used today.

### **Chemical parameters for rapid determination of total loads**

Scarcely any other environmental analysis parameter has acquired such a high degree of importance and

simultaneously experienced such a major change of function in recent years as chemical oxygen demand (COD).

Its inclusion in EC Council Directive 91/271/EEC as a limiting value for municipal waste water treatment plants was shaped by environmental policy aims.

A meaningful and quickly determinable measured variable for the organic load of waste water was required. This variable would also have to stand up in law. The measured variables which had been traditionally used in waste water technology, such as permanganate consumption or BOD<sub>5</sub>, were not suitable: the determination took too long, or the degree of scatter associated with the measured value was too large, or the parameter was not meaningful enough. The routine determination of sum parameters such as COD (as a cumulative variable for the total waste water load) in operations laboratories made it necessary to establish alternatives to the time-consuming reference procedures.

### **Photometric tests**

There are now a large number of alternatives available, most of which are photometric test procedures. A modern, complete measuring station includes a heating block to enable the sample to be digested, and a powerful spectrophotometer or sensor array photometer, in which all necessary preliminary settings such as wavelength, calibration curves, zero values and control values are permanently stored by the manufacturer in order to minimize errors.

In many cases the instrument

**Figure 1. Environmentally relevant parameter groups**

	<b>Biological parameters</b>	<b>Chemical parameters</b>	<b>Physical parameters</b>
<b>Sum parameters</b>	BOD Toxicity	COD TOC Total N Total P	Conductivity Turbidity SAC254
<b>Information about</b>	Impact	load	load
<b>Examples</b>	Toxicity: Ecological impact on organisms	Total load of degradable/non-degradable substances	Turbidity/SAC254: load of solid/liquid organic matter

manufacturer also supplies all the chemicals needed for the analysis.

The cuvette test in particular is used in this context. This alternative analysis system is supplied by the manufacturer complete with ready-to-use reagents in individual glass cuvettes, which are directly evaluated photometrically after the sample has been added. The cuvette test system and the dispensing cap system increase user safety, because working with these closed systems ensures that there is no direct contact with chemicals. The manufacturer also accepts responsibility for disposing of the reagents, usually free of charge, so that users need not plan and implement their own disposal concepts.

The quality of these operational analysis procedures and their comparability with the reference procedures are now generally recognized.

## EU directive

EU Council Directive 91/271/EEC also requires emissions of total nitrogen and total phosphorus to be restricted. These groups of substances must be largely eliminated in sewage treatment plants in order to avoid eutrophication of surface waters. These parameters are also determined with cuvette tests in present-day operational analysis.

COD, as the sum of all chemically oxidizable substances, is a measure of the maximum amount of oxygen needed to oxidize carbon compounds. TOC is a direct measure of the mass of the total organic carbon.

## TOC methods costly

TOC has not yet been widely used for control purposes in the water treatment sector. This is because the currently used methods of determining TOC are very costly and labour-intensive, and moreover there is considerable controversy concerning TOC as a substitute parameter for COD.

The innovative development of a TOC cuvette test (October 1995) will inject new life into this debate, because the new test solves the

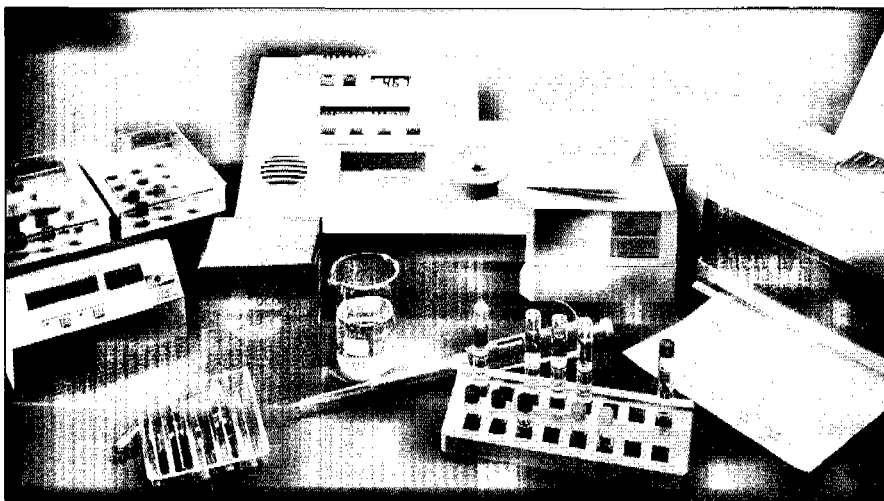


Figure 2. Universal photometric workplace for water analysis.

problems of using TOC in operational analysis.

Figure 2 shows a universal photometric workplace for determining COD, TOC, Total-N, Total-P and all other key individual parameters for water analysis.

## Biological sum parameters as ecological variables

In contrast to chemical sum parameters such as COD, TOC, etc., biological sum parameters reflect the action of waste water on living organisms.

The determination of toxicity is an example of a new biological sum parameter, which was only recently incorporated in international legislation.

The familiar BOD (biochemical oxygen demand) is also such a parameter, because it is an indicator of the effect of waste water on the oxygen consumption of organisms.

An established method for determining toxicity involves measuring the effect of samples on the bioluminescence of *Vibrio fischeri* NRRL-B-11177. This luminescent bacteria test is based on the fact that toxic samples impair the metabolic processes of luminescent bacteria, causing a reduction in the amount of light they emit. The harmful effect of the sample is therefore measurable.

No biological know-how is needed to carry out the luminescent bacteria test because, in contrast to all other biotests, the test organisms can be preserved ready for use. The

luminescent bacteria are simply thawed as needed and then used for the test. The duration of the test is 15-30 minutes and the result is available in 30-45 minutes.

Since it was introduced by the English "Royal Commission on Sewage Disposal" in the late 19th century, the parameter "biochemical oxygen demand" (BOD) has become internationally established in waste water analysis. It is a measure of the biodegradable components in waste water and is therefore a key indicator of the condition of a sewage treatment plant's biology.

Although the significance of BOD is undisputed, the parameter, in the form of BOD<sub>5</sub> or BOD<sub>7</sub>, cannot be exploited in water purification practice. The results are irrelevant by the time they become available after an incubation period of 5 or 7 days.

## New BOD method

A new method of determining BOD exploits the opportunities offered by biosensors. This technology realizes the BOD ultimately as a miniaturisation of classical respirometric BOD<sub>5</sub>. The "heart" of this method is a biosensor with immobilized microorganisms ('active sludge'), which is brought into contact with the sample in a thermostated measuring cell ('oxygen bottle in thermostatically controlled cabinet'). If the sample is polluted with degradable substances, the oxygen requirement of the microorganisms increases. This effect is measured



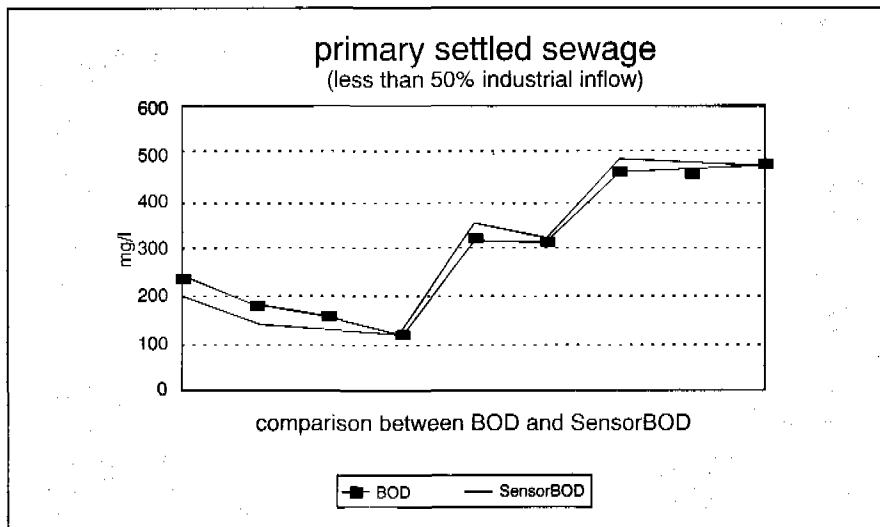


Figure 3. Comparison between SensorBOD and BOD<sub>5</sub> for sewage plant inflows.

with the oxygen electrode in the biosensor and is evaluated as a measure of the pollution.

The measurement is carried out in a matter of minutes. A quantity of the sample is automatically drawn into the instrument and brought to the correct temperature, then an exact amount is automatically analysed. The result is immediately available. Figure 3 shows the correlation between SensorBOD and BOD<sub>5</sub> for a sewage treatment plant inflow.

The SensorBOD provides a new method for the rapid determination of the key parameter BOD in real time. As a consequence, this parameter is now of practical use in waste water purification applications.

### Determining sum parameters for continuous mapping of purification processes

The continuous determination of guide parameters is of special importance in waste water technology when it is coupled with automatic electrical control systems. Turbidity is already measured continuously and routinely in municipal waste water treatment plants as a measure of the undissolved organic load. In future the measurement of spectral absorption coefficients at 254 nm - SAC (254) will also be of special importance. This method has long been used in the drinking water and surface water sectors to determine the organic load.

In this context the work of EDZWALD et al. on the correlation

between SAC (254) and TOC deserves special mention. They demonstrated, for example, that the annual fluctuations in the UV values at 254 nm and the TOC values of the Grasse River in New York State (USA) and the Glennmore water reservoir exhibited almost identical curves. The correlation between the UV and TOC values of the raw water extracted from these waters is excellent.

Matsche and Ruider (Technical University of Vienna) were the first to go one step further. They applied the results obtained from rivers (Grasse, Elbe) to sewage treatment plants, for example the main sewage treatment plant in Vienna, the plants at Oberpullendorf and Neusiedl, and others.

Our own research confirms the conclusions of the above authors. As

the graph in Figure 4 shows, there is a good correlation between the curve of the UV SAC (254) measurements and the COD curve.

In summary it can be said that UV extinction can be assumed, with certain reservations, to be proportional to concentration. The reservations relate to the fact that some organic residues do not absorb light at 254 nm. They cannot therefore be determined. This group makes up about 20 percent of total organic carbon. About 80 percent of the compounds which are present in sewage treatment plants, e.g. humic matter, tannins, lignins and proteins, can be determined.

If it is assumed that COD is a measure of all substances that can be oxidized by chromosulphuric acid, and that some of these substances are inorganic, the correlations must increase in the sequence

- UV absorbance 254nm - COD
- UV absorbance 254nm - TOC
- UV absorbance 254nm - DOC

because DOC is a measure of the dissolved organic carbon. In this context the hydrophilic groups are often identical with the chromophoric groups.

Finally it should be pointed out that the UV method as applied in practice makes use of a sensing probe, and no chemicals or sample preparation system are needed. A simple method of continuous mapping of organic loads is therefore available for sewage treatment plant control. ■

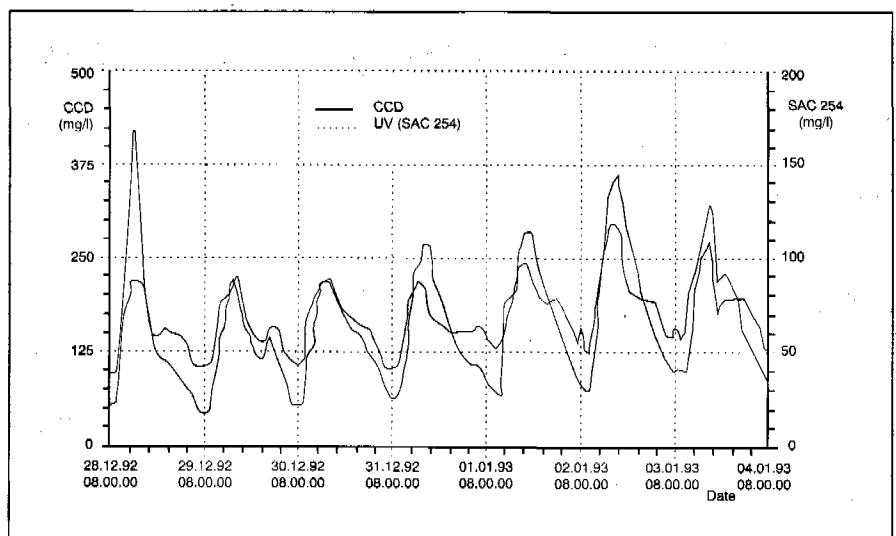
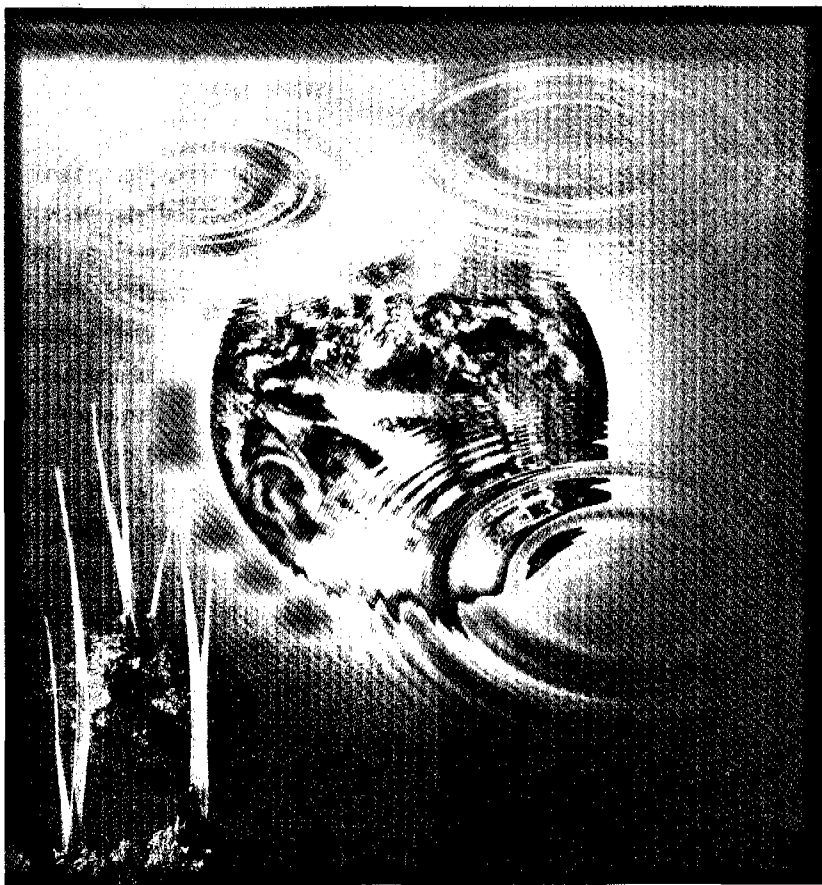


Figure 4. Correlation diagram SAC 254 /COD, effluent presettling sewage works.

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# Oxygen treatment— three case studies

Paul Williams, BOC Gases

*Use of pure oxygen in wastewater treatment plants based on the activated sludge system can bring large improvements in biomass levels, sludge age and food/microorganism ratio. Three case studies illustrate the use of this technology.*

**L**egislative demands and the ever-spiralling costs associated with trade effluent disposal have led many industrialists to turn to on-site biological treatment of their wastewater. The activated sludge process, given the correct operating conditions, can be the most versatile and robust process for treating water and wastewater.

The success of an activated sludge plant depends on cultivating a biological community that will remove and assimilate waste material, floc together and then settle well to produce a concentrated sludge for recycling. The maximum rate at which organic material is oxidised is directly related to the rate at which dissolved oxygen is used by the micro-organisms within the reactor. This may be limited by the rate at which oxygen can be dissolved into the wastewater.

## The BOC Gases Vitox system

The main requirements of an aeration system are to perform the following:

- Dissolve oxygen in wastewater;
- Rapidly mix influent flow with bacteria (sludge); and
- Maintain solid matter in suspension.

BOC's Vitox system is a high rate

oxygen dissolving process. It works by injecting gaseous oxygen into the throat of a venturi dissolver on a pressurised sidestream of the process liquor (see Figure 1). Millions of fine bubbles are formed and, under pressure, they dissolve immediately. The highly oxygenated liquor is returned to the process tank through a multi-nozzle sparge system. The high-velocity jetting action of the nozzles shatters any undissolved gas into micro-bubbles and entrains the surrounding process liquor. In this way, intimate mixing of the tank contents and oxygenated liquor occurs.

On conventionally aerated plants oxygen transfer, which determines the amount of bacteria that can be

supported, is limited. Oxygen transfer fixes the amount of 'work' that can be done. However, once this constraint has been lifted, considerable uprating and operational stability can be achieved, with no additional penalties for using pure oxygen. Biomass levels can be increased substantially and will rapidly adjust to extreme variations in load pattern.

Where unlimited oxygen is available, irrespective of loading, the biomass will rise to its peak operational point. At this level, sludge age will be at its longest, the Food to Micro-organism ratio (F/M) at its lowest and sludge yield very low, tending to zero. (Limited sludge yield is necessary on occasions where biologically inert toxins are present.)

The Vitox low-level jetting action rapidly mixes reactor contents, inducing a gentle roll-over action on the surface, reducing volatile emissions, aerosols, foam and noise. Heat is retained in the body of the liquid aiding the biological process, particularly in winter, by reducing the seasonal temperature gradient and improving the temperature of the chemical waste.

Control is vital to any process and

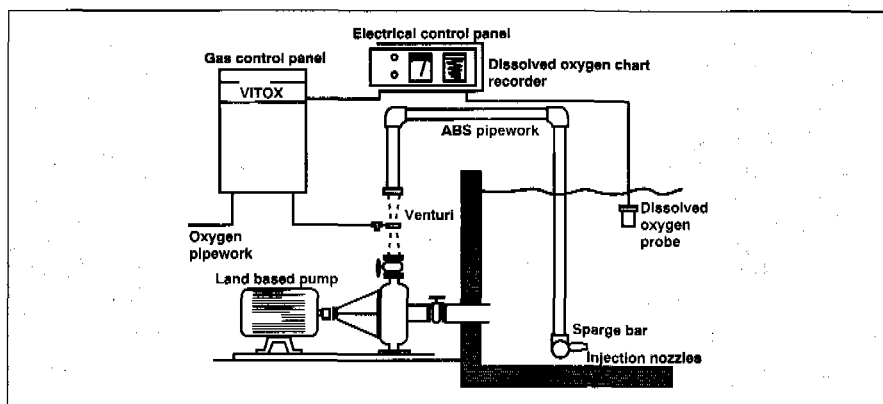


Figure 1. The VITOX Sidestream system.

with BOC's sidestream system, oxygen injection and pump operation are controlled by a probe, which continuously measures the dissolved oxygen (DO) levels in the tank. The Vitox system can, therefore, cope with varying demand occasioned by varying loads. It reacts immediately to prevailing load conditions and injects exactly the right amount of oxygen.

## Coke waste

Coalite's production system at Bolsover, UK, consisted of two 2600m<sup>3</sup> air-based biological reactors constructed of concrete, each fitted with a centrally mounted 90kW surface aerator. One of the reactors was dedicated to refinery waste and the other to treating wastewater, which was derived from the carbonising operation. Each had its own dedicated radial flow clarifier.

On occasions, the plant suffered from oxygen starvation due to high organic loads and this led to difficulty in balancing the load applied. Severe foaming was also a major problem, due to the nature of the waste. The use of anti-foam reduced oxygen transfer efficiency and added significantly to plant running costs. A BOC survey revealed that limited oxygen transfer capacity and a low threshold concentration gave the

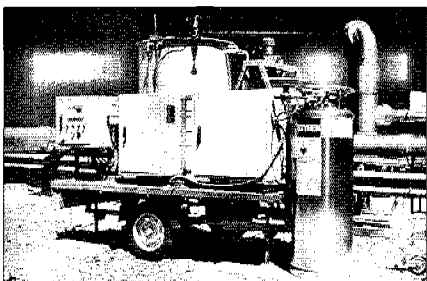


Figure 2. The VITOX system at Coalite.

potential for poor plant performance.

In 1985, Coalite retrofitted a 4 t/day Vitox sidestream system to mix and oxygenate one of the reactors, since this would provide sufficient capacity to treat both waste streams in one reactor (see figure 2). This was extremely successful, giving a more sustained standard of treatment operating with a sludge inventory of three times that which was possible with air and using effectively half the

available plant. The other half then became available for further treatment and load balancing. It was also found that by isolating the aerator and using the Vitox system alone to mix and oxygenate, the use of anti-foam was eliminated and flocculating agents could be used effectively to improve clarification.

The Vitox Bio-alarm system has provided a continuous indication of respiration rate, giving a good measure of plant performance and providing an early warning of plant stress. Sludge disposal has been reduced to a minimum with the plant running for periods of up to six months without wastage.

In 1992, Coalite decided to install a second Vitox unit into the biological reactor being used for tertiary treatment and add activated carbon. This provided an excellent nitrifying reactor, achieving 95 per cent ammonia removal.

## On site pilot trials

When planning a turnkey project to design and build a new effluent treatment plant, BOC involves its customers in a three to six month pilot plant trial. This establishes the operating parameters necessary for a guaranteed full-scale plant design.

Potential industrial customers are not necessarily well versed in the operation of an activated sludge plant. By running a Vitox pilot plant trial on site, the customer understands the process and works in partnership with BOC to achieve results which are representative of full-scale and do not suffer adversely from the effects of scaling-up. Real time events are experienced by the pilot plant and biological system robustness is demonstrated by withstanding both overload and famine conditions.

## Treatment plant for chemical and dye waste

The municipal plant at Pinxton, Derbyshire, UK, received a flow of mixed trade effluent comprising 100m<sup>3</sup>/d chemical waste and 1600m<sup>3</sup>/d dye waste. The problems associated with the receipt of these trade effluents were:

- Overloading of the percolator filters;
- Biological treatment inhibited by elements in the chemical waste stream;
- Trade effluent odour (one village is adjacent to the treatment plant); and
- Colour.

To relieve the organic overloading, Severn Trent Water decided to examine methods of biological pretreatment of the trade waste. A BOC Vitox pilot plant was operated on the raw effluent for a period of 73 days. Composite samples of feed and effluent were taken daily, as well as spot samples of mixed liquor and returned sludge. Daily measurements were taken of the stirred and unstirred mixed liquor settlement, flow rates of feed and returned activated sludge (RAS), settlement tank temperature and pH and sludge depth in the final settlement tank. The reactor was maintained throughout at a dissolved oxygen level of 2 to 4mg/l.

The conclusions from the pilot study were:

- The plant performed well at a mixed liquor suspended solids (MLSS) level of 3840mg/l;
- No sludge surplussing was required;
- Nutrients were only required immediately after the commissioning period;
- Mean biological oxygen demand (BOD) removal was 86 per cent, giving an effluent BOD of 48mg/l;
- Sludge settleability was good, with stirred sludge volume index (SSVI) of 38ml/g; and
- There was no detectable odour from either the reactor or the undisturbed final settlement tank

It was therefore recommended that a BOC Vitox plant should be used for the pretreatment of the mixed trade effluent. BOC was awarded the contract in September 1992 to build the plant as a turnkey project and in December 1992 work commenced on the site with construction of the pretreatment plant, which was to operate in parallel with the existing primary settlement tanks taking the full daily flow of 2200m<sup>3</sup>.

The plant consists of two reactors



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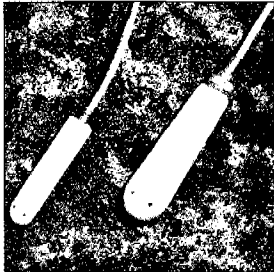
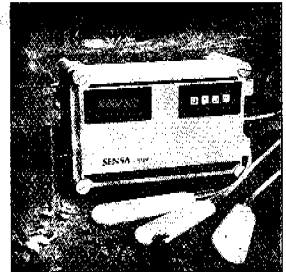
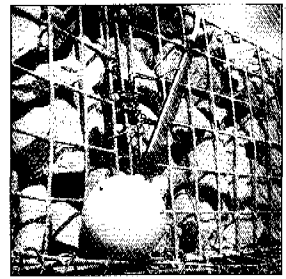
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operating in parallel, having a combined volume of 1540m<sup>3</sup>. Each reactor incorporates a sidestream system with a nominal oxygen transfer capacity of 2.0t/d. The activated sludge then flows to two secondary settlement tanks, having a total surface area of 162m<sup>2</sup>, prior to discharge to the existing biological filter secondary treatment plant for nitrification. Both the reactors and the final settlement tanks were constructed of glass-coated steel panels on reinforced concrete bases. This facilitated rapid construction and commissioning commenced within 38 weeks of award of contract. Great care had to be taken during start-up of the commissioning of the plant to ensure that the performance of the existing main works was not impaired.

Start-up, therefore, was a slow process enabling the filters to be weaned off their existing food expectancy, avoiding filter sloughing and achieving a gentle conversion from a carbonaceous to a nitrifying mode of operation. So that this was achieved to the mutual satisfaction of both BOC and Severn Trent Water, it was proposed that commissioning would take one month, but full flow trade effluent was, in fact, being treated by the plant within two weeks of the initial seeding.

The BOC pretreatment plant operates automatically, the site being unmanned. A telemetry system has been installed to enable remote monitoring. To date, the plant has performed well, achieving better than required BOD removal (typical value at present is 86 per cent BOD removal).

## Tanker cleaning wastewater

VVM, based in Terneuzen, Netherlands, has been operating a wastewater treatment facility treating chemical waste streams from washing chemical road tankers, containers and barrels, since February 1992.

The washings are first pre-treated with physical and chemical processes such as metal precipitation, flocculation and clarification with the pre-treated effluent being stored in a 600m<sup>3</sup> tank before being pumped to a

sequencing batch reactor (SBR) for biological treatment. SBRs are used increasingly in treating both municipal and industrial waste streams since they were first developed as a novel alternative to the conventional activated sludge system in the 1970s. Most SBR systems are oxygenated using either diffuser system surface

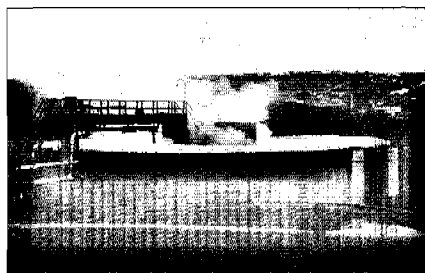


Figure 3. A VITOX pilot plant

aerators or jet mixers. The use of jet mixers has an additional advantage over the other two dissolution devices as they are able to mix the biomass in the reactor adequately without injecting oxygen during anoxic periods.

VVM installed the Vitox pure oxygen jet injection system with a capacity to deliver 3.0t/day of oxygen when needed. Control of oxygen input into the reactor is provided with the dissolved oxygen analyser system. pH is maintained at around pH7 by the stripping of carbon dioxide generated by the biomass with a 30kW air blower and diffuser system.

The VVM SBR has a diameter of 14.5m, volume of 1600m<sup>3</sup> and a design capacity to receive 360m<sup>3</sup>/d.

Feed is pumped into the reactor containing settled biomass (mixed liquor) from the previous cycle during the feed stage. This is followed by the react stage where oxygen is fed to the biomass to enable it to utilise substrates in the feed aerobically. A quiescent condition is produced during the settle stage when all oxygenation and mixing devices are turned off and the biomass is allowed to settle for a suitable period of time. A clarified supernatant is then decanted from the top of the reactor during the decant stage at a rate which does not disturb the settled biomass. This is usually achieved by gravity using either a floating arm or discharge

pipes at fixed depths. Variations to these four basic stages include oxygenation of the reactor during the feed stage and the introduction of anoxic periods during the react phase as was the case for the VVM reactor.

There are in fact two anoxic periods interspersed with the react period. Before commencement of feed to the SBR, a volume of biologically treated effluent is discharged equal to the expected volume of feed for that day. This operating procedure kept the total volume of the reactor constant at 1600m<sup>3</sup>. Measurements of the sludge blanket level during the anoxic period showed that mixing was adequate to keep the biomass in suspension throughout the reactor. The settle phase, which lasted for 3 hours, was followed by gravity discharge of the clarified supernatant through fixed outlets for a period of one hour, to a holding tank. The biologically treated effluent would be passed through activated carbon filters (when necessary) before being pumped to the river. In addition to the chemical feed from the pre-treatment phase, all discharges from the toilets and sinks on site were pumped to the SBR.

## Influent parameters

Daily flow	200 - 400m <sup>3</sup> /day
COD	3000 - 10 000 mg/l
COD to BOD ratio	4 : 1
Average MLSS	7000 mg/l

## Plant performance

Average COD removal	> 90 per cent
Average BOD removal	> 98 per cent

VVM has a 2000kg/year limit on volatile organic compound (VOC) emissions from the SBR process and measurements in 1993 showed that less than 250kg/year of VOC was being emitted. It was estimated that an equivalent air fed system would deliver 19 times the gas volume of the installed Vitoxair stripper system and would cause the VOC limit to be exceeded.

Through its dedicated Water Processes Group, BOC Gases technology now supports over 350 installations worldwide, in both the industrial and municipal sectors. ■

# BOD analysers for on-line control of wastewater

Michael Teutscher,  
STIP Siepmann & Teutscher

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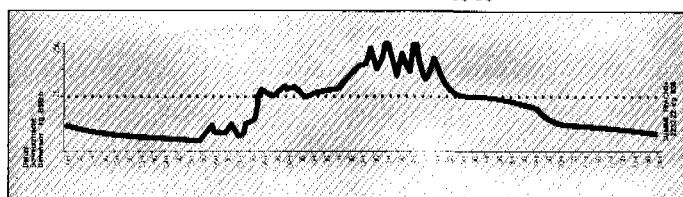
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- COD
- TOC
- NH<sub>4</sub>
- NO<sub>3</sub>
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Load curves measured at the inlet of the treatment plant

On-line BOD-M3 measuring instruments operate with micro-organisms which are especially adapted to the waste water such as the BODS laboratory tests do. These micro-organisms are exhausting oxygen while consuming the pollution in the water. The laboratory test makes the information about water pollution available after 5 days, where as the continuously measuring instruments show the actual waste water load only within 3 minutes.

A special dilution system ensures that the micro-organisms respond highly sensitively and very fast to BOD deviations. Even hard industrial conditions do not interfere with the function of the micro-organisms.

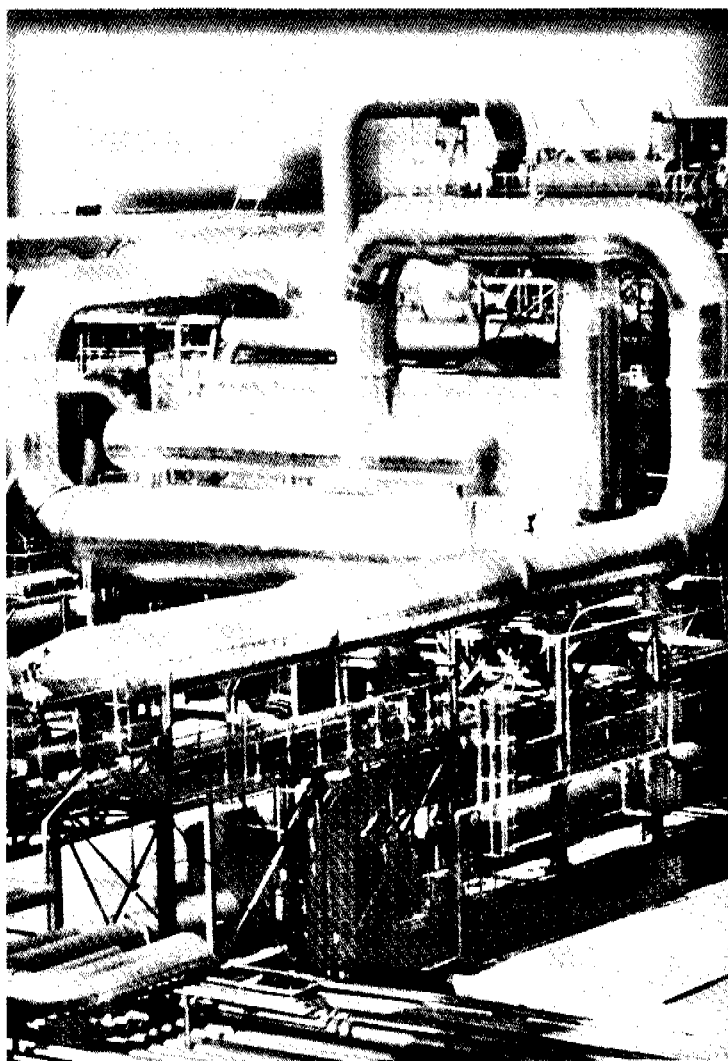
Present types of BOD analysers operate fully reliably because of the automatic flushing and calibration programmes. Not more than 30 minutes are required for maintenance per week. The measured values can directly be taken over by automatic control and monitoring systems.

The on-line BOD measuring technique has been proven in a large variety of applications. It is used in untreated municipal waste water as well as in the discharge of sewage plants, in highly polluted effluents of chemical production or food industry, up to river monitoring stations.

Because of strict limits for nitrogen and phosphorus concentrations in rivers and lakes today, many sewage plants are equipped with purification stages for nitrification, denitrification and phosphate removal. As nitrification only can take place after an extensive degradation of BOD, and as on the other side the succeeding denitrification requires a certain BOD load for total degradation of nitrate to nitrogen gas, the BOD load is an extremely important parameter for the process. On-line BOD analysers are more and more applied for reliable control and optimization of these purification stages. Therefore, the importance of BOD measurement being the sole biological parameter in the waste water treatment process will increase in the future. □

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# On-line analysis of total mercury levels

● PB Stockwell and WT Corns, PS Analytical

*Current legislation sets out the limits for mercury as the total mercury content, whatever the form in which the mercury may be present. A more pressing requirement may be to analyse the various species of mercury present.*

Over the past decade there has been considerable concern about the levels of the so-called heavy metals in the environment, especially mercury, arsenic, selenium and antimony.

Since the authors became interested in this field levels of mercury have received by far the most attention. It is a well known fact that methylmercury is more than 1000 times more toxic than mercury in its inorganic forms. Recently Jones et al<sup>1</sup> have suggested a simple gas chromatographic separation system linked to a specific atomic fluorescence detector to determine such species in a range of materials including soils, sludges and effluent.

In 1988 the reorganisation of the UK water industry into privatised industrial companies and a policing facility provided by the National Rivers Authority laboratories created attention to the monitoring of mercury in drinking water particularly. The levels required and the sampling frequency dictated by the legislation required a radically new direction for instrumentation. The batch methods using atomic absorption detection available at this time provided neither the detection limits nor the throughput.

Thompson<sup>2</sup> had described an atomic fluorescence method for the measurement of mercury. Godden and Stockwell,<sup>3</sup> using an available molecular fluorescence detector with subtle modifications, designed a simple but effective commercial variation on the former with the additional potential for complete automation.

In 1989, PS Analytical introduced the world's first fully automated mercury analysis based on these developments. Since this date more than 20 commercial competitors have been introduced around the world. With each of these making various claims as to detection capabilities, it would seem to the analytical community that the determination of mercury at low levels is just a trivial matter.

## Mercury analysis problems

This is very far from the truth because at the levels required, often between  $10^{-10}$  and  $10^{-12}$  g/l, it is very difficult to get (a) representative samples, and (b) reproducible results. With care to the sampling and methodology, levels below 1 ppt can be measured, but avoiding the problems relating to sampling, namely by taking measurements directly on-

line, can provide several benefits for the agency requiring the data.

In the UK water industry particularly the atomic fluorescence measurement coupled to vapour generation techniques has become well established. The use of a hygroscopic membrane dryer tube to continuously remove moisture developed by the vapour generator has been particularly useful in laboratory applications.<sup>4</sup> In addition the range of analytes and concentration levels analysed has been increased using discrete sample injection techniques.<sup>5</sup>

Further reduction of the detection levels has recently been repeated by Cossa et al<sup>6</sup> using an additional concentration step onto a gold/platinum trap. The technique, and particularly the detector configuration, is ideally suited to process application being of a simple design and rugged in construction. In particular the laboratory system described by Stockwell and Corns uses continuous flow technology which can also be translated to on-line analytical situations. Translating a laboratory instrument to a process line application with 24 hour/day operation every day does place many design constraints not visualised in normal laboratory use.

Table 1 sets out some of the most demanding of these constraints. All of these, however, require in the very first instance that a truly representative sample is presented to the sequencing system prior to any pre-treatment and analysis. This facility is not a trivial one and needs a lot of information normally from the plant operators before this will operate reliably over long periods. Extremes

**Table 1. Specific considerations required to translate laboratory information to process applications**

- Conversion of all mercury species to divalent mercury
- Low reagents consumption and reagent stability
- Stable and rugged detection system
- Reliable interface between sample stream and online system
- Fault diagnostics with feedback system
- Data processing via CpU's

of climatic conditions may change the state and form of the sample, especially the mercury content, quite widely.

Several chemical regimes have been developed that convert mercury forms into the +2 valency state prior to analysis by vapour generation and AFS measurement. Successful automation has at present only resulted by matching these chemical regimes to the expected sample type.

These procedures have been tested in some detail and schematic arrangements for these are shown in Figure 1.

Reagent consumptions are minimised by using a slow-flow peristaltic pump and a discrete sample injection technique. The sample stream itself is sub-sampled by the analyser pump so that it directly represents the sample as closely as possible. Sample and reagent line sensors are incorporated into the instrument control features so that the validity of all measurements can be checked continuously.

Figure 2 shows the orientation and configuration of an on-line instrument developed in association with a wide range of customers. The chemical reagent section electronic compartment and the computer control facilities are all separate and isolated from each other to minimise cross-contamination and for ease of service and use. The system, which uses argon or nitrogen as the transfer and spurge gas prior to atomic fluorescence, uses the inherent sensitivity advantage of the Merlin detector to cope with a broad range of sample types and a wide dynamic range of mercury levels.

Unlike other process control instrumentation the PSA 10.223 on-line analyser operates using repeat analysis cycles rather than continuous set measurements. Discrete measurements are made for calibrated samples and check standards. With these approaches, many of the analytical control features developed over the last six years can be used to extend the scope of on-line applications.

A valve selection feature, in many respects similar to an autosampler

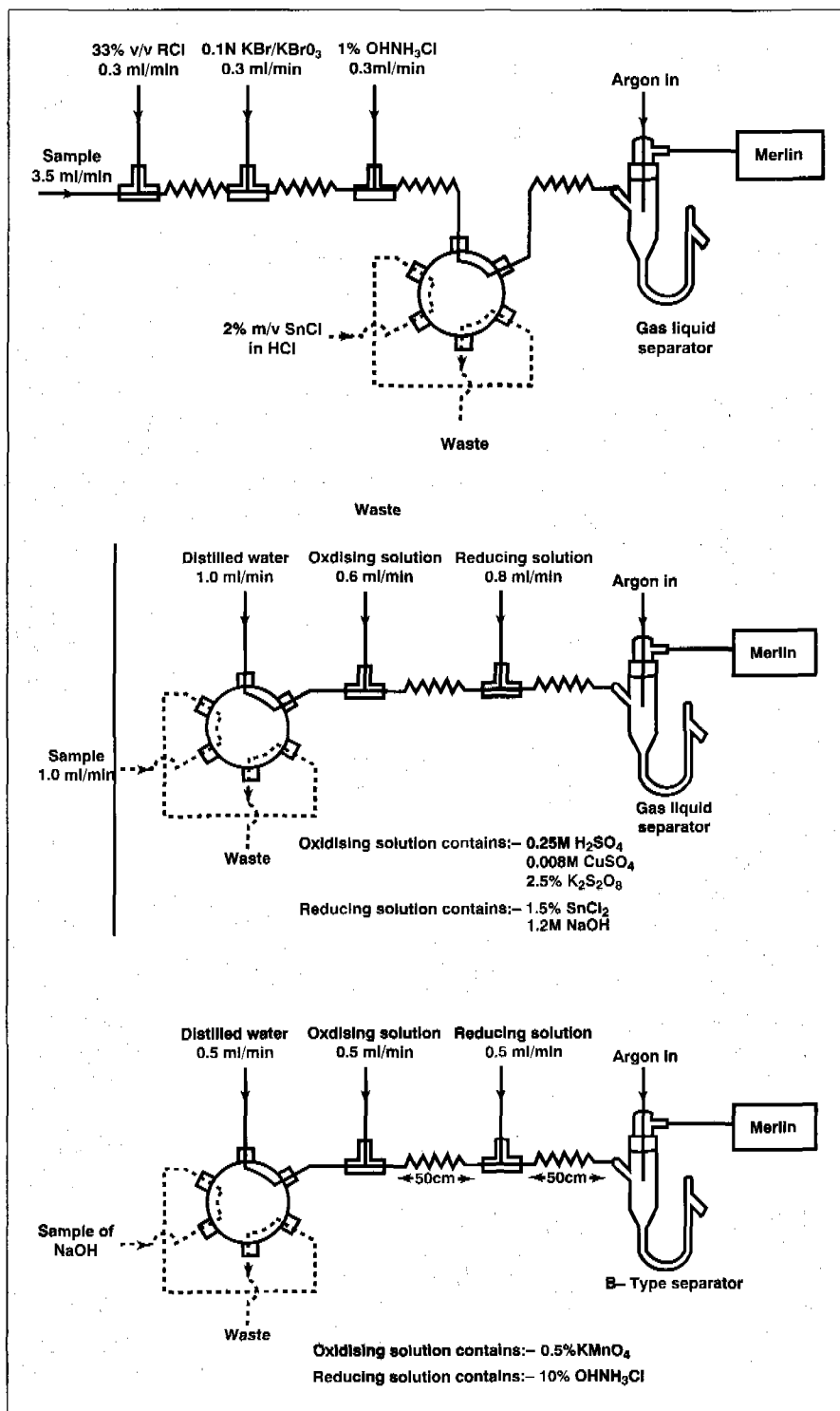


Figure 1. On-line regimes to convert mercury forms prior to analysis have so far only been automated by matching these chemical regimes to the expected sample type.

Since 1983 PS Analytical have been working closely with experts in both academia and industry to develop new methods and instrumentation to meet the ever changing needs and legislation in the environmental market place.

In 1989 PS Analytical introduced the first fully automated mercury detection system, The Merlin Plus, based on the principles of atomic fluorescence. This bold innovative solution to mercury detection was just one example of the benefits derived from a continued programme of research, development and customer collaboration.

Co-operation with a number of institutes world wide has since led to the introduction of an additional range of applications including solid, aqueous and gaseous samples. Further developments followed with the introduction of the Excalibur detector for arsenic, selenium, antimony and tellurium determinations.

PS Analytical is a family business that takes pride in its commitment to long term research. An ability to work closely with a wide variety of clients has ensured tailor made innovative solutions that apply the power of atomic fluorescence reliably and economically.

*Innovative solutions!*



# Analysing Hg, As, Se, Sb or Te?

## Merlin Detecto

The Merlin atomic fluorescence spectrometer has been specifically designed for the determination of mercury in a wide range of samples. The Merlin detector provides a wide linear dynamic range from below 1ppt to 10ppm not available from other detectors. The instrumentation is widely accepted especially by the UK water companies. Its inherent sensitivity enables the Merlin Plus system to offer simple solutions even



in very difficult sample matrices

- Routine monitoring of Hg, As, Se, Sb and Te
- Wide linear dynamic range over 7 orders of magnitude
- Analytical rates in excess of 80 samples per hour
- Detection levels better than 1ppt
- Systems configured to precise user needs

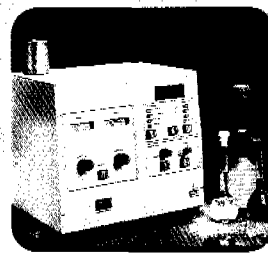
## Excalibur Detector

The Excalibur detector allows the determination of the various hydride forming elements. Using specific chemistries based on sodium tetraborohydride reactions extremely low levels of detection can be provided. The increased sensitivity enables the analysis of complex environmental samples. The Excalibur and Merlin detectors can easily be exchanged or integrated into systems.

## Systems

The Merlin Plus and Excalibur systems provide complete automation and are presently installed in environmental laboratories, analytical consultancies, water laboratories, river and marine centres, medical facilities and many industrial companies.

PS Analytical's software control provides an extensive range of features, including sample overload protection and a unique method chaining facility which enables fully "hands off" analysis across the full analytical range for each analyte.



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programming facility, allows up to 16 streams (either sample or standards) to be selected. The software allows the user to set up sampling protocols ideally suited to their needs and also to be able to change these at will to meet changing needs.

Of the several unique facilities, the time-loop feature allows a set sequence to be repeated continuously or a set time-cycle pattern. Table 2 sets out two simple programme examples.

The feature set out in Table 2.1 describes the more common sequence of operation in a conventional process control system. The sequence calibrates the analyser and then measures each of the streams in a set pattern. The sequence is then repeated after a time delay. Results can also be transmitted to an external source using the in-built D/A via a 4-20mA output.

The feature shown in Table 2.2 illustrates the flexibility of the software feature. The introduction of the check standard and the individual acceptance of this value allows the recalibration step to be avoided in all situations where the check standard remains in specification. Such a procedure allows more data relevant to the sample streams to be provided.

There are many other specific

features in the software control and calculation facilities that provide advantages to the user. Weight dilution calculations can be automatically carried out so that the results passed to the central computer site exactly mirror the levels of mercury present.

Methods and programmes associated with varying sample types can be stored as library files and called down for use when circumstances change on the industrial site. This is of particular importance where one or more industries are discharging into the sample reservoirs prior to discharge from site.

## Conclusion

The coupling of atomic fluorescence and vapour generation technology has enabled a simple but extremely flexible on-line instrument to be developed. By modification of the chemical regimes to suit the individual client sample profile, several on-line systems have been successfully installed and are in operation, for example in the chlor-alkali industry, for effluent analysis and the petroleum industry.

Further developments have also been made to analyse concentrated sulphuric acid for low Hg levels.

Research work is being extended in a programme in association with Plymouth University to design and develop more robust chemical regimes which have a much broader range of application.

The inherent advantages of the sensitivity and range of atomic fluorescence are fully realised in this application.

The authors would like to thank the industrial clients for whom they have worked, their colleagues at PS Analytical, whose enthusiasm helped develop the instrumentation suitable for these needs and also Spinoff Technical Systems for the software capabilities that add the icing on the cake, namely the flexibility of operation and use. The speed of analysis and the quality of the data provided will allow the client industries to make quicker and better informed decisions on their effluent and mercury removal needs. ■

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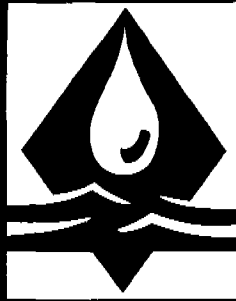
**Table 2. Two simple programme examples.**

Line	Pos	Tag	Ref	Weight	Dil
1	B	NewCal1	0.000		
2	C	NewCal2	50.00		
3	D	NewCal3	100.0		
4	E	SAMPLE	00001	1.000	1.000
5	A	Timeloop	1		

**Table 2.1. Programme with repeat calibration and time loop.**

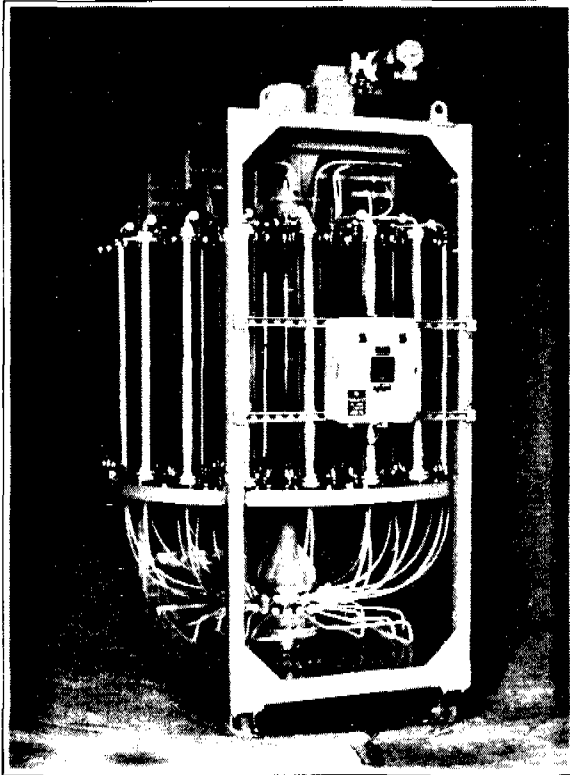
Line	Pos	Tag	Ref	Weight	Dil
1	B	NewCal1	0.000		
2	C	NewCal2	50.00		
3	D	NewCal3	100.0		
4	E	SAMPLE	00001	1.000	1.000
5	C	Check2	10R1	1.000	1.000
6	A	Timeloop	4		

**Table 2.2. Programme as above but with calibration and time loop that goes straight back to sampling.**



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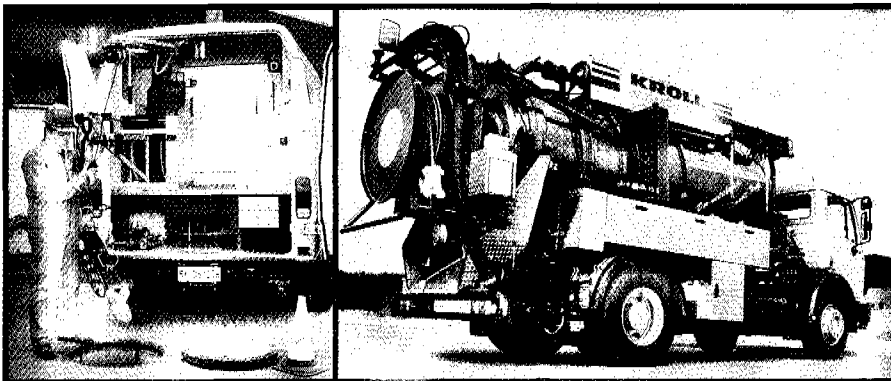
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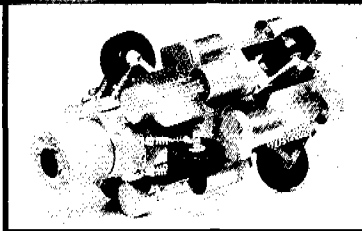


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# Tanker system cuts off-site disposal

Karl-Heinz Tomaschewski, KROLL Fahrzeugbau

*By replicating the simple physical wastewater separation used in underground filter units located in petrol stations, workshops and so on, a tanker unit can be used to separate oil, water and sludge, thereby reducing considerably the volume of waste for off-site disposal.*

**T**he environmental demands of today require not only new and efficient procedures to avoid wastes but also that they treat and dispose of them efficiently. New ideas are also needed for the emptying and cleaning of filter installations and for the disposal of the oil-polluted water on-site.

Kroll Fahrzeugbau offers a system which results in 80-90 per cent reduction of residual waste which have to be finally treated off-site.

Hundred of thousands of underground filter units located in petrol stations, lorry parking areas and vehicle work shops work on a purely physical separation basis and obtain a good level of water/oil/petrol/solid waste separation.

This is the reason why the Kroll-Selector mobile system works similarly, namely without the use of chemicals.

During the cleaning process, the contents of the stationary separator are pumped up into the mobile separator unit and are separated into their constituent parts; oil, water and solid wastes and stored separately inside the vehicle in individual chambers.

The light-weight particles filter unit is refilled with the recycled clean

water and any excess water is returned to the filter unit to drain off into the normal drains. The sand, solid wastes, and oils remain on-board inside the vehicle and are taken away to a specialised recycling location.

It is very important that a mobile separator unit has the same characteristics as a fixed unit though it has to be installed onto a standard vehicle chassis.

The Kroll-Selector is built according to German safety standards (Explosive/dangerous products transporter) with a number of separate compartments and three independantly operating separator units within the certified suction/pressure tank. It works according to an exactly defined system, called KrollSelect and a patent for the system has been applied for.

The heart of the mobile KrollSelect system is the specially designed platen separator which separates the wastes into the constituent parts of oil, water and sludge. The special plate separator unit is manufactured completely from high-quality stainless steel and is composed of a large number of filter units, to enable the wastes to flow over the separator unit. Simple profiles are stacked into "packages" with spacers between

them, and five of these packages are located inside the unit forming the three-phase separator unit.

Wastes entering the unit are evenly spread across the filters. Large oil drops accumulate on the separator almost immediately, while large solid wastes fall down into the solid-waste accumulator.

As the water/oil mixture enters the next "package" of separators the smallest oil particles and wastewater are separated. The oil droplets collect on the surface of the water and coalesce into a film. This film is removed by the skimmer unit. The wastewater which has now been cleaned and filtered to a high degree is returned to the underground filter unit on-site.

The oil-in-water-monitor constantly measures the oil content of the water during the cleaning operations which is displayed digitally in parts per million.

If the filter system of the KrollSELECT is able to reduce the oil content of the water to below 20mg/l, it is released into the water compartment for storage. Once the on-site filter unit has been cleaned by the operator, the clean water is returned to the underground unit. The remaining solid wastes, which represent only 10-20 per cent of the total volume have now been separated by the unit and can be disposed of at the local recycling plant.

If the KrollSelect is not able to reduce the oil content of the water below 20mg/l, then the water mixture is automatically pumped back into the filter unit and the cleaning process is halted. During this phase of the operations no new waste can enter the system so the system is tamper-proof.

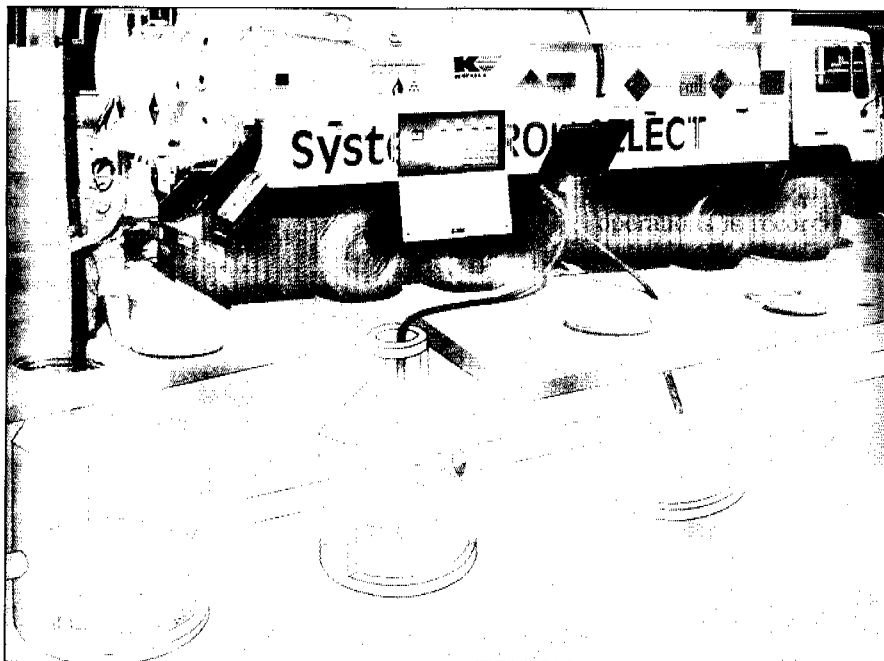
Thus the vehicle operator is forced to disengage the filtering system and to remove all the waste from the stationary underground filter unit for disposal.

All data from the cleaning operations is recorded on the printer unit installed on the vehicle. The printer is tamper-proof and the time and date of operations are automatically recorded to document the performance of the KrollSelect.

All the main adjustment values and monitoring devices are controlled from the KrollMatic programmable logic controller.

The software is designed and produced by Kroll and this ensures that every KrollSelector is delivered with, or can be upgraded to, the latest version of the software programme.

The total capacity of the vehicle tank is dependent on the vehicle chassis used, but can vary from 18 000 to 26 000 litres. Customers can also select the size of each compartment according to their own requirements.



Once the filter unit has been cleaned, clean water is returned to the underground unit.

In order to satisfy all customers the KrollSelector is available in three different versions. The basic model is available for installation onto a three-axled vehicle chassis. The two other versions are based on the

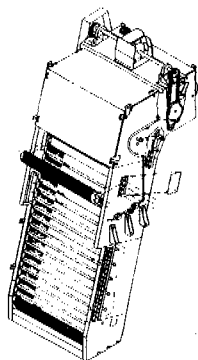
KrollSelector being installed on a two or three-axled trailer unit.

The KrollSelect separator system has established itself a leading position and set new standards for separation technology in the field. ■

## BORMET FINE SCREEN

### Central Drive/Single Belt

The larger models feature (a) central drive unit (with peripheral drive chains) ensuring smoother power transmission with less wear and (b) single belt construction for higher screening efficiencies and avoiding difficulties of central drive chains.



### Brush Discharge

Standard machines have ahi-tech brush discharge arrangement avoiding the need for large volumes of spray wash water and ensuring no carry-over of captured material.

### NEW AND PROVEN TECHNOLOGY FOR EUROPEAN WATER INDUSTRY

The BORMET FINE SCREEN has already proven its task-master capabilities in the European Water Industry.

Ease of maintenance, cost effectiveness (in terms of ability to handle high flow velocities, high capture rates coupled with low head-losses), have all contributed to its rapid acceptance.

### Screen elements

Each row of screen elements can be individually replaced with negligible down-time – a major new development enabling easy lower cost maintenance. Element apertures from 0.5 mm to 30 mm.



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# Wastewater screen for all types of user

Chris Stevenson, H<sub>2</sub>O Waste-Tec

*A comparison of traditional comminution and screening systems with a new generation of screens designed for pump protection, sewage works inlets and stormwater applications. The new modular Discreen design uses one basic principle to cover many different applications.*

**W**hen H<sub>2</sub>O Waste-Tec began the development programme for the Discreen we set down a number of key design features:

- The machine should be of a modular concept that would enable maximum range of applications to be covered with one design in a small range of sizes. By using modular system build-ups, the operator/owner has significant flexibility of installation options and, when maintenance does become due, one standard range of spares will fit all installations minimising both training skills needed for maintenance staff and stockholding costs;

- The machine should be of very heavy-duty construction using where practical corrosion-resistant materials. Having been suppliers to the waste water industry for over 40 years, we know the abuse that can occur in public sewer systems. The Discreen was not designed down to a price, it was designed to do the job in a reliable way for a very long period of time. Main casing is of heavy section cast iron (stainless or bronze are alternatives) and all the discs are of stainless steel;

- The machine should be of a self-cleaning design. So many attempts at

designing fine screens have ended up with machinery that is very difficult to remove the extracted screenings from; and

- The machine should be able to be retrofitted into existing screen channels or comminutor chambers with minimal or zero civil modifications. This gives the owner/operator a low cost solution to replacing old, worn out or ineffective equipment with minimum disruption to the flow or indeed incurring any civil rebuilding/reshaping costs. The modularity of the Discreen allows the benefits of standard production machines with local site customisation by the use of low cost fabricated mounting frames tailor made to suit the individual installation.

At the conceptual design stage the first thing we looked at was the fineness of screening required by

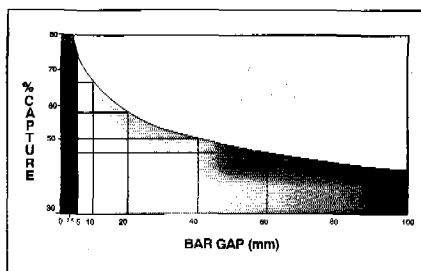


Fig 1. Percentage removal rates by conventional bar screens.

European legislation and the percentage removal rates obtained on traditional bar screens (Figure 1).

To meet the efficiency guidelines for various duties we opted to produce a range of screen apertures giving nominal 2.5, 5.0 or 9mm screen gap.

The next problem was to create a small footprint machine that met all the above design criteria on modularity ruggedness, ease of retrofit and so on — the concept of the Discreen was born.

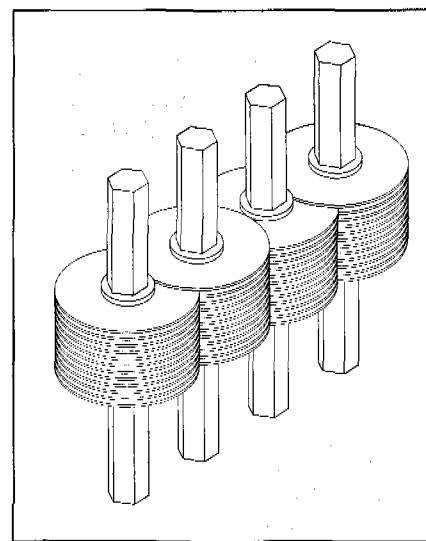


Fig 2. Shafts with intermeshing discs.

## Design of Discreen

Simply, the Discreen consists of a number of shafts each fitted with overlapping and intermeshing discs (Figure 2) with an aperture distance to suit the fineness of screening required. The standards either being 2.5mm or 5.0mm. Each shaft rotates slightly faster than its 'upstream' neighbour thereby forming a gentle conveying action of solids across the face of the screen to the discharge point.

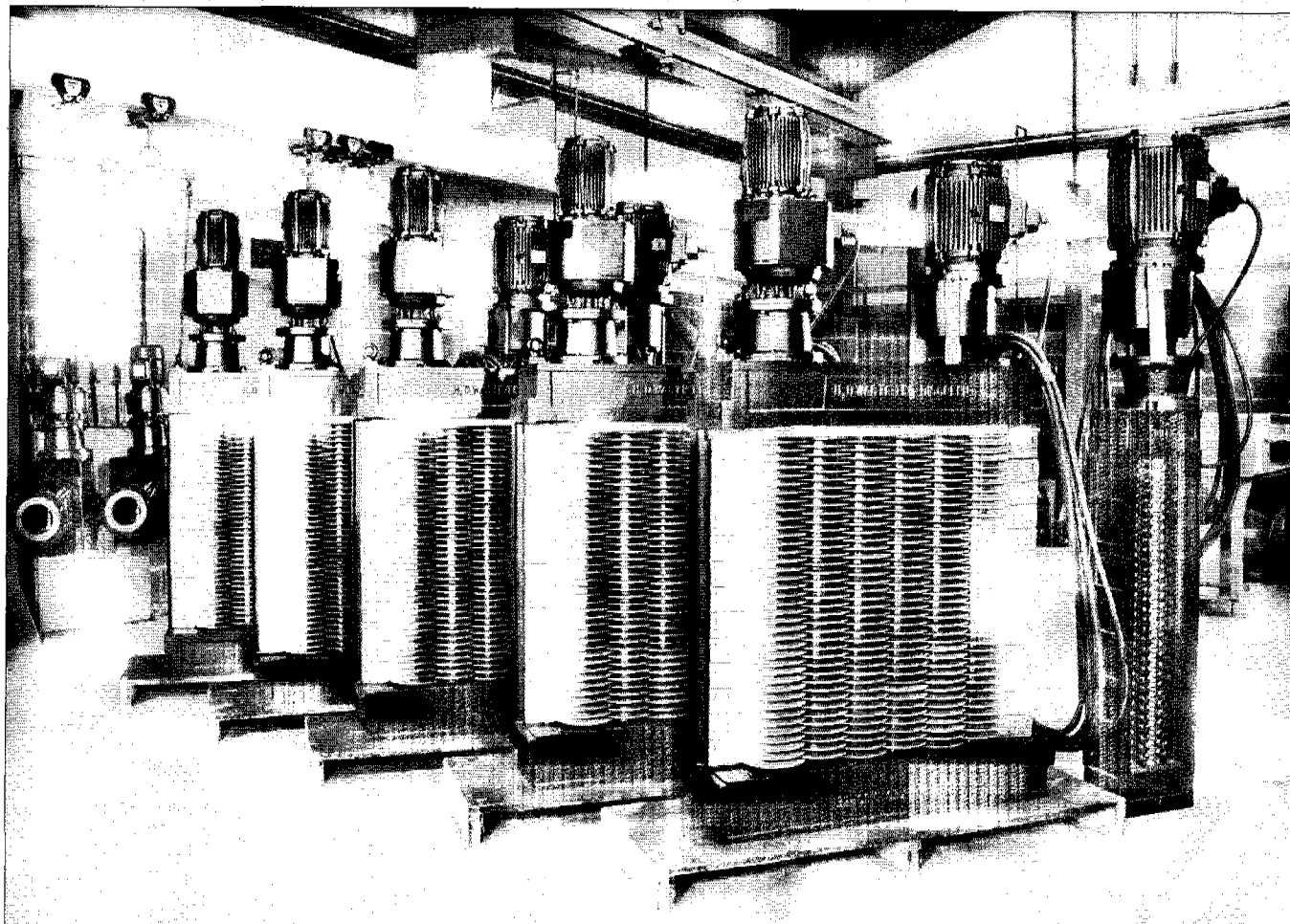


Fig 3. Discreen/Muncher system for 20 000m<sup>3</sup>/h raw sewage pump protection.

Screen gap is determined by the thickness of the disc spacer.

By using a series of shafts, normally between 3 and 6 per module, and several shaft lengths (300, 600, 800 and 1000mm) a permutation of width and depth options for the main screen module was soon established and by the use of mounting frames multi-module screen wall systems could be

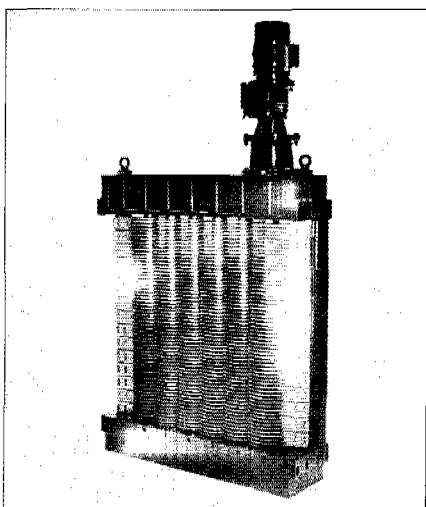


Figure 4. Discreen Model CD2106.

assembled up to practically any flow found in municipal sewage systems.

The diagram clearly shows the compact nature of the main screen module and the following series of diagrams show how adaptable it is to various different applications.

All these diagrams show how easy the machine is to adapt to practically any application need. The core of the installation remains standard, only the framework is custom built.

The Discreen, in just four years since its launch, has become accepted by wastewater engineers as a real problem solver. Many installations, both large and small, simple and complex in nature are working in Europe, Africa, Asia and America.

The Discreen is a unique concept in wastewater screening and in summary offers many advantages:

- Small compact installation usually below channel coping level;
- Dynamic self-cleansing screen gives low headloss and is virtually maintenance free;

- 2.5 or 5.0mm dynamic screen size gives high capture efficiency (90-95 per cent);

- Low noise levels;
- Elimination of fat build up common to many other designs of fine screen;
- Screen discs virtually impossible to damage by impact with angular solids;
- Screening aperture size can easily be changed by fitting different sizes of spacers; and
- Protected by PLC control technology.

### Biography

Chris Stevenson is the General Manager of H<sub>2</sub>O Waste-Tec and has worked in the water industry for some 20 years. He has always been a keen supporter of LWLC (Lowest Whole Life Cost) design principles and uses reliability as a keystone of the company's design policy.

# ALL YOUR WATER AND WASTE WATER NEEDS UNDER ONE UMBRELLA

H<sub>2</sub>O Waste-Tec's products now include borehole pumps for clean water supply and irrigation, as well as their renowned range of waste water pumps. Solve your sewage disposal, clean water and irrigation problems with one supplier.

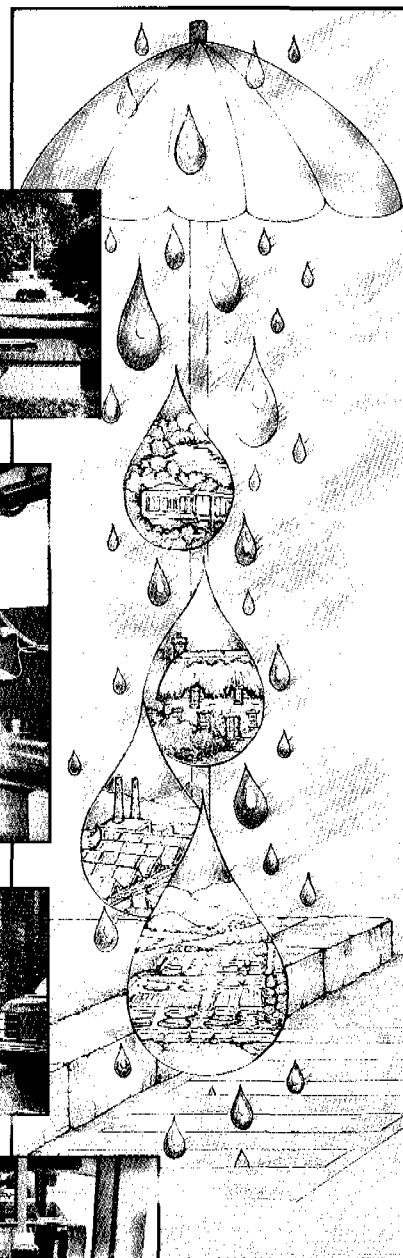
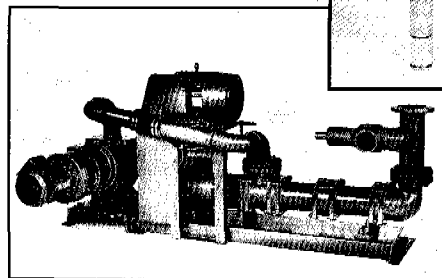
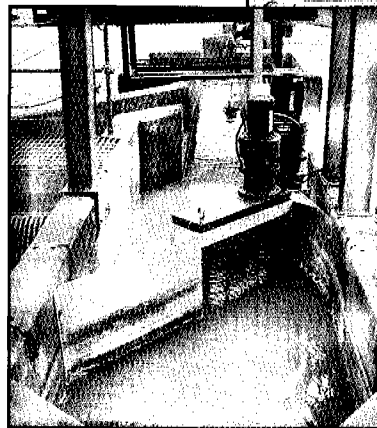
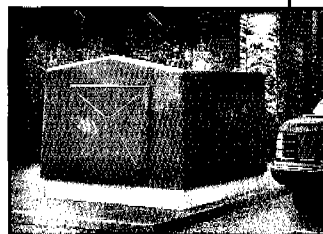
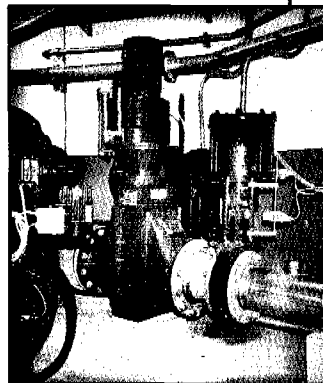
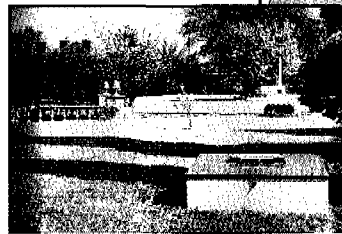
The Subrotor, for clean water supply, is manufactured in high quality stainless steel from a minimum of components. Using the progressing cavity principle which is utilised by many of H<sub>2</sub>O Waste-Tec's other pumps, the Subrotor will provide you with the perfect solution to your water supply needs.

As a result of continuing development of our range of pumps, Munchers and Mutrators, H<sub>2</sub>O Waste-Tec introduced the Discreen, which is fast being recognised as an innovative answer to the problems of fine screening in modern sewage treatment works. This new screening concept also has applications in marine outfalls, pump protection and storm screening.

Let H<sub>2</sub>O Waste-Tec solve your problems now  
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and see what's under our umbrella.

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# Magnesia can treat acidic effluents

Gerry Spoor, Redland Materials

*The viability of using magnesium hydroxide as a safe, cost-effective alternative acid neutraliser is now being recognised. It is now being used for pH correction and metal precipitation in a wide range of effluent treatment applications.*

**M**any industries produce acidic waste streams which have to be neutralised before discharge; in order to meet pH and metal consents. Traditionally, lime and caustic soda have been used, but these materials are difficult to handle and often create other environmental problems. Recently, the viability of using magnesium hydroxide as a safe, cost-effective alternative alkali has been recognised, and it is now being used for pH correction and metal precipitation in a wide range of effluent treatment applications.

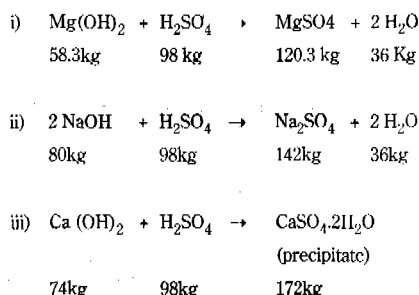
When used in aqueous suspension, magnesium hydroxide reacts in a controlled manner to raise the pH to the desired level within the discharge consent range. In so doing, it has the following advantages over lime and caustic soda: greater alkaline efficiency; 'buffers' around pH 9.5; ease of control; produces lower metal hydroxide sludge volumes; is very safe to handle; can be delivered as a suspension ready for use; and is very cost effective.

Additionally, it does not produce a sulphate sludge (compared with lime), nor does it 'freeze' at temperatures as high as 12°C (as 50 per cent NaOH solution does).

Let us examine some of those points in more detail.

## Greater alkaline efficiency

The following equations show why less Mg(OH)<sub>2</sub> is required for neutralisation, using the reaction with H<sub>2</sub>SO<sub>4</sub> as an example:



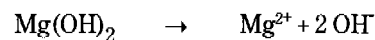
Thus, 1 tonne of Mg(OH)<sub>2</sub> will do the same job as 1.37 tonnes of NaOH, or 1.27 tonnes of Ca(OH)<sub>2</sub>.

## Buffering and ease of control

With lime or caustic soda, accidental overdosing can cause the pH to rise above consent levels, causing significant environmental damage on discharge.

This cannot happen with magnesium hydroxide which reacts in an essentially two-stop manner. This is due to its relatively low solubility which leads to a limited number of hydroxyl ions being initially present in solution. Only when those have taken part in the acid neutralisation can further hydroxyl ions become available.

Provision of hydroxyl ions takes place according to the reaction:



Rapid reaction with the acid at low pH gives way to a much slower reaction as the pH gradually rises and the acid is neutralised. This prevents the 'spiking' that occurs when using the other alkalis and enables the plant operator to achieve a very high degree of control.

Furthermore, even a massive overdose is unlikely to take the pH beyond 9.5.

## Low sludge volumes

When used for removing metals from solution, the relatively slow reaction rate, achieved when using Mg(OH)<sub>2</sub> results in the formation of a much more granular metal hydroxide precipitate which settles faster and traps much less water. Hence there is less water to filter off and less sludge to dispose of, than when using other alkalis.

Table 1 shows the comparative sludge volumes achieved with Mg(OH)<sub>2</sub>, NaOH and Ca(OH)<sub>2</sub> when precipitating copper hydroxide from solution.

With sulphuric acid based effluents, soluble magnesium sulphate is formed removing the problem of sulphate disposal resulting from the use of lime (which forms insoluble calcium sulphate).

Magnesium hydroxide in aqueous suspension is a gentle alkali that does not burn the skin or eyes, unlike lime and caustic soda, which are hazardous materials.

In fact, a pharmaceutical grade of magnesium hydroxide, milk of magnesia, has been used as an antacid for many years.

Magnesium hydroxide aqueous suspension is easily pumped and stored, and has a freezing point of 0°C, whereas 50 per cent NaOH freezes at 12°C and

has to be heated for storage and pumping accordingly.

Overall, magnesia is a safe and effective alkali for the neutralisation of acidic wastes and for the precipitation of metals.

Here is an actual case study which demonstrates some of the advantages of using magnesium hydroxide.

**Case study — steel pickling**

A company using sulphuric acid to clean the surface of steel rods, was using 47 per cent sodium hydroxide for effluent treatment.

Significant problems were encountered:

- Difficulty in achieving discharge consent levels, particularly for iron and suspended solids;

- Occasional overdosing leading to high pH discharges; and

- Storage and handling problems including freezing of caustic solution during cold weather.

A laboratory evaluation showed that treatment with magnesium hydroxide would allow consent levels to be achieved. Furthermore, considerable reductions in sludge volumes were possible. Very successful plant trials followed with residual iron concentrations consistently below 1ppm. This was despite iron levels of up to 12g/l in

the raw effluent. After converting to Mg(OH)<sub>2</sub>, the three problems shown were alleviated; and cost savings achieved were sufficient to repay the capital outlay within the first year.

**Footnote**

It is interesting to note that magnesium hydroxide is now attracting considerable interest as a coagulant/adsorbent for removing colour from dyeworks' effluent. Laboratory and plant trials now in progress may add one further category to the list of applications for magnesia.

**Table 1. Laboratory evaluation of steel pickling wastewater**

	pH	Residual dissolved metal concentration (mg/l)					
		Fe	Zn	Cu	Pb	Cr	Ni
Original effluent	1.14	4120	43.0	2.20	0.37	17.0	7.25
Treated effluent	5.85	0.4	<0.1	<0.1	<0.1	0.44	<0.1
Effluent treated with Mg(OH) <sub>2</sub>	8.63	0.4	<0.1	<0.1	<0.1	<0.1	<0.1

**BIOGRAPHY**

Gerry Spoors is a Chartered Chemist and Fellow of the Royal Society of Chemistry. He is Technical Services Manager for Redland Minerals Ltd, who produce magnesium hydroxide from seawater at their Hartlepool Magnesia Works in northeast England.

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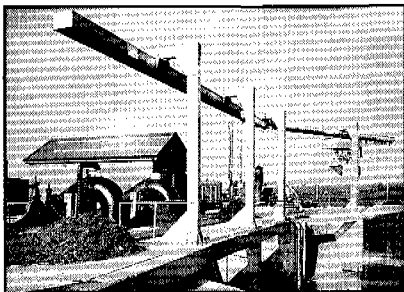
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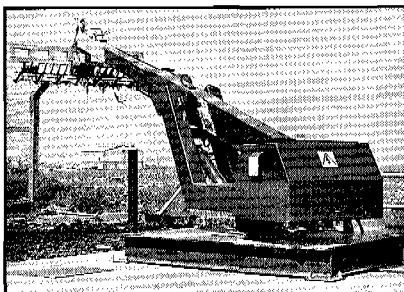
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# Membrane filtration for strong effluents

● Carl-Erik Nielsen, Union Filtration

*Membrane cross-flow filtration may be used for cleaning and recycling effluent streams from industries as difficult as textiles, galvanising and pulp and paper. The plants described in this article have different sizes and are used for various applications, such as food and beverage products, waste effluent, low and high viscous products.*

**M**embrane cross-flow filtration techniques include reverse osmosis (RO), nanofiltration (NF), ultra-filtration (UF), and microfiltration (MF).

RO is used for almost complete removal (> 99 per cent) of organics and inorganics, and the cleaned water (permeate) can be compared with that from an ion-exchange plant, however, without the inconvenience of regeneration and chemicals. The water recovery is typically 85 to 95 per cent. Within the food and beverage industry as well as the pharma/biotech industries, RO is used for economical concentration, for instance prior to evaporation and spray-drying, or for products sensitive to temperature.

NF is regarded an "open RO membrane" basically used for separating monovalent from divalent salts. Other applications are removal of heavy metals (for example, Al, Cu and Cr) from water and acids, treatment of oil emulsions to low contents in the permeate, and removal of dyes from textile effluents.

UF is the most applied technique within a variety of applications. It is used for separation of high molecular weight (HMW) from low molecular

weight (LMW) compounds. Within the pulp and paper industry UF can be used for concentrating and purifying HMW from LMW lignosulphonates.

Within wastewater treatment, UF is used for removal of proteins, starch, HMW dyes, fat and the like from salts and sugars — as a final treatment or as the ideal pretreatment prior to RO where UF reduces the fouling remarkably.

MF is a pretreatment prior to NF or RO. It reduces or removes suspended solids like fibres in order to prevent clogging of the successive spiral membranes. It also reduces the bacteria content substantially.

RO, NF, UF and MF membranes are available in three materials: organic, ceramic and metallic, as well as in various configurations — each with individual advantages. However, the spiral-wound design is strongly preferred because of its flexibility and price.

## Textile waste streams

Dyeing, bleaching and washing textiles demands large quantities of water, and consequently results in large amounts of waste streams. Depending on the quality demands, a large part can be recycled for reuse.

The water amount required varies from 50 to 200 litres per kilogram of textile, depending on the operation mode — batch or continuous — and the dyeing machine type. Dyeing processes typically consist of 12-16 individual steps during which 85-90 per cent of the water is consumed for flushing.

In some cases, the degreasing makes up 10 per cent of the total water consumption. Flushing waters are therefore the most interesting to study, for three reasons:

- Largest amounts (largest recyclings);
- Lowest concentrations (highest membrane capacities); and
- Highest temperatures (energy recovery)

Union Filtration has experience in filtration of effluents from various processes, such as:

- Cloth dyeing (reactive dyes);
- Dyeing of clothes (reactive dyes);
- Stone wash (enzymes); and
- Degreasing of tissue for furniture

The reactive dyes were of the triazine and vinylsulphone types. The COD varied from 20mg/l up to 3500mg/l.

By nanofiltration with a TFC membrane and an open spacer, it was possible to reduce the COD by 95-98 per cent.

The filtration was conducted at temperatures from 30 to 90°C. As expected, it is advantageous to run at high temperature as the capacity (flux) increases by 2-3 per cent at each °C increase.

The retention depends on the dyes, though it is typically very high. The dye retention increases concurrently with rising temperature, whereas the salt retention decreases.

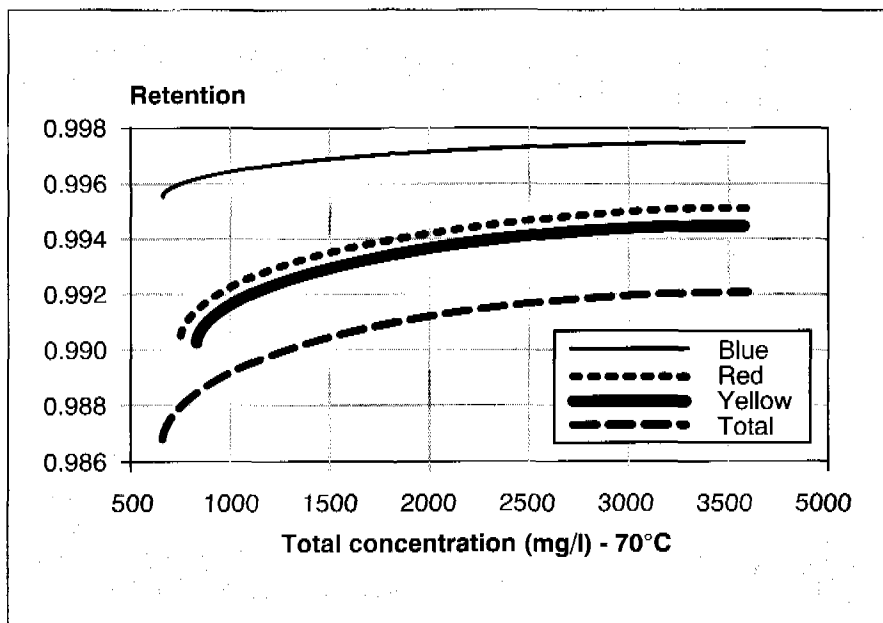


Figure 1. Retention of monoreactive triazine dyes from flushings.

Temp (°C)	Salt Retention	Dye Retention (All)
20	0.65	0.980
90	0.40	0.993

Blue, red, and yellow dyes were examined with the following results:

Dye	Molecular Weight	Retention (90°C)
Marine blue	950	99.6 - 99.7%
Red	980-1020	99.0 - 99.4%
Yellow	700-750	98.7 - 99.1%
Total		99.1 - 99.4%

The overall dye concentrations varied from 1500 to 4000mg/l. Higher concentrations can be achieved, however, on cost of the retentions and flux rates. The waters produced (permeates) were found suitable for recycling, and depending on the nature of the stream, the yield was 90-99 per cent.

The effluent from the enzymatical stone wash and dyeing process was treated by UF and RO. UF reduces the dye substantially, particularly the dark dyes, whereas the bright dyes give some permeability. Salt (NaCl) — typically in concentrations of 2-3g/l in the overall stream — was almost not affected.

The following RO process (on UF permeate) gave a high capacity which was only affected by the osmotic pressure from the salt. No fouling was

observed, and the only cleaning needed was flushing with pure water.

The RO permeate was comparable with that from an ion exchanger and had a conductivity close to zero.

Effluents from degreasing containing 22000-68000mg/l COD have been treated on a NF TFC spiral membrane with an open spacer in a parallel design. The COD in the permeate varied from 2000 to 4000mg/l at a recycling rate of 90 per cent and 60-65°C. The permeability was 3-4 per cent. The pretreatment is

crucial to the success of membrane filtration. Continuous prefilters were applied for removal of fibres and the like.

The plants are equipped with feed and recirculation pumps in order to set the optimal trans-membrane pressure (TMP) and recirculation flow (RF) (surface liquid velocity along the membranes) which both depend on the effluent type.

Small-size plants are typically operating in batch mode in order to maximise their capacity, whereas large plants operate continuously with 3 to 4 loops.

**Waste from galvanising**

Various waste streams occur from the surface treatment of metals in the galvanising industries, and large amounts of rinsing water are consumed.

Aluminium is today one of the most utilised metals, and certain properties are required, for instance:

- Decorative surfaces;
- High corrosion resistance;
- High light reflection;
- Colouring; and
- Increasing electrical insulation

The treatment of the aluminium bodies typically starts with a degreasing (soap) followed by a caustic and acid treatment. Between

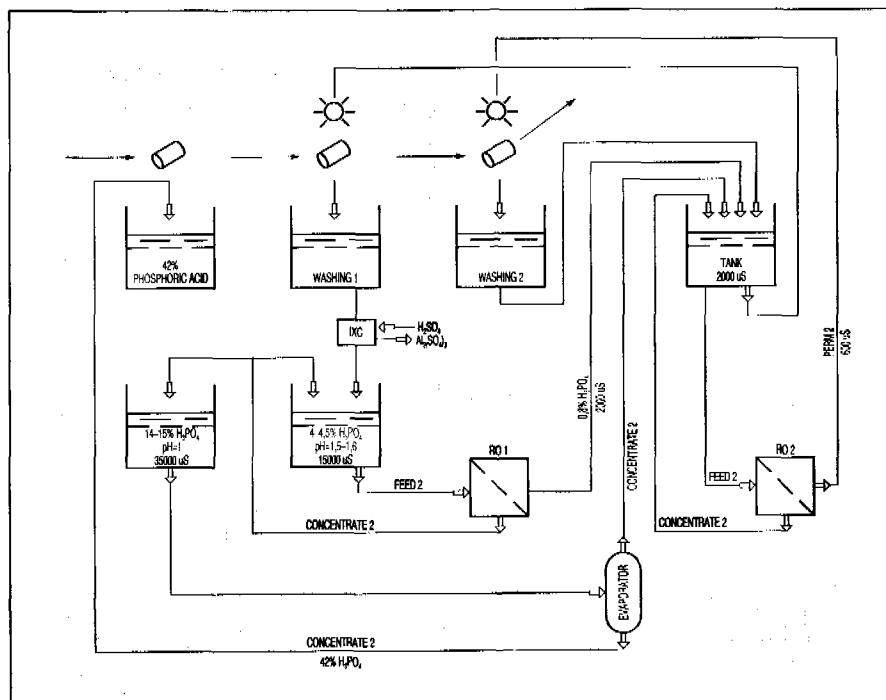


Figure 2. Recovery of phosphoric acid.



each step, one or two flushings with water will take place. These steps result in effluent streams with heavy environmental impact, such as:

- Caustic solution with aluminium;
- Acid solution with aluminium;
- Rinse water with caustic and aluminium; and
- Rinse water with acid and aluminium.

Membrane filtration with RO and NF membranes has been introduced in order to solve the environmental problems and save chemicals.

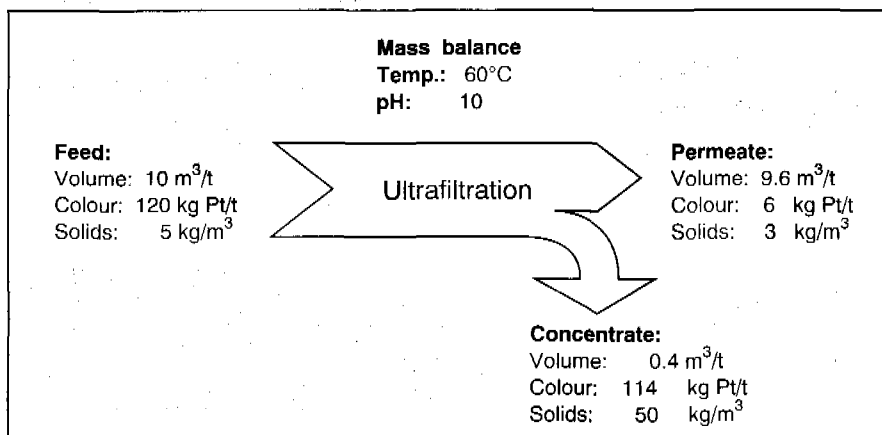
Al-reflectors are treated in phosphoric acid (42 per cent  $H_3PO_4$ ) followed by two flushing steps in order to remove the acid. This results in two baths — the first one with 4-4.5 per cent  $H_3PO_4$ , and the second one with 0.8 per cent. Two independently operating RO plants have been installed.

The first RO plant is fed with the 4-4.5 per cent  $H_3PO_4$ . The acid is concentrated to about 20 per cent followed by an evaporation after which the acid is returned to the bath. The permeate is mixed into the feed tank for the second RO plant and used for the first flushing. From this tank it is fed into the second RO plant, which keeps the concentration constant at 0.8 per cent. The concentrate is returned to the first flushing bath and the permeate is — with 600 micro S — reused as water for the second flushing. The fresh water supply only amounts to the volume removed in the evaporator.

The capacity of the first RO plant is 900-1000 l/h, and the second one treats 2500-3000 l/h at 20-25°C. Both plants have been in operation for several years with a membrane life time of 1-1.5 year. The plants are running in batch mode.

By NF it is possible to separate the aluminium from the acid and thereby recycle the purified acid. Typically 18-20 per cent sulphuric acid is used in the anodising baths, and an Al-content of 5-15g/l is normally accepted.

A plant with a NF TFC spiral membrane and an open parallel spacer has been installed. The aluminium —  $Al_3 + Al(HSO_4)_3 + Al_2(SO_4)_3$  — is concentrated up to 100-150g/l, and the



**Figure 3. Ultrafiltration of bleach effluent.**

permeate with 0.5-1.5g/l Al is recycled to the anodising bath. The recovery is typically 90 per cent.

Membrane filtration has the following advantages:

- Removal of Al without use of chemicals or ion exchange.
- Recycling of the purified acid (reduced costs).
- Low variation of Al in the bath (can be maintained constantly) resulting in low energy consumption and better surface quality of the bodies.
- Reduction in costs of caustic for neutralization. Only 10 per cent of the original volume need to be neutralised.

The plant is operating in semi-batch mode and removes a constant stream from the bath. Pressures are from 40-60 bar at 20-30°C.

### The pulp and paper industry

Union Filtration has considerable know-how within several applications, such as SSL, KBL, and KBE. However, the most important one is ultrafiltration of KBE from the first alkali extraction step in the bleaching process.

Ultrafiltration of SSL (spent sulphite liquor) fractionates the lignosulphonates into an HMW and an LMW fraction.

Simultaneously, the concentration is increased from about 7 to 25 per cent TS (removal of 70-80 per cent water), and the lignins are purified, from 55 to 80 per cent. By diafiltration a purity of 92 per cent is possible. The HMW fraction is thereby converted from an unpleasant waste stream into a

valuable product used for:

- Dye dispersant (textile industry);
- Additive to drilling mud (exploration of crude oil);
- Additive to concrete to lower the viscosity and reduce the water consumption;
- Additive to glue (production of fibre and chip boards); and
- Vanillin

RO of SSL concentrates all solids up to 20-25 per cent TS (lignins, sugars, and salts). The permeate (clean water) typically contains 0.2-2 per cent TS corresponding to 1000-2000mg/l of BOD which is comparable to evaporator condensate. The water recovery will be about 50 per cent, and the costs per m<sup>3</sup> cleaned water are lower than by using an evaporator.

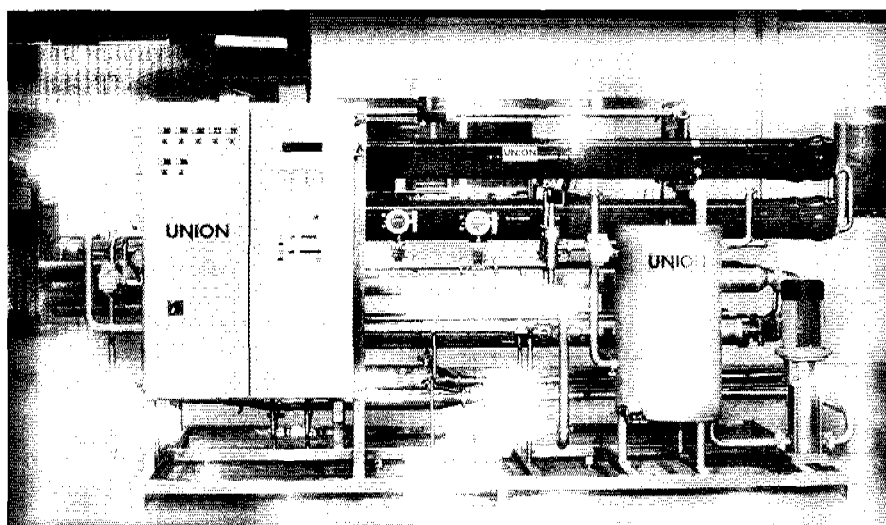
RO of UF permeate from an SSL filtration gives a clean water with a recovery rate of 90-95 per cent. The concentrate contains LMW lignins and sugars which can be used as glue additives.

The alkali lignins in KBL (kraft black liquor) are today almost exclusively used as energy sources.

UF opens the possibility of using alkali lignins in a new way. After purification by diafiltration and concentration, the KBL can partly replace ordinary phenol formaldehyde glue used for the production of, for example, water-proof plywood.

The feed is normally about 7 per cent TS. By a straightforward UF concentration, a TS of 25-27 per cent can be achieved. Of this, 80 per cent are lignins with a purity of more than 80 per cent.

Weak waste liquors are inevitable in



Reverse osmosis plant for phosphoric acid concentration.

a pulp mill. Parts of the liquors have to be concentrated by evaporation, even though the content of low solids makes it costly. RO can remove water more cheaply than evaporation. More than 5 per cent TS in the concentrate can be achieved. A water recovery of 60-80 per cent is typical. The concentrate is further evaporated, and the permeate used for pulp washing.

Wastewaters from chlorine bleaching of kraft pulp can be treated successfully by ultrafiltration. The bleach effluents constitute a severe pollution problem in this industry. This is due to the content of strongly coloured and chlorinated lignins. About 60-70 per cent of the total discharge of lignin derivatives originate from the first extraction stage.

The lignin concentration is normally low (2-3g/l) and mainly consists of HMW compounds. These can be used as additions to phenol formaldehyde adhesive in the production of e.g. water-proof plywood.

By UF the waste stream is split into a pure permeate and a concentrate containing lignins and other compounds in a concentration of 50-100g/l.

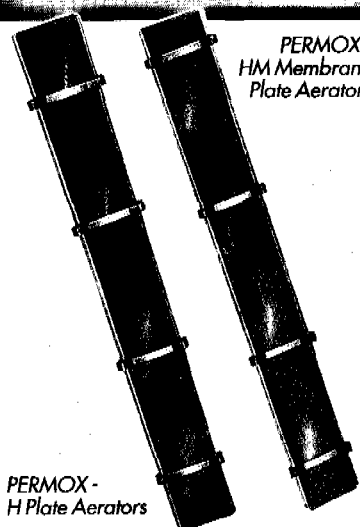
The amount of permeate makes up 90-95 per cent of the feed, and colour, COD, and organic chlorine are reduced by 80-90 per cent. This gives a permeate with less than 500ppm COD.

**Biography**

Carl-Erik Nielsen, engineer BSc, has been market application manager at Union Filtration since 1993. Prior to that he worked on membrane filtration with DDS Filtration and later with Dow Denmark Separation Systems.

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# Choosing wastewater bubble aerators

Wilfred Pflüger, Suprafil

*Diffused air has been used in biological wastewater treatment for over 70 years. The need for energy-efficient systems has initiated new areas of research and product development, particularly of membrane and rigid plate diffusers and their application in nutrient removal.*

**M**ore than half of the energy in waste water treatment is expended in the activated sludge stage, thus the actual efficiency of the installed equipment is of great importance not only in implementing the process but also financially.

Within the past few decades engineers have more and more tended to select fine bubble aeration because of the proven advantages of higher efficiency. However, it is very important for a designer to select the most appropriate technology to meet the specific requirements. Thus the use of surface or mechanical aerators, coarse bubblers or even pure oxygen systems may be adopted to meet those requirements.

## System efficiency

It must be stressed that the efficiency of any aeration system is dictated by two main considerations:

- The oxygen transfer capability of a particular diffuser which is mainly influenced by the size of bubbles generated, but also on the physical dimensions and shape of an individual diffuser that contributes to the degree of bubble agglomeration, which, if significant, will decrease transfer efficiency; and

- The degree of floor coverage and diffuser spacing.

Clients wish to minimise capital costs, often without fully appreciating the working life of an installation and power consumption. This leads to disputes between him and the designer/supplier. Also a supplier's overoptimistic claims as to diffuser life or transfer capability give reason for disputes.

It is therefore of utmost importance that the user specifies clearly what he is looking for.

Table 1 summarises the performance of real plants showing the dependence of efficiency and diffuser arrangement:

So what are the implications in increased capital cost to achieve this higher efficiency?

The increased floor coverage and reduction in diffuser spacing is

achieved with about 30 per cent additional diffusers and an increase of about 50 per cent in distribution pipework.

This is compensated for by a reduction in air demand leading to smaller blowers and header pipework.

Calculations on municipal plants adopting a full floor coverage layout compared with single line arrangements indicate a "payback" period of less than five years in general.

## Nitrification-denitrification

Within the last decade the removal of nitrogen by biological process increasingly became standard technology and eventually mandatory in many countries.

But what does this have to do with aerators?

In a biological sewage plant with nitrification and denitrification the aeration is either run in On/Off operation or the nitrification sector is continuously aerated and, in the separate denitrification area, the waste water is merely circulated mechanically. To achieve a sufficient nitrification of the  $\text{NH}_4$ -nitrogen even at low temperatures, the aerated tank volume must be temporarily enlarged. In this case, it is most important that highly effective fine-bubble diffusers

**Table 1. Performance of plants showing dependence of efficiency on diffuser arrangement**

Diffuser arrangement	Specific SOTR $\text{g O}_2/\text{m}^3 \times \text{m}$	SOTE $\text{kg O}_2/\text{kWh}$ Roots blowers	SOTE $\text{kg O}_2/\text{kWh}$ Turbine blowers
Spiral flow type	12-14	1.5 - 2.2	2.0 - 2.5
Floor coverage	16-20	1.8-2.8	2.8-3.6
Pilot tests	20-30	> 3.0	> 4.0

in the nitrification area and diffusers, capable of being switched off and situated in the additional volume, can be operated together from one compressed air system without expensive throttling.

For this reason, ceramic diffusers are very often installed in the nitrification zone. This is because of the longer lasting high oxygen transfer efficiency compared with membrane diffusers.

But in the additional volume membrane diffusers are used because of their ability of being switched on and off.

When designing a plant, special care has to be taken to choose the appropriate diffuser type and diffuser pattern in the tank.

## Deep tank aeration

Over the past few years improvements in blower technology and a greater understanding of bubble behaviour have allowed designers to utilise deeper aeration basins leading to a significant reduction in diffuser number and land area required. Whereas in the past 4m was a normal depth and 6m exceptional, now plants are being operated at over 10m depth, with 8m being normal.

At depths much in excess of 10m, the normal single stage centrifugal blower is at its limit and any further depth increase will necessitate multistage units at a considerable increase in capital cost. For Roots type units the limiting depth would appear to be about 8m.

The present generation of fine bubble diffusers produces bubble sizes of about 1.5-3mm diameter. Research work in Germany indicates that transfer efficiencies decline at depths in excess of about 15m, probably the maximum being in the 10-12m range. This zone of maximum efficiency depends on actual bubble size, diffuser density, tendency to more or less bubble agglomeration and type of compressor, all of which need to be carefully evaluated and verified by the user.

High oxygen uptake because of long bubble retention time leads to low air quantities. In plants where odour

control equipment is required for example through compost filters or air washers there are savings in both investment and operational costs.

When should one consider deep tanks? Primarily when land area is limited or in extending an existing plant where the cost of many services and pipework would need to be considered. Civil engineering designers should consider the incorporation of strutted walls to reduce concrete volumes as well as non-structural curtain units on internal walls particularly in plug flow arrangements.

Tanks up to 25m depth have been developed primarily for industrial waters and are equipped with venturi type aerators rather than fine bubble systems, as in the Bayer Tower technology, for example. Perhaps the ultimate in deep tank development to date is in the "Deep Shaft" process where depths can reach 250m! It should be noted that the "Deep Shaft" may be more suitable for high rate processes, and there is some reluctance to utilise it for nitrification due to the short hydraulic residence time.

## Type of diffusers

In the past the vast majority of installed diffusers were of rigid porous structure (ceramic or resin bonded quartz sand). Nowadays very often membrane diffusers are built in. It is therefore essential to know the differences in appliance and cost.

### *Ceramic diffusers*

These are made of pure ceramic material. The corns are melted together at high temperature.

These diffusers are very solid and strong. However because of the kind of fabrication they have a very rough inner surface where sludge particles are held back and cause pressure increases. Cleaning can be carried out by heating up the diffusers and incinerating the organic matter.

### *Resin bonded diffusers*

Quartz sand of a highly classified size is mixed with a resin bond, pressed into shape and hardened. The

advantage of the very smooth inner surface of the pores this creates is the possibility of easy cleaning by high pressure water jet.

### *Porous plastic*

Plastic balls of a certain size are sintered together in every desirable shape. These diffusers cannot be cleaned either by heating up or high-pressure water jet. So, when they become clogged they have to be replaced. Of course, their price is lower than that of the other types, so replacement may cost not much more than cleaning.

### *Membranes*

A rubber or plastic membrane with stitches or slots is folded over a holder of plastic or stainless steel. There are many different shapes offered: tubular, domes, plates. The bubble size of the diffusers can be chosen by using different hardness of the membrane and the size and pattern of the stitches or slots.

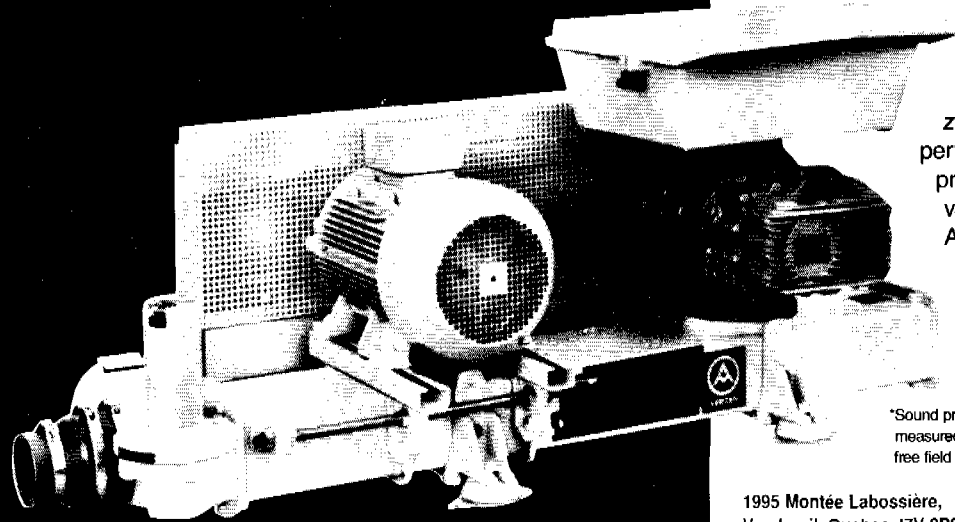
Membrane diffusers are normally designed in a way so that they close themselves when the air throughput is stopped. This because the water outside the diffuser presses the membrane onto the supporting structure and prevents the water from flowing into the diffuser. This will work quite well as long as the membranes are new. But with time the elasticity will decrease and the return valve effect may no longer function properly. Also the bubble size gets bigger and therefore the oxygenation efficiency decreases.

## Applications

Since there are so many aspects, thorough study is necessary of the advantages and disadvantages of the different types of diffusers in the particular process design.

It seems that membrane diffusers are the appropriate type for special industrial effluents (dairy, milk, cheese, paper, chemical and so on) and of course for all plants with on/off operation (mainly small plants, or plants with simultaneous denitrification). Also in plants with separate denitrification zones which

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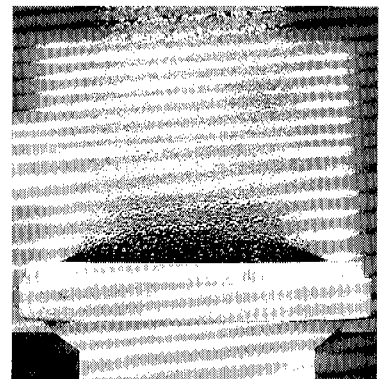
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will be aerated only part time membrane diffusers will be chosen. The membrane can be used for all other applications, but rigid porous type diffusers should also be considered.

Ceramic and resin bonded diffusers are still more efficient in the long run in plants that are continually operated. This is because they do not experience the decreasing efficiency in oxygen transfer found with membranes.

Ceramic and resin bonded quartz diffusers will run for a long time without any alteration in efficiency. If clogging occurs after only a few month or one or two years, a replacement with membrane diffusers should be considered.

But in nearly every municipal plant, and in most industrial plants as well, ceramic and resin-bonded quartz diffusers run for 6 to 8 or even 10

years with no increase in pressure drop. If pressure drop does occur, the diffusers can be cleaned as explained above and will then run for many additional years.

## Costs

The installation costs of a particular plant are more or less the same either with membrane or rigid porous type diffusers. It is more the running costs which should be noted.

Brand new diffusers of both the

membrane and the rigid porous type have the same oxygen transfer rate. Only membrane diffusers with a high pressure loss have a slightly lower transfer efficiency.

But within months the elasticity of the membranes decreases continually. This leads to a higher power demand on the same scale, which can after some years reach 10, 20 or more per cent. To avoid this, the membranes have to be replaced after about 3 to 5 years. ■

## Biography

Dipl-Ing Wilfred Pflüger is senior engineer and a director of Suprafilt GmbH and Suprafilt Ltd, specialists in the field of bubble aeration. After graduating in Mechanical and Process Engineering, he spent five years working as a design engineer and project manager in chemical plant contracting. For 20 years, he has worked as process engineer and project manager in sewage treatment, especially on the activated sludge process and aeration installation, this for clients all over the world.



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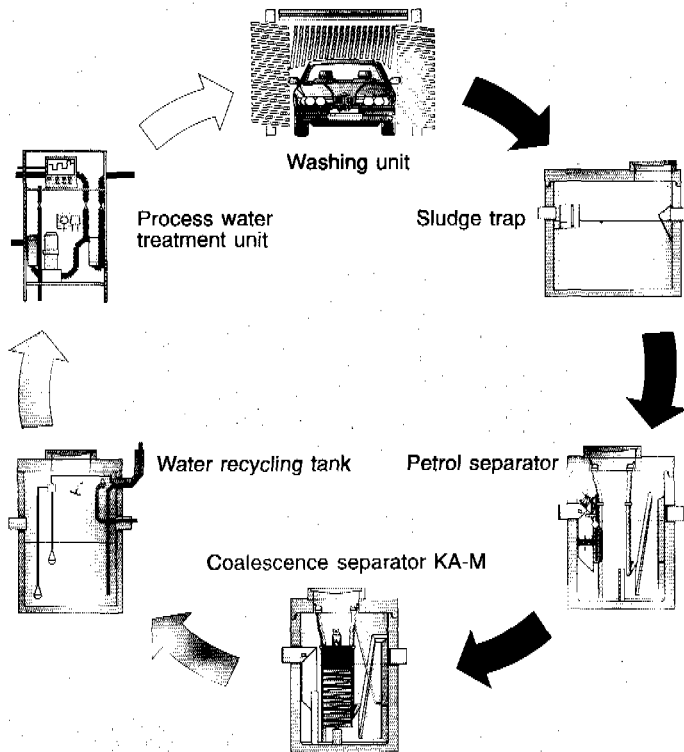
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# Reusing car-wash wastewater

Uwe Barwig, Dyckerhoff & Widmann

*In the next few years, the recovery of water used for washing passenger cars is going to be an important environmental topic. Dyckerhoff & Widmann has a wide range of experience in this field, which has figured largely in its research and development work for over ten years.*

**A** high degree of technological effort is required to attain a level of purification that removes sediment, as well as hydrocarbons and other components, from the car-wash water, enabling it to be recycled. This must be carried out in an ecological and economical manner, in order to save our drinking-water resource. On 1 January 1992, there were 31 million passenger cars registered in the Federal Republic of Germany. Assuming that fresh water is consumed at a rate of approximately 150 litres per car wash, and each car is washed on average 17.5 times a year, this amounts to 81 375 000m<sup>3</sup> of fresh water — and the trend is rising. This corresponds to the amount of drinking water consumed annually by 1 500 000 people. This example shows just how important water recycling is in the field of car washing.

There are many possible ways of purifying car-wash water, all of them having advantages and disadvantages. One possibility is to use physico-chemical means to treat the car-wash water. This method employs flocculents or flocculent aids in liquid or solid form to cause the car-wash water to settle down or demulsify. Adding soaps during the washing process creates emulsions. Emulsions

are particles negatively charged by emulsifying agents and form on the surface of oil droplets. The surface

charge prevents larger droplets of oil from combining and rising to the surface of the water.

This means that emulsified hydrocarbon particles in the car wash water become evenly distributed. As destabilisation by means of cleavage agents occurs, the electrostatic forces between the particles are — to put it simply — neutralised through the accumulation of electrically opposed particles (ions or polar polymers).

This leads to a process of micro- or macro-flocculation whereby the flakes are carried off by means of

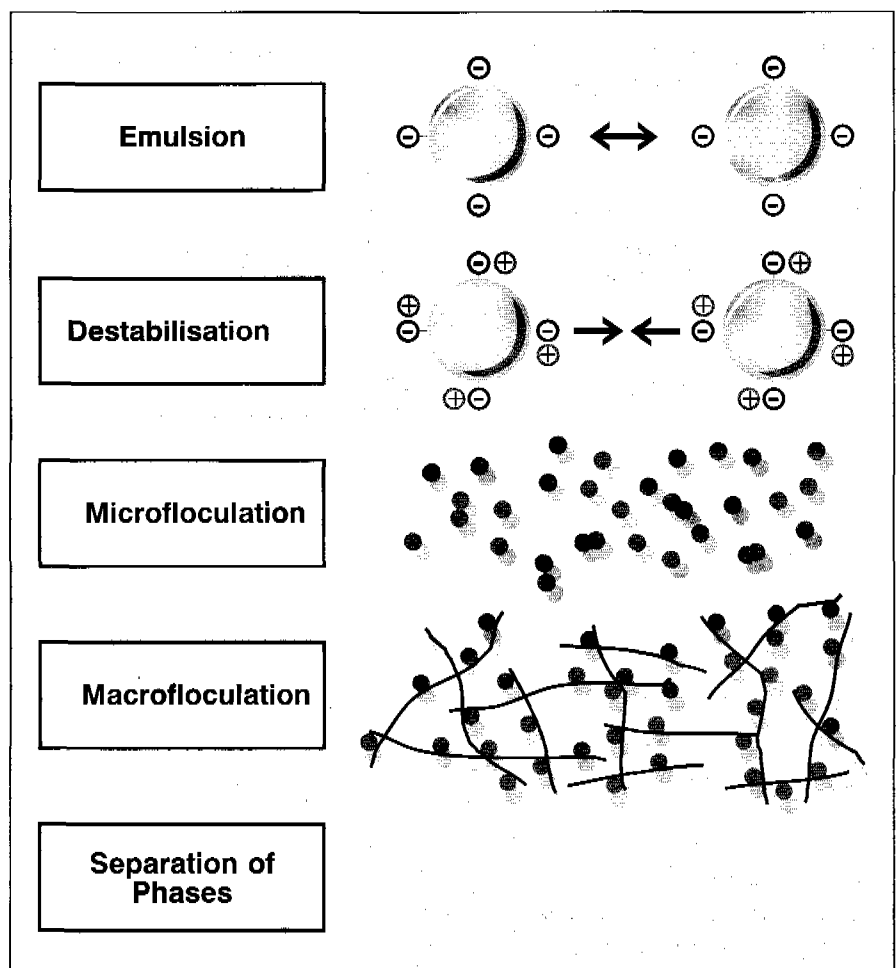
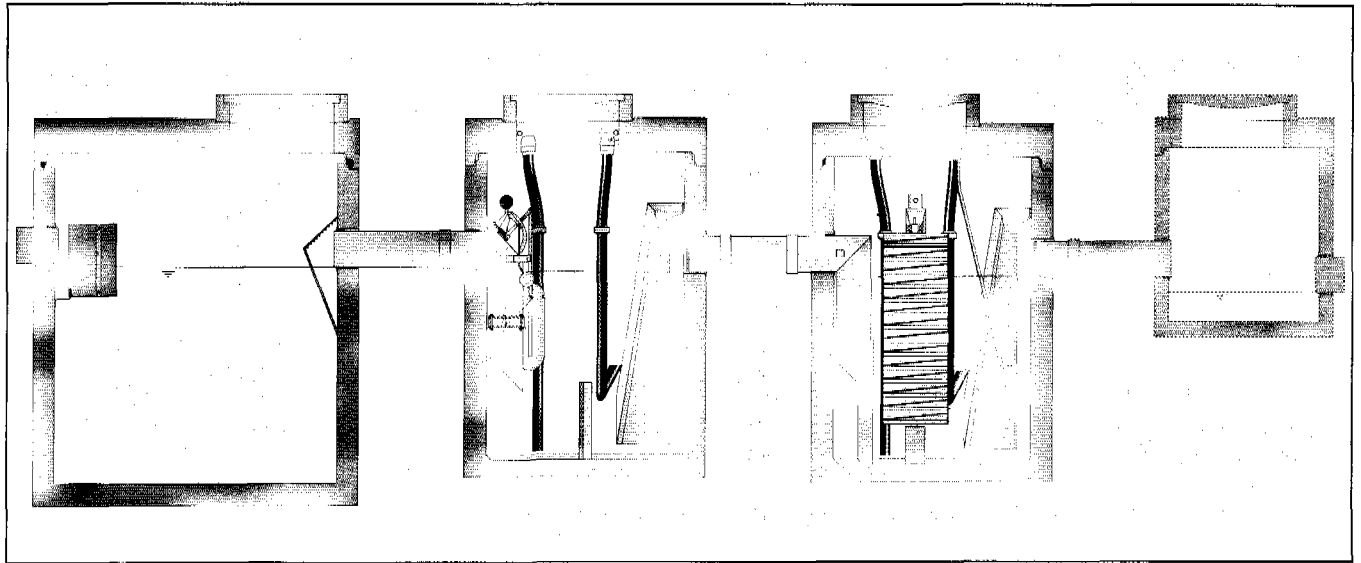


Figure 1. Physico-chemical wastewater purification method.



**Fig 2. Three step biological separator: sedimentation, petrol separation and coalescence separator.**

sedimentation or flotation. The disadvantage of this method is that it calls for very delicate machinery that requires servicing, and it forms silt, which is expensive to dispose of.

## Biological purification

A further possibility can be taken from nature: biological purification. Waste water is treated and purified by means of micro-organisms and oxygen. We have copied this process. The purification of the wash water is carried out in three steps. The coarse cleaning process involves separation by means of sedimentation. Particles that are heavier than water are kept back by the silt trap.

The sediment (sand, dust, abraded tyre particles and so on) must be removed physically as far as possible, which requires optimum flow and a long time for the sediment to come to rest.

Next comes the petrol separator, which physically removes the hydrocarbons (petrol, oil, grease) that are lighter than water, by allowing them to float up to the water surface from the wash water. The petrol separator has an inlet, an automatic cut-off and an outlet. Its job is to separate over 97 per cent of the free — non-emulsified — hydrocarbons from the wash water. The automatic cut-off shuts off the petrol separator once it has exceeded more than  $\frac{2}{3}$  of its oil-storage capacity. After the automatic cut-off has been activated,

the contents of the separator must be disposed of.

Adding cleaning agents to the car wash makes it more difficult for the hydrocarbons to rise to the surface of the petrol separator. The superfine hydrocarbon globules are  $<1\mu\text{m}$  in size, which means that they no longer have sufficient buoyancy to rise to the surface, and they are drawn through the petrol separator by the volume flow.

Here they enter the second purification stage, namely the coalescence separator, which is activated after the petrol separator.

## Coalescence separator

In the coalescence separator the superfine globules are deposited on a material specifically adapted to this purpose, where they combine. Once they are large enough, their buoyancy causes them to break away from the material and they rise to the surface. In this way 99.9 per cent purification of the free hydrocarbons is achieved. The emulsified hydrocarbons are not held back in this process.

Afterwards, the water flows back into the water-recovery tank. This acts as intermediate storage for the service water, which is extracted as required. It is also the place where biological treatment is carried out by means of a natural, liquid and non-poisonous plant extract, which is 100 per cent biodegradable and bears the name Biowaterclean (BWC).

A large number of micro-organisms are able to absorb and convert organic compounds. All chemical reactions that create a change in existing compounds require a certain amount of energy to start them off.

Enzymes like BWC act as bio-catalysts. Their protein structure contains a so-called active centre that only binds certain molecules. The secret of waste-water purification is to use enzymes to decompose the waste-water ingredients and the emulsified hydrocarbons by adding atmospheric oxygen. The biologically purified water is fed back into the brush-washer plant via the service-water treatment plant which is equipped with coarse and fine filters and a booster pump.

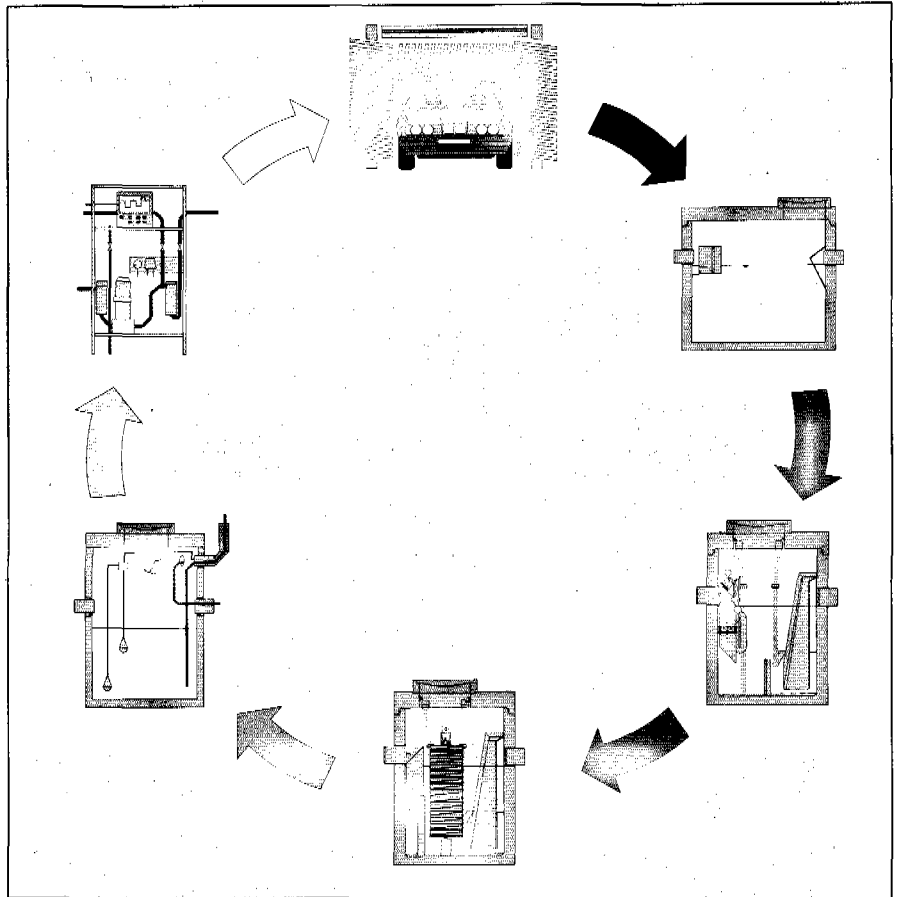
The DYWIDAG service-water treatment plant has a base the size of a pallet. The basic version comes equipped with a RAM-programmed PC control unit and a  $400\mu\text{m}$  coarse filter and a  $100\mu\text{m}$  fine filter. The booster pump achieves a pressure of 4 bar at flow rate of  $5\text{m}^3/\text{h}$ . Optional extras have already been provided for. These include a UV degermination facility, a conductivity meter for monitoring the salinity of the water in circulation, a pipe disconnecter for emergency load supply, plus a differential pressure gauge for constantly checking the filter load. A circuit diagram displays any faults. It is also easy to upgrade later to higher flow rates of 10 or  $15\text{m}^3/\text{h}$  and

pressures of 6 bar. Only approximately 10 to 15 per cent of the wash water lost on account of evaporation or ullage needs to be replaced with fresh water or rainwater, which can be collected from roofs and stored in a further container.

This form of plant engineering has proved its worth in more than 100 plants in the Federal Republic of Germany as a combination that is cost-effective, kind to the environment and reliable. ■

### **Biography**

Uwe Barwig graduated as Diplom-Engineer and has been with Dyckerhoff & Widmann for nine years. Starting out as a sales engineer for separator and clarification plant technology in the north of Germany, he is now responsible for key-account management and marketing. Mr Barwig is deputy chairman of the German association for quality protection in separator systems.



**Figure 3. The DYWIDAG service water treatment system.**

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# Vacuum sewers can be cost-effective

Rich Naret, Airvac

*Increasing water conservation and reuse is leading to decreased liquid being available in sewers to carry solids leading to operational difficulties and increased gravity-sewer costs. Could vacuum sewers now provide a cost-effective alternative in many cases?*

**V**acuum sewer collection systems were patented in the United States in 1888, when Adrian LeMarquand invented a system of wastewater collection by barometric depression.<sup>1</sup>

However, it was not until 1959 that the first commercial application of vacuum sewers were used by the Liljendahl Corporation (now known as Electrolux).<sup>2</sup> Three other companies soon joined this market: Colt-Envirovac, Vac-Q-Tec, and AIRVAC.

Operational problems with some of the early vacuum systems hindered substantial growth in the industry. As a result, three of these companies significantly curtailed their efforts after only a few years. Presently, almost all systems in the United States are AIRVAC systems.<sup>3</sup>

Since 1972, more than 100 vacuum sewer systems have been constructed in 21 different states in the US. A similar number of projects have been constructed in 11 other countries including Japan, Australia, the United Kingdom, France, Germany, Italy, Mexico, Canada, Thailand, Korea, and the Netherlands.

Experience with these operating systems has led to advancements in design, construction, and operational techniques. These factors, along with

improvements in system components, have contributed to a reliable, cost-effective alternative for wastewater collection.

Certain general conditions are conducive to the selection of vacuum sewers:

- Unstable soil;
- Flat terrain;
- Rolling land with many small elevation changes;
- High water table;
- Rock;
- Restricted construction conditions; and
- Urban development in rural areas.

Another factor, water conservation measures, is likely to lead to an increased use of vacuum sewers. In the US, some states have passed regulations requiring new home construction to install low flush toilets to reduce water consumption. The goal is to reduce the standard toilet flush from 5 gallons (19 litres) to 1½ gallons (6 litres).

There is some concern over the impact this reduction will have on the flow characteristics of the conventional gravity sewer, since there will be less liquid available to carry the solids. Modifications will have to be made in the design approach to gravity sewers; most likely this will mean larger lines

and/or steeper slopes. The net result will be increased construction costs. Not relying on gravity flow, vacuum sewers will be unaffected.

For even more severe drought conditions, the use of a vacuum toilet may be required. Vacuum toilets require only about a quart (1 litre) of water to flush; however, a source of vacuum is required. Vacuum from the vacuum sewer main would provide this source.

The advantages of vacuum sewer systems include substantial reductions in water use, material costs, excavation costs, and treatment expenses.<sup>3</sup> In short, there is a potential for overall cost-effectiveness. Specifically, the following advantages are evident:

- Small pipe sizes, 3 in to 8 in (75mm to 200 mm) are used;
- No manholes are necessary;
- Field changes can easily be made;
- Wide, deep trenches are eliminated, reducing excavation costs and environmental impact;
- Trench dewatering and shoring is minimised;
- High scouring velocities are attained, reducing the risk of blockages;
- Sealed nature of system isolates maintenance personnel from harmful H<sub>2</sub>S gases;
- Only one source of power is required;
- Treatment plant capacity and cost are reduced due to the elimination of infiltration;
- The air/sewage mixture moves at high velocity with the air providing a high degree of mixing action inside the vacuum sewers;
- The short detention times, along with the introduction of air, prevent sewage from becoming septic, thereby

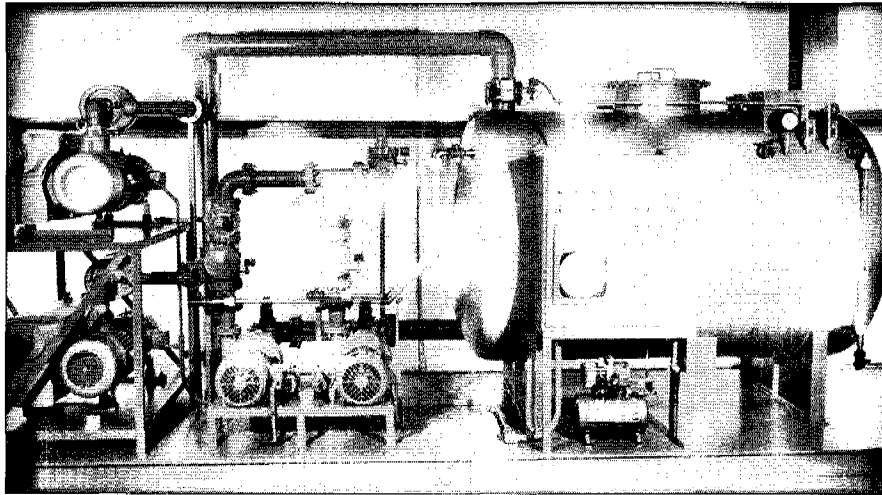


Figure 1. Vacuum station components

minimising odours.

Vacuum sewers use differential air pressure to move sewage. This requires a central source of power to run vacuum pumps, which maintain vacuum on the collection piping system. The system requires a normally closed vacuum/gravity interface valve at each entry point to seal the lines so that vacuum is maintained. These valves, located in a pit, open when a predetermined amount of sewage accumulates in the collecting sump. The resulting differential pressure between atmosphere and vacuum becomes the driving force that propels the sewage towards the vacuum station<sup>3</sup>.

There are three major components in a vacuum sewer system: the vacuum station, the collection piping and the interface valve.

The major components of a vacuum station are vacuum pumps, sewage pumps, collection tank, and the control panel (Figure 1).

The collection piping network connects the individual valve pits to the collection tank at the vacuum station. Small diameter polyvinyl chloride (PVC) pipe is used in the US, while polyethylene (PE) pipe is used in most other countries.

Pipe fittings are used for directional changes as well as for the connection from the service line to the main line. Lifts or vertical profile changes are used for uphill liquid transport (Figure 2). These lifts are made in a sawtooth fashion. A single lift consists

of two 45 degree fittings connected with a short length of pipe.

The vacuum valve provides the interface between the vacuum in the collection piping and the atmospheric air in the building sewer or sump. System vacuum in the collection piping is maintained when the valve is closed. With the valve opened, system vacuum evacuates the contents of the sump. Unlike early vacuum valves, today's are entirely pneumatic by design. Common valve sizes are 2-in (50 mm) and 3-in (75 mm), with the latter being the preferred size by most regulatory agencies.

Valve pits with sumps accept the wastes from the house. In the US, these consist of two separate

chambers (Figure 3). The upper chamber houses the vacuum valve. The bottom chamber is the sewage sump into which the building sewer is connected. The combination valve pit/sump is made of glass-fibre, and is able to withstand traffic loads. Different versions of this arrangement are used in other countries, ranging from plastic valve pits to ones made from concrete.

Buffer tanks are used for large customers or when a pressure/vacuum or gravity/vacuum interface is needed, as would be the case with a combination system. Buffer tanks consist of concrete manhole sections that are modified to include sumps, multiple valves, and other miscellaneous hardware.

A 4-in (100mm) vent is installed on the homeowner's building sewer, downstream of all of the house traps. This vent is necessary to provide the volume of air that will drive the sewage in the main. Some entities require the vent to be located near a permanent structure for aesthetic and protection reasons.

### Evaluation of operating systems

Some of the early vacuum systems were plagued with operational problems. Factors responsible for this were lack of hydraulic information, lack of established operating

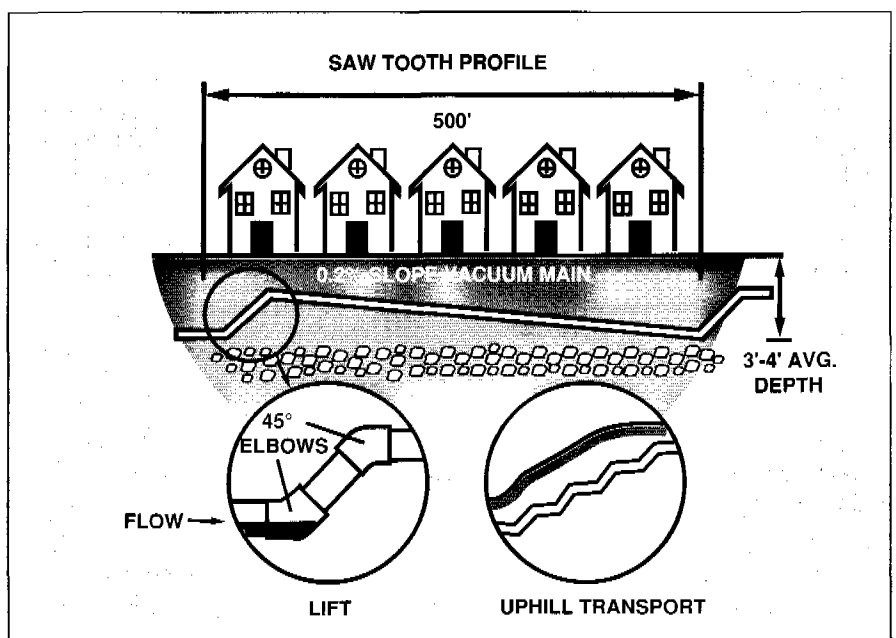


Figure 2. Vacuum sewer profile.

guidelines, lack of design standards, insufficient construction inspection, and component defects.

Some of these early systems were installed using a design philosophy based on plug flow. Movement of the plug through the pipe was attributed to the pressure differential behind and in front of the plug. Because pipe friction would eventually disintegrate this plug, a trap, called a reformer pocket, was built into the main line to allow the plug to reform and thus restore the pressure differential.

Systems installed in Maryland, Virginia and South Carolina in the 1960's were designed using this concept. Main lines as small as 3-in (75mm) in diameter were laid following the contour of the ground, resulting in cases where the bore of the pipe was completely sealed. Electronic valves, housed in 750-gallon (2800-litre) septic tanks, were used. The valves were set for a cycle volume of 300 gallons (1100 litres). This large slug of flow, introduced to a small line that was sealed in many locations, resulted in "waterlogging" problems. Waterlogging occurs when the pipeline fills with liquid, leaving insufficient levels of vacuum at the far ends of the system. Low vacuum levels lead to inconsistent transport and ultimately to many valve failures. Compounding the situation was corrosion inside the holding tanks that resulted in problems with the electronically controlled valve. The net result was an operation & maintenance (O&M) intensive system with frequent problems.

Some of the early systems of Colt-Envirovac and Vac-Q-Tec are currently being retrofitted with AIRVAC valves.<sup>3</sup>

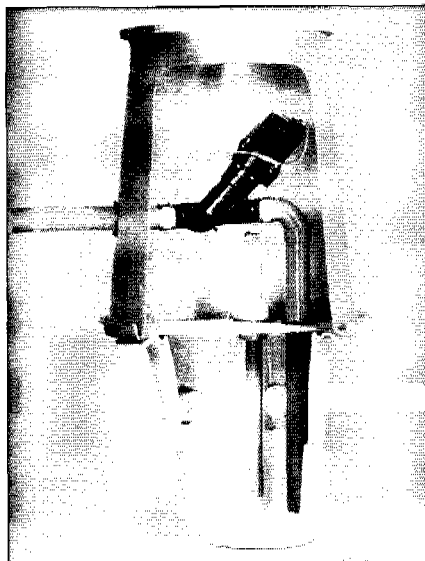


Figure 3. Valve pit components.

While this has increased system reliability, the inherent hydraulic problems caused by the small diameter pipeline and large cycle volume continue to result in less than optimum operation.

The current design concept used by AIRVAC is very much different from the early concepts. Pipe sizes are larger, usually 6-in (150 mm) and 8-in (200mm) with the use of 4-in (100mm) limited to short runs on branch lines. Line profiles are carefully controlled, with the majority of the pipeline having a positive slope. Rather than the bore of the pipe being purposely sealed, the piping network is designed to prevent this from happening. Cycle volumes, generally 10 gallons (38 litres), are much smaller than in early designs.

The combination of smaller cycle volumes, larger diameter pipelines and a controlled piping profile has led to a much improved transport situation. Preventing the pipeline from being sealed results in higher levels of

vacuum at the extreme ends. These factors, along with the elimination of the electronic valve, have resulted in a much improved, more reliable system.

A study on alternative collection systems, including vacuum sewers, was done by the US Environmental Protection Agency (EPA) in 1989. One purpose of this study was to gather O&M data from operating systems, both early and recent, to see if any trends were evident. The results of this effort were published in the EPA Manual *Alternative Wastewater Collection Systems* (AWCS Manual) and are shown at the foot of the page.

Two trends are obvious from this table: recent systems are less energy intensive than their predecessors; and recent systems experience far less problems. The former is evidence that the current hydraulic design concept results in more efficient vacuum transport. The latter is a result not only of these improved hydraulics, but also is an indication of component improvements.

Since the first system went into operation almost 30 years ago, the interest in vacuum sewers has grown considerably. This trend is expected to continue into the next century, as the technology is introduced to more countries and more component manufacturers enter the market. ■

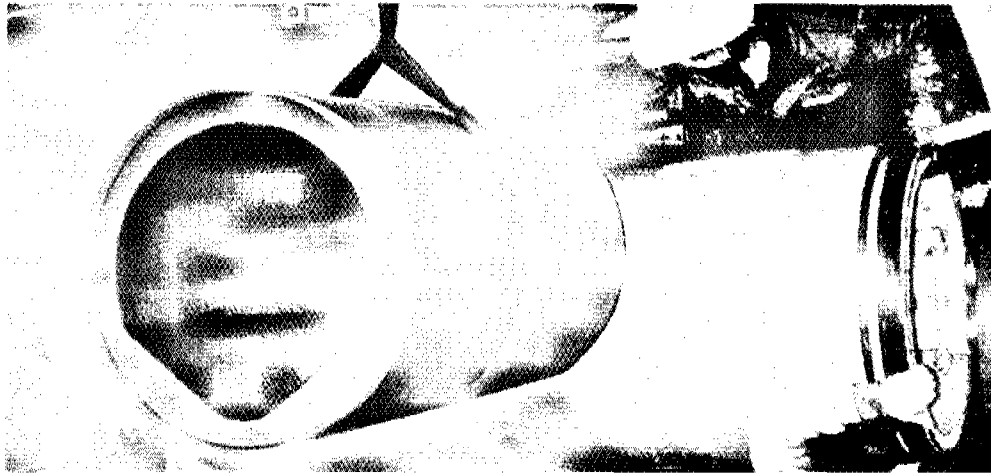
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## Biography

Rich Naret is a registered professional engineer with 17 years experience in wastewater. In 1988, he was selected by the EPA as an expert on vacuum sewer technology.

	Startup	Power Kwh/yr/conn	Service calls #/yr/100 valves
Ocean Pines, MD	1970	570	100
Westmoreland, TN	1979	460	10
Ohio Co, WV (PH 1)	1984	160	12
Lake Chautauqua, NY	1986	190	5
Ohio Co, WV (PHIIA)	1987	160	8
Central Boaz, WV	1988	230	17
White House, TN	1988	180	9
Ohio Co, WV (PHIIB)	1990	160	5



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# Sewers and drains in polymer concrete

Thomas D Bloomfield, Meyer Pipes

*Improved manufacturing has supplemented the well proven mechanical and chemical performance of polymer concrete for pipe construction. This article reviews the current state of the art with details covering the standards, approval and quality assurance in Germany.*

**H**ighly filled thermosetting resin concrete has been used for decades in the chemical industry, in engineering construction (machine foundations), in the building industry (facade products, sanitary parts) and in electrical engineering due to its favourable properties, especially its strength and elasticity as well as its corrosion resistance.

The material is also described as polymer concrete or mineral casting and is made up of the bonding agent, the thermosetting resin, and a large proportion of mostly mineral fillers.

## Development of polymer concrete

The development of pipes in polymer concrete dates from the early 1960s. The aim was to achieve a "substantial increase in resistance to chemical attack from the inside and outside, and strength in respect of the stresses from external and internal loads whilst retaining the economical advantages of the pipe as a prefabricated finished part."

Until 1969, around 50 000 tons of pipe had been manufactured in Germany from polymer concrete in the nominal diameters DN 300 to DN 3500 using polyester resin or epoxy

resin as the bonding agent in either prestressed reinforced or plain designs. These were mainly used and tested as waste water collectors in the chemical industry, so that even then statements could be made about the reliability of the product technology.

Despite these successes and the outstanding properties of the product, pipes in polymer concrete were not permanently accepted in the market at first. Manufacturing was abandoned after some time either for cost reasons or due to the fact that aspects of the manufacturing technology had not been adequately mastered.

The processes for the production and manufacture of pipes and manholes in polymer concrete have been fundamentally improved over the past ten years, and it is now available as an economic alternative to other corrosion resistant pipe materials.

## The material

Pipes in polymer concrete consist of up to 90 per cent quartzitic, oven-dried fillers, namely mineral sands and grit with a grading curve of 0 to 16 mm with polyester resin as a bonding agent. They do not contain any cement; instead the polyester resin brings about the bond between the fillers after curing and gives the pipes

the additional positive properties of elasticity, safety against fracture and corrosion resistance.

Plastics are macromolecular compounds — large scale molecules that have originated from the amalgamation of smaller basic molecules. "Polymer" (Greek) means "consisting of larger molecules". Thus plastics are also described as high polymer materials and aggregates with plastic as a bonding agent are described as "polymer concrete".

Polyester, vinylester or epoxy resins are used as thermosetting bonding agents, according to the requirements set for the chemical resistance of the material.

## Thermosetting plastics

These plastics are the so-called thermosetting plastics which are fully cured after a chemical reaction (polymerisation or polyaddition) and cannot be melted again. Quite the opposite to the thermoplastics, such as polyvinylchloride (PVC) and polyethylene (PE), which warp and finally melt under the effect of heat. This is caused by the different molecular structure.

With thermosetting plastics spatial grid molecules arise during the curing — three dimensional chemical compounds — whereas with thermoplastics single chain molecules form with disordered structures, which can slide against one another. In addition thermosetting plastics do not become brittle at temperatures below 0°C.

## Manufacture

Polymer concrete pipes have been manufactured by various processes: by the centrifugal, centrifugal rolling and

vibrating processes both with and without reinforcement. In the vibration process currently used the materials are mixed in a computer controlled metering and preparation installation and then loaded into vertical metallic moulds, consisting of an inner core and an external mould. After compaction on the vibrating table, the pipe cures in the mould, is removed from the shell and then post cured in a tunnel kiln. Circular and oval pipes as well as special cross-sections such as manhole shaft pipes, cones and other auxiliary components can be manufactured in this way.

The pipe joint is manufactured from glass-fibre reinforced polyester resin (GRP) as a separate connector coupling by the winding process. The elastomer, sealing and spacer rings are laminated in with it. These meet the requirements laid down in DIN 4060 for "Sealing rings in elastomers for pipe joints".

## Properties

The following mechanical material properties are obtained on finished pipes in polymer concrete:

- Compression strength 120N/mm<sup>2</sup>
- Modulus of elasticity 28000N/mm<sup>2</sup>
- Tensile strength 6N/mm<sup>2</sup>
- Ring bending tensile strength 20N/mm<sup>2</sup>
- Ring fatigue strength 18N/mm<sup>2</sup>
- Abrasion resistance 0.2mm per 100 000 load cycles (Darmstadt procedure)
- Absolute wall roughness 0.01mm

Polymer concrete pipes with polyester resin as the binder are resistant against "very strongly corrosive and aggressive" media in accordance with DIN 4030. According to the type of resin they can even be used in environments with pH values of 1 to 13. For highly polluted wastewater polymer concrete pipes can also be manufactured with epoxy resin.

The advantages of pipes in polymer concrete lie therefore in their high corrosion resistance against aggressive wastewaters or soils, their great static load carrying capacity with their simultaneously relatively low weight, their low internal wall

**Table 1. Most commonly used diameters for jacking**

DN	External diameter mm	Wall thickness mm	Construction length mm	Permitted compressive force kN
250	360	55	990 and 1990	800
300	400	50	990 and 1990	800
400	550	75	990 and 1990	1600
500	650	75	1990	2000
600	752	76	1990	2200
700	860	80	1990	2700
800	950	75	1990	2800
900	1100	100	1990	4600
1000	1180	90	1990 and 2990	3600
1200	1490	145	2990	7300

roughness and high abrasion resistance.

## Sewer pipes

Sewer pipes in polymer concrete are manufactured with plain ends in 3000 mm construction lengths and in diameters of DN 300 to DN 2500 as standard.

There is no subdivision, for example into normal wall and reinforced wall pipes. A uniform pipe wall per nominal width simplifies stock-keeping and covers 85 per cent of all installation cases, using sand or gravel trench bedding materials.

Recommendations on the bedding provide the planner with some initial assistance and these indicate which bedding installations give sufficient safety in the specific native soil conditions. The ATV work sheet A 127 *Guideline for the Static Calculation of Drainage Channels and Pipes*, 2nd edition 1988, formed the basis of the calculations and the recommendations were checked by a certified expert. If required, a detailed static calculation can be made for the precise conditions of the project.

Manufacturing in dimensionally accurate steel casting moulds produces pipes with the lowest dimensional tolerances, which are circular over their whole length.

They are joined by means of a coupling made of GRP with a permanently integrated elastomer

double lip seal with centre-stop web. The coupling is fitted on one end of the pipe in the works. The pipes and couplings are absolutely watertight when tested with a pressure of up to 2.4 bar. The elastomer seals are tightly anchored in the couplings and provide a chemical and ageing resistance which is equivalent to that of the pipes. Assembly is undertaken using standard commercial lubricants as is the case with all pushfit joints.

The pipes can also be supplied with 45° and 90° side connections.

## Non-circular sections

Oval or egg-shaped sections in polymer concrete are manufactured in dimensions in accordance with DIN 4263. Other dimensions, such as for example the egg-shaped sections of the "Sewer Construction Specification" of the City of Hamburg, which are split up into different "classes", can also be supplied.

The dimensions of egg-shaped sections are:

- Width/height 300/400mm to 700/1050mm; Construction length = 2.5 m; Wall thickness = 40 to 80 mm.
- Width/height 800/1200mm to 1400/2100mm; Construction length = 2m; Wall thickness = 90 to 150 mm.

The joint is made in exactly the same way as for the circular pipes with a coupling in glass fibre reinforced polyester resin with a firmly integrated elastomer double lip seal with a centre

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stop web. This coupling makes assembly just as simple as with the circular pipes. To make handling easier, transport anchors are built into the base of the egg-shaped sections.

Egg-shaped sections offer a range of advantages. They are hydraulically superior to the circular cross sections when there are marked fluctuations in the discharge rate associated with high wet weather flows and low dry weather flows. In dry weather discharge, the narrower cross-section in the base provides better drainage through its higher flow rate. The correspondingly higher scouring forces result in considerably less deposits. When there is torrential rainfall the water rises up to the top section and uses the wide reserve capacity.

Further advantages arise compared with circular pipes in respect of the carrying capacity through a lower load width and through the narrower trench width when pipelaying. Egg-shaped sections are simpler to inspect and easier to clean.

## Jacking pipes

Jacking pipes in polymer concrete are manufactured with a wall thickness, which has been determined from experience to be adequate for the axial stresses of jacking. When calculating the permitted compression force, it is assumed that all the compressive forces have an eccentric effect upon half of the pipe cross-section through the steering movements of the tunnelling machine. The dimensions of the most commonly used diameters are listed in Table 1.

In special cases larger wall thicknesses can also be manufactured to take higher compressive forces.

The pipe joint consists of a mounted collar integrated into the pipe wall made of glass fibre reinforced plastic or alternatively of stainless steel, with a joint seal in microcellular expanded rubber and sealing sections on both sides, which are firmly joined to the pipe wall. A ring fitted in the works made of press board or knotless soft wood, for example spruce or pine, in a thickness of 10-25 mm, according to the pipe diameter, ensures uniform

pressure transfer between the ends of adjacent pipes.

The cross-sections of jacking pipes do not have to be circular. Jacking pipes can be manufactured with egg-shaped, jaw-shaped or kite-shaped cross-sections. The pipes are locked together with bolts, in order to prevent any undesirable axial rolling of the individual pipes one against the other.

The pipe joint is similar to that of the standard jacking pipes. The jacking is trouble-free, but it must be ensured that rolling of the whole pipeline cannot occur during the jacking.

The extremely high compression strength of polymer concrete, the smooth surface of the pipes and the resulting low surface friction, as well as the flexible glass fibre reinforced plastic collar, which adjusts to the steering movements of the tunnelling machine and the movement of the following pipes, advantages the use of polymer concrete pipes in pipe jacking.

The compressive forces increase only slightly, even after long stoppage periods (for example, after a weekend) because of the smooth, nonabsorbent polymer concrete surface.

It is the "small extras" which often make pipe jacking considerably easier to carry out. For site arrangements, which make bentonite lubrication of the jacking pipes necessary, injection sockets are fitted in the pipe wall in the works with a check valve and blanking plug.

For longer tunnelling lengths the necessary intermediate pressure stations can be supplied, adjusted precisely to the pipes and into which the hydraulic presses are inserted on site.

Precisely fitting connection pieces are economically manufactured in polymer concrete for the different machines and asymmetrical pressure transfer rings can be manufactured for curved stretches.

## Manholes

The basic idea when manufacturing manholes in polymer concrete was to construct a completely corrosion resistant and leak proof system together with the polymer concrete

pipes for the drainage of waste water.

In doing this as much work as possible should be transferred from the installation site to the workshop: manholes should be easily transportable and capable of being laid in one piece and should be supplied to the contractor at short notice with dimensions matching precisely those required at the site. This aim has been largely achieved by special manufacturing methods. Today even complicated manholes with many varied pipe connections, floor configurations, channel bends and internal and external bottom drops can be delivered to the site ready for installation, within a few days.

The system manholes in polymer concrete correspond fully to the pipes in their material and wall design. The bottom section of the manhole consists of one piece. All types of pipes with the appropriate fittings for the respective type of pipe can be connected to it. The bottom section of the manhole is simply drilled and the appropriate fitting fixed tightly in place.

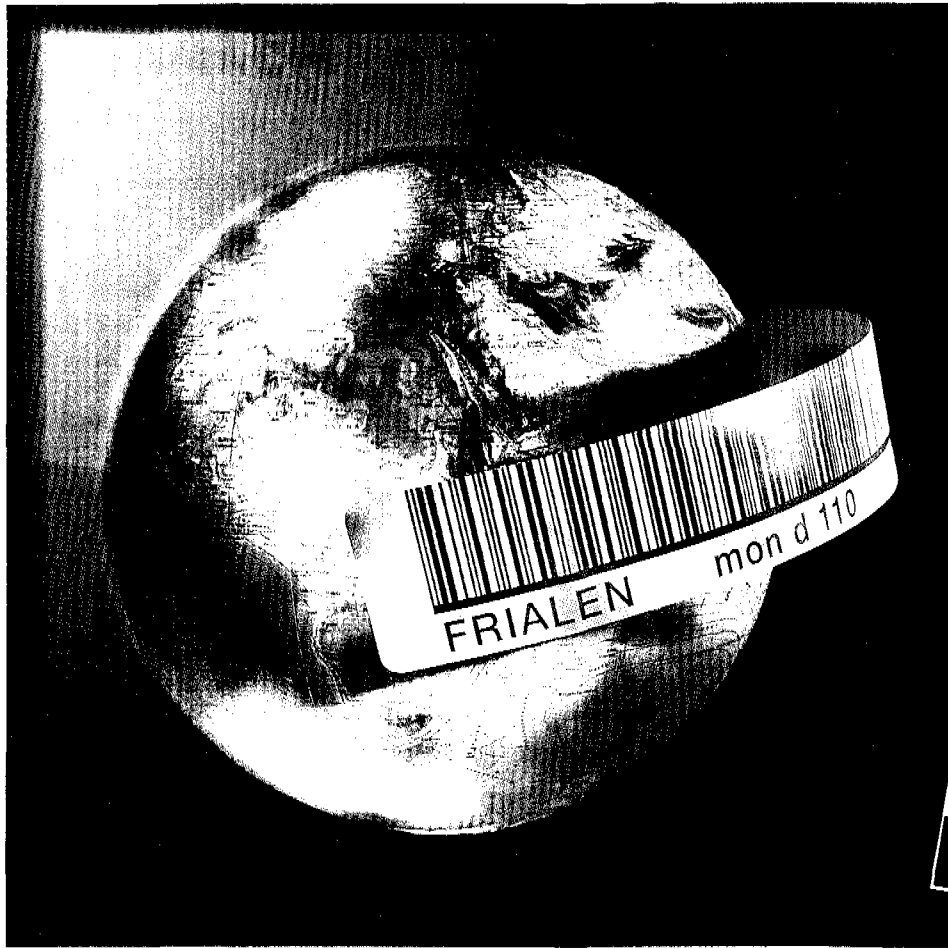
This results in the following diameter correlations in accordance with DIN 4034:

System manhole	Connections
DN 1000	up to DN 500
DN 1200	up to DN 800
DN 1500	up to DN 1000

Where there are larger connection diameters, manholes are manufactured from polymer concrete as prefabricated slabs, which are largely assembled in the works and then only have to be fixed together on site according to the transportation conditions prevailing.

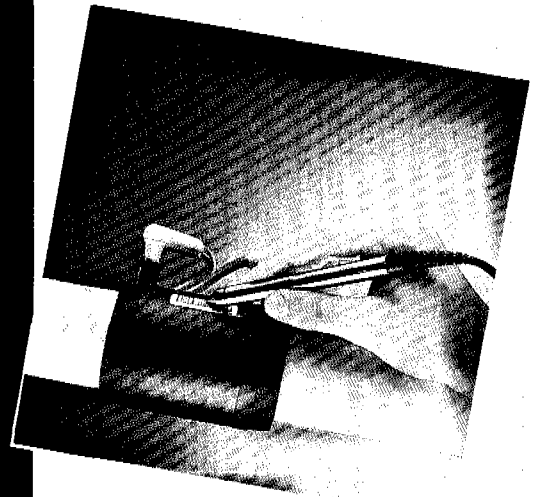
The step and channel of the system manhole are manufactured to the precise size from seamless polymer concrete screed on preformed sub concrete. The smooth contoured surface is particularly beneficial to the hydraulic flow. Climbing aids such as climbing irons, stirrups or ladders are fastened in the manhole wall with stainless lock nuts.

The manhole is delivered in one piece with all the connections and with



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the shaft pipe stuck on (length 3 m maximum). It is lowered into the trench attached on a transport clamp and connected to the laid pipeline like a fitting. Where there are greater assembly depths further shaft pipes are butt jointed on site. In deep installations where DN 1200 and DN 1500 manholes are being used, cost reductions can be obtained by reducing the shaft diameter to DN 1000. This diameter reduction is normally made in the shaft at heights above normal head clearance.

The manhole is securely anchored against buoyancy uplift in the ground by the projecting manhole base. Where there is a very high water table the base projection can be enlarged on manholes with a continuous shaft. Manholes with a reduced shaft are always safe against uplift.

### Fitting length, side connections

Pipes and adapting pipes are manufactured to size in the works, so that no further machining is normally necessary on site. If an alteration in the route occurs at short notice or the precise manhole spacing are not fixed in time, then the manufacture of fitting lengths is possible on site.

The pipes can be shortened using an abrasive blade. Since the pipes have the same outside diameter over the whole length, the adapting pipe produced in this way after cutting and chamfering can be joined to the pipeline without any problem.

Side connections for property and road drainage with diameters DN 150 or DN 200 are manufactured in the works or on site with sockets or connections for approved pipe systems. The required bore holes for sockets or diagonal bores for 45° connection branches are performed with standard commercial core drilling instruments with a diamond drill head. 45° side connections are only required up to DN 400 as per ATV work sheet A 139. It is therefore advisable for all other connections to be at 90°.

### Range of applications

Pipes and inspection chambers in polymer concrete are generally used to build sewers and drains, which are

operated as nonpressure pipelines. They can however also be operated as sewage pressure pipes with a nominal pressure of PN 1.6 in accordance with the minimum requirements for sewers in zone II water protection areas, where they are open laid (see ATV draft M 142).

### Maintenance and cleaning

It is not always possible to select the cross sections and falls of the channels. Discharge conditions will fluctuate and flow rates may not be high enough to remove deposits, thus cleaning work may be required. Nowadays virtually only high pressure cleaning is used for this work. It is increasingly necessary for operators to consider to what extent the individual pipe materials are stressed by the high pressure cleaning.

New test results<sup>2</sup> show a clear correlation between abrasion resistance and the capacity for resistance to stress from high pressure channel cleaning for various materials. It was moreover determined that a higher sand or filler content on the inner surface of the pipe wall considerably increases the resistance to high pressure cleaning.

In the case of pipes in polymer concrete a high abrasion resistance and a very good resistance to high pressure washing is guaranteed by the uniformly high content of quartzitic fillers over the whole pipe wall, i.e. also on the inner wall of the pipes.

### Standards

The basic standard DIN 54 815 "Pipes and fittings in polymer concrete" is currently in preparation and is being compiled in working group 505.1 of the Plastics Engineering Standards Committee in DIN.

The following standards must be complied with when manufacturing pipes in polymer concrete: Reaction resin with the moulded material properties as per DIN 16946, part 2, at least type 1130. Quartz aggregates as per DIN 4226, part 1, table 3 (maximum grain 16 mm).

The following standards are applicable with regard to the laminate design of the connector coupling: glass

according to DIN 6185055, unsaturated polyester resin as per DN 16946, part 2, at least type 1130.

The elastomer sealing sections must comply with the requirements of DIN 4060.

### Approval and quality assurance

The seal of approval PAI3939 was granted for sewage pipes in polymer concrete and its couplings in GRP, by the Institut für Bautechnik (Institute for Structural Engineering), Berlin.

Pipes and components in accordance with this ruling may be used as nonpressure sewers laid underground and as pressurised sewer lines with a nominal pressure of PN 1.6 bar to drain sewage according to DIN 1986.

The pipes are subject to regular quality inspections which are subject to outside assessment by the Government Material Testing Authority (MPA) of North RhineWestphalia.

### Perspectives for the Future

The well proven mechanical and chemical performance of polymer concrete has been supplemented with improved manufacturing technology which now makes the material an ideal choice for pipes for use in microtunnelling, jacking and sewer applications in general. Increasing use of this material is being seen and world-wide licensing of this new technology will continue this trend.

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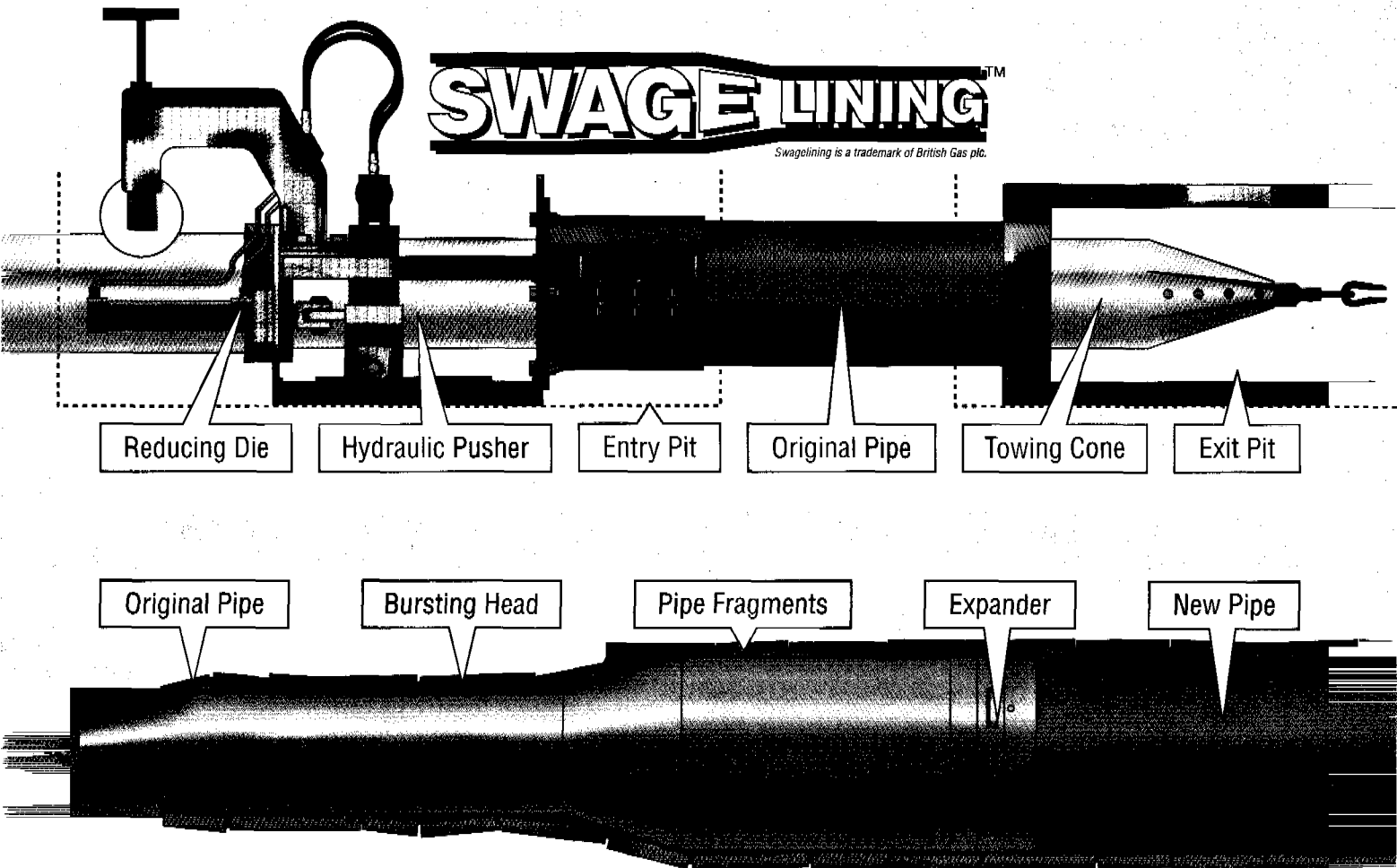
### Biography

Thomas Bloomfield has been Sales Manager of Meyer Pipes Engineering since 1993.

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# Rehabilitation of mains and sewers in Baltic lands

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*Viatek Group Ltd offers a wide scope of planning and consulting engineering services for the development of infrastructure, industry and construction. Since founded 1962, Viatek has grown into market leader in Finland in the field of infrastructure design, environmental planning and road, traffic and geotechnical engineering. Viatek is today working for better water supply and sewerage systems in Russia and the Baltic States.*

**U**nder the streets of St. Petersburg there is 12 500km of water mains and sewers. The networks are suffering from the lack of maintenance. Now the systematic maintenance is taking its first steps.

Viatek is involved in two major projects. The other is the rehabilitation of the sewers of Nevsky Prospect street, which is the main shopping mall of St Petersburg and at the same time the most important road connection through the city. According to project manager Mr Matti Ojala from Viatek, the sewers are in need of rehabilitation but their condition is better than expected. The sewers have filled with silt to a high degree which on the other hand has enabled them to keep in shape.

The other project is the rehabilitation of the sewers of the State Hermitage Museum. The project is interesting not least by its very historic nature, says project engineer Mr Kai Vakkila.

Mapping of the sewers, management of the huge amount of information about the state of the sewers and the routine parts of planning and design is made by using KureCAD software package, which is a success story of Viatek. The software package was first taken into use by Helsinki City Water Works and then in other major Finnish cities. Now KureCAD is modified and translated into English, Russian and Estonian languages. KureCAD is a member of VID-Infrastructure Design and Management software family, which also includes software for Facility Management.

The Estonian version has been taken into use within Tallinn Water Works and as a continuation of this project, Viatek is now involved as consultant in a European Commission (Phare) funded Tallinn Water Supply and Sewerage Rehabilitation project. Because of the same

linguistic background, similar nordic weather conditions with Finland and the nearby location it will be a comfortable project for the Finnish expatriates, says Matti Ojala.

If we continue on the coast of the Gulf of Finland towards the Baltic Sea, we find the next Viatek project in Latvia in the tiny town of Cesis. An infiltration/leakage study of sewerage system has been started with training package.

Training is one of the key tasks of the projects. The transfer of knowhow has been arranged by giving theoretical training and on the job training.

According to deputy managing director Mr. Seppo Mäki, Viatek will be active on the growing market from Barents Sea through western Russia and Baltic States down to Poland wherewater supply and sewerage as well as the environment in general and other infrastructure is in need of immediate action. By data collection, planning and systematic maintenance the infrastructure can be brought to an international standard in order to reduce pollution and to support the economy and social life of these countries.

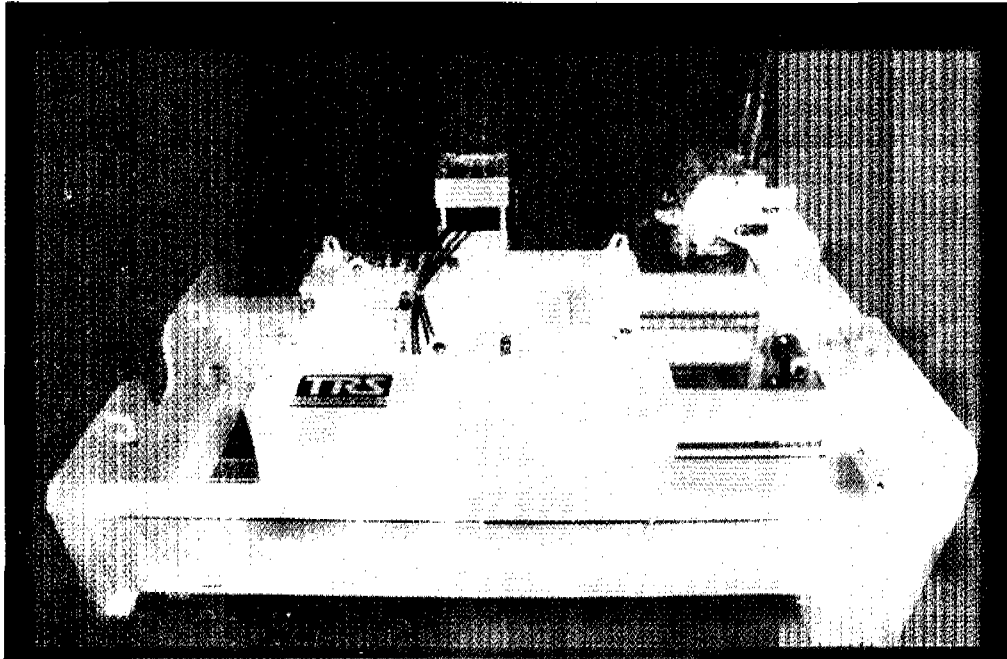
Through cooperation with leading contractors in the field of pipeline rehabilitation Viatek has been able to offer turn key NoDig rehabilitation contracts. There seems to be a market for this type of complete planning, design and implementation says Mr Mäki.

Financing is, of course, in key role. The Ministry of the Environment of Finland has made great efforts to promote the projects and without the Finnish funds many projects could have been left on table. Now the European money (EBRD, Phare, Tacis etc) and also World Bank money is finding its way to the area of 50 million inhabitants whose common concern is to protect the Baltic Sea and the Gulf of Finland. □

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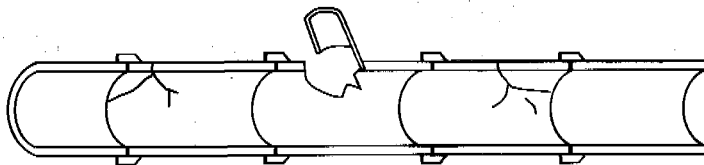
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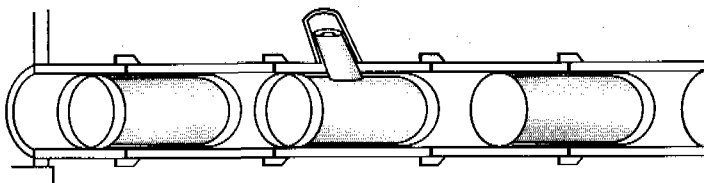
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# Advances in PCC pipe technology

HH Bardakjian, Ameron

*New US standards for prestressed concrete cylinder pipe (PCCP) technology have allowed manufacturers to produce pipes with better long-term durability and include consideration of environmental considerations to allow appropriate corrosion control.*

In the early 1990s, significant quality enhancements were made in the design and manufacture of Prestressed Concrete Cylinder Pipe (PCCP), a product widely used in successful water transmission systems around the world for more than 50 years.

New and revised standards were introduced by the American Water Works Association (AWWA) in 1992, and these standards have become primary references for the design and manufacture of PCCP pipelines in many other countries. The AWWA C304-92 Standard governs PCCP design, and the AWWA C301-92 Standard covers manufacturing. These standards are based on state-of-the-art procedures and controls that were developed through the cooperative efforts of water agencies, consultants, and pipe manufacturers represented in the AWWA committees.

## Background

There are two types of prestressed concrete cylinder pipe:

- Lined-cylinder type with a core composed of a steel cylinder lined with concrete and subsequently wire-

wrapped directly on the steel cylinder and coated with cement mortar; and

- Embedded-cylinder type with a core composed of a steel cylinder encased in concrete and subsequently wire-wrapped on the exterior concrete surface and coated with cement mortar.

First manufactured in the US in 1942, the lined-cylinder type is generally furnished in sizes from 16in (410mm) to 60in (1520mm). The embedded-cylinder type, which was developed later and first installed in 1953, is commonly manufactured in sizes 60in (1510mm) and larger.

The first edition of the AWWA C301 Standard governing PCCP manufacture was approved in a preliminary form in 1949; it was revised and made standard in 1952. The third edition of the Standard, issue in 1964, included combined loading procedures (Appendix A and Appendix B). The Standard was revised again in 1972, 1974 and 1984.

Prior to the development of the new standards in 1992, design of PCCP was governed by two distinct procedures, designated Methods A and B and described in Appendices A and B of AWWA C301-84. Although

the two design methods produced similarly conservative results that had served the users of PCCP well for nearly half a century, it was decided that the two methods should be replaced by a unified method of design with the following features:

- It is based on state-of-the-art procedures;
- It accounts for the state of prestressing in the pipe;
- It accounts for all external and internal conditions of loading;
- It agrees with the results of 40 years of experimental data;
- It precludes the onset of visible cracking under working pressure plus transient conditions; and
- It provides adequate safety factors based on elastic and strength limit states.

## PCCP structure

The main components of installed PCCP, embedded cylinder type, are shown in Figure 1. The welded steel cylinder and joint ring assembly function as a watertight membrane, provide longitudinal tensile strength, increase beam strength, and eliminate the need for longitudinal prestressing.

## Prestressed concrete core

The prestressed concrete core is the principal structural element in the pipe. The core is cast in steel moulds, producing a smooth interior surface with low resistance to flow. After the concrete has attained a specified initial compressive strength, it is helically wrapped with prestressing wire under controlled tension. This induces a predetermined circumferential compressive stress in the

pipe core that offsets tensile stresses resulting from internal pressure and external loads.

The principal function of the cement-mortar coating is to prevent physical damage and corrosion of the prestressing wire. The coating also is an integral structural element that adds to the strength and rigidity of the pipe.

In the assembled joint, the rubber gasket is compressed between the bell and spigot rings, completely filling the spigot groove and forming a water-tight seal between adjacent pipe sections. The joint permits relative movement between the assembled pipe sections, within prescribed limits, without affecting the watertight status of the joint. Cement mortar that fills the interior and exterior joint spaces completes the joint and protects the steel joint rings from corrosion.

### **Development of AWWA C301-92 and C304-92 standards**

Development of the new AWWA standards was accomplished through input and cooperation efforts of agencies, consultants, and pipe manufacturers represented in the AWWA Concrete Pressure Pipe Committee. Development of the Unified Design Procedure was started by the American Concrete Pressure Pipe Association in 1984.

While the Unified Design Procedure was being developed, an analytical model was created to predict the behaviour of PCCP subjected to combined loads (Zarghamee and Folk 1990, Ref. No 11 of Appendix B of AWWA C304). The model accounts for non-linearities of the stress-strain relationships of the constituent materials, including tensile softening and cracking of the core concrete and mortar coating, and for moment redistribution as the stiffness at sections around the pipe circumference change with load (Zarghamee 1990, Ref 10, Appendix B of AWWA C304). (The AWWA C304-92 Standard, Design Procedure Overview, is beyond the scope of this article.)

### **Major revisions introduced by the AWWA C301-92 standard**

Major revisions and enhancements are categorised below based on the main components of PCCP: the steel cylinder, the concrete core, the prestressing wire, and the cement mortar coating. Revisions to the fittings and special pipe section and pipe design are also discussed.

#### *Steel cylinder*

- The minimum cylinder thickness for pipe 36in (910mm) and smaller was increased to 0.0598in (1.5mm, 16ga) from 0.0478in (1.2mm, 18ga).
- The minimum yield strength of the steel cylinder was increased to 33 000 psi (227MPa) from 30 000psi (207MPa).
- A qualification requirement for all welders and welding operators was added.
- Minimum physical tests and measuring frequency for steel cylinders are now required.
- A requirement for testing cylinder weld strength was added.

#### *Concrete core*

- A minimum limit for fine and coarse aggregate specific gravity was added and a minimum testing frequency for fine and coarse aggregates is now required.
- The maximum water-cement ratio of the concrete mix was reduced to 0.50 from 0.55.
- Required procedures to maintain concrete quality during hot weather were added.
- A requirement to limit the accelerated curing temperature of the enclosure during the entire 4-hour delay period to 95°F (35°C) was added; and the maximum accelerated curing temperature of the enclosure after the 4-hour delay period was reduced to 125°F (52°C) from 150°F (66°C).
- A limitation on allowable longitudinal cracks in pipe cores was added.

#### *Prestressing wire*

- The minimum diameter of prestressing wire was increased to

0.192in (4.9mm) from 0.162in (4.1mm).

- A requirement was added for wire manufacturers to audit surface temperature of the wire during the drawing process to provide assurance that the maximum does not exceed 360°F.
- All mechanical tests on prestressing wire are required to be performed by the wire manufacturer on a sample from every coil of wire, and the minimum allowable results were substantially improved.
- A criteria defining the acceptable type of break in the torsion test was added.
- All mechanical tests on prestressing wire are required to be performed by the pipe manufacturer on every tenth consecutive coil.
- Wire-relaxation test requirements were added.
- A minimum rate for application of slurry immediately prior to prestressing was added.
- The maximum allowable fluctuations in wire tension during prestressing were decreased.

#### *Cement-mortar coating*

- The minimum allowable mortar coating batch moisture content was increased to 7 per cent from 6 per cent.
- A requirement for checking mortar coating thickness on every pipe was added.
- A requirement for testing mortar coating absorption was added, establishing a maximum absorption average value of 9 per cent.
- A minimum 28-day mortar coating compressive strength requirement of 5 500psi was added.
- A requirement for checking soundness of the mortar coating on each pipe was added.
- A requirement to protect the mortar coating against excessive heat and aridity during pipe manufacture and storage was added.

#### *Fittings and special pipe*

- Allowable design stress and minimum cylinder thicknesses were added.

### Pipe design

■ The design appendices were deleted since the revised design procedure for AWWA C301 pipe is now covered in the AWWA C304-92 standard.

## Quality enhancements in AWWA C301-92 standard

The major revisions to AWWA C301-92 standard resulted in the following quality enhancements:

### Steel Cylinder

The welding qualification requirements and additional material physical tests and weld tests ensure a watertight steel cylinder up to its tensile strength.

### Concrete core

The long-term durability of the concrete core is ensured by the minimum specific gravity requirement, testing frequency required for aggregates, lower water-cement ratio of the concrete mix

requirement, required procedures to maintain concrete quality during hot weather, and lowering the maximum accelerated curing temperatures.

### Prestressing wire

A requirement for wire manufacturers to audit surface temperatures of the wire during the drawing process, increasing the frequency of physical tests on samples from every coil, and the substantial improvement of the minimum allowable physical test results ensure that the prestressing wire is not strain-aged during the wire drawing process and also ensure that the wire has ductile properties.

### Mortar coating

Increasing the minimum moisture content of the mix, the requirement of absorption and compressive strength tests, and a mortar coating soundness test on every pipe section ensure a dense and sound mortar coating, thus enhancing the structural and corrosion-protective

properties of the cement mortar.

## Recommended design considerations

The following design considerations are recommended:

■ Define project conditions and requirements, including diameter, internal pressures, earth cover loads, trench width, backfill soil properties, bedding and compaction requirements;

■ Conduct a soil-resistivity survey along the pipeline right of way to determine if any additional soil chemical analysis is required;

■ Design the pipe in accordance with AWWA C304 and any additional project requirements;

■ Manufacture the pipe in accordance with AWWA C301-92 and any additional project requirements;

■ Install and handle the pipe in accordance with project specifications, appropriate safety rules and regulations and good construction and installation practices. The following are additional recommendations:

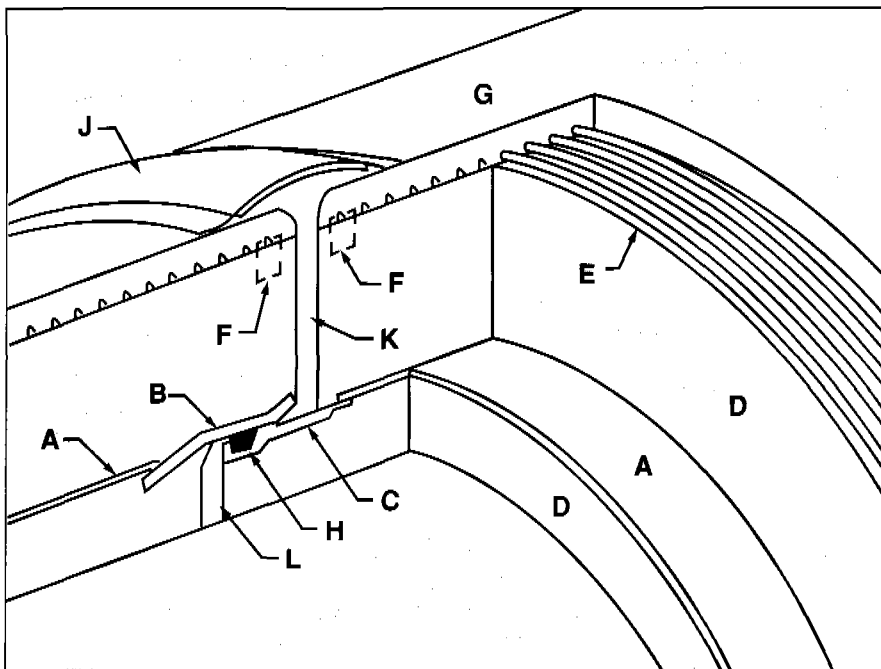
- Although mortar coating provides reasonable protection against physical damage, it is recommended that the steel cables used during unloading, handling and installation be padded.

- Most specifications include backfill material requirements, but in no case should objects or rocks that exceed 3 inches in diameter be backfill placed within 12 inches of the pipe.

- In case of accidental damage to the mortar coating during installation, the mortar coating should be repaired in accordance with owner's requirements or pipe manufacturer's recommendations prior to backfilling;

■ The following corrosion-control provisions are recommended as part of the manufacture and installation of all PCCP buried pipelines:

- Provide a steel shorting strap under the prestressing wire.



**Figure 1. Components of installed prestressed concrete cylinder pipe: A steel cylinder (A) with steel bell and spigot joint rings (B) and (C) welded at the ends is embedded in the high-strength concrete core (D). High-tensile prestressing wire (E) is helically wrapped around the core and secured at each end by anchors (F) embedded in the concrete. A dense cement mortar coating (G) encases the wrapped core. A round rubber gasket (H) is placed in an annular groove in the spigot ring just prior to field assembly. A grout band (J), wrapped around the joint and firmly strapped on both sides after field assembly, serves as a mold for cement-mortar grout (K) poured in the exterior joint space. The interior joint space is pointed with cement mortar (L).**

- Make all steel components in the pipe electrically continuous.
- Electrically bond the joints of installed pipe.
- Fill interior joint recesses with cement mortar.
- Fill exterior joint recesses with cement-mortar grout confined in polyethylene foam lined grout bands.
- Establish a pipeline monitoring system;

■ To increase the factor of safety against corrosion, the application of a supplemental coating over the cement mortar is recommended for PCCP pipelines installed in adverse environments such as:

- Low resistivity soils with high chloride content
- Acidic soils
- Prolonged stray current electrolysis

## Conclusions

■ The design procedure of AWWA C304-92 is a rational procedure based on state-of-the-art structural engineering practices for concrete

structures. Using parameters established through many tests of PCCP and its constituent materials, the procedure is substantiated by an analytical model and combined load verification tests;

■ The additional controls in AWWA C301-92, including prequalification material testing and quality enhancements to the prestressing wire and cement mortar coating, provide assurance for the long-term durability of PCCP; and

■ In addition to proper pipe design, manufacture and installation considerations, the planning and design of pipelines, including PCCP, should include consideration of environmental conditions to which the pipeline will be subjected so that appropriate corrosion-control measures can be taken, if necessary. ■

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## Biography

HH Bardakjian is chief engineer in the Concrete and Steel Pipe Group of Ameron, based in the company's offices at Rancho Cucamonga, California, USA.

Founded in 1976, Insight is the United Kingdom's largest and longest established firm in the field of structural and hydraulic studies of sewerage systems. The company is both owned and managed by drainage engineers and remains the only independent firm in its market sector. Insight is a founder member of both the Association of CCTV Surveyors and of the Association of Flow Survey Contractors. Company staff have made presentations, by invitation, to Water Companies, Universities, Water Training International courses and to various learned bodies.

Activities primarily relate to the internal inspection of sewers and to the measurement of flows within drainage systems. The range of services that Insight carry out includes CCTV sewer surveys, man entry sewer surveys, flow surveys of sewerage systems, analysis of structural and hydraulic data, lateral viewing with robotic cameras, separation studies, ground radar surveys, sonar surveys, pump monitoring, storm water overflow surveys, sewer location, sampling, manhole surveys, confined space entry assistance, sewer cleaning and the inspection of boreholes, shafts, piles, wells, flues, chimneys, ducts, oil lines, water and gas mains.

Since inception over 10,000 contracts have been completed. Individual projects have ranged from half day CCTV surveys to eighteen month sewer flow monitoring studies. The great majority of work has been carried out within the United Kingdom for the Water Companies and their Local Authority agents. Substantial work, however, has been carried out at diverse overseas locations. Projects of note have been carried out in the Azores, France, Hong Kong, India, Indonesia, Ireland, Italy, Kuwait, Morocco, Pakistan, Singapore, Uganda and the United Arab Emirates.

The success of Insight can be attributed primarily to its specialist, long serving and dedicated employees. All classes of employee have been trained in safe working procedures and team leaders are suitably qualified in their appropriate field. Certification has been gained from outside bodies such as Water Training International and in-house refresher courses are held on a regular basis. Certification of key site staff to the exacting safety standards demanded by the British Coal Corporation Mines Rescue Unit enables structures and ancillaries, previously uninspected, to be surveyed efficiently and safely. Insight is the only organisation, other than British Coal and the Fire Service, to be trained and certified in such activities. As many of the projects undertaken are in and around public places, special emphasis is placed on dealings with members of the public.

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INSIGHT

# Benefits to sewers from CCTV surveys

Robert Harley, Insight Surveys

*Closed-circuit TV surveys of small-diameter sewers are now the industry standard for sewer inspection in the UK. But advances in generating and analysing the data from the surveys is significantly increasing the benefits derived from such techniques.*

Internal condition surveys of sewerage networks by closed circuit television (CCTV) systems are now a water industry standard method of gaining structural and service condition information in smaller diameter sewers (typically up to 1500mm diameter).

The methods used have evolved from early monochrome inspections undertaken in the 1970s to the sophisticated, remotely controlled, colour surveys, which are today used worldwide.

High quality colour images of the sewer under inspection are provided with the modern camera's ability to pan, tilt and zoom. Intrinsically safe camera systems are now available, suitable for entry into potentially hazardous atmospheres, and sonar imaging can be attached to the CCTV unit in order to survey the portion of sewer underwater, or be used in isolation for surveying fully surcharged sewers. With more powerful self-propelled units and increased specifications in all aspects of the equipment, there are now very few sewers that cannot be inspected successfully.

Whether a client requires specific information about a particular length of sewer, for instance, prior to above ground construction over a sewer, or is undertaking a complete drainage area study, CCTV has become an essential tool in the determination and planning

of the most cost effective solution available. For sewers greater than 1500mm diameter, man entry (ME) techniques are still prevalent, although where ME would be considered unsafe, sewers up to 4500mm have been inspected by CCTV.

Along with developments in CCTV hardware have come great advances in generating and analysing data resultant from CCTV surveys. In the UK, and some overseas countries, it is now mandatory for the CCTV operator to be familiar with defects observed within sewerage systems and his/her ability to code these defects to an approved standard is proven by outside certification, allied with stringent in house quality checking, in order to provide the end user with as accurate information as possible.

Data generated in the field is computer processed back at the office base, or occasionally on site for certain applications, and the final report is produced in digital format compatible with the clients' requirements.

Recently the industry has seen the arrival of survey information being recorded onto compact disc (CD ROM), this allows the end user to view parts or all of the sewerage network direct from a personal computer (PC).

With the advent of geographic information systems (GIS), the end user can now interrogate all aspects of the sewerage system by using

interrelational databases. The client can, for example, call onto the screen background mapping data, overlay the sewerage network and then, by using a mouse or other pointing device, "click" on a manhole icon and see immediately the attribute data of that particular feature. The client can also "click" anywhere on a pipeline and immediately view that section of CCTV survey on screen.

This latest development has significantly increased the benefit of CCTV surveys by integrating all aspects of sewer survey and by allowing fast access to information. There is no longer a need for dedicated TV monitors and video cassette players, no longer a storage problem with VHS format cassettes, nor is costly time wasted in locating a particular section of video tape. Further, more than one user can view data simultaneously if the CD ROM is available to a network.

Now that information is held digitally comparison is possible between surveys of a particular feature undertaken at different times, thus aiding the engineer to prioritise programmed maintenance. By providing data in a nationally agreed format defects observed can be graded and each length of sewer surveyed can be ranked in decreasing order of structural deterioration, this allows the client the ability to determine where resources will be most effectively committed. The CCTV survey industry has come a long way and, by sustaining the use of the techniques developed, future developments are sure to be as beneficial as those outlined above. ■

## Biography

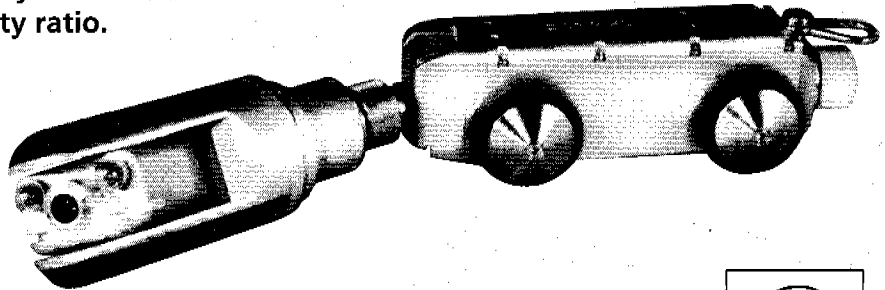
Robert Harley is a Director of Insight Surveys and has worked for the company since 1977.

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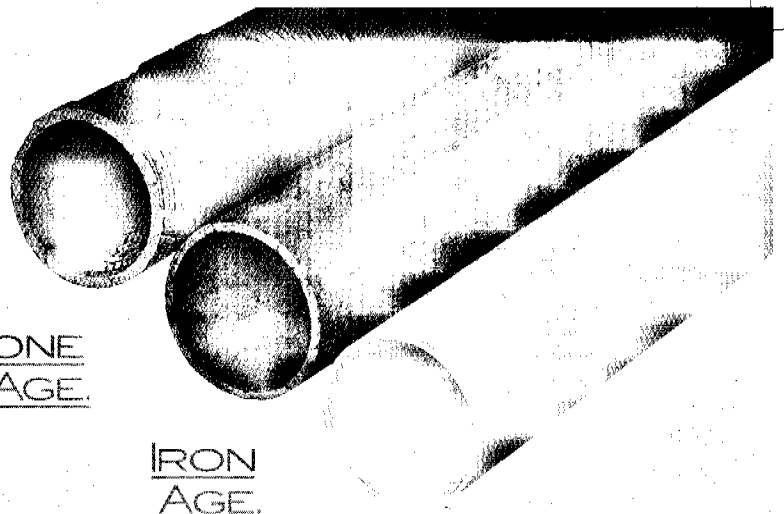
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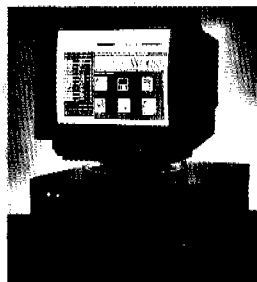
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2.000	2.000	0.200	0.200	0.200	0.200	0.200	0.200	
3.000	3.000	0.300	0.300	0.300	0.300	0.300	0.300	
4.000	4.000	0.400	0.400	0.400	0.400	0.400	0.400	
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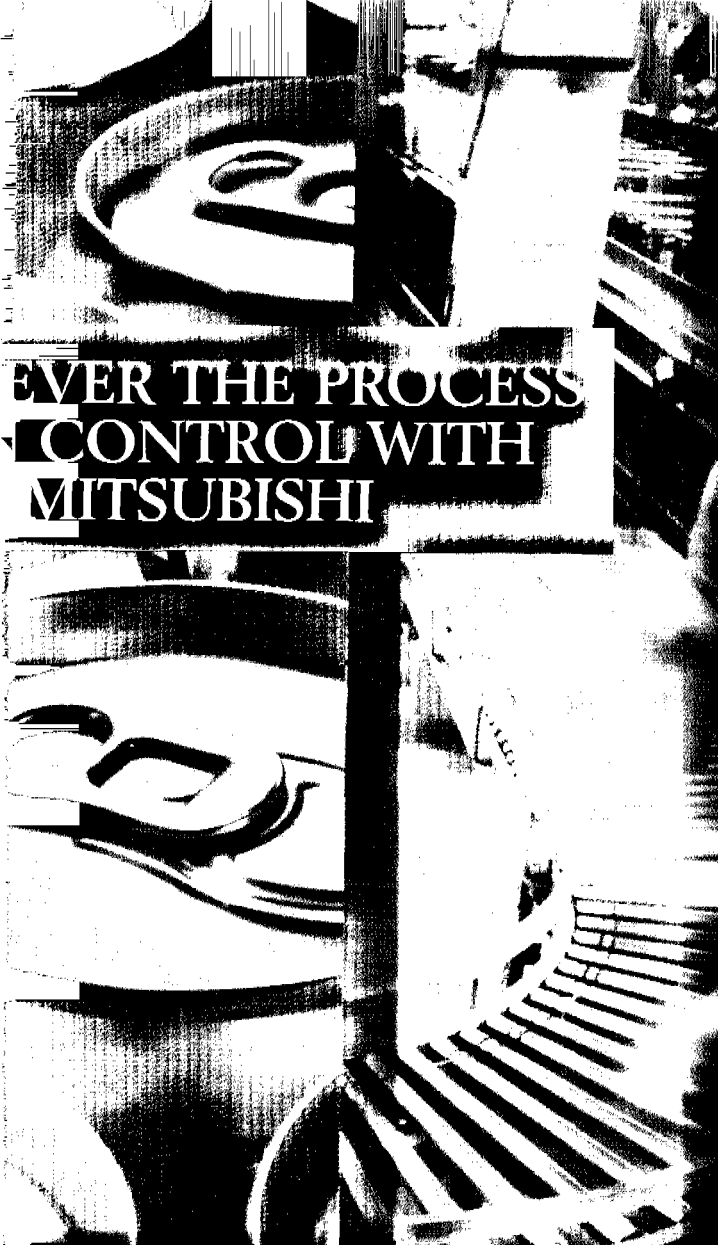
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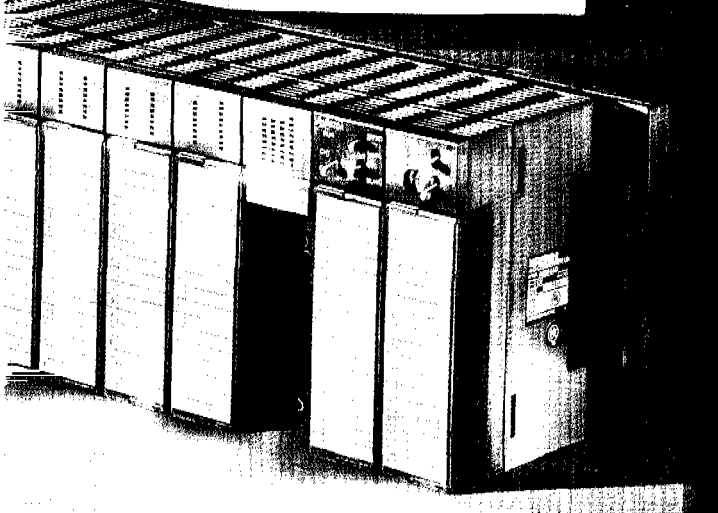
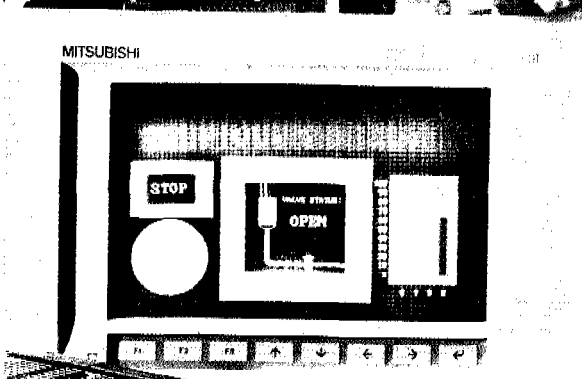


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# PLCs reduce water industry costs

**Mitsubishi Electric UK**

*By signing an agreement making Mitsubishi the approved supplier of programmable logic controller (PLC) equipment over the next two years, UK water supply company Wessex Water aims to reduce its automation costs by 15 per cent.*

**W**essex Water, one of the UK's major water suppliers, prides itself on its environmental performance, investing £115 million in new schemes during 1993-4.

By reducing its cost base, it is able to improve the environment and provide an excellent service for its customers. With a number of major environmental projects planned over the next two years, it aims to reduce costs even further.

Wessex Water's Engineering Services division invited the seven largest Programmable Logic Controller (PLC) manufacturers to tender for the supply of PLC equipment over the next two years. According to David Barritt, principal engineer at Engineering Services, "having a single source of PLC systems, training and support will reduce the total cost of ownership of control systems considerably".

The supplier was chosen on the following:

- Cost;
- Compliance with IEC 1131. Equipment was graded on compliance with IEC programming language, specification and immunity to electrical noise;
- Choice of peripheral equipment — A wide range of peripherals are necessary

as the applications are varied. Isolated analogue inputs are mandatory to ensure reliability;

- Support and training — Ten years spares support is compulsory in addition to training and local technical support; and

- Company reputation.

Wessex Water chose the package offered by Mitsubishi Electric. "Mitsubishi offered the best deal in terms of cost, performance and support. From an engineering point of view, Mitsubishi's range best matched our requirements. They can supply small FX PLCs for low I/O stand-alone

applications, and larger A Series PLCs for high-level networking and applications requiring thousands of I/O. On large water and sewage treatment works, where the control of many separate processes needs to be integrated, the AnS PLCs can be networked easily," comments David Barritt.

He estimates that the agreement will "reduce the total cost of our control and automation systems by 15 per cent over the next two years".

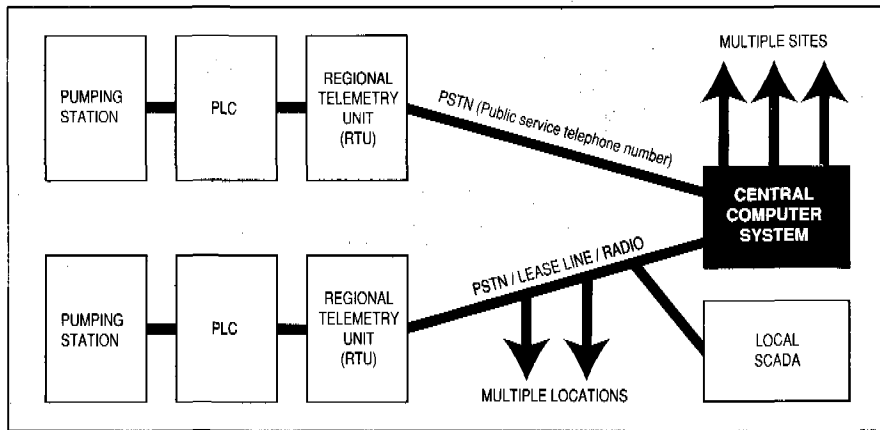
PLC systems will be used on new environmental projects such as waste water treatment plants, water supply plants, pumping stations and water quality monitoring throughout the Wessex region. Controlling such processes with PLCs, will provide cost benefits and simplify installation and operation significantly.

## **Networked PLCs in waste and water treatment**

Numerous interrelated processes in treatment plants need to be controlled and monitored. Flow sequencing, varying pumping speeds and monitoring



PLCs can be programmed to communicate information to the control room automatically.



The role of PLCs in a telemetry system.

instruments, for instance, all need to be managed from a central point.

This is often done by a large single controller, like a dedicated micro-processor, or by hard-wired logic. Whatever the control system, it needs to handle all acquisition and processing of data from the various operations around the plant. It also must store, and then display the information, via a PC or a similar interface device, in a form that site operators can use easily.

To do this, the control system needs a huge memory and massive processing capabilities. Such units tend to be expensive, inflexible and make the whole plant dependant on one controller. Many systems require users to have specialist knowledge to operate and maintain them properly...

For treatment works to be built over the next two years, Wessex Water plans to use a decentralised network of AnS PLCs. Each PLC will be dedicated to a certain task but connected by a high-speed data link system. The data link system will transfer process information to a central point, where it can be managed via a SCADA system.

In this way, Wessex Water eliminates the risk of total plant failure from one controller since, if one PLC stops operating, the others still function. Even if the network is broken, the Dual Redundant Loop of the data link system ensures the PLCs continue to communicate and send information to the central point. Additionally, a section of plant can be taken off line for scheduled maintenance, without shutting down the whole network.

A current trend of PLC 'downsizing' adds to the efficiency of the plant. As

PLCs become smaller, they use less components. With fewer components, they are more reliable and less prone to interference from outside disturbances. Therefore downtime is kept to a minimum.

However, their functionality is no less than that of larger controllers. The latest PLCs to be introduced to the market by Mitsubishi have advanced mathematical functions, such as PID, cos and tan, built in. Most have analogue, temperature sensing and high-speed counting modules and are compatible with open networks like Ethernet and Profibus. Using these networks, a wide variety of devices can be controlled on the same system.

As the PLCs in the network are dedicated to specific tasks, the majority of their processing power is concentrated on control and data collection. This gives extremely fast processing times and so improves the overall efficiency of the plant.

With this system, Wessex Water's installation costs will be reduced significantly. First, a number of small PLCs networked tends to be less expensive than a single large controller. Second, wiring costs are reduced considerably. Instead of thousands of wires running from the central controller to instruments around the plant, PLCs can be linked with a single twisted pair, fibre optic or coaxial cable. Wiring between PLC and machine is minimal as PLCs are fitted locally.

## PLCs replacing telemetry

Wessex Water is planning to extend the principal of networked PLCs to replace dedicated telemetry systems.

At the moment, Wessex Water use a telemetry system which integrates outstations from several suppliers. The system receives information from outstations around the Wessex region and sends it to a central control room in Bristol. Each outstation monitors between 11 and 200 signals.

By using PLCs with serial data links, installation costs can be reduced dramatically. Instead of hundreds of wires, each outstation only needs one cable to communicate with the PLC. The PLC can then send large amounts of data rapidly to the control room when required.

It can also be programmed to communicate information automatically, such as equipment operating conditions, on a regular basis. In this way, one man can monitor the 1800 stations in the Wessex region from Bristol.

## Pumping station automation

The main project planned in the near future is the automation of sewage pumping stations. Over 80 are scheduled for 1995, and a total of 800 are to be completed by the end of 1996.

Wessex Water takes away over 800 million litres of wastewater from 2.5 million people every day. A network of 14 700km of sewer and 1 178 pumping stations transport the sewage to 351 treatment works.

Wastewater flows from housing estates, factories and small towns and is collected in underground sumps. From here, it is transported to the treatment plant via unmanned pumping stations. Wessex plans to install a PLC in each pumping station to control and monitor the pumpsets. It will either link to a regional telemetry system (RTS) or communicate directly with the central control room.

Pumping stations automated so far have proved very reliable and efficient. The PLC monitors the level of the sump via a pressure sensor. When the sewage reaches a high level, the PLC starts the duty pump and when a low level is reached it stops the pump.

Most pumping stations have two pumps, a duty and a standby. The PLC runs the pumps on a 60:40 schedule, respectively. It automatically activates the standby if the duty fails to start

after 10 seconds. Should a pump fail to start more than three times consecutively, the PLC sends an alarm to the main control room via the RTS.

Pumpset performance is also monitored by the PLC. By comparing the time taken for a pump to lower the sump to the stop level against a preset maximum, the PLC obtains a reading of pumpset efficiency. When the maximum is exceeded, the PLC registers the pumpset as inefficient. If a pump registers inefficient five times consecutively, the PLC removes it from service and sends an alarm to the control room.

Wessex Water's tests have shown that by automating pumping stations in this way, maintenance costs will be reduced considerably. Engineer visits will only need to be once every two months rather than once every two weeks. Efficiency reports generated by the PLCs are sent to the control room. Here, a SCADA package can collate information from hundreds of PLCs to allow engineers to predict and hence prevent pumpset failure.

### **Reliability in tertiary treatment**

In the tertiary stage of sewage treatment, a highly reliable control and monitoring system is essential. Here, water is pumped onto a bed of 'biological sludge', after all solid matter has been removed. Bacteria in the sludge reduce the water's Biological Oxygen Demand (BOD) to an acceptable level. (A high BOD means dissolved oxygen is removed from water, preventing most creatures from living in it.)

The bacteria must have a constant supply of waste water to survive and it must be evenly distributed throughout the bed. A distribution arm rotating once every few minutes ensures the water is spread evenly.

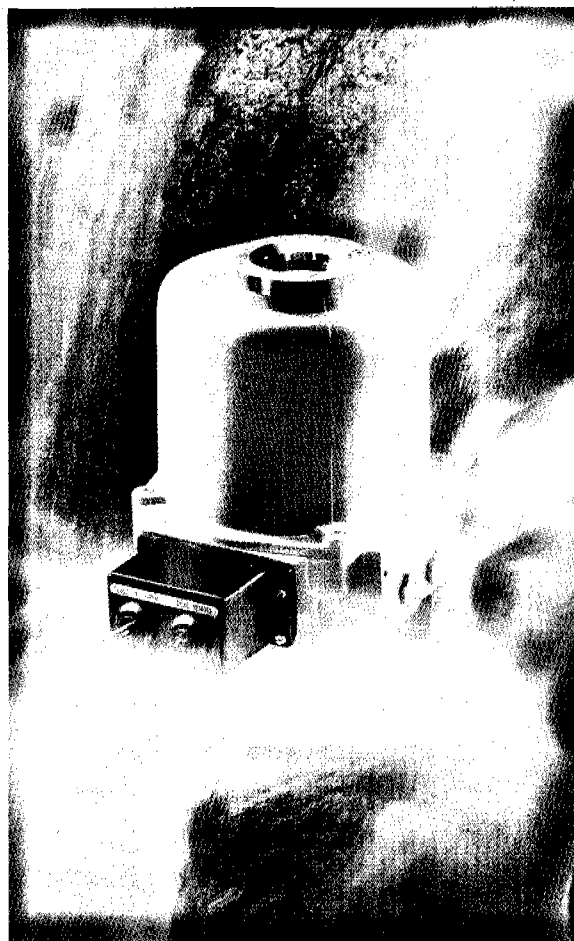
Wessex Water plans to control the flow onto the bed with a PLC, and so ensure a constant supply. The PLC will also monitor the operation of the distribution arm. If the arm stops, half the bed will be flooded and the other half will dry out. In both cases the bacteria die.

The beds are external to the treatment plants and the PLCs will be installed locally with a high-speed data link to the control room. Any halt in wastewater supply or operation of the distribution arm, will produce an alarm in the control room. Process engineers will know exactly what is causing the alarm and be able to take the necessary corrective action

### **Future projects**

Wessex Water plans to increase spending on environmental projects over the next few years. Major water treatment and water supply plants will be opened during the next few years, all requiring PLC-based control systems.

Its agreement with Mitsubishi Electric will reduce costs significantly and allow Wessex to maintain its environmental performance, while further improving its service to customers. ■



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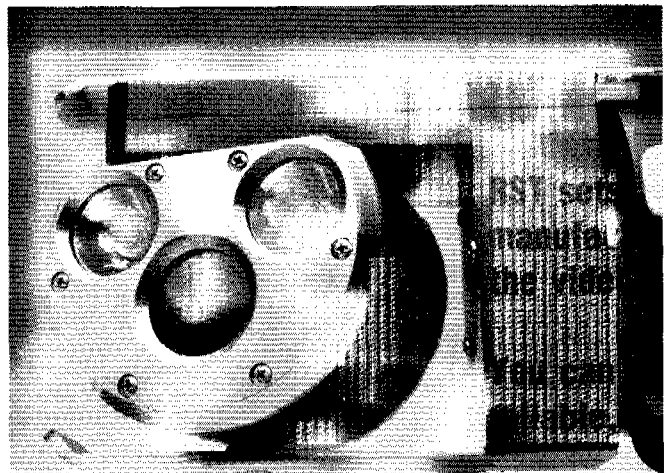
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# CCTV can improve borehole surveys

Kim Beesley, European Geophysical Services

*Close-circuit TV surveys and new geophysical logging techniques are transforming the way engineers inspect new wells and boreholes, or old boreholes in need of renovation, providing a great deal of information on geological strata and the condition of the borehole.*

**B**orehole television (CCTV) surveys using versatile colour systems are now increasingly used for the inspection of boreholes and wells. By using a variety of lenses and lighting attachments, a general to very detailed inspection of the borehole's condition may be made, and visible information on the geological strata can be obtained to enhance the driller's or geologist's log.

For general and preliminary inspections a wide angle forward-view lens is used, often with multiple lights. For a detailed inspection of the borehole wall or lining a side-view attachment is used which is fully rotatable to enable the whole of the circumference of the bore at any depth point to be viewed.

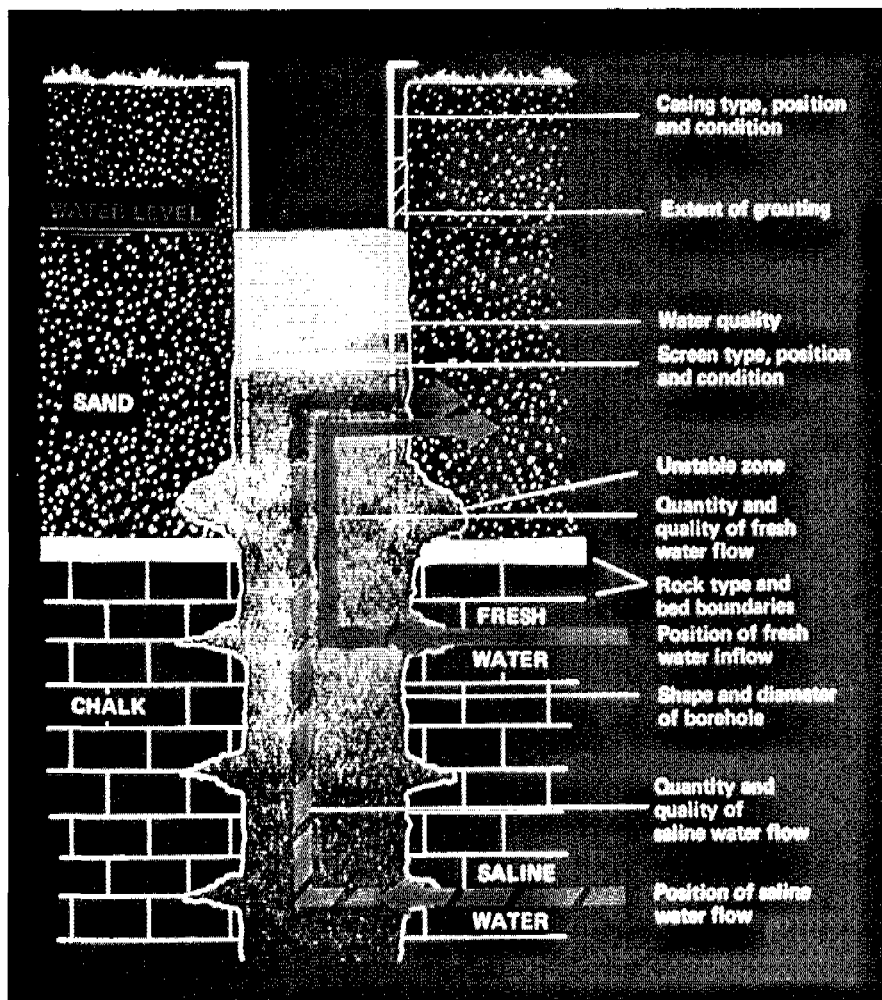
It is common practice to record the survey in standard VHS format along with site, date, depth and other important details via a screen writing device.

CCTV surveys play an important role in the final checks on recently completed boreholes, and this service can be provided by independent specialists thus ensuring impartiality.

In these days of economic restraint, renovation of old boreholes may be a viable proposition and a television

survey is often one of the first steps in determining the feasibility of such

work. One of the most important applications of CCTV is in the assessment of biological deposition and encrustation which can have a serious impact on the performance of a production borehole. Similarly the technique may be initially applied where contamination problems are suspected. The "eyes" of a downhole television have proved useful on many occasions in the retrieval of broken or trapped drilling equipment or other subsurface plant. For the sake of a few hours work and a relatively small



Summary of the application of television surveys and geophysical logging.

financial outlay, it is now becoming common practice upon removal of pumps to take the opportunity to check the condition of the borehole.

Television techniques, however, do have some limitations. They are affected by the clarity of the borehole's fluid and cannot see behind well linings. Television surveys alone are not always sufficient on their own to identify the exact nature of some downhole problems.

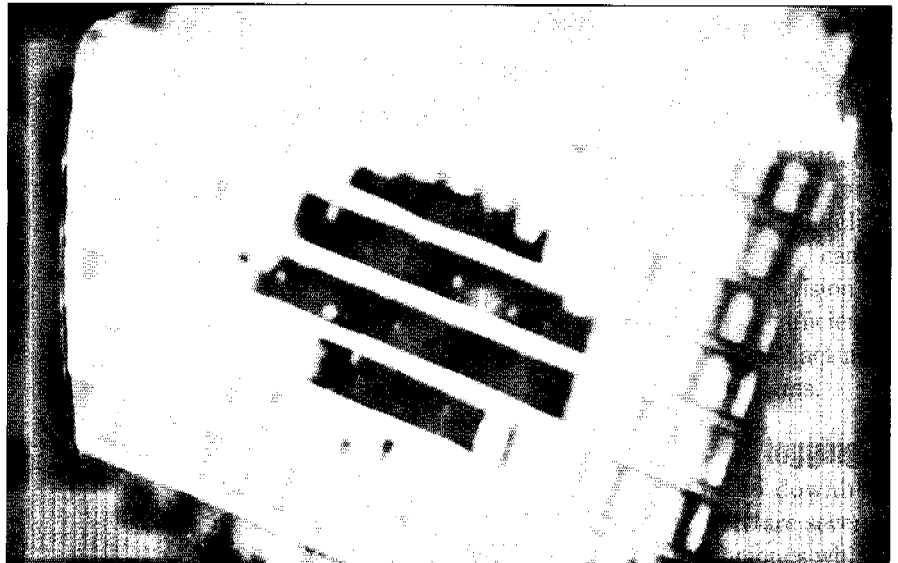
## Geophysical logging

In addition to downhole television surveys, there are several geophysical logging techniques which have a wide application in water wells and site investigation boreholes. Geophysical logs are obtained from electronic probes lowered into a borehole. These provide an independent and continuous in-situ record of the borehole's construction and the properties of the geological formations and fluids. The selective use of such logging techniques aids, clarifies and augments television data. As well as providing quantitative data some of the techniques can "see" through linings and dirty fluid. Measurement of the effectiveness of the bonding of cement grouts behind linings is possible using acoustics (cement bond log).

The detection of voiding or channelling in materials around the lining is possible using gamma-



Geophysical logging of a water well.



Hole in a well screen located by a television survey.

gamma techniques (density logs). Such measurements are vital in determining the effectiveness of the protection of the production boreholes.

Caliper logging can be employed to measure accurately the internal diameter of the borehole and its linings. Measurement to within a few millimetres is possible, thus zones of corrosion and gaps in linings may be readily identified. In unlined (open-hole) sections unstable areas of rock may be measured and located.

There are a number of geophysical logs that measure the properties of the fluid within the borehole, commonly temperature, electrical conductivity and velocity.

These logs not only provide basic and essential hydrogeological information in exploration boreholes, such as identification of inflow/outflow points and indications of water quality, but provide a baseline with which future measurements may be compared should the characteristics of the borehole or aquifer change.

Physical properties of the strata, such as clay content, density, porosity, porewater quality and rock strength may be obtained via various formation logs which are primarily run in exploration boreholes to aid the design and development of production boreholes and well fields. However, such measurements are also important in geotechnical and

environmental site investigations by providing accurate, quantitative continuous geophysical data important to the understanding of the geological environment.

## A complete borehole survey

It is now possible to carry out television surveys and geophysical logging by a single specialist employing the latest digital data acquisition techniques allowing a high quality integrated presentation of all the borehole data in a manageable and convenient form. ■

### Biography

Kim Beesley is currently managing director of European Geophysical Services Ltd, UK. He is a geophysicist with 21 years international experience, primarily in the water, environmental and mineral exploration fields specialising in borehole geophysical logging and television techniques. He is a member of the European Association of Exploration Geophysicists and currently a member of the British Standard Wells and Boreholes Committee. Previous positions held include Logging Operations Manager for Hydrotechnica and Diasol, UK, and Geophysicist Team Leader with the Water Research Centre.

# AMR systems make meter reading easy

Donald H Strobel, Badger Meter

*Present-day automatic meter reading (AMR) systems employ the latest in communications and microelectronics technologies. This paper summarises the migration from the traditional meter reader to modern AMR technologies with a detailed description of TRACE, a two-way radio frequency automated reading system.*

**D**uring the last 30 years, water utilities have witnessed the evolution of meter reading from the manual entry of readings in a route book or having the customer post the meter reading to highly sophisticated automatic meter reading systems. However, there were several important milestones in this migration from the basic system to the fully automatic system.

The first was the development of the remote-reading systems that eliminated the sporadic "lock-out" access problem experienced by the meter reader when meters were located indoors. The first remote-reading system was introduced to the water industry in 1960 by Badger Meter of Milwaukee, USA. It consisted of a self-generating pulse register and a remotely located electro-mechanical register. After a specific amount of water is registered, a pulse is generated and sent to the remote register. Other types of remote-reading systems include encoder remotes and other types of hybrid remotes for water meters.

The next step in the evolutionary process was the introduction of handheld computers (data collectors) to allow the meter reader to enter

readings directly into computer memory. Readings are transferred directly into the utility's computer billing system, thereby improving productivity, accuracy, information gathering and customer service while eliminating manual data-entry and shortening the read-to-bill cycle.

The next development was automatic entry of the reading into the handheld device (probe, wand, etc.). This was accomplished with the addition of an adapter to the handheld device. The meter reading is obtained by inserting the adapter into a remotely located socket or pad connected to a meter encoding register.

## Automatic meter reading

The final development was automatic meter reading. These systems are fully automatic with little or no human intervention and are controlled from a central location of the water utility. The communication link can be telephone networks, cable TV systems, electrical power mains, or radio frequency based systems.

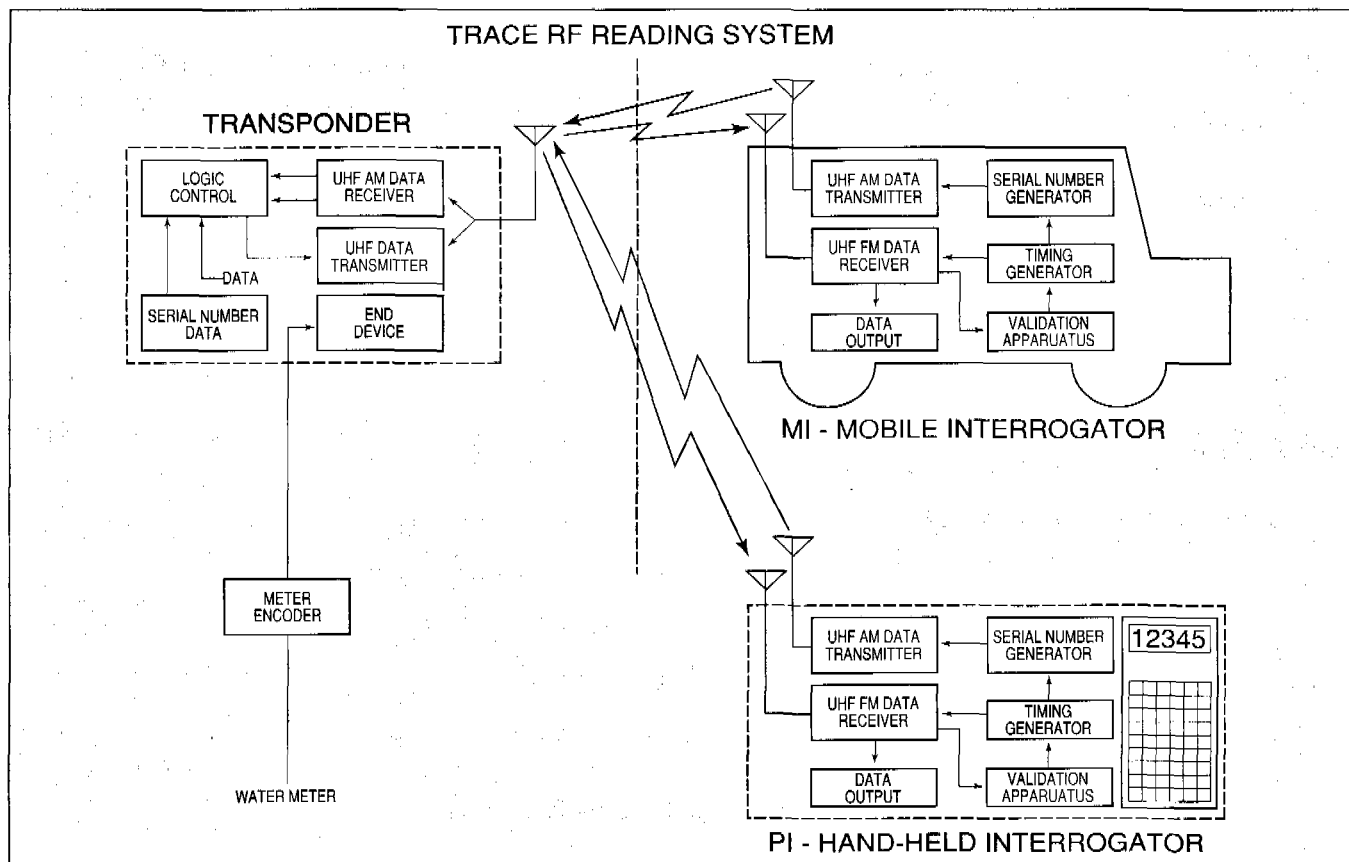
Automatic meter reading is not new; it was first introduced in the United States in the 1960s using network telephone systems as the

communications link. What is new, however, is the current wave of new technology products and systems for automatic meter reading using the public switched telephone network, the air waves (radio frequency), and electric power mains to transmit data between the meter and a data collection computer. Radio frequency (RF) meter reading is the fastest growing AMR technology today based upon the accelerating rate of new installations. There are over four million RF AMR units installed in the United States, most of which are in the gas utility industry. One of the major RF AMR systems is TRACE automated systems.

American Meter Company of Philadelphia, US subsidiary of Ruhr Gas, a world leader in gas metering technology, introduced their TRACE RF reading system to the gas industry in 1988. TRACE is a two-way RF system operating in the frequency band of 450 MHz. TRACE began with the initial research of meter reading systems using RF by Northern

Illinois Gas Company (NiGas). NiGas successfully tested RF meter reading on both electric and gas meters, and in 1986 licensed all rights to the technology to American Meter Company. The product was redesigned and repackaged, using custom microprocessors, surface mount (SMD) technology, and high-energy long-life lithium batteries by American.

TRACE is the only RF meter reading technology that is deployed throughout the water industry at the present time. TRACE was introduced to the water industry by Badger Meter in 1991 as a result of a business agreement with American Meter in



**Figure 1. The TRACE RF reading system.**

1990. Badger Meter — an independent American producer of flow meters, control systems, and a meter-reading technology leader — re-engineered TRACE for the water utility industry.

Over 60 per cent of the water utility meters in the United States are in external meter boxes, and RF AMR is one of the more viable methods to read these meters. (The balance of meters are located in homes/buildings.) The key to TRACE's success in reading meters in these difficult installations is its patented two-way method of communication. The scheme allows the transponder unit to be kept in a low current mode condition conserving battery power until an interrogation signal is received by either a mobile or handheld interrogator. An advantage over a one-way RF system that transmits continuously is that TRACE transmits only when it receives an interrogation signal containing its individual ID number. Another advantage of the two-way communication is that it ensures the accuracy of the reading at the time

the meter is read by giving a positive indication that a good reading was obtained during interrogation. It also gives an immediate tamper alert at the time of reading thus eliminating the need for a return trip to investigate the cause of tamper.

The TRACE system consists of two elements: a transponder unit and the interrogator device. The transponder module is mounted at the meter for in-house sets or in the meter box cover lid for external meter box applications. The transponder has several basic elements relevant to continuous and reliable performance of the system. These are:

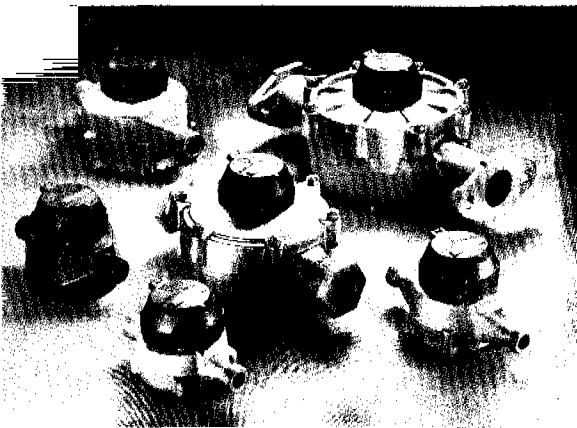
- A UHF transmitter and receiver;
- A micro-controller to manage the transmitting and receiving, data collection and storage, transponder ID functions, and so on;
- A transducer to convert mechanical movement of the meter into an electrical format;
- A battery; and
- A transducer input lines integrity "tamper" monitor.

The Interrogator is available either as a portable handheld data collector

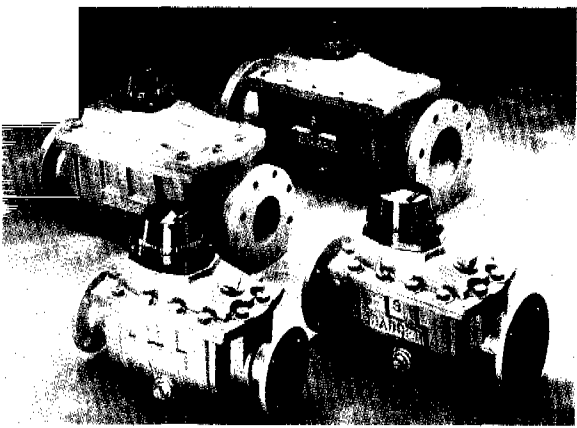
(PI) or as a mobile vehicle (MI). Each consists of an UHF transmitter and receiver and a microcomputer to manage interrogation activities, database input and output, and other operations.

The Transponder is periodically "awakened" by the micro-controller to sense transducer input activity, update its memory if transducer output has changed, and to "listen" for interrogation transmission requests from the MI or PI. The interrogation signal includes a preamble sync code and ID number, and if either the sync code or the ID number is incorrect (for example, it does not match the individual transponder's ID), the transponder returns to a "sleep" mode.

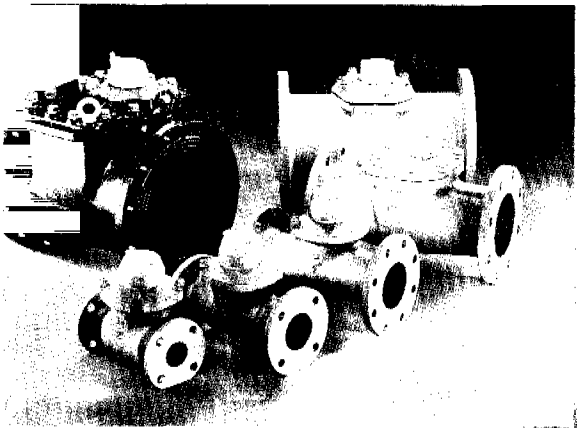
If both sync code and ID are correct, the Transponder will then interpret the type of interrogator command and initiate an appropriate response. For example, in response to a meter-read command, a Transponder will transmit the meter reading, a tamper indicator bit, and a checksum bit. Other commands and responses are also available for use.



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When an interrogation is initiated, the Interrogator listens for a response from the correct Transponder. If the response includes a meter reading, a valid checksum, and no indication of tampering, the meter reading is added to the database. If the Transponder response is corrupt in any way, then the reading is not accepted and the Transponder is repolled.

For all practical purposes, the Transponder is immune to data corruption by external means. In order to corrupt transponder information, an individual would need detailed knowledge of unique interrogator data, format, frequency, tamper mechanisms, and printer circuit board jumper information, plus physical access to the meter. In addition, transponder power dissipation is not measurably affected by RF transmissions that do not meet TRACE modulation tone, format and tinting criteria. Therefore any attempts to deplete battery energy in order to corrupt data memory in this manner will not be successful.

Simple shielding mechanism (for example, a tin foil wrap) will not disrupt operation of the transponder. The TRACE transponder was specifically designed to function under severe signal attenuation conditions. For example, it is routinely used to read meters in underground pits with metal covers. In addition, interrogator operators have the option of moving closer to an unresponsive transponder. It is also important to note that shielding does not impair accurate readings by the transponder.

A sophisticated individual determined to cheat a utility is more likely to try to bypass a utility meter rather than tamper with it. In meter bypass cases, manual or automated methods of (RF) reading are irrelevant to the problem.

Because the TRACE system operates on different frequencies, it will not be jammed by nearby broadcasts from TV and radio stations, nor amateur radio and citizen's band radio equipment. Nevertheless, virtually all existing radio communication systems are subject to the so-called "near-far"

problem, whereby signals from a strong nearby transmitter can overwhelm signals from relatively far away transmitters. In the case of TRACE, it is extremely unlikely that an individual or group would be able to jam communications for a number of reasons. First of all, while RF emissions at TRACE system frequencies could block communications, these frequencies are generally licensed for commercial operation. Any unauthorised transmissions could be monitored, triangulated to locate the source (if necessary) and prosecuted as required.

Secondly, unless the jammed level is extremely high or located very close to the transponder(s), the MI or PI operator can always move closer to the transponder to gain a signal strength advantage. Furthermore, any increase in jamming signal strength makes that signal easier to detect and locate. Thirdly, TRACE interrogator and transponder transmissions are very brief.

The basic radio frequency communications technology in the TRACE system is a robust communications media for automated meter reading applications. At both transponder and interrogator ends of the system, TRACE incorporates a hierarchy of fail-safe mechanisms to insure that meter data and transmission of that data cannot be inadvertently or willfully corrupted.

### **Portable interrogator**

The portable interrogator handheld device (PI) serves two basic functions: testing and programming of the transponders during installation; and collecting meter readings. Three modes of operation are available through the keypad, data collection, load and unload, and editor. A fourth mode, the remote mode, is used to load and unload data from the PI to a personal computer running the RMSplus software. The PI can also be used for manual data entry for manual meter reading applications of meter registers and remote registers.

The TRACE mobile interrogation unit (MI) is a data retrieval and

storage system, designed to provide remote meter reading in conjunction with the TRACE meter transponders. The system reads each transponder on either a First-in first-out (FIFO) basis or on a latitude/longitude basis. The MI is provided with a disk containing the street address, latitude and longitude, and a serial number of each transponder that is to be read. The MI uses an onboard land navigation system that tracks the vehicle position and displays its location on an electronic map of the surrounding area. If the LAT/LON mode of interrogation has been selected, whenever the MI comes into the user's selected range of the transponder, it begins to send an interrogation for that unit. When the transponder receives a signal with the correct ID number, it transmits its stored electronic meter reading, tamper status and error detection code.

The MI listens for each transponder's reply, using a 20-channel receiver. Matching transponder data on at least three channels and passing error detection code analysis will validate the reply. The meter reading along with transponder status, receiver channel activity, time of read and vehicle position at the time of read is stored in an output file on floppy disks. Once the MI has been initialised with the appropriate route data, the system will collect readings automatically.

As a two-way RF system, the mobile and handheld interrogator (MI and PI) may require a licence from a government agency. A licensed type of system insures that the communications will not be interfered with by other legal users thus ensuring system performance. ■

### **Biography**

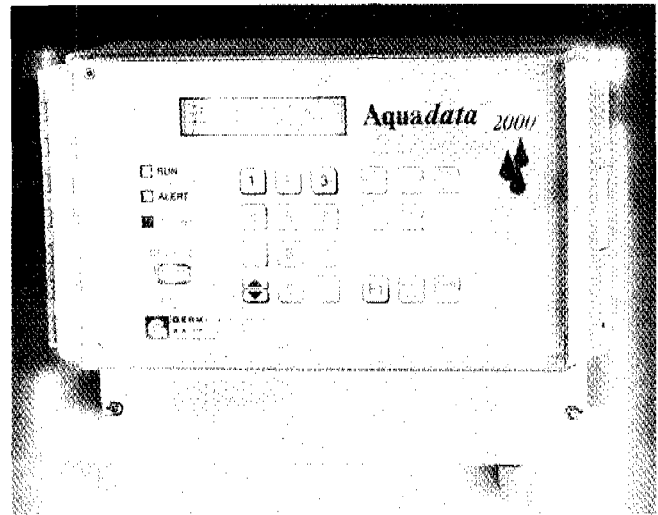
Donald H Strobel is Vice President of Engineering at Badger Meter, Inc, Milwaukee, Wisconsin. He is a member of AWWA Standards Committee, ASTM, IEEE and ISA. He is a registered professional engineer in the State of Wisconsin.

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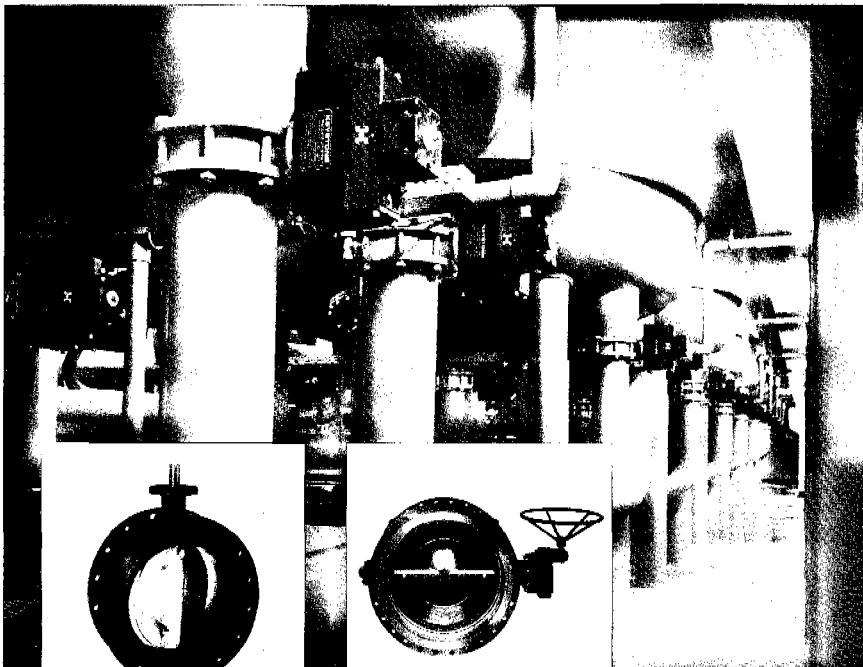
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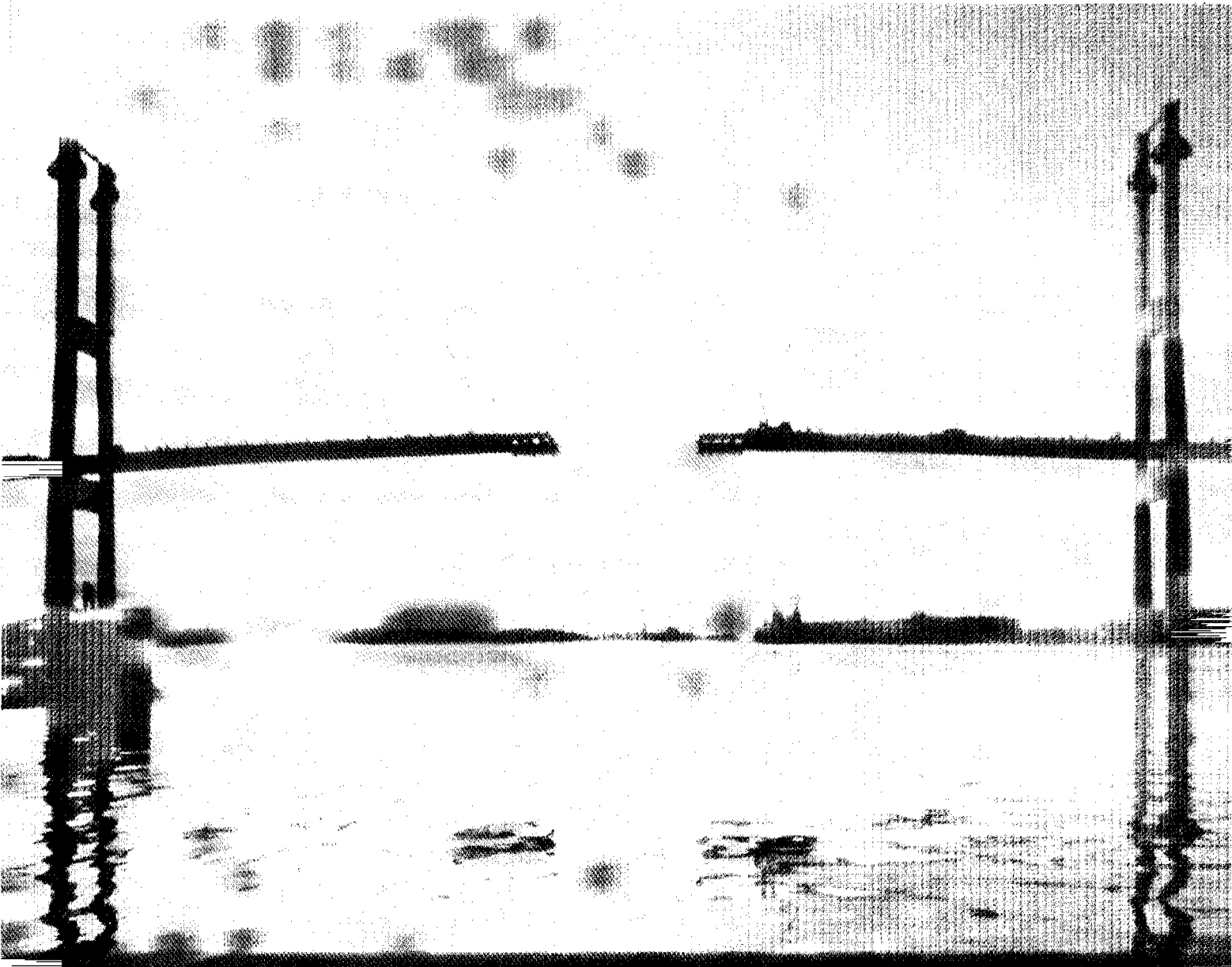
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# IT asset-care helps water management

David Pitt, TSW International

*Information technology (IT), increasingly used in water company management, is now being used for asset care, looking after equipment and facilities, as well as applications and information. Bristol Water, a UK water supplier, is one company to employ such a solution.*

**T**o succeed and prosper in a challenging and turbulent business environment with unrelenting competitive pressures demands that organisations adopt the most advanced business practices, together with a real commitment to add value for customers. This forces managers to look at the organisation from the outside in and to focus on the management of the processes which serve those customers.

Many organisations have moved away from traditional functions and hierarchies to process-based structures as a means of making significant business improvements possible. Central to a more process-based organisation is the integration of information.

The benefits derived from information integration, such as increasing productivity and reducing operational expenses, have driven the need for streamlined information flows across the organisation. This requires changes in most aspects of the company, including systems and technology and these also need to be aligned to the company's strategy and goals.

As part of these changes, asset-care information technology (IT) solutions,

which focus on the care of both hard (equipment, facilities) and soft (applications, information) assets, are emerging as an integral part of an enterprise information structure. These are replacing the stand-alone maintenance management systems of the past.

For many early users of computerised maintenance management systems, the challenges of increasing efficiency and productivity were associated with the simple automation of paperwork related to the reactive management of equipment and facilities. Recently, a new perspective has emerged regarding the best way to increase asset productivity.

## **Optimising work practices**

This approach operates on the basis that solutions must concentrate on optimising work practices — practices that offer the broadest opportunities for productivity improvements. Asset care focuses on maintaining assets in a way that optimises overall productivity while simultaneously reducing costs.

Numerous performance-driven factors are influencing asset care's rise to the enterprise level.

For example, asset-care gains are

well-suited to the growing demands of corporate 'stretch' goals, which set productivity improvement targets that are considerably greater than typical incremental gains. As the benefits of stretch goals proliferate, dramatically improving companies' bottom-lines, the practice of setting stretch targets challenge organisations to go beyond what is typically expected.

Furthermore, the shift from stand-alone systems towards integrated supply chains involving the seamless operation of all processes, has heightened the critical nature of asset-care information. A broader level of integration is also pervading the enterprise where asset-care systems share information with complementary applications such as human resources and financial management.

## **Towards proactive methods**

The result of these trends is a need for revised asset-care systems and work processes that move from reactive to proactive methods and facilitate the sharing of information across geographic and functional boundaries. By combining asset-care systems into the enterprise framework, corporate employees and asset care professionals are provided with transparent access to vital information across applications, databases and networks, enabling a more informed decision process and more effective work process.

With asset care, organisations are driven to employ a 'best practices' approach that utilises practical expertise in selecting appropriate methodologies (based on industry and inhouse developed techniques) to design unique methods that meet specific organisational goals.

Systems (software and complementary technologies) are then used to support the best-practices methods. This combination of asset care methodologies and systems enables organisations to extend the benefits of efficiently managing corporate assets throughout the enterprise.

## Case study — Bristol Water Improving customer service through systems integration

Bristol Water has always been fully committed to effective asset maintenance. Maintenance is seen as crucial in terms of overall business strategy because of its effect on customer service.

Stan Bessey, water services director, explains: "The customer has become king in almost every form of business since the eighties. It is no different for us and our whole strategy for IT solutions in the nineties is focused on improving customer service while maintaining profitability."

While Bristol Water was already private, it was affected by the UK privatisation legislation, particularly with regards to the regulation of its affairs.

"The company has never been state-owned and has always been accountable to shareholders and customers. The main affect of the changes in the industry has been the need to maintain profitability while meeting the rigorous customer service, quality and resources requirements of the principal industry regulators," says Bessey.

"In terms of maintenance, our biggest responsibility is to keep all our water mains as 'tight' as possible to ensure water gets to the customer rather than leaking away somewhere underground," says Bessey.

"If money is not available to replace pipes in some areas, then clearly the maintenance profile has to increase to ensure they stay in good working order. We have a replacement programme which is geared to what we can charge for our services, but the greatest economies are to be

achieved through effective maintenance."

Apart from the mains, there is also plant and buildings that need to be maintained. Bessey says, "Most of our water has to be pumped at some stage and all the pumping stations have plant which is electronically controlled and monitored. We have lots of monitoring equipment which is constantly sending information back to our control room."

What Bristol Water wants most from its IT systems is integration.

"We want to be able to exchange information between asset management, accounts, GIS and customer service and we are striving hard to achieve this. This means being able to look up any information we need on a particular customer and making it available to all other departments," says Bessey.

To this end, the company has selected Oracle as its core database and is purchasing and developing Oracle-based applications in order to build an enterprise-wide solution to its IT needs.

"We have selected applications on an 80/20 basis. That is, the package provides 80 per cent of the solution and 20 per cent would come through enhancements," Bessey calculates.

## En Garde selected

After careful evaluation Bristol Water selected the En Garde asset maintenance management system from TSW International (formerly known as SQL Systems International).

"En Garde met all the selection criteria in terms of functionality and integration. Also, it has the ability to cope with our vast number of assets," Bessey claims. Indeed, the Bristol Water area encompasses over 400,000 properties each containing at least 4 or 5 assets such as service pipes, stop taps, meters and meter boxes.

Having selected its works management system, Bristol Water could then commence work on developing a customer service system that was fully integrated with En Garde.

"Just about every significant development within the water

industry has been focused on the customer. The Customer Charter states that if customer service does not meet certain standards, the Water Company has to pay the customer a £10 fine. We have met this head-on by integrating the customer service system with En Garde which means that the progress and status of all jobs are visible to the customer service operator. This ensures that the operator has all the information they need to answer customers' queries thoroughly and accurately," Bessey maintains.

The En Garde system went live on 1 December 1994 after nearly a year of preparation.

"At the moment we have the entire water distribution department working on the system which is recognised as the hardest section to automate. We expect to bring additional departments on board and are getting data onto the system as quickly as we can by entering all new information gleaned from customer installations and repairs," he says. "I firmly believe that we are implementing a solution for our business that is making us work smarter. With the information we now have available we can provide a better service to our customers, and the savings we are making in administrative and practical areas can be used to ensure our inventory of pipes, pumps and other plant can be replaced and maintained to serve the Bristol area for another 150 years," he concludes. ■

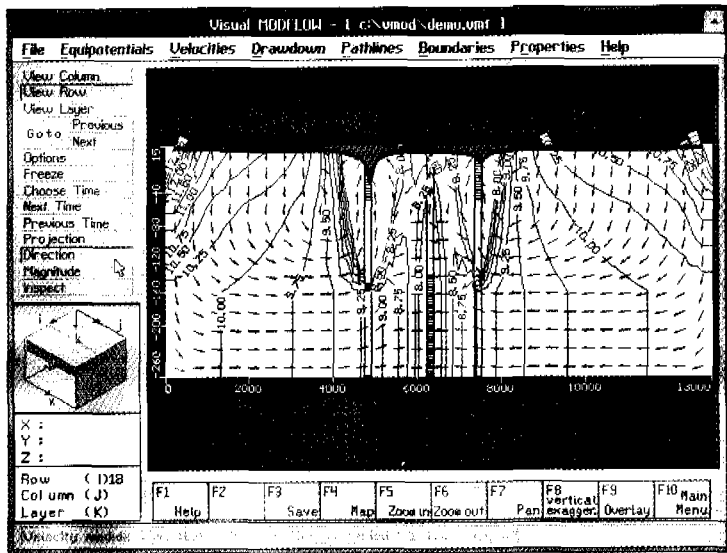


## Biography

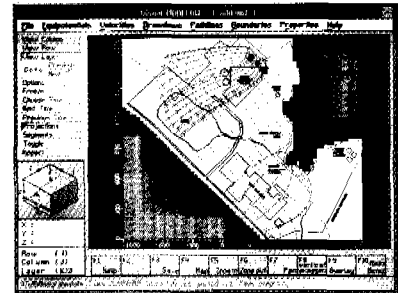
David Pitt is managing director of TSW International Ltd based in Woking, UK.

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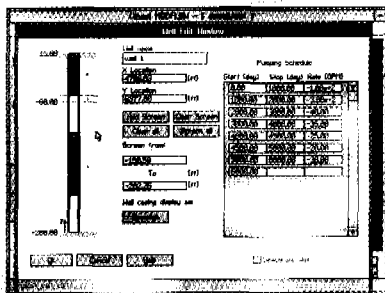


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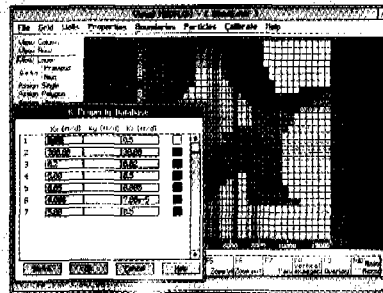


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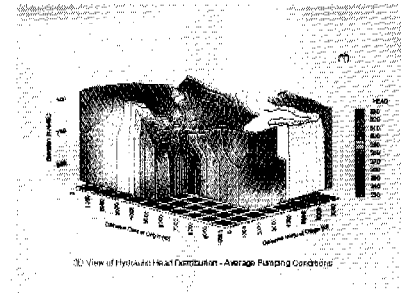
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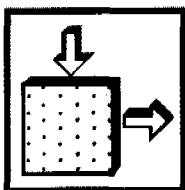


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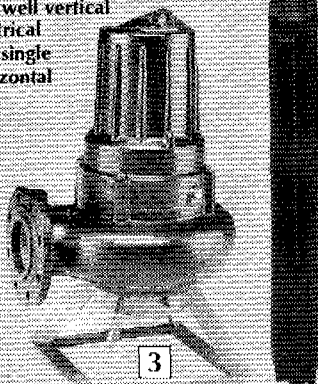
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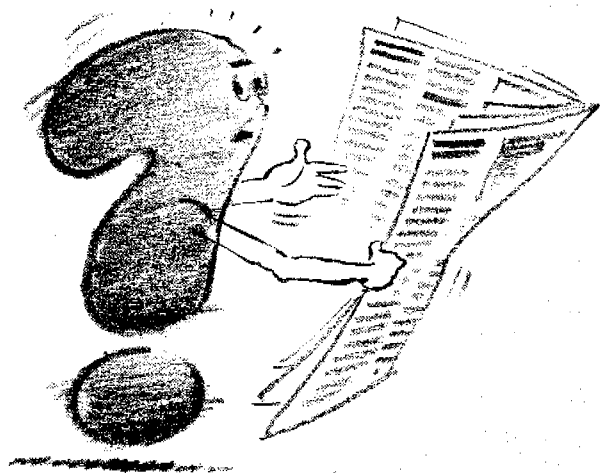
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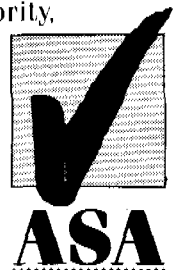
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# Selecting the right pump for the job

Caprari Pumps UK

*There is a fine balance between the advantages of one type of deep well pump over another for most applications. The modern line shaft pump is still a viable alternative to the submersible borehole pump for wells with a pump set at 40m or less.*

**A**t the turn of the century, the means of raising water from deep wells was by the use of a centrifugal pump submerged below the water level and driven through a line of shafts connecting the pump to the motive power at the surface.

In rural areas, wind power provided the motive force until the advent of the internal combustion engine and the ready availability of electrical power. The line shaft pump, as it became known, was dominant in this field for a great many years, especially where the water table was high and a deep well, rather than a deep borehole, could be constructed.

## **30-year service**

The line shaft pump proved extremely reliable. Pumps in service for over 30 years are not uncommon. The disadvantage of this pump lay not with the pump itself, but with the drive arrangement. Once the water table was found beyond a certain depth, it became well nigh impossible to produce a straight borehole.

The line of shafts found difficulty in accommodating a curved borehole. In addition, the line shaft

pump needed some form of building to offer protection to the electric motor drive and controls, and the pump assembly was thought

## **The development of the submersible or 'wet' motor dramatically changed the method of deep well pumping**

somewhat difficult to install and remove from a deep well.

The development of the submersible or 'wet' motor dramatically changed the method of deep well pumping. The motor was now coupled directly, and the pump shaft and the whole assembly submerged into the pumped liquid. Very deep boreholes could be easily accommodated and the pump unit required no expensive building to house and protect the motor and head works.

It would be true to say that, as population density lowered the water

table in Europe, so the majority of deep-well pumping applications turned to submersible motor borehole pumps, while in the USA, the line shaft pump is even to this day the favoured method for raising water from underground.

## **Submersible less reliable**

Although the submersible motor pump unit has a number of advantages over the line shaft unit — easier to install, the elimination of buildings and so on — it is recognised as being less reliable than the line shaft unit. The majority of submersible borehole pumps were at one time designed for four-pole operating speed, but economic pressures have driven the market and the suppliers towards smaller boreholes, high-speed pumps and two-pole operation. This has a deleterious effect on the overall reliability of this type of pumping unit.

While most of Europe was moving towards deep-well pumping by submersible motor pump units, the conventional electric motor was being developed by manufacturers and by application to other industrial drives to become more efficient and suitable for the most difficult outdoor applications. Advantages like total enclosure, flame proofing, weather proofing were beginning to tip the balance once more in favour of the line shaft unit.

## **Profitability pressures**

Immediately before and after the privatisation of the UK water industry, the pressures to improve the industry profitability, through

both a reduction in the labour force and improved efficiency of operation, increased.

In an industry that is subject to regulation restricting price increases, regulations requiring

## **The line shaft pump with its surface-mounted electric motor can be serviced, repaired or replaced in hours compared with days for a submersible motor**

improved water quality and shareholders expecting a return on investment, improvements in the operating efficiency of plant assume increasing importance.

The two major items of expenditure facing the industry are the cost of labour and electrical power. The past few years have seen major reductions in the manning levels in all areas of the water industry. The cost of electricity has to be tackled with equal vigour.

The industry is in business to supply water to all its customers. A major way of reducing supply costs is to use more energy efficient equipment, or at least to give greater emphasis to the energy-efficient aspects of new or replacement equipment.

### **Major resource**

Water extraction from deep wells is a major resource of the water industry. It is an area that is worth consideration in the context of improvement of energy usage. Although the submersible borehole pump is without doubt initially cheaper than a line shaft pump of equivalent hydraulic performance, it can be argued that, in some cases, purchasing the more expensive item can save considerably on both

operating and maintenance costs.

If, when specifying a pump for a deep well application, the pump setting depth is at or less than 40m, then a line shaft pump is an energy-efficient option. If one assumes a constant pump hydraulic efficiency for both the line shaft and submersible borehole pump, then the efficiency of the electric motor becomes a deciding factor.

The borehole motor will have an efficiency of between 86 and 87 per cent, whereas today's energy-efficient surface-mounted line shaft pump motor may be as high as 95 per cent efficient. At a hydraulic efficiency of 78 per cent, one has an overall efficiency for the submersible unit at 68 per cent compared with 74 per cent for the line shaft.

Over a modest period of time, this difference in efficiency can provide significant energy cost savings, and, as this improved efficiency relates to the electric motor, it will be maintained.

### **Benefit of enclosed motors**

The use of modern totally enclosed electric motors avoids the necessity for a building in which to house and protect the unit. This is evidenced by the worldwide application of such motors to pumps in the petrochemical industry.

The majority of faults of deep well pumping equipment relates to the submersible electric motor. The motor is directly coupled to the pump and is the first part to enter the well and the last to be removed. In some cases, it can cost as much to remove and reinstall a deep well borehole unit as it did to purchase the unit.

### **Greater emphasis**

These costs, added to the heavy cost of downtime, place greater emphasis on reliability. The line shaft pump with its surface-mounted electric motor can be serviced, repaired or replaced in hours compared with days for a submersible motor.

It can be seen that there is a fine balance between the advantages of one type of deep well pump over

another for most applications. The water industry now has viable options, and engineers should seek to select equipment not merely on the basis of lowest first cost, but also installation cost, reliability, servicing aspects and long-term energy costs.

### **Not direct alternatives**

The modern line shaft pumping unit and the submersible borehole pump should not be considered as directly competing alternatives. They are complementary; the line shaft cannot replace the borehole unit for really deep wells, mineshafts and similar, but it is a viable option for shallow wells with a pump set at 40m or less. The initial extra cost of the line shaft unit is more than offset by the energy cost saving and the labour cost saving in reduced repairs and maintenance.

## **Engineers should seek to select equipment not merely on the basis of lowest first cost, but also installation cost, reliability, servicing aspects and long-term energy costs**

It has been said by engineers that the line shaft pump is an old-fashioned concept. This seems a strange conclusion.

To someone who has been in the pumping business for 40 years, it is hard to realise that pump application selection may be based on narrow preferences.

The diversity of pump design concepts are a challenge to the applications engineer. New technology can enhance an old design concept and take it forward to provide solutions to tomorrow's problems. The art is in selecting the best equipment for the job. ■

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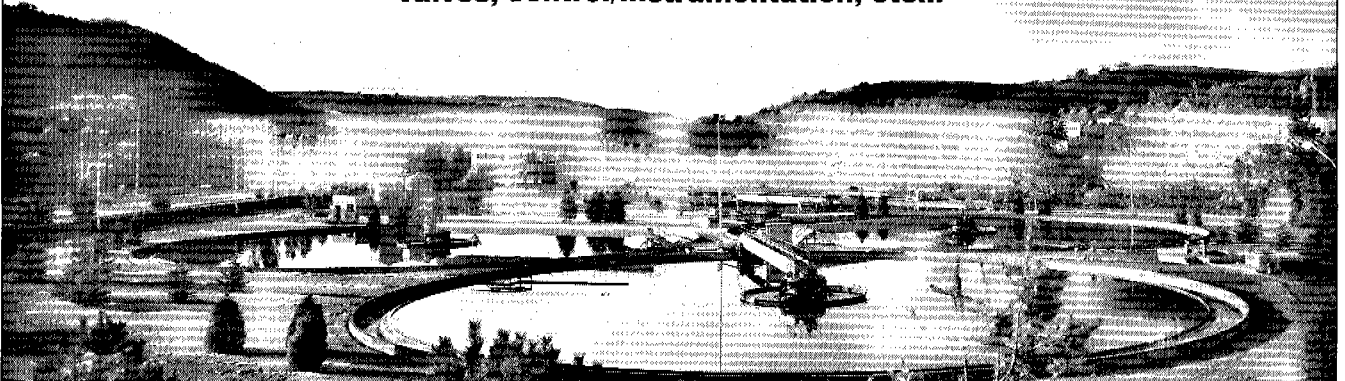
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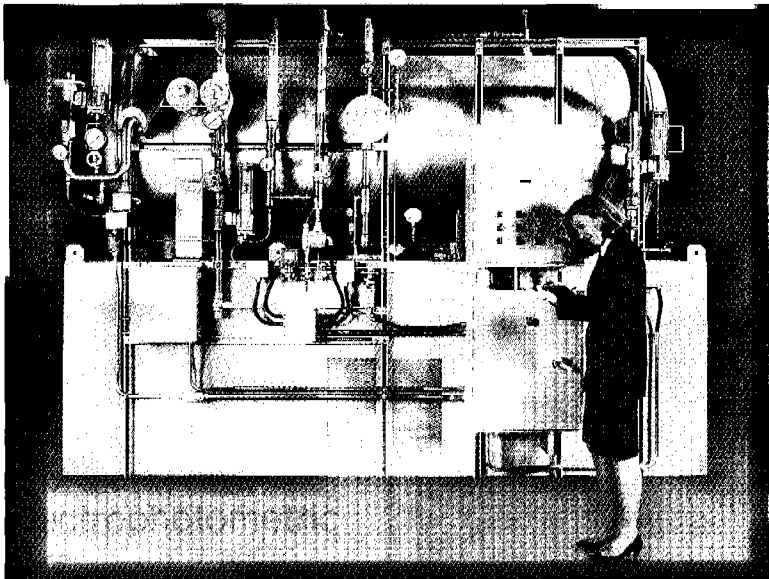
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# Dose pump progress gives more control

F Charrier, Dosapro Milton Roy

*Recent progress in the field of dosing pumps and their peripherals (servomotor, frequency variator, pH transmitter-controller, Redox meter, conductivity meter) makes available reliable approaches suited to all applications in the field of water treatment.*

**T**he use of dosing pumps in industrial processes is not recent — such pumps have been in widespread use for more than half a century.

A dosing pump can be compared to a syringe, the role of which is to inject, with the pressure of the thumb (notion of pressure), a certain volume of liquid, and this in a period of time which can be withstood by the patient (notion of flow rate). Today, the performance levels of pumps have made great progress with flow rates ranging from 1cm<sup>3</sup>/h to some 30 000 l/h, and pressures which can go up to 600 bars.

These two notions — pressure and flow rate — define the two basic parameters of a dosing pump and determine as well the auxiliary energy to be expended (notion of power), be it electric (the most common), pneumatic or mechanical.

To meet with the needs of industrial processes, these two parameters of flow and pressure, taken alone, are not sufficient.

We must have equipment which satisfies such quality criteria as:

- **Accuracy** — Accuracy can reach plus or minus 0.5 per cent, with guarantees of linearity, repeatability and reliability as per standards in force (Example: API);

- **Reliability** — Depending upon the conditions under which they operate — use of a dosing pump for a few hours a day or under extreme conditions (24 hours a day, tropical climates and so on) — technological choices will differ but will still be suited to these environments for guaranteed reliability.

- **Versatility** — Dosing pumps are designed for and suited to a very wide range of applications (water treatment and purification, petroleum and gases, chemistry, food processing, agriculture, paper making and so on).

The wide diversity of fluids (acids, bases, oxidizers, solvents) physico-chemical conditions (pressure, acidity, viscosity) necessitate adapting technologies, in particular as regards the engineering of the liquid ends.

- **Safety** — All precautions were taken in the design of dosing pumps to ensure total safety for users (EC "machines" Standard and ISO 9001 procedures).

Numerous internal adaptations and peripheral accessories protect the dosing pump and downstream equipments from any incident. These components are internal safety valves, diaphragm rupture detectors or flow rate detectors. These safety components will not be discussed in this paper.

- **Flexibility** — Proportional flow rate on demand.

For a decade now, it has been seen that dosing pumps are more and more an integral part of control loops.

If, in earlier times, most flow rate control used to take place by manual control of stroke, or, when automatic, by simply turning the motor on and off, there are today four main methods in use to transform dosing pumps into real, particularly well suited controlling devices.

These methods are:

- Control by variable pulses;
- Control by variable speed of motor rotation (frequency variator);
- Control by variable stroke using servomotors; and
- Double control involving both a servomotor and a frequency inverter.

## Control by variable pulses

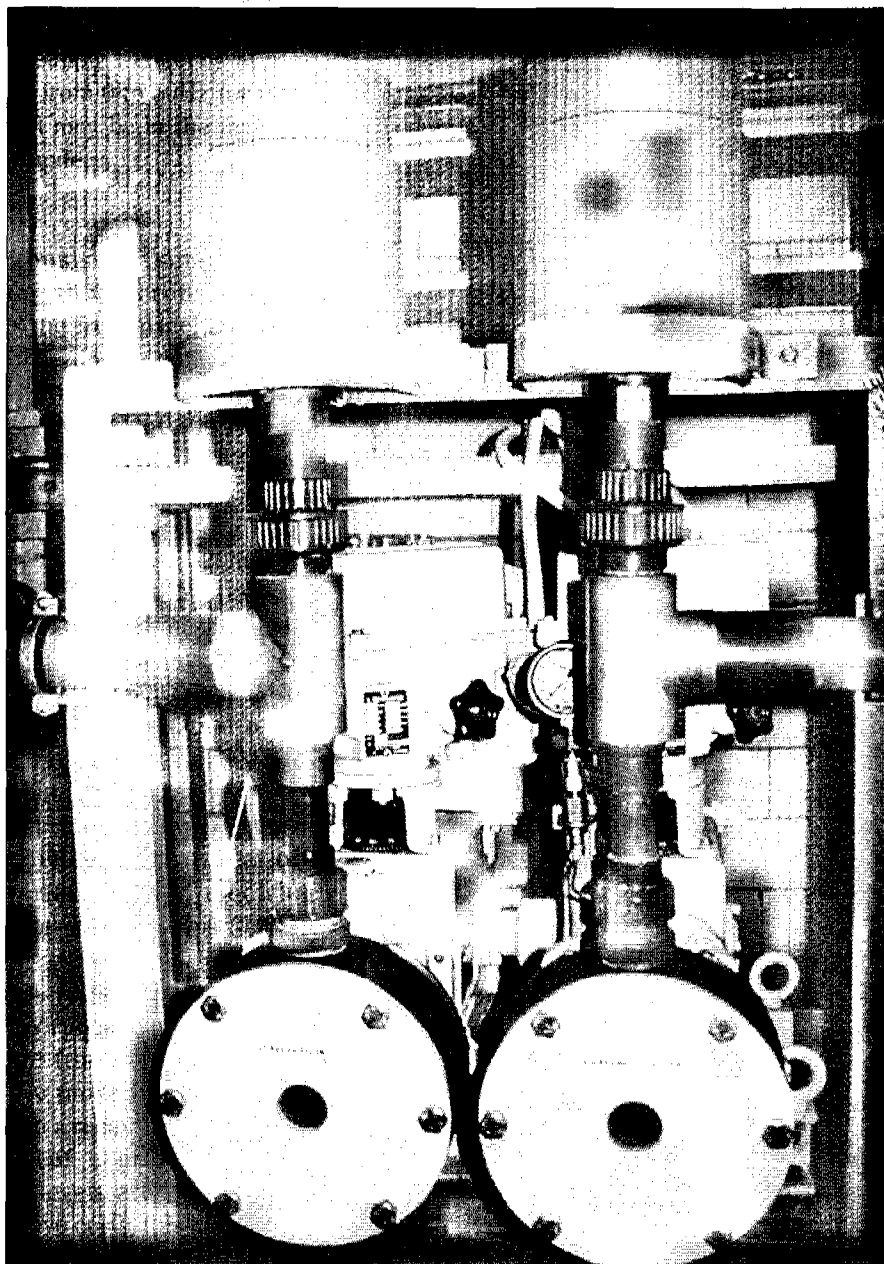
Water meters, flow meters, pH meters, Redox meters, conductivity meters — all emit electronic pulses or dry contact pulses.

The frequency of these pulses is proportional to the measured magnitude (water meters) or proportional to the difference between the measured value and a set point value (pH meters, Redox meters).

Each emitted pulse causes the liquid end diaphragm to make one round trip; a volume is then injected for each received pulse.

This technique is commonly chosen for simple applications of dosing proportional to a main flow rate. Example: injection of reagents in water treatment (chlorination, injection of corrosion inhibitors and so on).

This method can be applied to electromagnetic or electromechanical



**A metering pump with two liquid ends and two servomotors.**

pumps equipped with suitable electronics ("D Pulse") for flow rates ranging from 1cm<sup>3</sup>/h up to 150 l/h.

To be better adapted to operating conditions, analogue dosing pumps can self-supply pulse dividers, multipliers or analog signal converters (4-20mA generates 0 to 100 pulses). The advent of microprocessor-controlled electromagnetic pumps now ensures unequalled flexibility of use.

The dosing pump takes analog signals (0-20mA / 4-20mA), a fraction of which can be programmed for a partial or total range of flow in a direct or reciprocal mode. In other words, the measuring signal of a pH meter

(for example 4-20mA equals a pH of 2 to 12) can control two dosing pumps for bilateral acid-base neutralisation.

Bilateral pH adjustment in a strictly proportional mode is only technically acceptable if conditions are favourable (buffer tank, sufficient dwell time,...). In other cases, a PID controller (or two controllers in the case of bilateral adjustment) must be used.

**Control by variable speed of motor rotation (frequency inverter)**

This technology acts on pump flow rate by modulating the speed of the asynchronous electric motor.

The flow rate of the dosing pump

varies in a proportional manner by changing the supply frequency of the electric motor from 0 to 50Hz (or 0 to 60Hz). Control may be in the manual or automatic mode.

*Manual mode*

Control consists simply of programming the microprocessor variator with the front panel console. An example is a dosing pump with a maximum flow rate of 600 l/h at 50Hz will have a flow rate of 300 l/h at 25Hz.

*Automatic mode*

An analog signal (4-20mA, 0-20mA or 0-10V) will deliver a frequency proportional to the value of the input signal. Example: a dosing pump with a maximum flow rate of 600 l/h at 50Hz controlled by an input signal of 4-20mA will deliver a flow rate of 300 l/h with an input signal of 12mA.

Present day microprocessor inverters provide a great deal of flexibility for all types of electric motors used for dosing pumps (0.2 to 30kW).

And in fact, these variators will carry out proportional type controls in a direct mode (the more the signal increases, the more the frequency increases) or in a reciprocal mode.

Because of present day performance levels are achieved at more competitive costs, this technique is being used more and more. Some precautions must be taken with respect to the minimum speed of the pump to maintain an adequate dosing accuracy.

**Control by variable stroke using servomotors**

Servomotors fitted to dosing pumps provide automatic control of pump flow rate by actuating the stroke control system.

For applications in explosive atmospheres, pneumatic servomotors may be particularly well suited.

Those in most widespread use are especially electric servomotors with single phase (48 to 250V, 50/60Hz) or three phase (24 to 660V, 50/60Hz) power supply. They come in two main versions:

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Watts Ocean BV, with its offices in Eerbeek, is the Dutch subsidiary of an American concern and distributes both European and American products in the Benelux countries and Scandinavia. The range of products distinguishes itself by a high quality level and its advanced and innovative character. Operating under a single name, Watts Ocean offers you international market experience and a wide range of top quality products.

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As a professional market partner, Watts Ocean demonstrates its expertise across the board. Accessories that meet current market demands are developed in the in-house Research & Development department. Close contacts with markets and customers ensure that new trends are promptly signalled. This enables the company to respond in an optimum manner, either through the introduction of new products or modifications to existing ones. Watts Ocean's business contacts are kept right up-to-date on new activities and possibilities. Most products are available from stock. The price/performance ratio is highly competitive.



Snap-in check valve

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Watts Ocean only introduces its products onto the market following extensive testing and once they have demonstrated their quality in practice. The objective is to deliver products which can satisfy today's standards and regulations, as well as tomorrow's. All accessories therefore comply with all current and future standards known in the various European countries. Watts Ocean is a KIWA-ISO 9001 certificated company.

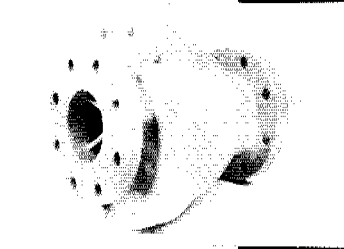
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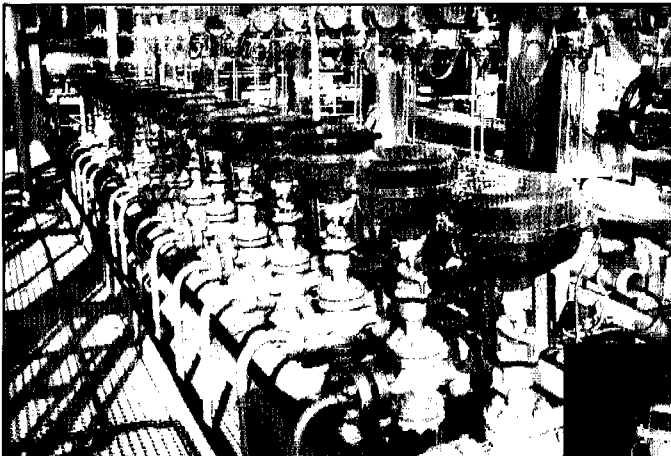
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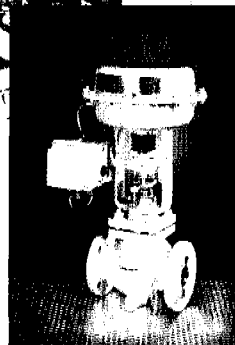


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Each servomotor needs a control box that plays the role of a controller and supplies the servomotor with electric power according to the difference between the measured value and the set point value.

Over these past two years, a new generation of very compact servomotors has been developed: electronic servomotors (Type ECC).

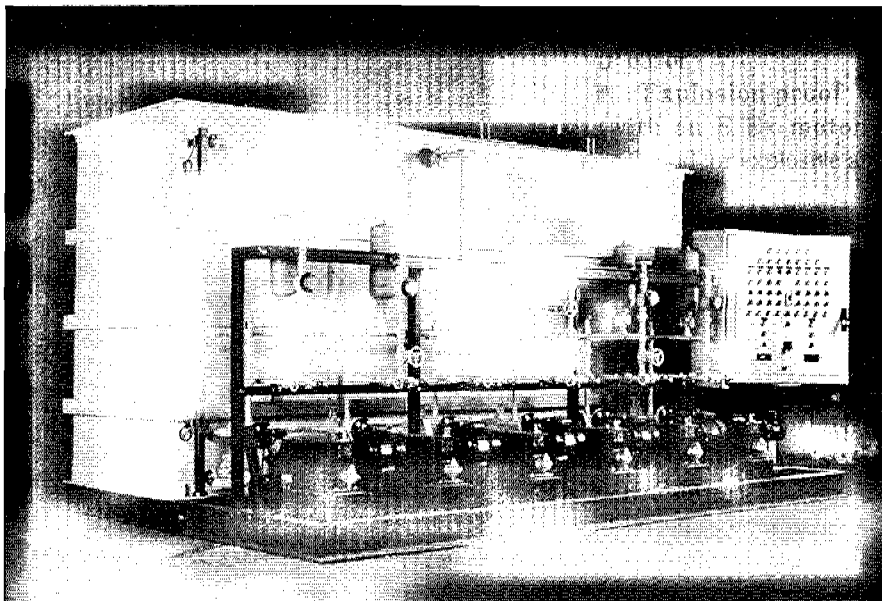
Such electronic servomotors have unquestionable advantages:

- Flexibility of use;
- Compactness;
- Reduced response time; and
- Accuracy.

#### *Flexibility*

With a 4-20mA input signal, the servomotor can work in the direct mode (4-20mA = 0-100 per cent of flow rate) or in the reciprocal mode (4-20mA = 100-0 per cent of flow rate).

By way of example, it is possible to carry out bilateral proportional adjustment of pH (acid-base) with one single 4-20mA measuring signal of a pH meter (4-20mA = pH of 2 to 12) by supplying two servomotors in series.



A polymer preparation unit for water potabilisation.

#### *Compactness*

These electronic servomotors no longer need separate, costly and bulky control boxes.

#### *Response time*

These electronic servomotors have very short response times (a few seconds) and are thus well suited to water treatment processes.

#### *Accuracy*

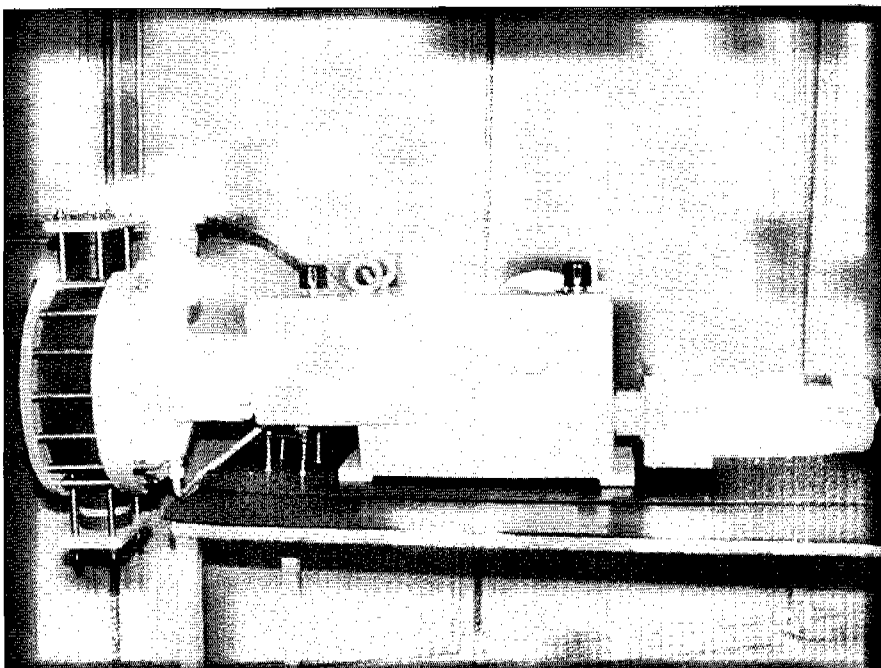
The merit of this technology is to provide continuous injection with an accuracy of plus or minus 0.5 per cent of flow rate over the entire range.

### **Double control involving both a servomotor and a frequency inverter**

In some applications, there may be numerous disturbing variables (quality, water flow rate and so on). It may be judicious, if a fast response of the system is sought, to modulate pump flow rate on the basis of two variables.

By way of example, if a variation of water flow rate in a ratio of 1 to 20 and a variation of water quality of 1 to 10 are seen, the resolution of the dosing pump must be from 1 to 200, which can not be achieved with a dosing pump equipped with just one single control device. In this case, it is possible to obtain a very good resolution by acting on two control devices:

- The flow rate meter controls the frequency inverter; and
- A transmitter (or controller, depending upon the measured parameter) controls an electric or electronic servomotor. ■



An industrial metering pump with one ECC.

#### **Biography**

F Charrier has achieved Masters degrees in Science and Technology in water treatment and industrial nuisances. He also has a Business Administration diploma. He is currently head of water quality and physico-chemical instrumentation at Dosapro Milton Roy in Pont Saint Pierre, France.

# Demand grows for environment courses

● Carolyn E Morning, EERO Training and Assessment

*The European Environmental Research Organisation, based in Wageningen, Netherlands, has a training and assessment arm dealing with the three environmental elements: water, soil and air. For 1996, it is starting a major course on Restoration of Freshwater Ecosystems.*

**T**he Training and Assessment Foundation of the European Environmental Research Organisation (EERO) has two parts: the Training Centre and the Assessment Unit. Both are dedicated to development of a sustainable society in Europe and support for improvement of Europe's economic and industrial performance in ways that protect human health, safeguard natural resources and enhance the quality of the environment.

EERO Foundation Training & Assessment is a non-political, non-profit organisation that aims to spread the knowledge from natural sciences and mathematics that underlie environmental problems, to support effective dissemination and exploitation of that knowledge and to enlarge the pool of appropriately trained research workers, regulators and managers in science, industry, government and nature conservation.

The programme offered by the Training Centre focuses on two types of participants: those who have received a natural science training and those who work on a comparable level in practice. Its activities, though centrally organised, take place throughout Europe and are both theoretical and practical, varying from symposia

and workshops to a series of multi-day courses based on a modular structure.

The EERO Assessment Unit was established in order to make authoritative scientific assessments of specific environmental problems. Each assessment is based on an international meeting of leading experts, the outcome of which results in a document representing the consensus view of the entire group. The final document is refereed by independent experts whose comments are attached to the scientific publication in order to help the reader in judging its value.

This year, the EERO Training Centre is meeting growing demand by increasing its training programme with the development of a major course in the water sector on Restoration of Fresh Water Ecosystems. It will also be launching three others: Ecology and the Impact of Stress on Ecosystems; Applied Soil Sanitation and Remediation; and Risk Assessment and Risk Management.

The course on Restoration of Fresh Water Ecosystems was developed due to the current widespread European interest in restoring river, lake and flood plain ecosystems for the benefit of humans and wildlife.

Reinstating naturally functioning river flood plain and lake systems may

bring catchment management benefits, particularly by giving increased nutrient retention, ameliorating low flows, increasing flood-storage capacity, reducing river and lake maintenance costs and providing better facilities for amenity and recreation. Restoration of fresh water ecosystems has great potential as a tool for Integrated Catchment Management.

The aim of this course/workshop is to give the latest developments on restoration of damaged rivers and their flood plain and lake systems. The course lasts 4 days and is intended for graduates who are already engaged in (integrated) water management work of one kind or another (research, regulatory work in government and industry). Bursaries are available for PhD researchers and other participants in need of support.

The course covers all major topics in the field such as:

- Restoration of streams and lakes;
- Demonstration projects and conservation value;
- River restoration techniques applied in the county of Southern Jutland, Denmark;
- Experiences in Switzerland and future needs;
- Overview on lake restoration — physical-chemical and biological methods;
- Lake Restoration in the Netherlands phosphorous control and biomanipulation;
- Italian, Norwegian and Swedish experiences;
- European Union policy on biodiversity and ecosystem restoration;
- Policy and strategy for restoration of aquatic ecosystems; and
- The work of the European Environment Agency (EEA) on biodi-

versity and environmental quality in aquatic ecosystems.

The course will take place in the Freshwater Centre, Silkeborg Denmark, and two excursions are planned on restoration, one on lakes and the other on rivers.

The Course directors and lecturers come from throughout Europe and have each been chosen for their particular expertise.

Course directors are Prof B Moss, Liverpool University, United Kingdom; and Dr I-M Lorenzen, Danish Environmental Protection Agency, Copenhagen, Denmark.

In its preliminary programme for 1996, the EERO Training Centre has more than doubled its activities.

In the Spring, it will run courses on:

- Environmental Technology (Belgium);
- Environmental Chemistry Of Inorganic Pollutants (France);
- Ecotoxicology (Netherlands);
- European Environmental Policy (Belgium);

■ Risk Assessment & Risk Management (Luxembourg); and

■ Estuarine Ecology & Coastal Management (France).

In the autumn, the programme will include:

■ Environmental Chemistry of Organic Pollutants (Switzerland);

■ Ecology and the Impact of Stress on Ecosystems (United Kingdom);

■ Soil Pollution and Risk Assessment (Germany);

■ Applied Soil Sanitation and Remediation (Germany);

■ General Toxicology (Germany); and

■ Introduction of Genetically Modified Organisms (Netherlands).

In addition, the foundation presents an EERO Environmental Education Award every three years as proof of recognition and appreciation of efforts

made to improve the quality of our environment. On 15 June 1994, the first presentation of the EERO Environmental Education Award took place in the Auditorium of the Agricultural University of Wageningen in the Netherlands. The recipient was the environmental journal *Ambio* and its editor, Elizabeth Kessler, in view of the journal's major achievements over the past three years in the field of information dissemination.

The award will be presented again in 1997 to an institution, organisation, private individual or company that during the last three years has made a substantial contribution to disseminating the transfer of environmental knowledge in ways that protect human health, safeguard natural resources and/or enhance the quality of our environment. ■

### Biography

Carolyn Morning is Project Manager with EERO Training and Assessment, based in the Netherlands. She is responsible for the PR and Marketing of EERO activities throughout Europe.



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# Safety control in the water industry

Steve Langley, Castell Safety International

*There are many potential hazards within the water industry, ranging from the use of potentially dangerous machinery to the use of hazardous chemicals. This article explains how one simple safety device, the interlock, could provide the solution to many safety problems.*

There can be few industries that face such a wide range of potential safety problems as the water industry. Involved in activities ranging from construction of new trunk mains and renovation of sewers to the processing of clean and dirty water, the water industry's safety responsibilities must take into account protection of personnel, control of hazardous substances and pollution prevention.

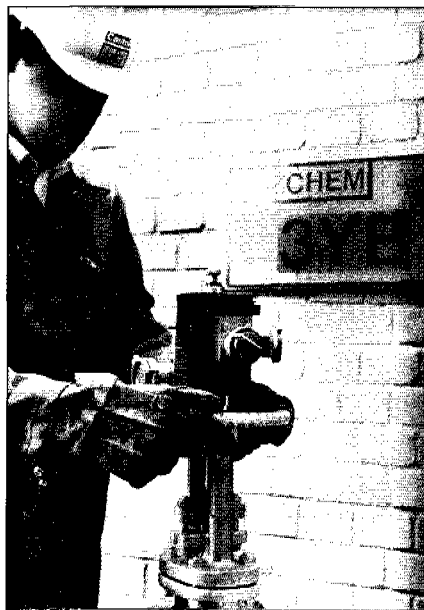
## Legal requirements

New UK regulations stipulate that it is an offence under the Supply of Machinery (Safety) Regulations to supply a new machine which does not bear the CE mark of conformity. By 1 January 1997, all users of machinery will have a similar duty of care to ensure adequate maintenance, training and safety procedures are in place for all types of work equipment. This will include the fitting of interlocks where necessary.

## The interlock principle

When considering any safety precautions it is important to ensure that the controls in place are simple to understand and use, do not compromise existing safe working practices or interfere with normal

operations and cannot be overridden or by-passed. In addition, it is preferable that safety devices are not wholly dependent on a power supply. There is one device which fulfils all these criteria: the mechanical interlock.



Interlocks can be used to ensure that valves are opened and closed in the correct sequence

The principle of interlocking is very simple: actions performed in the correct sequence are safe, but are potentially lethal if the incorrect

sequence is followed. In a typical system, a specially constructed lock mechanism traps the operating key when machinery or plant is in a predetermined condition.

One key is supplied to operate two or more locks. By removing the key from the first lock, the status of the equipment to which it is fitted is altered and the key can then be transferred to the next lock.

Interlock systems can impose a single, safe and pre-determined sequence of events upon the operator. Because the interlock is such a simple device, comprising a lock body and key, it is highly adaptable. Interlocks can be applied to virtually any piece of plant, from electrical cabinets to raking machines and valves.

They are also easy to operate; no extra training is involved when operation is a matter of turning a key in a lock. Being mechanical, they do not rely on an external power source and so are particularly reliable when considering the safe operation of remote pieces of plant. In addition, interlocks do not add to the amount of time it takes to perform normal operations.

## Hazardous machinery

Safety interlock systems can be applied to virtually any potentially hazardous process or machine to prevent misuse and protect personnel. One application is the control of access to sand cleaning equipment.

Sand is commonly used as a filter layer in water settlement tanks. To ensure its effectiveness in removing particles from the water, the sand bed must be periodically cleaned. This involves removing the top layer of

sand and loading it into a large hopper. A conveyor then transports the impure sand to the top of a gravity feed tower and into a primary cleaning drum to remove large waste particles.

The sand cleaning drums are normally operated automatically from a control room at ground level. Workers require access to the drums periodically to clear blockages and carry out maintenance checks. Unless a safe system of work is ensured, personnel could be injured by plant being operated while they are in contact with the drums.

Interlocks can be used to ensure that the drums are switched from automatic operation to local control before any maintenance work can begin. The interlock safety system also takes into account the requirement for "inching" the drums so that inspection and local adjustment can take place.

To obtain access to the drums, the maintenance worker must first remove the primary key from the control room. Removal of this key automatically disables the control panel. The operator can then proceed to the access gantry around the drum where the local controls are situated. At this stage, the drum can be inched into the desired position using pushbutton controls.

Once the drum is correctly sited, the operator inserts the primary key into an exchange box adjacent to the inching controls. Inserting the primary key releases the access keys to the drum guard doors and isolates all power to the drum. While the guards are open, the drum cannot be activated by either automatic or local controls.

By controlling every stage of the maintenance process, the interlock system ensures that personnel cannot come into contact with moving machinery by making isolation of the power supply a pre-requisite for gaining access.

Other applications for interlock systems on hazardous machinery include sewage compactors and overhead travelling cranes. Interlocks can also be used on switchgear to

prevent paralleling of supplies at pumping stations and water treatment plants, or to prevent access to electrical cabinets until the power supply is safely isolated.

## Valve control

Potable water treatment involves the use of potentially hazardous chemicals such as chlorine, sulphur dioxide and ammonia. All three gases are highly toxic and ammonia also presents a flammable risk. Clearly any spillage, inadvertent mixing or other misuse of these chemicals can cause a danger, not only to water industry personnel, but also to the general public.

If released in quantity into water courses or as gas into the air, there is also the potential for environmental damage.

The transport of hazardous chemicals must therefore be strictly controlled. Interlocks can again be used to ensure that valves are opened and closed in the correct sequence, starting at the point of delivery. Using safety interlocks it is possible to govern each stage of the loading and unloading process at storage sites and water treatment plants.

Tanker bay interlock systems prevent operators filling tanks with the wrong liquids, unloading into the wrong tank, or driving off while the

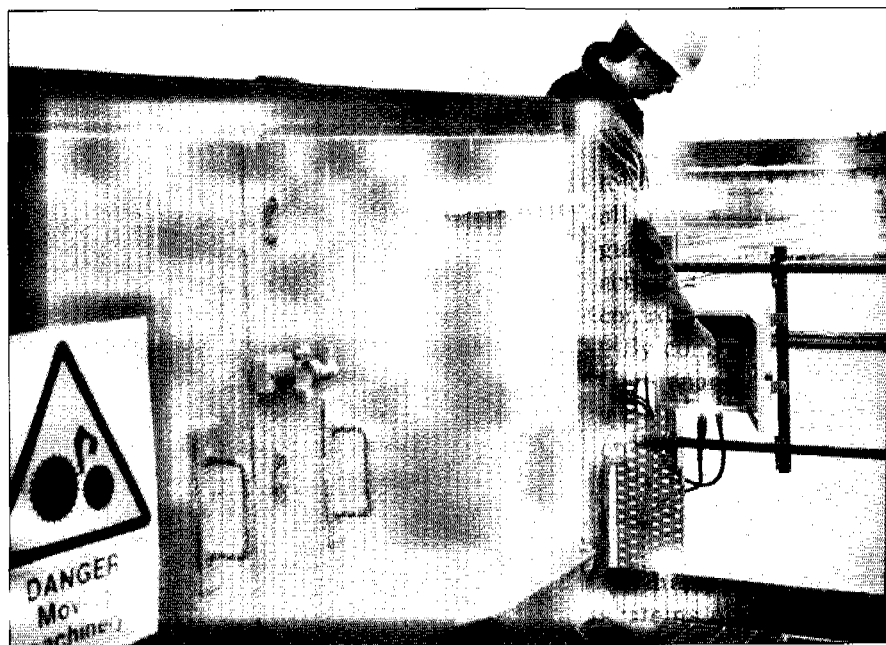
tanker is still connected to a hose. This type of interlock system basically comprises interlocked safety barriers and interlock units and fittings for each hose and valve. Ancillary equipment such as pumping gear can also be incorporated into the safety sequence.

Valve interlock systems can also be designed to control the discharge of effluent into sewers at chemical tank farms. When applied to digesters, a valve interlock system can ensure that an open relief path is maintained at all times to avoid gas build-up and over-pressure explosion.

## Safe and secure

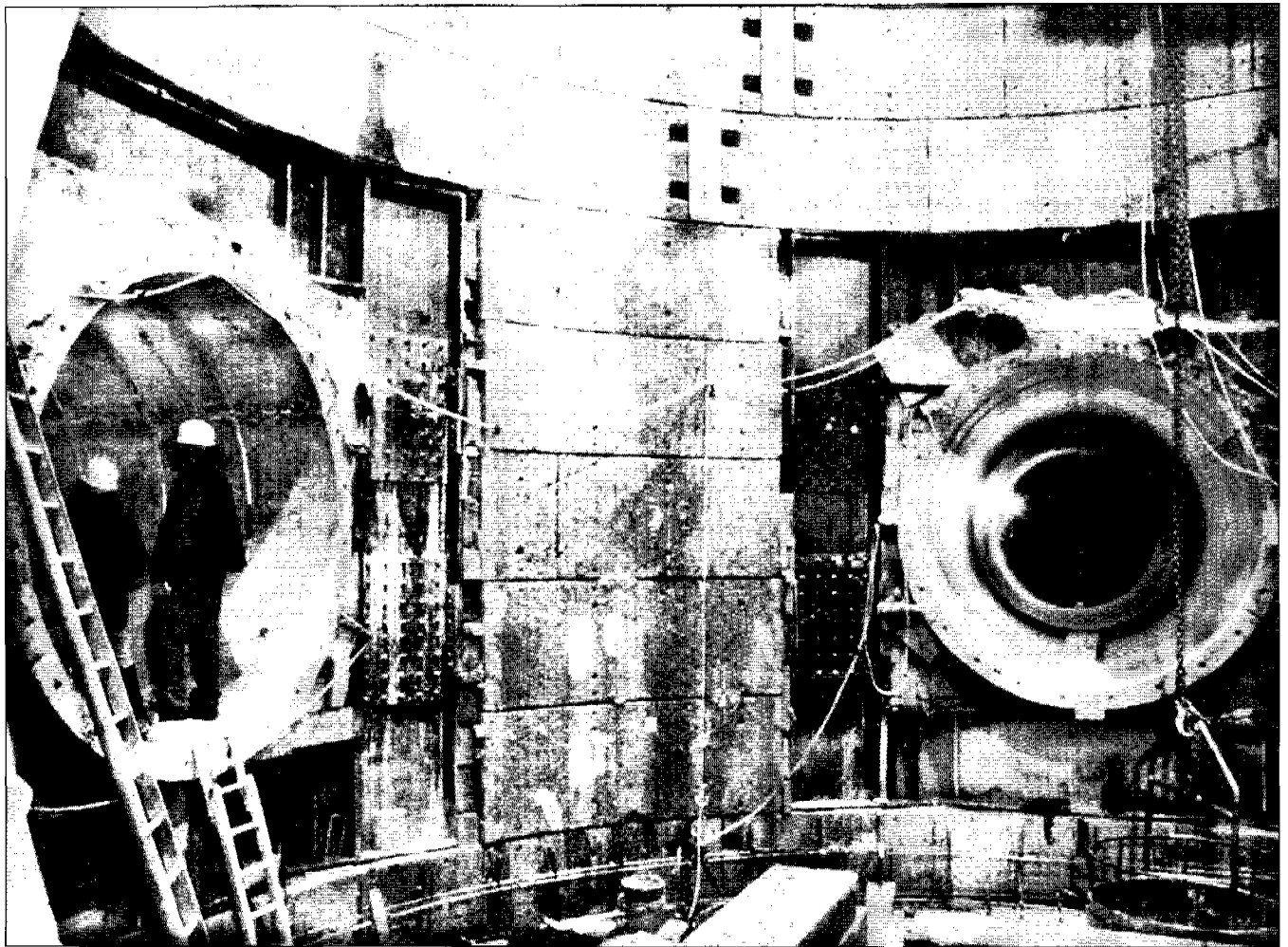
There are some situations within the water industry in which the dividing line between safety and security becomes blurred. With remote valves, for example, or electrical cabinets, the equipment may not require any change in operational status for considerable periods of time. While authorised personnel may have no need to visit, this circumstance can simply encourage the presence of unauthorised persons. There is therefore a risk of vandalism or tampering.

In these applications, it is particularly important that safety equipment cannot be overridden or defeated. Interlocks can be supplied



One application for an interlock is the control of access to sand cleaning equipment during maintenance of filters.





Castell interlock safety systems are currently in use on the London Water Ring Main. Fitted to hatches on the access shafts, the interlocks ensure that maintenance personnel cannot enter access shafts until the air has been purged of any dangerous gases.

with a variety of locking mechanisms, including non-masterable versions. In addition, lock bodies can be manufactured from brass, stainless steel or to offshore specification. Depending on the material chosen, interlocks can therefore not only be relied on to defeat any malicious or accidental attempts at tampering, but also to withstand years of exposure to arduous weather conditions and exposure to corrosive atmospheres.

### Added value

It can be seen from the examples above that interlocking systems can provide the solution to process control and personnel safety problems within the water industry. There are secondary advantages to using interlock safety control solutions, in addition to the obvious benefits of simplicity of installation and use and the product's reliability over many years.

Most reputable interlock companies will also offer a project management and consultancy service. This ensures that, through site visits and consultation with water company personnel, an interlock system is designed to exactly meet customer requirements. Project management can include everything from design, installation and manufacture of the system to regular annual maintenance. Specialist interlock companies like Castell will also liaise with the relevant certification and classification authorities on a client's behalf. The interlock company can therefore relieve much of the administrative burden from the water company, as well as freeing water company maintenance personnel for other tasks.

### Conclusion

The strength of interlocks is in their simplicity. Because the basic product

has not changed much in its seventy year history, established safety interlock companies like Castell have been able to concentrate their efforts on developing new services to meet the changing needs of their customers. Within the water industry in particular, interlock systems can be applied to virtually any situation where the protection of personnel, plant or the environment is paramount.

As an example of the interlock's continuing relevance to water industry safety requirements, Castell interlock safety systems are currently in use on the London Water Ring Main, probably the most ambitious and prestigious water engineering project this century. Fitted to hatches on the Ring Main access shafts, the interlocks ensure that maintenance personnel cannot enter access shafts until the air has been purged of any dangerous gases. ■

# ENGINEERS AND SCIENTISTS IN THE WATER INDUSTRY

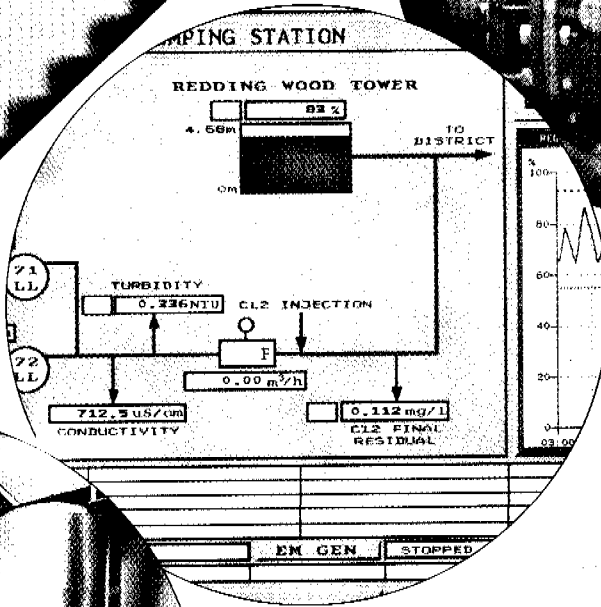
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# What makes a good consultant?

Tom Chapman, GU Projects

*How will you choose your next Engineering Consultant? Will it be a firm whose representative impressed you with the force of his personality and his glossy brochures, or the friend of a friend or a big name in the consultancy world? Here are some tips to help you.*

**Y**ou are looking for a consultant because you have a problem to solve and lack the expertise, or perhaps the time, to deal with it yourself. Ideally, consultants have the expertise, and the time, to deal with your problem. But, how do you know?

Consultancy is a knowledge business, and a good consultant will actually make a useful and cost-effective contribution to helping you to run your business.

Over the years, consultancies and their services have developed enormously, to the general benefit of their clients. Today's consultant in the water industry is likely to be foremost a problem solver, assessing current performance to compare with present and future needs, rather than producing grand designs. Finding out what is wrong and being able to correct it, operationally as well as technically, is often more important than starting from scratch, and, as well as conventional design and supervision expertise, the consultant must have tools and skills rare even 10 years ago.

Investigating a problem frequently starts with a calibrated computer model of the installation, soundly constructed, using mathematical formulae to represent interaction between components, today often in proprietary software or spreadsheet format rather than the tailor-made programming languages of the 70s and 80s. Flows, pressures and quality variation through water and wastewater

networks are now sufficiently well understood to be routinely modelled. Dynamic models, configured to reflect operational practices, can now examine effectiveness and possible improvements to a system, without time and cost uncertainties, before trying it in practice.

A computer model is only as good as the sophistication of the software and the accuracy of the calibration data. Experience and expertise are necessary to assess how sensibly the model reflects performance in practice. Nevertheless, a model as an evaluation tool is a great advance on basic design codes, and is definitely the way of the future when backed by practical design and operational experience.

Assurance of consultancy skills comes from implementation of formal quality assurance (QA) procedures. Traditionally, client output from a consultant's office was subject to checking and peer review, if only to satisfy the requirements of professional indemnity insurance, but this often relied on the checker's view of the designer's competence, rather than a detailed audit of the work. A good QA system requires proper checking, and a quality-aware culture that will encourage more careful design or analysis.

New UK regulations have placed greater onus on designers to design out health and safety risks to personnel during construction and maintenance. Avoidance of risk is preferred to

personnel protection, and this means knowing how the intended works will be operated and maintained. Designers therefore need a good understanding of operational methods and practices.

Ensuring that consultancy staff are and remain competent is important to satisfy the varied needs of clients. Training and development of professional and technical staff with specialist and general skills is a continuous process, not just during a post-academic structured training period, but throughout their career. A consultancy's particular knowledge and skills comes from the employment of specialist staff who have the necessary background and reputation, with motivation and personal interest to remain in touch with current thinking and practices. General knowledge including basic computer literacy, project management, project procurement, presentation skills, etc., all improve the ability to perform well. The enhancement and maintenance of knowledge and skills must be deliberate, strongly encouraged and well supported.

Today's consultant must be knowledgeable, skillful, well organised, useful and cost-effective. He (or she) must combine the qualities of engineer, scientist, investigator, analyst, designer, project manager, economist, lawyer, safety manager, operations manager, contractor, quantity surveyor, personnel manager, customer services manager, business development manager, professional advisor and friend.

A good consultant is hard to find, and hard to beat! ■

## Biography

Eur Ing Tom Chapman BSc CEng MICE FCIWEM MIMgt is a Senior Manager with GU Projects, responsible for projects, quality assurance, professional training and client care.

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# History and projects of the Dynamco consultancy

— Dynamco Ltd

**D**ynamco Limited is the water and environmental consultancy owned by SAUR UK. It has expanded rapidly since 1990 and now employs over 100 people.

It is a part of the major SAUR International utilities group, which includes Mid Southern Water plc and South East Water Limited in England. Based in Haywards Heath and with a new scientific laboratory in Frimley Green, Dynamco is managing about 100 projects of total value around £60 million.

The total annual turnover exceeds £7 million, including over £5 million from consultancy services.

Dynamco provides a full range of consultancy, project management and scientific services to the water industry. Specific services include the preparation of Strategic Business Plans for water companies, planning and development of water based projects, including feasibility and strategic studies; investigation and development of water resources; design and project management of water supply and wastewater projects; electrical, mechanical, instrumentation and telemetry design and implementation; operational management for all aspects of the water cycle and for solid waste.

Recent projects include an operational feasibility study of municipal services for a new city in Thailand; fixed assets revaluation in Ghana; a water supply tariff study in Benin;

asset management planning in Turkey and in the UK; design, construction management and complete operation of the new laboratory in Frimley Green; design and project management for a variety of water treatment plants; hydraulic modelling using the WESNET, GINAS or WATNET software packages; consumer metering.

The parent SAUR Group, founded in 1933, is the third largest private company in the water supply and sewerage sector in France.

International activities in the management of public services have expanded over 35 years, starting on the African continent and developing more recently in Eastern and Western Europe, Asia, Pacific, North and South America.

In Europe, the Group is particularly strong in France, the UK, Spain, Italy, Poland, Bulgaria and Russia.

During 1995, Dynamco and SAUR International have carried out a feasibility study for water supply and sewerage for Daugavpils, the second city of Latvia. The ex-Eastern Bloc countries are regarded as particularly important areas in Dynamco's continued growth and development in Europe.

Active marketing on the continent during the last year has mainly involved Scandinavia, the Baltic countries, Poland and Bulgaria, but other countries on the continent will remain under close scrutiny for the future. □

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# Foreword



In a Community whose citizens are mobile, and in a Community where there is a commitment to a level playing field for business and industry, it is essential that we set standards for water quality at the European level, so that the environment may be protected and public health maintained across the 15 member countries.

At the same time, it is important that we should devise a system that has the flexibility to find solutions on implementation and enforcement within the European framework, but based on more local cultural and traditional characteristics.

The European Union's involvement in water policy is based on the recognition that we have a duty to protect natural resources, a duty to protect human health and a duty to ensure that the Community's competition policy is not violated by the existence of differing water quality standards in different member states.

We need a holistic approach to water quality and this requires a broad analysis of all aspects of water resource management from coastal zones to licences for groundwater abstraction, from agricultural effluent to urban waste water. This year, the Commission has come forward with proposals to update the major water quality directives and the European Parliament's Environment Committee has taken the initiative of holding a public hearing to examine the various proposals altogether. In this way, we can ensure that uniform high standards will be achieved for all water, be it bathing or drinking water, and that overall Community water policy forms a coherent body of legislation.

We are also concerned to ensure that responsibility for managing our common water resources is sensibly shared between different levels of government and other relevant bodies. The EU has its own role but so, also, do national governments, regional governments, local authorities and, in some cases, private enterprise. Deciding who is responsible for what action is important, not only to ensure effective implementation and enforcement of water legislation, but to ensure there is public confidence in the system and the legislation. If the public are unaware of where responsibility lies, this confidence will be lacking and the best intentions to provide the best quality water will be undermined as a result.

The most effective system for providing this accountability is one where decisions are taken on the basis of allocating responsibility to the level of competence where action can be taken most effectively. This will also ensure that cultural and legal variety across member states is preserved. This should not mean that such variations are used as an alibi for failures to implement or enforce legislation. Only if implementation and enforcement are taken seriously can the primary aims of European environment policy be achieved.

This book is an essential guide for industry, governmental bodies, non-governmental organisations and the general public. It provides a comprehensive list and description of the relevant organisations and individuals involved in all aspects of European water resource management. It is a valuable resource which should be consulted widely and indeed regularly by those hoping to have an influence in the many facets of water resources management.

Ken Collins MEP, Chairman,  
European Parliament's Committee on the Environment,  
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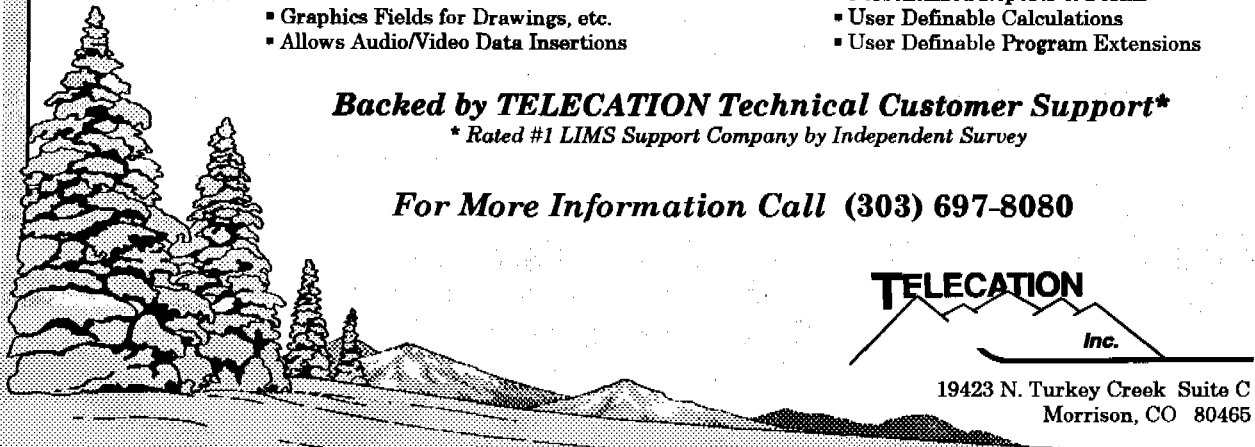
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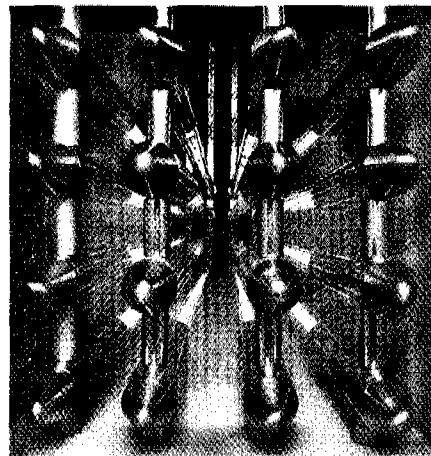
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No. sewage plants: 1

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Vol water supplied: 1.2\*  
No. reservoirs: 6  
No. sewage plants: 1

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Wasserwerk Feldkirch, A-6800 Feldkirch  
Tel +43 5522 21521

**Fellxdorf und Sollenau**  
Wasserwerk der Gemeinden Fellxdorf und Sollenau, A-2603 Felixdorf  
Tel +43 2628 2236

**Fischamend**  
Wasserwerk Fischamend, Am Damm 6, A-2401 Fischamend  
Tel +43 2232 236

**Fuerstenfeld**  
Wasserwerk Fuerstenfeld, Uferweg 19, A-8280 Fuerstenfeld  
Tel +43 3382 2552

**Gartenau**  
Wasserwerksgenossenschaft, Almhauptkanal Wehrstr. 6, A-5083 Gartenau-St Leonhard  
Tel +43 6246 2326

**Graz**  
Grazer Stadtwerke AG, Postfach 848, Andreas-Hofer-Platz 15, A-8010 Graz  
Tel +43 316 887-222  
Fax +43 316 887-786  
Direktor:  
**Dipl-Ing Helmut Nickl**  
Population: 250 000  
Vol water supplied: 18\*

No. reservoirs: 20  
Vol sewage treated: 0

**Groedig**  
Salzburger Stadtwerke, A-5082 Groedig  
Tel +43 6246 3219

**Hainburg**  
Städtisches Wasserwerk, Hauptplatz 23, A-2410 Hainburg an der Donau  
Tel +43 2165 3121

**Hallein**  
Wasserwerk Hallein, Schöndorferplatz 14, A-5400 Hallein  
Tel +43 6245 83322  
Fax +43 6245 83322-60  
Betriebsleiter:

**Ing Anton Holzer**  
Population: 19 047  
Vol water supplied: 3.54\*  
No. reservoirs: 4  
No. sewage plants: 0

**Hard**  
Wasserwerk Hard-Fussach, A-6971 Hard  
Tel +43 5574 77245  
Fax +43 5574 77245-6  
WW-Leiter:  
**Kurt Hagen**  
Population: 15 000  
Vol water supplied: 1\*  
No. reservoirs: 0  
Vol sewage treated: 1.2\*  
No. sewage plants: 1

**Herzogenburg**  
Wasserwerk der Stadtgemeinde Herzogenburg, Oberndorf an der Ebene, St Poeltner Str NB, A-3130 Herzogenburg

Tel +43 2782 3346

**Hoechst**  
Wasserwerk Hoechst, A-6973 Hoechst  
Tel +43 5578 5683

**Horn**  
Wasserwerk der Stadtgemeinde Horn, Doberndorfer Strasse, A-3580 Horn  
Tel +43 2982 2656  
Fax +43 2982 2656 22  
Direktor:

**Ing Otto Rint**  
Population: 8000  
Vol water supplied: 0.75\*  
No. reservoirs: 3  
Vol sewage treated: 1.2\*  
No. sewage plants: 1

**Imst**  
Stadtwerke Imst, Tirol, Malchbachgasse 1, A-6460 Imst  
Tel +43 5412 3324  
Fax +43 5412 3755  
Direktor:

**Mantl, Gebhart**  
Population: 7122  
Vol water supplied: 0.74\*  
No. reservoirs: 5  
Vol sewage treated: 1.4\*  
No. sewage plants: 1

**Innsbruck**  
Stadtwerke Innsbruck, Salurner Str 11, A-6010 Innsbruck  
Tel +43 0512 502 5400  
Fax +43 0512 502 5408  
Direktor:  
**Dipl-Ing Herwig Herbert**  
Population: 129 720  
Vol water supplied: 16\*  
No. reservoirs: 13

Vol sewage treated: 18\*  
No. sewage plants: 7

**Kapfenberg**  
Stadtwerke Kapfenberg, A-8605 Kapfenberg  
Tel +43 3862 23516  
Fax +43 3862 23516-238  
Obr Direktor:  
**Dipl-Ing Christian Wohlmuth**  
Population: 24 000  
Vol water supplied: 2.15\*  
No. reservoirs: 8

**Klagenfurt**  
Wasserwerk Klagenfurt, Pischeldorfer Strasse 31, A-9020 Klagenfurt  
Tel +43 463 55510-0  
Fax +43 463 55510-470  
Betriebsleiter:  
**Ing Kramer**  
Population: 87 000  
Vol water supplied: 8.86\*  
No. reservoirs: 23

**Krems**  
Wasserwerk der Stadt Krems, Dr Bertschinger-Str 13, A-3500 Krems  
Tel +43 2732 83144  
Fax +43 2732 831449  
Population: 23 000  
Vol water supplied: 3.1\*  
No. reservoirs: 14

**Kufstein**  
Stadtwerke Kufstein, Ob. Stadtpl. 15, A-6330 Kufstein  
Tel +43 5372 4807-0

**Lackendorf**  
Wasserverband Mittleres Burgenland, A-7321 Lackendorf  
Tel +43 2619 400

\*million m<sup>3</sup>/year

**Lambach**

Wasserwerk Lambach,  
Badgasse 19, A-4650  
Lambach  
Tel +43 7245 2348

**Langenlois**

Stadtgemeinde Langenlois,  
A-3550 Langenlois  
Tel +43 2734 2405

**Leibnitz**

Leibnitzerfeld  
Wasserversorgungs-GmbH,  
Wasserwerkstrasse 33,  
A-8430 Leibnitz  
Tel +43 3452 82522  
Fax +43 3452 86257  
Geschäftsführer:

**Ing Ultes**

Population: 80 000  
Vol water supplied: 160 l/s  
No. reservoirs: 30

**Leoben**

Stadtwerke Leoben,  
Kerpelystr. 21, A-8700  
Leoben

Tel +43 3842 23024

**Lienz**

Wasserwerk Lienz, Fanny  
Wibmer Pedit-Str 6, A-9900  
Lienz  
Tel +43 4852 2772-0

**Lustenau**

Marktgemeindeamt Lustenau,  
Rathausstrasse 1, A-6890  
Lustenau/Vorarlberg  
Tel +43 5577 8181-0  
Fax +43 5577 8181-80  
Direktor:  
**Michael Bösch**  
Population: 19 000  
Vol water supplied: 1.8\*  
No. reservoirs: 0

**Mariazell**

Stadtbetriebe Mariazell  
GesmbH, Wiener Str 19,  
A-8630 Mariazell  
Tel +43 3882 2546

**Moedling**

Wasserwerk der  
Stadtgemeinde Moedling,

Quellenstrasse 15,  
A-2340 Moedling  
Tel +43 2236 24233  
Fax +43 2236 242336  
Technischer Leiter:  
**Friedrich Panny**  
Population: 23 000  
Vol water supplied: 2.5\*  
No. reservoirs: 3  
No. sewage plants: 1

**Purkersdorf**

Wientalwasserwerk der Stadt  
Wien, An der Stadtheutte 3,  
A-3002 Purkersdorf  
Tel +43 2233 2223

**Salzburg**

Salzburger Stadtwerk,  
Strubergasse 21, A-5200  
Salzburg  
Tel +43 662 4480-0  
Fax +43 662 4480-2108  
Vorstandsdirektor:  
**DI Dr Jörn Kaniak**  
Vorstandsdirektor:  
**DI Günther Lurf**  
Direktor Wasserwerke:  
**DI Heinrich Gernedel**

Population: 150 000  
Vol water supplied: 12.4\*  
No. reservoirs: 2 large +  
several smaller

**Steyr**

Stadtwerke Steyr,  
Ennsstrasse 10, A-4400  
Steyr, Oberösterreich  
Tel +43 7252 899 200  
Fax +43 7252 899 299  
Direktor:  
**Ing Wolfgang Wein**  
Population: 52 000  
Vol water supplied: 3.6\*  
No. reservoirs: 6  
Vol sewage treated: 3.4\*  
No. sewage plants: 1

**Ternitz**

Wasserleitungsverband  
Ternitz und Umgebung,  
Pottschach, Ternitzer Str 4,  
A-2630 Ternitz  
Tel +43 2630 7305

**Villach**

Städtisches Gas- und  
Wasserwerk, Klagenfurter Str

66, A-9500 Villach  
Tel +43 4242 27516-0

**Wien (Vienna)**

Wasserwerk der Stadt Wien,  
Grabnergasse 4-6, A-1060  
Wien  
Tel +43 1 59959

**Wiener Neustadt  
(Vienna new town)**

Leitha-Fischa-  
Wasserwerksverein,  
Hauptplatz 1, A-2700 Wiener  
Neustadt  
Tel +43 2622 32228

**Wöllersdorf**

Grundwasserwerk  
Wöllersdorf der Stadt Wien,  
Feuerwerksanstalt Objekt 38,  
A-2752 Wöllersdorf  
Tel +43 2622 23641

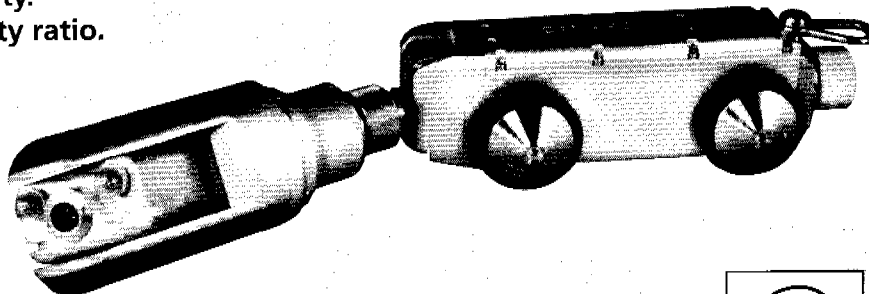
\*million m<sup>3</sup>/year

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Quality, life-span and operational safety are the priorities of the Campipe systems. More than 20 years experience has lead to a variety of equipments :

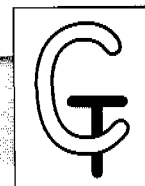
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**Government departments and regulating bodies**

**Ministerie van de Vlaamse Gemeenschap**

Aminal, Belliardstraat 14-18, B-1040 Brussel  
Tel +32 2 507 31 11  
Fax +32 2 507 67 05  
Director General:  
A Denteneer

**Ministerie van het Brusselse Gewest**

Trierstraat 49, B-1040 Brussel  
Tel +32 2 231 12 55  
Fax +32 2 230 88 15  
Eerste Adviseur: E Laurent

**Ministère de l'Environnement**

rue de la Loi 56, B-1040 Bruxelles  
Tel +32 2 238 2811

**Ministère de la Région Wallonne**

L'Espinois, Avenue Albert 1er 187, B-5000 Namur  
Tel +32 81 24 66 11  
Inspector General: J Binet

**Institutes and associations**

**Belgaqua**

(Belgian Federation of Water Suppliers), Chaussée de Waterloo 255, 5e étage, b 6, B-1060 Bruxelles

Tel +32 2 537 4302  
Fax +32 2 539 21 42  
President: A Desmed

**Institute of Hygiene and Epidemiology**

Ministry of Public Health and Environment, Juliette Wytsmanstraat 14, B-1050 Bruxelles  
Tel +32 2 642 5623  
Fax +32 2 642 5001  
Water Programme Chief:  
P Dehavay

**Water suppliers and sewage water treatment/disposal plant**

**Water suppliers**

**Antwerpen**

Intercommunale Vennootschap Antwerpse Waterwerken (AWW), Mechelsesteenweg 64, B-2018 Antwerpen  
Tel +32 3 238 7830  
Fax +32 3 237 9766  
Directeur Generaal!  
**Dhr ir G Merckx**  
Population: 1 000 000  
Vol water supplied: 151\*  
No. reservoirs: 19  
No. sewage plants: 4

Provinciale en Intercommunale Drinkwatermaatschappij der Provincie Antwerpen (PIDPA) cv, Desguinlei 246, B-2018 Antwerpen  
Tel +32 3 238 9840  
Fax +32 3 248 6395  
Directeur Generaal:  
**Jef Cells**  
Population: 1 007 123  
Vol water supplied: 68.7\*  
No. reservoirs: 61  
No. sewage plants: 11  
Beersel Gemeentebestuur Waterbedrijf Beersel, Hoogstraat 1, B-1650 Beersel  
Tel +32 2 378 0515  
Schepenen:  
**Dhr. J Mosselmans**  
Vol water supplied: 0.995\*

**Brabant Vlaams**  
Intercommunale voor Waterbedeling in Vlaams Brabant (managed by Aquinter SA), Gemeetehuis, B-1640 Sint-Genesius-Rode  
Tel +32 2 510 7457  
Fax +32 2 510 7444  
Voorzitter:  
**Dhr N Beke**  
Population: 220 000  
Vol water supplied: 10.4\*

**Brabant Wallon**  
Compagnie Intercommunale de la Distribution d'Eau du Haut Plateau du Brabant Wallon, rue Inchebroux 2,

B-1325 Chaumont-Gistoux  
Tel +32 10 688084  
Secrétaire:  
**G Deprez**  
Vol water supplied: 0.704\*

**Brabant Zuid-Oost**  
Intercommunale Watervoorzieningsmaatschappij voor Zuid-Oost-Brabant (IWZO), Ossenwegstraat 1 A, B-3440 Zoutleeuw  
Tel +32 11 78 2433  
Directeur:  
**Dhr. J Claes**  
Vol water supplied: 1.0\*

**Bredene (Ostend)**  
Electrabel, Exploitatiezetel Middenkust, Pr Elisabethlaan 47, B-8450 Bredene  
Tel +32 59 340411  
Fax +32 59 340467  
Manager:  
**Ir D Van Damme**  
Population: 30 000  
Vol water supplied: 4.1\*  
No. reservoirs: 3

**Bruxelles**  
Compagnie Intercommunale Bruxelloise des Eaux (CIBE)/Brusselse Intercommunale Watermaatschappij (BIWM), rue aux Laines 70, B-1000 Bruxelles  
Tel +32 2 518 8111  
Fax +32 2 518 8306  
Directeur Général:  
**A Desmed**  
Population: 2 100 000  
Vol water supplied: 139\*  
No. reservoirs: 12

Intercommunale Bruxelloise de Distribution d'Eau (IBDE)/Brusselse Intercommunale voor Waterdistributie (BIWD), rue aux Laines 70, B-1000 Bruxelles  
Tel +32 2 511 9570  
Fax +32 2 518 8306  
Président du Conseil d'Admin.:  
**C D'Hoogh**  
Population: 949 301  
Vol water supplied: 65.7\*  
No. reservoirs: 0

Vlaamse Maatschappij voor Watervoorziening (VMW), Trierstraat 11-21, B-1040 Brussel  
Tel +32 2 238 9411  
Fax +32 2 230 9798  
Directeur Generaal:  
**Dr S Beernaert**  
Population: 2 500 000  
Vol water supplied: 134\*  
No. reservoirs: 155  
No. sewage plants: 81

**Diest**  
Stedelijk Waterbedrijf Stad Diest, Grote Markt 1, B-3290 Diest  
Tel +32 13 31 2121  
Secretaris:  
**Dhr. R Timmermans**  
Vol water supplied: 0.529\*

**Gent**  
Watervoorzieningsbedrijf Stad Gent, Bornastraat 11, B-9000 Gent  
Tel +32 91 35 9811  
Hoofd Exploitatiezetel Gent:  
**Dhr. J L Martens**  
Vol water supplied: 13.8\*

**Hoeilaart**  
Waterbedrijf Gemeente Hoeilaart, Ruusbroecpark, B-1560 Hoeilaart  
Tel +32 2 657 9050  
Verantwoordelijke:  
**Dhr. de Witte**  
Vol water supplied: 0.552\*

**La Calamine**  
Regie des Eaux de la Commune de La Calamine, Maison Communale, rue de l'Eglise 31, B-4720 La Calamine (Neu-Moresnet)  
Tel +32 87 65 9767  
Fax +32 87 65 7484  
Responsable:  
**P Mennicken**  
Population: 10 000  
Vol water supplied: 0.56\*  
No. reservoirs: 2  
No. sewage plants: 2

**Limburg**  
Vereniging van Limburgse Waterbedrijven (VLW),

Groenplein, Stadhuis, B-3500 Hasselt  
Tel +32 11 22 7782  
Voorzitter:  
**Dhr. R Onkelinx**  
Vol water supplied: 6.9\*

**Namur**  
Association Intercommunale des Eaux du Nord de la Province de Namur (AIENPN), Château d'Eau, rue de Vedrin, B-5080 Emines  
Tel +32 81 21 2206  
Directeur:  
**A Botilde**  
Population: 8 136  
Vol water supplied: 0.34\*  
No. reservoirs: 1

**Oost-Vlaanderen**  
Intercommunale voor Watervoorziening in Oost-Vlaanderen (managed by Aquinter SA), Franzkurtnes Straat, B-9200 Dandesmonde  
Tel +32 52 22 55 75  
Fax +32 52 22 56 26  
Voorzitter:  
**Dhr M Dierick**  
Population: 56 000  
Vol water supplied: 2.5\*

**Oudenaarde**  
Regie Waterdienst Stad Oudenaarde, Tussenmuren 17, B-9700 Oudenaarde  
Tel +32 55 31 4601  
Fax +32 55 30 1345  
Atgevaardigde-Schepenen:  
**Dhr Peter Simoens**  
Population: 12 677  
Vol water supplied: 0.80\*  
No. reservoirs: 3

**Verviers**  
Société Wallonne des Distributions d'Eau, rue de la Concorde 41, B-4800 Verviers  
Tel +32 87 342 811  
Fax +32 87 342 800  
Directeur Général:  
**Marc Deconinck**  
Population: 1 900 000  
Vol water supplied: 147\*  
No. reservoirs: 882

**Veurne-Ambacht**  
Intercommunale Waterleidingsmaatschappij van Veurne-Ambacht (IWWA), Doornpanne 1, B-8670 Koksijde  
Tel +32 58 52 1555  
Fax +32 58 52 1604  
Directeur Generaal:  
**Dhr Ing F Vanlerberghe**  
Population: 50 000 (winter), 250 000 (summer)  
Vol water supplied: 5.5\*  
No. reservoirs: 6

**Vilvoorde**  
Bedrijf voor Watervoorziening Stad Vilvoorde, Rondeweg 48, B-1800 Vilvoorde  
Tel +32 2 251 2070  
Fax +32 2 252 3103  
Directeur:  
**Dhr Indigne**  
Population: 30 000  
Vol water supplied: 2.2\*  
No. reservoirs: 3

**Vlaanderen**  
Tussengemeentelijke Maatschappij der Vlaanderen voor Waterbedeling (TMVW), Stropkaai 14, B-9000 Gent  
Tel +32 92 40 0211  
Fax +32 92 22 9111  
Directeur Generaal:  
**Dr Jr Ch Demaester**  
Population: 1 400 000  
Vol water supplied: 80\*  
No. reservoirs: 25

**Walloon Region**  
Association Régionale Wallonne de l'Eau (Aquawal), Chaussée de Lodelinsart 325, B-6060 Gilly (Aquawal is a group of 20 companies in the Walloon region)  
Tel +32 71 420290  
Fax +32 72 423560  
Président:  
**S Cokaiko**

\*million m<sup>3</sup>/year

## Sewage water treatment/ disposal plant

### AIDE

(Association Intercomm. pour le Démergem. et l'Épuration des Communes de la Province de Liège), Liège  
Tel +32 41 33 7860  
Fax +32 41 35 6349  
Directeur Général:  
**L Wilmotte**  
Population: 250 000  
Vol sewage treated: 9\*  
No. sewage plants: 30

### IBW

rue de la Religion 10, B-1400 Nivelles  
Tel +32 67 21 7111  
Fax +32 67 21 6928  
Directeur Général:

### C Pasture

Population: 340 000  
Vol sewage treated: 20\*  
No. sewage plants: 16

### IDEA (Intercommunale de Développement Économique et d'Aménagement de la Région Mons-Borinage-Centre)

rue de Nimy 53, B-7000 Mons  
Tel +32 65 66 5701  
Fax +32 65 66 5709  
Technical Head:

### Alain Tabart

Vol water supplied: 6.37\*  
No. reservoirs: 4  
Vol sewage treated: 21.8\*  
No. sewage plants: 7

### Idelux-Aive

Avenue Nothomb 8, B-6700 Arlon  
Tel +32 63 22 0484  
Directeur:

### Bernard Antoine

Vol sewage treated: 0.180\*  
No. sewage plants: 50

### IEGSP

Bld de l'Yser 44, B-6000 Charleroi  
Tel +32 71 32 2259  
Adm Directeur Général:  
**M Sohet**

### IGRETEC

Boulevard Mayence 1, B-6000 Charleroi  
Tel +32 71 27 2811  
Fax +32 71 33 4236  
Administrateur-Gérant:

### G Vaniekaut

Directeur:  
**F Leroy**  
Population: 500 000  
Vol water supplied: 12.3 (total)\*

No. reservoirs: 25  
No. sewage plants: 5

### IPALLE(Intercommunale de Propreté Publique)

14 rue des Corriers, B-7500 Tournai  
Tel +32 69 21 6754  
Fax +32 69 21 6757

Directeur Général:

### Jean Evrard

Population: 320 000  
Vol sewage treated: 4.84\*  
No. sewage plants: 16

### Vlaamse Milieu

**Maatschappij Administratief Centrum,**  
Graanmarkt 2, B-9300 Aalst  
Tel +32 53 78 6129  
Fax +32 53 71 1078

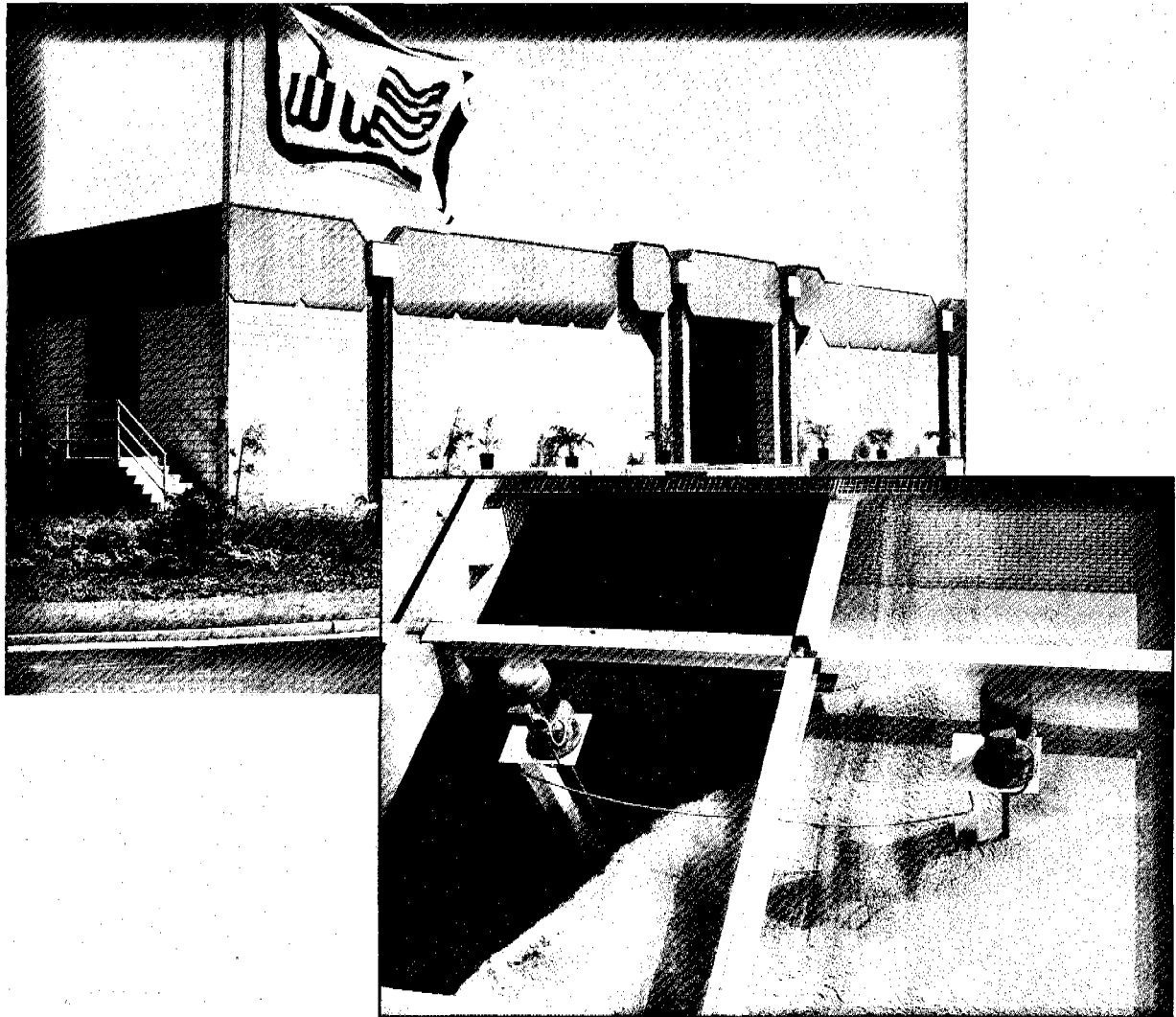
Inspecteur-Generaal:  
**M de Roeck**

No. sewage plants: 115



# ALGOFLOT®

the adequate technology for algae removal based on dissolved air flotation



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**Antwerpse Waterwerken**  
Mechelsesteenweg 64  
B 2018 Antwerpen - Belgium

☎ +32 3 244 0500 Fax +32 3 244 0599



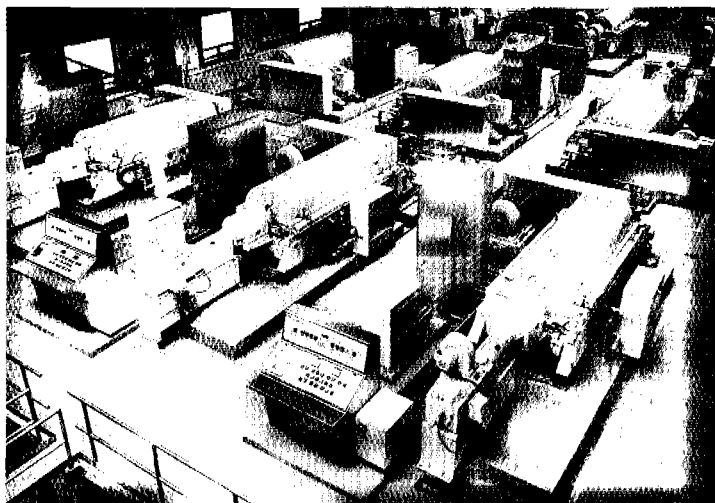
# Separation technology for cost-efficient sludge management



Alfa Laval offers a full line of separation systems and equipment for dewatering and thickening of sludges from waste water treatment plants and potable water processing.

Massive quantities of waste products from treatment plants and the disposal of these products creates its own problems. Because of these increasing quantities, and the effects on the environment cost-efficient waste water management is crucial.

Alfa Laval has long experience in process techniques designed to reduce waste volumes so that they can be disposed of in an efficient manner.



Installation in a midwest american city

## Decanters in waste water treatment plants

The dewatering decanters offered by Alfa Laval constitute the most advanced and complete range of equipment offered by any company in the world.

Decanters available for waste water applications include:

- Dewatering of sludge with polymer addition

- Thickening of waste activated sludge without polymer addition
- Machines for both dewatering and thickening
- Dewatering decanters for extra high dry solids (DS) sludge

Options includes automation for unattended operation, delivery of pumps, piping, poly-electrolyte systems, and sludge handling equipment.



Installation in Germany.

### Alfa Laval Separation A/S Environmental Engineering

Maskinvej 5, DK-2860 Søborg, Denmark

Telephone: +45 31 67 03 11

Telefax: +45 31 67 21 06



**Government departments and regulating bodies**

**Miljø og Energi ministeriet**  
(Ministry of the Environment and Energy), Højbro Plads 4, DK-1200 København  
Tel +45 33 92 76 00  
Fax +45 33 32 22 27  
Minister: Svend Auken

**Miljøkontrollen**  
(Agency of Environmental Protection, City of Copenhagen), Flaesketorvet

68, DK-1711 København V  
Tel +45 33 66 58 00  
Fax +45 33 66 71 33  
Director: Ib Larsen

**Institutes and associations**

**Dansk Vandværkeres Forening**  
(Danish Water Supply Association), Vilh Becksvæg 60, DK 8260 Viby J  
Tel +45 86 112333  
Fax +45 86 117939  
Director: Anders Bækgaard

**Fællesrepræsentationen for Private Vandværker i Danmark**

(The Joint Organisation of Private Waterworks in Denmark), Solrod Center 22C, DK 2680 Solrod Strand  
Tel +45 53 144242  
Fax +45 53 146776  
Managing Director: NEA Hörup

Tel +45 45 933908  
Fax +45 45 932850  
Head of Institute: Jens Chr Tjell

**Technical University of Denmark**

Dept of Environmental Engineering, Building 115, DK-2800 Lyngby

**VKI Water Quality Institute**

Agern Allé 11, DK-2970 Hørsholm. (Regional Office: Gustav Wieds Vj 10, DK-8000 Aarhus C, Tel +45 86 20 20 11, Fax +45 86 19 75 11)  
Tel +45 42 86 52 11  
Fax +45 42 86 72 73  
Managing Dir - Head Office (Hørsholm): Torkil Jønch-Clausen

**Water suppliers and sewage water treatment/disposal plant****County Councils**

**Århus Amt**  
Lyseng Allé 1, 8270 Højbjerg  
Tel +45 89 44 66 66  
Fax +45 89 44 69 82  
Principal Officer:  
**Jytte Heslop**  
Population: 600 000  
Vol water supplied: 100\*  
Vol sewage treated: 100\*  
No. sewage plants: 200

**Bornholms Amt**  
Østre Ringvej 1, 3700 Rønne  
Tel +45 56 95 21 23  
Fax +45 56 95 21 42  
Head of environmental division:  
**Jørgen Jespersen**  
Population: 45 000  
Vol water supplied: 5\*  
No. reservoirs: 15  
Vol sewage treated: 4\*  
No. sewage plants: 8

**Frederiksborg Amt**  
Amtsgården, Kongens Vænge, 3400 Hillerød  
Tel +45 42 26 66 00  
Fax +45 42 26 37 13  
Forvaltningschef:  
**Finn Hansen**  
Population: 345 000  
Vol water supplied: 57\*  
Vol sewage treated: 46\*  
No. sewage plants: 60

**Fyns Amt**  
Amtsgården, Ørbækvej 100, 5220 Odense Sø  
Tel +45 66 15 94 00  
Fax +45 66 15 45 59  
Head of Division:  
**Harley B Madsen**  
Population: 460 000  
Vol water supplied: 67\*  
Vol sewage treated: 94\*  
No. sewage plants: 145

**Københavns Amt**  
Stationsparken 27, 2600 Glostrup  
Tel +45 43 22 22 22  
Fax +45 43 22 28 99  
Forvaltningschef:  
**Bent Høj Jensen**  
Population: 604 762  
Vol water supplied: 49\*  
Vol sewage treated: 60\*

No. sewage plants: 11

**Nordjyllands Amt**  
Forvaltningen for Teknik og Miljø, Niels Bohrs Vej 30, Postbox 8300, 9220 Ålborg Øst  
Tel +45 96 35 10 00  
Fax +45 98 15 65 57  
Teknisk Direktør:  
**Jørgen Rilsøger**  
Population: 486 993  
Vol water supplied: 129.6\*  
No. sewage plants: 125

**Ribe Amt**  
Amtsgården, Sorsigvej 35, 6780 Ribe  
Tel +45 75 42 42 00  
Fax +45 75 42 05 68  
Director:  
**Steen Salomonsen**  
Population: 220 721  
Vol water supplied: 51\*  
Vol sewage treated: 40\*  
No. sewage plants: 77

**Ringkjøbing Amt**  
Damstrædet 2, 6950 Ringkøbing  
Tel +45 97 32 08 66  
Forvaltningschef:  
Knud Birkegaard

**Roskilde Amt**  
Køgevej 80, 4000 Roskilde  
Tel +45 46 32 32 32  
Fax +45 46 32 47 87  
Forvaltningschef:  
**Hans Chr Olsen**  
Population: 222 604  
Vol water supplied: 50\*  
No. reservoirs: 1-3  
Vol sewage treated: 30\*  
No. sewage plants: 43

**Storstrøms Amt**  
Parkvej 37, 4800 Nykøbing F  
Tel +45 54 82 32 32  
Fax +45 54 82 21 71  
Teknisk Direktør:  
**Svend W. Jensen**  
Population: 250 000  
Vol water supplied: 17\*  
Vol sewage treated: 25\*  
No. sewage plants: 270

**Sønderjyllands Amt**  
Jomfrustien 2, 6270 Tønder  
Tel +45 74 33 50 50  
Fax +45 74 33 50 01

Head of Wastewater Dept:  
**Henrik G Jørgensen**  
Head of Groundwater Dept:  
**Poul Frederik Christensen**  
Population: 250 000  
Vol water supplied: 30\*  
No. reservoirs: 235 (groundwater works)  
Vol sewage treated: 38\*  
No. sewage plants: 225

**Vejle Amt**  
Damhaven 12, 7100 Vejle  
Tel +45 75 83 53 33  
Fax +45 75 83 55 71  
Forvaltningschef:  
**Egon Dall**  
Population: 332 207  
Vol water supplied: 53\*  
No. sewage plants: 95

**Vestsjællands Amt**  
Alléen 15, 4180 Sorø  
Tel +45 57 87 25 33  
Fax +45 57 87 28 00  
(Note: administrative organisation. The figures below relate to permits given to water and sewage works)  
Miljøchef:  
**Jørgen Hübertz**  
Population: 286 000  
Vol water supplied: 44\*  
No. reservoirs: 3  
Vol sewage treated: 44\*  
No. sewage plants: 168

**Viborg Amt**  
Skottenborg 26, 8800 Viborg  
Tel +45 86 62 33 00  
Forvaltningschef:  
**Uffe Holm Christensen**

**Local Councils**

**Aakirkeby Kommune**  
Ravnsgade 5, 3720 Åkirkeby  
Tel +45 56 97 47 47  
Fax +45 56 97 56 58  
Forvaltningschef:  
**Jan Harvest**  
Population: 7000  
Vol water supplied: 0.6\*  
No. reservoirs: 6  
Vol sewage treated: 1\*  
No. sewage plants: 4

**Aalborg Kommune**  
Vesterbro 14, 9000 Ålborg  
Tel +45 99 31 21 00

Fax +45 98 11 42 46  
City Engineer:  
**Kurt Markworth**  
Population: 185 000  
Vol water supplied: 14.5\*  
No. reservoirs: 46  
Vol sewage treated: 25.7\*  
No. sewage plants: 15

**Aars Kommune**  
Himmerlandsgade 27, 9600 Års  
Tel +45 98 62 12 11  
Fax +45 98 62 20 70  
Afdelingsingeniør:  
**Bent Skærlund**  
Population: 10 000  
Vol water supplied: 1.7\*  
Vol sewage treated: 1.7\*  
No. sewage plants: 2

**Ærøskøbing Kommune**  
Statene 2, 5970 Ærøskøbing  
Tel +45 62 52 11 26  
Fax +45 62 52 15 26  
Forvaltningschef:  
**Bent Svane**  
Population: 4153  
Vol water supplied: 0.33\*  
No. reservoirs: 6  
Vol sewage treated: 0.69\*  
No. sewage plants: 2

**Allerød Kommune**  
Rådhusvej 1, 3450 Allerød  
Tel +45 48 10 01 00  
Fax +45 48 14 02 08  
Technical Director:  
**Anders Bille**  
Population: 23 000  
Vol water supplied: 2.13\*  
No. reservoirs: 11  
Vol sewage treated: 3.6\*  
No. sewage plants: 3

**Århus Kommune**  
Orla Lehmanns Allé 3, postboks 539, 8100 Århus C  
Tel +45 89 40 44 33  
Fax +45 89 40 44 40  
Chief City Engineer:  
**Michael R Jacobsen**  
Population: 270 000  
Vol water supplied: 22\*  
No. reservoirs: 10  
Vol sewage treated: 20\*  
No. sewage plants: 19

**Ballerup Kommune**  
Hold-an Vej 7, 2750 Ballerup  
Tel +45 44 77 20 00

Fax +45 44 77 27 17  
Engineer:  
**Sven Møller**  
Population: 55 000  
Vol water supplied: 4.5\*  
Vol sewage treated: 2.7\*  
No. sewage plants: 1

**Brøndby Kommune**  
Park Alle 160, 2605 Brøndby  
Tel +45 43 28 28 28  
Fax +45 43 28 24 50  
Forvaltningschef:  
**Vagn Tovgaard**  
Population: 33 700  
Vol water supplied: 2.6\*  
No. reservoirs: 17  
Vol sewage treated: 2.6\*  
No. sewage plants: 1 (part)

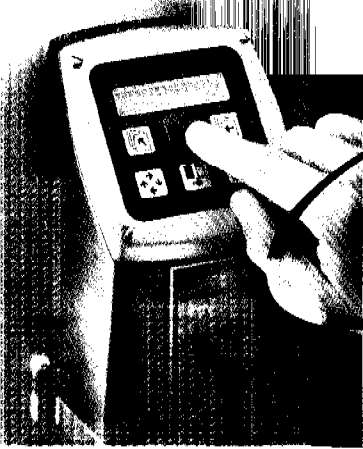
**Dragør Kommune**  
Stationsvej 5, 2791 Dragør  
Tel +45 32 89 01 00  
Fax +45 32 53 06 48  
Områdeschef:  
**Flemming Borch**  
Population: 12 400  
Vol water supplied: 0.8\*  
No. reservoirs: 2  
Vol sewage treated: 2.3\*  
No. sewage plants: 1

**Fanø Kommune**  
Skolevej 5-7, 6720 Fanø  
Tel +45 75 16 31 00  
Fax +45 75 16 29 81  
Ingeniør:  
**Hanne Kristensen**  
Population: 3800  
Vol water supplied: 0.5\*  
Vol sewage treated: 0.5\*

**Farum Kommune**  
Frederiksborgvej 3, 3520 Farum  
Tel +45 42 95 06 01  
Fax +45 42 95 28 33  
Teknisk Direktør:  
**Mogens Norup Thomsen**  
Population: 30 000  
Vol water supplied: 1.4\*  
No. reservoirs: 10  
Vol sewage treated: 1.8\*  
No. sewage plants: 1

**Fjends Kommune**  
Iglsovej 5, 7850 Stoholm Jyll  
Tel +45 97 54 14 22  
Fax +45 97 54 10 69  
Bygningskonstruktør:  
**Harry Frandsen**

\*million m<sup>3</sup>/year



# Simply MORE CONVENIENT

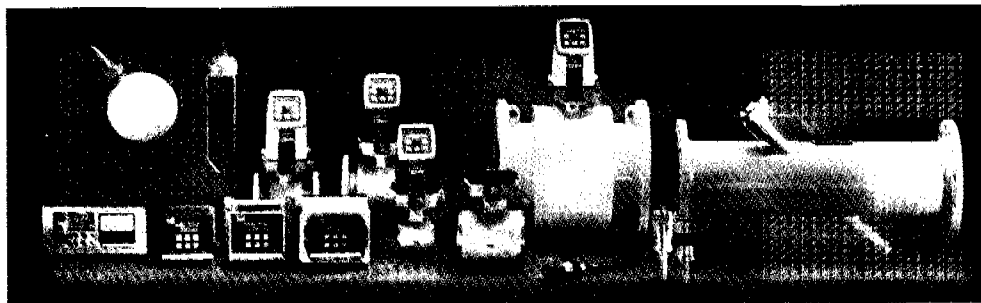
At Danfoss we're not satisfied making accurate flowmeters. Our real goal is to make accurate flowmetering easy. That's why we've refined our flowmeters to the point where non-technical personnel can operate and, if need be, even replace them.

For instance, let's say you want to customize one of our meter settings. The signal processor can be removed from the sensor simply by loosening two screws. It could be brought off-site to your office where a series of uncomplicated menus would help you make the correct adjustments. Once your

adjustments are made just screw the signal processor back onto the sensor and walk away. All the meter's electronics are automatically re-calibrated to your new specifications.

And once you've seen one Danfoss signal processor you've seen them all. That's because all our flowmeters use the same signal processor technology. Once you are familiar with one, you'll feel right at home with the rest.

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Population: 8100  
Vol water supplied: 1.06\*  
No. reservoirs: 15  
Vol sewage treated: 0.08\*

#### Fredensborg-humleb--aek Kommune

Tinghusvej 6, 3480  
Fredensborg  
Tel +45 42 28 14 01  
Fax +45 42 28 32 66  
Forvaltningschef:

#### Ralph Kapper Hansen

Population: 18 000  
Vol water supplied: 1.2\*  
No. reservoirs: 5  
Vol sewage treated: 3\*  
No. sewage plants: 4

#### Fredericia Kommune

Gothersgade 20, 7000  
Fredericia  
Tel +45 79 21 21  
Fax +45 79 21 26 91  
Teknisk Direktør:

#### Jørgen Nepper-Christensen

Population: 46 000  
Vol water supplied: 7.4\*  
No. reservoirs: 10  
Vol sewage treated: 11.6\*  
No. sewage plants: 4

#### Frederiksberg Kommune

Frederiksberg Rådhus, 2000  
Frederiksberg  
Tel +45 31 19 21 21  
Fax +45 38 88 10 04  
Forvaltningschef:  
Preben Kolringen  
Population: 85 000  
Vol water supplied: 7.5\*  
Vol sewage treated: 7.4\*  
No. sewage plants: 1

#### Frederikshavn Kommune

Rådhuset, Rådhus Alle 100,  
9900 Frederikshavn  
Tel +45 98 42 82 00  
Fax +45 98 42 83 80  
Ingeniør:  
Tage Sønderby  
Population: 35 000  
Vol water supplied: 3.3\*  
No. reservoirs: 5  
No. sewage plants: 2

#### Gentofte Kommune

Bernstorffsvej 161, 2920  
Charlottenlund  
Tel +45 31 63 21 21  
Fax +45 31 63 06 50  
Vice Manager:  
E Tønne Andersen  
Population: 180 000  
Vol water supplied: 12\*  
No. reservoirs: 5

#### Gjern Kommune

Søndergade 54, 8883 Gjern  
Tel +45 86 87 52 66  
Fax +45 86 87 57 09  
Forvaltningschef:  
Konstitueret: Knud  
Pedersen  
Population: 7321  
No. reservoirs: 15  
Vol sewage treated: 0.3\*  
No. sewage plants: 7

#### Gladsaxe Kommune

Rådhus Allee, 2860 Søborg  
Tel +45 39 66 33 66  
Fax +45 39 66 33 95  
Afd ingeniør:  
John Jensby  
Population: 60 000  
Vol water supplied: 5.5\*  
No. reservoirs: 1  
No. sewage plants: 2

#### Gørlev Kommune

Kirkevangen 11 B, 4281  
Gørlev  
Tel +45 58 85 56 11  
Fax +45 58 85 62 74  
Afd ingeniør:

#### Sten Mundt Hansen

Population: 5888  
No. reservoirs: 6  
Vol sewage treated: 2.2\*  
No. sewage plants: 3

#### Græsted-gilleleje Kommune

Esrum Hovedgade 17, 3230  
Græsted  
Tel +45 48 38 85 46  
Fax +45 48 38 85 54  
Forvaltningschef:

#### Vacant

Population: 25 000 (total)  
Vol water supplied: 1.2\*  
No. reservoirs: 13  
Vol sewage treated: 1\*  
No. sewage plants: 6

#### Greve Kommune

Holmeagervej 2, 2670 Greve  
Tel +45 43 97 97 97  
Fax +45 43 97 90 94  
Forvaltningschef:  
Gert Pedersen  
Population: 47 000  
Vol water supplied: 3.1\*  
Vol sewage treated: 6.6\*

#### Gundsø Kommune

Sognevej 50, Postboks 1055,  
4000 Roskilde  
Tel +45 46 73 13 13  
Fax +45 42 38 20 58  
Forvaltningschef:  
Jørgen Agger  
Population: 13 000  
Vol water supplied: 1.2\*  
Vol sewage treated: 1.6\*  
No. sewage plants: 2

#### Hals Kommune

Borgergade 39, 9362  
Gandrup  
Tel +45 99 54 99 99  
Fax +45 99 54 99 00  
Technical Chief:  
Anders Pinstrup  
Population: 11 000  
Vol water supplied: 1.4\*  
No. reservoirs: 12  
Vol sewage treated: 0.9-1\*  
No. sewage plants: 1

#### Hasle Kommune

Toftelunden 1, 3790 Hasle  
Tel +45 56 96 40 93  
Fax +45 56 96 49 73  
Forvaltningschef:

#### Poul Kyhn

Population: 2 000 000  
Vol water supplied: 0.47\*  
No. reservoirs: 3  
No. sewage plants: 3

#### Helle Kommune

Toften 2, 6818 Årre  
Tel +45 75 19 22 00  
Fax +45 75 19 25 56  
Afdelpugsleder:

#### N Gregersen

Population: 8500  
Vol water supplied: All water  
supplied by private  
organisation)  
Vol sewage treated: 0.9\*  
No. sewage plants: 8

#### Helsingør Kommune

Mørdrupvej 15, 3060  
Espergærde  
Tel +45 49 21 13 00  
Fax +45 42 22 20 77  
Teknisk Direktør:

#### Peter Clausen

Population: 52824  
Vol water supplied: 4.07\*  
No. reservoirs: 2  
Vol sewage treated: 7.8\*  
No. sewage plants: 6

#### Herlev Kommune

Herlev Bygade 90, 2730  
Herlev  
Tel +45 44 94 06 33  
Fax +45 42 91 38 39  
Forvaltningschef:

#### Ib Skovgaard

Population: 27 000  
Vol water supplied: 2.5\*

#### Hjørring Kommune

Norregade 2, 9800 Hjørring  
Tel +45 99 23 23 23  
Fax +45 99 23 24 99  
Sectional Engineer:  
Jon E Lemming  
Population: 26 890  
Vol water supplied: 2.5\*  
No. reservoirs: 24  
Vol sewage treated: 3.4\*  
No. sewage plants: 6

#### Hobro Kommune

Nordre Kajgade 1, 9500  
Hobro  
Tel +45 98 52 12 00  
Fax +45 98 51 16 38  
Forvaltningschef:

#### Per Graversen

Population: 1400  
Vol water supplied: 1.5\*  
No. reservoirs: 7  
Vol sewage treated: 3.5\*  
No. sewage plants: 1

#### Høje-taastrup Kommune

Bygaden 2, 2630 Tåstrup  
Tel +45 42 52 31 33  
Fax +45 43 71 37 10  
Forvaltningschef:  
Børge Larsen  
Population: 38 000  
Vol water supplied: 2.8\*  
No. sewage plants: 2

#### Holbæk Kommune

Teknisk Forvaltning,  
Jernbanevej 6, 4300 Holbæk  
Tel +45 53 43 93 11  
Fax +45 53 43 97 10  
Sektionsleder:  
Ole Andersen  
Population: 22 000  
Vol water supplied: 2\*  
No. reservoirs: 4  
Vol sewage treated: 2\*  
No. sewage plants: 1

#### Holeby Kommune

Toftevej 1, 4960 Holeby  
Tel +45 53 90 60 56  
Fax +45 53 90 60 10  
Contact:  
Gitte Andersen  
Contact:  
Mogens Mygind  
Population: 4000  
Vol water supplied: 0.5\*  
Vol sewage treated: 0.4\*  
No. sewage plants: 9

#### Holstebro Kommune

Rådhuset, 7500 Holstebro  
Tel +45 97 41 12 00  
Fax +45 97 41 33 71  
Forvaltningschef:  
Jørgen Udby  
Population: 39 000  
Vol water supplied: 4.5\*  
No. reservoirs: 7  
Vol sewage treated: 6.5\*  
No. sewage plants: 1

#### Hørsholm Kommune

Adalsparkvej Nr 2, 2970  
Hørsholm  
Tel +45 45 17 75 75  
Fax +45 45 76 01 14  
Forvaltningschef:  
Hanne Jespersen  
Population: 23 500  
Vol water supplied: 1.7\*  
No. reservoirs: 1  
Vol sewage treated: 5.0\*  
No. sewage plants: 1

#### Hvidovre Kommune

Hvidovrevej 278, 2650  
Hvidovre  
Tel +45 36 39 35 00  
Fax +45 36 39 36 58  
Afd.ingeniør:  
Carsten Raad Petersen  
Vol water supplied: 4\*  
Vol sewage treated: 4\*  
No. sewage plants: 2

#### Ishøj Kommune

Ishøj Store Torv 20, 2635  
Ishøj  
Tel +45 43 57 74 75  
Fax +45 43 57 74 80  
Forvaltningschef:  
H. Egholm Jensen  
Population: 21 000  
Vol water supplied: 1.5\*  
Vol sewage treated: 1.5\*

#### Juelseminde Kommune

Rådhuset, Tofteskovvej 4,  
7130 Juelseminde  
Tel +45 79 83 30 00  
Fax +45 75 69 37 72  
Teknisk Chef:  
Tom Laursen

#### Københavns Kommune

Miljøkontrollen, Stormgade  
20, 1555 København V  
Tel +45 33 15 38 00  
Forvaltningschef:

#### Ib Larsen

#### Københavns Kommune

Copenhagen Water Supply,  
Studiestraede 54, Postbox  
372, København V  
Tel +45 33 42 52 62  
Fax +45 33 42 59 10  
Managing Director:  
Gert Fischer  
Population: 1 000 000  
Vol water supplied: 67\*  
No. reservoirs: 2

#### Kolding Kommune

Teknisk Forvaltning,  
Ålegården 2, 6000 Kolding  
Tel +45 75 50 15 00  
Fax +45 75 50 84 25  
Forvaltningschef/Technical  
Director:  
H J Bøgesø  
Vandforsyningschef/Water  
supply mgr:  
J S Bach  
Population: 60 000  
Vol water supplied: 5.6 (total)\*  
No. reservoirs: 21  
Vol sewage treated: 11\*  
No. sewage plants: 7

#### Korsør Kommune

Rådhuset, 4220 Korsør  
Tel +45 53 57 08 00  
Fax +45 53 57 11 41  
Forvaltningschef:  
Kai Lauridsen  
Population: 20 000  
No. reservoirs: 4  
No. sewage plants: 4

#### Løgstør Kommune

Torvegade 15, PO Box 208,  
9670 Løgstør  
Tel +45 99 66 60 00  
Fax +45 98 67 35 37  
Ingeniør:  
Poul Helledi  
Population: 10 000  
Vol water supplied: 1\*  
No. reservoirs: 10  
Vol sewage treated: 1\*  
No. sewage plants: 2

#### Lyngby-taarbæk Kommune

Rådhuset, 2800 Lyngby  
Tel +45 45 87 30 00  
Fax +45 45 87 28 32  
Forvaltningschef:  
Tarquini Mårtensson  
Population: 50 000  
Vol water supplied: 4\*  
No. reservoirs: 28  
Vol sewage treated: 12\*  
No. sewage plants: 1

#### Nakskov Kommune

Axeltorvet, 4900 Nakskov  
Tel +45 54 95 12 66  
Fax +45 54 95 03 68  
Technical Director:  
Tonny Pedersen  
Population: 16 000  
Vol water supplied: 1\*  
No. reservoirs: 4  
Vol sewage treated: 2\*  
No. sewage plants: 1

#### Nexø Kommune

Møllevænget 1, 3730 Nexsø  
Tel +45 56 49 30 00  
Fax +45 56 49 41 70  
Afd leder, bio:  
Torben Jørgensen  
Population: 9000  
Vol water supplied: 1\*  
Vol sewage treated: 1\*  
No. sewage plants: 3

#### Nyborg Kommune

Torvet 7, 5800 Nyborg  
Tel +45 65 31 19 00  
Fax +45 65 31 26 17  
Forvaltningschef:  
Peter Dansholm  
Population: 50 000  
Vol water supplied: 2.8\*  
Vol sewage treated: 3.8\*  
No. sewage plants: 1

#### Nykøbing-rørvig Kommune

Vesterlyngvej 8, 4500  
Nykøbing sj  
Tel +45 59 98 01 40  
Fax +45 59 98 01 59  
Principal Officer:  
Hans Lambek  
Population: 7100  
Vol water supplied: 1\*  
No. reservoirs: 3  
Vol sewage treated: 1.8\*  
No. sewage plants: 2

#### Næstved Kommune

Brogade 2, 4700 Næstved  
Tel +45 53 73 99 00  
Fax +45 53 73 21 85  
Teknisk Direktør:  
Erik Kryger Kaas  
Population: 40 000  
Vol water supplied: 4\*  
No. reservoirs: 2  
Vol sewage treated: 3\*  
No. sewage plants: 3

#### Randers Kommunale

værker  
Agerskallet 7, 8900 Randers  
Tel +45 86 42 48 11  
Fax +45 86 41 30 70  
Driftsingeniør:

\*million m<sup>3</sup>/year

**Kaj Eriksen**

Population: 42 000  
Vol water supplied: 4\*  
No. reservoirs: 5  
Vol sewage treated: 2\*  
No. sewage plants: 3

**Ringsted Kommune**

Ole Hansens Vej 8, 4100  
Ringsted  
Tel +45 53 61 20 50  
Fax +45 57 67 15 69  
Teknisk Direktør/Tech  
Director:  
**Jens Sparre**  
Population: 28 850  
Vol water supplied: 5\*  
No. reservoirs: 9  
Vol sewage treated: 4.8\*  
No. sewage plants: 6

**Rødovre Kommune**

Rødovre Parkvej 150, 2610  
Rødovre  
Tel +45 31 70 41 11  
Fax +45 36 72 13 11  
Forvaltningschef:  
**Jens Christensen**  
Population: 35 000  
Vol water supplied: 2.7\*  
No. reservoirs: 1  
Vol sewage treated: 2.7\*  
No. sewage plants: (Waste  
water is treated at two  
treatment plants belonging to  
several municipalities.)

**Roskilde Kommune**

Sankt Ols Stræde 3, 4000  
Roskilde  
Tel +45 42 37 33 00  
Fax +45 42 35 27 19  
(Water supply):  
**Su Nakskov**  
(Sewage transport and  
treatment):  
**Hans Chr Jensen**  
Population: 50 000  
Vol water supplied: 4\*  
No. reservoirs: 3  
No. sewage plants: 6

**Sæby Kommune**

Rådhusvej 1, 9300 Sæby  
Tel +45 98 46 11 11  
Fax +45 98 46 73 06  
Kommuneingeniør:  
Karsten Thorn

**Silkeborg Kommune**

Søvej 1, 8600 Silkeborg  
Tel +45 86 82 20 00  
Fax +45 86 82 30 31  
Afd ingeniør:  
**Søren Dall**  
Population: 48 000  
Vol water supplied: 5\*  
No. reservoirs: 3  
Vol sewage treated: 7\*  
No. sewage plants: 4

**Skanderborg Kommune**

Vand- & Kloakforsyningen  
Driiftsafdeling, Døjsøvej 1,  
Postboks 534, 8660  
Skanderborg  
Tel +45 86 52 13 70  
Fax +45 86 52 37 77  
Driiftsleder:  
**Jørgen Hermann**  
Population: 24 000  
Vol water supplied: 1.1\*  
Vol sewage treated: 1.7\*  
No. sewage plants: 4

**Skive Kommune**

Østergade 29, 7800 Skive  
Tel +45 97 52 18 00  
Fax +45 97 52 50 80  
Afdelingsingeniør:  
**Richard Malmose**  
Population: 20 000  
Vol water supplied: 3\*  
No. reservoirs: 2  
No. sewage plants: 2

**Slagelse Kommune**

Rådhuspladsen 11, 4200  
Slagelse  
Tel +45 53 52 36 00  
Fax +45 53 52 07 90  
Forvaltningschef:  
**Karsten Brandt**  
Population: 35 000  
Vol water supplied: 3.2\*  
No. reservoirs: 6  
No. sewage plants: 1

**Solrød Kommune**

Solrød Center 1, 2680 Solrød  
Strand  
Tel +45 56 14 77 11  
Fax +45 56 14 77 06  
Direktør:  
**Benny H Würtz**

**Sønderborg Kommune**

Rådhuset, 6400 Sønderborg  
Tel +45 74 42 93 00  
Fax +45 74 43 49 12  
Afd leder:  
**Erling Holst Nissen**  
Contact:  
30 000  
Vol water supplied: 3\*  
No. reservoirs: 3  
No. sewage plants: 1

**Sorø Kommune**

Rådhusvej 8, 4180 Sorø  
Tel +45 57 87 01 00  
Fax +45 53 63 31 39  
Forvaltningschef:  
**Erik Laugesen**  
Population: 15 000  
Vol water supplied: 0.6\*  
No. reservoirs: 3  
Vol sewage treated: 1.8\*  
No. sewage plants: 2

**Svendborg Kommune**

Gåsestræde 14 B, 5700  
Svendborg  
Tel +45 62 21 19 04  
Fax +45 62 22 88 10  
Forvaltningschef:  
**Jørgen Steen Knudsen**  
Population: 41 000  
Vol water supplied: 3.6\*  
No. reservoirs: 2  
Vol sewage treated: 8\*  
No. sewage plants: 2

**Tårnby Kommune**

Amager Landevej 76, 2770  
Kastrup  
Tel +45 31 50 15 01  
Stadsingeniør:  
**Jørn Gettermann**  
Population: 40 000  
Vol water supplied: 4\*  
No. reservoirs: 1  
Vol sewage treated: 8\*  
No. sewage plants: 1

**Tølløse Kommune**

Hjørholmvej 9, 4340 Tølløse  
Tel +45 59 18 55 00  
Fax +45 59 19 40 77  
Ingeniør:  
**L P Andersen**  
Population: 15 000  
Vol water supplied: 0.9\*  
No. reservoirs: 10

Vol sewage treated: 2.5\*

No. sewage plants: 3

**Tommerup Kommune**

Møllebakken 22, 5690  
Tommerup  
Tel +45 64 76 14 79  
Fax +45 64 76 23 79  
Driiftschef:  
**Palle Stokholm**  
Population: 7 630  
Vol sewage treated: 1.13\*  
No. sewage plants: 3

**Tønder Kommune**

Kongevej 57, 6270 Tønder  
Tel +45 74 72 18 10  
Fax +45 74 72 08 72  
Forvaltningschef:  
**Leif Olsen**  
Population: 12 500  
No. sewage plants: 1

**Vallensbæk Kommune**

Vallensbæk Nærcenter 50,  
2665 Vallensbæk Str  
Tel +45 43 73 08 05  
Fax +45 43 73 41 13  
Forvaltningschef:  
**Flemming Olesen**  
Population: 12 100  
Vol water supplied: 0.72  
(delivered by Copenhagen  
Water)  
Vol sewage treated: (Sewage  
is treated by the municipal  
treatment plant Avedøre  
Kloakværk.)

**Vamdrup Kommune**

Idrætsvej 1, 6580 Vamdrup  
Tel +45 75 58 15 66  
Fax +45 75 58 39 22  
Forvaltningschef:  
**Erik Tornøe**  
Population: 35 000  
Vol water supplied: 1.5\*  
No. sewage plants: 4

**Varde Kommune**

Forsyningsafdelingen,  
Bytoften 2, 6800 Varde  
Tel +45 79 94 65 65  
Fax +45 75 22 11 73  
Contact:  
**Kaj Hansen**  
Population: 18 000  
Vol water supplied: 1.8\*

No. reservoirs: 3

Vol sewage treated: 3\*

No. sewage plants: 3

**Viborg Kommune**

Sct Mogens Gade 3, 8800  
Viborg  
Tel +45 87 25 25 25  
Fax +45 86 62 54 22  
Forvaltningschef:  
**Henrik Fog**  
Population: 40 000  
Vol water supplied: 2.9\*  
No. reservoirs: 42  
Vol sewage treated: 5.9\*  
No. sewage plants: 9

**Vojens Kommune**

Rådhuscentret 7, 6500  
Vojens  
Tel +45 74 20 32 00  
Fax +45 74 20 32 06  
Forvaltningschef:  
**Jørgen Appel**  
Population: 17 000  
Vol water supplied: 1.6\*  
No. reservoirs: 19  
Vol sewage treated: 3.25\*  
No. sewage plants: 13

**Vordingborg Kommune**

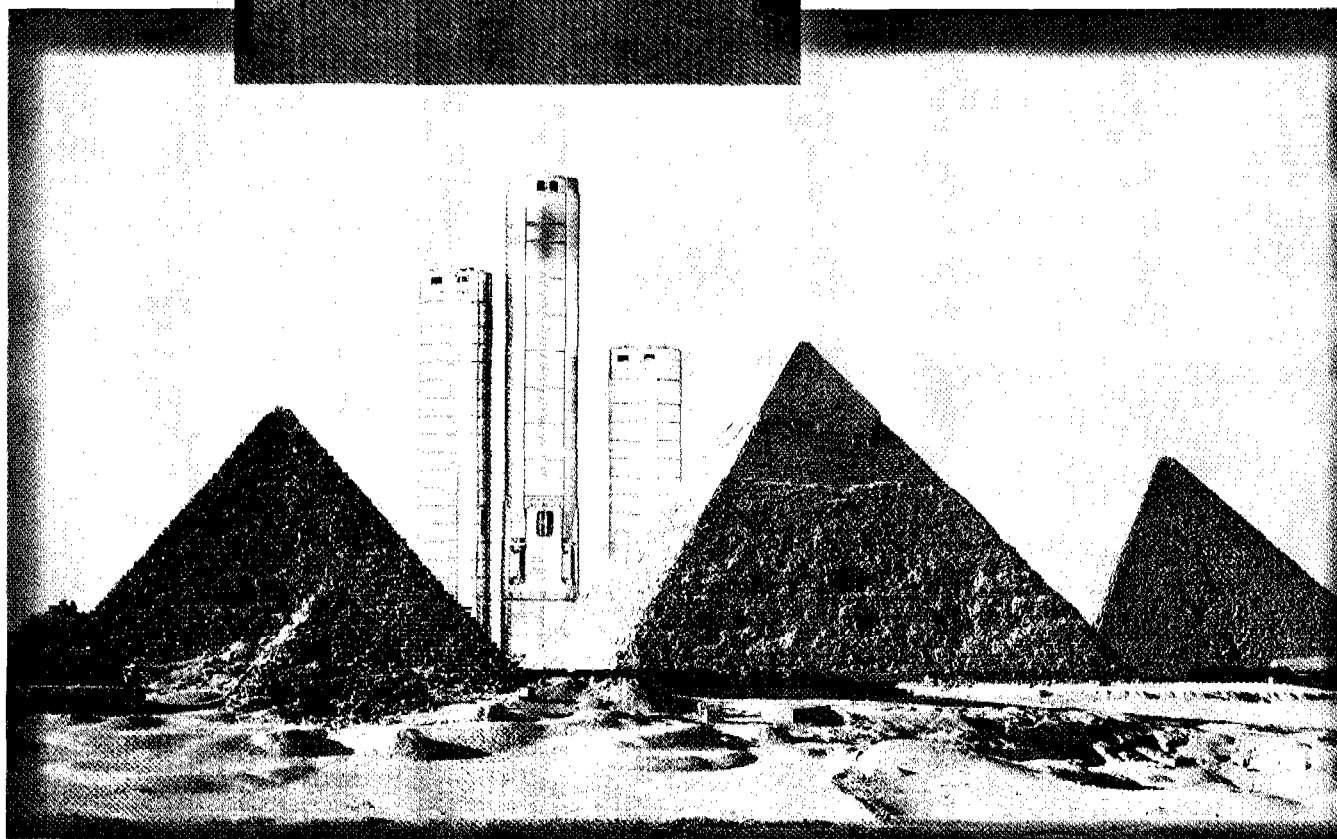
Valdemarsgade 43, 4760  
Vordingborg  
Tel +45 53 77 14 01  
Fax +45 55 34 05 51  
Stads- & Havneingeniør:  
**Klaus Roos**  
Population: 20 000  
Vol water supplied: 2\*  
Vol sewage treated: 3.2\*  
No. sewage plants: 2

**Iceland**
**Reykjavik**

Vatnsveita Reykjavíkur  
(Reykjavik Municipal Water  
Works), Briedhofdi 13, 112  
Reykjavik  
Tel +354 1 69 70 00  
Fax +354 1 67 21 19  
Director:  
**Gudmundur Thoroddsson**  
Population: 126 000  
Vol water supplied: 27\*  
No. reservoirs: 5

\*million m<sup>3</sup>/year

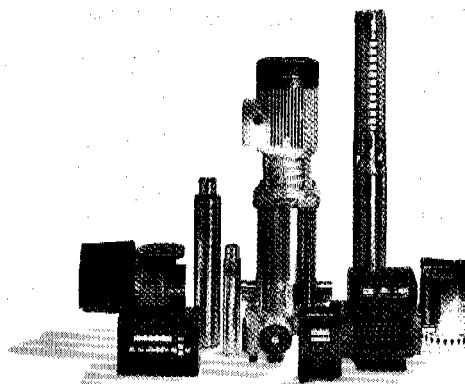
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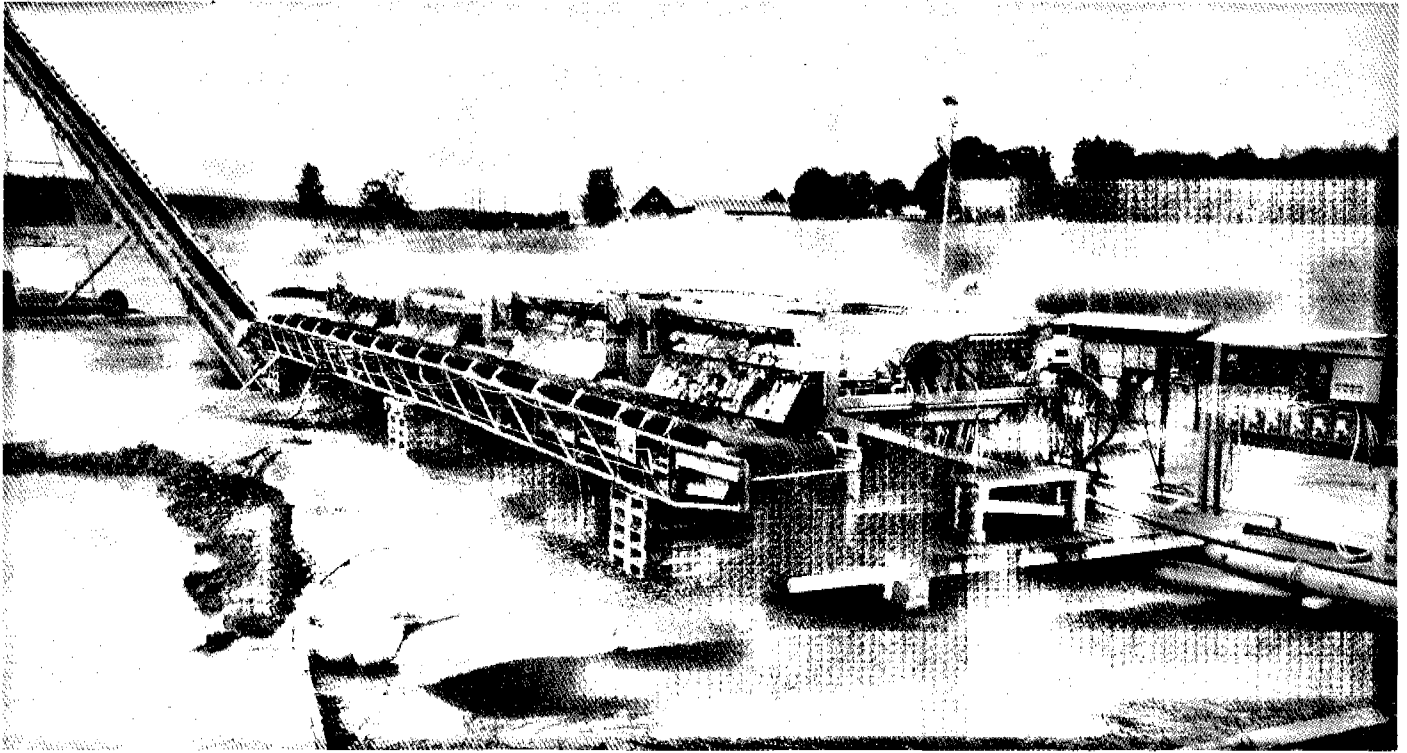
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# WATER AND ENVIRONMENT PIRINEN LTD



4 units WEP Superpress 2.6 in Sweden dewatering the sludge from river dredging.

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- dairy
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- pulp and paper
- tannery industry
- juice pressing
- textile industry
- slaughter house
- cheese making
- steel production
- wine industry
- pectin production
- waste water treatment
- general foodstuff industry
- brewery

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**Sand filters**

## WATER AND ENVIRONMENT PIRINEN LTD.

Tehtaankatu 4, 26100 Rauma, Finland

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**Government departments and regulating bodies****Ministry of the Environment**

POB 399, FIN 00121 Helsinki  
Tel +358 0 1991 9300  
Fax +358 0 1991 9307  
Minister of the Environment:  
Sirpa Pietikäinen

**Water and Environment Research Institute**

National Board of Waters and the Environment, PO Box H436, SF 00101 Helsinki  
Tel +358 0 19 29 1  
Fax +358 0 19 29 577  
Contact: Prof S Mustonen

**Institutes and associations****Finnish Municipal Association**

PO Box 200, 400101 Helsinki  
Tel +358 0 131 121  
Fax +358 0 1311 2400

**Finnish Water and Waste Water Works Association**

Ratavartijankatu 2 A, SF 00520 Helsinki  
Tel +358 0 148 4748  
Fax +358 0 148 4750  
Managing Director: Rauno Püppo

**Water Association**  
PO Box 721, SF 00101 Helsinki

**Water suppliers and sewage water treatment/disposal plant****Espoo**

*Water and Sewage management:*  
Espoon Kaupungin Vesilaitos/Viemärlaitos, Virastopiha 2 c, Espoo 02770  
Tel +358 90 806 5520  
Fax +358 90 806 5567  
Chief Exec:  
**Juha Valtakari**  
Population: 190 000 (waterworks) 245 000 (sewage plant)  
Vol water supplied: 17\*  
No. reservoirs: 4  
Vol sewage treated: 27\*  
No. sewage plants: 1

**Helsinki**

*Water management:*  
Pääkaupunkiseudun Vesi Oy, Ilmalantori 1 A E, Helsinki 00240  
Tel +358 90 14 14 66  
Chief Exec:  
**Ilkka Hirsto**  
Population: 900 000  
Vol water supplied: 82\*

**Helsinki**

*Water and Sewage management:*  
City of Helsinki Water and Sewage Works, PO Box 19, SF-00241 Helsinki  
Tel +358 0 47341  
Fax +358 0 4734 2010  
Managing Director:  
**Jorma Tsubari**  
Population: 650 000  
Vol water supplied: 70\*  
No. reservoirs: 8  
Vol sewage treated: 90\*  
No. sewage plants: 3

**Helsinki**

*Water and Sewage management:*  
Santahaminan Vesilaitos/Viemärlaitos, Santahamina D-34, Helsinki 00860  
Tel +358 90 1614095  
Chief Exec:  
**Reijo Ketola**

**Hollola**

*Water and Sewage management:*  
Hollolan Kunnan Vesihuoltolaitos, Virastotie 3, Hollola, 15870  
Tel +358 18 880 1461  
Fax +358 18 880 1474  
Chief Exec:

**Risto Koivisto**

Population: 120 000  
Vol water supplied: 2.3\*  
No. reservoirs: 1  
Vol sewage treated: 1.1\*  
No. sewage plants: 2

**Joensuu**

*Water and Sewage management:*  
Joensuun Kaupungin Vesilaitos/Viemärlaitos, PI 148, Joensuu 80101  
Tel +358 973 161 3555  
Fax +358 973 161 3530  
Chief Exec:  
**Erkki Kettunen**  
Population: 47 400  
Vol water supplied: 4\*  
No. reservoirs: 3  
Vol sewage treated: 6.5\*  
No. sewage plants: 1

**Jyväskylä**

*Water management:*  
Jyväskylän Kaupungin Vesilaitos, Vapaudenkatu 65, Jyväskylä 40100  
Tel +358 941 625420  
Fax +358 941 625474  
Chief Exec:  
Esko Ahlgren  
Population: 71 000  
Vol water supplied: 7.3\*  
No. reservoirs: 4  
Vol sewage treated: 8.9\*  
No. sewage plants: 1

**Jyväskylä**

*Water management:*  
Jyväskylän Miln Vesilaitos, Puistokatu 35, Jyväskylä 40200  
Tel +358 941 200 250  
Fax +358 941 200 350  
Chief Exec:  
**Erkki Hämäläinen**  
Population: 25 400  
Vol water supplied: 1.4\*  
No. reservoirs: 3  
Vol sewage treated: 2.5\*  
No. sewage plants: 5

**Jyväskylä**

*Sewage management:*  
Jyväskylän Seudun Jätevedenpuhdistamo Oy, Lampitie 30, Jyväskylä 40520  
Tel +358 941 641 642  
Fax +358 941 641 583  
Chief Exec:  
**Kirsi Laamanen**  
Vol sewage treated: 13.75\*  
No. sewage plants: 1

**Kajaani**

*Water and Sewage management:*  
Kajaanin Kaupungin Vesilaitos/Viemärlaitos, PI 132, Kajaani 87101  
Tel +358 86 1552 58  
Fax +358 86 1555 90  
Chief Exec:  
**Olavi Hústari**  
Population: 35 000  
Vol water supplied: 2.5\*  
No. reservoirs: 6  
Vol sewage treated: 5\*  
No. sewage plants: 2

**Kotka**

*Water and Sewage management:*  
Kotkan Kaupunki, Vesihuolto-osasto, PL 5, 48201 Kotka  
Tel +358 952 274819  
Fax +358 952 274764  
Managing Director:  
**Timo Kulmala**  
Population: 56 000  
Vol water supplied: 5\*  
No. reservoirs: 4  
Vol sewage treated: 9\*  
No. sewage plants: 2

**Lahti**

*Water and Sewage management:*  
LV Lahti Vesi OY/LV Lahti Water Ltd, PL 427, Lahti 15141  
Tel +358 18 814 2481  
Fax +358 18 814 2602  
Managing Director:  
**Kari Rätinen MSc (CEng)**  
Population: 100 000  
Vol water supplied: 10\*  
No. reservoirs: 5  
Vol sewage treated: 12\*  
No. sewage plants: 2

**Lappeenranta**

*Water management:*  
Lappeenrannan Kaupungin Vesilaitos, PI 38, Lappeenranta 53101  
Tel +358 953 518751  
Fax +358 953 518885  
Chief Exec:  
**Hannu Mäkelä**  
Population: 45 000  
Vol water supplied: 4.7\*  
No. reservoirs: 1  
Vol sewage treated: 5.7\*  
No. sewage plants: 5

**Lappeenranta**

*Water management:*

**Partek Minerals OY Ab,**  
Lappeenranta 53500  
Tel +358 953 67 17 219  
Fax +358 953 67 17 651  
Chief Exec:  
**Seppo Salmi**  
Population: 630  
Vol water supplied: 0.9\*

**Lappeenranta**

*Sewage management:*  
Partek Minerals OY Ab, Lappeenranta 53500  
Tel +358 953 67 17 300  
Fax +358 953 41 52 096  
Chief Exec:  
**Hannu Venäläinen**  
Population: 630  
Vol water supplied: 0.9\*

**Mikkeli**

*Water and Sewage management:*  
Mikkelin Kaupungin Vesilaitos/Viemärlaitos, PI 278, Mikkeli 50101  
Tel +358 955 194 1  
Fax +358 955 194 506  
Chief Exec:  
**Hannu Rautio**  
Population: 34 000  
Vol water supplied: 2.8\*  
No. reservoirs: 2  
Vol sewage treated: 4\*  
No. sewage plants: 1

**Nivala**

*Water management:*  
Nivalan Vesihuolto OY, Vesitie 5, Nivala 85500  
Tel +358 983 440225  
Chief Exec:  
**Keijo Immonen**

**Nivala**

*Water management:*  
OY Vesikolmio Vesitie 5 2 krs, 85500 Nivala  
Tel +358 983 440266  
Fax +358 983 442616  
Chief Exec:  
**Esa Harju**  
Population: 41 100  
Vol water supplied: 3\*  
No. reservoirs: 12

**Nivala**

*Sewage management:*  
Nivalan Kaupungin Viemärlaitos, PL 10, 85501 Nivala  
Tel +358 983 44911  
Fax +358 983 449 1348  
Chief Exec:  
**Lauri Ahola**

Population: 11 300  
Vol water supplied: 0.45\*  
No. reservoirs: 2  
Vol sewage treated: 0.95\*  
No. sewage plants: 1

**Oulu**

*Water management:*  
Pikkaralan Vesiosuuskunta, Pikkaralantie, Oulu 90310  
Tel +358 981 419157  
Chief Exec:  
**Kalle Perttunen**

**Oulu**

*Water and Sewage management:*  
Oulun Kaupungin Vesihuoltolaitos, Box 230, Oulu 90101  
Tel +358 81 314 2060  
Fax +358 81 314 2150  
Director:  
**Juhani Herva**  
Population: 110 000  
Vol water supplied: 10\*  
No. reservoirs: 2  
Vol sewage treated: 17\*  
No. sewage plants: 1

**Pori**

*Water and Sewage management:*  
Porin Kaupungin Vesilaitos/Viemärlaitos, PI 5, Pori 28101  
Tel +358 939 892500  
Fax +358 939 412242  
Chief Exec:  
**Marja Luntamo**  
Population: 73 000  
Vol water supplied: 7.7\*  
No. reservoirs: 5  
Vol sewage treated: 12.5\*  
No. sewage plants: 6

**Porvoo**

*Water management:*  
Saksanniemen, Vesilaitos, PI 112, Porvoo 06101  
Tel +358 915 1811  
Chief Exec:  
**Börge Alden**

**Porvoo**

*Water management:*  
Noriken Vesilaitos, PI 112, Porvoo 06101  
Tel +358 915 1811  
Chief Exec:  
**Börge Alden**

**Porvoo**

*Water and Sewage management:*

\*million m<sup>3</sup>/year

**Porvoon Kaupungin**  
**Vesilaitos/Viemärlaitos,**  
**Porvoo, 06100**  
**Tel +358 915 582600**  
**Fax +358 915 582001**  
**Chief Exec:**  
**K-G Björkell**  
**Population: 21 000**  
**Vol water supplied: 1.8\***  
**No. reservoirs: 1**  
**Vol sewage treated: 2.9\***  
**No. sewage plants: 1**

**Porvoo**  
**Water and Sewage**  
**management:**  
**Neste OY, PI 310, Porvoo**  
**06101**  
**Tel +358 915 1782315**

**Chief Exec:**  
**Erkki Naumanen**

**Rauma**  
**Water management:**  
**Rauman Kaupungin Vesi- Ja**  
**Viemärlaitos, Pumpputie 2,**  
**Rauma 26660**  
**Tel +358 938 83411**  
**Fax +358 938 822 0113**  
**Chief Exec:**  
**Aija Jantunen**  
**Population: 34 683**  
**Vol water supplied: 2.4\***  
**No. reservoirs: 2**  
**Vol sewage treated: 2.3\***  
**No. sewage plants: 1**

**Tampere**  
**Water and Sewage**  
**management:**  
**Tampereen Kaupungin**  
**Vesilaitos/Viemärlaitos,**  
**Puutarhakatu 2 B, Tampere**  
**33210**  
**Tel +358 31 196346**  
**Fax +358 31 196500**  
**Chief Exec:**  
**Vesih Pääll Esko Haume**  
**Population: 200 000**  
**Vol water supplied: 20\***  
**No. reservoirs: 5**  
**Vol sewage treated: 29\***  
**No. sewage plants: 2**

**Turku**  
**Water management:**

**Turku Water & Sewage**  
**Works, Halistentie 4, 20540**  
**Turku**  
**Tel +358 21 270311**  
**Fax +358 21 270 3123**  
**Chief Exec:**  
**Esko Pohjanen**  
**Population: 160 000**  
**Vol water supplied: 19\***  
**No. reservoirs: 4**  
**Vol sewage treated: 30\***  
**No. sewage plants: 1**

**Turku**  
**Sewage management:**  
**Turun Kaupungin**  
**Viemärlaitos, Katurak.**  
**osasto, Linnankatu 55, Turku**  
**20100**

**Tel +358 921 624111**  
**Chief Exec:**  
**I Leino**

**Vaasa**  
**Water and Sewage**  
**management:**  
**Vaasan Kaupungin Vesilaitos,**  
**PI 2, Vaasa 65101**  
**Tel +358 961 325 1111**  
**Fax +358 961 325 4045**  
**Chief Exec:**  
**Ilkka Mikkola**  
**Population: 55 000**  
**Vol water supplied: 5\***  
**No. reservoirs: 2**  
**Vol sewage treated: 7\***  
**No. sewage plants: 1**

\*million m<sup>3</sup>/year

## Government departments and regulating bodies

### Ministère de l'Environnement

Direction de l'Eau, 20 avenue de Ségur, 75302 Paris 07 SP  
Tel +33 1 42 19 12 01  
Fax +33 1 42 19 12 06  
Water Management Director:  
Jean-Luc Laurent

## Institutes and associations

### ACORE

Association Interprofessionnelle de Conseil et Relations pour l'Environnement, 4 rue Léonard-Danel, 59800 Lille  
Tel +33 20 51 25 77  
Président: Robert Sacre

### AFPE

Association Française pour la Protection des Eaux, 82 bis, avenue de Paris, 78000 Versailles  
Tel +33 1 39 51 88 94  
Président: P-L Tenaillon

Fax +33 1 53 70 13 40

President: René Coulomb  
General Secretary: Alain Lasalmonie

### Office International de l'Eau

21 rue de Madrid, 75008 Paris  
Tel +33 1 44 90 88 60  
Fax +33 1 40 08 01 45  
Président: Jean Renard  
Directeur-Général: Jean-François Donzier

### AIDE

Association Internationale des Distributions d'Eau, (French National Committee of IWSA), 83 Avenue Foch, 75116 Paris  
Tel +33 1 53 70 13 56/58

## Water suppliers and sewage water treatment/disposal plant

### Regional agencies

#### Bassin Adour Garonne

Agence de l'Eau Adour-Garonne, 90 rue du Férétra, 31078 Toulouse Cedex  
Tel +33 61 36 37 38  
Fax +33 61 36 37 28  
Directeur:  
Jean-Luc Redaud  
Population: 6 000 000

#### Bassin Artois Picardie

Agence de l'Eau Artois-Picardie, BP 818, 764 boulevard Lahure, 59508 Douai  
Tel +33 27 99 90 00  
Fax +33 27 99 90 15  
Directeur:  
Michel Boulan  
Population: 4 600 000  
Vol water supplied: 330\*  
No. sewage plants: 340

#### Bassin Loire Bretagne

Agence de l'Eau Loire-Bretagne, Avenue de Buffon, BP 6339, 45063 Orléans Cedex 2  
Tel +33 38 51 73 73  
Fax +33 38 51 74 74  
Directeur:  
Franck Villey  
Population: 10 800 000

#### Bassin Rhin Meuse

Agence de l'Eau Rhin-Meuse, Rozérieulles, BP 19, 57161 Moulins-les-Metz  
Tel +33 87 34 47 00  
Fax +33 87 60 49 85  
Directeur:  
Bruno Verlon  
Population: 4 051 176  
Vol water supplied: 9.6\*  
Vol sewage treated: 17.4\*  
No. sewage plants: 680

#### Bassin Rhône-Méditerranée-Corse

Agence de l'Eau Rhône-Méditerranée-Corse, 31 rue Jules-Guesde, 69310 Pierre-Bénite  
Tel +33 72 39 48 48  
Fax +33 78 51 64 71  
Ingénieur en Chef des Ponts et Chaussées:  
Patrick Gullhaudin

#### Bassin Seine-Normandie

Agence de l'Eau Seine-Normandie, 51 rue Salvador-Allende, 92027 Nanterre Cedex  
Tel +33 1 41 20 16 00  
Fax +33 1 41 20 16 09  
Directeur:  
Pierre-Frédéric Tenière Buchot  
Population: 17 000 000

### Principal Water Companies

#### CFSP

29 rue Lenoir, 72046 Le Mans cedex  
Tel +33 43 43 84 68 10  
Fax +33 43 72 25 46

#### CISE

(Compagnie Internationale de Services et d'Environnement), 250 route de l'Empereur, 92508 Reuil-Malmaison Cedex  
Tel +33 1 47 52 50 00  
Fax +33 1 47 52 58 03  
Directeur Général:  
Jean-François Verjat  
Population: 3 000 000  
Vol water supplied: 200\*  
No. reservoirs: 600  
Vol sewage treated: 150\*  
No. sewage plants: 350

#### Compagnie des Eaux de Paris

5-7 av Percier, 75008 Paris  
Tel +33 1 42 89 29 83  
Fax +33 1 45 63 34 56  
Directeur Général:  
Bernard Franck  
Population: 1 448 759  
Vol water supplied: 160\*  
No. reservoirs: 6

#### Compagnie des Eaux et de l'Ozone

4 rue du Général-Foy, 75381 Paris Cedex 08  
Tel +33 1 42 94 03 03  
Fax +33 1 45 22 58 05  
Directeur général:  
André Morange

#### Compagnie Générale des Eaux

52 rue d'Anjou, 75384 Paris Cedex 08  
Tel +33 1 49 24 49 24

Fax +33 1 49 24 69 99  
Président:  
Guy Dejouany  
Population: 25 000 000  
Vol water supplied: 2000\*  
No. sewage plants: 1700

#### Lyonnais des Eaux

52 rue de Lisbonne, BP 28908, 75360 Paris Cedex 08  
Tel +33 1 40 75 70 00  
Fax +33 1 45 62 42 70  
Administrateur Directeur général:  
Guy de Panafieu

#### SADE

28 rue de La Baume, 75008 Paris  
Tel +33 1 40 75 99 11  
Fax +33 1 40 75 07 10  
Président-Directeur Général:  
Jean-Claude Douvry  
Population: 666 200  
Vol water supplied: 36.4\*  
No. reservoirs: 359  
Vol sewage treated: 55.1\*  
No. sewage plants: 171

#### SAUR

(Société d'Aménagement Urbain et Rural), Challenger, 1 av Eugène-Freyssinet, 78064 St Quentin-en Yvelines Cedex  
Tel +33 1 30 60 22 60  
Fax +33 1 30 60 27 89  
Président-Directeur Général:  
Martin Bouygues  
Population: 35 000 000  
Vol water supplied: 450\*  
No. reservoirs: 3000  
No. sewage plants: 900

#### Société d'Exploitation de Réseaux d'Eau Potable Intercommunaux

67-69 rue de la République, 69288 Lyon Cedex 2  
Tel +33 78 37 24 03  
Fax +33 72 40 27 67

#### Société des Eaux de Marseille

25 rue Edouard Delanglade, 13006 Marseille  
Tel +33 91 57 60 60

#### Société des Eaux du Nord

127 boulevard de la Liberté, BP 329 59020 Lille Cedex  
Tel +33 20 49 40 00  
Fax +33 20 49 40 22  
Président-Directeur Général:

#### Jean-Bernard Laborie

Population: 1 120 000  
Vol water supplied: 87\*  
No. reservoirs: 29  
No. sewage plants: 45

#### Société Parisienne des Eaux

11 Blvd Brune, 75014 Paris  
Tel +33 1 40 44 95 59  
Fax +33 1 40 44 92 34

#### SOGEA

Société SOGEA, 280 avenue Napoléon-Bonaparte, 92506 Reuil-malmaison Cedex  
Tel +33 147 52 40 00  
Président-Directeur général:  
Serge Michel

## Départements

#### Ain

La Préfecture, Service de l'Eau et de l'Assainissement, 45 avenue Alsace-Lorraine, 01012 Bourg-en-Bresse  
Tel +33 74 32 30 00  
Population: 470 757

#### Aisne

La Préfecture, Service de l'Eau et de l'Assainissement, 2 rue Paul-Dourmer, 02011 Laon  
Tel +33 23 21 82 82  
Population: 536 500

#### Allier

La Préfecture, Service de l'Eau et de l'Assainissement, 2 rue Michel-de-l'Hospital, 03016 Moulins  
Tel +33 70 48 30 00  
Population: 356 500

#### Alpes-de-Haute-Provence

La Préfecture, Service de l'Eau et de l'Assainissement, 8 rue du Dr Romieu, 04016 Digne-les-Bains  
Tel +33 92 31 06 00  
Fax +33 92 32 44 48  
Population: 130 883  
Vol water supplied: 11.5\*  
No. sewage plants: 175

#### Alpes-Maritime

La Préfecture, Service de l'Eau et de l'Assainissement, Centre administratif

départementale, Route de

Grenoble, 06026 Nice  
Tel +33 93 72 20 00  
Population: 975 900

#### Ardennes

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 08011 Charleville-Mézières  
Tel +33 24 37 22 11  
Population: 300 947

#### Ardèche

La Préfecture, Service de l'Eau et de l'Assainissement, rue Pierre-Filliat, 07007 Privas  
Tel +33 75 66 50 00  
Population: 278 900

#### Aube

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Libération, 10025 Troyes  
Tel +33 25 73 48 01  
Population: 289 200

#### Aude

La Préfecture, Service de l'Eau et de l'Assainissement, 52 rue Jean-Bringer, 11012 Carcassonne  
Tel +33 68 77 45 11  
Population: 298 712

#### Aveyron

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Libération, 12007 Rodez  
Tel +33 65 68 30 40  
Population: 271 900

#### Bouches-du-Rhône

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 13282 Marseille  
Tel +33 91 57 20 00  
Population: 1 761 000

#### Bouches-du-Rhône

Ville de Marseille, Direction de l'Assainissement, 27 Bd Joseph Vernet, 13008 Marseille  
Tel +33 91 55 48 01  
Fax +33 91 55 48 12  
Directeur:  
Yves Morice  
Population: 899 000

\*million m<sup>3</sup>/year

Vol water supplied: 55\*  
No. reservoirs: 3  
Vol sewage treated: 100\*  
No. sewage plants: 2

**Bouches-du-Rhône**

Société du Canal de Provence, Le Tholonet, 13603 Aix en Provence  
Tel +33 42 66 70 00  
Fax +33 42 66 70 80  
Directeur-Général:  
**Michel Jean**  
Population: 3 000 000  
Vol water supplied: 180\*  
No. reservoirs: 63  
Vol sewage treated: 25\*  
No. sewage plants: 13

**Calvados**

La Préfecture, Service de l'Eau et de l'Assainissement, rue Saint-Laurent, 14038 Caen  
Tel +33 31 30 64 00  
Population: 618 468

**Calvados**

Services Techniques, Hôtel de Ville, Esplanade Jean-Marie Louvel, 14027 Caen Cedex  
Tel +33 31 30 42 33  
Fax +33 31 30 41 22  
Directeur-Général des Serv Tech:  
**M Jean-Pierre Dauxerre**  
Population: 115 000 (clean water), 200 000 (sewage treatment)  
Vol water supplied: 13\*  
No. reservoirs: 12  
Vol sewage treated: 14\*  
No. sewage plants: 1

**Cantal**

La Préfecture, Service de l'Eau et de l'Assainissement, 1 place F D Roosevelt, 15006 Aurillac  
Tel +33 71 48 22 17  
Population: 158 300

**Charente**

La Préfecture, Service de l'Eau et de l'Assainissement, 7-9 rue de la Préfecture, 16017 Angoulême  
Tel +33 45 95 37 00  
Population: 341 900

**Cher**

La Préfecture, Service de l'Eau et de l'Assainissement, place Marcel-Plaisant, 18014 Bourges  
Tel +33 36 24 14 95  
Population: 321 900

**Corrèze**

La Préfecture, Service de l'Eau et de l'Assainissement, rue Souham, 19011 Tulle  
Tel +33 55 20 25 05  
Population: 237 859

**Corse du Sud**

Direction Régionale de l'Environnement, Service de l'Eau et des Milieux Aquatiques, BP 605, 20601 Bastia Cedex  
Tel +33 95 30 13 70  
Fax +33 95 30 13 89  
Ing en Chef du Génie Rural des Eaux et des Forêts (IGREF)  
**Jean-Louis Inial**

**Cotes-d'Armor**

La Préfecture, Service de l'Eau et de l'Assainissement, 3 place du Général de Gaulle, 22024 Saint Brieuc  
Tel +33 96 62 44 22  
Population: 537 700

**Côte-d'Or**

La Préfecture, Service de l'Eau et de l'Assainissement, 53 rue de la Préfecture, 21041 Dijon  
Tel +33 80 44 64 00  
Population: 493 700

**Côte-d'Or**

Compagnie Générale des Eaux, Secteur Côte d'Or Franche Comté, 7 bis Fg St-Jean, BP 17, 21201 Beaune Cedex  
Tel +33 80 24 07 07  
Fax +33 80 24 14 78  
Chef de Secteur:  
**Pierre Thomas**  
Population: 390 000  
Vol water supplied: 21.6\*  
No. reservoirs: 231  
Vol sewage treated: 18.7\*  
No. sewage plants: 36

**Dordogne**

La Préfecture, Service de l'Eau et de l'Assainissement, rue Paul-Louis-Courier, 24016 Périgueux  
Tel +33 53 09 84 11  
Population: 377 356

**Doubs**

La Préfecture, Service de l'Eau et de l'Assainissement, 8 bis rue Charles Nodier, 25031 Besançon  
Tel +33 81 81 80 80  
Population: 484 300

**Drome**

Bureau de la Protection de l'Environnement, Boulevard Vauban, 26030 Valence  
Tel +33 75 79 26 00  
Fax +33 75 42 87 55  
Contact:  
**Direction des Collectivités Publiques et de l'Environnement**  
Population: 413 097  
No. sewage plants: 170

**Essonne**

La Préfecture, Service de l'Eau et de l'Assainissement, boulevard de France, 91010 Evry  
Tel +33 1 60 77 92 50  
Population: 988 306

**Eure**

La Préfecture, Service de l'Eau et de l'Assainissement, boulevard Georges Chauvin, 27022 Evreux  
Tel +33 32 33 25 00  
Population: 513 907

**Eure-et-Loir**

La Préfecture, Service de l'Eau et de l'Assainissement, 19 place de la République, 28019 Chartres  
Tel +33 37 27 72 00  
Population: 395 154

**Finistère**

La Préfecture, Service de l'Eau et de l'Assainissement, quai Duplex, 29320 Quimper  
Tel +33 98 76 29 29

Population: 838 200

**Gard**

La Préfecture, Service de l'Eau et de l'Assainissement, 10 avenue Feuchres, 30031 Nîmes  
Tel +33 66 67 70 21  
Population: 584 000

**Garonne (Haute)**

La Préfecture, Service de l'Eau et de l'Assainissement, place Saint-Etienne, 31038 Toulouse  
Tel +33 61 33 40 00  
Population: 925 958

**Garonne (Haute)**

Service des Eaux, Ville de Toulouse, 32 rue Valade, 31000 Toulouse  
Tel +33 61 22 24 72  
Fax +33 61 11 39 00  
Directeur Général des Travaux:  
**Georges Guizard**  
Population: 500 000  
Vol water supplied: 40\*  
No. reservoirs: 8  
Vol sewage treated: 30\*  
No. sewage plants: 2

**Gironde**

La Préfecture, Service de l'Eau et de l'Assainissement, Esplanade Charles de Gaulle, 33077 Bordeaux  
Tel +33 56 90 60 60  
Population: 1 211 000

**Hauts-de-Seine**

La Préfecture, Service de l'Eau et de l'Assainissement, 167 avenue Frédéric et Irne Joliot Curie, 92013 Nanterre  
Tel +33 1 40 97 20 00  
Population: 1 387 039

**Hérault**

La Préfecture, Service de l'Eau et de l'Assainissement, place des Martyrs de la Résistance, 34062 Montpellier  
Tel +33 67 61 61 61  
Population: 793 400

**Hérault**

Service Eau-assainissement, Mairie, 34064 Montpellier Cedex 2  
Tel +33 67 34 72 01  
Fax +33 67 22 58 72  
Ingénieur en chef:  
**Jean-Claude Hemain**  
Population: 250 000  
Vol water supplied: 30\*  
No. reservoirs: 7  
Vol sewage treated: 30\*  
No. sewage plants: 2

**Hérault**

Services Techniques, Mairie de Montpellier, 1 place Francis-Ponge, 34064 Montpellier Cedex 2  
Tel +33 67 34 71 38  
Fax +33 67 65 82 56  
Directeur-Général:  
**D G S T Robequain**  
Population: 260 000  
Vol water supplied: 29\*  
No. reservoirs: 10  
Vol sewage treated: 27.5\*  
No. sewage plants: 1

**Ile-et-Vilaine**

La Préfecture, Service de l'Eau et de l'Assainissement,

3 avenue de la Préfecture, 35026 Rennes  
Tel +33 99 02 82 22  
Population: 798 715

**Ile-et-Vilaine**

CR Bretagne de la Compagnie Générale des Eaux, 11 rue Kléber, 35020 Rennes Cedex  
Tel +33 99 87 14 14  
Fax +33 99 87 14 25  
Directeur Régional:  
**Dr Yvon Mogno**  
Population: 1 116 000  
Vol water supplied: 81.5\*  
No. reservoirs: 276  
Vol sewage treated: 19.9\*  
No. sewage plants: 89

**Indre**

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Victoire-des-Alliés, 36019 Chateauroux  
Tel +33 54 27 00 28  
Population: 273 300

**Indre-et-Loire**

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 37032 Tours  
Tel +33 47 60 46 15  
Population: 527 190

**Isère**

La Préfecture, Service de l'Eau et de l'Assainissement, place de Verdun, 38201 Grenoble  
Tel +33 76 54 81 31  
Population: 1 015 000

**Isère**

Services Techniques du Syndicat Intercommunal des Eaux de la Région Grenobloise, 1 rue de Normandie, 38130 Echirolles  
Tel +33 76 33 57 00  
Fax +33 76 23 27 12  
Directeur Général:  
**Antoine Cortes**  
Population: 220 000  
Vol water supplied: 20\*  
No. reservoirs: 45

**Jura**

La Préfecture, Service de l'Eau et de l'Assainissement, 55 rue Saint-Désiré, BP 648, 39021 Lons-le-Saunier  
Tel +33 84 24 19 64  
Population: 248 600

**Landes**

La Préfecture, Service de l'Eau et de l'Assainissement, 24-26 rue Victor Hugo, 40011 Mont de Marsan  
Tel +33 58 06 58 06  
Population: 311 000

**Loir-et-Cher**

La Préfecture, Service de l'Eau et de l'Assainissement, 1 place de la République, 41018 Blois  
Tel +33 54 81 54 81  
Population: 301 000

**Loire**

La Préfecture, Service de l'Eau et de l'Assainissement, 2 rue Charles de Gaulle, 42022 Saint Etienne  
Tel +33 77 33 42 45  
Population: 745 000

**Loire (Haute)**

La Préfecture, Service de l'Eau et de l'Assainissement, place du Breuil, 43011 Le Puy  
Tel +33 71 09 24 12  
Population: 206 200

**Loire (Haute)**

Direction Départementale des Affaires Sanitaires et Sociales, 8 rue de Vienne, 43000 Le Puy-en-Velay Cedex  
Tel +33 71 07 24 00  
Fax +33 71 02 91 25  
Directeur:  
**Danielle Pinat**  
Population: 206 568  
Vol water supplied: 15\*  
No. reservoirs: 1100  
Vol sewage treated: 19.09\*  
No. sewage plants: 314

**Loire-Atlantique**

La Préfecture, Service de l'Eau et de l'Assainissement, quai Ceineray, 44035 Nantes  
Tel +33 40 47 39 80  
Population: 1 051 000

**Lot-et-Garonne**

La Préfecture, Service de l'Eau et de l'Assainissement, rue Etienne-Dolet, 47016 Agen  
Tel +33 53 96 49 47  
Population: 305 000

**Maine-et-Loire**

La Préfecture, Service de l'Eau et de l'Assainissement, 49034 Angers  
Tel +33 41 81 81 81  
Population: 705 500

**Manche, La**

Préfecture de la Manche, Direction de l'Administration Générale et de la Réglementation, Bureau de l'Environnement et du Cadre de Vie, BP 419, 50009 Saint-Lo Cedex  
Tel +33 06 50 50  
Fax +33 57 36 66  
Directeur:  
**Claude Peant**  
Population: 479 074  
Vol water supplied: 42\*  
No. reservoirs: 352  
Vol sewage treated: 15\*  
No. sewage plants: 173

**Marne**

La Préfecture, Service de l'Eau et de l'Assainissement, 38 rue Carnot, 51036 Chalons-sur-Marne  
Tel +33 26 70 32 00  
Population: 656 008

**Marne (Haute)**

La Préfecture, Service de l'Eau et de l'Assainissement, 89 rue de la Victoire de la Marne, 52011 Chaumont  
Tel +33 25 32 65 00  
Population: 203 500

**Mayenne**

La Préfecture, Service de l'Eau et de l'Assainissement, place Jean-Moulin, 53024 Laval  
Tel +33 43 53 92 00  
Population: 278 000

**Meurthe-et-Moselle**

La Préfecture, Service de l'Eau et de l'Assainissement,

\*million m<sup>3</sup>/year

1 rue Maurice-Barrs, 54035 Nancy  
Tel 33 83 34 26 26  
Population: 711 005

#### Meurthe-et-Moselle

Services Techniques, District Urbain de Nancy, 24 Viaduc Kennedy, 54035 Nancy Cedex  
Tel +33 83 91 83 91  
Fax +33 83 91 83 96  
Directeur Général Adjoint des Services Techniques du District:

##### René Badot

Population: 300 000  
Vol water supplied: 36\*  
No. reservoirs: 20  
Vol sewage treated: 40\*  
No. sewage plants: 2

#### Meuse

La Préfecture, Service de l'Eau et de l'Assainissement, 40 rue du Bourg, 55012 Bar-le-Duc  
Tel +33 29 77 55 55  
Fax +33 29 79 64 49  
Directeur de l'Admin. Générale:

##### Jean-Paul Saget

Population: 196 256  
Vol water supplied: 11\*  
No. reservoirs: 400  
Vol sewage treated: 2\*  
No. sewage plants: 34

#### Morbihan

La Préfecture, Service de l'Eau et de l'Assainissement, place du Général de Gaulle, 56019 Vannes  
Tel +33 97 42 67 67  
Population: 618 700

#### Moselle

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 57034 Metz  
Tel +33 87 34 87 34  
Population: 1 010 700

#### Nivernais

La Préfecture, Service de l'Eau et de l'Assainissement, 62 rue de la Préfecture, 58019 Nevers  
Tel +33 86 57 80 25  
Population: 232 712

#### Nord

La Préfecture, Service de l'Eau et de l'Assainissement, place de la République, 2 rue Jacquemars Giséle, 59039 Lille  
Tel +33 20 30 59 59  
Population: 2 530 033

#### Oise

La Préfecture, Service de l'Eau et de l'Assainissement, 1 place de la Préfecture, 60030 Beauvais  
Tel +33 44 48 48 20  
Population: 724 000

#### Orne

La Préfecture, Service de l'Eau et de l'Assainissement, 39 rue Saint-Blaise, 61018 Alençon  
Tel +33 33 26 74 00  
Population: 293 900

#### Paris

@address: La Préfecture, Service de l'Eau et de

l'Assainissement, 17 Bd Morland, 75915 Paris Cedex 04  
Tel +33 1 49 28 40 00  
Population: 2 146 692

#### Pas-de-Calais

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 62020 Arras  
Tel +33 21 55 22 62  
Population: 1 433 000

#### Puy-de-Dôme

La Préfecture, Service de l'Eau et de l'Assainissement, 18 boulevard Desaix, 63033 Clermont-Ferrand  
Tel +33 73 92 42 42  
Population: 597 200

#### Pyrénées (Haute)

La Préfecture, Service de l'Eau et de l'Assainissement, place Charles-de-Gaulle, 65013 Tarbes  
Tel +33 62 93 75 40  
Population: 224 100

#### Pyrénées-Atlantiques

La Préfecture, Service de l'Eau et de l'Assainissement, 2 rue du Maréchal Joffre, 64015 Pau  
Tel +33 59 27 60 00  
Population: 579 900

#### Pyrénées-Orientales

La Préfecture, Service de l'Eau et de l'Assainissement, 4 rue Lazare-Escarguel, BP951, 66020 Perpignan  
Tel +33 68 51 22 50  
Population: 362 000

#### Rhin (Haut)

La Préfecture, Service de l'Eau et de l'Assainissement, 7 rue Bruat, 68020 Colmar  
Tel +33 89 23 99 51  
Population: 671 000

#### Rhin (Haut)

Colmarienne des Eaux, 10 rue des Bonnes-Gens, BP 187, 68004 Colmar  
Tel +33 89 20 17 70  
Fax +33 89 20 17 79

##### Directeur Général:

##### Christian Mennesson

Population: 150 000  
Vol water supplied: 9\*  
No. reservoirs: 3  
Vol sewage treated: 7\*  
No. sewage plants: 1

#### Rhin (Haut)

Service des Eaux de la Ville de Mulhouse, 11 av du Pdt-Kennedy, 68200 Mulhouse  
Tel +33 89 32 59 26  
Fax +33 89 32 68 45

##### Ingénieur en chef:

##### Jean-Daniel Gsell

Population: 170 000  
Vol water supplied: 14\*  
No. reservoirs: 3  
Vol sewage treated: 30\*  
No. sewage plants: 1

#### Rhône

Communauté Urbaine de Lyon, Direction de l'Eau et de l'Assainissement, 215 rue André Philip, 69421 Lyon Cedex 03  
Tel +33 78 95 89 00  
Fax +33 78 60 24 20  
Directeur:

#### Jean-Pierre Bué

Population: 1 400 000  
Vol water supplied: 120\*  
No. reservoirs: 64  
Vol sewage treated: 250\*  
No. sewage plants: 9

#### Rhône

Saur, 41 Quai Fulchiron le Highway, 69245 Lyon Cedex 05  
Tel +33 78 42 66 58  
Fax +33 72 41 06 67  
Directeur Technique:

##### Mr Richard

Population: 800 000  
Vol water supplied: 75\*  
No. reservoirs: 670  
Vol sewage treated: 18\*  
No. sewage plants: 65

#### Sarthe

La Préfecture, Service de l'Eau et de l'Assainissement, place Aristide-Briand, 72017 Le Mans  
Tel +33 43 84 96 00  
Population: 514 000

#### Sarthe

Compagnie Fermière de Services Publics, 29 rue Lenoir, 72046 Le Mans Cedex 9  
Tel +33 43 84 68 10  
Fax +33 43 72 25 46  
Président-Directeur Général:

##### G Gouesbet

Population: 800 000  
Vol water supplied: 45\*  
No. reservoirs: 400  
Vol sewage treated: 16\*  
No. sewage plants: 210

#### Savoie

La Préfecture, Service de l'Eau et de l'Assainissement, Château des ducs de Savoie, 73018 Chambéry  
Tel +33 79 62 93 00  
Population: 348 000

#### Savoie (Haute)

La Préfecture, Service de l'Eau et de l'Assainissement, avenue d'Albigny, 74011 Annecy  
Tel +33 50 52 81 31  
Population: 568 000

#### Savoie (Haute)

DDASS de Haute-Savoie, Cite administrative, Rue Dupanloup, 74040 Annecy  
Tel +33 50 88 41 33  
Fax +33 50 88 42 88  
Ing Sanitaire Dept:  
**Paule Lagrasta**  
Population: 1 100 000  
Vol water supplied: 70\*  
Vol sewage treated: 40\*  
No. sewage plants: 82

#### Saône

La Préfecture, Service de l'Eau et de l'Assainissement, 1 rue de la Préfecture, BP 429, 70013 Vesoul  
Tel +33 84 76 22 11  
Population: 230 000

#### Saône-et-Loire

La Préfecture, Service de l'Eau et de l'Assainissement, 196 rue de Strasbourg, 71021 Mâcon  
Tel +33 85 38 61 00  
Population: 558 662

#### Seine-et-Marne

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 77010 Melun  
Tel +33 1 64 71 77 77  
Population: 1 074 091

#### Seine-et-Marne

Ste Des Eaux de Melun, 198 Rue Foch, 77005 ZI, Melun-Vaux-le-Penil  
Tel +33 64 71 41 00  
Fax +33 64 71 41 10  
Ingénieur:

##### Jean-Luc Saile

Population: 350 000  
Vol water supplied: 31.5\*  
No. reservoirs: 110  
Vol sewage treated: 16.5\*  
No. sewage plants: 35

#### Seine-Maritime

La Préfecture, Service de l'Eau et de l'Assainissement, cours Clemenceau, 76036 Rouen  
Tel +33 35 03 50 76  
Population: 1 222 500

#### Seine-St-Denis

La Préfecture, Service de l'Eau et de l'Assainissement, avenue Paul-Vaillant-Couturier, 93007 Bobigny  
Tel +33 1 48 95 60 60  
Population: 1 324 301

#### Somme

La Préfecture, Service de l'Eau et de l'Assainissement, 51 rue de la République, 80027 Amiens  
Tel +33 22 97 80 80  
Population: 545 500

#### Sèvres (Deux)

La Préfecture, Service de l'Eau et de l'Assainissement, 4 rue Du-Guesclin, 79021 Niort  
Tel +33 49 24 96 51  
Population: 346 000

#### Tarn

La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 81013 Albi  
Tel +33 63 45 61 61  
Population: 341 800

#### Tarn-et-Garonne

La Préfecture, Service de l'Eau et de l'Assainissement, 82013 Montauban  
Tel +33 63 03 50 00  
Population: 200 001

#### Val d'Oise

La Préfecture, Service de l'Eau et de l'Assainissement, 95010 Pontoise-Cergy (ville nouvelle)  
Tel +33 1 34 25 25 25  
Population: 927 376

#### Val-de-Marne

La Préfecture, Service de l'Eau et de l'Assainissement, avenue du Général de Gaulle, 94011 Créteil  
Tel +33 1 42 07 25 00  
Population: 1 193 655

#### Val-de-Marne

Ville de St-Maur-des-Fossés, Hôtel de Ville, 94107 St Maur Cedex  
Tel +33 48 86 11 20  
Fax +33 48 86 86 69

#### Ingenieur - Chef du Service:

##### Daniel Arnault

Population: 80 000  
Vol water supplied: 5.7\*  
No. reservoirs: 1

#### Var

La Préfecture, Service de l'Eau et de l'Assainissement, Hôtel de la Préfecture, Bd du 112e RI, 83070 Toulon  
Tel +33 94 89 90 40  
Population: 814 731

#### Var

Conseil Général Environnement, BP 1303, 83076 Toulon Cedex  
Tel +33 94 92 27 27  
Fax +33 94 91 25 32  
Directeur de l'Environnement:

##### Gérard Dubois

Population: 150/km2  
Vol water supplied: 130\*  
No. reservoirs: 300  
Vol sewage treated: 60\*  
No. sewage plants: 180

#### Vaucluse

La Préfecture, Service de l'Eau et de l'Assainissement, 71 rue Joseph-Vernet, 84905 Avignon Cedex 9  
Tel +33 90 82 11 11  
Population: 466 900

#### Vendée

La Préfecture, Service de l'Eau et de l'Assainissement, 5 bis, rue Deille, 85020 La Roche-sur-Yon  
Tel +33 51 36 70 85  
Population: 509 500

#### Vienne

La Préfecture, Service de l'Eau et de l'Assainissement, place Aristide-Briand, 86021 Poitiers  
Tel +33 49 55 70 00  
Population: 380 557

#### Vienne (Haute)

La Préfecture, Service de l'Eau et de l'Assainissement, place Stalingrad, 87031 Limoges  
Tel +33 55 44 18 18  
Population: 353 586

#### Vosges

Bureau de l'Environnement, Préfecture des Vosges, Place Foch, BP 586, 88021 Epinal Cedex  
Tel +33 29 82 98 88  
Fax +33 29 82 42 15  
Directeur de Préfecture:  
D Ulrich  
Population: 386 260  
Vol water supplied: 30\*  
No. reservoirs: 600  
Vol sewage treated: 20\*  
No. sewage plants: 50

#### Yonne

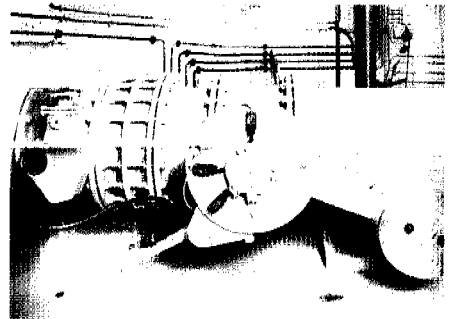
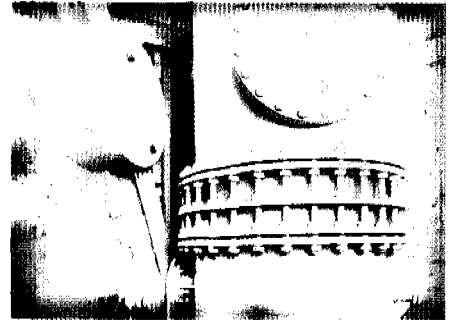
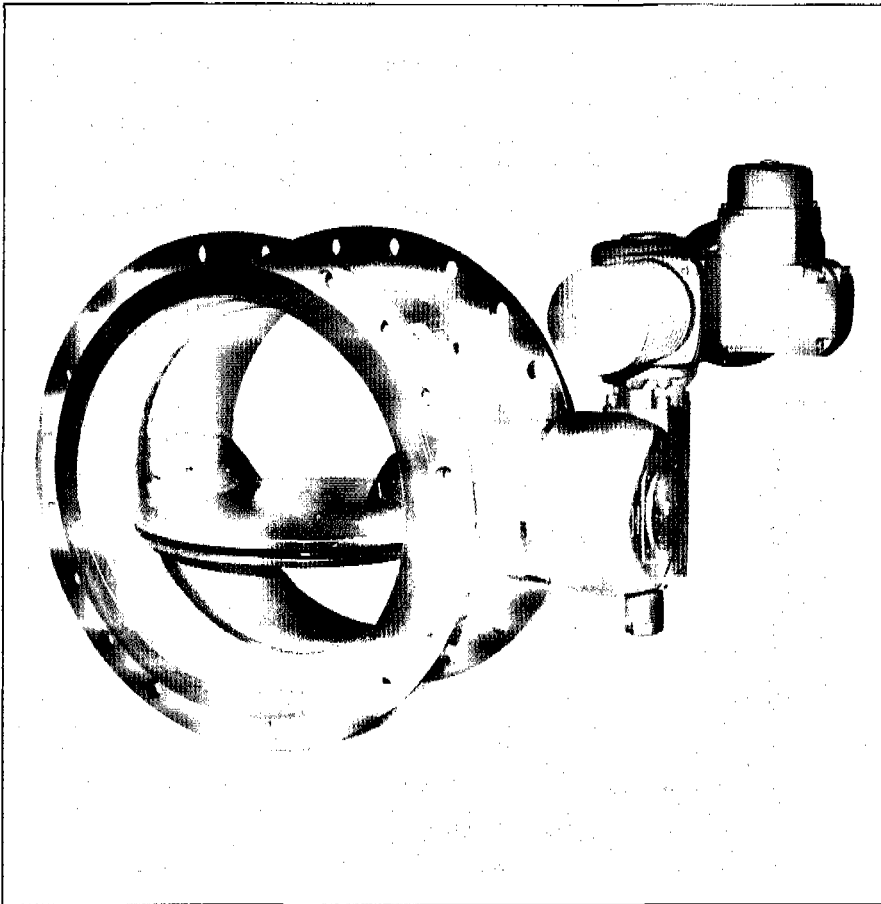
La Préfecture, Service de l'Eau et de l'Assainissement, place de la Préfecture, 89011 Auxerre  
Tel +33 86 52 61 89  
Population: 311 019

#### Yvelines

La Préfecture, Service de l'Eau et de l'Assainissement, 2 place André Mignot, 78010 Versailles  
Tel +33 1 39 49 78 00  
Population: 1 306 400

\*million m<sup>3</sup>/year

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**Government departments and regulating bodies****BGW/DVGW-****Landesgruppen**

Berlin/Brandenburg, Alt  
Schönow 2a, D-14165 Berlin  
Tel +49 30 815 9760  
Fax +49 30 815 9960  
Geschäftsführer: Dipl-Ing  
Klaus-Peter Petersen

**BGW/DVGW-****Landesgruppen, Hamburg**

Nordost, Heidenkampsweg  
101, D-20097 Hamburg 1  
Tel +49 40 230015  
Fax +49 40 230099

**Bundesministerium für Umwelt, Naturschutz und Reaktorsicherheit**

Postfach 120629, D-53048  
Bonn  
Tel +49 228 305 2546  
Fax +49 228 305 3225  
Federal Minister for the  
Environment: Dr Angela  
Merkel

**Der Bundesminister für Gesundheit**

D-53108 Bonn

Tel +49 228 941-0  
Fax +49 228 941-4900  
Bundesminister: Horst  
Seehofer

**Ministerium für Umwelt**

Kernerplatz 9, D-70182  
Stuttgart, (PO Box 103439 D-  
70029 Stuttgart)  
Tel +49 711/126-0  
Fax +49 711/126 2881  
Umweltminister: Harald B  
Schäfer

**Ministerium für Umwelt, Raumordnung und Landwirtschaft des Landes Nordrhein-Westfalen**

Schwannstrasse 3, D-40476  
Düsseldorf 30  
Tel +49 211 4566-0  
Fax +49 211 4566-388  
Head of Department: Dr Hans  
Joachim Pietrzyk

**North Rhine-Westphalia State Environment Agency**

Wallneyer Str 6, D-45133  
Essen  
Tel +49 201 7995-0  
Fax +49 201 7995 446/447  
President: Dr Harald Irmer  
Vice President: Dr Davids

**Umweltbundesamt**

(Federal Environmental  
Agency), Bismarckplatz 1, D-  
14191 Berlin 33  
Tel +49 30 8903-0  
Fax +49 30 8903-2285  
President: Dr Heinrich  
Freiherr von Lersner  
Institutes and associations  
**Abwassertechnische  
Vereinigung e.V (ATV)**  
Markt 71, Postfach 1160, D-  
41460 St Augustin 1  
Tel +49 2241 232-0  
Fax +49 2241 23235  
Executive Director: Dr Ing S  
van Riesen

**BGW (Bundesverband der Deutschen Gas- und Wasserwirtschaft b.o. - Federal Association of the German Gas and Water Industries**

Josef Wirmer Strasse 1, D-  
53123 Bonn 1; Postfach  
140154, D-53056 Bonn  
Tel +49 228 2598-0  
Fax +49 228 2598-120  
President: Dr Hans-Otto  
Schwarz  
Chief Executive Officer:  
Herbert Oster  
Managing Director: Dr Wolf  
Pluge

**BGW/DVGW-****Landesgruppen Ost**

Geschäftsstelle Wasser,  
Räcknitzhöhe 27, D-01217  
Dresden  
Tel +49 351 471 0988  
Fax +49 351 471 0945  
Office Manager: Dr-Ing L  
Saitenmacher

**Deutscher Verband für Wasserwirtschaft und Kulturbau e.V (DVWK)**

Hauptgeschäftsstelle,  
Gluckstrasse 2, D-53115  
Bonn  
Tel +49 228 98387-0  
Fax +49 228 98387-33  
Chief Executive: Dr-Ing  
Wolfram Dirksen

**DVGW Deutscher Verein des Gas- und Wasserfaches e.V**

Josef-Wirmer-Strasse 1-3, D-  
53123 Bonn  
Tel +49 61 96 7017-0  
Fax +40 61 96 48 1152  
President: Dipl-Berging P  
Scherer  
General Secretary: Dr-Ing W  
Merkel

**Water suppliers and sewage water treatment/disposal plant**

**Aachen, (Brand) 52078**  
Wasserwerk des Kreises  
Aachen GmbH, Trierer Str  
652/654  
Tel +49 29 19 92 00  
Fax +49 29 19 92 01 8  
Director:  
**Dipl-Kfm K Bordfeld**  
Population: 345 000  
Vol water supplied: 43\*

**Aachen, 52070**  
STAWAG, Stadtwerke  
Aachen AG, Lombardenstr.  
12-22, Postfach 1248  
Tel +49 2 41/18 10  
Fax +49 2 41/18 18 68  
Director:  
**Dipl-Ing W Petry**  
Population: 169 000  
Vol water supplied: 15\*

**Aalen, 73430**  
Stadtwerke, Marktplatz 30,  
Postfach 1740  
Tel +49 73 61 50 01  
Director:  
**Dipl-Ing E L Bullinger**  
Population: 64 500  
Vol water supplied: 5\*

**Albstadt, 72461**  
Stadtwerke Albstadt,

Goethestr 91  
Tel +49 7431 1600  
Fax +49 7431 1603844  
Direktor:  
**Dipl Ing Vogel**  
Population: 50 000  
Vol water supplied: 4\*  
No. reservoirs: 30  
Vol sewage treated: 5\*  
No. sewage plants: 2

**Alpirsbach, 72275**  
Zweckverband  
Wasserversorgung, Kleine  
Kinzig, Berneckstrasse 100,  
Reinerzau  
Tel +49 74 44 612-0  
Fax +49 74 44 61266  
Director:  
**J Rapp**  
Population: 250 000  
Vol water supplied: 6\*  
No. reservoirs: 6  
No. sewage plants: 1  
**Ansbach, 91501**  
Stadtwerke, Postfach 1053  
Tel +49 981 89 04-0  
Fax +49 981 89 04-89  
Direktor:  
**Dieter Rathsam**  
Population: 53 000  
Vol water supplied: 3.5\*  
Vol reservoirs: 12 600

m3~super  
Vol sewage treated: 6\*  
No. sewage plants: 10

**Aschaffenburg, 63739**  
Stadtwerke Aschaffenburg,  
Postfach 9  
Tel +49 6021 391-0  
Fax +49 6021 391-202  
Direktor:  
**H Elster**  
Population: 115 000  
Vol water supplied: 8\*  
No. reservoirs: 7

**Augsburg, 86014**  
Stadtwerke, Hoher Weg 1,  
Postfach 10 24 40  
Tel +49 8 21 324-551  
Fax +49 8 21 324-4360  
Direktor:  
**Dr W Pusinelli**  
Population: 279 000  
Vol water supplied: 21.4\*  
No. reservoirs: 3  
No. sewage plants: 1

**Babenhausen/Hess.3,  
64832**  
Zweckverband  
Gruppenwasserwerk Dieburg,  
Wasserwerk Hergershausen  
Tel +49 60 73 603-0

Fax +49 60 73 603 58  
Verbandsvorsitzender:  
**Gunter Schledt**  
Population: 107 900  
Vol water supplied: 9.5\*  
No. reservoirs: 4

**Bad Hersfeld, 36251**  
Stadtwerke, Kleine  
Industriestr. 1, Postfach 2008  
Tel +49 66 21 16 60  
Fax +49 66 21/1 66-43  
Direktor:  
**Dipl-Ing H Wachholz**  
Population: 32 600  
Vol water supplied: 2.2\*  
**Bad Homburg v.d.H., 61348**  
Stadtwerke, Louisenstr 148  
Tel +49 6172 40130  
Fax +49 6172 489442  
Kaufm Direktor:  
**B Eller**  
Techn Direktor:  
**Dipl Ing A Dorn**  
Population: 51 300  
Vol water supplied: 4\*  
No. reservoirs: 7

**Bad Kreuznach, 55529**  
Stadtwerke GmbH Postfach  
578  
Tel +49 6 71 99-0  
Fax +49 6 71 99-211

Direktor:  
**Dipl-Wirtsch-Ing Ralf P  
Zechel**  
Population: 59 000  
Vol water supplied: 4.9\*  
No. reservoirs: 22

**Bad Nauheim, 61231**  
Hessisches Staatsbad,  
Gruppenwasserversorgung,  
Ludwigstr. 20, Postfach 1760  
Tel +49 60 32 3 44-212  
Direktor:  
**Rainer Brill**  
Population: 42 700  
Vol water supplied: 3.6\*  
No. reservoirs: 1  
Vol sewage treated: 0.8\*  
No. sewage plants: 1

**Bad Oldesloe, 23832**  
Stadtwerke, Postfach 1236  
Tel +49 45 31 162 0  
Fax +49 45 31 673 73  
Direktor:  
**G Hacker**  
Population: 25 000  
Vol water supplied: 1.6\*  
No. reservoirs: 14  
Vol sewage treated: 1.65\*  
No. sewage plants: 4

**Bad Pyrmont, 31812**

\*million m<sup>3</sup>/year

**Stadtwerke, Waisenhof 5/6,**  
Postfach 1645  
Tel +49 52 81 60 53-0  
Fax +49 52 81 60 53 45  
Direktor:  
**Herr Boldt**  
Population: 24 000  
Vol water supplied: 1.7\*  
No. reservoirs: 2

**Bad Rappenau, 74906**  
Zweckverband  
Wasserversorgung Mühlbach,  
Hinter dem Schloss 10  
Tel +49 7264 7063  
Fax +49 7264 4139  
Direktor:  
**Bernd Steeb**  
Population: 32 000  
Vol water supplied: 2\*  
No. reservoirs: 17

**Beckum, 59249**  
Wasserversorgung Beckum  
GmbH, Postfach 1951  
Tel +49 2521 843-0  
Fax +49 2521 843-50  
Geschäftsführer:  
**Dipl Ing Clemens Lüffe**  
Population: 130 000  
Vol water supplied: 7\*

**Bergisch Gladbach, 51432**  
Bergisch Licht-, Kraft- und  
Wasserwerke (BELKAW)  
GmbH, Hermann-Loens-Str  
131-133, Postfach 200220  
Tel +49 22 02 16-1  
Fax +49 22 02 1 63 33  
Direktor:  
**Dipl-Ing G Beckmann**  
Population: 110 000  
Vol water supplied: 11\*

**Berlin, 10631**  
Berliner Wasserbetriebe,  
Hohenzollernndamm 45,  
Postfach 31 01 80  
Tel +49 30 86 44-0  
Fax +49 30 86 44-28 10  
Direktor:  
**H Dr Bertram Wleczorek**  
Population: 3 461 000  
Vol water supplied: 261\*  
No. reservoirs: 14  
Vol sewage treated: 237\*  
No. sewage plants: 8

**Bersenbrück, 49593**  
Wasserbeschaffungsverband,  
Liebigstr. 8  
Tel +49 54 39 7 51  
Fax +49 54 39 7 53  
Vorstandsvorsitzender:  
**W Krefz**  
Geschäftsführer:  
**Dipl-Ing Usselmann**  
Population: 90 000  
Vol water supplied: 4.5\*

**Bielefeld, 33526**  
Wasserwerk Muehlgrund  
GmbH, Schildescher Str 16,  
Postfach 7940 10 26 92  
Tel +49 521 51 4342  
Fax +49 521 51 4337  
Direktor:  
**kfm Franz Deimel**  
Vol water supplied: 2\*  
No. reservoirs: 1

**Bielefeld, 33611**  
Stadtwerke GmbH,  
Schildescher Str 16, Postfach  
7940  
Tel +49 5 21 5 11  
Direktor:  
**Dr W Ueberhorst**  
Population: 316 000  
Vol water supplied: 22\*

**Bingen am Rheln, 55411**  
Stadtwerke, Saalandstr 364  
Tel +49 67 21 97070  
Fax +49 67 21 970750  
Direktor:  
**Dipl-Ing Gunter Herzner**  
Population: 22 000  
Vol water supplied: 1.6\*  
No. reservoirs: 6  
Vol sewage treated: 2.2\*  
No. sewage plants: 1

**Bochum, 44722**  
Stadtwerke GmbH,  
Massenbergstr. 15/17,  
Postfach 1022 50  
Tel +49 2 34 61 81  
Fax +49 6 18-2 85  
Direktor:  
**Dr G Schmidt**  
Population: 400 500  
Vol water supplied: 33\*

**Bonn 1, 53032**  
Stadtwerke, Theaterstr 24,  
Postfach 1802 40  
Tel +49 228 711 1  
Fax +49 228 711 770  
Stadtdirektor:  
**R Schreiber**  
Population: 314 000  
Vol water supplied: 24.5\*  
No. reservoirs: 9  
Vol sewage treated: 36.8\*  
No. sewage plants: 4

**Brake, 26919**  
Oldenburgish-Ostfriesischer  
Wasserverband,  
Georgstrasse 4  
Tel +49 4401 16 0  
Fax +49 4401 5398  
Verbandsvorsiter:  
**Heinz zu Jührden**  
Population: 780 000  
Vol water supplied: 62\*  
No. reservoirs: 15

**Braunschweig, 38106**  
Stadtwerke GmbH, Taubenstr.  
7, Postfach 5149  
Tel +49 531 383-2200  
Fax +49 531 383-3307  
Direktor:  
**Herr Probst**  
Population: 238 000  
Vol water supplied: 17\*

**Bremen, 28215**  
Stadtwerke AG, Theodor-  
Heuss-Allee 20, Postfach  
1078 03  
Tel +49 4 21 35 90  
Fax +49 3 59-24 99  
Direktor:  
**Dr G Czichon**  
Population: 545 000  
Vol water supplied: 35\*

**Bremerhaven, 27568**  
Stadtwerke AG, Fährstr 20-22  
Tel +49 4 71 477-0  
Fax +49 4 71 477-1109  
Direktor:  
**A Benetten**  
Population: 129 000  
Vol water supplied: 11\*  
No. sewage plants: 1

**Brilon, 59929**  
Stadtwerke Brilon, Keffelker  
Str 27, Postfach 1660  
Tel +49 2961 79 400  
Fax +49 2961 79 408  
Direktor:  
**Dipl-Ing J Niggemeier**  
Population: 27 000  
Vol water supplied: 1.6\*  
No. reservoirs: 10  
Vol sewage treated: 1.3\*  
No. sewage plants: 7

**Cadolzburg, 90553**  
Zweckverband zur  
Wasserversorgung  
Dillenberggruppe, Postfach  
29  
Tel +49 9103 2014  
Fax +49 9103 5468  
Direktor:  
**H Beigel**  
Population: 45 000  
Vol water supplied: 2\*  
No. reservoirs: 4

**Darmstadt, 64293**  
Sudhessische Gas und  
Wasser AG, Frankfurter Str  
100, Postfach 4117  
Tel +49 61 51 7 01-0  
Fax +49 61 51 7 01-4 60  
Direktor:  
**Dipl-Ing H Reisser**  
Population: 370 000  
Vol water supplied: 20\*

**Deggendorf, 94469**  
Wasserversorgung  
Bayerischer Wald, Pater-Fink-  
Str 8  
Tel +49 9 91 2 10 81  
Direktor:  
**Helmut Feuchtinger**  
Population: 120 000  
Vol water supplied: 7\*

**Dollern, 21739**  
Trinkwasserverband Stader  
Land, Immengrund 5  
Tel +49 4163 818 0  
Fax +49 4163 818 282  
Direktor:  
**D Hamann**  
Population: 115 000  
Vol water supplied: 8\*  
No. reservoirs: 3

**Dortmund 1, 44047**  
Vereingte Elektrizitätswerke  
Westfalen AG,  
Rheinlanddamm 24, Postfach  
1050 56  
Tel +49 2 31 4 38-1  
Direktor:  
**Prof K Nizia**  
Population: 7000  
Vol water supplied: 0.307\*

**Dresden, 01097**  
Wasserversorgung und  
Abwasserbehandlung  
Dresden GmbH, Palaisplatz  
2b, Postschliffach 548  
Tel +49 37 51-5 24 31  
Direktor:  
**K Grunwald**  
Population: 1 713 000  
Vol water supplied: 151\*

**Düsseldorf 40215**  
Stadtwerke AG, Luisenstr.  
105, Postfach 1136  
Tel +49 2 11 82 11  
Fax +49 2 37 36 41  
Direktor:  
**M Lause**  
Population: 633 000  
Vol water supplied: 65\*  
No. reservoirs: 5

**Eckernförde, 24340**  
Stadtwerke GmbH, Bornbrook  
1-3, Postfach 1440  
Tel +49 4351 90 50  
Fax +49 4351 90 5199  
Direktor:  
**Dipl-Ing W Poetzsch**  
Population: 22 500  
Vol water supplied: 1.5\*  
Vol sewage treated: Waste  
water treatment is handled by  
Stadt Eckernförde

**Emden, 26702**  
Stadtwerke Emden GmbH,  
Martin-Faber-Str 11-13,  
Postfach 2245  
Tel +49 49 21 83-0  
Fax +49 49 21 83 285  
Direktor:  
**Dipl-Ing Remmer Edzards**  
Population: 50 000  
Vol water supplied: 4\*

**Emsdetten, 48282**  
Stadtwerke GmbH,  
Moorbrückenstr 30, Postfach  
12 65  
Tel +49 2572 2020  
Fax +49 2572 20289  
Direktor:  
**H Lehmann**  
Population: 61 000  
Vol water supplied: 3\*  
No. reservoirs: 2  
Vol sewage treated: 3.5\*  
No. sewage plants: 2

**Erfstadt, 50374**  
Stadtwerke, Postfach 2665  
Tel +49 2235 40 98 41  
Fax +49 2235 40 98 37  
Direktor:  
**E-D Boesche**  
Population: 37 200  
Vol water supplied: 2\*  
Vol sewage treated: 3.5\*  
No. sewage plants: 1

**Erkrath, 40671**  
Stadtwerke, Gruitener Str 27,  
Postfach 1161  
Tel +49 2104 430 81-85  
Fax +49 2104 430 86  
Direktor:  
**P Schroeder**  
Population: 49 500  
Vol water supplied: 3.1\*  
No. reservoirs: 3  
Vol sewage treated: 2.9\*  
No. sewage plants: 1

**Eschwege, 37269**  
Stadtwerke, Niederhoner Str  
36  
Tel +49 5651 807-0  
Fax +49 5651 807-45  
Direktor:  
**Dipl-Ing E Heibert**  
Population: 24 000  
Vol water supplied: 2\*  
No. reservoirs: 9

**Essen 1, 45117**  
Stadtwerke,  
Aktiengesellschaft,  
Ruttenscheider Str 27-37,  
Postfach 1037 42  
Tel +49 2 01 79 93-1  
Fax +49 2 01 7 99 33 34  
Direktor:  
**M Arenz**  
Population: 605 900  
Vol water supplied: 49\*

**Frankenthal, 67211**  
Stadtwerke Frankenthal  
GmbH, Wormser Str. 111,  
Postfach 2154  
Tel +49 6233 602-0  
Fax +49 6233 602 115  
Geschäftsführer:  
**Dipl-Ing K Sauer**  
Population: 70 000  
Vol water supplied: 4\*  
No. reservoirs: 4

**Frankfurt (Oder), 15230**  
Märkische Wasserversorgung  
und Abwasserbehandlung  
GmbH, MWA, Oderallee 226  
Tel +49 37 30 37 60  
Fax +49 37 30-37 61 48  
Direktor:

**U Seeger**  
Population: 706 000  
Vol water supplied: 63\*

**Frankfurt aM, 60021**  
Stadtwerke, Postfach 10 21  
32  
Tel +49 69 213-0  
Fax +49 69 213-22740  
Direktor:  
**J Wann**  
Population: 758 310  
Vol water supplied: 73.45\*

**Freiburg, 79020**  
Freiburger Energie- und  
Wasserversorgungs AG,  
Tullastr. 61, Postfach 5369  
Tel +49 7 61 2 79-1  
Fax +49 7 61 50 82 83  
Direktor:  
**Dipl-Ing R Funk**  
Population: 204 100  
Vol water supplied: 18\*

**Friedrichsdorf, 06382**  
Stadtwerke,  
Hugenottenstrasse 55/Max-  
Planck-Str 28  
Tel +49 6172 731 226  
Fax +49 6172 731 288  
Direktor:  
**G Merkert**  
Population: 24 400  
Vol water supplied: 1\*  
Vol sewage treated: 1\*  
No. sewage plants: 1

**Fuerth/Bay, 90763**  
Stadtwerke Furth, Leyher Str  
69  
Tel +49 9 11 7 04-1  
Fax +49 9 11 7 04-4 09  
Direktor:  
**Dipl-Ing H Staackmann**  
Population: 102 400  
Vol water supplied: 8\*

**Fulda, 36009**  
Gas- und Wasserversorgung  
Fulda GmbH, Rangstr. 10,  
Postfach 926  
Tel +49 6 61 2 99-0  
Fax +49 6 61 2 99-1 19  
Direktor:  
**P Solf**  
Population: 73 000  
Vol water supplied: 5\*

**Garding, 25836**  
Wasserbeschaffungsverband  
Eiderstedt, Nordergeestweg  
19  
Tel +49 4862 1007-0  
Fax +49 4862 1007-22  
Geschäftsführer:  
**U Back**  
Population: 22 000  
Vol water supplied: 2.2\*  
No. reservoirs: 5

**Gelsenkirchen, 45809**  
Gelsenwasser AG, Balkenstr  
26, Postfach 1009 44  
Tel +49 2 09 7 08-0  
Fax +49 2 09 7 08-6 50  
Chairman:  
**P Scherer**  
Population: 2 648 000  
Vol water supplied: 273.5\*  
No. reservoirs: 13

**Gera, 07504**  
Ostthüringer  
Wasserversorgung und  
Abwasserbehandlung GmbH,  
Gaswerkstrasse 10, Postfach  
452  
Tel +49 0 37 78-48 70  
Fax +49 0 37 78-2 08 33  
Direktor:

\*million m<sup>3</sup>/year

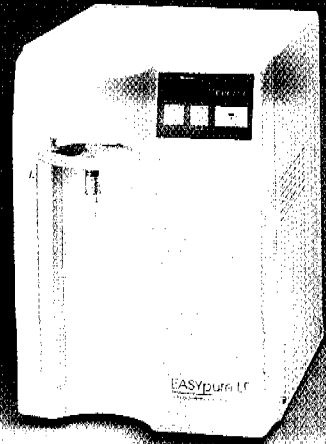
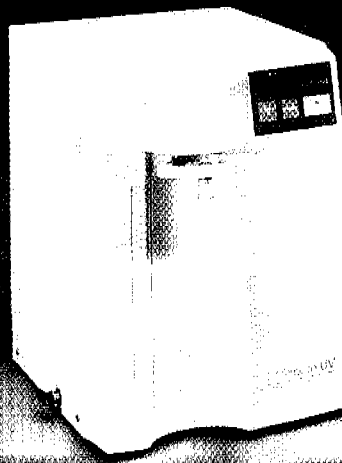


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**Ion exchangers for the foodstuff industry**

**Powdered ion exchangers**

**Chelate-forming ion exchangers**

**Ready to use mixed beds**

**CHEMIE GMBH BITTERFELD-WOLFEN**

**Bereich Ionenaustauscher und Molekularsiebe**

**Postfach 1139**

**06733 Bitterfeld**

**Telefon (03493) 7 6329 · Telefax (03493) 7 7716**

**Vertrieb über: Bayer AG · Telefax (0214) 3050621**



**Dipl-Ing H Wolf**  
Population: 709 900  
Vol water supplied: 93\*

**Geretsried, 82538**  
Stadtwerke, Kolbenheyerstr 1  
Tel +49 8171 9802 0  
Fax +49 8171 9820 21  
Werkleiter:

**Detlef Liss**  
Population: 25 000  
Vol water supplied: 2\*  
No. reservoirs: 1  
Vol sewage treated: 1.6\*

**Germering, 82110**  
Stadtwerke Germering,  
Wasserwerk, Gabriele Hünter  
Str. 3  
Tel +49 89419 225  
Fax +49 89419 285  
Direktor:

**Dipl-Ing R Schmid**  
Population: 35 000  
Vol water supplied: 2.1\*  
No. reservoirs: 2

**Glessen, 35356**  
Stadtwerke, Lahnstrasse 31,  
Postfach 1111 49  
Tel +49 6 41 7 08-0  
Fax +49 6 41 7 08-4 80  
Direktor:

**H Hanau**  
Population: 72 600  
Vol water supplied: 6\*  
No. reservoirs: 5  
Vol sewage treated: 6\*  
No. sewage plants: 1

**Glessen, 35359**  
Zweckverband  
Mittelhessische  
Wasserwerke, Teichweg 24,  
Postfach 1114 20  
Tel +49 6 41 50 60  
Direktor:  
**W Froneberg**  
Population: 312 000  
Vol water supplied: 18\*

**Gifhorn, 38505**  
Wasserwerk Gifhorn GmbH,  
Konrad-Beste-Str 1, Postfach  
1510  
Tel +49 53 71 802 150  
Direktor:

**Hans-Jürgen Heinze**  
Population: 45 000  
Vol water supplied: 2.4\*

**Goettingen, 37028**  
Stadtwerke Goettingen AG,  
Hildebrand-Str 1, Postfach  
3834/35  
Tel +49 5 51 3 01-0  
Fax +49 5 51 3 01-201  
Vorst Vors Kaufm Vorstand:

**N Liekmeler**  
Techn Vorstand:  
**R Kraft**  
Population: 133 000  
Vol water supplied: 10\*  
Vol sewage treated: Waste  
water treatment is by Stadt  
Göttingen

**Grevenbroich 1, 41486**  
GWG Gas- und Wasserwerk  
Grevenbroich GmbH,  
Nordstrasse 36, Postfach  
1002 45  
Tel +49 21 81 30 01  
Direktor:  
**H Schikora**  
Population: 40 500  
Vol water supplied: 3\*

**Griesbach i. Rottal, 94086**  
Zweckverband  
Wasserversorgung,

Ruhstorfer Gruppe,  
Schlosshof 1  
Tel +49 85 32 20 71  
Fax +49 85 32 25 45  
Direktor:

**S Hatz**  
Population: 30 000  
Vol water supplied: 2\*  
No. reservoirs: 5

**Gronau (Westf.), 48579**  
Stadtwerke Gronau GmbH,  
Laubstiege 19, Postfach 1840  
Tel +49 25 62 7 17-0  
Fax +49 25 62 7 17 666  
Direktor:

**H Hargardt**  
Population: 40 300  
Vol water supplied: 2.2\*

**Gummersbach, 51624**  
Der Aggervverband, Sonnenstr  
40, Postfach 3402 40  
Tel +49 22 61 36-0  
Fax +49 22 61 36270  
Direktor:

**H Richter**  
Population: 387 000  
Vol water supplied: 25\*  
No. reservoirs: 3  
Vol sewage treated: 31.6\*  
No. sewage plants: 43

**Hagen, 58042**  
Stadtwerke AG,  
Hohenzollernstr. 3/7, Postfach  
4261  
Tel +49 23 31 20 80  
Fax +49 23 31 2 08-2 38  
Direktor:

**F Tenne**  
Population: 208 000  
Vol water supplied: 14\*

**Halle (Saale), 06010**  
Mitteldeutsche Wasser und  
Abwasser GmbH - MIDEWA -  
Postfach 200956  
Tel +49 345 8730  
Fax +49 345 873204  
Geschäftsführer:

**Dr Ing R Heck**  
Population: 964 000  
Vol water supplied: 74.7\*  
No. reservoirs: 329  
Vol sewage treated: 21.6\*  
No. sewage plants: 46

**Hamburg 26, 20531**  
Hamburger Wasserwerke  
GmbH, Billhorner Deich 2  
Tel +49 40 78 88-0  
Fax +49 40 78 88-25 13  
Managing Director:  
**Dr-Ing H Hames**  
Population: 1 865 000  
Vol water supplied: 136\*  
No. reservoirs: 20

**Hameln, 31760**  
GWS Stadtwerke Hameln  
GmbH, Hafenstr 14, Postfach  
10 10 44  
Tel +49 5151 788-0  
Fax +49 5151 788 120  
Direktor:

**K Arnold**  
Population: 50 000  
Vol water supplied: 4\*  
No. reservoirs: 2  
Vol sewage treated: Stadt  
Hameln treats the sewage

**Haminkeln-Mehrhoog,  
46499**  
Wasserwerke Wittenhorst,  
Schillerstr 2  
Tel +49 2857 9130-0  
Fax +49 2857 9130 30  
Geschäftsführer:  
**Manfred Pröhl**

@address: Population: 56 000  
Vol water supplied: 3\*  
No. reservoirs: 3

**Hann Münden, 34335**  
Stadtwerke, Postfach 1530  
Tel +49 55 41 70 70  
Fax +49 55 41 70 777  
Direktor:  
**Herr Brockhoff**  
@address: Population: 27 000  
Vol water supplied: 1.6\*  
No. reservoirs: 20

**Hannover 1, 30057**  
Stadtwerke Hannover AG,  
Ihmeplatz 2, Postfach 5747  
Tel +49 511 430 1  
Fax +49 511 430 2770  
Kaufmännische Direktion:  
Dr E Deppe  
Technische Direktion:  
**Dr Hans-Jürgen Ebeling**  
Population: 769 000  
Vol water supplied: 49.5\*

**Hannover, 30025**  
Hannover-Braunschweigische  
Stromversorgungs-AG,  
Humboldtstr 33, Postfach  
2569  
Tel +49 511 916-0  
Fax +49 511 916-1880  
Direktor:

**Dr Dieter Henze**  
Direktor:  
**Horst-Dieter Heuer**  
Population: 184 000  
Vol water supplied: 13.9\*

**Hassloch, 67454**  
Gemeindewerke Hassloch,  
Gottlieb-Duttenhöfer-Str 27,  
Postfach 1251  
Tel +49 6324 5994-0  
Fax +49 6324 5994-66  
Werkdirektor:  
**Ludwig Schuh**  
Population: 34 258  
Vol water supplied: 1.84\*  
No. reservoirs: 3  
Vol sewage treated: 2.08\*  
No. sewage plants: 1

**Heidelberg, 69045**  
Stadtwerke AG, Kurfuersten-  
Anlage 42-50, Postfach 1055  
40  
Tel +49 62 21 51 30  
Fax +49 62 21 51 35 13  
Direktor:

**H Conrads**  
Population: 155 700  
Vol water supplied: 13\*

**Heilbronn a.N., 74076**  
Stadtwerke Gas u.  
Wasserwerk, Weipertstr. 49  
Tel +49 71 31 56 25 00  
Fax +49 71 31 56 25 79  
Direktor:

**W Grau**  
Population: 127 000  
Vol water supplied: 8\*  
No. reservoirs: 20  
No. sewage plants: 1

**Hellenthal, 53938**  
Wasserverband OLEFTAL,  
Postfach 86  
Tel +49 2482 9500 0  
Fax +49 2482 9500 95  
Gemeindedirektor:  
**H Zawada**  
Population: 36 500  
Vol water supplied: 3.4\*  
No. reservoirs: 46  
Vol sewage treated: 3\*

**Hildesheim, 31106**  
Harzwasserwerke des

Landes Niedersachsen,  
Postfach 1006 53 / Nikolaistr.  
8, 31137 Hildesheim  
Tel +49 5121 404-0  
Fax +49 5121 404-220  
Direktor:  
**Bauass H Mantwil**  
Population: Delivery to  
suppliers  
Vol water supplied: 92\*  
No. reservoirs: 6

**Hildesheim, 31113**  
Stadtwerke AG, Postfach 10  
13 41  
Tel +49 51 21 5 08-0  
Fax +49 51 21 5 08-222  
Direktor:  
**Dipl-Ing W Staudinger**  
Prokurist:  
**Dipl-Ing E-A Brandes**  
Population: 108 000  
Vol water supplied: 7\*  
No. reservoirs: 6  
Vol sewage treated: Waste  
water treatment is by  
Tiefbauamt der Stadt  
Hildesheim

**Hof (Saale), 95028**  
Stadtwerke Hof,  
Unterkotzauer Weg 25  
Tel +49 9281 812-0  
Fax +49 9281 812290  
Direktor, Werkleiter:  
**Dipl-Ing Manfred Schön**  
Population: 51 813  
Vol water supplied: 4\*  
No. reservoirs: 3

**Horst, 25358**  
Wasserbeschaffungsverband  
Krempermarsch, Am  
Wasserwerk 5  
Tel +49 41 21 5 00 61  
Fax +49 41 21 52 43  
Direktor:  
**H Schroeder**  
Population: 22 700  
Vol water supplied: 2.1\*  
No. reservoirs: 2

**Hürth, 50332**  
Stadtwerke Hürth, Friedrich-  
Ebert-Str 40, Postfach 15 30  
Tel +49 2233 53614  
Fax +49 2233 53627  
Dipl Finanzwirt:  
**Christian Meger**  
Population: 53 000  
Vol water supplied: 3.5\*  
No. reservoirs: 4

**Ingolstadt, 85057**  
Stadtwerke, Ringlerstr 28,  
Postfach 2830  
Tel +49 8 41 8 00  
Fax +49 8 41 80-3 09  
Direktor:  
**Dipl-Ing H Meck**  
Population: 115 000  
Vol water supplied: 9.6\*  
No. reservoirs: 5  
Vol sewage treated: 19.4\*  
No. sewage plants: 4

**Iserlohn, 58638**  
Stadtwerke GmbH, Stefanstr.  
4-8, Postfach 376  
Tel +49 23 71 2 17-1  
Direktor:  
**Dipl-Ing G Meister**  
Population: 102 600  
Vol water supplied: 8\*

**Jockgrim, 76746**  
Zweckverband für  
Wasserversorgung  
Germersheimer Sudgruppe,  
Koerperschaft des  
Oeffentlichen Rechts,

Woerther Str, Postfach 1264  
Tel +49 72 71 5 10 03  
Fax +49 72 71 52 338  
Verbandsvorsteher:  
**H Seiter**  
Verbandsdirektor:  
**H Mühlstädter**  
Population: 56 000  
Vol water supplied: 4\*  
No. reservoirs: 4

**Kaiserslautern, 67605**  
Stadtwerke, Burgstr. 11,  
Postfach 1660  
Tel +49 6 31 71 07-0  
Fax +49 6 31 71 07-3 33  
Direktor:  
**W Herzog**  
Population: 102 000  
Vol water supplied: 8\*

**Karlsruhe, 76185**  
Stadtwerke Karlsruhe,  
Daxlander Str 72, Postfach  
6169  
Tel +49 721 599 5001  
Fax +49 721 599 5074  
Direktor:  
**Dipl-Ing J Ulmer, Prof**  
Population: 270 000  
Vol water supplied: 25\*  
No. reservoirs: 11  
Vol sewage treated: 51\*

**Kassel, 34112**  
Städtische Werke AG,  
Postfach 10 36 09  
Tel +49 5 1 782-0  
Fax +49 561 782-2121  
Direktor:  
**Dipl-Ing Martin Kiok**  
Population: 202 500  
Vol water supplied: 15.4\*

**Kaufbeuren, 87577**  
Stadt Wasserwerk, Postfach  
1752  
Tel +49 83 41 83 64  
Fax +49 83 41 1 63 73  
Techn Werkleiter:  
**Klaus Scheidl**  
Kauf Werkleiter:  
**Fritz Baumann**  
Population: 44 034  
Vol water supplied: 2.4\*  
No. reservoirs: 9

**Kempfen, 47906**  
Stadtwerke Kempfen GmbH,  
Am Bahnhof 8  
Tel +49 21 52 14 96-0  
Fax +49 21 52 14 96-47  
Geschäftsführer:  
**Herwig Eichelberger**  
Population: 35 000  
Vol water supplied: 2.3\*

**Kiel, 24040**  
Stadtwerke Kiel AG, Knooper  
Weg 75, Postfach 4160  
Tel +49 431 594-1  
Fax +49 431 594 2348  
Direktor:  
**Dr-Ing Bernd Kregel-Olff**  
Population: 335 000  
Vol water supplied: 21\*  
No. reservoirs: 18

**Koblenz, 56020**  
Vereinigte Wasserwerke  
Mittelrhein GmbH, Rathaus,  
Postfach 2065  
Tel +49 2 61 3 70 86-8  
Direktor:  
**G F Grosser**  
Population: 151 000  
Vol water supplied: 10\*

**Koenigsbrunn, 86343**  
Wasserwerk, Marktplatz 7  
Tel +49 82 31 60 6-152

\*million m<sup>3</sup>/year

Fax +49 82 31 60 6-161  
 Director:  
**Rolf-Peter Reinhardt**  
 Population: 25 000  
 Vol water supplied: 1.5\*  
 No. reservoirs: 2  
 Vol sewage treated: 1.4\*

**Korntal-Muenchingen, 70810**  
 Zweckverband Strohgasu-  
 Wasserversorgung, Postfach  
 1405  
 Tel +49 7 11 83 67-0  
 Fax +49 7 11 83 67-300  
 Direktor:  
**Herr Stritzelberger**  
 Population: 31 500  
 Vol water supplied: 2\*  
 No. reservoirs: 8

**Kronach, 96317**  
 Zweckverband  
 Fernwasserversorgung  
 Oberfranken (FWO), Ruppen  
 30  
 Tel +49 92 61 50 70  
 Fax +49 92 61 50 750  
 Verbandsvorsitzender:  
 @name:Dr Heinz Köhler  
 Verbandsdirektor:  
**Gerhard Seuling**  
 Population: 380 000  
 Vol water supplied: 12.1\*

**Köln 30, 50806**  
 Gas-, Elektrizitäts- und  
 Wasserwerke Koeln AG,  
 GEW-Koeln AG, Parkgürtel  
 24, Postfach 1008 90  
 Tel +49 2 21 1 78-0  
 Fax +49 2 21 1 78-33 22  
 Direktor:  
**G Ludemann**  
 Population: 624 920  
 Vol water supplied: 53\*

**Köln 51, 50945**  
 RHENAG, Rheinische  
 Energie AG, Bayenthalquertel  
 9, Postfach 5109 20  
 Tel +49 2 21 3 77 70  
 Fax +49 37 77-1 70  
 Direktor:  
**Dipl-Ing P Kallscher**  
 Population: 157 000  
 Vol water supplied: 12\*

**Köln 91, 51076**  
 RGW Rechtsrheinische Gas-  
 und Wasserversorgung AG,  
 In den Reihen 16, Postfach  
 9106 52  
 Tel +49 2 21 82 76-1  
 Fax +49 2 21 82 76-2 05  
 Direktor:  
**V Moritz**  
 Population: 368 000  
 Vol water supplied: 32\*

**Lampertheim, 68623**  
 Stadtwerke Lampertheim,  
 Gas- u Wasserversorgung,  
 Industriestr. 40  
 Tel +49 62 06 9284 0  
 Fax +49 62 06 5236 1  
 Werkleiter:  
**Hans Wetzel**  
 Population: 31 590  
 Vol water supplied: 2\*  
 Vol sewage treated: 2\*  
 No. sewage plants: 2

**Langen, 63206**  
 Stadtwerke Langen GmbH,  
 Liebigstr. 9-11, Postfach 1680  
 Tel +49 61 03 2 06-0  
 Fax +49 61 03 2 06-2 20  
 Direktor:  
**Dipl-Ing Norbert  
 Breidenbach**

Population: 43 600  
 Vol water supplied: 3\*

**Langenfeld, 40764**  
 Verbandswasserwerk  
 Langenfeld-Monheim,  
 Langforter Str 7, Postfach  
 2239  
 Tel +49 21 73 979-0  
 Fax +49 21 73 979-179  
 Direktor:  
**Dipl-Ing G Schwarz**  
 Population: 100 000  
 Vol water supplied: 6.45\*  
 No. reservoirs: 1

**Leer/Ostfr., 26789**  
 Stadtwerke Leer GmbH,  
 Hafenstrasse 4, Postfach  
 1946  
 Tel +49 4 91 927 700  
 Geschäftsführer:  
**Dr Manfred Pühl**  
 Population: 29 100  
 Vol water supplied: 2\*

**Leinfelden-Echterdingen 1, 70771**  
 Zweckverband  
 Filderwasserversorgung,  
 Rathaus/Postfach  
 Tel +49 711 1600 226  
 Fax +49 711 1600 350  
 Direktor:  
**R Haussler**  
 Population: 122 000  
 Vol water supplied: 7.5\*  
 No. reservoirs: 16

**Leinfelden-Echterdingen, 70771**  
 Stadtwerke, Kochenmühlenstr  
 6, Postfach 10 03 51  
 Tel +49 711 94786-0  
 Fax +49 711 94786-30  
 Kfm Betriebsleiter:  
**Herr Bocher**  
 Techn Betriebsleiter:  
**Herr Ambros**  
 Population: 35 000  
 Vol water supplied: 2\*  
 Vol sewage treated: 2\*  
 No. sewage plants: 2

**Leverkusen, 51311**  
 Energieversorgung GmbH,  
 Overfeldweg 23, Postfach  
 1011 60  
 Tel +49 2 14 35 80  
 Fax +49 2 14 35 84 43  
 Direktor:  
**Dip-Kfm Alfons Michels**  
 Population: 161 000  
 Vol water supplied: 907\*

**Lippstadt, 59555**  
 Stadt Lippstadt, Ostwall 1  
 Tel +49 2941 980425  
 Fax +49 2941 78111  
 Direktor:  
**Dr Hagemann**  
 Population: 70 000  
 Vol water supplied: 3.7\*  
 No. reservoirs: 3  
 Vol sewage treated: 6.5\*  
 No. sewage plants: 5

**Ludwigshafen am Rhein, 67012**  
 Technische Werke  
 Aktiengesellschaft,  
 Industriestr. 3, Postfach 2112  
 23  
 Tel +49 6 21 50 5206  
 Fax +49 6 21 50 5760  
 Direktor:  
**M Vogt**  
 Population: 170 000  
 Vol water supplied: 13.5\*

**Lübeck, 23558**

Stadtwerke, Moisinger Allee  
 9, Postfach 1406  
 Tel +49 4 51 8 88-0  
 Fax +49 4 51 8 88-17 17  
 Direktor:  
**Dr K-J Henkel**  
 Population: 222 000  
 Vol water supplied: 14\*  
 No. reservoirs: 19

**Magdeburg, 39104**  
 Magdeburger Wasser- und  
 Abwassergesellschaft mbH,  
 MAWAG, Listemannstr. 14,  
 Postfach 279  
 Tel +49 0 37 91 5 67 (0)  
 Fax +49 0 37 91 5 18 16  
 Direktor:  
**Dipl-Ing. R Huebscher**  
 Population: 1 200 00  
 Vol water supplied: 85\*

**Mainz 1, 55028**  
 Stadtwerke AG, Rheinallee  
 41, Postfach 3809  
 Tel +49 61 31 112  
 Fax +49 61 31 126 045  
 Direktor:  
**H-B Dickmann**  
 Population: 241 500  
 Vol water supplied: 22\*

**Mannheim 68159**  
 Energie- und Wasserwerke  
 Rhein-Neckar AG, Luisenring  
 49, Postfach 2204  
 Tel +49 6 21 2 90-0  
 Fax +49 6 21 2 90 2324  
 Vorstände:  
**Klaus Curth**  
 Vorstände:  
**Roland Hartung**  
 Population: 376 000  
 Vol water supplied: 28\*  
 No. reservoirs: 4

**Mannheim 68159**  
 Mannheimer Versorgungs-  
 und Verkehrsgesellschaft  
 mbH (MVV), Luisenring 49,  
 Postfach 2204  
 Tel +49 6 21 2 90-110  
 Fax +49 6 21 2 90-2324  
 Geschäftsführer:  
**Klaus Curth**  
 Geschäftsführer:  
**Roland Hartung**  
 Population: 376 000  
 Vol water supplied: 28\*  
 No. reservoirs: 4

**Mannheim 68159**  
 Stadtwerke AG (SMA),  
 Luisenring 49, Postfach 2204  
 Tel +49 6 21 2 90-0  
 Fax +49 6 21 2 90-2324  
 Vorstände:  
**Klaus Curth**  
 Vorstände:  
**Dr Hans Schelasky**  
 Population: 338 000  
 Vol water supplied: 24\*

**Meiningen, 98617**  
 Sudthüringer  
 Wasserversorgung und  
 Abwasserbehandlung GmbH,  
 Steinweg 23  
 Tel +49 0 37 6 76-8 70  
 Direktor:  
**M Grahmann**  
 Population: 548 500  
 Vol water supplied: 55\*

**Meschede, 59872**  
 Wasserwerk Meschede,  
 Gewerbegebiet Enste, Auf'm  
 Brinke 11  
 Tel +49 291 9920 0  
 Fax +49 291 9920-18  
 Werkleiter:

**Dipl Ing Robert Dietrich**  
 Population: 33 000  
 Vol water supplied: 2.4\*  
**Minden, 32388**  
 Stadtwerke GmbH, Hansastr  
 29, Postfach 3120  
 Tel +49 5 71 8 86 00-0  
 Fax +49 5 71 8 86 00-10  
 Techn. Geschf.:  
**K Attig**  
 Kaufm Geschäftsführer:  
**U Stahl**  
 Population: 78 000  
 Vol water supplied: 4.4\*  
 No. reservoirs: 2

**Moerfelden-Walldorf, 64546**  
 Stadtwerke, Kirchgasse 18,  
 Tel +49 6105 938-822  
 Fax +49 6105 938-888  
 Direktor:  
**Dipl-Ing G Durda**  
 Population: 31 000  
 Vol water supplied: 2\*  
 No. reservoirs: 3  
 Vol sewage treated: 2.6\*  
 No. sewage plants: 2

**Moers 1, 47441**  
 Stadtwerke GmbH, Uerdinger  
 Str 31, Postfach 2106  
 Tel +49 28 41 1 04-0  
 Direktor:  
**H - H Eickschen**  
 Population: 100 000  
 Vol water supplied: 6\*

**Moers, 47441**  
 Kreiswasserwerk Wesel  
 GmbH, Hornberger Str 113,  
 Postfach 1940  
 Tel +49 28 41 2 05-0  
 Fax +49 28 41 2 05-670  
 Direktor:  
**Dr G Brückner**  
 Population: 55 000  
 Vol water supplied: 4\*  
 No. reservoirs: 3  
 Vol sewage treated: 4\*  
 No. sewage plants: 1

**Muelheim a.d. Ruhr, 45416**  
 RWW Rheinisch-Westfälische  
 Wasserwerksgesellschaft  
 mbH, Am Schloss Broich 1-3,  
 Postfach 1016 63  
 Tel +49 2 08 44 33-1  
 Fax +49 2 08 44 33-2 33  
 Direktor:  
**Dipl-Kfm. Gerd Mueller**  
 Population: 950 000  
 Vol water supplied: 95\*

**München 81, 81902**  
 CONTIGAS, Deutsche  
 Energie Aktiengesellschaft,  
 Effnerstrasse 93, Postfach  
 8102 40  
 Tel +49 89 92 20 96-0  
 Direktor:  
**Dr K - D Meyer**  
 Vol water supplied: 3\*

**München, 80287**  
 Stadtwerke, Werkbereich  
 Versorgung Gas- und  
 Wasserversorgung,  
 Badebetriebe, Unterer Anger  
 3  
 Tel +49 89 2361 1  
 Fax +49 89 2361 2019  
 Werkleiter Versorgung:  
**Dipl-Ing Enno Ihnken**  
 Population: 1 334 000  
 Vol water supplied: 132\*

**Münster, 48043**  
 VEW, Vereinigte  
 Elektrizitätswerke Westfalen  
 AG, Postfach 8060  
 Tel +49 231 438 1

Fax +49 231 438 2147  
 Direktor:  
**F Ziegler**  
 Population: 8 000  
 Vol water supplied: .351\*

**Mönchengladbach 41004**  
 Stadtwerke  
 Mönchengladbach GmbH,  
 Postfach 100448  
 Tel +49 2161 277-0  
 Fax +49 2161 277-753  
 Vorsitzter der  
 Geschäftsführung:  
**Friedhelm Kirchhartz**  
 Population: 266 000  
 Vol water supplied: 18\*  
 No. reservoirs: 11

**Neckarsulm, 74172**  
 Stadtwerke, Hafenstr. 59  
 Tel +49 71 32 3 52 90  
 Fax +49 71 32 35-3 63  
 KWL:  
**Werner Barelis**  
 TWL:  
**Sigbert Efferberger**  
 Population: 22 000  
 Vol water supplied: 2.2\*  
 No. reservoirs: 10

**Neubrandenburg, 17033**  
 Neubrandenburg Wasser AG,  
 John-Schehr-Str 1-5,  
 Postfach 250  
 Tel +49 0 37 90 59 80  
 Direktor:  
**Dipl-Ing G Lange**  
 Population: 620 000  
 Vol water supplied: 62\*

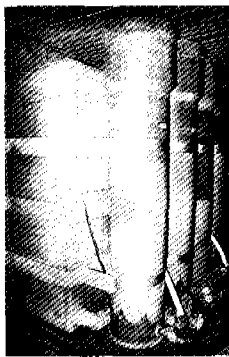
**Neuss 1, 41460**  
 Stadtwerke, Versorgungs- und  
 Verkehrsbetriebe, Hammer  
 Landstr. 45  
 Tel +49 2131 90 02  
 Fax +49 2131 90 8199  
 Direktor:  
**Dr R Ludwig**  
 Direktor:  
**H Runde**  
 Population: 114 000  
 Vol water supplied: 8.5\*

**Niebuell, 25894**  
 Zweckverband  
 Wasserversorgung Drei-  
 Harden, Gotteskoogstr 46,  
 Postfach 1406  
 Tel +49 4661 96 22-0  
 Fax +49 4661 96 2222  
 Verbandsvorsteher:  
**Herr Ewaldsen**  
 Population: 31 000  
 Vol water supplied: 2.7\*  
 No. reservoirs: 1

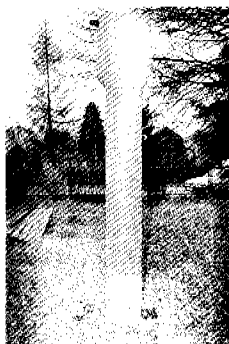
**Niederkassel, 53859**  
 Stadtwerke Niederkassel,  
 Rathausstr. 19  
 Tel +49 22 08 50 20  
 Fax +49 22 08 73 545  
 Direktor:  
**Franz Haverkamp**  
 Population: 30 500  
 Vol water supplied: 2\*  
 Vol sewage treated: 1\*  
 No. sewage plants: 1

**Nienburg (Weser), 31582**  
 Wasser- und Bodenverband  
 Kreisverband f.  
 Wasserwirtschaft i. Nienburg,  
 Sandstrasse 27  
 Tel +49 50 21 30 66  
 Fax +49 50 21 30 60  
 Verbandsvorsteher:  
**Fritz Luehring**  
 Direktor:  
**Diethard Mücke**  
 Population: 60 000

\*million m<sup>3</sup>/year



**Reactor group of a system for 75m<sup>3</sup>/d sewage (500 people)**



**Reactor of a system for 225m<sup>3</sup>/d sewage (1500 people)**

# BALTIC KLÄR-TECHNOLOGIE GmbH

Lambrechtshäger Weg 2, D-18198 Klein Schwass, Germany

Tel: +49 38 207 229 Fax: +49 38 207 441



Baltic Klär-Technologie GmbH was established in the Federal Republic of Germany in 1993.

The company plans, builds and operates compact sewage plants in modular design.

Biological columnar high capacity reactors developed by the company with a biologically active surface of 20 000m<sup>2</sup>/m<sup>3</sup> carrier material and a fuzzy logic controlled oxygen feed system enable aerobic decomposition capacities of up to 120 kg BODS /d per m<sup>3</sup> reactor volume.

Using the same technology, sewage from 4 people or 500 litres of sewage/d can be treated.

Because of the consistent modular design, each system can easily be adapted for all required capacity stages at low cost and without any problem.

Performance-enhancing developments from our Research and Technology department are constantly being integrated within a small space.



# ATLANTIS

*effluent treatment and recycling equipment*

ATLANTIS equipment is based on the principle of a multi-stage evaporation and release process, combined with heat recovery. Ideally, the power requirements of the equipment are obtained from heat exchangers or other sources of industrial waste heat i.e. a supply which costs nothing.

A special feature of the new technology is the automatic regulating system of the multi stage evaporator. This permits the use of heat energy of varying temperature and quantity. It also permits variation in concentration levels (with heat removal) and, more important still, in cleansing capacity.

Thanks to the basic design, the equipment can be used in the most diverse ways, irrespective of the quality and quantity of the water supply. With this process, it is just as easy to deal with heavily polluted industrial effluents (heavy metals, salts, hydrocarbons, phenols, etc) as with complex effluents from household waste dumps (ammonia, organic matter, phenols, heavy metals,

carcinogenic substances, etc).

The first low-temperature stage in the treatment of the effluent is generally sufficient to concentrate most of the pollutants (e.g. 95% pure water and 5% liquid concentrate).

In the second stage, a specially developed process is used to convert the liquid concentrate into solid material, irrespective of its chemical composition.

If, for example, the waste water contains volatile substances such as ammonia, a preliminary treatment stage is recommended (to bring about a reduction in the pH level and conversion of the gas into non-volatile ammonium salt). If other volatile substances still remain in the effluent, they can be selectively treated during a subsequent stage. As a rule, however, the residues of such substances in the distillate are extremely low, i.e. below the permitted ceilings.

## ATLANTIS

**Energie-und Verfahrenstechnik GmbH**

**Gewerbepark Keplerstr. 26-28**

**07549 Gera GERMANY**

**Tel: (0049) 365 710 68 26 Fax: (0049) 365 710 68 27**

Vol water supplied: 4\*  
No. reservoirs: 4  
Vol sewage treated: 3\*  
No. sewage plants: 7

**Nürnberg 90247**  
EWAG Energie- und  
Wasserversorgung AG,  
Hochhaus, Am Plaerr 43,  
Postfach 8102 20  
Tel +49 9 11 27 10  
Fax +49 9 11 271-37 80  
Direktor:  
**Dr Wolfgang Krüg**  
Population: 519 000  
Vol water supplied: 40.02\*  
No. reservoirs: 3

**Nördlingen, 86720**  
Bayerische  
Rieswasserversorgung,  
(K.d.ö.R), Oskar-Mayer-Str 55  
Tel +49 9081 2102-0  
Fax +49 9081 2102-26  
Verbandsvorsitzender:  
**Paul Kling**  
Population: 90 000  
Vol water supplied: 5.53\*  
Vol reservoirs: 25.600  
m3-super

**Oberursel, 61440**  
Stadtwerke Oberursel  
(Taunus) GmbH,  
Lessingstrasse 7-9  
Tel +49 61 71 509-0  
Fax +49 61 71 509-129  
Geschäftsführer:  
**Jürgen Funke**  
Population: 45 000  
Vol water supplied: 3\*  
No. reservoirs: 8  
Vol sewage treated: 4\*  
No. sewage plants: 1

**Oeversee, 24988**  
@address:Wasserverband  
NORD, Wanderuper Weg 23  
Tel +49 46 38 8955 0  
Fax +49 46 38 8245  
Direktor:  
**H-W Iversen**  
Population: 82 300  
Vol water supplied: 6.3\*  
Vol sewage treated: 1.5\*  
No. sewage plants: 28

**Offenbach aM, 63067**  
Energieversorgungs AG,  
Andrestr. 71, Postfach 1004  
63  
Tel +49 69 80 60-0  
Fax +49 69 80 60-4 45  
Direktor:  
**O Busch**  
Population: 110 000  
Vol water supplied: 8\*

**Offenbach aM, 63019**  
Stadtwerke GmbH, Postfach  
1019 23  
Tel +49 698 00 58-0  
Fax +49 698 00 58-1 90/352  
Direktor:  
**Dr Claus Steinberg**  
Population: 120 000  
Vol water supplied: 8.3\*  
No. reservoirs: 1

**Olching, 82140**  
Zweckverband zur  
Wasserversorgung der  
Ampergruppe (WVA),  
Körperschaft d. öffentlichen  
Rechts, Hauptstr. 82  
Tel +49 8142 302-0  
Fax +49 8142 30210  
Geschäftsführer:  
**Dipl Kfm J Karl**  
Population: 68 000  
Vol water supplied: 4\*  
No. reservoirs: 2

\*million m<sup>3</sup>/year

**Oldenburg, 26015**  
Verkehr und Wasser GmbH,  
Wasserversorgung,  
Energieversorgung Weser-  
Ems AG, Tirpitzstr. 39,  
Postfach 2540  
Tel +49 4 41 8 03-0  
Direktor:  
**Dr R Berger**  
Population: 139 000  
Vol water supplied: 9\*

**Osthofen/Rhh., 67568**  
Zweckverband  
Wasservergung für das  
Seebachgebiet Osthofen,  
Postfach 1562  
Tel +49 62 42 5005 0  
Fax +49 62 42 5005 46  
Direktor:  
**H J Piltzner**  
Population: 46 000  
Vol water supplied: 2.6\*  
No. reservoirs: 6

**Ottweiler, 66558**  
Wasserversorgung Ost-Saar  
GmbH, In der Etwies 6,  
Postfach 1130  
Tel +49 6824 9002-0  
Fax +49 6824 6476  
Direktor:  
**R Kuehn**  
Population: 145 000  
Vol water supplied: 6\*  
Vol reservoirs: 19 000  
m3-super

**Ottweiler, 66558**  
Zweckverband  
Wasserversorgung d. Stadt-u.  
Land-gemeinden des Kreises  
Neunkirchen in Ottweiler, In  
der Etwies 4, Postfach 1130  
Tel +49 68 24 20 75-20 77  
Direktor:  
**R Kuehn**  
Population: 145 000  
Vol water supplied: 6\*

**Paderborn, 33054**  
Stadtwerke Paderborn  
GmbH, Postfach 24 28  
Tel +49 5251 502-0  
Fax +49 5251 502-299  
Direktor:  
**H Behringer**  
Population: 175 000  
Vol water supplied: 12\*  
No. reservoirs: 14

**Passau, 94014**  
Stadtwerke Passau, Postfach  
2460  
Tel +49 851 560 0  
Fax +49 851 560 145  
Direktor:  
**Dipl-Ing Alois Pohmann**  
Population: 54 000  
Vol water supplied: 4\*  
No. reservoirs: 14

**Peine, 31208**  
Wasserbeschaffungsverband,  
Horst 6, Postfach 1820  
Tel +49 51 71 58 41-0  
Fax +49 51 71 58 41 57  
Direktor:  
**H A Depner**  
Population: 149 000  
Vol water supplied: 10\*

**Pforzheim, 75116**  
Stadtwerke Pforzheim,  
Sandweg 22  
Tel +49 7231 39-0  
Fax +49 7231 39-1374  
Direktor:  
**D Brünner**  
Direktor:  
**R Dupont**  
Population: 115 000

Vol water supplied: 8\*  
No. reservoirs: 30  
Vol sewage treated: 17\*  
No. sewage plants: 1

**Pöding, 85582**  
Wasserversorgung  
Zornedinger Gruppe,  
Postfach 1366  
Tel +49 81 21 701-0  
Fax +49 81 21 701-40  
Direktor:  
**R Lauterbach**  
Population: 51 000  
Vol water supplied: 3\*

**Poppenhausen, 97490**  
Zweckverband zur  
Wasserversorgung der  
Rhoen-Maintal-Gruppe,  
Bergstrasse 4  
Tel +49 97 25 6 80  
Fax +49 97 25 68 86  
Direktor:  
**Karl Beck**  
Population: 82 000  
Vol water supplied: 4.45\*

**Potsdam, 14473**  
Potsdamer  
Wasserversorgungs- und  
Abwasserbehandlungsunter-  
nehmen GmbH, Friedrich-  
Engels-Str 22  
Tel +49 331 3791-0  
Fax +49 331 3791-120  
Aufsichtsratsvors.:  
**Bernd Schulze**  
Geschäftsführer:  
**Gerd Danneberg**  
Population: 903 303  
Vol water supplied: 79.3\*  
No. reservoirs: 121  
Vol sewage treated: 55.1\*  
No. sewage plants: 80

**Quickborn, 25442**  
Stadtwerke, Pinneberger Str  
2, Postfach 1125  
Tel +49 4106 6160  
Fax +49 4106 616161  
Direktor:  
**Dipl-Ing Dieter Suck**  
Population: 27 300  
Vol water supplied: 2\*  
Vol sewage treated: 2\*

**Ravensburg, 88191**  
Stadtwerke, Gas- u.  
Wasserwerk, Georgstr. 25,  
Postfach 2126  
Tel +49 7 51 8 04-0  
Fax +49 7 51 80 41 42  
Direktor:  
**Kfm. G Volz**  
Population: 40 200  
Vol water supplied: 2.8\*  
No. reservoirs: 11  
No. sewage plants: 1

**Regensburg, 93055**  
REWAG Regensburger  
Energie- und  
Wasserversorgung AG & Co  
KG, Grefflingerstr 22, Postfach  
11 05 55  
Tel +49 941 7975-0  
Fax +49 941 7975-402  
Direktor:  
**Dieter Baldauf**  
Population: 149 600  
No. reservoirs: 2  
Vol sewage treated: 11.2\*

**Remscheid, 42853**  
Stadtwerke GmbH, Aleestr.  
72  
Tel +49 21 91 3 60-1  
Direktor:  
**Dipl-Kfm W Roth**  
Population: 123 000  
Vol water supplied: 8\*

**Rendsburg, 24756**  
SCHLESWAG AG, Kieler Str  
19, Postfach 260  
Tel +49 43 31 2 01-1  
Fax +49 43 31 2 01 21 66  
Direktor:  
**K H Buhse**  
Population: 103 000  
Vol water supplied: 6\*

**Rhauderfehn-Collinghorst,  
26817**  
Wasserversorgungsverband,  
Overledingen  
Tel +49 52 92 95 0  
Fax +49 52 39 60  
Direktor:  
**Herr Reisack**  
Population: 40 000  
Vol water supplied: 2\*  
No. reservoirs: 2  
Vol sewage treated: 2.2\*

**Rotenburg (W.), 27347**  
Stadtwerke Rotenburg  
(Wuemme) GmbH, Mittelweg  
19, Postfach 1720  
Tel +49 42 61 6 75-0  
Fax +49 42 61 6 75-33  
Direktor:  
**Dipl-Ing Peter Möhl**  
@address:Population: 20 000  
Vol water supplied: 1\*

**Saarbruecken, 66115**  
Saarbergwerke AG  
(Wasserwirtschaft), St.  
Johanner Str 101, Postfach  
1030  
Tel +49 6 81 4 05-1  
Fax +49 6 81 4 05-37 15  
Direktor:  
**Dr Doerrenbacher**  
Population: 390 000  
Vol water supplied: 12\*

**Saarbruecken, 66117**  
Stadtwerke AG,  
Hohenzollernstr. 104-106,  
Postfach 408  
Tel +49 6 81 58-70  
Fax +49 6 81 5 87-22 03  
Direktor:  
**Dipl-Ing W Leonhardt**  
Population: 189 000  
Vol water supplied: 14\*

**Salzgitter 38208**  
Wasser- und  
Energieversorgungsges.  
mbH, Albert-Schweitzer-Str 7-  
11, Postfach 1008 40  
Tel +49 53 41 40 80  
Fax +49 53 41 40 82 00  
Direktor:  
**Hagen Reese**  
Population: 115 000  
Vol water supplied: 6\*

**Salzgitter 38239**  
Preussag Stahl AG,  
Eisenhüttenstrasse 99  
Tel +49 5341 21 2417  
Fax +49 5341 21 2943  
Betr Direktor:  
**Dipl-Ing D Gante**  
Population: 300 000  
Vol water supplied: 36\*  
No. reservoirs: 3  
Vol sewage treated: 15\*  
No. sewage plants: 1

**Schleswig, 24825**  
Stadtwerke Schleswig,  
Poststr. 8, Postfach 1445  
Tel +49 46 21 80 1-0  
Fax +49 46 21 8 01-66  
Direktor:  
**Karl-Heinz Zellinger**  
Contact:  
**Günther Erichsen**  
Population: 28 100

Vol water supplied: 2\*  
Vol sewage treated: 3.3\*  
No. sewage plants: 1

**Schwaebisch-Gmund,  
73509**  
Stadtwerke, Bürgerstr 5,  
Postfach 1960  
Tel +49 71 71 6 03 83  
Fax +49 71 71 60 38 99  
Direktor:  
**Dipl-Ing H-J Jacobi**  
Population: 62 000  
Vol water supplied: 4\*  
No. reservoirs: 14

**Schweinfurt, 97421**  
Stadtwerke,  
Bodelschwinghstr. 1  
Tel +49 9721 931 0  
Fax +49 9721 931 231  
Direktor:  
**Dipl-Ing Dr K Feneberg**  
Population: 68 555  
Vol water supplied: 6.16\*  
No. reservoirs: 6  
Vol sewage treated: 5.6\*  
No. sewage plants: 1

**Schwerin, 19055**  
Stadtwerke Schwerin GmbH,  
Bereich Wasser,  
Bornhövedstr 71, Postfach  
345  
Tel +49 0 37 84 7 30  
Direktor:  
**Dipl-Ing G Theile**  
Population: 529 100  
Vol water supplied: 54\*

**Seevetal 1 (Hittfeld), 21218**  
Wasserbeschaffungsverband  
Harburg, Am Schützenplatz  
13  
Tel +49 41 05 50 04-0  
Fax +49 41 05 50 04-42  
Direktor:  
**H Schneemann**  
Population: 134 500  
Vol water supplied: 8.5\*  
No. reservoirs: 6

**Seligenstadt, 63500**  
Zweckverband  
Wasserversorgung Stadt. u.  
Kreis Offenbach (ZWO), Am  
Bahndamm 2  
Tel +49 61 82 89 04-0  
Fax +49 61 82 89 04 50  
Direktor:  
**Dr-Ing W Ribbeck**  
Population: 320 000  
Vol water supplied: 22\*

**Siegburg, 53707**  
RHENAG Rheinische Energie  
AG Werkgruppe Sieg,  
Bachstr. 3, Postfach 1762  
Tel +49 22 411 07-0  
Fax +49 22 411 07 388  
Direktor:  
**Dipl-Ing Wolfgang Fey**  
Population: 143 000  
Vol water supplied: 10\*

**Siegburg, 53709**  
Wahnbachtsperrenverband,  
Kronprinzenstr 13, Postfach  
1933  
Tel +49 22 41 128 0  
Fax +49 22 41 526 90  
Oberkreisdirektor:  
**F Kühn**  
Population: 680 000  
Vol water supplied: 47.3\*  
No. reservoirs: 15

**Siegen, 57009**  
Siegener  
Versorgungsbetriebe GmbH,  
Morleystr. 29-37, Postfach  
1009 09



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GMBH

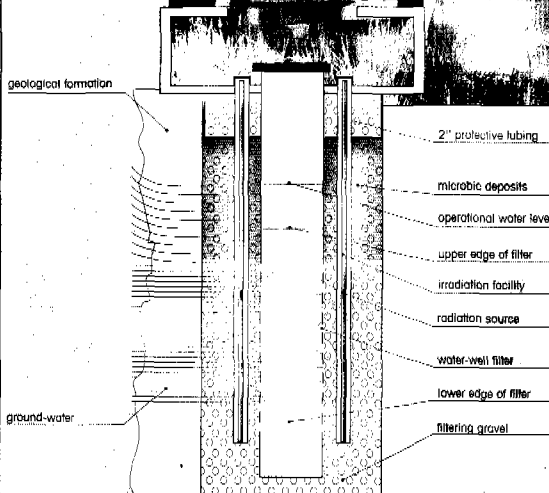
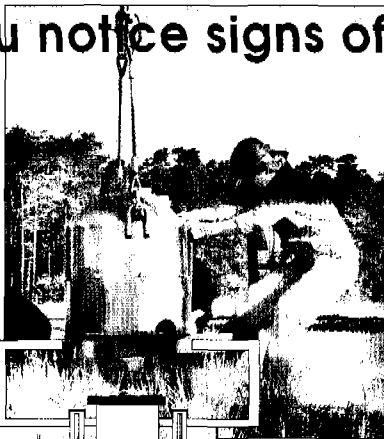


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**UTEK Umweltschutztechnologien GmbH • PO box 1754 • 06815 Bossau/DESSAU Industriepark,  
Tel: +49 (340) 21 34 54 Fax: +49 (340) 21 38 89 Mobile network: 0172 3698344**

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Water wells can be permanently protected against microbic activities, and these are the advantages:

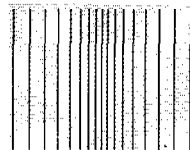
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Gamma-Service Produktbestrahlung GmbH offers a procedure preventing the desposits of iron and manganese accumulating micro-organisms in filter slots, inside filter tubes or in the gaps of the gravel beds by applying a permanent gamma radiation field to the entire filter area of the water well.

Our experts, with many years of hand-on experience, will advise you on the use of these preventive procedures

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- for the protection of existing water wells.

**GAMMA**  
PRODUKTBESTRAHLUNG GmbH  
**SERVICE**



Gamma-Service  
Produktbestrahlung GmbH  
Bautzner Straße 67  
04347 Leipzig (Germany)  
Tel. +49/341/24 21 215  
Fax +49/341/24 21 687

**Director:**  
**S Heinemann**  
Population: 112 000  
Vol water supplied: 7\*

**Siegen, 57032**  
Wasserverband Siegerland,  
Postfach 2108 53  
Tel +49 2 7170 96 0  
Fax +49 2 7171 09 8  
Manager:  
**Dipl-Ing H-W Möller**  
Population: 300 000  
Vol water supplied: 18\*  
No. reservoirs: 25

**Solingen, 42601**  
Stadtwerke, Beethovenstr.  
210, Postfach 1001 46  
Tel +49 2 12 2 95-0  
Fax +49 2 12 29 52 08  
Director:

**Dipl-Ing. Osenroth**  
Population: 161 000  
Vol water supplied: 13\*

**Stade, 21660**  
Stadtwerke GmbH, Hansestr.  
18, Postfach 2009  
Tel +49 41 41 4 04-0  
Fax +49 41 41 4 04 102  
Geschäftsführer:  
**Dipl-Ing. Lueder Scholz**  
Population: 36 000  
Vol water supplied: 2.44\*  
No. reservoirs: 6

**Stuttgart, 70049**  
Technische Werke der Stadt  
Stuttgart AG,  
Lautenschlagerstr. 21,  
Postfach 1060 38  
Tel +49 7 11 2 89-1  
Fax +49 2 89-32 20  
Director:  
**Dr-Ing Prof. H Bruederlin**  
Population: 565 000  
Vol water supplied: 53\*

**Stuttgart, 70511**  
Zweckverband Bodensee-  
Wasserversorgung, Hauptstr  
163, Postfach 8011 80  
Tel +49 7 11 973-0  
Fax +49 7 11 973-2280  
Techn. Geschäftsführer:  
**Dr-Ing Prof G Naber**  
Kaufm Geschäftsführer:  
**Dipl-Volkswirt Schneider**  
Population: 3 500 000  
Vol water supplied: 136.5\*  
No. reservoirs: 26

**Stuttgart, 70048**  
Zweckverband  
Landeswasserversorgung,  
Postfach 1055 52  
Tel +49 7 11 2175-0  
Fax +49 7 11 2175-202  
Tech Director:  
**Dr-Ing Prof D Filnspach**  
Administration Director:  
**E Mueller**  
Population: 2 500 000  
Vol water supplied: 82\*

**Tecklenburg, 49538**  
Wasserversorgungsverband  
Tecklenburger Land,  
Bahnhofstr. 1, Postfach 1266  
Tel +49 54 82 4 74  
Director:  
**H Jacobi**  
Population: 146 000  
Vol water supplied: 7\*

**Timmendorfer Strand,  
23669**  
Zweckverband Ostholstein,  
Strandallee 112-114  
Tel +49 4503 6030  
Fax +49 4503 603285

\*million m<sup>3</sup>/year

**Verbandsdirektor:**  
**Hans-Joachim Berner**  
Population: 110 000  
Vol water supplied: 8.4\*  
No. reservoirs: 8  
Vol sewage treated: 4.7\*  
No. sewage plants: 4

**Tirschenreuth, 95634**  
Zweckverband zur  
Wasservers. der  
Steinwaldgruppe,  
Landratsamt, Postfach 12 49  
Tel +49 9631 88328  
Fax +49 9631 2391  
Direktor:  
**H Binner**  
Population: 55 000  
Vol water supplied: 1.9\*  
No. reservoirs: 10

**Torgau, 04860**  
Fernwasserversorgung  
Elbaue/Ostharz GmbH,  
Naundorfer Str. 46  
Tel +49 3421 757 0  
Fax +49 3421 757 235  
Geschäftsführer:  
**Ing Henning Stiewe**  
Geschäftsführer:  
**Dipl-Ing Wilfried Foltan**  
Population: 3 250 000  
Vol water supplied: 103\*  
Vol reservoirs: 640 500  
m<sup>3</sup>-super/d  
No of employees 390

**Trier, 54224**  
Stadtwerke, Ostallee 7-13,  
Postfach 3440  
Tel +49 6 51 71 70  
Fax +49 6 51 7 71-4 87  
Director:  
**Dipl-Ing P Lipps**  
Population: 105 000  
Vol water supplied: 8\*

**Uffenheim, 97210**  
Fernwasserversorgung  
Franken, Postfach 11 40  
Tel +49 9842 938-0  
Fax +49 9842 938-150  
Landrat:  
**R Pfeifer**  
Population: 265 000  
Vol water supplied: 17.5\*  
No. reservoirs: 54

**Ulm (Donau), 89028**  
Stadtwerke Ulm/Neu-Ulm  
GmbH, Karlstr 1, Postfach  
3867  
Tel +49 7 31 16 60  
Fax +49 1 66-12 09  
Direktor:  
**Dr König**  
Direktor:  
**Dr Stuckel**  
Population: 160 000  
Vol water supplied: 14\*

**Verden (Aller), 27283**  
Trinkwasserverband  
Landkreis Verden,  
Weserstrasse 9a  
Tel +49 4231 768 0  
Fax +49 4231 768 55  
Geschäftsführer:  
**Dipl-Ing Hans H Zeldler**  
Population: 104 200  
Vol water supplied: 14\*  
No. reservoirs: 4

**Viernheim, 68519**  
Stadtwerke, Industriestr. 3  
Tel +49 62 04 989 0  
Fax +49 62 04 989 250  
Direktor:  
**Dipl-Ing H Dhein**  
Population: 31 495  
Vol water supplied: 1.87\*  
No. reservoirs: 4

Vol sewage treated: 4.66\*

**Viernheim, 68519**  
Stadtwerke Weinheim,  
Rektorstr. 18, Postfach  
1007 08  
Tel +49 21 62 3 71-0  
Fax +49 21 62 3 71-1 00  
Director:  
**P Schade**  
Population: 76 900  
Vol water supplied: 6\*

**Voelklingen-Ludweiler,  
66333**  
Wasserzweckverband  
Wardt, Am  
Bürgermeisteramt 1  
Tel +49 68 98 49 66/67  
Fax +49 68 98 43 9804  
Verbandsvorsteher:  
**Wolfgang Flohr**  
Verbandsvorsteher:  
**Hans Netzer**  
Population: 20 000  
Vol water supplied: 0.9\*

**Waiblingen, 71307**  
Stadtwerke Waiblingen  
GmbH, Schorndorfer Str 67,  
Postfach 1747  
Tel +49 71 51 1 31-0  
Fax +49 71 51 1 31-2 09  
Direktor:  
**Dipl-Ing G Orloff**  
Population: 50 000  
Vol water supplied: 3.4\*  
No. reservoirs: 4  
Vol sewage treated: Waste  
water treatment by  
Stadtbaumt Waiblingen

**Waldshut-Tiengen, 79761**  
Stadtwerke Waldshut-  
Tiengen, Peter Thumb Str. 1  
Tel +49 7741 833 601  
Fax +49 7741 833 622  
Director:  
**Kfm K-H Schilling**  
Population: 21 000  
Vol water supplied: 1.47\*  
No. reservoirs: 33  
Vol sewage treated: 1.3\*  
No. sewage plants: 2

**Wegberg, 41844**  
Kreiswasserwerk Heinsberg  
Uevekoven, Am Wasserwerk  
5  
Tel +49 24 34 8070  
Fax +49 24 34 807299  
Werkleiter:  
**G Voigtmann**  
Population: 96 000  
Vol water supplied: 5\*  
Vol reservoirs: 9 500  
m<sup>3</sup>-super

**Weil am Rhein, 79576**  
Stadtwerke Weil am Rhein,  
Schillerstr 1  
Tel +49 7621 70 42 26  
Fax +49 7621 70 41 23  
Kaufm Werkleiter:  
**U Gramer**  
Techn. Werkleiter:  
**U Prötel**  
Population: 27 000  
Vol water supplied: 2\*  
No. reservoirs: 1  
Vol sewage treated: 3\*

**Wellerbach, 67683**  
Zweckverband  
Wasserversorgung Westpfalz,  
Postfach 54  
Tel +49 6374 2088/21 44  
Fax +49 6374 4679  
BGM:  
**Herr Habermann**  
Population: 76 000  
Vol water supplied: 4.5\*

No. reservoirs: 113

**Weinheim, 69469**  
Stadtwerke Weinheim,  
Postfach 10 09 47  
Tel +49 6201 106-0  
Fax +49 6201 106-179  
Direktor:  
**Dipl-Ing E Menzel**  
Population: 65 000  
Vol water supplied: 5\*  
No. reservoirs: 6

**Werdohl, 58777**  
Stadtwerke, Grasacker 7,  
Postfach 1740  
Tel +49 23 92 917 0  
Fax +49 23 92 2078  
Direktor:  
**Dipl-Ing P Stiller**  
Population: 22 500  
Vol water supplied: 1.42\*  
Vol sewage treated: 1.5\*  
No. sewage plants: 1

**Wermelskirchen, 42929**  
@address:Stadtwerke GmbH,  
Berliner Str 135  
Tel +49 2196 3003  
Fax +49 2196 82480  
Direktor:  
**G Friedrichs**  
Population: 29 000  
Vol water supplied: 1.5\*

**Wiesbaden, 65045**  
ESWE-Stadtwerke  
Wiesbaden AG, Kirchgasse 2,  
Postfach 5540  
Tel +49 61 21 36 91  
Fax +49 3 69-53 75  
Direktor:  
**Dipl-Ing D Sammet**  
Population: 168 000  
Vol water supplied: 20\*

**Wilhelmshaven, 26382**  
Stadtwerke, Luisenstr 8  
Tel +49 4421 291-0  
Fax +49 4421 291-202  
Managing Director:  
**Dipl-Ing G Reiche**  
Population: 104 000  
Vol water supplied: 10\*  
No. reservoirs: 7

**Wilhelmshaven, 26382**  
Industriewasserversorgungsg  
esellschaft Nordwest-  
Niedersachsen mbh,  
Luisenstr 8  
Tel +49 4421 291-0  
Fax +49 4421 291-2 02  
Geschäftsführer:  
**Dipl-Ing G Reiche**  
Population: Industrial use  
Vol water supplied: 2\*

**Wingst, 21789**  
Wasserbeschaffungsverband  
Wingst, Hasenbeckallee 3  
Tel +49 4778 8080  
Fax +49 4778 80850  
Geschäftsführer:  
**U Gramer**  
Population: 34 000  
Vol water supplied: 3\*  
No. reservoirs: 2

**Wirges, 56418**  
Verbandsgemeindewerke  
Wirges,  
Wasserversorgung/Abwasser  
beseitigung, Postfach 1140  
Tel +49 26 02 6 89-1 83  
Fax +49 26 02 6 89 277  
Director:  
**G Schwaderlapp**  
Population: 18 155  
Vol water supplied: 1.08\*  
No. reservoirs: 11  
Vol sewage treated: 4.97\*

No. sewage plants: 5

**Wissen-Niederhovevels,  
57537**  
WKA Zweckverband  
Wasserversorgung, Krs.  
Attenkirchen, Wingertshardt  
Tel +49 2742 9316 0  
Fax +49 2742 9316 18  
Direktor:  
**Dipl-Ing H-D Scharenberg**  
Population: 89 000  
Vol water supplied: 5\*  
No. reservoirs: 5  
Vol sewage treated: 8\*  
No. sewage plants: 2

**Witten, 58412**  
Stadtwerke GmbH, Ruhrstr.  
43, Postfach 2260  
Tel +49 23 02 1 71-0  
Fax +49 23 02 17 12 22  
Director:  
**Kfm J Witte**  
Population: 113 000  
Vol water supplied: 12\*

**Wolfsburg, 38409**  
Stadtwerke Wolfsburg AG,  
Hesslinger Str 1-5, Postfach  
1009 54  
Tel +49 53 61 1 89-0  
Fax +49 53 61 1 89-3 03  
Director:  
**Dipl-Ing J Strickrodt**  
Population: 102 000  
Vol water supplied: 11\*

**Worms, 67510**  
Stadtwerke, Klosterstr 16,  
Postfach 2045  
Tel +49 62 41 8 58-0  
Fax +49 62 41 8 85 84  
Director:  
**Kfm F Floegel**  
Population: 106 000  
Vol water supplied: 8\*

**Wuppertal, 42216**  
Wuppertaler Stadtwerke AG,  
Bromberger Str 39-41,  
Postfach 2016 16  
Tel +49 2 02 5 69-1  
Fax +49 2 02 51 16 03  
Director:  
**Dr-Ing K Sunkel**  
Population: 444 000  
Vol water supplied: 31\*

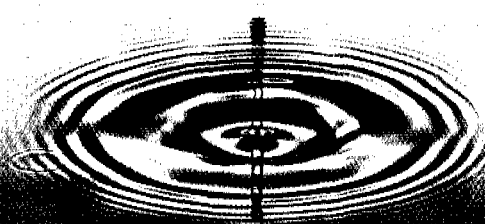
**Würzburg, 97018**  
Stadtwerke AG, Bahnhofstr.  
12-18, Postfach 6880  
Tel +49 9 31 3 61  
Director:  
**Dipl-Ing K H Utschig**  
Population: 149 000  
Vol water supplied: 12\*

**Würzburg, 97070**  
Zweckverband  
Fernwasserversorgung  
Mittlemain (FWM), Ludwigstr  
3  
Tel +49 931 50286  
Fax +49 931 50288  
Direktor:  
**Dr G Schreier**  
Population: 212 000  
Vol water supplied: 5\*  
No. reservoirs: 7

**Zirndorf, 90513**  
Stadtwerke,  
Schuetzenstrasse 12  
Tel +49 9 11 6 08 06-0  
Direktor:  
**Dipl-Ing G Arndt**  
Population: 25 000  
Vol water supplied: 2\*

**BARTHAUER**

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- sewer database system
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### **NetDATA<sup>®</sup>**

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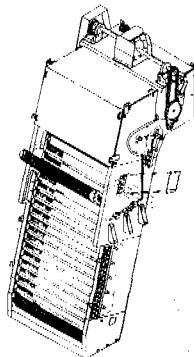
Ask for more Informations:

Barthauer Software GmbH  
Schreiberweg 26  
D-38108 Braunschweig  
Germany  
Phone (+49 5 31) 2 35 33-0  
Fax (+49 5 31) 35 36 00

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### **Central Drive/Single Belt**

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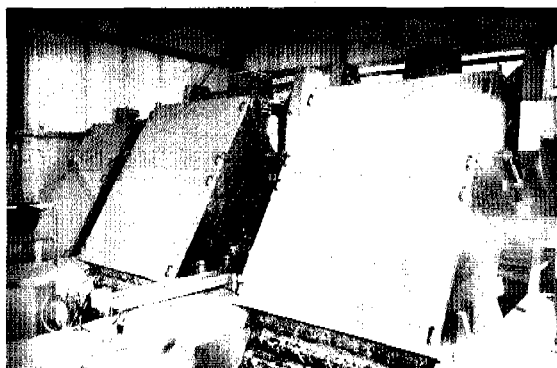
## **NEW AND PROVEN TECHNOLOGY FOR EUROPEAN WATER INDUSTRY**

The BORMET FINE SCREEN has already proven its task-master capabilities in the European Water Industry.

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Each row of screen elements can be individually replaced with negligible down-time – a major new development enabling easy lower cost maintenance. Element apertures from 0.5 mm to 30 mm.



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Industrie Sondermaschinen

BORMET Maschinenbau GmbH & Co KG  
P.O.B. 148  
6108 Weiterstadt-Gräfenhausen, Germany  
Tel: +49-61 50 - 50 98-0  
Fax: +49-61 50 - 50 98 31

**Government departments and regulating bodies**

**Ministry for Environment and Regional Policy**

H-1394 Budapest, PO box 351  
Tel +36 1 201 3843  
Fax +36 1 201 2846  
Director, Dept for Int'l Co-operation: István Tokés

**Ministry of Transport, Communications & Water Management**

Dob u. 75-81, H 1077 Budapest

Tel +36 1 322 0220  
Fax +36 1 322 8695  
Deputy State Secretary (water): Dr Béla Hajos

**National Water Authority  
POB 213, H 1410 Budapest**

Tel +36 1 201 7405

Fax +36 1 212 0775  
General Director: G Kolossvary  
Institutes and associations

**Institute for Environmental Management**

POB 352, H-1369 Budapest  
Tel +36 1 1329 940  
Fax +36 1 1115 826  
Director General: Dr István Endrédy

**Water Resources Research Centre Plc (VITUKI Plc)**

POB 27, H 1453 Budapest  
Tel +36 1 215 2617  
Fax +36 1 216 1514  
Director General: Dr Ödön Starosolszky

**Water suppliers and sewage water treatment/disposal plant**

**Budapest, H-1056**  
Budapest Sewerage Works, V Március 15 tér 3  
Tel +36 1 118-2866  
Fax +36 1 118 1676  
Director:  
**Ferenc Vörös**

**Budapest, H-1134**  
Budapest Waterworks, XIII Váci út 23-27  
Tel +36 1 140 1342  
Fax +36 1 120 9649  
Deputy Director General:  
**Ferenc Szdke**  
Vol water supplied: 254\*  
No. reservoirs: 52

**Budaörs, H-2040**  
Pest County Waterworks and Sewerage Company, Komáromi u. 16  
Tel +36 1 185 2322  
Director:  
**Béla Doszpod**

**Békéscsaba, H-5600**  
Békés County Waterworks & Sewerage Company, Dobozai út 5  
Tel +36 66 441255  
Fax +36 66 441589  
Contact:  
**Hosszu Szilárd**  
Population: 291 000  
Vol water supplied: 22\*  
No. reservoirs: 76  
Vol sewage treated: 10\*  
No. sewage plants: 14

**Danubian Regional Waterworks Company**  
Tel +36 27 11622  
Fax +36 27 12199  
Director:  
**Vince Farkas**

**Debrecen 1, H-4001**  
Hajdu-Bihar Self Government Waterworks Co, Hetvezer út 21  
Tel +36 52 441126  
Fax +36 52 442932  
General Manager:  
**Dr László Kovács**  
Population: 143 500  
Vol water supplied: 5\*  
No. reservoirs: 59  
Vol sewage treated: 0.4\*  
No. sewage plants: 9

**Debrecen, H-4025**  
Debrecen Waterworks and Spas Company, Hatvan u 12-14  
Tel +36 52 19488  
Fax +36 52 13609  
Director:  
**Dr Nádasy Gábor**  
Population: 200 000  
Vol water supplied: 20\*  
No. reservoirs: 8  
No. sewage plants: 1

**Dunaújváros, H-2400**  
Dunaújváros Water and Sewerage Works, Építők útja 7  
Tel +36 25 16953  
Fax +36 25 13623  
Director:  
**György Neszmélyi**  
Population: 60 000  
Vol water supplied: 5.6\*  
No. reservoirs: 2

**Eger, H-3300**  
Heves County Waterworks Company, Hadnagy u. 2  
Tel +36 36 13633  
Director:  
**Dr Sándor Kovács**

**Gyula, H-5700**  
Gyula Waterworks (Gyulai Vízművek), Szt László u 16  
Tel +36 66 362 377  
Fax +36 66 362 647  
Director:  
**Ferenc Kneifel**  
Population: 34 200  
Vol water supplied: 3.3\*  
No. reservoirs: 6  
Vol sewage treated: 2.4\*  
No. sewage plants: 1

**Győr, H-9025**  
Győr and Vicinity Waterworks and Public Baths Company, Országút 4-6  
Tel +36 96 26566  
Fax +36 96 10833  
Director:  
**József Déry**

**Kazincbarcika, H-3700**  
Eszakmagyarországi Vízművek (North Hungary Regional Waterworks Company), Tardonai út 1  
Tel +36 48 310811  
Fax +36 48 310015  
Director:  
**Jozsef Orban**  
Population: 650 000  
Vol water supplied: 26.5\*  
No. reservoirs: 6  
Vol sewage treated: 2\*  
No. sewage plants: 12

**Kecskemét, H-6000**  
Bácsvíz, North Bács-Kiskun County Waterworks Joint-Stock Company, Izsáki ut 13  
Tel +36 76 482 392  
Fax +36 76 481 282  
Director:  
**István Szakeres**  
Financial Director: Varju Tamás  
Population: 195 316  
Vol water supplied: 15.6\*  
No. reservoirs: 37  
No. sewage plants: 5

**Kiskunhalas, H-6400**  
South Bács-Kiskun County

Waterworks Co., Brinkus Lajos u.1  
Tel +36 77 22555  
Director:  
**Dr Péter Nemere**

**Komló, 7300**  
Baranya County Waterworks and Sewerage Company, Kossuth L ut 9  
Tel +36 72 482414  
Fax +36 72 481064  
Managing Director:  
**Dr Zoltán Karancsi**  
Population: 219 273  
Vol water supplied: 8.7\*  
No. reservoirs: 252  
Vol sewage treated: 3.4\*  
No. sewage plants: 19

**Miskolc, H-3527**  
Miskolc Waterworks, Public Baths and Sewerage Works, I József A.u. 78  
Tel +36 46 38740  
Fax +36 46 17433  
Director:  
**László Vojtilla**

**Nagykanizsa, H-8800**  
South Zala Waterworks, Sewerage and Public Baths Company, Kisfaludi u. 15/a  
Tel +36 92 73224  
Director:  
Antal Kovács

**Niszkolc, H-3527**  
Borsod County Waterworks Company, Tömösi u.2  
Tel +36 46 18030  
Director:  
**Gábor Báthori**

**Nyiregyháza, H-4400**  
Szabolcs-Szatmár County Waterworks and Sewerage Company, Stadion ut 5  
Tel +36 42 14133  
Fax +36 42 43537  
Director:  
**Fesztory Tibor**  
Population: 500 000  
Vol water supplied: 13\*  
No. reservoirs: 200  
No. sewage plants: 30

**Pécs, H-7601**  
Pécsi Vízmű, Pf 165  
Tel +36 72 314633  
Fax +36 72 315684  
Director:  
**Hainess Jenő**  
Population: 180 000  
Vol water supplied: 16\*  
No. reservoirs: 49  
Vol sewage treated: 11\*  
No. sewage plants: 2

**Siófok, H-8600**  
Transdanubian Regional Waterworks Company, Tanácsház u 7, PO Box 5

Tel +36 84 311-022  
Fax +36 84 312-114  
General Director:  
**Imre Szanto**  
Population: 1 800 000  
Vol water supplied: 66\*  
No. reservoirs: 396  
Vol sewage treated: 21\*  
No. sewage plants: 25

**Sopron, H-9400**  
Sopron és Környéke viz és Csatornamű Vállalat (Sopron and Vicinity Waterworks and Sewerage Company), Sopron Bartók Béla út 42, PF 41  
Tel +36 99 314130  
Fax +36 99 311380  
Director:  
**Hegedűs László**  
Population: 100 000  
Vol water supplied: 6\*  
No. reservoirs: 39  
Vol sewage treated: 5\*  
No. sewage plants: 6

**Szeged, H-6720**  
Szeged Waterworks and Public Baths, Tisza Lajos krt 88  
Tel +36 62 312 721  
Fax +36 62 321 559  
General Executive Manager:  
**Gábor Mészáros**  
Population: 180 000  
Vol water supplied: 24.5\*  
No. reservoirs: 14  
No. sewage plants: 0

**Szekestenyar, H-8000**  
Fejér County Waterworks, Elmunkas u. 5-15  
Tel +36 22 315490  
Fax +36 22 315598  
General Director:  
**István Kis**  
Population: 249 000  
Vol water supplied: 14.2\*  
No. reservoirs: 144  
Vol sewage treated: 8.61\*  
No. sewage plants: 9

**Szekszárd, H-7100**  
Tolna County Waterworks and Sewerage Company, Toldi u. 6  
Tel +36 74 12611  
Director:  
**János Mayer**

**Szentés, H-6600**  
Csongrád County Waterworks and Sewerage Company, Berekhát 11  
Director:  
**Károly Tonnes**

**Szolnok, H-5000**  
Tisza Valley Waterworks Company, Kossuth Lajos út 5  
Tel +36 56 372 522  
Fax +36 56 373 029  
General Director:

**Mihály Makrai**  
Population: 484 000  
Vol water supplied: 48\*  
No. reservoirs: 15  
Vol sewage treated: 2\*  
No. sewage plants: 5

**Szolnok, H-5000**  
Szolnok County Waterworks and Sewerage Company, Vizmű út 1  
Tel +36 56 44444  
Fax +36 56 35705  
Director:  
**Dr Kázmér Kaposvári**

**Szombathely, H-9700**  
Vas Megyei Víz- és Csatornamű Vállalat (Vas County Waterworks), Rákóczi F utca 19  
Tel +36 94 313480  
Fax +36 94 324366  
Director:  
**József Pintér**  
Population: 270 000  
Vol water supplied: 17\*  
No. reservoirs: 195  
Vol sewage treated: 11.5\*  
No. sewage plants: 8

**Tatabánya, H-2800**  
North Transdanubian Regional Waterworks Company, Sárberék 100  
Tel +36 34 311766  
Fax +36 34 311595  
Director:  
**Mátyás Sugár**  
Population: 344 000  
Vol water supplied: 18.5\*  
No. reservoirs: 90  
Vol sewage treated: 9.99\*  
No. sewage plants: 10

**Veszprém, H-8200**  
Veszprém County Waterworks and Sewerage Company, Budapesti út 5  
Tel +36 80 23222  
Fax +36 80 28061  
Director:  
**József Bendicsiek**  
Population: 240 000  
Vol water supplied: 17\*  
No. reservoirs: 102  
No. sewage plants: 9

**Zalaegerszeg, H-8900**  
North Zala Waterworks, Sewerage and Public Baths Company, Balatoni út 8  
Tel +36 92 313385  
Fax +36 92 311452  
Director:  
**György Bein**  
Population: 522 000  
Vol water supplied: 7.5\*  
Vol sewage treated: 5\*  
No. sewage plants: 5

\*million m<sup>3</sup>/year

**Government departments and regulating bodies**

**General Directorate of Public Hygiene**  
Via Listz 34, 00144 Roma  
Tel +39 6 5916 941

**Istituto Superiore di Sanita**  
Viale Regina Elena 299,  
00161 Roma  
Tel +39 6 49 90  
Contact! Prof De Fulvio

**Ministero Ambiente**  
Direzione Servizio  
Prevenzione Inquinamenti e  
Risanamento Ambiente, Via  
Ferratella in Laterano 33,  
00153 Roma RM  
Tel +39 6 709 6232  
Fax +39 6 702 7184  
Dirigent Generale! Dott  
Gianfranco Mascazzini

**Ministero della Sanita**  
(Ministry of Health), Viale  
dell'Industria 20, 00100 Roma  
EUR  
Tel +39 6 59 94 4205  
Fax +39 6 59 94 4256  
Acting Director! Dr Biagio  
d'Alba  
institutes and associations

**ANDIS**  
(Associazione Nazionale  
d'Ingegneria Sanitaria),  
Piazza Sallustio 24, 00187  
Roma  
Tel +39 6 46 91

**ANFIDA (Associazione  
Nazionale fra gli Industriali  
degli Acquedotti)**  
Piazza Galeazzo Alessi 2/1,  
16128 Genova GE  
Tel +39 10 589753/4/5  
Fax +39 10 532858  
Contact! Avv Angelo Tarditi

**ANIDA (Associazione  
Nazionale Imprese Difesa  
Ambiente)**  
Via Vittor Pisani 22, 20124  
Milano MI  
Tel +39 2 6671 4700  
Fax +39 2 6671 4691  
General Manager! Dott  
Francesco Ferrante

**Associazione Idrotecnica  
Italiana**  
Viale Regina Margherita 239,  
00198 Roma  
Tel +39 6 440 4493/8  
Fax +39 6 440 4493  
Secretary General! Dr Ing  
Pasquale Penta

**Federgasacqua**  
(Federazione Italiana Imprese  
Pubbliche Gas, Acqua e  
Varie), Piazza Cola di Rienzo  
80/A, 00192 Roma RM  
Tel +39 6 6860 3551/3

Fax +39 6 6860 3565  
Secretary General! Dr Fulvio  
Meucci

**IRSA, Istituto Ricerche  
sulle Acque**  
CNR, Via Reno 1, 00198  
Roma RM  
Tel +39 6 884 1451  
Fax +39 6 841 7861  
Director! Prof Ing R Passino

**Istituto Superiore  
Prevenzione e Sicurezza  
Lavoro**  
Via Fontana Candida, 0040  
Monteporzio Catone, Roma  
Tel +39 6 9449 081

**UIDA**  
(Unioni Imprese Difesa  
Ambiente), Piazza diaz 2,  
20123 Milano  
Tel +39 2 50 9006

**Water suppliers and sewage water treatment/disposal plant**

**Ancona, AN 60100**  
Azienda Municipalizzata  
Servizi, Via Senigallia 18  
Tel +39 71 84251  
Fax +39 71 871393  
Direttore:  
**Dott Giancarlo Canonici**  
Population: 140 000  
Vol water supplied: 17.5\*  
No. reservoirs: 29  
Vol sewage treated: 8.9\*  
No. sewage plants: 2

**Ascoli Piceno, AP 63100**  
Consorzio Idrico  
Intercomunale del Piceno, Via  
D Alighieri 18  
Tel +39 736 2721  
Fax +39 736 272247  
Segretario Generale:  
**Dott Lanfranco Magnanini**  
Population: 300 000  
Vol water supplied: 38\*  
No. reservoirs: 400

**Bari, BA 70121**  
Ente Aut Acq Pogliese, Via  
Guiseppe Bozzi 20  
Tel +39 80 572 3111  
Fax +39 80 523 2217  
Direttore Generale:  
**Dott Alessandro Camassa**  
Population: 4 722 167  
Vol water supplied: 332\*  
No. reservoirs: 439  
No. sewage plants: 167

**Bari, BA 70123**  
Azienda Municipalizzata Gas,  
Via Accolti Gil  
Bergamo, BG 24124  
Bergamo Ambiente e Servizi  
SpA, Via Codussi 46  
Tel +39 35 351111

Fax +39 35 231420  
Presidente:  
**Prof Francesco Tagliarini**  
Direttore Generale:  
ing Guglielmo Battaglia  
Population: 240 000  
Vol water supplied: 34\*  
No. reservoirs: 14  
Vol sewage treated: 24\*  
No. sewage plants: 1

**Bologna, BO 40133**  
Gestof Com. di Bologna, Via  
Della Certusa 18  
Bologna, BO 40121  
COSER, Via Indipendenza  
74

**Bologna, BO 40127**  
ACOSER - Azienda  
Consorziale Servizi Reno,  
Viale Berti Pichat 2/4  
Tel +39 51 287111  
Fax +39 51 250312  
Condirettore Generale:  
**Dott Ing R Drusiani**  
Population: 819 325  
Vol water supplied: 71.11\*  
No. reservoirs: 896  
Vol sewage treated: 4.41\*  
No. sewage plants: 41

**Brescia, BS 25124**  
ASM - Azienda Servizi  
Municipalizzati, Via  
Lamarmora 230  
Tel +39 30 3500 1  
Fax +39 30 3500 204  
Direttore Generale:  
**Dott Ing Pasquale Gavi**  
Population: 323 000  
Vol water supplied: 38.1\*  
No. reservoirs: 46  
Vol sewage treated: 9.2\*

No. sewage plants: 18

**Brunico, BZ 39031**  
Azienda Elettrica e  
Acquedotto Municipalizzata,  
Anello Nord 19  
Tel +39 474 33160  
Fax +39 474 553038  
Direttore:  
**Dr Ing Norbert Kosta**  
Population: 11 000  
Vol water supplied: 3\*  
No. reservoirs: 2  
No. sewage plants: 1

**Campobasso, CB 86100**  
ERIM (Ente Risorse Idriche  
Molise), Via A. Depretis 15  
Tel +39 874 4201  
Fax +39 874 420215  
Director:  
**Dott Ing Matteo Pasquale**  
Population: 500 000  
Vol water supplied: 60\*  
No. reservoirs: 225

**Cantu, CO 22063**  
Azienda Canturina Servizi M.  
Li, Via Vittorio Veneto 10  
Tel +39 31 712113  
Fax +39 31 720511  
Direttore:  
**Ing Giuseppe Stancanelli**  
Population: 40 000  
Vol water supplied: 5\*  
No. reservoirs: 3

**Cassino, FR 03043**  
Consorzio Acquedotti Riuniti  
Degli Aurunci, Via G Pascoli  
118  
Tel +39 776 26623  
Fax +39 776 23948/23858  
Secretary General:

**Dott Giuseppe Parlavacchio**  
Population: 350 000  
Vol water supplied: 25\*  
No. reservoirs: 550  
Vol sewage treated: 15\*  
No. sewage plants: 30

**Castelfranco Ven., TV 31033**  
Servizi Gas Acquedotto, c/o  
Comune  
Tel +39 423 721155  
Fax +39 423 495226  
Direttore:  
**Ing Mario Zuanelli**  
Population: 29 950  
Vol water supplied: 2.25\*  
No. reservoirs: 3  
Vol sewage treated: 2.3\*  
No. sewage plants: 2

**Castelnuovo Rangone, MO  
41051**  
Servizi Com. Gas  
Acquedotto, c/o Comune  
Tel +39 59 535568  
Fax +39 59 537203  
Direttore:  
**p i Paolo Montorsi**  
Population: 10 000  
Vol water supplied: 0.9\*  
No. reservoirs: 2  
Vol sewage treated: 1\*  
No. sewage plants: 1

**Chioggia, VE 30015**  
Azienda Servizi Pubblici, St  
Mad Na Marina 400  
Tel +39 41 554 0748  
Fax +39 41 554 0763  
Direttore:  
**Dott Giancarlo Veronese**  
Population: 55 000-150 000  
Vol water supplied: 8\*  
No. reservoirs: 5

Vol sewage treated: 3\*  
No. sewage plants: 1  
Codigoro, FE 44021  
Servizio Com. le Gas, c/o  
Comune

**Codigoro, FE 44021**  
Consorzio Acque Delta  
Ferrarese, Via Alfieri 3  
Tel +39 533 713127  
Fax +39 533 712561  
Direttore:  
**Dott Ing Mario Veronesi**  
Population: 111 581  
Vol water supplied: 15\*  
No. reservoirs: 20

**Cuneo, CN 12100**  
Cons Racc Dep Acque  
Reflue, Via Basse S  
Sebastiano 24  
Tel +39 171 602047  
Fax +39 171 698754  
Direttore:  
**Geom Renato Aimar**  
Population: 93 000  
No. reservoirs: 3  
Vol sewage treated: 8\*  
No. sewage plants: 1

**Desio, MI 20063**  
Azienda Municipalizzata  
Servizi Pubblici, Via Giusti 38  
Tel +39 362 630630  
Fax +39 362 308480  
Direttore f f:  
**Frigerio dr Aldo**  
Population: 34 411  
Vol water supplied: 4\*  
No. reservoirs: 1

**Erba, CO 22036**  
Azienda Servizi  
Municipalizzati, Via Volta 45

\*million m<sup>3</sup>/year

Tel +39 31 641152  
 Fax +39 31 610721  
 Direttore Generale:  
**Ing Marco Molteni**  
 Population: 16 311  
 Vol water supplied: 2.36\*  
 No. reservoirs: 6

**Faenza, RA 48018**  
 Servizi Comunale  
 Acquadotto, c/o Comune  
 Tel +39 546 22442  
 Fax +39 546 665111  
 Direttore:  
**Dott Ing P Domenico Casadio**  
 Population: 51 000  
 Vol water supplied: 3.2\*  
 No. reservoirs: 4  
 Vol sewage treated: 5\*  
 No. sewage plants: 6

**Ferrara, FE 44100**  
 AMGA - Azienda  
 Municipalizzata Gas e Acqua,  
 Via Bologna 13/a  
 Tel +39 532 762111  
 Fax +39 532 761330  
 Director:  
**Dott Ing A Musacci**

**Ferrara, FE 44100**  
 Consorzio Acosea, via  
 Marconi 39/41  
 Tel +39 532 788311  
 Fax +39 532 54078  
 Contact:  
**Ing Ivano Graldi**  
 Population: 250 000  
 Vol water supplied: 26.3\*  
 No. reservoirs: 31  
 Vol sewage treated: 20\*  
 No. sewage plants: 71

**Finale Emilia, MO 41034**  
 Consorzio Acquedotto  
 Foscaglia-Fontanina, Piazza  
 Verdi 1  
 Tel +39 535 91985  
 Fax +39 535 91196  
 Direttore:  
**Dott Angelo Masi**  
 Population: 36 000  
 Vol water supplied: 4.5\*  
 No. reservoirs: 4

**Firenze, FI 50123**  
 Consorzio Risorse Idriche,  
 Via Della Scala 91  
 Tel +39 55 230 2471  
 Fax +39 55 289 500  
 Presidente:  
**Dott Maurizio Mancianti**  
 Population: 600 000  
 No. reservoirs: 1  
 Vol sewage treated: 4\*  
 No. sewage plants: 2

**Foligno, PG 06034**  
 Azienda Servizi  
 Municipalizzati Foligno, Via IV  
 Novembre 20  
 Tel +39 742 355258  
 Fax +39 742 359746  
 Direttore:  
**Dott Ing Carlo Marconi**  
 Population: 54 000  
 Vol water supplied: 4\*  
 No. reservoirs: 59  
 Vol sewage treated: 6\*  
 No. sewage plants: 12

**Forlì, FO 47100**  
 Consorzio Acque per le  
 Province di Forlì e Ravenna,  
 P.zza del Lavoro 35,

Tel +39 543 24971  
 Fax +39 543 25250  
 Direttore Tecnico:  
**Ing P P Marini**  
 Population: 900 000  
 Vol water supplied: 59\*  
 No. reservoirs: 18

**Forlì, FO 47100**  
 Romagna Acque SpA, Piazza  
 del Lavoro n. 35  
 Tel +39 543 24971  
 Fax +39 543 25250  
 Direttore Generale:  
**Ing Pier Paolo Marini**  
 Population: 1 000 000  
 Vol water supplied: 63\*  
 No. reservoirs: 20

**Genova, GE 16122**  
 AMGA - Azienda  
 Municipalizzata Gas e Acqua,  
 Via SS Giacomo e Filippo 7  
 Tel +39 10 83431  
 Fax +39 10 834 3284  
 Direttore:  
**Dott Ing R Bazzano**  
 Population: 400 000  
 Vol water supplied: 65\*  
 No. reservoirs: 50  
 Vol sewage treated: 20\*  
 No. sewage plants: 4

**Genova, GE 16124**  
 Azienda Com. Trasp. Fun.  
 Cimiti, Piazza Della Meridiana  
 5/R  
 Tel +39 29 57 48  
 Fax +39 29 58 89  
 Population: 690 000

**Gorgonzola, MI 20064**  
 Gasdotto & Acquedotto, Via  
 Italia 62  
 Tel +39 2 957 011  
 Fax +39 2 953 01230  
 Direttore:  
**Dr Giuseppe Morgante**  
 Population: 16 500  
 Vol water supplied: 2\*

**Gorizia, GO 34170**  
 Aziende Municipalizzate, Via  
 IX Agosto 15  
 Tel +39 481 533156  
 Fax +39 481 532771  
 Direttore:  
**Ing Carlo Mistretta**  
 Population: 38 022  
 Vol water supplied: 10\*

**Imperia, IM 18100**  
 Azienda Mun Acqua e  
 Trasporti, Piazza Dante 4  
 Tel +39 183 23760  
 Fax +39 183 273611  
 Direttore:  
**Dott Alberto Vaccari**  
 Population: 200 000  
 Vol water supplied: 18\*  
 No. reservoirs: 15

**Livigno, SA 23030**  
 Azienda Promotives  
 Indistriche, Via dele Jesa 55  
 Tel +39 342 996008  
 Fax +39 342 997194  
 Ufficio Tecnico:  
**Geom Biancotti**  
 Population: 20 000  
 Vol water supplied: 3\*  
 No. reservoirs: 5  
 Vol sewage treated: 1.5\*  
 No. sewage plants: 1

**Livorno, LI 57100**

Azienda Servizi  
 Municipalizzati, Via  
 Gazometro 9  
 Tel +39 586 822 511  
 Fax +39 586 822 632  
 Direttore:  
**Dott Alessandro Poli**  
 Population: 244 000  
 Vol water supplied: 31\*  
 No. reservoirs: 33  
 Vol sewage treated: 13\*  
 No. sewage plants: 2

**Mar. di Pietrasanta, LU 55044**  
 Consorzio Acquedotto, Via  
 Donizetti 16  
 Tel +39 584 21066  
 Fax +39 584 745543  
 Director:  
**Ing Francesco di Martino**  
 Population: 30 000/120 000  
 Vol water supplied: 5\*  
 No. reservoirs: 1

**Marina di Carrara, CN 54033**  
 Azienda Municipalizzata  
 Igiene Urbana e Acquedotto,  
 Viale D Zaccagna 18/A  
 Tel +39 585 788305  
 Fax +39 585 786578  
 Direttore:  
**Dott Ing Roberto Vercelli**  
 Population: 70 000  
 Vol water supplied: 6\*  
 No. reservoirs: 15

**Milano, MI 20121**  
 Acquedotto Comunale, Via  
 Pirelli 39  
 Tel +39 2 8951 5365  
 Fax +39 2 8951 5357  
 Director:

**Dott Ing Raimondo Campisi**  
 Population: 1 500 000  
 Vol water supplied: 270\*

**Milano, MI 20122**  
 Aziende Energ. Ca  
 Municipale, C. Porta Vittoria 4

**Milano, MI 20122**  
 Consorzio Dep. Ne Acque  
 Nord, Viale Maino 7  
 Tel +39 2 780114  
 Dott Giovanni di Bella:  
**+39 2 781419**  
 Population: 735 000  
 Vol sewage treated: 41.4\*  
 No. sewage plants: 3

**Milano, MI 20142**  
 Consorzio per l'Acqua  
 Potabile ai Comuni della  
 Provincia di Milano, Via  
 Rimini 34/36  
 Tel +39 2 895201  
 Fax +39 2 846 7444  
 Segretario Generale:  
**Dott Cesare Giordano**  
 Population: 1 800 000  
 Vol water supplied: 250\*  
 No. reservoirs: 850  
 Vol sewage treated: 36\*  
 No. sewage plants: 350

**Modena, MO 41100**  
 Azienda Municipalizzata  
 Comune Modena, Via Cesare  
 Razzaboni 80  
 Tel +39 59 407111  
 Fax +39 59 407040  
 Direttore:  
**Ing Paolo Barozzi**  
 Population: 176 000  
 Vol water supplied: 23\*

No. reservoirs: 7  
**Monza, MI 20052**  
 Azienda Municipale Acqua  
 Gas, Via Bergamo 21  
 Tel +39 39 839117  
 Fax +39 39 380356  
 Direttore:  
**Ing Mario Valera**  
 Population: 125 000  
 Vol water supplied: 18.5\*  
 No. reservoirs: 1

**Mozzanica, BG 24050**  
 Servizi Comunale Gas, c/o  
 Comune  
 Tel +39 363 321177  
 Fax +39 363 828122  
 Sindaco:  
**Giovanni Carlo Capetti**  
 Population: 3522  
 Vol water supplied: 0.3\*  
 No. reservoirs: 1  
 Vol sewage treated: 0.2\*  
 No. sewage plants: 1

**Napoli, NA 80138**  
 AMAN - Azienda  
 Municipalizzata Acquedotto,  
 Via Constantinopoli 98  
 Tel +39 81 459634  
 Director:

**Ing Giacinto Lo Prejato**

**Novi Ligure, AL 15067**  
 Azienda Municipalizzata Gas,  
 Via Trieste 8

**Parma, PR 43100**  
 AMNU Servizi Dep. A.Re., Via  
 le Piacenza 6

**Parma, PR 43100**  
 Azienda Municipalizzata  
 Pubbl. Servizi, Via S  
 Margherita 6/A  
 Tel +39 521 248306  
 Fax +39 521 248310

Dirigente:  
**Dott Luigi Morestori**  
 Population: 170 000  
 Vol water supplied: 30\*  
 No. reservoirs: 7

**Parma, PR 43100**  
 Cons Parm Appr Acq Pot, Via  
 Verdi 14  
 Tel +39 521 289923  
 Fax +39 521 281310  
 Segretario Facenti Funzioni:  
**Dr Ferdinando Bussolati**  
 Population: 110 000  
 Vol water supplied: 6.5\*  
 No. reservoirs: 2

**Perugia, PG 06100**  
 Cesap Costr Acq Perugia,  
 Strade di S Lucia  
 Tel +39 75 756141  
 Fax +39 75 755110  
 Direttore:  
**Ing Roberto Bacoccoli**  
 Population: 300 000  
 Vol water supplied: 35\*  
 No. reservoirs: 55  
 Vol sewage treated: 10.2\*  
 No. sewage plants: 4

**Pesaro, PS 61100**  
 Azienda Municipalizzata Gas  
 Acqua, Via Lazzaretto 32  
 Tel +39 721 65240/65340  
 Fax +39 721 370186  
 Direttore:  
**Ing Ivo Monteforte**

Population: 180 000  
 Vol water supplied: 19\*  
 No. reservoirs: 46  
 Vol sewage treated: 7\*  
 No. sewage plants: 6  
**Prato, FI 50047**  
 CONSIAG - Azienda  
 Consorziata Acqua e Gas, Via  
 F Targetti 26  
 Tel +39 574 4571  
 Fax +39 574 457499  
 Direttore:

**Dott Ing Claudio Morosi**  
 Population: 415 000  
 Vol water supplied: 26.5\*  
 No. reservoirs: 50  
 Vol sewage treated: 0.4\*  
 No. sewage plants: 3

**Reggio Emilia, RE 42100**  
 AGAC - Azienda Gas Acqua  
 Consorziata, Via Gastinelli 12  
 Tel +39 522 2971  
 Fax +39 522 286246  
 Direttore:  
**Ing Uris Cantarelli**  
 Population: 423 397  
 Vol water supplied: 31.29\*  
 No. reservoirs: 509  
 Vol sewage treated: 51.83\*  
 No. sewage plants: 53

**Rimini, FO 47037**  
 Azienda Municipalizzata  
 Industriale, Via D. Campana  
 65  
 Tel +39 541 772350  
 Fax +39 541 777550  
 Director:

**Ing Giorgio Giuliani**  
 Population: 145 000  
 Vol water supplied: 18\*  
 No. reservoirs: 10

**Roma, RM 00153**  
 ASCOROMA, Lungotevere  
 Sanzio 15

**Roma, RM 00153**  
 Publiltecnica S.p.A, Via di  
 Porta Lavernale 26

**Roma, RM 00154**  
 ACEA - Azienda Comunale  
 Energia e Ambiente, Piazzale  
 Ostiense 2  
 Tel +39 6 57991  
 Fax +39 6 5758095  
 Director:  
**Prof Ing P Martini**

**Roma, RM 00198**  
 Cons. Acquedotto Simbrivio,  
 Via Dora 2

**Rovereto Trentino, TN 38068**  
 Azienda Servizi  
 Municipalizzati, Via Manzoni  
 24  
 Tel +39 464 433454  
 Fax +39 464 434120  
 Direttore:  
**Dott Ing Walter Giordani**  
 Population: 40 000  
 Vol water supplied: 6\*  
 No. reservoirs: 15

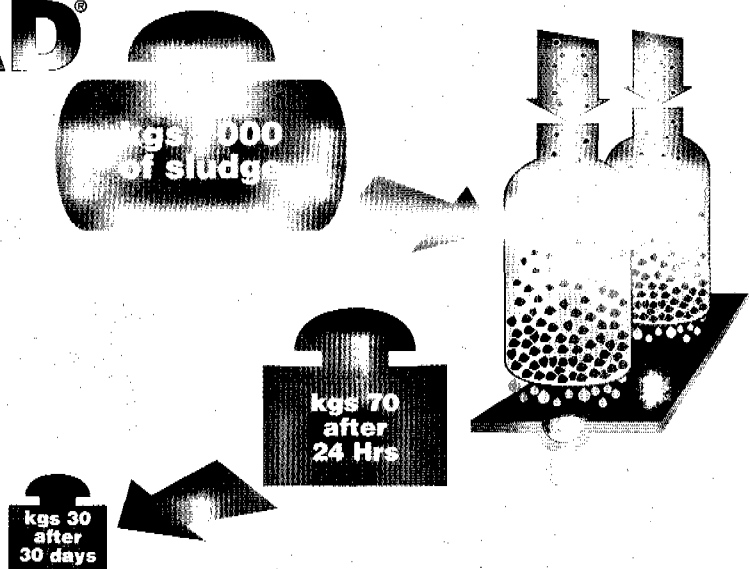
**Rovigo, RO 45100**  
 Azienda Servizi  
 Municipalizzati, Via D Alighieri  
 4  
 Tel +39 425 33322  
 Fax +39 425 410219  
 Dirigente Tecnico:

\*million m<sup>3</sup>/year

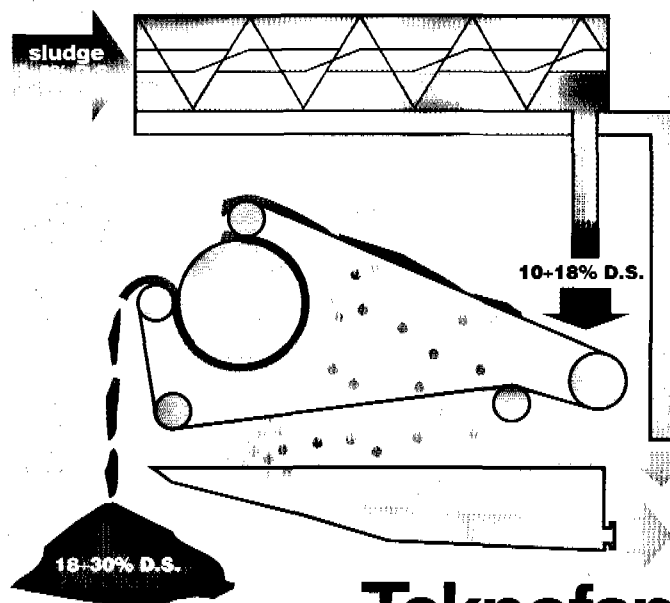
# Sludges? your solutions are:

## TEKNOBAG® DRAIMAD®

The TEKNOBAG-DRAIMAD system dewateres and packs sludge from wastewater treatment plants. The heart of the system is the special filtering bag. The bags are mounted on a special stainless steel frame, designed to optimise sludge distribution into the bags. The system is controlled by a programmable electric panel, ensuring correct process operation. Filtration can be carried out under gravity or the filtration rate may be increased by the use of air pressure. This system is suitable for sludge quantities up to 30m<sup>3</sup>/day.



## MONOBELT®



For large applications, Teknofanghi has patented a new generation of belt presses named Monobelt. The unit comprises a pre-thickener and a single belt filter press. The initial solid/liquid separation takes place in the pre-thickener, where sludge concentrations are raised from 1-3% to 10-18% D.S. The pre-thickened sludge is then distributed onto the single filter belt by means of a series of baffles. Final dewatering is obtained by pressing the sludge between the single belt and a large perforated cylinder covered with filter belt cloth. Discharged sludge concentrations can reach 18-30% D.S.

**Teknofanghi** S.r.l.  
Sludge Dewatering Equipments

Via Ponchielli, 2 - I - 20063 CERNUSCO S/N (MI) - ITALY - Tel. ++39 - 2 - 92.45.872 / Fax ++39 - 2 - 92.45.873

1000000000

# aceia

**AZIENDA  
COMUNALE  
ENERGIA &  
AMBIENTE**

*Acea, a company responsible for running the capital city's major public energy, water and environmental services, was set up in 1909 as a Municipal Electricity Corporation, but on taking over the water service and other activities it was first changed into the Municipal Water and Electricity Corporation and in 1989 was given its present name of Municipal Corporation for Energy and Environment.*

## RESOURCES

*Acea has 4,200 employees, an annual turnover of 1,000 billion lire and invests annually a figure of about 250 billion lire.*

*Acea has four large interlinked aqueducts and a water network with 5,400 kilometres of pipes linked to seventy stations in order to ensure that the water is drinkable at all times. The drinking water distributed in Rome comes almost exclusively from springs and guarantees a daily supply of 500 litres per head and a total output of 17,000 litres per second. A further 2,000 litres per second of non-drinking water are supplied by three ancient aqueducts. Acea also supplies water to over 50 municipalities in the vicinity.*

*Since 1985 Acea has been responsible for depurating waste water coming from the city's sewerage network and a part of the sewerage network itself. By operating four large depurators and further minor plants, over 400 million cubic metres of waste water are treated, thus accounting for about 70% of the city's waste water and 85% of the water to the plants themselves. Acea also has a fully equipped chemical and bacteriological laboratory for controlling the quality of drinking water and the efficiency of depuration and purification installations. The laboratory also carries out any examinations required in order to control the quality of water purified by minor water companies in the Latium region, as well as analyses on the quality of the water of the river Tiber.*

**A . C . E . A**  
PIAZZALE OSTIENSE 2  
ROMA 00154, ITALY  
TEL: 39 6 57991 FAX: +39 6 57994146

**Ing Stefano Back**  
Capo Servizio:  
Ing Francesco  
Pasqualini  
Population: 52 000  
Vol sewage treated: 5\*  
No. sewage plants: 3

**Rubano (Padova)  
35030**  
Consorzio Acquedotto  
Euganeo Berico, Via  
Galvani 1/A  
Tel +39 35 444 822100  
Presidente:  
**Dott Renzo Padovan**  
Population: 140 000  
Vol water supplied: 13\*  
No. reservoirs: 21

**S. Giuliano Mil. Se., MI  
20098**  
Azienda Servizi  
Municipalizzati, Via  
Resistenza 5  
Tel +39 2 984 4315/6  
Fax +39 2 984 4316  
Contact:  
**Ing Gianpaolo Ciprian**  
Population: 33 000  
Vol water supplied: 5.5\*

**Sanremo, IM 18038**  
Azienda Aut Acq  
Impianti El, Via Nino  
Bixio 5  
Tel +39 184 5831  
Fax +39 184 573141  
Direttore:  
**Dr Ing Nicola  
Cavaliere**  
Population: 80 000  
Vol water supplied: 22\*  
No. reservoirs: 33

**Schio, VI 36015**  
Servizi Acqua Gas di  
Schio, c/o Comune  
Tel +39 445 691311  
Fax +39 445 531075  
Direttore:  
**Arch Agostino  
Toniolo**  
Population: 36 000  
Vol water supplied: 4\*  
No. reservoirs: 25  
Vol sewage treated:  
3.5\*  
No. sewage plants: 1

**Selvino, BG 24020**  
Azienda Mun  
Idroelettrica ed  
Acquedotto Selvino,  
Corso Milano 19  
Tel +39 35 763524  
Fax +39 35 763624  
Direttore:  
**P E Bertocchi  
Pierangelo**  
Population: 5750  
Vol water supplied: 0.6\*  
No. reservoirs: 5

**Seriate, BG 24068**  
Consorzio Servizi  
Bacino del Serio, via  
Machiavelli 1  
Tel +39 35 294257  
Fax +39 35 301305  
Direttore Generale:  
**Dott Ing Marco  
Milanesi**  
Population: 132 000  
Vol water supplied:

15.5\*  
No. reservoirs: 15  
**Stradella, PV 27049**  
Azienda Cons Acq  
Oltrepo Pav, Via  
Nazionale 53  
Tel +39 385 245200  
Fax +39 385 43978  
Direttore:  
**Dr Ing Francesco  
Girmentia**  
Population: 60 000  
Vol water supplied: 5\*  
No. reservoirs: 86

**Terni, TR 05100**  
Azienda Servizi  
Municipalizzati, Via S.  
Antonio 3  
Tel +39 744 3911  
Fax +39 744 391306  
Contact:  
**Mauro Latini**  
Population: 120 000  
Vol water supplied: 15\*  
No. reservoirs: 48

**Tolentino, MC 62029**  
Azienda Spec Servizi  
Municipalizzati, Corso  
Garibaldi 78  
Tel +39 733 968030  
Fax +39 733 974195  
Direttore:  
**Ing Pietro Pisciotta**  
Population: 18 000  
Vol water supplied: 1.8\*  
No. reservoirs: 8

**Torino, TO 10122**  
Citta di To Servizi Cim.,  
Via Giulio 22

**Torino, TO 10123**  
Azienda Po-Sangone,  
Via Pomba n. 29  
Tel +39 11 5151 1  
Fax +39 11 5151 207  
Direttore Generale:  
**Ing Paolo Romano**  
Population: 3 000 000  
Vol sewage treated:  
202\*  
No. sewage plants: 1

**Trento, TN 38100**  
S.I.T. SpA, Via Alfieri 2  
Tel +39 461 217721  
Fax +39 461 234728  
Presidente:  
Dott Marco Giovannini  
Population: 100 000  
Vol water supplied: 18\*  
No. reservoirs: 40

**Trieste, TS 34121**  
Azienda Com. Elettrica  
Gas Acqua, Via Genova  
6

**Trieste, TS 34122**  
Servizi Trasporti  
Funebri, Via Della Zonta  
7/C

**Udine, UD 33100**  
Azienda Municipalizzata  
Gas Acqua, Via Trento 6

**Udine, UD 33100**  
Cons per l'Acquedotto  
del Friuli Centrale, Via  
Duchi D'Aosta 2  
Tel +39 432 517311  
Fax +39 432 505379  
Segretario Generale:

**Dott Tommaso Olivieri**  
Population: 300 000  
Vol water supplied: 45\*  
No. reservoirs: 53

**Venezia, VE 30135**  
ASPIV - Azienda Servizi  
Pubblici Idraulici e Vari,  
S Croce 494  
Tel +39 41 521 8111  
Fax +39 41 521 8260  
Direttore Generale:  
**Ing Antonio Rosa**  
Vol water supplied:  
63.9\*  
No. reservoirs: 21  
Vol sewage treated:  
53.1\*  
No. sewage plants: 4

**Verona, VR 37133**  
Azienda Gen. Servizi  
Municipalizzati, Lungad.  
Galtarossa 8  
Tel +39 45 867 75 11  
Fax +39 45 867 75 03  
Direttore Generale:  
**Dott Ing Augusto  
Severi**  
Population: 280 000  
Vol water supplied: 55\*  
Vol sewage treated: 28\*

**Viareggio, LU 55049**  
Azienda Municipalizzata  
Acquedotto e Gas, Via  
XX Settembre 3  
Tel 39 584 962742-3  
Fax +39 584 963939  
Direttore:  
**Dott Ing Amedeo  
Angeli**  
Population: 60 000  
Vol water supplied: 7\*  
No. reservoirs: 2  
Vol sewage treated: 7\*  
No. sewage plants: 1

**Vignola di Modena,  
MO 41058**  
Servizi Com. Gas  
Acqua, Via Bellucci 1  
Tel +39 59 777503  
Fax +39 59 764129  
Ingegnere:  
**Norberto Carboni**  
Population: 20 104  
Vol water supplied: 1.5\*  
No. reservoirs: 3  
Vol sewage treated: 2\*  
No. sewage plants: 1

**Villanova Marchesana  
(RO) 45030**  
Cons Acquedotto M  
Polesine, Via Abbazia  
14  
Tel +39 425 770939  
Fax +39 425 770609  
Direttore Amm/vo:  
**Rag Renzo Rigolin**  
Direttore Tecnico:  
**PI Giuseppe Crepaldi**  
Population: 13 215  
Vol water supplied: 1.3\*  
No. reservoirs: 4  
No. sewage plants: 6

**Zocca, MO 41059**  
CO.I.ME.PA. (Consorzio  
Intercomunale  
Metanodotto Panaro)  
Via Mauro Tesi N. 963  
Tel +39 59 986201  
Fax +39 59 986445

\*million m<sup>3</sup>/year



**Government departments and regulating bodies**

**Ministerie van Verkeer en Waterstaat, Rijkswaterstaat**  
(Ministry of Transport, Public Works and Water Management), Directorate-General for Public Works and Water Management, Postbus 20906, 2500 EX Den Haag  
Tel +31 70 3745 745  
Fax +31 70 3744 335  
Minister: Mrs A Jorritsma-Lebbink  
Director-General: Mr G Blom

**Ministerie van Volkshuisvesting, Ruimtelijke Ordening en Milieubeheer**  
(Ministry of Housing, Physical Planning and Environment), Postbus 30945/IPC 630, 2500 GX Den Haag  
Tel +31 70 3394 279  
Fax +31 70 3391 317  
Minister: Mrs M de Boer  
Section head, water: A G van

Malenstein  
Dir of Int Environment Affairs, head: Prof drs W J Kakebeeke

**National Institute for Coastal and Marine Management/RIKZ**  
Postbus 20907, 2500 EX 's-Gravenhage  
Tel +31 70 311 4311  
Fax +31 70 311 4321  
Contact: Library

**RIZA**  
Institute for Inland Water Management and Waste Water Treatment, Postbus 17, 8200 AA Lelystad  
Tel +31 3200 70411  
Fax +31 3200 49218  
General Director: Prof dr J de Jong

**Institutes and associations IRC International Water and Sanitation Centre**  
Postbus 93190, 2509 AD 's-Gravenhage  
Tel +31 70 3314 133  
Fax +31 70 3814 034

Director: Drs J M G van Damme

**KIWA**  
(The Netherlands Waterworks' Testing and Research Institute), Postbus 70, 2280 AB Rijswijk  
Tel +31 70 395 3535  
Fax +31 70 395 3420  
Principal Director: dr E J M Kobus

**Nederlandse Vereniging voor Waterbeheer NVA**  
(Netherlands Association for Water Management), Sir Winston Churchill-laan 273, Postbus 70, 2280 AB Rijswijk  
Tel +31 70 395 35 35  
Fax +31 70 395 34 20  
Chairman: ir A W van der Vlies  
Secretary: dr ir H H Tolkamp

**RIVM**  
(Governmental Institute for Public Health and Environmental Hygiene), Postbus 1, 3720 BA Bilthoven

**Unie van Waterschappen**  
(Union of Water Boards),

Postbus 80200, 2508 GE Den Haag  
Tel +31 70 3519 751  
Fax +31 70 3544 642  
Director: dr ir E E Bolhuis  
General Director: Eppo Bolhuis

**VEWIN**  
(The Netherlands Waterworks Association), Postbus 70, 2280 AB Rijswijk  
Tel +31 70 395 3535  
Fax +31 70 395 3420  
Director: Th G Martijn

**VVW**  
Vakorganisatie voor Watertechnologie, Scheveningsweg 52, Postbus 5200, Den Haag

**VWN**  
(Association of Netherlands Water Engineers), Postbus 70, 2280 AB Rijswijk  
Tel +31 70 395 3535  
Fax +31 70 395 3420  
Chairman: ir J Th H Koelink

**Water suppliers and sewage water treatment/disposal plant**

**Water undertakings**

**DRENTHÉ**

NV Waterleiding-maatschappij, Overcingellaan 19, 9401 LAM Assen; Postbus 18, 9400 Assen  
Tel +31 5920 11727  
Fax +31 5920 15259  
Director:  
ir W G Beeftink  
Population: 394 600  
Vol water supplied: 34.2\*

**FLEVOLAND**

Lelystad  
Flevolandse NV, Drinkwater Maatschappij Grietenij 17-05, 8233 BP Lelystad; Postbus 1090, 8200 BB Lelystad  
Tel +31 3200 59211  
Fax +31 3200 59299  
Managing Director:  
ir E J J Cals  
Population: 200 000  
Vol water supplied: 13\*  
No. reservoirs: 4

**FRIESLAND**

NV Waterleiding, Zaailand 106, 8911 BN Leeuwarden;

Postbus 400, 8901 BE Leeuwarden  
Tel +31 58 945594  
Fax +31 58 945300  
Director:  
ir J C van Winkelen  
Population: 599 000  
Vol water supplied: 45.8\*

**GELDERLAND**

Arnhem/Renkum  
NV NUON, Distributiebedrijf Arnhem, Utrechtseweg 68, 6812 AH Arnhem  
Tel +31 85 574111  
Fax +31 85 574100  
Manager:  
ir H van Vulpen  
Population: 130 200  
Vol water supplied: 11.8\*  
No. reservoirs: 8

Gelderland  
NV Waterleiding-maatschappij, Arnhemsestraatweg 29, 6881 NC Velp; Postbus 23, 6880 BC Velp  
Tel +31 85 690111  
Fax +31 85 648444  
Director:  
ir P W Langendijk  
Vol water supplied: 52.2\*

**Nijmegen**

Zuidgelderse Nutsbedrijven NV, Winselingseweg 10, 6541 AK Nijmegen; Postbus 120, 6500 AC Nijmegen  
Tel +31 80 719111  
Fax +31 80 783165  
Director:  
ir J Mol  
Population: 144 700  
Vol water supplied: 12.9\*  
No. reservoirs: 4

Oostelijk Gelderland  
NV Waterleidingmij, Terborgseweg 136, 7005 BD Doetinchem; Postbus 15, 7000 AA Doetinchem  
Tel +31 8340 28111  
Fax +31 8340 28234  
Director:  
ir J Bruyn  
Population: 461 600  
Vol water supplied: 36.9\*

Veluwe, Apeldoorn  
NV NUON VNB, Deventerstraat 46, 7311 LX Apeldoorn; Postbus 250, 7300 AG Apeldoorn  
Tel +31 55 285590  
Fax +31 55 285505  
Chairman:  
ir W M Harinck  
Director:  
ir A J R Feijen  
Population: 450 000

Vol water supplied: 27.2\*  
No. reservoirs: 10

**GRONINGEN**

NV Waterleiding-maatschappij voor de provincie, Phebensstraat 1, 9711 BL Groningen; Postbus 24, 9700 AA Groningen  
Tel +31 50 182311  
Fax +31 50 122534  
Director:  
ir J Th H Koelink  
Population: 396 700  
Vol water supplied: 32.6\*

Groningen and Drenthe Gemeentelijk Waterbedrijf, Van Kerckhoffstraat 2, 9714 BN Groningen; Postbus 1554, 9701 BN Groningen  
Tel +31 50 678090  
Fax +31 50 716536  
Director:  
ir M J Smit  
Population: 157 000  
Vol water supplied: 13.2\*  
No. reservoirs: 3

**LIMBURG**

Limburg NV Waterleiding Maatschappij-, Prins Bisschopsingel 2, 6211 JX

Maastricht; Postbus 1060, 6201 BB Maastricht  
Tel +31 43 282828  
Fax +31 43 253230  
Director:  
drs J P B Huberts  
Population: 1 025 000  
Vol water supplied: 80\*  
No. reservoirs: 100

**NOORD-BRABANT**

's-Hertogenbosch  
NV Regionaal Nutsbedrijf, paardskerkhofweg 14, 5223 AJ 's-Hertogenbosch; Postbus 400, 5201 AK 's-Hertogenbosch  
Tel +31 73 292911  
Fax +31 73 292319  
Director:  
ir M van den Boomen  
Population: 157 000  
Vol water supplied: 12.3\*  
No. sewage plants: 2

Brabantse Biesbosch  
NV Waterwinningbedrijf Brabantse Biesbosch, Postbus 61, 4250 DB Werkendam  
Tel +31 1835 2144  
Fax +31 1835 4906  
Director:  
drs G Oskam  
Population: 1 500 000

\*million m<sup>3</sup>/year

Vol water supplied: 170\*  
No. reservoirs: 3

## Eindhoven

NV Nutsbedrijf Regio-Eindhoven, Nachtegaallaan 15, 5613 CM Eindhoven 2005, 5600 CA Eindhoven  
Tel +31 40 389333  
Fax +31 40 444107  
Director:

**drs N W van Heeswijk**

Population: 250 000  
Vol water supplied: 27.1\*  
No. reservoirs: 6

## Noord-West Brabant

NV Waterleiding Maatschappij, Doornboslaan 37, 4816 CZ Breda; Postbus 3444, 4800 DK Breda  
Tel +31 76 791791  
Fax +31 76 791400  
Director:

**drs G J van Nuland**

Population: 780 000  
Vol water supplied: 73\*  
No. reservoirs: 12

## Oost-Brabant

NV Waterleidingmaatschappij, Verwersstraat 64, 5211 HX 'Hertogenbosch; Postbus 1068, 5200 BC 's-Hertogenbosch  
Tel +31 73 875911  
Fax +31 73 875710  
Director:

**ir W Visscher**

Population: 950 000  
Vol water supplied: 82\*

## Tilburg and Goirle

NV Tilburgsche Waterleiding-Maatschappij, Bredaseweg 207, 5038 NE Tilburg; Postbus 158, 5000 AD Tilburg  
Tel +31 13 352325  
Fax +31 13 352321  
Managing Director:

**ir LMJ Stok**

Population: 182 344  
Vol water supplied: 13.3\*  
No. reservoirs: 7

## West-Brabant

NV Waterleidingmaatschappij, Noord West Brabant, Postbus 3444, 4800 DK Breda  
Tel +31 076 791791

## NOORD-HOLLAND

### Amsterdam

Gemeentewaterleidingen, Condensatorweg 54, 1014 AX Amsterdam; Postbus 8169, 1005 AD Amsterdam  
Tel +31 20 580 2911  
Fax +31 20 684 1991  
Managing Director:

**ir M K H Gast**

Population: 720 100  
Vol water supplied: 92\*  
No. reservoirs: 10

### Noord-Holland

NV PWN Waterleidingbedrijf Noord-Holland, Essenlaan 10, 2061 GB Bloemendaal; Postbus 5, 2060 BA Bloemendaal  
Tel +31 23 223344  
Fax +31 23 256105  
Managing Director:

**ir EGH Vreedenburgh**

Population: 1 200 000  
Vol water supplied: 82.4\*  
No. reservoirs: 11

## Rijn-Kennemerland

NV Watertransportmaatschappij, Kabelweg 21, (Einsteingebouw), 1014 BA Amsterdam; Postbus 8614, 1005 AP Amsterdam  
Tel +31 20 580 2355  
Fax +31 20 688 1641  
President-Director:

**ir M K H Gast**

Population: 2 500 000  
Vol water supplied: 136\*

## Zuid-Kennemerland

Waterleidingbedrijf Zuid-Kennemerland NV, Stephensonstrat 38, 2014 KD Haarlem; Postbus 6085, 2001 HB Haarlem  
Tel +31 23 240424  
Fax +31 23 247492  
Director:

**ir J Louwe Kooijmans**

Population: 240 600  
Vol water supplied: 15.6\*  
No. reservoirs: 7

## OVERIJSEL

### Almelo and Oldenzaal

Gemeentelijk Waterleidingbedrijf, Rohofstraat 83, 7605 AT Almelo; Postbus 71, 7600 AB Almelo  
Tel +31 546 836 666  
Fax +31 546 811 267  
Director:

**ir J A de Keuninck**

Population: 100 000  
Vol water supplied: 10\*

### Enschede/Hengelo

NV Waterleidingbedrijf Oost-Twente, Weth Beversstraat 185, 7543 BK Enschede; Postbus 221, 7500 AE Enschede  
Tel +31 53 826900  
Fax +31 53 307143  
Director:

**ing H G Bruinings**

Population: 225 000  
Vol water supplied: 15\*

## Overijssel NV

Waterleiding-maatschappij, Oude Veerweg 1, 8019 BE Zwolle; Postbus 10005, 8000 GA Zwolle  
Tel +31 38 276111  
Fax +31 38 276276  
Director:

**ir H Lemstra**

Population: 772 000  
Vol water supplied: 69\*  
No. reservoirs: 50

## UTRECHT

Midden-Nederland NV Waterleidingbedrijf Midden-Nederland (WMN), Reactorweg 47, 3542 4, 3500 GC Utrecht  
Tel +31 30 487211  
Fax +31 30 414955  
Director:

**ir F A van Dam**

Population: 1 132 600  
Vol water supplied: 82\*  
No. reservoirs: 18

## ZEELAND

### Zuid-West Nederland

NV Delta Nutsbedrijven, Postbus 5048, 4330 KA Middelburg;

Poelendaelesingel 10, 4335

JA Middelburg  
Tel +31 1180 92111  
Fax +31 1180 38818  
General Director:  
**ir P Stoter**  
Population: 444 560  
Vol water supplied: 50.0\*

## ZUID-HOLLAND

### Meerkerk

Drinkwaterleiding de Alblasserwaard en de Vijfheerenlanden NV, Burg Sloblaan 20, 4231 AB Meerkerk; Postbus 4, 4230 BA Meerkerk  
Tel +31 1837 6600  
Fax +31 1837 6606  
Director:

**A B I M Vos de Wael**

Population: 187 100  
Vol water supplied: 14.2\*

### Oost-IJsselmonde

Waterleidingbedrijf, Kievitsweg 123, 2983 AD Ridderkerk; Postbus 262, 2980 AG Ridderkerk  
Tel +31 1804 60200  
Fax +31 1804 12677  
Director:

**ing J Smit**

Population: 107 200  
Vol water supplied: 7.5\*

### Rijnland

NV Energie- en Watervoorziening-, Langegracht 70, 2312 NV Leiden; Postbus 111, 2300 AC Leiden  
Tel +31 71 240240  
Fax +31 71 240251  
Director General:

**H J Groen**

Population: 411 800  
Vol water supplied: 28.2\*

### Rotterdam and surroundings

NV Waterbedrijf Europort, Zuiderparkweg 300, 3085 BW Rotterdam; Postbus 59 999, 3008 RA Rotterdam  
Tel +31 10 293 50 00  
Fax +31 10 293 59 80  
President Director:

**ing C J Willems**

Population: 1 500 000  
Vol water supplied: 150\*  
No. reservoirs: 6

### Tien Gemeenten

NV Duinwaterbedrijf Zuid-Holland, District De Tien Gemeenten, Postbus 34, 2270 AA Voorburg, Stationsplein 4, 2275 AZ Voorburg  
Tel +31 70 357 75 00  
Fax +31 70 387 18 94  
Director:

**Drs P Jonker**

Population: 184 900  
Vol water supplied: 15\*

### Vlietstreek

Drinkwaterleiding de-, Spoorlaan 6, 2267 AN Leidschendam; Postbus 521, 2270 AM Voorburg  
Tel +31 70 399 1188  
Fax +31 70 399 6136  
Director:

**H van der Knaap**

Population: 121 100  
Vol water supplied: 8.5\*

## Western area

NV Duinwaterbedrijf Zuid-Holland, Postbus 34, 2270 AA Voorburg, Zuid-Holland  
Tel +31 70 357 7500  
Fax +31 70 387 1894  
Director General:

**J Hieter**

Population: 1 250 000  
Vol water supplied: 55\*  
No. reservoirs: 8

## Zuid-Holland Oost

Watermaatschappij Zuid-Holland Oost (WZHO), Postbus 122, 2800 AC Gouda  
Tel +31 1820 93311  
Fax +31 1820 93333  
Director:

**Ir ABIM Vos de Wael**

Population: 647 715  
Vol water supplied: 55.5\*  
Vol sewage treated: 45.7\*  
No. sewage plants: 12

## Water Boards

### DRENTHE

#### Waterschap 't Suydevelt

Postbus 330, 7740 AH Coevorden  
Tel +31 5240 18040  
Fax +31 5240 18765  
Chairman:

**L Rabbers**

#### Waterschap Meppelerdiep

Postbus 75, 7900 AB Hoogeveen  
Tel +31 5280 90111  
Fax +31 5280 90199  
Chairman:

**F Wemmenhove**

Population: 150 000

#### Zuiveringsschap Drenthe

Postbus 231, 9400 AE Assen  
Tel +31 5920 92666  
Fax +31 5920 56856  
Chairman:

**R Vos**

Population: 668 775  
No. sewage plants: 23

### FLEVOLAND

#### Flevolandse Waterschapsbond (Union)

Zuiderwagenplein 1, 8224 AD Lelystad; Postbus 229, 8200 AE Lelystad  
Tel +31 3200 74911  
Fax +31 3200 47919  
Secretary to the Board:

**B J Douwes**

Population: 330 000  
Vol sewage treated: 16.6\*  
No. sewage plants: 7

### Heemraadschap

#### Flevoerwaard

Postbus 229, 8200 AE Lelystad  
Tel +31 3200 74911  
Fax +31 3200 47919  
Chairman:

**Mr O van der Heide**

Population: 190 500  
Vol sewage treated: 12.4\*  
No. sewage plants: 6

### FRIESLAND

#### Provincie Friesland

Postbus 20120, 8900 HM

## Leeuwarden

Tel +31 58 925925  
Fax +31 58 925225  
Director Water Management:  
**J Sij Sipkema**  
Population: 950 000  
No. sewage plants: 29

## Waterschap Friesland

Postbus 36, 8900 AA Leeuwarden  
Tel +31 58 233 9933  
Fax +31 58 233 9966  
Chairman:

**E H Togtema**

Population: 603 996  
Vol sewage treated: 82\*  
No. sewage plants: 30

## Waterschap It Marnelan

Postbus 30, 8700 AA Bolsward  
Tel +31 5157 5155  
Fax +31 5157 4835  
Chairman:

**J Speerstra**

Population: 50 000

## GELDERLAND

### Polderdistrict Tieler- en

#### Culemborgerwaarden

Postbus 247, 4190 CE Geldermalsen  
Tel +31 3455 76696  
Fax +31 3455 76984  
Dike-Reeve:

**J A de Jongh**

Population: 120 000  
Vol water supplied: 70\*

### Waterschap van de Oude

#### IJssel

Postbus 28, 7060 AA Terborg  
Tel +31 8350 23641  
Fax +31 8350 30341  
Chairman:

**A J A M Gerritzen**

### Zuiveringsschap Oostelijk

#### Gelderland (Water quality management)

Postbus 148, 7000 AC Doetinchem  
Tel +31 8340 70111  
Fax +31 8340 43258  
Chairman:

**ir A van den Ende**

Population: 900 000  
Vol sewage treated: 73\*  
No. sewage plants: 16

### Zuiveringsschap

#### Rivierenland

Postbus 599, 4000 AN Tiel  
Tel +31 3440 75911  
Fax +31 3440 75700  
Chairman:

**D B F A Serrée**

Population: 793 000  
Vol sewage treated: 55\*  
No. sewage plants: 25

### Zuiveringsschap Veluwe

#### Apeldoorn

Postbus 9030, 7300 EN Apeldoorn  
Tel +31 55 272911  
Fax +31 55 272704  
Chairman:

**A Th te Bokkel**

Population: 1 000 000  
Vol sewage treated: 75\*  
No. sewage plants: 20

## GRONINGEN

### Provincie Groningen

Postbus 833, 9700 AV Groningen  
Tel +31 50 164911

\*million m<sup>3</sup>/year

Fax +31 50 164633  
 Director Waste Water  
 Treatment:  
**C Bras**  
 Population: 720 000  
 No. sewage plants: 35

**Waterschap Noorderzijlvest  
 (water quantity and water  
 control)**

Postbus 100, 9959 ZH  
 Onderdendam  
 Tel +31 5900 48911  
 Fax +31 5900 48226  
 Chairman:  
**T E Willems**

**LIMBURG**

**Zuiveringschap Limburg  
 (Limburg Water Pollution  
 Control Authority) Kapelaan  
 Sarsstraat 2, 6043 CW  
 Roermond**

Tel +31 4750 94444  
 Fax +31 4750 11605  
 Chairman:  
**ir G C van Wijnbergen**  
 Population: 1 100 000  
 Vol sewage treated: 132\*  
 No. sewage plants: 21

**NOORD-BRABANT**

**Hoogheemraadschap West-  
 Brabant**

Postbus 2212, 4800 CE  
 Breda  
 Tel +31 76 631000  
 Fax +31 76 652082  
 Chairman:  
**Th A G M van der Weijden**  
 Population: 1 200 000  
 Vol sewage treated: 90\*  
 No. sewage plants: 20

**Noord-Brabantse**

**Waterschapsbond  
 (Union of 9 waterboards in  
 Brabant) Postbus 419, 5201**

AK -sHertogenbosch  
 Tel +31 73 128622  
 Fax +31 73 122130  
 Chairman:  
**Th A G M van der Weijden**  
 Waterschap De Aa  
 Postbus 419, 5201 AK 's-  
 Hertogenbosch  
 Tel +31 73 128622  
 Fax +31 73 122130  
 Chairman:  
**ir A J A M Segers**  
 Population: 320 000  
 Vol sewage treated: 43\*

No. sewage plants: 6

**Waterschap De Dommel**

Postbus 10001, 5280 DA  
 Boxtel  
 Tel +31 4116 57911  
 Fax +31 4116 82977  
 Chairman:  
**ir A J A M Segers**  
 Population: 1 400 000  
 Vol sewage treated: 80\*  
 No. sewage plants: 10

**Waterschap De Maaskant**

Postbus 309, 5340 AH Oss  
 Tel +31 4120 33331  
 Fax +31 4120 36415  
 Chairman:  
**drs L P M van den Berg**  
 Population: 350 000  
 Vol water supplied: 15\*  
 No. reservoirs: 25  
 Vol sewage treated: 35\*  
 No. sewage plants: 3

**Waterschap De Mark-  
 Vlietlanden**

Bosstraat 30-32, 4704 RL  
 Roosendaal  
 Tel +31 1650 52960  
 Fax +31 1650 48907  
 Chairman:  
**A J M Kongings**  
 Population: 100 000

**NOORD-HOLLAND**

**Dienst Riolering en  
 Waterhuishouding**

**Amsterdam**  
 Postbus 40098, 1009 BB  
 Amsterdam  
 Tel +31 20 596 4151  
 Fax +31 20 596 4130  
 Director:  
**W A Faber**  
 Population: 1 100 000  
 Vol water supplied: 50\*  
 Vol sewage treated: 80\*  
 No. sewage plants: 4

**Hoogheemraadschap  
 Amstel en Vecht**

Postbus 97, 1190 AB  
 Ouderkerk Aan de Amstel  
 Tel +31 2963 3153  
 Fax +31 2963 5503  
 Chairman:  
**ir J H van der Vliet**  
 Director:  
**Mr P I Hatzmann**  
 Population: 750 000

**Hoogheemraadschap van  
 de Uiterwaterende Sluizen in  
 Hollands Noorderkwartier**

Postbus 15, 1135 ZH Edam  
 Tel +31 2993 60611  
 Fax +31 2993 69851  
 Chairman:  
**dr ir J IJff**  
 Population: 1 200 000  
 Vol sewage treated: 96\*  
 No. sewage plants: 22

**Waterschap Hollands Kroon**

Postbus 23, 1770 AA  
 Wieringerwerf  
 Tel +31 2272 6600  
 Fax +31 2272 6611  
 Chairman:  
**S P Steltenpool**  
 Population: 116 500  
 Vol water supplied: 750\*

**Zuiveringschap Amstel- en  
 Gooiland**

Postbus 1061, 1200 BB  
 Hilversum; Larenseweg 30,  
 1221 CN Hilversum  
 Tel +31 35 881611  
 Fax +31 35 832884  
 Management Board:  
**Mr J W de Jong**  
 Management Board:  
**ir C H Kuggeleyn**  
 Population: 500 000  
 Vol sewage treated: 40\*  
 No. sewage plants: 7

**OVERIJSEL**

**Waterschap Benoorden de  
 Dedemsvaart**

Conradsweg 3, 7954 DV  
 Rouveen  
 Tel +31 5225 1397  
 Fax +31 5225 1044  
 Chairman:  
**M Knol**  
 Population: 30 000

**Waterschap Regge en  
 Dinkel**

Postbus 5006, 7600 GA  
 Almelo  
 Tel +31 546 832525  
 Fax +31 546 821176  
 Chairman:  
**ir P A E van Erkelens**  
 Population: 570 000  
 No. sewage plants: 25

**Waterschap Salland**

Postbus 42, 8100 AA Raalte  
 Tel +31 5720 41144  
 Fax +31 5720 41111

Director:

**G van Elk**  
 Population: 200 000  
 Vol water supplied: 15\*

**Zuiveringschap West-  
 Overijssel**

Postbus 60, 8000 AB Zwolle  
 Tel +31 38 218803  
 Fax +31 38 211233  
 Chairman:  
**S Schaap**  
 Population: 735 000  
 Vol sewage treated: 45\*  
 No. sewage plants: 18

**UTRECHT**

**Provincie Utrecht**

Postbus 80300, 3508 TH  
 Utrecht  
 Tel +31 30 589111  
 Fax +31 30 522564  
 Director Water/Environment:  
**B A Herfst**  
 Population: 1 200 000  
 Vol sewage treated: 114\*  
 No. sewage plants: 26

**ZEELAND**

**Waterschap Noord- en Zuid-  
 Beveland**

Postbus 114, 4460 AC Goes  
 Tel +31 1100 41000  
 Fax +31 1100 27528  
 Chairman:  
**ir P J Gruijters**  
 Population: 80 000  
 Vol sewage treated: 10.4\*  
 No. sewage plants: 5

**Waterschap Schouwen-  
 Duiveland**

Postbus 20, 4300 AA  
 Zierikzee  
 Tel +31 1110 12551  
 Fax +31 1110 17271  
 Technician:  
**J R H Scheele**  
 Population: 30 000 (4 000  
 000 summer)  
 Vol sewage treated: 6\*  
 No. sewage plants: 5

**Waterschap Walcheren**

Postbus 179, 4330 AD  
 Middelburg  
 Tel +31 1180 71500  
 Fax +31 1180 33233  
 Chairman:  
**jhr mr K F H Schorer**  
 Population: 145 000  
 Vol sewage treated: 9.5\*

No. sewage plants: 1

**Zeeuwse Waterschapsbond  
 (Union)**

Groenmarkt 10, 4331 BH  
 Middelburg; Postbus 179,  
 4330 AD Middelburg  
 Tel +31 1180 71580  
 Fax +31 1180 33233  
 Chairman:  
**ir P J Gruijters**  
 Population: 360 000  
 Vol sewage treated: 60\*  
 No. sewage plants: 20

**ZUID-HOLLAND**

**Hoogheemraadschap van  
 Delfland**

Postbus 3061, 2601 DB Delft  
 Tel +31 15 608108  
 Fax +31 15 124968  
 Chairman:  
**drs P Zevenbergen**  
 Population: 1 800 000  
 Vol water supplied: 50\*  
 Vol sewage treated: 125\*  
 No. sewage plants: 5

**Hoogheemraadschap van  
 Rijnland**

Postbus 156, 2300 AD Leiden  
 Tel +31 71 259125  
 Fax +31 71 123916  
 Director:  
**ir E H baron van Tuyll van  
 Serooskerken**  
 Population: 1 400 000  
 Vol sewage treated: 123\*  
 No. sewage plants: 45

**Waterschap Goeree-  
 Overflakkee**

Postbus 67, 3240 AB  
 Middelhamnis  
 Tel +31 1870 88888  
 Fax +31 1870 83910  
 Chairman:  
**H L van Kampenhout**  
 Population: 45 000  
 Vol water supplied: 2.4\*

**Zuiveringsschap Hollandse  
 Eilanden en Waarden**

Postbus 469, 3300 AL  
 Dordrecht  
 Tel +31 78 397100  
 Fax +31 78 311871  
 Chairman:  
**ir J Boeve**  
 Population: 1 400 000  
 Vol sewage treated: 145\*  
 No. sewage plants: 47

\*million m<sup>3</sup>/year

**Government departments and regulating bodies**

**Norwegian Pollution Control Authority**  
P O Box 8100 Dep, N-0032  
Oslo  
Tel +47 22 573400  
Fax +47 22 676706  
Director: Harald Rensvik

**The Ministry of the Environment**  
PO Box 8013 Dep, N-0030  
Oslo  
Tel +47 22 349090  
Fax +47 22 349560  
Secretary General: Oddmund Graham  
Dept for Water Resources Management: Håvard Hom  
Institutes and associations

**Folkehelse (The National Institute for Public Health)**  
Geitemyrsveien 75, N-0462  
Oslo  
Tel +47 22 042200  
Fax +47 22 353605  
Director: Bodolf Hareide  
Head of Section for Water Hygiene: Truls Krogh

**Jordforsk (Centre for Soil and Environmental Research)**  
Jordforsk, N-1432 Ås  
Tel +47 64 94 81 00  
Fax +47 64 94 81 10  
Director: Arnor Nj-/os

**NORVAR (Norwegian Water and Waste Water Works Association)**  
Vangsvn 143, N-2300 Hamar  
Tel +47 62 528650  
Fax +47 62 534006

President: Odd Aspeli  
Secretary: Svein Erik Moen

**Norwegian Institute for Water Research (NIVA)**  
PO Box 173 Kjelsås, N-0411  
Oslo  
Tel +47 22 185100  
Fax +47 22 185200  
Director General: Haakon Thaulow

**NRF (Norwegian Association of Public Cleaning and Solid Waste Management)**  
c/o Oslo Renholdsverk,  
Gunnar Schjelderups vei 11,  
N-0485 Oslo  
Tel +47 2 227150  
Fax +47 2 227150 ext 114  
President: Gunnar Værnes

**Rogaland Research Institute**  
P O Box 2557, N-4004  
Stavanger  
Tel +47 51 875000  
Fax +47 51 875200  
Director: Kaare Netland

**Rogaland University Centre**  
P O Box 2557, N-4004  
Stavanger  
Tel +47 51 874100  
Fax +47 51 874300  
Director: Karstein Forsvoll

**SINTEF NHL (Norwegian Hydrotechnical Laboratory)**  
N-7034 Trondheim  
Tel +47 73 59 23 00  
Fax +47 73 59 23 76  
General Manager: Kjetil A Vaskinn

**County Environmental Administrations**

**The County Municipality of Akershus**  
Department for Environmental Affairs, P O Box 6888 St Olavs Plass, N-0130 Oslo  
Tel +47 2 365600  
Fax +47 2 365955  
County Co-ordinator for Environment!  
Jan Terjer Hansen

**The County Governor of Aust-Agder**  
Department for Environmental Affairs, Fylkeshuset, N-4800 Arendal  
Tel +47 41 17300  
Fax +47 41 22326  
County Co-ordinator for Environment:  
Aud Castberg

**The County Governor of Buskerud**  
Department for Environmental Affairs, Haugesgt. 89, N-3000 Drammen  
Tel +47 3 808850  
Fax +47 3 808880  
County Co-ordinator for Environment:  
Jan Rognebakke

**The County Governor of Finnmark**  
Department of Environmental Affairs, Damsvn. 1, N-9800 Vads-fo  
Tel +47 78 95 03 00  
Fax +47 78 95 19 30  
County Co-ordinator for Environment:  
Bente Christiansen  
Population: 75 000  
Vol water supplied: 0.02\*  
No. reservoirs: 10  
Vol sewage treated: 0.004\*  
No. sewage plants: 10

**The County Governor of**

**Hedmark**  
Department for Environmental Affairs, Fylkeshuset, N-2300 Hamar  
Tel +47 6251 4400  
Fax +47 6251 4557  
County Co-ordinator for Water Environmental Affairs:  
Ivar Helleberg  
Population: 150 000  
Vol water supplied: 20\*  
No. reservoirs: 108  
Vol sewage treated: 18\*  
No. sewage plants: 70

**The County Governor of Hordaland**  
Department for Environmental Affairs, Walckendorfsgt. 6, N-5012 Bergen  
Tel +47 5 237760  
Fax +47 5 237782  
County Co-ordinator for Environment:  
Terje Aasen

**The County Governor of M-ore and Romsdal**  
Department for Environmental Affairs, Fylkeshuset, N-6400 Molde  
Tel +47 71 25 80 00  
Fax +47 71 25 85 09  
County Co-ordinator for Environment:  
Per Fredrik Brun

**The County Governor of Nord-Trøndelag**  
Department of Environmental Affairs, Statens Hus, 7700 Steinkjer  
Tel +47 77 68000  
Fax +47 77 68339  
County Co-ordinator for Environment:  
Svein Karlson  
Population: 130 000  
No. reservoirs: 25  
No. sewage plants: 60

**The County Governor of Nordland**  
Department of Environmental Affairs, Moloveien 10, 8002 Bod-fo  
Tel +47 755 31580  
Fax +47 755 31680  
County Co-ordinator for Environment:  
Ola Bjerkaas  
Population: 240 000

**The County Governor of Oppland**  
Department for Environmental Affairs, Statsetatenes Hus, N-2600 Lillehammer  
Tel +47 62 66051  
Fax +47 62 66167  
County Co-ordinator for Environment:  
Per Suardal  
Population: 182 000  
No. sewage plants: 100

**The County Governor of Oslo and Akershus**  
Department for Environmental Affairs, P O Box 8111 Dep., N-0032 Oslo  
Tel +47 2 429085  
Fax +47 2 422265  
County Co-ordinator for Environment:  
Aasmund Saether  
*The situation in the County of Oslo and Akershus is special. Whereas the County Governor's responsibilities cover the whole area, there is one County Co-ordinator for Environmental Affairs for Oslo, subordinate to the County Governor, and a corresponding Co-ordinator for the County Municipality of Akershus, subordinate to the chief Administrator of the County Municipality.)*

**The County Governor of Østfold**  
Department for Environmental Affairs, P O Box 325, N-1501 Moss  
Tel +47 9 254100  
Fax +47 9 253832  
County Co-ordinator for Environment:  
Inge Elkeland

**The County Governor of Rogaland**  
Department for Environmental Affairs, P O Box 59, N-4001 Stavanger  
Tel +47 51 568900  
Fax +47 51 529027  
Head of Environm. Protection Dept:  
Sigmund Hatløy  
Population: 350 730  
Vol water supplied: 70\*  
No. reservoirs: 48  
Vol sewage treated: 35\*  
No. sewage plants: 14

**The County Governor of Sogn and Fjordane**  
Department for Environmental Affairs, N-5840 Hermansverk  
Tel +47 56 55000  
Fax +47 56 55055  
County Co-ordinator for Environment:  
Anders Andersen

**The County Governor of Sør-Trøndelag**  
Department for Environmental Affairs, Statens Hus, 7005 Trondheim  
Tel +47 7 949011  
Fax +47 7 949350  
County Co-ordinator for Environment:  
Terje Klokk  
Population: 245 000  
Vol water supplied: 35\*  
No. reservoirs: 65

Vol sewage treated: 18\*  
No. sewage plants: 60

**The County Governor of Telemark**  
Department for Environmental Affairs, P O Box 289, N-3701 Skien  
Tel +47 3 586110  
Fax +47 3 530773  
County Co-ordinator for Environment:  
Sigmund Tvermyr

**The County of Tromsø Environmental Protection**  
Department, P O Box 595, N-9001 Troms-fo  
Tel +47 76 68 75 30  
Fax +47 76 61 11 43  
County Co-ordinator for Environment:  
Ben Schei  
Population: 148 000  
Vol water supplied: 50\*  
No. reservoirs: 100  
Vol sewage treated: 4.6\*  
No. sewage plants: 39

**The County Governor of Vest-Agder**  
Department for Environmental Affairs, Tinghuset, 4600 Kristiansand  
Tel +47 42 76570  
Fax +47 42 26144  
County Co-ordinator for Environment:  
Tom Egerhei

**The County Governor of Vestfold**  
Department for Environmental Affairs, Stoltenberggt. 38, N-3100 T-/onsberg  
Tel +47 33 12835  
Fax +47 33 18309  
County Co-ordinator for Environment:

\*million m<sup>3</sup>/year

## Water suppliers and sewage water treatment/disposal plant

### Bjørn Strandli

#### FREVAR

P O Box 1115, N-1631 Gml  
Fredrikstad  
Tel +47 69 322920  
Fax +47 69 323433  
General Manager:  
**Jens P Egeberg**  
Population: 95 000  
Vol water supplied: 14\*  
No. reservoirs: 4  
Vol sewage treated: 12\*  
No. sewage plants: 3

#### HIAS

(Inter-municipal sewage  
company serving  
municipalities, central Eastern  
Norway)  
Vangsv 134, 2300 Hamar  
Tel +47 62 534100  
Fax +47 62 534093  
General Manager:  
**Odd Kr Gaarde**  
Population: 75 000  
Vol water supplied: 7.5\*  
No. reservoirs: 1  
Vol sewage treated: 8\*  
No. sewage plants: 1

### IVAR

(Inter-municipal water supply,  
sewage and waste handling  
company for eight  
municipalities in the  
Stavanger region, Western  
Norway)  
Forusbeen 3, N-4033 Forus  
Tel +47 51 575577  
Fax +47 51 571072  
General Manager:  
**Roald BØe**  
Population: 220 000  
Vol water supplied: 40\*  
No. reservoirs: 3  
Vol sewage treated: 30\*  
No. sewage plants: 5

### NRV

(Inter-municipal water  
company serving six  
municipalities, approximately  
25km east of Oslo)  
PO Box 25, N-2011  
Str-/ommen  
Tel +47 6381 5050  
Fax +47 6380 0551  
General Manager:  
**Ivar T Henriksen**  
Population: 110 000

Vol water supplied: 12\*  
No. reservoirs: 4  
Vol sewage treated: 16\*  
No. sewage plants: 1

### RA-2

(Inter-municipal sewage  
company serving three  
municipalities approximately  
25km east of Oslo)  
Strandvn 22, N-2010  
Str-/ommen  
Tel +47 6381 5050  
Fax +47 6380 0551  
General Manager:  
**Ivar T Henriksen**  
Population: 90 000  
Vol sewage treated: 16\*  
No. sewage plants: 1

### VEAS

(Inter-municipal sewage  
company serving part of Oslo  
and three neighbouring  
municipalities)  
N-3471 Slemmestad  
Tel +47 66 798660  
Fax +47 66 796755  
Managing Director:  
**Paul Sagberg**

Population: 450 000  
Vol sewage treated: 118\*  
No. sewage plants: 1

### VIV

(Inter municipal waterworks  
serving five municipalities, in  
south-east Norway)  
N-3270 Nanset  
Tel +47 33 11 1095  
Fax +47 33 11 1529  
General Manager:  
**Sverre Mollatt**  
Population: 120 000  
Vol water supplied: 25\*  
No. reservoirs: 1

### The City of Bergen

**Technical Department**  
P O Box 805, N-5002 Bergen  
Tel +47 55 56 6129  
Fax +47 55 56 6296  
General Manager:  
**Ivar D Kalland**  
Population: 210 000  
Vol water supplied: 46\*  
No. reservoirs: 9  
Vol sewage treated: 92\*  
No. sewage plants: 16

### Oslo Water and Sewage Works

Herslebs gt 5, N-0561 Oslo  
Tel +47 2 266 2020  
Fax +47 2 266 4082  
Director:  
**Finn Johansen**  
Population: 478 000  
Vol water supplied: 114\*  
No. reservoirs: 20  
Vol sewage treated: 107.9\*  
No. sewage plants: 2

### Trondheim Water and Sewage Works

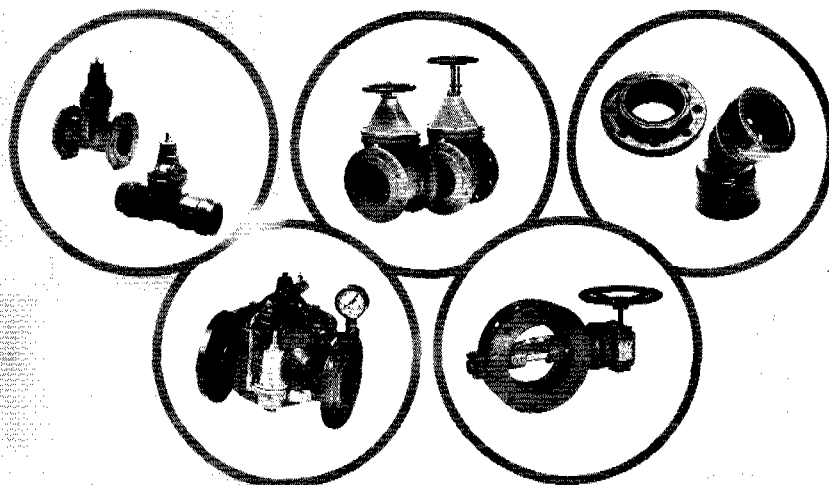
Holtermanns vei 1, N-7030  
Trondheim  
Tel +47 7 546561  
Fax +47 7 547018  
General Manager:  
**Finn Bjørgum**  
Population: 140 000  
Vol water supplied: 29\*  
No. reservoirs: 4  
Vol sewage treated: 35\*  
No. sewage plants: 4

\*million m<sup>3</sup>/year

# Water and Sewage Valves

Tour & Andersson AS in Norway is one of the largest manufactures of water and sewage valves in Scandinavia and the leading supplier of valves and fittings for water, heating and sanitation.

In addition to their well-known range of water and sewage valves, Tour & Andersson AS also manufactures advanced specialised valves for nuclear power plants, offshore-industry and other technically demanding projects.



## Product Range

- Resilient Gate Valves, flanged and socket pipe
- Metal Seat Gate Valves
- Pipe Fittings
- Automatic Control Valves
- Butterfly Valves
- Check Valves

**Tour & Andersson AS**

Kongsberg, Norway, Tel. Int + 47 32 73 29 00, Fax. Int. + 47 32 73 29 99

**TA**  
INCENTIVE GROUP

**Government departments and regulating bodies**

**Ministry of Environment Protection and Natural Resources**

ul Wawelska 52/54, 00-922 Warszawa  
Tel +48 22 251133  
Director: Mr Nowakowski

**Department of Water Management**

(Departament Gospodarki Wodnej), ul Wawelska 52/54, 00-922 Warszawa  
Tel +48 22 258478  
Fax +48 22 258478  
Director of Water Management Dept: Leszek Baginski

**State Inspectorate of Environmental Protection**

(Panstwowa Inspekcja Ochrony Strodowiska) ul Wawelska 52/54, 00-922 Warszawa  
Tel +48 22 253325  
Fax +48 22 250465  
Chief Inspector: A Walewski

**Chief Flood Control Committee**

(Główny Komitet Przeciwpowodziowy), ul Wawelska 52/54, 00-922 Warszawa  
Tel +48 22 254749  
Fax +48 22 252704  
Chairman: Stanislaw Zelichowski (+48 22 253355)  
Deputy Chairman: Dr Janusz Zurek (+48 22 254716)  
Secretary: Richard Egler (+48 22 258537)

**Regional Water Development Authorities (RZGW)**

**Gdansk**

Regionalny Zarząd Gospodarki Wodnej w Gdansk, ul Uphagena 27, 80-237 Gdansk  
Tel +48 58 471040  
Fax +48 58 471705  
Director: M Ostojki

**Katowice**

Regionalny Zarząd Gospodarki Wodnej w Katowicach, ul Jesionowa 9A, 40-159 Katowice  
Tel +48 32 580917  
Fax +48 32 599642

**Krakow**

Regionalny Zarząd Gospodarki Wodnej w Krakowie, ul Marszaika J Pilsudskiego 22, 30-109 Krakow  
Tel +48 12 212909/232111  
Fax +48 12 212909  
Principal Director: Tomasz Walczykiewicz  
Deputy Director: Maciej Mendera

**Poznan**

Regionalny Zarząd Gospodarki Wodnej w Poznaniu, ul Grunwaldska 21, 60-703 Poznan  
Tel +48 61 656956  
Fax +48 61 656953

**Szczecin**

Regionalny Zarząd Gospodarki Wodnej w Szczecinie, ul Pocztowa 12/12, 70-360 Szczecin  
Tel +48 91 844075  
Fax +48 91 844075  
Director: Andrzej Kreft

**Warszawa**

Regionalny Zarząd Gospodarki Wodnej w Warszawie, ul Wspolna 1/3, 00-529 Warszawa  
Tel +48 02 625 5028  
Fax +48 02 625 5028

**Wroclaw**

Regionalny Zarząd Gospodarki Wodnej w Wroclawiu (Wroclaw Regional Water Management Authority), ul Norwida 34, 50-375 Wroclaw  
Tel +48 71 213030/224138  
Fax +48 71 221339  
Director: Andrzej Nalberczynski M Sc Eng

**Regional Water Management Administration (Okregowa)**

**Dyrekcje Gospodarki Wodnej)**

**Gdansk**

Okregowe Dyrekcje Gospodarki Wodnej w Gdansk, ul Zalogowa 6, 80-557 Gdansk  
Tel +48 58 432276  
Fax +48 58 432276  
Director: Wieslaw Stefaniak Msc Eng

**Gliwice**

Okregowe Dyrekcje Gospodarki Wodnej w Gliwicach, ul Sienkiewicza 2, 44-100 Gliwice  
Tel +48 32 310581  
Fax +48 32 310028

**Krakow**

Okregowa Dyrekcje Gospodarki Wodnej w Krakowie, ul Marszaika J Pilsudskiego 22, 31-109 Krakow  
Tel +48 12 232141  
Fax +48 12 232153  
General Director: Tadeusz Lagosz

**Poznan**

Okregowa Dyrekcje Gospodarki Wodnej w Poznaniu, ul Szewska 1, 61-760 Poznan  
Tel +48 61 529 401  
Fax +48 61 525 731  
Principal Director: Wojciech Orlowski

**Szczecin**

Okregowa Dyrekcje Gospodarki Wodnej w Szczecinie, ul Jagiellonska 32, 70-382 Szczecin  
Tel +48 91 843457  
Fax +48 91 841384  
Principal Director: Andrzej Kwapiszewski

**Warszawa**

Okregowa Dyrekcje Gospodarki Wodnej w Warszawie, ul Mokotowska 63, 00-950 Warszawa  
Tel +48 22 292239  
Fax +48 22 214281

**Wroclaw**

Okregowa Dyrekcje Gospodarki Wodnej we Wroclawiu, ul Norwida 34, 50-375 Wroclaw  
Tel +48 71 224138  
Fax +48 71 221339

**Ministry of Health and Social Welfare**

(Ministerstwo Zdrowia i Opieki Społecznej) ul Miodowa 15, 00-246 Warszawa  
Tel +48 22 313441  
Fax +48 2 6359245  
State Sanitary Inspectorate (Panstwowa Inspekcja Sanitarna), ul Miodowa 15, 00-246 Warszawa  
Tel +48 22 260728  
Fax +48 22 260966

**Ministry of Agriculture and Food Economics**

(Ministerstwo Rolnictwa i Gospodarki Zywnosciowej), ul Wspolna 30, 00-930 Warszawa  
Tel +48 22 628 8783  
Fax +48 22 623 2750/2751  
Director: Jerzy Grzesik

**Ministry of Building and Spatial Economics**

(Ministerstwo Gospodarki Przestrzennej i Budownictwa), ul Wspolna 2 00-926 Warszawa  
Tel +48 22 210351

**Ministry of Physical Planning and Construction**

Wspolna 2, 00-926 Warszawa  
Tel +48 2 661 81 58  
Fax +48 2 628 40 30  
Minister: Barbara Blida

**National Fund for Environmental Protection**

Konstruktorska 3a, 02-673 Warszawa  
Tel +48 22 79 72 82  
Fax +48 22 79 72 72  
President: Kazimierz Chlopecki  
Head of Int'l Department: Wojciech Bienkowski

**Voivodship Environmental Testing and Control Centre**

Aleje Jerozoumskie Str 30, 00-024 Warszawa  
Tel +48 22 27 21 44  
Fax +48 22 27 04 65

\*million m<sup>3</sup>/year

**Principal Director: Michal Sosnkowski**

## Institutes and associations

### Institute of Meteorology and Water Management

(Instytut Meteorologii i Gospodarki Wodnej), ul Podlesna 61, 01 673 Warszawa  
Tel +48 22 341851  
Fax +48 22 341801  
State Geological Institute (Panstwowy Instytut Geologiczny), ul Rakowiecka 4, 00-975 Warszawa  
Tel +48 22 495096  
Fax +48 22 495342

### Institute of Land Amelioration and

**Grassland**  
(Instytut Melioracji i Uzytkow Zielonych), Falenty IMUZ, 05-090 Raszyn k, Warsaw  
Tel +48 2 628 3763  
Fax +48 2 628 3763  
Dyrektor: Edmund Kaca

### Institute of Environmental Engineering Systems

Warsaw University of Technology, Ul Nowowiejska 20, 00-653 Warszawa  
Tel +48 2 621 8993  
Fax +48 2 625 4305  
Director: Prof Marek Nawalany

### Institute of Environmental Protection and Management

Al Mickiewicza 30, 30-053 Krakow  
Adjunct Professor:

Wlodzimierz A Wojcik

### Institute of Water Supply and Hydraulic Construction

Warsaw University of Technology, pl Politechniki 1, 00-661 Warszawa  
Tel +48 22 250954/215995  
Fax +48 22 292962/295968  
Director: Professor Marek Roman PhD

### Technical University of Krakow

24 Warszawska Street, 31-155 Krakow  
Director: Piotr Mizgalewicz

### Chamber of Commerce and Industry 'Polish Water Works'

(Izba Gospodarcza 'Wodociagi Polskie'), J

Wyszenhoffa 11, 85-072

Bydgoszcz  
Tel +48 52 226294

### PZITS

Polskie Zrzeszenie Inzynierow i Technikow Sanitarnych, Zarzad Glowny ul Czackiego 3/5, 00-043 Warszawa  
Tel +48 26 28 94  
Fax +48 27 02 62  
Secretary General: R Parusewski

## Other organisations

### Programme on Water Resources Development

PR 7, ul Podlesna 61, 01-673 Warszawa  
Tel +48 22 341864  
Contact: E Karlak

## Water suppliers and sewage water treatment/disposal plant

**Biala Podlaska**  
Wojewódzkie Przedsiębiorstwo Wodociągów i Kanalizacji, ul Narutowicza 35a, 21-500 Biala Podlaska  
Tel +48 801 35236

**Białystok**  
Wojewódzkie Przedsiębiorstwo Wodociągów i Kanalizacji, ul Młynowa 52, 19-950 Białystok  
Tel +48 85 422852  
Fax +48 85 427332  
Contact:  
**mgr inż Jozef Iwaniuk**  
Population: 280 000  
Vol water supplied: 30.5\*  
No. reservoirs: 2  
Vol sewage treated: 34.3\*  
No. sewage plants: 1

**Bielsko Biala**  
Przedsiębiorstwo Komunalne Aqua SA, ul 1 Maja 23, 43-300 Bielsko Biala  
Tel +48 30 24011  
**Bydgoszcz**  
Miejskie Przedsiębiorstwo Wodociągów i Kanalizacji, ul Torunska 103, 85-817 Bydgoszcz  
Tel +48 52 719264  
Fax +48 52 711297

**Bytom**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Zabrzanska, 41-902 Bytom  
Tel +48 32 814085

**Chelm**  
Miejskie Przedsiębiorstwo Gospodarki Komunalnej, ul Wolynska 57, 22-100 Chelm  
Tel +48 82 56461

**Chorzow**  
Rejonowe Przedsiębiorstwo

Wodociągów i Kanalizacji, ul Składowa 1, 41-500 Chorzow  
Tel +48 32 413277/410154

**Ciechanów**  
Zakład Wodociągów i Kanalizacji, ul Gostkowska 81, 06-400 Ciechanów

**Czestochowa**  
Wojewódzkie Przedsiębiorstwo Wodociągów i Kanalizacji, ul Jaskrowska 14/44  
Tel +48 34 42344/47021  
Fax +48 34 641582

**Dabrowa Górnicza**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Powstancow 13, 41-300 Darowa Gornicza  
Tel +48 3 162 2210  
Fax +48 3 162 2210  
Principal Officer:  
**mgr inż Andrzej Mallnowski**  
Population: 250,000  
Vol water supplied: 17.8\*  
No. reservoirs: 2  
Vol sewage treated: 10.5\*  
No. sewage plants: 2

**Elblag**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Rawska 2-4, 82-300 Elblag  
Tel +48 50 314038-42

**Gdansk**  
Saur-Neptun Gdansk SA, ul Walowa 46, 80-958 Gdansk  
Tel +48 58 313091-7  
Fax +48 58 314513

**Gdynia**  
Przedsiębiorstwo Wodociągów i Kanalizacji Spolka z o o, ul Witominska 21, 81-963 Gdynia  
Tel +48 58 216041-5

Fax +48 58 203221

**Gliwice**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Dolnych Walow 11, 44-100 Gliwice  
Tel +48 32 314493

**Gorzów Wielkopolski**  
Przedsiębiorstwo Wodociągów i Kanalizacji Spolka z o o, ul Mickiewicz Gdynskich 47, 66-400 Gorzów Wielkopolski  
Tel +48 95 24241  
Fax +48 95 23793

**Grudziadz**  
Przedsiębiorstwo Wodociągów i Kanalizacji Spolka z o o, ul Mickiewicz 28/30, 86-300 Grudziadz  
Tel +48 51 24321  
Fax +48 51 22241  
Principal Officer:  
**mgr Zenon Augustyniak**  
Population: 90 000  
Vol water supplied: 10\*  
No. reservoirs: 32  
Vol sewage treated: 9.7\*

**Jastrzeble Zdrój**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Marklowicka, 44-300 Wodzislav Slaski  
Tel +48 36 554665

**Jelenia Góra**  
Przedsiębiorstwo Związku Wodociągów i Kanalizacji 'Wodnik', plac Piastwsiu 12, 58-560 Jelenia Góra  
Tel +48 75 52091  
Fax +48 75 52093 (w. 313)  
Principal Officer:  
**mgr Jadwiga Bielowska**  
Population: 120 000  
Vol water supplied: 13.4\*

No. reservoirs: 7  
Vol sewage treated: 12.5\*  
No. sewage plants: 5

**Kalisz**  
Przedsiębiorstwo Wodociągów i Kanalizacji Spółka z o o, Nowy Swiat 2a, 62-800 Kalisz  
Tel +48 62 74597  
Fax +48 62 74597  
Contact:  
**Ing roman Wiertelak**  
Population: 100 000  
Vol water supplied: 9.6\*  
No. reservoirs: 9  
Vol sewage treated: 10.4\*

**Katowice**  
Górnoslaskie Przedsiębiorstwo Wodociągów, ul Wojewódzka 19, 40-030 Katowice  
Tel +48 32 156 1245  
Fax +48 32 156 1181

**Katowice**  
Rejonowe Przedsiębiorstwo Wodociągów i Kanalizacji, ul Obronców Westerplatte 130, 40-334 Katowice  
Tel +48 3 156 4385  
Fax +48 3 155 5278  
Director:  
**inż Tadeusz Zuber**  
Population: 531 506  
Vol water supplied: 54\*  
Vol sewage treated: 47\*  
No. sewage plants: 10

**Kielce**  
Związok Komunalny Wodociągów i Kanalizacji, ul Krakowska 64, 25-701 Kielce  
Tel +48 41 684402  
Fax +48 41 55220  
Environment Protection:  
**Jerzy Adamski**  
Population: 178 000  
Vol water supplied: 19.88\*

No. reservoirs: 10  
Vol sewage treated: 20.56\*  
No. sewage plants: 2

**Konin**  
Przedsiębiorstwo Wodociągów i Kanalizacji, ul Poznanska 49, 62-510 Konin  
Tel +48 631 25075  
Fax +48 631 24254

**Koszalin**  
Miejskie Wodociagi i Kanalizacja Spółka z o o, ul Wojska Polskiego 14, 75-711 Koszalin  
Tel +48 94 22938/26260  
Fax +48 94 22938  
Director:  
**M Jan Zdunek**  
Population: 120 000  
Vol water supplied: 11.3\*  
No. reservoirs: 2  
Vol sewage treated: 11.5\*  
No. sewage plants: 2

**Krakow**  
Miejskie Przedsiębiorstwo Wodociągów i Kanalizacji, ul Senatorska 1, 30-106 Kraków  
Tel +48 22 00 08  
Fax +48 21 44 12  
Principal Officer:  
**mgr inż Wojciech Studnicki**  
Population: 702 000  
Vol water supplied: 83\*  
No. reservoirs: 13  
Vol sewage treated: 59\*  
No. sewage plants: 3

**Krosno**  
Miejskie Przedsiębiorstwo Gospodarki Komunalnej, ul Fredry 3, 38-400 Krosno  
Tel +48 131 25311

**Legnica**  
Legnickie Przedsiębiorstwo Wodociągów i Kanalizacji SA, ul Scinawska 1, 59-220

\*million m<sup>3</sup>/year

**Legnica**

Tel +48 76 25014-5  
Leszno  
Wojewódzkie  
Przedsiębiorstwo  
**Wodociągów i Kanalizacji,**  
ul Lipowa 76, 64-100 Lipowa  
76  
Tel +48 65 205701/206686  
Fax +48 65 202534

**Lomza**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Zjazd 25, 18-400 Lomza  
Tel +48 86 6277

**Lublin**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji w  
Lublinie, Al Pitsudskiego 15,  
20-407 Lublin  
Tel +48 81 23756  
Fax +48 81 21910  
Principal Officer:  
**inz Tadeusz Fijałka**  
Population: 340 000  
Vol water supplied: 33.8\*  
No. reservoirs: 13  
Vol sewage treated: 35.9\*  
No. sewage plants: 1

**Lódz**

Zakład Wodociągów i  
Kanalizacji, ul Wierzbowa 52,  
90-133 Lódz  
Tel +48 42 781879/781590  
Fax +48 42 788761

**Nowy Sacz**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Wincentego Pola 22, 33-300  
Nowy Sacz  
Tel +48 18 22889/20361  
Fax +48 18 23793

**Olsztyn**

Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Oficerska 16a, 10-218  
Olsztyn  
Tel +48 89 264081  
Fax +48 89 266606  
Dyrektor:

**Katarzyna Puchalska**

Population: 180 000  
Vol water supplied: 18.2\*  
No. reservoirs: 4  
Vol sewage treated: 18.8\*  
No. sewage plants: 1

**Opole**

Wodociagi i Kanalizacja  
Spółka z o o, ul Oleska 64,  
45-052 Opole  
Tel +48 77 36495

**Ostroleka**

Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Kurpiowska 21, 07-400  
Ostroleka  
Tel +48 29 3261/3262

**Pile**

Miejskie Wodociagi i  
Kanalizacja w Pile Spółka z o  
o, ul Chopina 2,64-920 Pila  
Tel +48 67 122974  
Fax +48 67 125930  
Director:  
**Bogumila Stawinska**  
Population: 75 000  
Vol water supplied: 5.2\*  
No. reservoirs: 5  
Vol sewage treated: 6.1\*  
No. sewage plants: 1

**Piotrków Trybunalski**

Miejski Zakład Gospodarki  
Komunalnej, ul 3 Maja 31, 97-  
300 Piotrków Trybunalski  
Tel +48 44 478061/478119

**Plock**

Miejski Zakład Wodociągów i  
Kanalizacji, ul Harcerza  
Antolka Gradowskiego 11, 09-  
402 Plock  
Tel +48 24 625627-9/640723  
Fax +48 24 629461

**Poznan**

Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Grobła 15, 60-967 Poznan  
Tel +48 61 772511/529657

**Przemysl**

Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Rokitnińska 4, 37-700  
Przemysl  
Tel +48 10 783259  
Fax +48 10 783259  
Principal Officer:  
**mgr inż Mirosław Nodzak**  
Population: 72 000  
Vol water supplied: 6.3\*  
No. reservoirs: 1  
Vol sewage treated: 9.2\*  
No. sewage plants: 1

**Radom**

Wodociagi Miejskie w  
Radomiu Spółka z o o, ul  
Filtrowa 4, 26-600 Radom  
Tel +48 48 41091  
Fax +48 48 41863  
Chairman:  
**MSc Eng Leszek Trzeciak**  
Population: 219 800  
Vol water supplied: 0.02\*  
No. reservoirs: 5  
Vol sewage treated: 0.02\*

**No. sewage plants: 1**
**Ruda Śląska**

Przedsiębiorstwo  
Wodociągów i Kanalizacji  
Spółka z o o, ul Pokoju 13,  
41-709 Ruda Śląska 9  
Tel +48 32 487051/487644  
Fax +48 32 486824  
President:  
**eng Edmund Podstawski**  
Population: 169 000  
Vol water supplied: 15.4\*  
Vol sewage treated: 8.77\*  
No. sewage plants: 10

**Rybnik**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, 44-  
270 Rybnik Niedobczyce  
Tel +48 36 23681  
Principal Officer:  
**mgr inż Alojaj Nikel**  
Population: 350 000  
Vol water supplied: 29\*  
No. reservoirs: 11  
Vol sewage treated: 14\*  
No. sewage plants: 6

**Rzeszów**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Naruszewicza 18, 35-050  
Rzeszów  
Tel +48 17 35231/36728

**Siedlce**

Przedsiębiorstwo  
Wodociągów i Kanalizacji  
Spółka z o o, ul Lesna 8, 08-  
110 Siedlce  
Tel +48 25 26493

**Sieradz**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Lezna 8, 98-200 Sieradz  
Tel +48 43 26493

**Skiernewice**

Zakład Gospodarki  
Komunalnej i Mieszkaniowej,  
ul Czerwona 7, 96-100  
Skiernewice  
Tel +48 40 2664/3826

**Slupsk**

Wodociagi Slupsk Spółka z o  
o, ul Orzeszkowej 1, 76-200  
Slupsk  
Tel +48 59 26051/22963  
Fax +48 59 22207

**Sosnowiec**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Ostrogórska 43, 41-200  
Sosnowiec

**Tel +48 32 663177/660404**
**Suwalki**

Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Gen Sikorskiego 14, 16-400  
Suwalki  
Tel +48 87 676053  
Fax +48 87 675022  
Principal Officer:  
**inz Witallasz Rychlik**  
Population: 65 000  
Vol water supplied: 4.5\*  
No. reservoirs: 4  
Vol sewage treated: 5.1\*  
No. sewage plants: 1

**Szczecin**

Zakład Wodociągów i  
Kanalizacji, ul  
Szymanowskiego 2, 71-416  
Szczecin  
Tel +48 01 221261-7/220639

**Tarnobrzeg**

Przedsiębiorstwo Gospodarki  
Komunalnej i Mieszkaniowej,  
ul Mickiewicza 2, 39-400  
Tarnobrzeg  
Tel +48 15 232295/232203  
Fax +48 15 233124  
Dyrektor:  
**inz Tadeusz Zych**

**inz Tadeusz Zych**

Z-ca dyrektora:  
**Mgr inż Antoni Sikon**  
Population: 50 000  
Vol water supplied: 2.8\*  
No. reservoirs: 2  
Vol sewage treated: 2.2\*

**Tarnów**

Wojewódzkie  
Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Narutowicza 37, 33-100  
Tarnów  
Tel +48 14 211111/212720  
Fax +48 14 218644

**Torun**

Wojewódzkie  
Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Rybaki 31, 87-100 Torun  
Tel +48 56 24934/25422

**Tychy**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Sadowa 4, 43-100 Tychy  
Tel +48 32 270271

**Walbrzych**

Walbrzyski Związek  
Wodociągów i Kanalizacji, Al  
Wyzwolenia 39, 58-300  
Walbrzych  
Tel +48 74 23051

**Warszawa**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji  
m.st. Warszawy, Plac  
Starynkiewicza 5, 02-015  
Warszawa  
Tel +48 2 628 5567  
Fax +48 22 297438

**Warszawa**

Oczyszczalnia Ścieków  
Południe Spółka z o o, (Waste  
Water Treatment Plant  
Warsaw South (under  
construction) Company  
Limited), ul Bernardynska  
14A, 02-904 Warszawa  
Tel +48 2 642 20 61  
Fax +48 2 642 55 19  
Director General:  
**Jan Cebertowicz**  
Population: 461 000  
Vol sewage treated: 40\*  
No. sewage plants: 1

**Wloclawek**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Torunska 152, 87-800  
Wloclawek  
Tel +48 54 364073/363345  
Fax +48 54 365452

**Wodzislaw Slaski**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Marklowicka 15, 44-300  
Wodzislaw Slaski  
Tel +48 36 554665

**Wroclaw**

Miejskie Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Na Grobli 14/16, 50-421  
Wroclaw  
Tel +48 71 447421  
Fax +48 71 446515

**Zabrze**

Rejonowe Przedsiębiorstwo  
Wodociągów i Kanalizacji, ul  
Wolności 215, 41-800 Zabrze  
Tel +48 32 716441/7116474

**Zamosc**

Przedsiębiorstwo Gospodarki  
Komunalnej, ul Krucza 10,  
22-400 Zamosc  
Tel +48 84 6415  
Fax +48 84 5458

**Zielona Góra**

Zakład Wodociągów i  
Kanalizacji, Al Zjednoczenia  
110a, 65-005 Zielona Góra  
Tel +48 68 72021/2957  
Fax +48 68 22615

\*million m<sup>3</sup>/year



**Government departments and regulating bodies**

**Ministry of Public Works and Regional Planning**

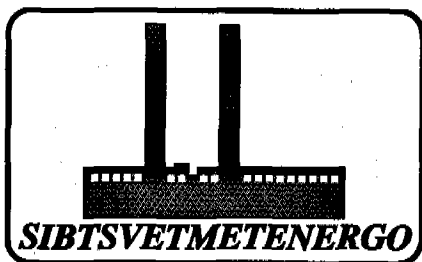
17 Apolodor, Bucharest  
Tel +40 1 312 3583  
Fax +40 1 312 0894

Project Manager: Dana Craciunescu

**Water suppliers and sewage water treatment/disposal plant**

- Alba**  
Regia Autonomă de Apă - Cttă, 3 Vasile Goldis St, Alba-Iulia 2500  
Tel +40 968 26760  
Population: 71 254  
Vol water supplied: 12\*
- Arad**  
Regia Autonomă de Apă - Canal, 2-4 Bucura St, Arad 2900  
Tel +40 966 30124  
Population: 254 826  
Vol water supplied: 71\*
- Bacău**  
Regia Autonomă Gospodărie Comunală, 14 Narciselor St, Bacău 5500  
Tel +40 931 32720  
Population: 204 495  
Vol water supplied: 27\*
- Balan**  
Gos Loc Regia Autonoma, Revolutiei  
Bihor  
Regia Autonomă Gospodărie Comunală, 3 Duiliu Zamfirescu St, Oradea 3700  
Tel +40 991 36909  
Population: 220 248  
Vol water supplied: 33\*
- Borsec**  
Gosb Regia Autonoma, Nadasa Nr 1
- Brasov**  
Regia Autonomă Apă, 13 Vlad Tepes St, Brasov 2200  
Tel +40 68 113770  
Fax +40 68 150816  
Director:  
**Dipl Ir Vasile Ciocodan**  
Population: 324 210  
Vol water supplied: 51.5\*  
No. reservoirs: 1  
Vol sewage treated: 55.3\*  
No. sewage plants: 2
- Brăila**  
Regia Autonomă Apaterm, 1 Uzinei St, Brăila 6100  
Tel +40 946 32745  
Population: 234 706  
Vol water supplied: 42\*
- Bucharest**  
Regia Generală de Apă Bucuresti, 78721-Str Aristide Demetriad Nr 2 Sector 1, Bucuresti  
Tel +40 1 613 2810  
Fax +40 1 312 1318  
General Manager:  
**Dip Ing Costin Berevolanu**  
Population: 2 064 476  
Vol water supplied: 529.2\*  
No. reservoirs: 66  
Vol sewage treated: 630.7\* (Transported)  
No. sewage plants: 1
- Buzău**  
Regia Autonomă Goscom, St Unirii Bloc 8F, Buzău 5100  
Tel +40 974 33356  
Population: 148 247  
Vol water supplied: 22\*
- Cluj**  
Regia Autonoma Apă - Canal, St 22 Decembrie 79, Cluj-Napoca 3400  
Tel +40 951 11371  
Population: 328 008  
Vol water supplied: 61.5\*
- Constanta**  
Regia Apă - Canal, St Calarasi, 22-28 Constanta 8700  
Tel +40 4166 4040  
Fax +40 4166 2577  
Director General:  
**Dr Ing Pitu Nicolae**  
Population: 700 000 (max.)  
Vol water supplied: 165\*  
No. reservoirs: 42  
Vol sewage treated: 118\*  
No. sewage plants: 7
- Craiova**  
Regia Autonomă Apă - Canal Termoficare, St Brestei 101, Craiova 1100  
Tel +40 51 115748  
Fax +40 51 119263  
General Manager:  
**Leonida Nicolaescu**  
Population: 350 000  
Vol water supplied: 64\*  
No. reservoirs: 8
- Cristuru Secuiesc**  
Acatei Regia Autonoma, Libertatii Nr 16
- Deva**  
Regia Autonomă Gospodărie Comunală, St Depozitelor 2, Deva 2700  
Tel +40 956 15852  
Population: 78 366  
Vol water supplied: 19\*
- Dimbovita**  
Regia Autonomă Gospodărie Comunală Judeteana, St Dr Marinou 4, Târgoviste 0200  
Tel +40 926 11524  
Population: 175 000  
Vol water supplied: 53\*
- Doly**  
Regia Autonomă Apă - Canal Termoficare, St Brestei 101, Craiova 1100  
Tel +40 941 15748  
Population: 303 520  
Vol water supplied: 64\*
- Galati**  
Regia Autonomă Judeteana de Gospodărie Comunală, St C Brâncoveanu 2, Galati 6200  
Tel +40 934 36040  
Population: 325 788  
Vol water supplied: 78\*
- Gheorgheni**  
Go Regia Autonoma, Gabor Aron Nr 5
- Harghita**  
Regia Autonomă Gospodărie Comunală, St Salcâmi 1, Miercurea-Ciuc 4100  
Tel +40 958 14835  
Population: 160 000  
Vol water supplied: 30\*
- Iasi**  
Regia Autonomă Judeteana Apă - Canal, St M Costăchescu 6, Iasi 6600  
Tel +40 981 41685  
Population: 342 994  
Vol water supplied: 83.1\*
- Maramores**  
Regia Autonomă Vital - Gospodărie Comunală, St Gheorghe Sincai 21, Baia Mare 4800  
Tel +40 994 11824  
Population: 148 815  
Vol water supplied: 37.1\*
- Miercurea Ciuc**  
Goscom Regia Autonoma, Salcâmi nr 1  
Tel +40 66 114835  
Fax +40 66 113614  
Works Manager:  
**ing Pall Arpad**  
Population: 45 000  
Vol water supplied: 10.4\*  
No. reservoirs: 2  
Vol sewage treated: 5.2\*  
No. sewage plants: 1
- Mures**  
Regia Autonomă Gospodărie Comunală, Str Fabricilor 1, Târgu Mures  
Tel +40 65 115263 x 67  
Fax +40 65 165557  
Director:  
**Otto Daraban**  
Population: 164 314  
Vol water supplied: 29.2\*  
No. reservoirs: 14  
Vol sewage treated: 26.6\*  
No. sewage plants: 1
- Odorheiu Secuiesc**  
Urban Gos Regia Autonoma, Huaz Rezso Nr 4
- Oradea**  
Regia Autonoma De Gospodărie Comunală Si Locativa Oradea, 3 Duiliu Zamfirescu St, Oradea 3700  
Tel +40 991 35051  
Fax +40 991 32576  
General Director:  
**Ing Ioan Ciursas**  
Population: 220 248  
Vol water supplied: 33\*  
No. reservoirs: 5  
Vol sewage treated: 48\*  
No. sewage plants: 1
- Pitesti**  
Regia Autonomă Regocom, 17 Victoriei St, Pitesti 0300  
Tel +40 976 23550  
Population: 179 476  
Vol water supplied: 61.3\*
- Prahova**  
Regia Autonomă Gospodărie Comunală, St Ana Ipatescu 8, Ploiesti 2000  
Tel +40 971 41975  
Population: 262 371  
Vol water supplied: 40\*
- Praid**  
Com -Gos Regia Autonoma, Principala Strada
- Satu-Mare**  
Regia Autonomă Apă - Canal, St Gara Ferastrau 9, Satu-Mare 3900  
Tel +40 997 22206  
Population: 131 859  
Vol water supplied: 24.3\*
- Sibiu**  
Regia Autonomă Gospodărie Comunală, St Eschile 6, Sibiu 2400  
Tel +40 69 415252  
Fax +40 69 411768  
General Director:  
**Dipl Ing Mircea Niculescu**  
Population: 170 528  
Vol water supplied: 40.75\*  
No. reservoirs: 7  
Vol sewage treated: 28.1\*  
No. sewage plants: 1
- Timis**  
Regia Autonomă Aquatim, St SF Gheorghe 1, Timis 1900  
Tel +40 961 30712  
Population: 334 278  
Vol water supplied: 64.8\*
- Timisoara**  
Regia Autonoma Apa Si Canal "Aquatim", Piata Sf Gheorghe nr 1, Timisoara  
Tel +40 96 130440  
Fax +40 96 132712  
General Manager:  
**Dipl Ing Aurelian Balini**  
Population: 333 500  
Vol water supplied: 81.818\*  
No. reservoirs: 9  
Vol sewage treated: 64.56\*  
No. sewage plants: 1
- Toplita**  
Editop Regia Autonoma, Apelor Nr 1
- Tusnad Bai**  
AC Regia Autonoma, Ciucas Nr 44
- Viahita**  
Regia Autonoma Ac, Teilor Nr 2

\*million m<sup>3</sup>/year



# JOINT STOCK COMPANY SIBTSVETMETENERGO

**A. Minyayev - Director**

**P. O. Box 36, Sayanogorsk, Republic of Khakassiya, Russian Federation**

**Tel: + 7 (39130) 7 34 29, 7 31 07, 7 34 29, 7 39 81**

The company "Sibtsvetmetenergo" was founded in Sayanogorsk in 1984.

The company works in the following fields:

Instalment and repairs of the heat and power supply equipment to the industrial enterprises

Instalment and repairs of sanitary and electrotechnical systems at the industrial and civil buildings and structures

Manufacture of non-standard equipment and tools

Repairs of electric motors of low and medium power capacity

The number of employees is 200.

The annual turnover of the company is US \$ 1 800 000.

**Government departments and regulating bodies**

**Committee for Water Management of the Russian Federation (ROSKOMVOD)**

3 Orlikov Pereulok, Building B1, Moscow 107130  
Tel +7 095 207 6575  
Fax +7 095 975 1613  
Head of Foreign Relations/Interpublic: Evgenii Zybin

**Department for communal economic affairs of the State Committee for Architecture & Construction**

Furkasovsky ruelle 12/5,

101815 Moscow.  
Activity: Co-ordination of development and scientific and technical progress in municipal water supply and sewerage systems of Russian Federation  
Tel +7 095 925 7546  
Fax +7 095 924 6749  
Department Director/VP of State Committee: V Avdeev

**Institutes and associations**

**Mosvodokanalniiproject**

(Moscow Scientific Research and Design Institute)  
Pleteshkovsky per 4, Moscow 107005  
Activity: Research,

development, engineering design in water supply and sewerage in Moscow  
Tel +7 095 261 5384  
Fax +7 095 261 7775  
Director: Petr P Palgunov

**Municipal Water Supply and Water Treatment Research Institute**

87 Volokolamskoye Shosse, Moscow 123371  
Activity: Research and development in the area of water supply and sewerage in Russian Federation and other republics  
Tel +7 095 491 69 69  
Fax +7 095 491 55 03  
General Director: Dr E Razumovsky

**Rosvodokanalproject**

35 Volodarsky Str., Moscow 109172  
Activity: Engineering design in water supply and sewerage in Russian Federation  
Tel +7 095 923 79 78  
Fax +7 095 924 95 08  
Director: Y Koutyin

**Russian Association of Water Supply and Sewerage**

6 Chaplygina, 103082 Moscow  
Tel +7 095 923 33 86  
Fax +7 095 923 32 78  
President: Cand Sc (Eng) I Nefyodov

**Water suppliers and sewage water treatment/disposal plant**

**Krasnoyarsk, 660017**  
Krasnoyarsk Water Supply and Sewerage Administration, 10 Dict. Proletariata Str  
Director: **Y Pavlov**  
Population: 900 000  
Vol water supplied: 0.500\*  
Vol sewage treated: 0.600\*

**Moscow, 107005**  
Mosvodocanal, Moscow Municipal Enterprise for Water and Wastewater Management, 4 Pleteshkovsky Pereulok  
Tel +7 095 261 67 20  
Fax +7 501 940 23 10

General Director: **Stanislav V Khramenkov**  
Population: 10 000 000  
Vol water supplied: 7.2\*  
No. reservoirs: 12  
Vol sewage treated: 6\*  
No. sewage plants: 3

**Nijny Novgorod, 603600**  
Nijny Novgorod Vodokanal, 15 Kerchenskaia St. Nijny Novgorod 603600  
Tel +7 8312 445624  
Fax +7 8312 441787  
Director: **Jury Anatolievitch Garanin**  
Chief Engineer:

**Alexander Nickolaevich Lukov**  
Population: 1 500 000  
Vol water supplied: 215\*  
No. reservoirs: 20  
Vol sewage treated: 325\*  
No. sewage plants: 5

**Novosibirsk, 630093**  
Gorvodokanal Novosibirsk (Novosibirsk Water Supply and Sewerage Administration), ul Revolutsii 5, r/s, 630093 Novosibirsk 93  
Tel +7 3832 983655  
Fax +7 3832 981423  
Director: **V Grebaev**

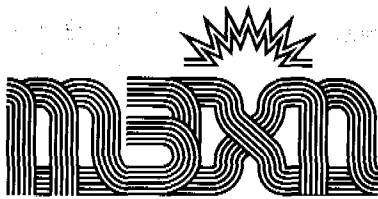
Population: 1 700 000  
Vol water supplied: 299\*  
No. reservoirs: 1  
Vol sewage treated: 271\*  
No. sewage plants: 1

**St Petersburg, 193015**  
Vodokanal, St Petersburg Water Supply and Sewerage Territorial Service Administration, 42 Kavalerjarskaya Street, St Petersburg 193015  
Tel +7 812 274 1090/91  
Fax +7 812 274 1361  
General Director: **F Karmazinov**  
Population: 5 000 000

Vol water supplied: 1200\*  
No. reservoirs: 60  
Vol sewage treated: 1200\*  
No. sewage plants: 12

**Volgograd, 400066**  
Volgograd Water Supply and Sewerage Administration, 15 Chuikov Str  
Director: **G Pantin**  
Population: 1 004 000  
Vol water supplied: 287\*  
No. reservoirs: 18  
Vol sewage treated: 146\*  
No. sewage plants: 2

\*million m<sup>3</sup>/year



## NPO "TEKHENERGOKHIMPROM"

3 Shcherbakovskaya Street, Moscow, 105318,  
Russian Federation

Российская Федерация 105318 г. Москва ул. Щербаковская, 3  
НПО "Техэнергохимпром"

Tel: + 7 (095) 369 32 64 Fax: + 7 (095) 369 33 89

NPO "Tekhnergokhimprom" specialises in the research, design and manufacture of the following components, equipment and technology:

- \*PVC block packing designed for use in biological water filters and cooling towers with closed water - circulation systems
- \*Light-weight easy assembly PVC water-intercepting sections for cooling towers capable of reducing water leakage to 0.1 %
- \*Technology and reagents for water treatment in closed water circulation systems
- \*High speed self-cleaning filters for the purification of the river, technical and reclaimed water as well as industrial waste with a productivity of 500, 1 000 and 2 000 m<sup>3</sup> per hour
- \*Continuous action ion exchange plants with a productivity 250 m<sup>3</sup> per hour. These plants consume 30 times less resin than conventional devices.



### "BELGORODASBESTOTSEMENT"

The joint stock company "Belgorodasbestotsement" is one of the major Russian manufacturers of a range of asbestos cement pressure pipes (0.6 ÷ 1.5 MPa) with diameters of 100, 150, 200, 250, 300, 400 and 500 mm and 4 and 6 m in length, non - pressure pipes with diameters of 100 mm and 4 m in length and corrugated sheeting of a standard and medium shape.

The annual volume of production is 7 000 km of pipes and 36 million m<sup>2</sup> of corrugated sheeting.

Our products are among the highest grade and cheapest in Russia and they are in great demand with the Russian and foreign customers.

The asbestos cement pipes are used for laying technical and drinking water pipelines, pressure and self-

flow sewerage, meliorative systems, drainage collectors, chimneys, for laying cable lines, casing for various wells and for rubbish shoots in blocks of flats. Owing to their low heat conductivity, the pipes are used in heating supply systems. The asbestos cement pipes that were coated with polymers are used for construction of the gas pipelines. These pipes have a number of advantages: they are easy to install, are highly reliable and are resistant to harsh environments. The period of usage exceeds that of metal pipes by several times. These pipes are not subjected to electrochemical corrosion and they have a long service period when put in the soil and also have negligible hydraulic resistance. The pressure asbestos cement pipes are supplied with sets of connecting pieces of the CAM type and rubber rings. The CAM type connecting pieces consist of one asbestos cement coupling with grooves and two rubber rings that work on the self - sealing principle. The pressure

affects the walls of the cylinder-shaped concaves of the rubber rings and tightly presses them against the sealing surfaces of the pipes and the couplings. The CAM type connecting pieces provide the absolute air - tightness of the connecting piece.

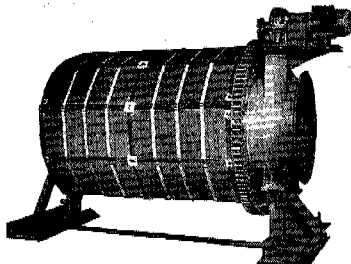
The asbestos cement corrugated sheets of the standard 54 / 200 shape with 1 750 X 1 125 mm dimensions and the medium 40 / 150 shape with 1 750 X 1 130 mm and 1 750 X 980 mm dimensions are used for roofing as well as sections of fencing.

In addition, AO "BELATSI" has a separate workshop with a manufacturing area of 7 000 m<sup>2</sup> fitted with engineering communications and the company is ready to set up joint ventures of any type with the exception of food processing and medical ones.

104 Michurina Street, Belgorod,  
308002, Russian Federation

Tel: +7 (07222) 62673

Fax: +7 (07222) 6 16 68



Send your business proposals to the following address:  
111, Truda Ave,  
Voronezh,  
394616,  
The Russian Federation  
Tel: +7 (0732) 160200,  
160038  
Fax: +7 (0732) 161933  
Teletype: 153241 KANAL

#### "VODMASHOBORUDOVANIYE"

"Vodmashoborudovaniye", a plant specialising in the manufacture of various appliances for water supply and sewage systems and consumer goods made from plastic, is interested in the development of business contacts with foreign companies which need the above equipment.

The plant manufactures the following products:

\* For the purification of waste water:  
— micro-filters and drum nets with a capacity of 0.14 - 4.2 000 m<sup>3</sup> per day

— hammer crushers with a capacity of 300 - 600 kg per hour

— grates and crushers with a capacity of 60 - 2000 m<sup>3</sup> per hour

— mechanical grates with a capacity of 833 - 5717 m<sup>3</sup> per hour

— compact installations with a capacity of 200 m<sup>3</sup> per day

— scraper mechanisms for primary and secondary settlers with a capacity of 550 - 1290 m<sup>3</sup> per hour

— mechanical rakes with a capacity of 18 000 - 100 000 m<sup>3</sup> a day

— plunger pumps with a capacity of 28 - 50 m<sup>3</sup>

\* For water selection for domestic and fire-brigade use

— Water hydrants with a working pressure of 0.6 MPa

— fire hydrants with a working pressure of 1 MPa

— electrically pumped wells with a feed of 25m<sup>3</sup> per hour and 100m head

\* For the mechanisation of water pipeline repair works and the transportation of radioactive waste

— the water pipeline repair vehicle RVM - 3 (chassis GAZ- 5312 or ZIL- 4314)

— the water pipeline maintenance vehicle OVM (chassis UAZ-3741 or GAZ - 5208)

— radioactive waste transportation vehicle (chassis ZIL- 130D1)

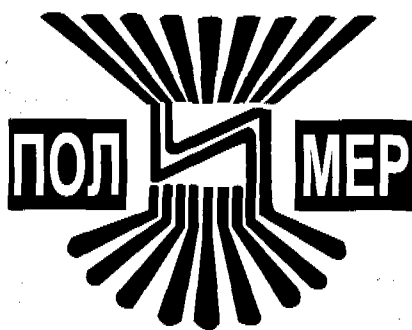
"Vodmashoborudovaniye" guarantees

\* reliability and the high quality of the equipment

\* delivery and installation

\* manufacture of the equipment in accordance with the customer's specifications

## THE POLYMER JOINT STOCK COMPANY OF THE OPEN TYPE (AO POLYMER)



1, Izhevskaya  
Penza, 440031  
Russia.  
Tel: (841-2) 33-72-80  
Fax: (841-2) 46-24-93

AO Polymer was founded in 1982 as a company processing polymer waste and manufacturing polymer products from raw materials and waste.

The plant is equipped with Krauss-Muffy machinery imported from Germany for the regeneration of polymer film into granules and with Italian Olmas machinery for the regeneration of large sized waste into granules, and other necessary equip-

ment such as:

- equipment for the manufacture of smooth surface pipes with outer diameters between 25 and 160 mm;

- equipment for the manufacture of polyethylene film with tube widths between 1000 and 1500 mm and thickness between 80 and 250 microns (0.08 - 0.25 mm);

- casting equipment for the manufacture of products of up to 3 kg in weight;

- blowing equipment with capacities between 20 and 60 litres.

The company offers its products for sale and is looking for partners to set up a joint venture.

**Government departments and regulating bodies**

**Dirección General de Ordenación Ambiental**  
Ministerio de Obras Públicas y Transportes, Nuevos Ministerios, Madrid  
Tel +34 1 553 1600

Director General: D Enrique Clemente Cubillas

**Dirección General de Política Ambiental**  
Ministerio de Obras Públicas y Transportes, Nuevos Ministerios, Madrid  
Tel +34 1 553 1600  
Subdirector General de Cooperación Int: D Luis

Carlos Mas Garcia  
Institutes and associations

**AERRES**  
(Asociación de Empresas de Recuperación y Reciclaje de Residuos), Alameda Recalde 60, 48008 Bilbao  
Tel +34 4 444 4054  
Fax +34 4 443 6171

**Aqua Espana**  
aptdo 21067, 08080  
Barcelona  
Tel +34 3 307 7956  
Fax +34 3 309 3364  
President: Lorenzo Macías

**Centro de Estudios e Investigaciones del Agua**  
Po de San Juan, 08009  
Barcelona

**Water suppliers and sewage water treatment/disposal plant**

**Alicante, 03007**  
Aguas Municipalizadas de Alicante, Alona 31  
Tel +34 6 522 51 41  
Fax +34 6 512 69 26

**Astigarraga, 20014**  
Planta de Tratamiento de Aguas del Añarbe, Po de Petritegui s/n, 20014  
**Astigarraga (Gipuzkoa)**  
Tel +34 43 47 05 88  
Fax +34 43 45 61 92  
Ind. Engineer:

**A Lete**  
Population: 300 000  
Vol water supplied: 41\*  
No. reservoirs: 16

**Badajoz**  
Ayuntamiento de Badajoz, Servicio Depuración de Aguas, Camino de Sta Engracia s/n  
Tel +34 24 21 00 75  
Jefe Servicio:  
**Juan José Gomez Garcia**  
Population: 140 000  
Vol water supplied: 13-15\*  
No. reservoirs: 1  
Vol sewage treated: 13.5\*  
No. sewage plants: 2

**Barcelona, 08009**  
Sociedad General de Aguas de Barcelona, Passeig de San Joan 39  
Tel +34 3 265 30 11  
Fax +34 3 265 11 36  
Presidente Ejecutivo:  
**D Ricardo Fornesa**  
Population: 3 000 000  
Vol water supplied: 300\*  
No. reservoirs: 2

**Bilbao, 48001**  
Consorcio de Aguas del Gran Bilbao, Edificio Albia 1  
Tel +34 4 487 3100  
Fax +34 4 487 3110  
Chairman:

**Jesus Ma Dunabeltza Vidal**  
Managing Director:  
**J M Eizaguirre Basterrechea**  
Population: 1 000 000  
Vol water supplied: 136\*  
No. reservoirs: 9  
Vol sewage treated: 37\*  
No. sewage plants: 4

**Burgos, 09080**  
Servicio de Aguas Municipal de Burgos, Avda del Cid 12, Apartado de Correos 152  
Tel +34 47 27 30 00  
Fax +34 47 26 00 11  
Director Gerente:  
**José Carracedo del Rey**  
Population: 170 000  
Vol water supplied: 25\*  
No. reservoirs: 3  
Vol sewage treated: 32\*  
No. sewage plants: 1

**Cadiz, 11009**  
Servicio Municipalizados de Agua, Avda Maria Auxiliadora 4  
Tel +34 56 28 11 00  
Fax +34 56 27 20 04  
Director Gerente:  
**Juan Sales Márquez**  
Population: 154 000  
Vol water supplied: 20\*

**Cordoba, 14006**  
Empresa Municipal de Aguas de Cordoba, Cronista Rey Diaz 2  
Tel +34 57 27 51 50  
Fax +34 57 28 18 32  
Director:  
**D Antonio Jimenez Medina**  
Population: 350 000  
Vol water supplied: 27\*  
No. reservoirs: 2  
Vol sewage treated: 33\*  
No. sewage plants: 2

**Huelva, 21003**  
Empresa Municipal de Aguas de Huelva, Alonso Sánchez 2  
Tel +34 55 24 72 76  
Fax +34 55 25 96 14  
Gerente:

**Luis Manzano Barrero**  
Population: 140 000  
Vol water supplied: 15\*  
No. reservoirs: 1  
No. sewage plants: 1

**Jerez, 11402**  
Aguas de Jerez Empresa Municipal SA, Cadiz 1  
Tel +34 56 32 18 11  
Fax +34 56 32 29 50  
Gerente:  
**Francisco Hidalgo Mota**  
Population: 190 000  
Vol water supplied: 14.6\*  
No. reservoirs: 2

No. sewage plants: 2

**La Coruna, 15006**  
Aguas de La Coruña, Avda Fernandez de la Torre 64-66  
Tel +34 81 24 23 22  
Fax +34 81 24 34 81  
Director-Gerente:  
**José Antonio Orejon**  
Population: 300 000  
Vol water supplied: 31\*  
No. reservoirs: 1  
No. sewage plants: 4

**Las Palmas de Gran Canaria, 35003**  
Empresa Municipal de Aguas de Las Palmas SA, Plaza de la Constitución 2  
Tel +34 28 45 41 00  
Fax +34 28 45 41 30  
Director Técnico:  
**Juan Betancort López**  
Population: 375 000  
Vol water supplied: 27.38\*  
Vol sewage treated: 18.25\*  
No. sewage plants: 12

**Logrono, 26071**  
Unidad Técnica de Aguas, Ayuntamiento de Logroño, Avda de la Paz 11  
Tel +34 41 24 32 22  
Fax +34 941 23 13 97  
Ingeniero Jefe:  
**Juan José Gil Barco**  
Population: 123 848  
Vol water supplied: 14.4\*  
No. reservoirs: 1  
Vol sewage treated: 14.4\*  
No. sewage plants: 1

**Madrid, 28003**  
Canal de Isabel II, Santa Engracia 125  
Tel +34 1 445 10 00  
Fax +34 1 447 93 93  
Presidente:

**Agapito Ramos Cuenca**  
Population: 4 707 417  
Vol water supplied: 522\*  
No. reservoirs: 15  
Vol sewage treated: 96.86%  
No. sewage plants: 10

**Madrid, 28004**  
Sección de Explotación de Estaciones Depuradoras, Barcelo 6  
Tel +34 1 588 8780  
Fax +34 1 445 0848

Director:  
**J A Heras**  
Population: 4 000 000  
Vol sewage treated: 500\*  
No. sewage plants: 7

**Murcia, 30008**  
Empresa Municipal de Aguas SA, Plaza Circular 9  
Tel +34 68 24 43 11/24 44 24  
Fax +34 68 23 70 79  
Director:  
**José Luis Hervás Martín**  
Population: 332 597  
Vol water supplied: 32.14\*  
Vol sewage treated: 12.44\*  
No. sewage plants: 1

**Oviedo, 33007**  
Consorcio de Aguas, Santa Susana 6 entresuelo  
Tel +34 85 21 00 03  
Fax +34 85 20 30 24  
Director Gerente:  
**Ing D Alberto Alvarez Rea**  
Population: 700 000  
Vol water supplied: 44\*  
No. reservoirs: 2  
No. sewage plants: 1

**Pamplona, 31002**  
Mancomunidad de Aguas de Pamplona, Hermanos Imaz 1  
Tel +34 48 10 31 00  
Fax +34 94 22 99 31  
Presidente:  
**D Carlos Bea Gil**  
Population: 270 000  
Vol water supplied: 26.6\*  
No. reservoirs: 2  
Vol sewage treated: 36.4\*  
No. sewage plants: 3

**San Sebastian, 20004**  
Mancomunidad de Aguas del Anarbe, Camino 1-4 dcha  
Tel +34 43 42 21 95  
Fax +34 43 43 10 13  
Director Gerente:  
**Fco Javier Larrea Mendizábal**  
Population: 300 000  
Vol water supplied: 39\*  
No. reservoirs: 1

**Santander, 39007**  
Servicio de Aguas, General Davila 330  
Tel +34 42 33 83 31  
Fax +34 42 34 18 16  
Director:

**Manuel Rodriguez Rodriguez**  
Population: 230 000  
Vol water supplied: 26\*  
No. reservoirs: 6  
Vol sewage treated: 10.4\*  
No. sewage plants: 2

**Sevilla, 41003**  
Empresa Municipal de Abastecimiento y Saneamiento de Aguas de Sevilla SA, Escuelas Pías 1  
Tel +34 5 459 04 08  
Fax +34 5 422 65 11  
Director Gerente:  
**Sr D José Pedro Jiménez Gómez**  
Population: 1 400 000  
Vol water supplied: 175\*  
No. reservoirs: 4  
Vol sewage treated: 95\*  
No. sewage plants: 4

**Teruel, 44001**  
Tedesa, Cl. Tomas Nougués 4  
Tel +34 78 607751  
Fax +34 78 609723  
Contact:  
**Jesus M Pardos**  
Population: 30 000  
Vol water supplied: 4\*  
No. reservoirs: 1

**Valencia, 46005**  
Compañía de Aguas Potables de Valencia, Gran Via Marques del Turia 19  
Tel +34 6 386 06 00  
Fax +34 6 286 05 67  
Consejero Delegado:  
**Alvaro Aguirre**  
Population: 1 500 000  
Vol water supplied: 140\*  
No. reservoirs: 12  
Vol sewage treated: 80\*  
No. sewage plants: 2

**Zaragoza, 50012**  
Servicio Municipal de Aguas de Zaragoza, Via Hispanidad 45-47  
Tel +34 76 75 02 50  
Fax +34 76 75 14 46  
Jefe Serv Infr Hidráulica:  
**José Ramón Entraigo Layunta**  
Population: 600 000  
Vol water supplied: 75.3\*  
Vol sewage treated: 0.79\*

\*million m<sup>3</sup>/year

**Government departments and regulating bodies**

**Statens Livsmedelsverk**  
(National Food Administration), Drinking Water Division, Box 622, S 751 26 Uppsala  
Tel +46 18 17 5500  
Fax +46 18 10 5848  
Head of Division: Bitte Erlandsson

**Statens Naturvårdsverk**  
(Swedish Environmental Protection Agency), Smidesvägen 5, S 171 85 Solna  
Tel +46 8 698 10 00  
Fax +46 8 20 29 25  
Director General: Rolf Annerberg  
Institutes and associations

**Svenska Kommunförbundet**  
(The Swedish Association of Local Authorities), Jan Söderström, S-118 82 Stockholm  
Tel +46 8 772 4505  
Fax +46 8 642 6654  
Director: Jan-Ake Björklund

**Svenska Vatten & Avloppsverksföreningen (VAV)**  
(The Swedish Water & Wastewater Works Association), Regeringsgatan 86, S 111 39, Stockholm  
Tel +46 8 23 2935  
Fax +46 8 21 3751  
Managing Director: Hakan Westerlund

**Water suppliers and sewage water treatment/disposal plant**

**Älvsborg county**

**Alingsås**  
Population: 25 679  
Vol water supplied: 3\*  
No. sewage plants: 4

**Borås**  
Population: 88 580  
Vol water supplied: 10\*  
No. sewage plants: 16  
Lerum  
Tel +46 302 50212  
Fax +46 302 50388  
Contact:  
**Jan Söderberg**  
Population: 27 315  
Vol water supplied: 2.1\*  
No. reservoirs: 7  
Vol sewage treated: 3-4\*  
No. sewage plants: 6

**Mark**  
Population: 23 150  
Vol water supplied: 2\*  
No. sewage plants: 10  
Trollhättan  
Tekniska Verken VA, S 461 83

**Trollhättan**  
Tel +46 520 87505  
Fax +46 520 87534  
VA-Verkschef:  
**Ronald Svensson**  
Population: 45 800  
Vol water supplied: 7\*  
No. reservoirs: 3  
Vol sewage treated: 15\*  
No. sewage plants: 2

**Ulricehamn**  
Ulricehamns kommun, Teknisk Kontoret, S -52386 Ulricehamn  
Tel +46 321 27056  
Fax +46 321 27085  
Drift-ing:  
**Ingemar Pettersson**  
Population: 15 400  
Vol water supplied: 1.4\*  
No. reservoirs: 14  
Vol sewage treated: 3.5\*  
No. sewage plants: 15

**Vänersborg**  
Population: 29 450  
Vol water supplied: 3\*  
No. sewage plants: 5

**Blekinge county**

**Karlskrona**  
Va-verket, Karlskrona Kommun  
Tel +46 455 83000  
Fax +46 455 82233  
Director:  
**Anders Jaryd**  
Population: 50 000  
Vol water supplied: 5\*  
No. reservoirs: 8  
Vol sewage treated: 8\*  
No. sewage plants: 20

**Sölvesborg**  
Energi Och Vatten AB, Av 701 Box 30  
Tel +46 456 16098  
Fax +46 456 10160  
Director:  
**Lars Åkesson**  
Population: 16 000  
Vol water supplied: 1.7\*  
No. reservoirs: 3  
Vol sewage treated: 2.5\*  
No. sewage plants: 6

**Gävleborgs county**

**Bollnäs**  
Population: 21 259  
Vol water supplied: 2\*  
No. sewage plants: 13  
Gävle  
**Gävle Vatten & Dolopp**  
Tel +46 26 178400  
Fax +46 26 184640  
Head of Water & Wastewater Dept:  
**Ing Marl Douhan**  
Population: 89 000  
Vol water supplied: 11\*  
No. reservoirs: 10  
Vol sewage treated: 15.5\*  
No. sewage plants: 4

**Sandviken**  
Vattenreningsverk  
Tel +46 26 240000  
Fax +46 26 270472  
Population: 36 203  
Vol water supplied: 6\*  
No. reservoirs: 6  
Vol sewage treated: 5.5\*  
No. sewage plants: 10

**Söderhamn**  
Vol water supplied: 4\*  
No. sewage plants: 10

**Göteborgs o Bohus county**

**Göteborg**  
Göteborgs Va-Verk, Box 123, 424 23 Angered  
Tel +46 31 627000  
Fax +46 31 627050  
Director:  
**Sven-Eric Kristenson**  
Population: 430 000  
Vol water supplied: 62\*  
No. reservoirs: 18  
Vol sewage treated: 91\*  
No. sewage plants: 3

**Mölnadal**  
Population: 47 700  
Vol water supplied: 5\*  
No. sewage plants: 2

**Partille**  
Tel +46 313 61295  
Fax +46 314 45980  
Contact:  
**Roland Brandshage**  
Population: 30 900  
Vol water supplied: 2\*  
No. reservoirs: 5  
Vol sewage treated: 2\*

**Sotenäs**  
Sotenäs Kommun, S-456 80 Kungshamn  
Tel +46 523 39557  
Fax +46 523 38100  
Principal Officer:  
**Conny Stensson**  
Population: 7900  
Vol water supplied: 2\*  
No. reservoirs: 3  
No. sewage plants: 4

**Uddevalia**  
Population: 35 300  
Vol water supplied: 5\*  
No. sewage plants: 4

**Gotlands county**

**Gotlands**  
Vattenreningsverk  
Tel +46 498 269000  
Fax +46 498 247744  
Drift Chef:  
**Goran Blomgren**  
Population: 38 000  
Vol water supplied: 5\*  
No. sewage plants: 31

**Hallands county**

**Halmstad**  
Västra Stranden Sewage Treatment Plant, Box 246  
Tel +46 3513 8035  
Fax +46 3511 5892  
Manager:  
**Lars Ohlsson**  
Population: 72 350  
Vol water supplied: 8\*  
No. reservoirs: 15  
Vol sewage treated: 11.5\*  
No. sewage plants: 10

**Kungsbacka**  
Population: 44 180  
Vol water supplied: 4\*  
No. sewage plants: 6

**Varberg**  
Population: 35 654  
Vol water supplied: 6\*  
No. sewage plants: 19

**Jämtlands county**

**Krokoms**  
Krokoms kommun, S 835 80 Krokum  
Tel +46 640 16441  
Fax +46 640 16445  
Contact:  
**Kenth Blom**  
Population: 9000  
Vol water supplied: 1.4\*  
No. reservoirs: 10  
Vol sewage treated: 1.6\*  
No. sewage plants: 22  
Strömsund  
Population: 12 891  
Vol water supplied: 1\*  
No. sewage plants: 16

**Jönkopings county**

**Eksjö**  
Eksjö Kommun Va-Verket  
Tel +46 381 36000  
Driftchef:  
**Sven-Erik Johansson**  
Population: 15 700  
Vol water supplied: 2\*  
No. reservoirs: 7  
Vol sewage treated: 3\*  
No. sewage plants: 7

**Gislaved**  
Population: 22 900  
Vol water supplied: 2\*  
No. sewage plants: 13

**Jönköping**  
Jönköping kommun, Tekniska Kontoret, VAF-avdelningen, S 551 89 Jönköping  
Tel +46 36 105000  
Fax +46 36 165085  
Driftingenjör:  
**Lars Hakeman**  
Population: 100 900  
Vol water supplied: 12\*  
No. reservoirs: 25  
Vol sewage treated: 17\*  
No. sewage plants: 15

**Nässjö**  
Nässjö Affärsverk AB, VA-verket, S 571 80 Nässjö  
Tel +46 380 78000  
Fax +46 380 14390  
VA-chef:  
**Wallis Karlsson**  
Population: 25 400  
Vol water supplied: 2\*  
No. reservoirs: 12  
Vol sewage treated: 6\*  
No. sewage plants: 9

**Sävsjö**  
Sävsjö kommun, Tekniska Förvaltningen, S 576 80 Sävsjö  
Tel +46 382 15247  
Fax +46 382 15210  
Director:  
**Björn Svensson**  
Population: 8708  
Vol water supplied: 1\*  
No. reservoirs: 5  
Vol sewage treated: 2\*  
No. sewage plants: 8

**Tranås**  
Va-Verket  
Tel +46 140 68100  
Fax +46 140 17650  
Teknisk Chef:  
**Per-Erik Lingh**  
Population: 15 700  
Vol water supplied: 2\*  
No. reservoirs: 3  
Vol sewage treated: 3\*  
No. sewage plants: 4

**Vetlanda**  
Vattenreningsverk  
Tel +46 383 97343  
Fax +46 383 19181

\*million m<sup>3</sup>/year

**Contact:**

**Göran Nilsson**  
 Population: 22 779  
 Vol water supplied: 2\*  
 No. reservoirs: 20  
 Vol sewage treated: 3-4\*  
 No. sewage plants: 19

**Värnamo**

Vattenreningsverk  
 Tel +46 370 40150  
 Fax +46 370 40179  
 Driftschef:  
**Nills Jansson**  
 Population: 24 900 (1991)  
 Vol water supplied: 2.3\*  
 No. reservoirs: 16  
 Vol sewage treated: 3\*  
 No. sewage plants: 16

**Kalmar county**

**Kalmar**  
 Miljö & Vatten Kalmar Vatten och Renhallning AB, Kalmar, Kalmar County, Sweden  
 Tel +46 480 83000  
 Fax +46 480 83226  
 Principal Officer:  
**Hans Dahl**  
 Population: 50 000  
 Vol water supplied: 6\*  
 No. reservoirs: 10  
 Vol sewage treated: 8\*  
 No. sewage plants: 5

**Mönsterås**

Mönsterås Kommun, PO Box 54, S038322 Mönsterås  
 Tel +46 499 17170  
 Fax +46 499 13695  
 Principal Officer:  
**Jens Falkman**  
 Population: 10 130  
 Vol water supplied: 0.9\*  
 No. reservoirs: 6  
 Vol sewage treated: 1.5\*  
 No. sewage plants: 3

**Nybro**

Population: 16 500  
 Vol water supplied: 1\*  
 No. sewage plants: 11

**Oskarshamn**

Vattenreningsverk  
 Tel +46 491 88243  
 Fax +46 491 88159  
 Tekniska Kontoret:  
**Jan Sandberg**  
 Population: 23 230  
 Vol water supplied: 2\*  
 No. reservoirs: 6  
 Vol sewage treated: 6\*  
 No. sewage plants: 4

**Västervik**

Population: 36 780  
 Vol water supplied: 4\*  
 No. sewage plants: 22

**Kopparbergs county**

**Borlänge**  
 Borlänge Gatukontor VA-avd, S-78181 Borlänge  
 Tel +46 243 74000  
 Fax +46 243 66030  
 Avd. chef:  
**Lars Norman**  
 Population: 44 500  
 Vol water supplied: 7\*  
 No. reservoirs: 9  
 Vol sewage treated: 6\*  
 No. sewage plants: 3

**Falun**

Population: 43 000  
 Vol water supplied: 6\*  
 No. sewage plants: 10

**Ludvika**

Ludvika Kommun  
 Tel +46 240 86778  
 Fax +46 240 86380  
 Driftingenjör:  
**Sven-Erik Söderberg**  
 Population: 28 580  
 Vol water supplied: 4\*  
 No. reservoirs: 5  
 Vol sewage treated: 5.3\*  
 No. sewage plants: 6

**Kristianstads county**
**Bromölla**

Vattenreningsverk  
 Tel +46 456 22000  
 Fax +46 456 22200  
 Gatu chef:  
**Stefan Apelros**  
 Population: 10 000  
 Vol water supplied: 1\*  
 No. reservoirs: 2  
 Vol sewage treated: 1.3\*  
 No. sewage plants: 2

**Båstad**

Båstads kommun, Tekniska Kontoret, S 269 80 Båstad  
 Tel +46 431 77000  
 Fax +46 431 44021  
 Contact:  
**Sigvard Petersson**  
 Contact:  
**Hans Ramhorn**  
 Population: 14 500  
 Vol water supplied: 1.97\*  
 No. reservoirs: 5  
 Vol sewage treated: 1.55\*  
 No. sewage plants: 1

**Hässleholm**

Vattenreningsverk  
 Tel +46 451 88000  
 Fax +46 451 89760  
 Drift-ing:  
**Percy Petersson**  
 Population: 41 400  
 Vol water supplied: 4.15\*  
 No. reservoirs: 17  
 Vol sewage treated: 6.7\*  
 No. sewage plants: 14

**Kristianstad**

Vattenreningsverk  
 Tel +46 44 135140  
 Fax +46 44 129689  
 Gatu chef:  
**Ove Gustavsson**  
 Population: 52 200  
 Vol water supplied: 7\*  
 No. reservoirs: 31  
 Vol sewage treated: 9\*  
 No. sewage plants: 14

**Simrishamn**

Population: 14 860  
 Vol water supplied: 2\*  
 No. sewage plants: 7

**Ängelholm**

Vattenreningsverk  
 Tel +26 431 87000  
 Fax +46 431 87596  
 Director:  
**Civ Ing Steen Bjerggaard**  
 Population: 26 000  
 Vol water supplied: 3\*  
 No. reservoirs: 2  
 Vol sewage treated: 5.5\*  
 No. sewage plants: 3

**Kronobergs county**
**Alvesta**

Population: 13 685  
 Vol water supplied: 1\*  
 No. sewage plants: 7

**Lessebo**

VA verken, Lessebo Kommun, 36050 Lessebo  
 Tel +46 478 12500  
 Fax +46 478 31317  
 Gatu chef:  
**Nils-Erik Carlström**  
 Population: 3000  
 Vol water supplied: 0.94\*  
 No. reservoirs: 1  
 Vol sewage treated: 1.9\*  
 No. sewage plants: 4

**Ljungby**

Vattenreningsverk  
 Tel +46 372 89000  
 Fax +46 372 12088  
 Va-Chef:  
**Stig Gustavsson**  
 Population: 19 100  
 Vol water supplied: 2.1\*  
 No. reservoirs: 17  
 Vol sewage treated: 3.7\*  
 No. sewage plants: 12

**Växjö**

Population: 58 199  
 Vol water supplied: 6\*  
 No. sewage plants: 14

**Malmöhus county**
**Lund**

Tel +46 35 50 00  
 Fax +46 14 68 65  
 Överingenj-/or:  
**Yngue Darte**  
 Population: 90 000  
 Vol water supplied: 10\*  
 No. reservoirs: 16  
 Vol sewage treated: 16\*  
 No. sewage plants: 9

**Malmö**

VA-Verket Sydsvatten  
 Tel +46 40 255000  
 Fax +46 40 301822  
 Managing Director:  
**Oerjan Cronström**  
 Population: 600 000  
 Vol water supplied: 63\*  
 No. reservoirs: 3

**Malmö**

Population: 55 000  
 Vol water supplied: 7\*  
 No. sewage plants: 2

**Vellinge**

Vattenreningsverk  
 Tel +46 40 451739  
 Fax +46 40 420477  
 Director:  
**Arvid Soederlindh**  
 Population: 27 500  
 Vol water supplied: 2.5\*  
 No. reservoirs: 3  
 Vol sewage treated: 2\*  
 No. sewage plants: 1

**Ystad**

Ystads kommun, Gatukontoret, VA-avdelningen, 271 80 Ystad  
 Tel +46 411 77156  
 Fax +46 411 14792  
 VA chef:  
**Anders Nilsson**  
 Population: 22 000

**Vol water supplied: 2.6\***

No. reservoirs: 2  
 Vol sewage treated: 7.3\*  
 No. sewage plants: 5

**Norrbottnens county**
**Boden**

Vattenreningsverk  
 Tel +46 921 62178  
 Fax +46 921 17092  
 Va-Chef:  
**Ove Andersson**  
 Population: 27 400  
 Vol water supplied: 4\*  
 No. reservoirs: 3  
 Vol sewage treated: 5\*  
 No. sewage plants: 31

**Kiruna**

Kiruna Kommun, Byggnadskontoret, 981 85  
 Kiruna  
 Tel +46 980 70000  
 Fax +46 980 17692  
 Teknisk chef:  
**Håkan Spett**  
 Population: 25 100  
 Vol water supplied: 4\*  
 No. reservoirs: 22  
 Vol sewage treated: 4\*  
 No. sewage plants: 22

**Luleå**

Vattenreningsverk, Tekniska Kontoret, S-951 87 Luleå  
 Tel +46 920 293167  
 Fax +46 920 18603  
 Director:  
**Stefan Marklund**  
 Population: 65 000  
 Vol water supplied: 8\*  
 No. reservoirs: 3  
 Vol sewage treated: 10.3\*  
 No. sewage plants: 11

**Piteå**

Tel +46 911 96226  
 Fax +46 911 13145  
 Population: 37 948  
 Vol water supplied: 4\*  
 No. reservoirs: 4  
 Vol sewage treated: 6\*  
 No. sewage plants: 22

**Örebro county**
**Karlskoga**

Population: 32 600  
 Vol water supplied: 7\*  
 No. sewage plants: 5  
 Lindesberg  
 Population: 20 000  
 Vol water supplied: 2\*  
 No. sewage plants: 11

**Örebro**

Vattenreningsverk  
 Tel +46 19 211000  
 Fax +46 19 211584  
 Director - water supply:  
 Royne Larsson  
 Director - sewage treatment:  
**Leif Eriksson**  
 Population: 101 800  
 Vol water supplied: 15\*  
 No. reservoirs: 12  
 Vol sewage treated: 17\*  
 No. sewage plants: 14

**Östergötlands county**
**Finnsång**

Population: 19 192  
 Vol water supplied: 3\*  
 No. sewage plants: 5

**Linköping**

Tekniska Verken i Linköping AB, Box 1500, S-58115  
 Linköping  
 Tel +46 13 20 81 28  
 Fax +46 13 20 80 11  
 Director:  
**Sven-Erik Kreij**  
 Population: 120 000  
 Vol water supplied: 14.7\*  
 No. reservoirs: 17  
 Vol sewage treated: 16.8\*  
 No. sewage plants: 9

**Motala Kommun**

Vattenreningsverk  
 Tel +46 141 25116  
 Fax +46 141 16925  
 Va-Chef:  
**Gillis Ulmstedt**  
 Population: 36 600  
 Vol water supplied: 4\*  
 No. reservoirs: 4  
 Vol sewage treated: 5\*  
 No. sewage plants: 12

**Norrköping**

Norrköpings Kommun, Va-verket (Water Supply), 60181  
 Norrköping  
 Tel +46 11 151541  
 Fax +46 11 170685  
 Director (Head office):  
**Lennart Forsell**  
 Water works manager:  
 Arne Kristensson  
 Population: 120 800  
 Vol water supplied: 15\*  
 No. reservoirs: 11

**Norrköping**

Norrköpings Kommun, Va-verket (Sewage treatment), 60181 Norrköping  
 Tel +46 11 151558  
 Fax +46 11 104143  
 Director (Head office):  
**Lennart Forsell**  
 Sewage treatment works manager:  
**Rolf Kvarfordt**  
 Population: 110 400  
 Vol sewage treated: 16\*  
 No. sewage plants: 11

**Skaraborgs county**
**Mariestad**

Mariestads Kommun, Tekniska Kontoret, Driftenheten, S-54286  
 Mariestad  
 Tel +46 501 63000  
 Fax +46 501 63072  
 Department Manager:  
**Ove Ekberg**  
 Population: 18 889  
 Vol water supplied: 1.96\*  
 No. reservoirs: 8  
 Vol sewage treated: 2.6\*  
 No. sewage plants: 5

**Stenstorp**

Kommunalförbundet Skaraborgsvatten  
 Tel +46 500 451272  
 Fax +46 500 451272  
 Director:  
**Kent Karlsson**  
 Population: 100 000  
 Vol water supplied: 9\*  
 No. reservoirs: 8

\*million m<sup>3</sup>/year



**FLYGT**

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## Södermanlands county

**Eskilstuna**  
Population: 81 700  
Vol water supplied: 10\*  
No. sewage plants: 7

**Nyköping**  
Va-Verket  
Tel +46 155 248117  
Fax +46 155 248098  
Va-Chef:

**Anders Karlsson**  
Population: 42 000  
Vol water supplied: 4.5\*  
No. reservoirs: 3  
Vol sewage treated: 7.5\*  
No. sewage plants: 16

**Strängnäs**  
Population: 20 900  
Vol water supplied: 3\*  
No. sewage plants: 8

## Stockholms county

**Botkyrka**  
Population: 33 340  
Vol water supplied: 3\*

**Haninge**  
Vattenreningsverk  
Tel +46 8 606 7000  
Fax +46 8 606 8717  
Va-Chef:

**Ronny Tarnestedt**  
Population: 60 000  
Vol water supplied: 3\*  
No. reservoirs: 3  
Vol sewage treated: 1.8\*  
No. sewage plants: 3

**Norvatten**  
Kommunal Förbundet  
Norrvatten (Stockholm District

Water Board), Skogsbacken  
6, Sundbyberg, Box 2093,  
17102 Solna  
Tel +46 8 627 3700  
Fax +46 8 627 5330  
Executive Director:  
**Tore Burtus**  
Population: 425 000  
Vol water supplied: 50\*  
No. reservoirs: 7

**Stockholm**  
Stockholm Vatten AB /  
Stockholm Water Co, S 106  
36 Stockholm  
Tel +46 8 736 2000  
Fax +46 8 736 2002  
Managing Director:  
**Sven-Erik Skogsfors**  
Population: 987 237  
Vol water supplied: 136.5\*  
No. reservoirs: 8  
Vol sewage treated: 151.7\*  
No. sewage plants: 3

**Södertälje**  
Vattenreningsverk  
Tel +46 8 550 23111  
Fax +46 8 550 23108  
Teknisk Direktör:  
**Mats BO Larsson**  
Population: 80 000  
Vol water supplied: 11\*  
No. reservoirs: 7  
Vol sewage treated: 3\*  
No. sewage plants: 3

## Uppsala county

**Enköping**  
Vattenreningsverk  
Tel +46 171 25537  
Fax +46 171 25018  
Verksingenjör:  
**Viking Walgeborg**  
Population: 24 250  
Vol water supplied: 3\*  
No. reservoirs: 2  
Vol sewage treated: 4.5\*

No. sewage plants: 6

**Uppsala**  
Population: 144 100  
Vol water supplied: 21\*  
No. sewage plants: 21

## Värmlands county

**Arvika**  
Population: 17 275  
Vol water supplied: 3\*  
No. sewage plants: 12

**Karlstad**  
Population: 75 000  
Vol water supplied: 9\*  
No. sewage plants: 10

**Kristinehamn**  
Vattenreningsverk  
Tel +46 550 88000  
Fax +46 550 10590  
Head of Water Supply  
Section:

**Kjell Levin**  
Population: 21 900  
Vol water supplied: 3\*  
No. reservoirs: 10  
Vol sewage treated: 5\*  
No. sewage plants: 3

**Säffle**  
Säffle Kommun  
Tel +46 533 81750  
Fax +46 533 10276  
Contact:  
**Nils-Erik Einarsson:**  
Population: 11 946  
Vol water supplied: 2\*  
No. reservoirs: 4  
Vol sewage treated: 6\*  
No. sewage plants: 3

## Västerbottens county

**Skellefteå**  
VA Verket  
Tel +46 910 58000  
Fax +46 910 11345  
VA-chef:  
**Sture Bergström**  
Population: 67 000  
Vol water supplied: 8.4\*  
No. reservoirs: 21  
Vol sewage treated: 8.5\*  
No. sewage plants: 16

**Umeå**  
Umeå Kommun, Technical  
Department, Water  
Supply/Sewer & Waste  
Disposal, S 901 84 Umeå  
Tel +46 90 161000  
Fax +46 90 161347  
Director:  
**Bligitta Fritzdotter**  
Population: 95 000  
Vol water supplied: 10\*  
No. reservoirs: 10  
Vol sewage treated: 12\*  
No. sewage plants: 22

## Västernorrlands county

**Härnösand**  
Härnösands kommun, Box  
1005, S 871 29 Härnösand  
Tel +46 611 28225  
Fax +46 611 28222  
Teknisk direktör:  
**Lennart Berggren**  
Population: 25 375  
Vol water supplied: 3\*  
No. reservoirs: 7  
Vol sewage treated: 3.8\*  
No. sewage plants: 8

**Sollefteå**  
Tel +46 620 82000  
Fax +46 620 82291  
VA-Chef:  
**Bo Berglund**

Population: 21 175  
Vol water supplied: 3\*  
No. reservoirs: 15  
Vol sewage treated: 3\*  
No. sewage plants: 17

**Sundsvall**  
Sundsvall Vatten AB, Box  
823, 85123 Sundsvall  
Tel +46 60 191000  
Fax +46 60 127519  
Director of Waterworks:  
**Sune Källström**  
Population: 82 500  
Vol water supplied: 16\*  
No. reservoirs: 35  
Vol sewage treated: 20\*  
No. sewage plants: 30

**Örnsköldsvik**  
Vattenreningsverk  
Tel +46 660 88407  
Fax +46 660 88445  
Director:  
**Börje Lindgren**  
Population: 51 465  
Vol water supplied: 6.3\*  
No. reservoirs: 52  
Vol sewage treated: 9\*  
No. sewage plants: 30

## Västmanlands county

**Västerås**  
Tekniska Verken/Va-Verket,  
Carl Hennings Gata 2  
Tel +46 21 161171  
Fax +46 21 115860  
Population: 115 000  
Vol water supplied: 18\*  
No. reservoirs: 4  
Vol sewage treated: 20\*  
No. sewage plants: 6

\*million m<sup>3</sup>/year

**Government departments and regulating bodies**

**Bundesamt für Gesundheitswesen (Federal Office of Public Health)**

Bollwerk 27, Postfach 2644, CH 3001 Bern  
Tel +41 31 322 9511  
Fax +41 31 322 9507  
Director: Prof Dr med Thomas Zeltner

**Bundesamt für Wasserwirtschaft**  
Postfach, CH 3001 Bern

Tel +41 31 322 5411  
Fax +41 31 322 5451  
Director: Dr A Lässker

**BUWAL**  
(Bundesamt für Umwelt, Wald und Landschaft),  
Monbijoustrasse 43, CH 3003 Bern

Tel +41 31 322 9320  
Fax +41 31 371 2583  
Head of Water Protection and Fishery Div: Dr H U Schweizer  
Institutes and associations

**Aqua Suisse**  
(Swiss Federation of Water Treatment Professionals),

Advokaturbüro P Wüthrich, Schloesslistr. 9A, Postfach 8915, 3001 Bern  
Tel +41 31 382 2100  
Fax +41 31 382 2089  
Secretary: P Wüthrich

**EAWAG**  
(Swiss Federal Institute for Environmental Science and Technology)  
Ueberlandstrasse 133, CH 8600 Dübendorf  
Tel +41 1 823 54 49  
Fax +41 1 823 53 98  
Contact: Prof A J B Zehnder

**Schweizerischer Verein des Gas- und**

**Wasserfaches (SVGW)**  
(Swiss Gas and Water Industry Association),  
Grütlistrasse 44, 8002 Zürich  
Tel +41 1 288 3333  
Fax +41 1 202 1633  
Director: Dr A Kilchmann

**Verband Schweizerischer Abwasserfachleute (VSA)**  
(Sewage treatment industry),  
Strassburgstrasse 10,  
Postfach, CH 8026 Zürich  
Tel +41 1 241 2585

**Water suppliers and sewage water treatment/disposal plant**

**Aarau, 5000**  
Industrielle Betriebe Aarau, Obere Vorstadt 37, 5000 Aarau  
Population: 18 223  
Vol water supplied: 4.4\*

**Adliswil, 8134**  
Stadtverwaltung Adliswil, Werke, Zürichstrasse 13, 8134 Adliswil  
Population: 15 766  
Vol water supplied: 1.6\*

**Affoltern a A, 8910**  
Wasserversorgungs-Genossenschaft, Zürichstrasse 98, 8910 Affoltern a A  
Tel +41 1 761 1242  
Fax +41 1 761 1416  
Betriebsleiter:  
**W Kleiner**  
Population: 9413  
Vol water supplied: 1.4\*  
No. reservoirs: 5

**Altdorf, 6460**  
Wasserversorgungs Altdorf, Gemeindebauamt, Tellgasse 25, 6460 Altdorf  
Tel +41 44 214 44  
Fax +41 44 315 39  
Population: 8600  
Vol water supplied: 2.9\*  
No. reservoirs: 2  
Vol sewage treated: 4\*  
No. sewage plants: 1

**Amriswil, 8580**  
Techn Gemeindebetriebe Gas und Wasser, Egelmossstrasse 1, 8580 Amriswil  
Population: 10 735  
Vol water supplied: 2.4\*

**Arbedo, 6517**  
Azienda comunale acqua potabile, 6517 Arbedo  
Tel +41 92 29 17 03  
Fax +41 92 29 35 93  
Capodicastero:  
**Bruno Pellandini**  
Population: 3988  
Vol water supplied: 0.8\*

No. reservoirs: 2  
Vol sewage treated: 0.4\*  
No. sewage plants: 1

**Arbon, 9320**  
Wasser- und Elektrizitätswerk, Hauptstrasse 12, 9320 Arbon  
Tel +41 71 46 32 32  
Fax +41 71 46 90 44  
Betriebsleiter:  
**Helnz Benz**  
Population: 11 256  
Vol water supplied: 4\*  
No. reservoirs: 1  
Vol sewage treated: 3.5\*  
No. sewage plants: 1

**Arisdorf, 4422**  
Einwohnergemeinde Arisdorf, 4422 Arisdorf  
Tel +41 61 816 90 40  
Fax +41 61 816 90 41  
Gemeinderat:  
**Alfred Gruber**  
Population: 1151  
Vol water supplied: 0.13\*  
No. reservoirs: 2  
Vol sewage treated: 0.13\*  
No. sewage plants: 1

**Arth, 6415**  
Gemeindewerke Arth, Abt Wasser, Gotthardstrasse 21, 6415 Arth  
Tel +41 82 11 62  
Fax +41 82 47 10  
Betriebsleiter:  
**E Burkart**  
Population: 7650  
Vol water supplied: 0.8\*  
No. reservoirs: 3

**Baar, 6340**  
Korporation Baar, Wasserversorgung, Schutzengelstrasse 25, 6340 Baar  
Population: 13 800  
Vol water supplied: 1.6\*

**Basel, 4008**  
Industrielle Werke Basel, Postfach, 4008 Basel  
Tel +41 61 275 52 66  
Fax +41 61 275 51 80

Vizedirektor:  
**W Ashwanden**  
Population: 212 000  
Vol water supplied: 32.5\*  
No. reservoirs: 13

**Bellinzona, 6500**  
Aziende Municipalizzate, Sezione acqua, Vicolo Muggiasca 1 A  
Tel +41 92 26 08 11  
Fax +41 92 26 08 40  
Director:  
**Ing Raffaele Tognacca**  
Population: 18 000  
Vol water supplied: 2.9\*  
No. reservoirs: 5  
Vol sewage treated: 7.7\*  
No. sewage plants: 1

**Belp, 3123**  
Gemeindebetriebe Belp, Güterstrasse 13, 3123 Belp  
Tel +41 31 818 22 22  
Fax +41 31 818 22 59  
Betriebsleiter GBB:  
**E Maurer**  
Population: 8000  
Vol water supplied: 0.56\*  
No. reservoirs: 2  
Vol sewage treated: 0.56\*  
No. sewage plants: 1

**Bern, 3001**  
Gas-und Wasserversorgung der Stadt Bern, Schloesslistr. 9A, Post fach 8615, 3001 Bern  
Tel +41 31 382 2100  
Fax +41 31 382 2089  
Direktor GWB:  
**Dr K Egger**  
Population: 134 690  
Vol water supplied: 24.6\*  
No. reservoirs: 4

**Bex, 1880**  
Service des eaux, 1880 Bex  
Tel +41 25 63 02 70  
Fax +41 25 63 02 72  
Ingénieur Communal:  
**Eric Maendly**  
Population: 5500  
Vol water supplied: 0.7\*  
No. reservoirs: 5  
Vol sewage treated: 0.5\*

No. sewage plants: 1  
**Biel, 2501**  
Gas-und Wasserversorgung, Rennweg 62, Postfach 779, 2501 Biel  
Tel +41 32 21 27 53  
Fax +41 32 21 27 49  
Direktor:  
**R Jordan**  
Population: 57 000  
Vol water supplied: 7.1\*  
No. reservoirs: 8  
Vol sewage treated: 29.8\*  
No. sewage plants: 1

**Bioggio, 6934**  
Azienda Acqua Potabile Comunale, 6934 Bioggio  
Tel +41 Bioggio 59 55 81  
Fax +41 Bioggio 50 55 81  
Aiuto-tecnico:  
**Degliorgi Wandro**  
Population: 1360  
Vol water supplied: 0.43\*  
No. reservoirs: 5  
No. sewage plants: 1

**Birr-Lupfig, 5242**  
Wasserversorgung Birr, Postfach, 5242 Birr-Lupfig  
Tel +41 56 94 01 11  
Fax +41 56 94 86 39  
Gemeinderat:  
**Arthur Pajarola**  
Population: 3450  
Vol water supplied: 0.75\*  
No. reservoirs: 2

**Birsfelden, 4127**  
Einwohnergemeinde, Wasserwerk, Hardstrasse 21, 4127 Birsfelden  
Population: 11 931  
Vol water supplied: 1.7\*

**Breganzona, 6932**  
Azienda acqua potabile, 6932 Breganzona  
Tel +41 91 57 18 22  
Fax +41 91 57 35 56  
Director:  
**Sig Vuerich Gilberto**  
Population: 5158  
Vol water supplied: 0.65\*  
No. reservoirs: 2

**Burgdorf, 3400**  
Industrielle Betriebe Burgdorf,

Vol sewage treated: Waste water treatment by IDA, Consozio Depurazione Acque, Bioggio

**Brugg, 5200**  
Industrielle Betriebe der Stadt Brugg, 5200 Brugg  
Population: 10 002  
Vol water supplied: 1.5\*

**Buchs SG, 9471**  
Wasser-und Elektrizitätswerk der Gemeinde Buchs, Grünastrasse 31, Postfach, 9471 Buchs SG  
Tel +41 81 756 11 38  
Fax +41 81 756 19 45  
Direktor:  
**E Tanner**  
Population: 10 000  
Vol water supplied: 1.6\*  
No. reservoirs: 5  
No. sewage plants: 1

**Bülach, 8180**  
Wasserversorgung der Stadt, 8180 Bülach  
Population: 13 324  
Vol water supplied: 1.7\*

**Bulle, 1630**  
Services Industriels, Service des eaux, Rue de Vevey 29, 1630 Bulle  
Population: 10 584  
Vol water supplied: 5.4\*

**Büren a A, 3294**  
Gemeindebetriebe, Wasserversorgung, Ringmauerweg 32, 3294 Büren a A  
Tel +41 32 81 23 17  
Fax +41 32 81 49 70  
Betriebsleiter:

**Fritz Schori**  
Population: 3200  
Vol water supplied: 0.45\*  
No. reservoirs: 3  
Vol sewage treated: 0.3\*  
No. sewage plants: Regionale Kläranlage Grenchen

**Burgdorf, 3400**  
Industrielle Betriebe Burgdorf,

\*million m<sup>3</sup>/year

Bernstr 102, Postfach 608,  
3400 Burgdorf 1  
Population: 14 587  
Vol water supplied: 3.1\*

**Bützberg, 4922**  
Sekretariat Kommission  
Gemeindebetriebe  
Thunstetten, 4922 Bützberg  
Tel +41 63 43 18 63  
Fax +41 63 43 12 25  
Präsident der  
Gemeindebetriebe:  
**Ernst Iseli**  
Population: 3600  
Vol water supplied: 0.49\*  
No. reservoirs: 2  
Vol sewage treated: 0.75\*  
No. sewage plants: 1

**Cossonay, 1304**  
Commune de Cossonay,  
Service des eaux, Rue Neuve  
1, 1304 Cossonay  
Tel +41 21 861 2761  
Fax +41 21 861 3739  
Chef du Service des Eaux:  
**Gilbert Rapin**  
Population: 2458  
Vol water supplied: 0.35\*  
No. reservoirs: 1  
Vol sewage treated: 0.3\*  
No. sewage plants: 1

**Davos-Platz 7270**  
Gemeindewasserversorgung,  
Rathaus, 7270 Davos-Platz  
Tel +41 81 44 31 11  
Fax +41 81 43 75 57  
Gemeindeingenieur:  
**Kurt Eberle**  
Population: 12 000  
Vol water supplied: 3.1\*  
No. reservoirs: 9  
Vol sewage treated: 6.5\*  
No. sewage plants: 4

**Delémont, 2800**  
Services Industriels, Route de  
Bâle 1, 2800 Delémont  
Population: 11 500  
Vol water supplied: 2.0\*

**Dietikon, 8953**  
Wasserversorgung Dietikon,  
Schöneggstrasse 30, 8953  
Dietikon  
Tel +41 1 744 3535  
Fax +41 1 741 5016  
Werkvorstand:  
**Arthur Hess**  
Population: 21 357  
Vol water supplied: 2.87\*  
No. reservoirs: 3  
No. sewage plants: 1

**Dübendorf, 8600**  
Genossenschaft  
Wasserversorgung,  
Sunnhaldenstrasse 28 B,  
8600 Dübendorf  
Tel +41 1 821 96 65  
Fax +41 1 821 66 07  
Präsident:  
**Hansjörg Schöpf**  
Population: 20 000  
Vol water supplied: 2.56\*  
No. reservoirs: 3  
Vol sewage treated: 4\*  
No. sewage plants: 1

**Ebikon, 6030**  
Wasserversorgung Ebikon,  
Dorfstrasse 2, 6030 Ebikon  
Tel +41 41 30 33 11  
Fax +41 41 33 10 18  
Chef Wasser und Gas:  
**Franz Bründler**  
Population: 10 000

Vol water supplied: 2.1\*  
No. reservoirs: 3  
No. sewage plants: 1

**Elm, 8767**  
Wasserversorgung, Postfach  
32, 8767 Elm  
Tel +41 58 86 1721  
Fax +41 58 86 2325  
Betriebsleiter:  
**Walter Frei**  
Population: 658  
Vol water supplied: 0.23\*  
No. reservoirs: 6  
Vol sewage treated: 0.35\*  
No. sewage plants: 1

**Emmenbrücke 6021**  
Gemeinde Emmen,  
Wasserversorgung, Postfach  
1441  
Tel +41 41 59 01 11  
Fax +41 41 55 00 00  
Ingenieur:  
**H Gantenbein**  
Population: 32 500  
Vol water supplied: 3.34\*  
No. reservoirs: 2  
Vol sewage treated: 3\*  
No. sewage plants: 1

**Fällanden, 8117**  
Wasserversorgung Fällanden,  
Postfach, 8117 Fällanden  
Tel +41 825 12 36  
Fax +41 825 29 18  
Betriebsleiter:  
**Herrn Köhl**  
Population: 6635  
Vol water supplied: 0.6\*  
No. reservoirs: 4  
Vol sewage treated: 4.08\*  
No. sewage plants: 1

**Fleurier, 2114**  
Services Industriels, Service  
des eaux, Grenier 2, 2114  
Fleurier  
Tel +41 38 61 10 59  
Fax +41 38 61 12 49  
Director:  
**Michel Niederhauser**  
Population: 3714  
Vol water supplied: 0.28\*  
No. reservoirs: 1  
No. sewage plants: 3

**Frauenfeld, 8500**  
Gas- und Wasserwerk,  
Gaswerkstrasse 13, 8500  
Frauenfeld  
Population: 19 700  
Vol water supplied: 4\*

**Genève, 1211**  
Services Industriels, 12 rue  
du Stand, 1211 Genève 11  
Tel +41 22 320 8811  
Fax +41 22 343 9230  
Director:  
**P Giacasso**  
Population: 390 503  
Vol water supplied: 87\*  
No. reservoirs: 12  
Vol sewage treated: 87\*  
No. sewage plants: 5

**Geroldswil, 8954**  
Gemeinde Geroldswil, Abt  
Wasserversorgung, 8954  
Geroldswil  
Population: 10 135  
Vol water supplied: 1.4\*

**Giubiasco, 6512**  
Azienda acqua potabile,  
Piazza Girande, 6512  
Giubiasco  
Tel +41 92 27 33 55  
Fax +41 92 27 38 00

Contact:  
**Paolini Tiziano**  
Population: 7051  
Vol water supplied: 0.94\*  
No. reservoirs: 1  
Vol sewage treated: 1.4\*  
No. sewage plants: 1

**Glattbrugg, 8152**  
Wasserversorgung Opfikon,  
Oberhauserstrasse 25, 8152  
Glattbrugg  
Population: 11 730  
Vol water supplied: 1.7\*

**Gossau, 9202**  
Technische Betriebe Gossau,  
Säntistrasse 6, 9202 Gossau  
Population: 14 200  
Vol water supplied: 2.35\*

**Grenchen, 2540**  
Gas- und Wasserwerk,  
Brühlstrasse 9, Postfach 422,  
2540 Grenchen  
Population: 16 314  
Vol water supplied: 2.3\*

**Herisau, 9100**  
Dorfkorporation Herisau,  
Wasserversorgung,  
Kasernenstrasse 36, 9100  
Herisau  
Population: 15 000  
Vol water supplied: 1.8\*

**Hirzel, 8816**  
Gemeindewasserversorgung,  
Dorfstrasse 69, 8816 Hirzel  
Tel +41 1 729 95 22  
Fax +41 1 729 97 75  
Director:  
**Beat Bürgler-Albisser**  
Population: 1650  
Vol water supplied: 0.3\*  
No. reservoirs: 3  
Vol sewage treated: 0.49\*  
No. sewage plants: 3

**Hombrechtikon, 8634**  
Gemeindewasserversorgung,  
Beislerstrasse 10, 8634  
Hombrechtikon  
Tel +41 1 451 17 21  
Vice-President:  
**Peter Dubs**  
Population: 7500  
Vol water supplied: 0.67\*  
No. reservoirs: 4  
Vol sewage treated: 1.5\*  
No. sewage plants: 1

**Horgen, 8810**  
Gemeindewerke Horgen,  
Bahnhofstrasse 10, 8810  
Horgen  
Tel +41 1 728 43 33  
Fax +41 1 725 58 30  
Abteilungsleiter:  
**A Gut**  
Population: 50 000  
Vol water supplied: 4\*  
No. reservoirs: 2  
Vol sewage treated: 6\*  
No. sewage plants: 4

**Horw, 6048**  
Wasserversorgung, 6048  
Horw  
Population: 11 552  
Vol water supplied: 1.3\*

**Interlaken, 3800**  
Bahnen der Jungfrau-Region,  
Direktion, Höhenweg 37,  
3800 Interlaken  
Population: 13 700  
Vol water supplied: 1.7\*

**Ittigen, 3063**

Wasserversorgung Ittigen,  
Bauverwaltung, Rain 7, 3063  
Ittigen  
Population: 11 123  
Vol water supplied: 1.0\*

**Klagenfurt, 9010**  
Stadtwerke Klagenfurt, St.  
Weiter Strabe 31, 9010  
Klagenfurt  
Tel +41 46 3 521-0  
Fax +41 46 3 52 17 35  
Population: 86 000  
Vol water supplied: 8.5\*  
No. reservoirs: 16

**Klosters, 7250**  
Klosters-Serneus,  
Wasserversorgung, Rathaus,  
7250 Klosters  
Tel +41 81 69 28 66  
Fax +41 81 69 20 15  
Wassermeister:  
**R Renner**  
Population: 3500  
Vol water supplied: 3.7\*  
No. reservoirs: 11  
Vol sewage treated: 3.01\*  
No. sewage plants: 2

**Kloten, 8302**  
Städtische Werke Kloten,  
Wasserversorgung,  
Flughafenstrasse 25, 8302  
Kloten  
Tel +41 11 815 15 15  
Fax +41 11 815 15 03  
Betriebsleiter:  
**Stephan Föllmi**  
Population: 16 388  
Vol water supplied: 3.09\*  
No. reservoirs: 4

**Köniz, 3098**  
Einwohnergemeinde Köniz,  
Abt Wasserversorgung,  
Sonnenweg 19, 3098 Köniz  
Tel +41 31 970 9285  
Fax +41 31 970 9279  
Abteilungsleiter:  
**Heinrich Müller**  
Population: 38 000  
Vol water supplied: 3.2\*  
No. reservoirs: 8  
Vol sewage treated: 3.2\*

**Kreuzlingen, 8300**  
Gas- und Wasserversorgung,  
Nationalstrasse 27, 8300  
Kreuzlingen  
Population: 16 548  
Vol water supplied: 4.5\*

**Küsnacht ZH, 8700**  
Gemeindewerke,  
Wasserversorgung, Tobelweg  
4, 8700 Küsnacht ZH  
Tel +41 1 913 1313  
Fax +41 1 910 3016  
Betriebsleiter  
Gemeindewerke:  
**R Müller**  
Abt Leiter Gas und Wasser:  
A Schmahl  
Population: 12 210  
Vol water supplied: 1.6\*  
No. reservoirs: 6  
No. sewage plants: 1

**La Chaux-de-Fonds, 2300**  
Services Industriels, rue du  
Collège 32, 2300 La Chaux-  
de-Fonds  
Tel +41 39 27 66 51  
Fax +41 39 28 28 54  
Ingénieur en chef:  
**Jean-Gérald Agustoni**  
Population: 37 571  
Vol water supplied: 5.2\*  
No. reservoirs: 5

Vol sewage treated: 8.1\*  
No. sewage plants: 1

**La Neuveville, 2520**  
Service des eaux,  
Municipalité de la Neuveville,  
Grand-Rue 2, 2520 La  
Neuveville  
Tel +41 38 51 39 53  
Fax +41 38 51 55 92  
Directeur:  
**Hubert Rossier**  
Population: 3368  
Vol water supplied: 0.65\*  
No. reservoirs: 3  
No. sewage plants: 1

**Lachen, 8853**  
Elektrizitäts- und  
Wasserwerk, Winkelweg 7,  
8853 Lachen  
Tel +41 55 63 13 32  
Fax +41 55 63 56 03  
Betriebsleiter:  
**Leopold Schmuki**  
Population: 6200  
Vol water supplied: 0.88\*  
No. reservoirs: 2  
Vol sewage treated: 2.68\*  
No. sewage plants: 1

**Langenthal, 4900**  
Industrielle Betriebe,  
Thalstrasse 29, 4900  
Langenthal  
Population: 14 338  
Vol water supplied: 2.3\*

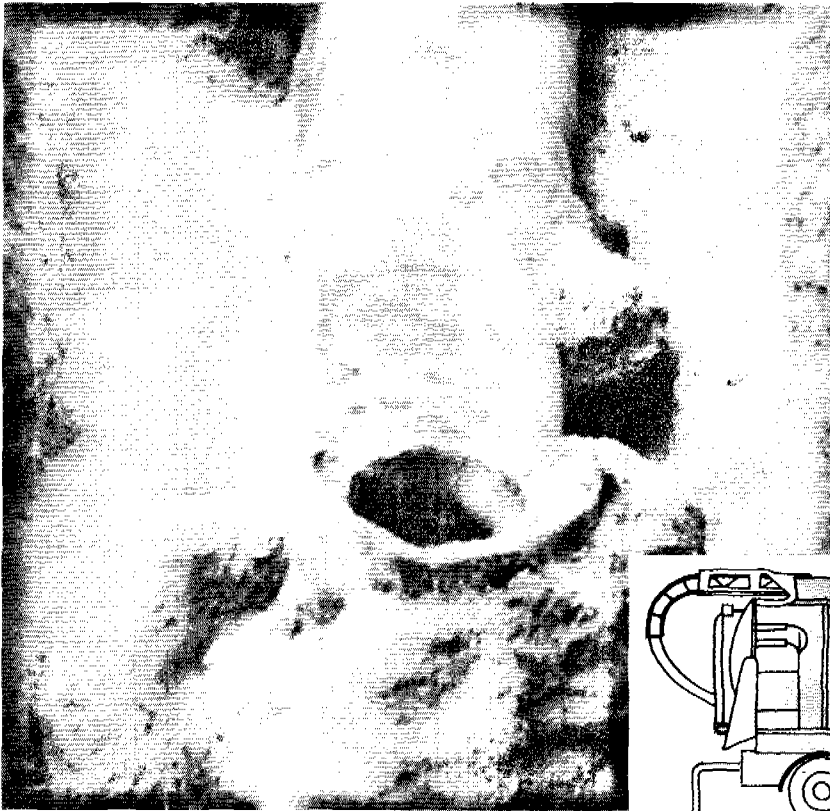
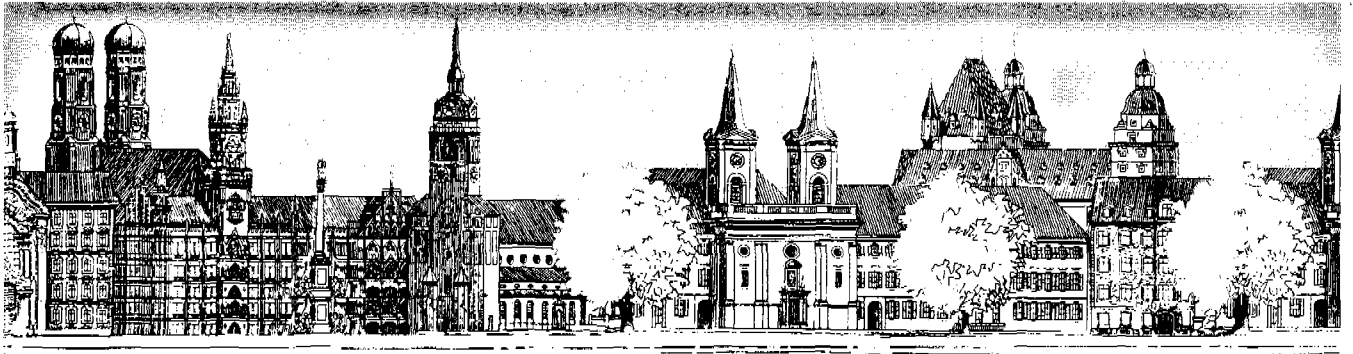
**Langnau a A, 8135**  
Wasserversorgung Langnau,  
Birkenstr. 1, 8135 Langnau a  
A  
Tel +41 1 713 3383  
Betriebswaf:  
**P Stoll**  
Population: 6700  
Vol water supplied: 0.625\*  
No. reservoirs: 7

**Lausanne, 1000**  
Services Industriels, Service  
eaux, Case postale 836, CH  
1000 Lausanne 9  
Tel +41 21 315 83 10  
Fax +41 21 315 83 45  
Director:  
**H Burnier**  
Population: 202 625  
Vol water supplied: 41.6\*  
No. reservoirs: 24  
Vol sewage treated: 25\*  
No. sewage plants: 3

**Le Châble, 1934**  
Services Industriels de  
Bagnes, 1934 Le Châble  
Tel +41 26 37 11 50  
Fax +41 26 37 11 99  
Director:  
**André Besson**  
Population: 5000-40 000  
Vol water supplied: 2\*  
No. reservoirs: 41  
Vol sewage treated: 3.7\*  
No. sewage plants: 2

**Le Locle, 2400**  
Services Industriels, Service  
gaz et eaux, Case postale,  
2400 Le Locle  
Tel +39 39 31 63 63  
Fax +39 39 31 44 85  
Ingénieur en chef:  
**P Siegrist**  
Population: 10 760  
Vol water supplied: 1.1\*  
No. reservoirs: 3  
Vol sewage treated: 5.5\*  
No. sewage plants: 1

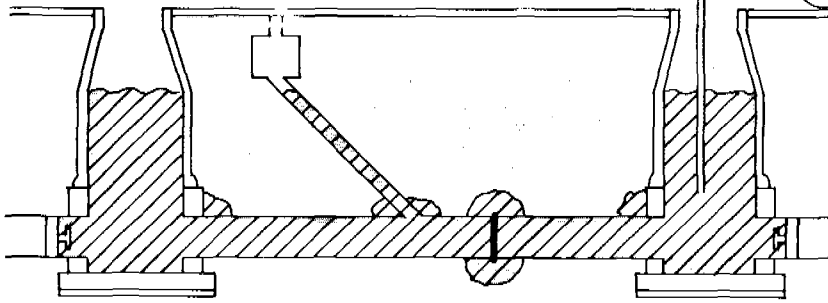
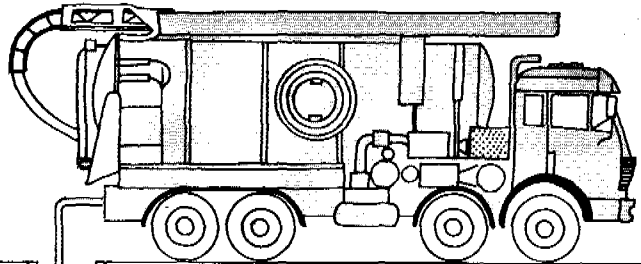
\*million m<sup>3</sup>/year



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## Lenzburg, 5600

Städtische Werke, Abt Gas und Wasser, Ungeligraben 10, 5600 Lenzburg  
Tel +41 64 52 05 05  
Fax +41 64 51 37 17  
Direktor:  
**Dr Hans-Peter Müller**  
Population: 7501  
Vol water supplied: 2.8\*  
No. reservoirs: 2  
Vol sewage treated: 2.9\*  
No. sewage plants: 1

## Lichtensteig, 9620

Wasserversorgung, 9620 Lichtensteig  
Tel +41 74 71094  
Fax +41 74 76554  
Stadtammann:  
**Fridolin Eisenring**  
Population: 2100  
Vol water supplied: 0.22\*  
No. reservoirs: 2  
Vol sewage treated: 0.32\*  
No. sewage plants: 1

## Liestal, 4410

Wasserversorgung Liestal, Rathaus, 4410 Liestal  
Tel +41 61 921 2026  
Fax +41 61 921 0828  
Werksleiter:  
**Hans A Flüeler**  
Population: 12 430  
Vol water supplied: 2.0\*  
No. reservoirs: 6  
No. sewage plants: 1

## Locarno, 6601

Azienda comunale, Gas-Acqua, Via della Posta 34, 6601 Locarno  
Tel +41 93 32 94 11  
Fax +41 93 31 21 82  
Direttore:  
**Ing S Bonta**  
Population: 22 810  
Vol water supplied: 7.1\*  
No. reservoirs: 3

## Lugano, 6900

Aziende Industriali, Gas-Acqua, Via della Posta 8, 6900 Lugano  
Tel +41 91 20 78 11  
Fax +41 91 22 89 07  
Direktor:  
**F Bonoli**  
Population: 60 000  
Vol water supplied: 14.3\*  
No. reservoirs: 16

## Luzern, 6005

Städtische Werke Luzern, Industriestrasse 6, 6005 Luzern  
Population: 62 754  
Vol water supplied: 12.4\*

## Lyssach, 3421

Vennersmühle-Wasserversorgung, Moserstrasse 1, 3421 Lyssach  
Population: 21 235  
Vol water supplied: 3.5\*

## Männedorf, 8700

Gemeindewerke, Wasserversorgung, Saurenbachstrasse 6, 8700 Männedorf  
Tel +41 1 920 43 43  
Fax +41 1 920 11 09  
Betriebsleiter:  
**Victor Leimgruber**  
Population: 25 100  
Vol water supplied: 2\*  
No. reservoirs: 8

Vol sewage treated: 0.7\*  
No. sewage plants: 1

## Martigny, 1920

Service des Eaux, Gd St-Bernard 8, 1920 Martigny  
Tel +41 26 21 25 00  
Fax +41 26 21 25 18  
ETS:  
**J M Revaz**  
Population: 15 000  
Vol water supplied: 2.1\*  
No. reservoirs: 2  
Vol sewage treated: 2.3\*  
No. sewage plants: 1

## Meilen, 8706

Gemeindewerke Meilen, Wasserversorgung, Schulhausstrasse 18, 8706 Meilen  
Population: 10 700  
Vol water supplied: 1.7\*

## Mendrisio, 6850

Azienda acqua potabile, Via Vela 9, 6850 Mendrisio  
Tel +41 91 646 18 26  
Fax +41 91 646 43 83  
Director:  
**Renato Salvi**  
Population: 7000  
Vol water supplied: 1.2\*  
No. reservoirs: 6

## Morges, 1110

Direction des Travaux, Services Industriels, Place Hôtel de Ville 1, 1110 Morges  
Tel +41 21 803 0711  
Fax +41 21 801 2236  
Ingenieur:  
**Roberto Ubaldi**  
Population: 17 000  
Vol water supplied: 2.5\*  
No. reservoirs: 6  
Vol sewage treated: 4.4\*  
No. sewage plants: 1

## Moutier, 2740

Services Industriels, Service des eaux, Ave de la poste 20, 2740 Moutier  
Tel +41 32 941 222  
Fax +41 32 941 220  
Directeur:  
**J C Crevoisier**  
Chef de Service:  
**F Gobat**  
Population: 8000  
Vol water supplied: 1.6\*  
No. reservoirs: 4  
Vol sewage treated: 5\*  
No. sewage plants: 1

## Muri bei Bern, 3074

Gas und Wasserversorgung, Thunstrasse 74, 3074 Muri bei Bern  
Population: 12 733  
Vol water supplied: 2.5\*

## Neuchâtel, 2000

Services Industriels, Gaz et eau, rue Jaquet-Droz 3, 2000 Neuchâtel  
Population: 31 532  
Vol water supplied: 11.5\*

## Nyon, 1260

Services Industriels, Eau et gaz, Place du Château 3, 1260 Nyon  
Population: 17 178  
Vol water supplied: 3.7\*

## Olten, 4603

Städtische Werke Olten, Gas- und Wasserversorgung, Dornacherstrasse 1, 4603

## Olten

Population: 17 971  
Vol water supplied: 3.2\*

## Orbe, 1350

Commune d'Orbe, Service des eaux, Hôtel de Ville, 1350 Orbe  
Tel +41 24 41 21 74  
Fax +41 24 41 31 51  
Chef de Service:  
**Paul Sogessenmann**  
Population: 4700  
Vol water supplied: 1.1\*  
No. reservoirs: 3  
Vol sewage treated: 1.3\*  
No. sewage plants: 1

## Ostermundigen

Wasserversorgung, Postfach 27, 3072 Ostermundigen  
Population: 17 100  
Vol water supplied: 18.4\*

## Pieterlen, 2542

Bürgergemeinde, Wasserversorgung, Kirchgasse 6, 2542 Pieterlen  
Tel +41 32 87 24 53  
Fax +41 32 87 24 53  
Präsident:  
**H R Schneider**  
Population: 3390  
Vol water supplied: 0.309\*  
No. reservoirs: 3

## Porrentruy, 2900

Service des eaux, Route d'Alle 58, 2900 Porrentruy  
Tel +41 66 66 17 56  
Fax +41 66 66 42 60  
Ingenieur:  
**Jean-Paul Kuenzi**  
Population: 7500  
Vol water supplied: 1.5\*  
No. reservoirs: 4  
Vol sewage treated: 3\*  
No. sewage plants: 1

## Port, 2562

Elektrizitäts- und Wasserversorgung, 2562 Port  
Tel +41 32 51 88 10  
Fax +41 32 51 25 07  
Betriebschef:  
**G Loosli**  
Population: 2676  
Vol water supplied: 0.27\*  
Vol sewage treated: 0.21\*

## Pratteln, 4133

Wasserversorgung, Schlossstrasse 34, 4133 Pratteln  
Population: 15 541  
Vol water supplied: 2.8\*

## Pratteln, 4133

Hardwasser AG, Rheinstrasse 87, Postfach, 4133 Pratteln

## Pully, 1009

Services Industriels, Service des eaux, Chemin de la Damataire 13, 1009 Pully  
Population: 15 534  
Vol water supplied: 2.0\*

## Richterswil, 8805

Gas- und Wasserversorgung, Glarnerstrasse 33, 8805 Richterswil  
Tel +41 1 784 05 21  
Fax +41 1 784 14 56  
Werkleiter:  
**Werner Gamper**  
Population: 9996  
Vol water supplied: 0.85\*  
No. reservoirs: 6

Vol sewage treated: 1.8\*  
No. sewage plants: 1

## Roggwil, 4914

Gemeindebetriebe Roggwil, 4914 Roggwil  
Tel +41 63 48 40 30  
Fax +41 63 48 40 39  
Betriebsleiter:  
**Paul Schüpbach**  
Population: 3600  
Vol water supplied: 0.4\*  
No. reservoirs: 1  
Vol sewage treated: 0.4\*  
No. sewage plants: 1

## Romanshorn, 8590

Wasser- und Elektrizitätswerk, Bankstrasse 6, 8590 Romanshorn  
Director:  
**P Hauri**  
Population: 10 350  
Vol water supplied: 1.9\*

## Rüschlikon, 8803

Wasserversorgung Rüschiikon, Pilgerweg 29, 8803 Rüschiikon  
Tel +41 724 72 22  
Betriebsleiter:  
**Mathias Trachsel**  
Population: 4760  
Vol water supplied: 0.7\*  
No. reservoirs: 3

## Rüti, 8630

Gemeindewerke Rüti, Gas- und Wasserversorgung, Werkstrasse 27, 8630 Rüti  
Population: 10 387  
Vol water supplied: 1.4\*

## Saanen, 3792

Wasserversorgung Saanen, 3792 Saanen  
Tel +41 30 4 54 54  
Fax +41 30 4 64 05  
Betriebsleiter:  
**Peter Trosch**  
Population: 25 000 (Out of season: 6000)  
Vol water supplied: 2.8\*  
No. reservoirs: 9  
Vol sewage treated: 2.7\*  
No. sewage plants: 3

## St Margrethen, 9430

Wasserversorgung, Hauptstrasse 117, 9430 St Margrethen  
Tel +41 71 71 22 70  
Fax +41 71 71 57 34  
Betriebsleiter:  
Tschärner Gaudenz  
Population: 5500  
Vol water supplied: 0.75\*  
No. reservoirs: 4  
Vol sewage treated: 0.7\*

## St Moritz, 7500

Wasserversorgung Gemeinde, Via Maistra 12, 7500 St Moritz  
Tel +41 82 3 08 88  
Fax +41 82 2 12 22  
Betriebsleiter:  
**K Strasser**  
Population: 22 000 (Water)  
Vol water supplied: 1.8\*  
No. reservoirs: 8  
Vol sewage treated: 4.5\*  
No. sewage plants: 1

## Schlieren, 8952

Gas- und Wasserversorgung, Freiessstrasse 6, 8952 Schlieren  
Population: 13 079  
Vol water supplied: 2.5\*

## Sierre, 3960

Services Industriels, Service des eaux, Ch de l'Industrie 29, 3960 Sierre  
Tel +41 27 57 11 21  
Fax +41 27 55 73 91  
Directeur des Services Industriels:  
**Gilbert Fellay**  
Population: 14 550  
Vol water supplied: 3.6\*  
No. reservoirs: 5  
Vol sewage treated: 12\*  
No. sewage plants: 2

## Sion, 1950

Services Industriels, Service des eaux, Rue Industrie 43, 1950 Sion  
Tel +41 27 240 111  
Fax +41 27 222 934  
Directeur:  
**Raphael Morisod**  
Population: 25 000  
Vol water supplied: 6\*  
No. reservoirs: 5

## Solothurn, 4500

Städtische Werke Solothurn, Gas- und Wasserwerk, Roetistrasse 17, 4500 Solothurn  
Tel +41 65 219 444  
Fax +41 65 228 953  
Direktor:  
**R Pfund**  
Population: 25 000  
Vol water supplied: 2.8\*  
No. reservoirs: 3

## Spreitenbach, 8957

Bauverwaltung Spreitenbach, Wasserversorgung, Poststrasse 13, 8957 Spreitenbach  
Tel +41 56 72 86 30  
Fax +41 56 72 02 82  
Bauverwalter:  
**Leo Peterhans**  
Population: 8850  
Vol water supplied: 1.6\*  
No. reservoirs: 1  
Vol sewage treated: 2.55\*  
No. sewage plants: 1

## Stans, 6370

Wasserversorgung Stans, Fronhofenstrasse 8  
Tel +41 41 61 11 29  
Werkleiter:  
**Christen Thedy**  
Population: 8260  
Vol water supplied: 1.9\*  
No. reservoirs: 3  
Vol sewage treated: 2.7\*  
No. sewage plants: 1

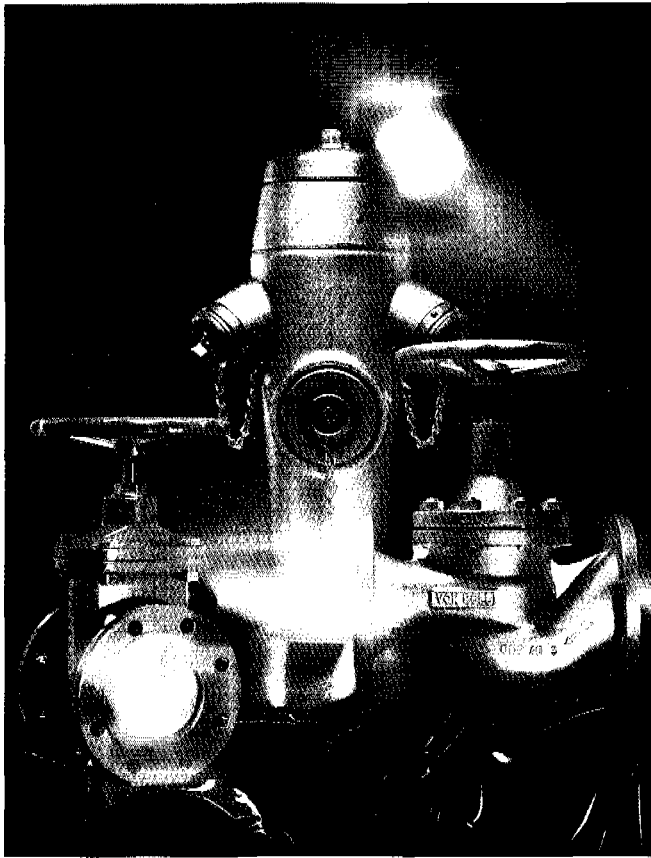
## Steckborn, 8266

Wasserversorgung, Seestrasse, 8266 Steckborn  
Tel +41 54 612494  
Fax +41 54 612480  
Director:  
**Ernst Fischer**  
Population: 3540  
Vol water supplied: 0.43\*  
No. reservoirs: 3  
Vol sewage treated: 0.45\*  
No. sewage plants: 1

## Sursee, 6210

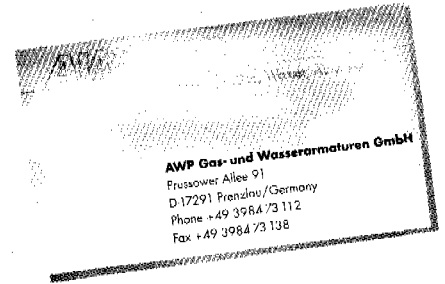
Wasserversorgung Sursee, Stadtbauamt, Luzernstrasse 1, 6210 Sursee  
Tel +41 45 23 25 25  
Fax +41 45 21 94 07  
Population: 8230  
Vol water supplied: 1.2\*  
No. reservoirs: 2  
Vol sewage treated: 1.2\*

\*million m<sup>3</sup>/year



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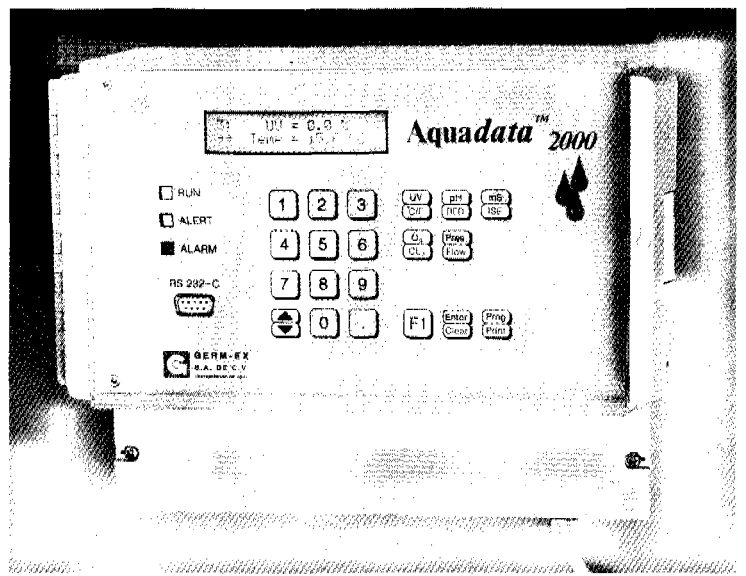
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Technology Systems

Ettenbergstrasse 18, 8907 Wettwil a.A Switzerland  
PHONE: +41 1 701 11 37 FAX: +41 1 701 19 18

No. sewage plants: 1

**Teufen, 9503**

Wasserversorgung,  
Gemeindehaus Dorf 9, 9053  
Teufen  
Tel +41 71 33 34 07  
Fax +41 71 33 00 15  
Betriebsleiter:

**W Hohl**

Population: 5000  
Vol water supplied: 0.53\*  
No. reservoirs: 8  
Vol sewage treated: 0.6\*  
No. sewage plants: 2

**Thalwil, 8800**

Gemeindewerke Thalwil,  
Gas- und Wasserversorgung,  
Dorfstrasse 10, 8800 Thalwil  
Population: 15 776  
Vol water supplied: 1.8\*

**Thun, 3601**

Energie- und  
Verkehrsbetriebe, Gas- und  
Wasserversorgung,  
Scheibenstrasse 9, Postach  
1085, 3601 Thun  
Tel +41 33 25 85 02  
Fax +41 33 25 85 30  
Direktor:

**Peter Frey**

Population: 39 975  
Vol water supplied: 5.17\*  
No. reservoirs: 5  
No. sewage plants: 1

**Uster, 8610**

Städtische Werke Uster, Gas-  
und Wasserversorgung,  
Oberlandstrasse 78, 8610  
Uster  
Population: 25 931  
Vol water supplied: 3.4\*

**Vevrey-Montreux, 1800**

Service des eaux de Vevey-  
Montreux, Quai Maria-Belgia

18, 1800 Vevey  
Population: 55 800  
Vol water supplied: 11.7\*

**Viganello, 6962**

Azienda Acqua potabile, Via  
S Frontini 1, 6962 Viganello  
Tel +41 91 51 16 92/93  
Fax +41 91 51 37 75  
Direttore:

**Fabrizio Bianchi**

Population: 6101  
Vol water supplied: 0.85\*  
No. reservoirs: 4

**Volketswil, 8604**

Gemeindewasserversorgung,  
Zentralstrasse 5, 8604  
Volketswil  
Population: 12 437  
Vol water supplied: 1.4\*

**Vouvry, 1896**

Commune de Vouvry, Service  
des eaux, 1896 Vouvry  
Tel +41 25 81 11 11  
Fax +41 25 81 28 47  
Chef des Services

Techniques:

**Paul Coppex**

Population: 2760  
Vol water supplied: 0.41\*  
No. reservoirs: 6  
Vol sewage treated: 0.34\*  
No. sewage plants: 1

**Wädenswil, 8620**

Städtische Werke Wädenswil,  
Eintrachtstrasse 24, 8620  
Wädenswil  
Tel +41 1 780 0277  
Fax +41 1 780 6985  
Betriebsleitung:

**H P Kämpfer**

Population: 19 674  
Vol water supplied: 2.38\*  
No. reservoirs: 7  
Vol sewage treated: 3.7\*  
No. sewage plants: 1

**Wallisellen, 8304**

Gemeindewerke, Gas- und  
Wasserversorgung,  
Zentralstrasse 9, 8304  
Wallisellen  
Director:

**M Wiget**

Population: 11 422  
Vol water supplied: 1.4\*  
Vol sewage treated: 3.4\*

**Wettingen, 5430**

Elektrizitäts- und  
Wasserwerk, Landstrasse 89,  
5430 Wettingen  
Tel +41 56 26 62 55  
Fax +41 56 26 62 01  
Betriebsleiter:

**B Bruggisser**

Population: 17 946  
Vol water supplied: 2.3\*  
No. reservoirs: 5

**Wettswil, 8907**

Gruppenwasserversorgung  
Amt, z Hd Herrn Josef Meier,  
Kirchgasse 55, 8907 Wettswil  
Tel +41 1 700 0468  
Präsident:

**Josef Meier**

Population: 28 000  
Vol water supplied: 2.2\*  
No. reservoirs: 2

**Wetzikon, 8620**

Gemeindewerke Wetzikon,  
Gas- und Wasserversorgung,  
Farbstrasse 5, 8620 Wetzikon  
2  
Population: 17 672  
Vol water supplied: 2.4\*

**Widnau, 9443**

Gemeinschafts-Wasserwerk  
Au-Balgach-Rebstein-  
Widnau, Diepoldsauerstrasse  
18, 9443 Widnau  
Tel +41 71 72 18 74  
Präsident:

**Walter Giger**

Betriebsleiter:  
Alb Heule  
Population: 21 000  
Vol water supplied: 2.6\*  
No. reservoirs: 7  
Vol sewage treated: 6.5\*  
No. sewage plants: 1

**Wil, 9500**

Technische Betriebe Wil, Gas  
und Wasser, Werkstrasse 1,  
9500 Wil  
Population: 16 122  
Vol water supplied: 2.3\*

**Winterthur, 8402**

Städtische Werke Winterthur,  
Postach 126, 8402 Winterthur  
Tel +41 52 267 61 61  
Fax +41 52 267 61 10  
Director:

**C Jaquet**

Population: 89 000  
Vol water supplied: 12\*  
No. reservoirs: 21  
Vol sewage treated: 21\*  
No. sewage plants: 1

**Wohlen b Bern, 3033**

Gemeindebetriebe Wohlen,  
3033 Wohlen b Bern  
Wollerau, 8832  
Wasserversorgung der  
Korporation, Hungerstrasse 1,  
8832 Wollerau  
Tel +41 1 784 0332  
Fax +41 1 786 3074  
Betriebsleiter:

**Mathias Kalin**

Population: 13 000  
Vol water supplied: 1.6\*  
No. reservoirs: 7

**Worben, 3252**

Seeländische  
Wasserversorgung SWG,  
Hauptstrasse 12, 3252  
Worben

Tel +41 32 84 04 44  
Fax +41 32 84 15 83  
Verwalter:

**F A Bleuer**

Population: 24 989  
Vol water supplied: 3.7\*  
No. reservoirs: 10

**Yverdon-Les-Bains, 1401**

Services Industriels, Eau  
Electricité et Gaz, Ancien  
Stand, Case 401 Yverdon-  
les-Bains  
Tel +41 24 23 65 55  
Fax +41 24 21 06 28  
Director:

**A Rosselet**

Population: 24 000  
Vol water supplied: 3.6\*  
No. reservoirs: 3  
Vol sewage treated: 3.5\*  
No. sewage plants: 1

**Zollikon, 8702**

Gemeindewerke Zollikon,  
Gas und Wasser, Rietstrasse  
38, 8702 Zollikon  
Population: 11 618  
Vol water supplied: 2.0\*

**Zug, 6300**

Wasserwerke Zug AG, Abt  
Gas und Wasser, Poststrasse  
6, 6300 Zug  
Population: 37 828  
Vol water supplied: 5\*

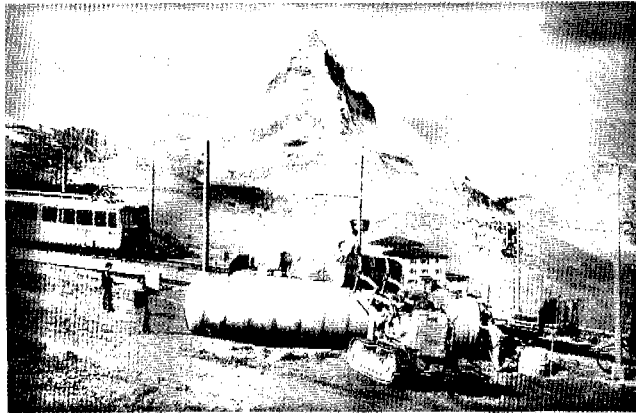
**Zürich, 8023**

Wasserversorgung Zürich,  
Hardhof 9, Postfach, 8023  
Zürich  
Tel +41 1 435 21 11  
Fax +41 1 435 25 57  
General Manager:  
**Dr Hans-Peter Klein**  
Population: 360 900  
Vol water supplied: 69\*  
No. reservoirs: 20

\*million m<sup>3</sup>/year



# CORROPROT



**CORROPROT SWITZERLAND**

CORROPROT AG  
Binzmühlestrasse 48a  
8050 Zürich  
Telefon 01 302 73 15  
Fax 01 301 39 37

CORROPROT AG  
Industriering 55  
3250 Lyss  
Telefon 032 84 73 43  
Fax 032 84 11 11

CORROPROT AG  
Hangweg 5  
4805 Brittnau  
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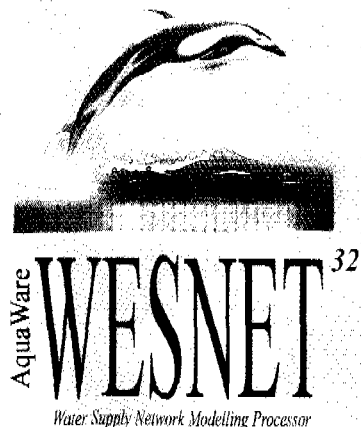
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## WESNET Version 6.00..

for more details contact AquaWare Systems on  
UK 0345 69358 (tel) or UK 01594 516066 (fax)

**AquaWare Systems**

**Government departments and regulating bodies**

**Department of the Environment**  
Romney House, 43 Marsham Street, London SW1P 3PY  
Tel +44 171 276 3000

**Water Directorate**  
Tel +44 171 276 8259  
Fax +44 171 276 8639  
Director: Dr N W Summerton

**Water Environment B (WEB)**  
(Sewage treatment, sludge disposal, bathing water), Room A414  
Tel +44 171 276 8189  
Fax +44 171 276 8639  
Director: C Byrne

**Water Quality Division (WQ)**  
Room A414  
Tel +44 171 276 8632/8802  
Fax +44 171 276 8639  
Director: John Vaughan

**Water Services Division (WSD)**  
Room A425  
Tel +44 71 276 8617  
Fax +44 71 276 8639  
Divisional Head: Hilary Chipping  
Customer installations, European standardisation:  
Tel +44 171 276 8227  
Fax +44 171 276 8639  
Director: M Williamson

**Water Sponsorship and Navigation Division (WSN)**  
Room A406  
Tel +44 71 276 8888  
Fax +44 71 276 8463  
Head of Division: Marcus Nelson

**Water Resources and Marine Division (WRM)**  
Room B446  
Tel +44 71 276 8398  
Fax +44 71 276 8639  
Director: Alan Simcock

**Directorate of Pollution Control and Waste**  
Tel +44 71 276 8080  
Fax +44 71 276 8800  
Director: R Dudding

**Drinking Water**

**Inspectorate (DWI)**  
Tel +44 171 276 8199  
Fax +44 171 276 8405  
Chief Inspector: M J Rouse

**Ministry of Agriculture, Fisheries and Food**

**River and Coastal Engineers Section**  
Eastbury House, 30-34 Albert Embankment, London SE1 7TL  
Tel +44 171 238 6640  
Fax +44 171 238 6665  
Chief Engineer: R G Purnell

**Environmental Protection Division**  
Novel House, 17 Smith Square, London SW1P 3JR  
Tel +44 171 238 5654  
Fax +44 171 238 6700  
Director: I Armstrong

**ADAS Environmental**  
Gleadthorpe Grange, Meden Vale, Mansfield, Notts NG20 9PD  
Tel +44 1623 846742  
Fax +44 1623 847424  
Head of Land Development: Chris Stansfield

**ADAS Eastern Region**  
Block C, Government Buildings, Brooklands Avenue, Cambridge CB2 2DR  
Tel +44 1233 462762  
Director: Roger Turner

**ADAS Midlands and Western Region**  
Wergs Road, Wolverhampton, West Midlands WV6 8TQ  
Tel +44 1902 754190  
Director: Colin Brown

**ADAS Newcastle**  
Kenton Bar, Newcastle-upon-Tyne, Tyne and Wear NE1 1YA  
Tel +44 191 286 9811  
Senior Consultant: Martin R Holcombe

**ADAS South Eastern Region**  
Winchester Area Office, Cromwell House, 15 Andover Road, Winchester, Hants SO23 7EN  
Tel +44 1962 63500  
Director: John Gregory

**ADAS South Western Region**

Government Buildings, Burghill Road, Westbury on Trym, Bristol, Avon BS10 6NJ  
Tel +44 1272 59100  
Director: Alan Parker  
ADAS Welsh Region  
St Agnes Road, Gabalfa, Cardiff  
Tel +44 1222 586000  
Fax +44 1222 586228  
Consultancy Centre Manager: Chris Horne

**Department of Industry**  
Laboratory of the Government Chemist  
Queen's Road, Teddington, Middlesex TW11 0LY  
Tel +44 181 943 7000  
Fax +44 181 943 2767  
Government Chemist: Dr Richard Worswick

**National Rivers Authority**  
Chairman: Lord Crickhowell  
Chief Executive: Edward Gallagher

**Head Office - Bristol**  
Rivers House, Waterside Drive, Aztec West, Almondsbury, Bristol BS12 4UD  
Tel +44 1454 624400  
Fax +44 1454 624409

**Office of Water Services (OFWAT)**  
Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
Tel +44 121 625 1300  
Fax +44 121 625 1400  
Director General: Ian Byatt

**Institutes and associations**

**British Water**  
1 Queen Anne's Gate, London SW1H 9BT  
Tel +44 171 957 4554  
Fax +44 171 957 4565  
Chief Executive: David Neil-Gallacher LVO  
Director & Secretary: John S Hills  
Director - Overseas: Anthony V Nockles

**CIWEM (The Chartered Institution of Water and Environmental Management)**  
15 John Street, London WC1N 2EB  
Tel +44 171 831 3110

Fax +44 171 405 4967  
Executive Director: Tony Bispham

**The Institution of Civil Engineers**

1-7 Great George Street, London SW1P 3AA  
Tel +44 171 222 7722  
Fax +44 171 222 7500  
Director General and Secretary: Roger Dobson OBE

**The Institution of Water Officers**

12 Summerhill Terrace, Newcastle upon Tyne NE4 6EB  
Tel +44 191 230 5150  
Fax +44 191 230 2880  
General Manager: Eric Porter

**Water Companies' Association**

1 Queen Anne's Gate, London SW1H 9BT  
Tel +44 171 222 0644  
Fax +44 171 222 3366  
Chairman: Jim McGown  
Director & Secretary: M A Swallow

**Water Services Association**

1 Queen Anne's Gate, London SW1H 9BT  
Tel +44 171 957 4567  
Fax +44 171 957 4666  
Chairman: Keith Court  
Director: Janet Langden  
Other organisations

**BETWI (Board for Education and Training in the Water Industry)**

1 Queen Anne's Gate, London SW1H 9BT  
Tel +44 171 957 4517  
Fax +44 171 957 4641  
Chairman: Ged Fisher  
Chief Executive: I C Bryan  
**British Waterways**  
Willow Grange, Church Road, Watford, Herts WD1 3QA  
Tel +44 1923 226422  
Fax +44 1923 226081  
Chief Executive: B C Dice

**CABWI (The Certification and Assessment Board for the Water Industry)**

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Fax +91 957 4641  
Chairman: Bill Fraser

\*million m<sup>3</sup>/year

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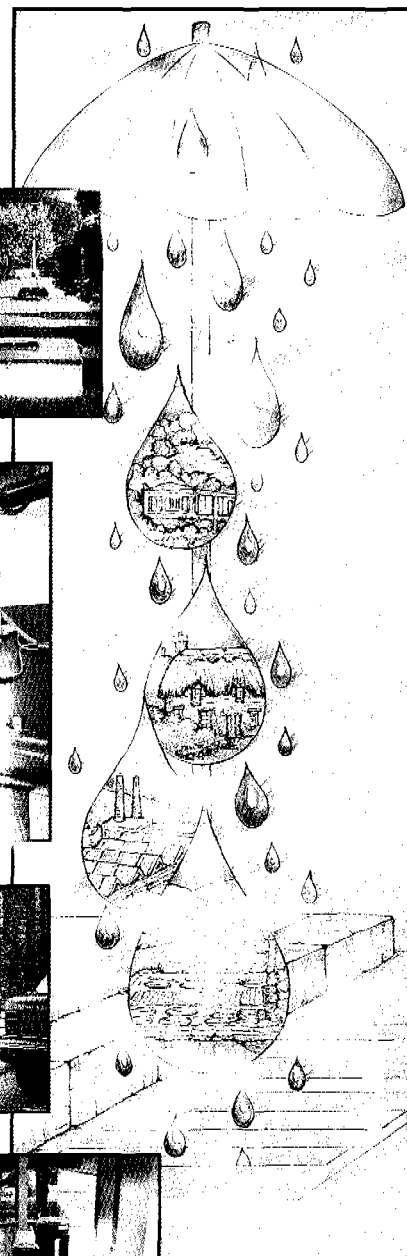
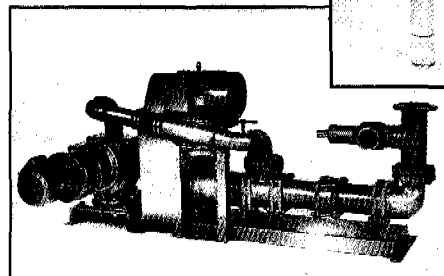
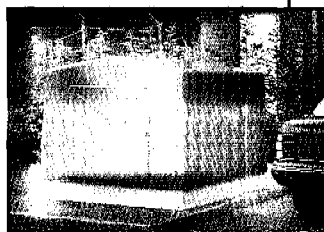
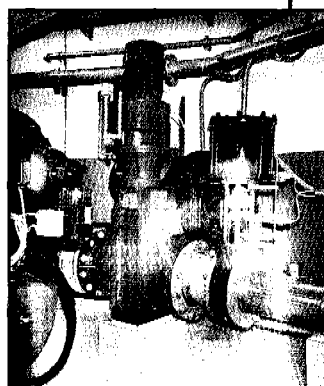
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London SW1H 9BT  
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Chief Executive: I C Bryan

**Water Research Centre (WRC)**

Medmenham, Marlow, Bucks  
SL7 2HD  
Tel +44 1491 571531  
Fax +44 1491 579094  
Managing Director: Dr John Moss

**WRc plc**

Frankland Road, Blagrove,  
Swindon SN5 8YF  
Tel +44 1793 511711  
Fax +44 1793 511712  
Business Development  
Director: David Field

**Water Training International**

Tadley Court, Tadley Common  
Road, Tadley, Basingstoke,  
Hampshire RG26 6TB  
Tel +44 1734 813011  
Fax +44 1734 817000  
Managing Director: Robert Hodge

**Water suppliers and sewage water treatment/disposal plant**

**Water service companies**

**Anglian Water plc**

Ambury Road, Huntingdon,  
Cambs PE18 6NZ  
Tel +44 1480 443000  
Fax +44 1480 443115  
Chairman:  
Bernard Henderson CBE  
Group Managing Director:  
**Alan Smith**  
Population: 5 850 000  
Vol water supplied: 408\*  
No. reservoirs: 8  
No. sewage plants: 1082

**Anglian Water Services Ltd**

Compass House, Chivers  
Way, Histon, Cambs CB4 4ZY  
Tel +44 1223 372000  
Fax +44 1223 372271  
Chairman:  
**Alan Smith**  
Managing Director:  
**John Simpson**  
Population: 5 600 000  
Vol water supplied: 415\*  
No. reservoirs: 13  
Vol sewage treated: 480\*  
No. sewage plants: 1122

**Subsidiaries:**

**Alpheus Environmental Ltd**

Cambridge Road, Bedford  
MK42 0LL  
Tel +44 1234 270344  
Fax +44 1234 357088  
General Manager:  
**Mike Everest**

**American-Anglian**

Anglian House, Ambury  
Road, Huntingdon, Cambs  
PE18 6NZ  
Tel +44 1480 443000  
Fax +44 1480 443115  
Joint Venture

**Anglian Water International Ltd**

Anglian House, Ambury  
Road, Huntingdon, Cambs  
PE18 6NZ  
Tel +44 1480 443000  
Fax +44 1480 443115  
Managing Director:  
**David Latham**

**Anglian Water Process Engineering Ltd**

Anglian House, Ambury  
Road, Huntingdon, Cambs  
PE18 6NZ  
Tel +44 1480 443000  
Fax +44 1480 443115  
Chairman:  
**Alan Smith**  
Managing Director:  
**Goran Wijkmark**

**Gibb Anglian Ltd**

Anglian House, Ambury

Road, Huntingdon, Cambs  
PE18 6NZ  
Tel +44 1480 443000  
Fax +44 1480 443115

**Grafham Carbons Ltd**

Grafham Water Treatment  
Works, Perry, Huntingdon,  
Cambs PE18 0BW  
Tel +44 1480 811911  
Fax +44 1480 812184  
Joint Venture

**North West Water Group plc**

Dawson House, Great  
Sankey, Warrington WA5 3LW  
Tel +44 1925 234000  
Fax +44 1925 233160  
Chairman:  
**Sir Desmond Pitcher**  
Chief Executive:  
**Brian Staples**

**North West Water Ltd**

Dawson House, Great  
Sankey, Warrington WA5 3LW  
Tel +44 1925 234000  
Fax +44 1925 233360  
Managing Director:  
**Derek Green**  
Population: 6 800 000  
Vol water supplied: 900\*  
No. reservoirs: 168  
Vol sewage treated: 990\*  
No. sewage plants: 616  
No. water treatment plants:  
127

**North West Water International Ltd**

Oakland House, Talbot Road,  
Old Trafford, Manchester M16  
0QF  
Tel +44 161 886 2000  
Fax +44 161 886 2038  
Principal Officer:  
**R J Ferguson**  
Population: 21 000 000  
customers worldwide  
No. reservoirs: 168 supply  
590 service  
No. wastewater plants: 619

**North West Water Process Equipment Division**

Oakland House, Talbot Road,  
Old Trafford, Manchester M16  
0QF  
Tel +44 161 886 2000  
Fax +44 161 886 2038  
Managing Director:  
**John Beckitt**

**North West Water Environmental Engineering Group**

Chadwick House, Warrington  
Road, Risley, Warrington  
WA3 6AE  
Tel +44 1925 857000  
Managing Director  
**Bob Boland**

**Northumbrian Water Group plc**

PO Box 4, Regent Centre,  
Gosforth, Newcastle upon  
Tyne NE3 3PX  
Tel +44 191 282 3151  
Fax +44 191 284 0378

**Northumbrian Water Ltd**

Abbey Road, Pity Me,  
Durham DH1 5FH  
Tel +44 191 383 2222  
Fax +44 191 384 1920  
Chairman:  
**David Cranston**  
Managing Director:  
**Dr Jon Hargreaves**  
Population: 1 200 000 (water  
supply) 2 600 000 (waste  
water)  
Vol water supplied: 156/80\*  
No. reservoirs: 132  
Vol sewage treated: 195\*  
No. sewage plants: 385

**Severn Trent plc**

2308 Coventry Road,  
Sheldon, Birmingham B26  
3JZ  
Tel +44 121 722 4000  
Fax +44 121 722 4800  
Chairman:  
**Richard Ireland**  
Chief Executive:  
**Vic Cocker**  
Population: 8 250 000  
Vol water supplied: 759 930  
megalitres/year  
No. reservoirs: 41  
No. sewage plants: 1014

**Severn Trent Water Ltd**

2297 Coventry Road,  
Sheldon, Birmingham B26  
3PU  
Tel +44 121 722 4000  
Fax +44 121 722 4800  
Chairman:  
**Roderick Paul**  
Chief Executive:  
**Vic Cocker**

**Severn Trent Water International**

Managing Director:  
**Rennie Quinn**

**Severn Trent Property**

Managing Director:  
**Paul Ludlow**

**Severn Trent Systems**

Managing Director:  
**Jim Oliver**

**Severn Trent Technology**

Managing Director  
**Ian Hislop**

**Biffa Waste Services**

Coronation Road, Cressex,  
High Wycombe, Bucks HP12  
3TZ

Tel +44 1494 521221  
Fax +44 1494 473023  
Managing Director:  
**Martin Bettington**

**Severn Trent Laboratories**

General Manager:  
**Rachael Cumyn**

**Southern Water plc**

Southern House, Yeoman  
Road, Worthing, W Sussex  
BN13 3NX  
Tel +44 1903 264444  
Fax +44 1903 262185  
Chairman:  
**W J W Courtney CBE**  
Group Managing Director:  
**M R Webster**

**Southern Water Services Ltd**

Southern House, Yeoman  
Road, Worthing, W Sussex  
BN13 3NX  
Tel +44 1903 264444  
Fax +44 1903 262100  
Managing Director:  
**W Cutting**  
Population: 2 172 000 (water  
supply) 4 118 000 (waste  
water)  
Vol water supplied: 226\*  
No. reservoirs: 4  
Vol sewage treated: 480\*  
No. sewage plants: 367

**South West Water plc**

Peninsula House, Rydon  
Lane, Exeter, Devon EX2  
7HR  
Tel +44 1392 446688  
Fax +44 1392 434966  
Chairman and Chief  
Executive:  
**K W Court**  
Managing Director:  
**W H Fraser**  
Population: 1 500 000  
Vol water supplied: 178\*  
No. reservoirs: 26  
Vol sewage treated: 146\*  
No. sewage plants: 599

**South West Water Services Ltd**

Peninsula House, Rydon  
Lane, Exeter, Devon EX2  
7HR  
Chairman and Chief  
Executive:  
**K W Court**  
Managing Director:  
**Bill Fraser**  
Population: 1 500 000  
No. reservoirs: 37  
No. sewage plants: 610

**Thames Water plc**

14 Cavendish Place, London  
W1M 9DJ  
Tel +44 171 636 8686  
Fax +44 171 436 6752  
Chairman:  
**Sir Robert Clark**

Group Chief Executive:

**Mike Hoffman**  
Population: 7 200 00 (water)  
11 700 000 (sewerage)  
Vol water supplied: 954\*  
No. reservoirs: 22  
Vol sewage treated: 1387\*  
No. sewage plants: 377

**Thames Water Utilities**

Nugent House, Vastern Road,  
Reading, Berks RG1 8DB  
Tel +44 1734 591159  
Chairman & Chief Executive:  
**Mike Hoffman**  
Managing Director:  
**Bill Alexander**  
Population: 11 500 000  
Vol water supplied: 1000\*  
No. reservoirs: 24  
Vol sewage treated: 1400\*  
No. sewage plants: 389

**Welsh Water plc**

PO Box 295, Alexandra Gate,  
Rover Way, Cardiff CF2 2UE  
Tel +44 1222 500600  
Fax +44 1222 585600  
Chairman:  
**Iain Evans**  
Chief Executive:  
Graham Hawker  
Managing Director:  
**Brian Charles**

**Dwr Cymru Welsh Water**

Plas y Ffynnon, Cambrian  
Way, Brecon, Powys LD3  
7HP  
Chairman  
**Graham Hawker**  
Managing Director:  
**Brian Charles**  
Population: 2 800 000  
Vol water supplied: 429.6\*  
No. reservoirs: 91  
No. sewage plants: 844

**Wessex Water plc**

Wessex House, Passage  
Street, Bristol BS2 0JQ  
Tel +44 117 929 0611  
Fax +44 117 929 3137  
Chairman:  
**Nicholas Hood CBE**  
Group Chief Executive:  
**Colin Skellett**

**Wessex Water Services Ltd**

Wessex House, Passage  
Street, Bristol BS2 0JQ  
Tel +44 117 929 0611  
Fax +44 117 929 3137  
Chairman and Chief  
Executive as for Wessex  
Water plc  
Director of Water Supply  
Services:  
**Ken Manley**  
Director of Waste Water  
Services:  
**Peter Try**  
Population: 1 100 000 (water)  
2 500 000 (sewerage)  
Vol water supplied: 146 600

\*million m<sup>3</sup>/year



megalitres/year  
No. reservoirs: 13  
Vol sewage treated: 292 000 megalitres/year  
No. sewage plants: 350

**Yorkshire Water plc**  
2 The Embankment,  
Sovereign Street, Leeds LS1 4BG  
Tel +44 113 234 3234  
Fax +44 113 234 2322  
Chairman (Yorks Water plc):  
**Sir Gordon Jones**  
Chairman (Yorks Water Services Ltd):  
Trevor Newton  
Population: 4 540 000  
Vol water supplied: 522\*  
No. reservoirs: 105  
(impounded) 479 (service)  
Vol sewage treated: 416\*  
No. sewage plants: 630

**Yorkshire Water Services Ltd**  
West Riding House, 67 Albion Street, Leeds LS1 5AS  
Tel +44 1532 448201  
Fax +44 1532 443071  
Managing Director of Water Services:  
**Tony Ward**  
Population: 4 500 000  
No. reservoirs: 115  
No. sewage plants: 591

## Water supply companies

**Bournemouth Water plc**  
George Jessel House,  
Francis Avenue,  
Bournemouth BH11 8NB  
Tel +44 1202 591111  
Fax +44 1202 599333  
Chairman, non-executive:  
**W K Gardener**  
Managing Director:  
**A R F Cooke**  
Population: 409 000  
Vol water supplied: 58.09\*  
No. reservoirs: 14  
No. sewage plants: 6

**Bristol Water plc**  
PO Box 218, Bridgwater Road, Bristol BS99 7AU  
Tel +44 117 966 5881  
Fax +44 117 963 4576  
Chairman:  
**Sir John Wills Bt TD**  
Managing Director:  
**J R Browning**  
Population: 1 049 000  
Vol water supplied: 119.48\*  
No. reservoirs: 153  
Vol sewage treated: 0

**Cambridge Water Company**  
41 Rustat Road, Cambridge CB1 3QS  
Tel +44 1223 403000  
Fax +44 1223 214052  
Chairman:  
**P G Shaw**  
Managing Director:  
**Robert Burgin**  
Population: 278 500  
Vol water supplied: 26.4\*  
No. service reservoir compartments: 24 (Towers: 11)  
Vol sewage treated: 0

**Chester Waterworks Company**  
Aqua House, 45 Boughton, Chester CH3 5AU  
Tel +44 1244 320501  
Fax +44 1224 316102  
Chairman:

**J A Musgrave**  
Eng Director/General Manager:  
**D L Hall**  
Population: 116 000  
Vol water supplied: 10.32\*  
No. reservoirs: 7  
Vol sewage treated:

**Cholderton and District Water Company Ltd**  
Estate Office, Cholderton, Salisbury, Wilts SP4 0DR  
Tel +44 1980 64203  
Fax +44 1980 629307  
Chairman and Managing Director:  
**H A Edmunds**  
Director:  
**F S Edmunds**  
Population: 2100  
Vol water supplied: 0.011\*  
No. reservoirs: 5

**The Colne Valley Water Company plc**  
Blackwell House, Aldenham Road, Watford, Herts WD2 2EY  
Tel +44 1923 223333  
Fax +44 1923 249395  
Managing Director:  
**James McGown**  
Population: 766 000  
Vol water supplied: 79\*  
No. reservoirs: 13

**East Surrey Water plc**  
London Road, Redhill RH1 1LJ  
Tel +44 1737 772000  
Fax +44 1737 766807  
Chairman:  
**J A Fooks**  
Managing Director:  
**P B Holder**  
Population: 326 000  
Vol water supplied: 37.7\*  
No. reservoirs: 1  
Vol sewage treated: 0

**Essex and Suffolk Water plc**  
Hall Street, Chelmsford, Essex CM2 0HH  
Tel +44 1245 491234  
Fax +44 1245 212345  
Chairman:  
**Mark Farrer**  
Managing Director:  
**A J Harding**  
Population: 1 662 000  
Vol water supplied: 171.7\*  
No. reservoirs: 50  
Vol sewage treated: 0

**Folkestone and Dover Water Services Ltd**  
The Cherry Garden, Cherry Garden Lane, Folkestone, Kent CT19 4QB  
Tel +44 1303 276951  
Fax +44 1303 276712  
Chairman:  
**John Bonomy**  
Managing Director:  
**David Dunks**  
Population: 145 000  
Vol water supplied: 20\*  
No. reservoirs: 23

**Hartlepoons Water Company**  
3 Lancaster Road, Hartlepool TS24 8LW  
Tel +44 1429 274405  
Fax +44 1429 278961  
Chairman:  
**Jeremy Ropner**  
Director, Engineer & Manager:  
**Keith Hall**  
Population: 90 000  
Vol water supplied: 15\*  
No. reservoirs: 2

Vol sewage treated: 0  
**Lee Valley Water plc**  
PO Box 48, Bishops Rise, Hatfield, Herts AL10 9HL  
Tel +44 1707 268111  
Fax +44 1707 277333  
Chairman/Managing Director:  
**James McGown**  
Population: 1 034 000  
Vol water supplied: 105\*  
No. reservoirs: 61

**Mid Kent Water plc**  
High Street, Snodland, Kent ME6 5AH  
Tel +44 1634 240313  
Fax +44 1634 242764  
Chairman:  
**Geoffrey L Baldwin**  
Managing Director:  
**Michael J Clark**  
Population: 525 000  
Vol water supplied: 35\* (average)  
No. reservoirs: 74  
Vol sewage treated: 0

**Mid Southern Water Company**  
Frimley Green, Camberley, Surrey GU16 6HZ  
Tel +44 1252 835031  
Fax +44 1252 836066  
Chairman:  
**Patrick O Packham**  
Managing Director:  
**John Mitchell**  
Population: 722 604  
Vol water supplied: 80.33\*  
No. reservoirs: 47  
Vol sewage treated: 0

**North East Water plc**  
PO Box 10, Allendale Road, Newcastle upon Tyne NE6 2SW  
Tel +44 191 265 4144  
Fax +44 191 276 6612  
Chairman:  
**Sir Derek Bradbeer**  
Managing Director:  
**J A Cuthbert**  
Population: 1 350 000  
Vol water supplied: 150\*  
No. reservoirs: 10  
Vol sewage treated: 0

**North Surrey Water Company**  
Millis House, The Causeway, Staines, Middlesex TW18 3BX  
Tel +44 1784 455464  
Fax +44 1784 451260  
Chairman/Managing Director:  
**J Jeffery**  
Finance Director:  
**D Hewitt**  
Population: 458 000  
Vol water supplied: 63\*  
No. reservoirs: 19  
Vol sewage treated: 0

**Portsmouth Water plc**  
PO Box 8, West Street, Havant, Hants PO9 1LG  
Tel +44 1705 499888  
Fax +44 1705 453632  
Chairman:  
**George Slater**  
Managing Director:  
**John Batty**  
Population: 643 000  
Vol water supplied: 67\*  
No. reservoirs: 39  
Vol sewage treated: 0

**Rickmansworth Water Ltd**  
London Road, Rickmansworth, Hertfordshire WD3 1LB  
Tel +44 1923 776633

Fax +44 1923 777413  
Managing Director:  
**James McGown**  
Operations Manager:  
**Mike Pocock**  
Population: 556 000  
Vol water supplied: 47.45\*  
No. reservoirs: 21

**South East Water Ltd**  
(incorporates Eastbourne Water plc, Mid-Sussex Water plc & West Kent Water plc)  
14 Upperton Road, Eastbourne, East Sussex BN21 1EP  
Tel +44 1323 411411  
Fax +44 1323 411412  
Chairman:  
**Dick Barnhoorn**  
Managing Director:  
**Ray Tennant**  
Population: 614 000  
Vol water supplied: 60.30\*  
No. reservoirs: 83  
Vol sewage treated: 0

**South Staffordshire Water plc**  
Green Lane, Walsall, West Midlands WS2 7PD  
Tel +44 1922 38282  
Fax +44 1922 725542  
Chairman:  
**John Richard Harris**  
Managing Director:  
**T J McAllister**  
Population: 1 250 000  
Vol water supplied: 129\*  
No. reservoirs: 38  
Vol sewage treated: 0

**The Sutton District Water plc**  
59 Gander Green Lane, Cheam, Sutton, Surrey SM1 2EW  
Tel +44 181 643 8050  
Fax +44 181 634 4461  
Chairman:  
**Andrew D Kennedy**  
Managing Director:  
**Chris Loring**  
Population: 281 000  
Vol water supplied: 22.96\*  
No. reservoirs: 8

**Tendring Hundred Water Services Ltd**  
Mill Hill, Manningtree, Essex CO11 2AZ  
Tel +44 1206 392155  
Fax +44 1206 395541  
Chairman:  
**Sir William Dugdale**  
Managing Director:  
**John Rayner**  
Population: 250 000 (summer)  
Vol water supplied: 12\*  
No. reservoirs: 9

**Three Valleys Water plc**  
PO Box 48, Bishops Rise, Hatfield, Herts AL10 9HL  
Tel +44 1707 277211  
Fax +44 1707 277377  
Chairman:  
**Sir John Page**  
Managing Director:  
**James McGown**  
Population: 2 356 000  
Vol water supplied: 256\*  
No. reservoirs: 95

**Wrexham Water plc**  
Packsaddle, Wrexham Road, Rhosyllen, Wrexham, Clwyd LL14 4DS  
Tel +44 1978 846946  
Fax +44 1978 846888  
Chairman:  
**Brian Jenkins**

Managing Director:  
**S B Howarth**  
Population: 149 600  
Vol water supplied: 17\*  
No. reservoirs: 8  
Vol sewage treated: 0

**The York Waterworks plc**  
Lendal Tower, York YO1 2DL  
Tel +44 1904 622171  
Fax +44 1904 611667  
Chairman:  
**Richard Stanley**  
Managing Director:  
**Graham Wilford**  
Population: 175 000  
Vol water supplied: 17\*  
No. reservoirs: 5  
Vol sewage treated: 0

## Other water authorities

**Ardleigh Reservoir Committee**  
*This committee is an equal partnership of Anglian Water Services Ltd and Tendring Hundred Water Services Ltd*  
Council of the Isles of Scilly Town Hall, St Mary's, Isles of Scilly TR21 0LW  
Tel +44 1720 422537/8  
Fax +44 1720 422202  
Chief Technical Officer:  
**Brian Lowen**  
Population: 1800  
Vol water supplied: 0.14\*  
No. reservoirs: 4  
Vol sewage treated: 0.1\*  
No. sewage plants: 1

**Isle of Man Water Authority**  
Tromode Road, Douglas, Isle of Man  
Tel Douglas (0624) 624414  
Fax +44 624 662437  
Engineer and Manager:  
**Norman Davies**  
Population: 70 000  
Vol water supplied: 10.22\*  
No. reservoirs: 43

**States of Guernsey Water Board**  
PO Box 30, South Esplanade, St Peter Port, Guernsey  
Tel +44 481 724552  
Fax +44 481 715094  
Engineer and Manager:  
**Colin Gaudion**  
Population: 60 000  
Vol water supplied: 5\*  
No. reservoirs: 15

**The Jersey New Waterworks Company Limited**  
Mulcaster House, Westmount Road, St Helier, Jersey, Channel Islands  
Tel Jersey (01534) 32501  
Fax +44 1534 37786  
Director:  
**John Michael Somerset Hobbs**

## THE WATER INDUSTRY IN SCOTLAND

## Government departments and regulating bodies

**Central Scotland Water Development Board**

\*million m<sup>3</sup>/year

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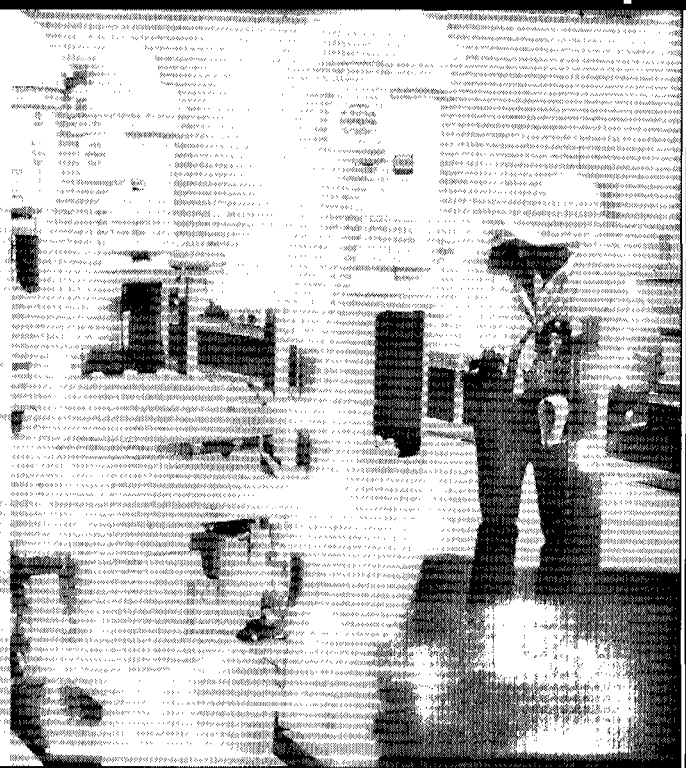
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**Balmore, Torrance by**  
Glasgow G64 4AJ  
Tel +44 1360 620511  
Fax +44 1360 620267  
Director:  
**Alexander McCredie**  
Population: Supplement  
supplies to 4 500 000  
Vol water supplied: 94\*  
No. reservoirs: 2  
Vol sewage treated: 0

**The Scottish Office**  
**Environment Department**  
New St Andrews House,  
Edinburgh EH1 3TG  
Tel +44 131 556 8400  
Fax +44 131 244 4822

## Other organisations

**Engineering Water and**  
**Waste Directorate**  
27 Perth Street, Edinburgh  
EH3 5RB  
Tel +44 131 244 3035  
Fax +44 131 244 6902  
Director and Chief Engineer:  
**Alasdair C Paton**

**Scottish River Purification**  
**Boards' Association**  
c/o Tay River Purification  
Board, 1 South Street, Perth  
PH2 8NJ  
Tel +44 1738 627989  
Fax +44 1738 630997  
Secretary/Treasurer:  
**Robert L Cowan**

## River Purification Boards

**Clyde River Purification**  
**Board**  
Rivers House, Murray Road,  
East Kilbride, Glasgow G75  
0LA  
Tel +44 1355 238181  
Fax +44 1355 264323  
Director and Clerk:  
**Mr Hugh Smith**  
Chairman:  
**Councillor Alex MacLean**

**Forth River Purification**  
**Board**  
Heriot Watt Research Park,  
Avenue North, Riccarton,  
Edinburgh EH14 4AP  
Tel +44 131 449 7296  
Fax +44 131 449 7277  
Director:  
**W Halcrow**

**Highland River Purification**  
**Board**  
Strathpeffer Road, Dingwall  
IV15 9QY  
Tel +44 1349 862021  
Fax +44 1349 863987  
Director:  
**D Buchanan**

**North East River**  
**Purification Board**  
Greyhope House, Greyhope  
Road, Aberdeen AB1 3RD  
Tel +44 1224 248338  
Fax +44 1224 248591  
General Manager/Clerk:  
**Prof D W Mackay**

**Solway River Purification**  
**Board**  
Rivers House, Irongray Road,  
Dumfries DG2 0JE  
Tel +44 1387 720502  
Fax +44 1387 721154  
Director:  
**Dr David J Tervet**

**Tay River Purification Board**  
3 South Street, Perth PH2  
8NJ  
Tel +44 1738 627989  
Fax +44 1738 630997  
Director:  
**R Allcock**  
Population: 448 115

**Tweed River Purification**  
**Board**  
Burnbrae, Mossilee Road,  
Galashiels  
Tel +44 1896 752425/754797  
Fax +44 1896 754412  
Director and River Inspector

## Local Authorities

**Borders Regional Council**  
Directorate of Water and  
Drainage Services, West  
Grove, Waverley Road,  
Melrose, Roxburghshire TD6  
9SJ  
Tel +44 1896 822056  
Fax +44 1896 822702  
Director:  
**Robert Fraser OBE**  
Population: 103 000  
Vol water supplied: 0.002\*  
No. reservoirs: 5  
Vol sewage treated: 17.8\*  
No. sewage plants: 40

**Regional Headquarters**  
Newtown St Boswells, TD6  
0SA  
Tel +44 1835 23301  
Chief Executive:  
**Kenneth Clark**

**Central Regional Council**  
Viewforth, Stirling FK8 2ET  
Tel +44 1786 442000  
Chief Executive:  
**Douglas Sinclair**

**Water Services**  
Woodlands, St Ninians Road,  
Stirling FK8 2HB  
Tel +44 1786 443000  
Fax +44 1786 463841  
Director:  
**Jim Brown**  
Population: 380 700 (water)  
272 900 (sewerage)  
Vol water supplied: 80.3\*  
No. reservoirs: 93  
Vol sewage treated: 25.5\*  
No. sewage plants: 45

**Dumfries and Galloway**  
**Regional Council**  
Council Offices, Dumfries  
DG1 2DD  
Tel +44 1387 61234  
Chief Executive:  
**Neil McIntosh CBE**

**Water and Sewerage**  
**Department**  
Marchmount House,  
Marchmount, Dumfries DG1  
1PW  
Tel +44 1387 61234  
Fax +44 1387 60780  
Director:  
**Charles Schooling**  
Population: 147 000  
Vol water supplied: 26.5\*  
No. reservoirs: 22  
Vol sewage treated: 10.5\*  
No. sewage plants: 186

**Fife Regional Council**  
Fife House, North Street,  
Glenrothes, Fife KY7 5LT  
Tel +44 1592 414141  
Fax +44 1592 414142  
Chief Executive:  
**Dr John Markland**

Population: 353 000  
Vol water supplied: 50.5\*  
Vol sewage treated: 23.25\*  
No. reservoirs: 15  
No. sewage plants: 72

**Department of Engineering**  
Fife House, North Street,  
Glenrothes, Fife KY7 5LT  
Tel +44 1592 414141  
Fax +44 1592 415059  
Director:  
**John Rowson**

**Grampian Regional Council**  
Water Services Department,  
Woodhill House Annexe,  
Westburn Road, Aberdeen  
AB9 2LU  
Tel +44 1224 682222  
Fax +44 1224 664044  
Director of Water Services:  
**James M T Cockburn**  
Population: 480 000  
Vol water supplied: 170  
megalitres/year  
No. reservoirs: 302  
No. sewage plants: 176

**Highland Regional Council**  
Regional Buildings,  
Glenurquhart Road,  
Inverness IV3 5NX  
Tel +44 1463 702542  
Fax +44 1463 702549  
Director:  
**J M C Johnstone**  
Population: 205 600  
Vol water supplied: 31.4\*  
No. reservoirs: 31  
Vol sewage treated: 27.7\*  
No. sewage plants: 340

**Lothian Regional Council**  
Regional Headquarters,  
George IV Bridge, Edinburgh  
EH1 1UQ  
Tel +44 131 469 3588  
Chief Executive:  
**Tom Aitchison**

**Department of Water and**  
**Drainage**  
55 Buckstone Terrace,  
Edinburgh EH10 6XH  
Tel +44 131 445 4141  
Fax +44 131 445 5040  
Director:  
**W R Ferguson**  
Population: 750 600  
Vol water supplied: 106\*  
No. reservoirs: 17 (supply) 7  
(compensation) 92 (service)  
Vol sewage treated: 133\*  
No. sewage plants: 42

**Orkney Islands Council**  
Council Offices, School Place,  
Kirkwall KW15 1NY  
Tel +44 1856 3535

**Department of Engineering**  
**and Technical Services**  
Director:  
**Richard Campbell**

**Shetlands Islands Council**  
Town Hall, Lerwick, Shetland  
ZE1 0HB  
Tel +44 1595 693535  
Fax +44 1595 694349  
Chief Executive:  
**Malcolm Green**

**Department of**  
**Environmental Services**  
Greenhead, Lerwick ZE1 0PY  
Tel +44 1595 696789  
Fax +44 1595 692605  
Director:  
**Martin R Hall**  
Population: 23 000  
Vol water supplied: 4.38\*

No. reservoirs: 28  
Vol sewage treated: 0

**Strathclyde Regional**  
**Council**  
Chief Executives Department,  
Strathclyde House, 20 India  
Street, Glasgow G2 4PF  
Tel +44 141 204 2900  
Fax +44 141 227 2870  
Chief Executive:  
**Sir Robert Calderwood**

**Strathclyde Water**  
419 Balmore Road, Glasgow  
G22 6NU  
Tel +44 141 355 5333  
Fax +44 141 355 5146  
Director:  
**Ernest Chambers**  
Population: 2 300 000  
Vol water supplied: 387\*  
Vol sewage treated: 365\*  
No. reservoirs: 122  
No. sewage plants: 105

**Strathclyde Sewerage**  
20 India Street, Glasgow G2  
4PF  
Tel +44 141 227 3721  
Fax +44 141 227 2485  
Director:  
**Prof Thomas A Anderson**  
Population: 2 300 000  
Vol sewage treated: 399.67\*  
No. sewage plants: 104

**Tayside Regional Council**  
Tayside House, 28 Crichton  
Street, Dundee DD1 3RA  
Tel +44 1382 23281  
Fax +44 1382 303030  
Director:  
**Crawford J Langley**

**Water Services Department**  
Bullion House, Invergowrie,  
Dundee DD2 5BB  
Tel +44 1382 562581  
Fax +44 1382 561602  
Director:  
**Roderick Rennet**  
Population: 363 000  
Vol water supplied: 45\*  
No. reservoirs: 142  
Vol sewage treated: 18\*  
No. sewage plants: 73

**Western Isles Islands**  
**Council**  
Comhairle Nan Eilean,  
Council Offices, Sandwick  
Road, Stornoway PA87 2BW  
Tel +44 1851 3773  
Fax +44 1851 5349  
Chief Executive:  
**Brian W Stewart**  
Population: 30 000  
Vol water supplied: 0.66\*  
No. reservoirs: 44  
Vol sewage treated: 0.11\*  
No. sewage plants: 153

## THE WATER INDUSTRY IN NORTHERN IRELAND

## Government departments and regulating bodies

**Department of the**  
**Environment for Northern**  
**Ireland**  
Water Service HQ  
3 Frederick Street, Belfast  
BT1 2NS

Tel +44 1232 244711  
Fax +44 1232 330790  
Chief Executive:  
**J Cowan**  
Population: 1 577 836  
Vol water supplied: 243.5\*  
No. reservoirs: 556  
Vol sewage treated: 237\*  
No. sewage plants: 940

includes

**Environmental Protection**  
**Division**  
Calvert House, 23 Castle  
Place, Belfast BT1 1FY  
Tel +44 1232 230560  
Assistant Secretary:  
**R W Rogers**

## Other organisations

**Water Service Headquarters**  
Northland House, 3 Frederick  
Street, Belfast BT1 2NS  
Tel +44 1232 244711  
Fax +44 1232 330790  
Chief Executive:  
**H R F Plester**  
Population: 1 600 000  
Vol water supplied: 249.3\*  
No. reservoirs: 55  
(impounding) 500 (service)  
Vol sewage treated: 238.71\*  
No. sewage plants: 965

Divisions

**Eastern**  
1 College Square East,  
Belfast BT1 6DR  
Tel +44 1232 328161  
Fax +44 1232 248105  
Divisional Manager:  
**D Logan**  
Population: 740 000  
Vol water supplied: 110\*  
No. reservoirs: 22  
Vol sewage treated: 125\*  
No. sewage plants: 81

**Northern**  
Academy House, 121a  
Broughshane Street,  
Ballymena BT43 6BA  
Tel +44 1266 653655  
Divisional Manager:  
**J T Haslett**  
Population: 300 675  
Vol water supplied: 40.88\*  
No. reservoirs: 156  
Vol sewage treated: 20.07\*  
No. sewage plants: 294

**Southern**  
Marlborough House, Central  
Way, Craigavon BT64 1AD  
Tel +44 1762 341100  
Fax +44 1762 344083  
Divisional Water Manager:  
**J R Cummings**  
Population: 284 495  
Vol water supplied: 50.01\*  
No. reservoirs: 127  
Vol sewage treated: 32.39\*  
No. sewage plants: 343

**Western**  
1a Belt Road, Altnagelvin,  
Londonderry BT47 2LL  
Tel +44 1504 312221  
Fax +44 1504 310330  
Divisional Manager:  
**J S McKee**  
Population: 267 600  
Vol water supplied: 46.5\*  
No. reservoirs: 131  
Vol sewage treated: 12.2\*  
No. sewage plants: 214

\*million m<sup>3</sup>/year



In the city.

The Case for Stanton Ductile: 1. Inherent **Properties** of the material. 2. Withstands exceptional internal **Pressures** and external **Loadings**.



In the country.

3. **Proven Jointing** systems. 4. **Pipes & Fittings** for every application. 5. **Long-term Performance**.



Worldwide

6. **Durable Protection** systems. 7. **Simplicity of Laying**. 8. **Overall Cost-Effectiveness**.

# The proven pipeline

Laying water pipelines is expensive.

Repair and replacement can be even more costly - especially when it brings a major city to a dead stop, or means sending main laying repair crews to inaccessible areas at short notice.

So it's important to make the right choice, first time.

Stanton Ductile Iron *IS* the right choice, because it

takes high earth and traffic loads, moves with ground settlement and still maintains integrity. It withstands handling, transportation and second corner damage. High performance joints are capable of angular deflection and longitudinal withdrawal yet are quick and easy to install.

All over the world, Stanton Ductile Iron is the proven pipeline. For specifiers with standards.



For information about Stanton's comprehensive range of Ductile Iron pipeline products Phone 0115 930 0682 or Fax 0115 930 0737

# Buyers' guide – Addresses

**ACEA (Azienda Comunale Energia & Ambiente)**

P. Le Ostiense 2  
I-00154 Roma, Italy  
Tel +39 6 579 91  
Telex 622653  
Fax +39 6 575 8095  
Contact: Franciotti Eros  
Position: Chief/Marketing Dept

**Advanced Separation Technologies**

5315 Great Oak Drive  
Lakeland  
FL 33801, USA  
Tel +1 813 687 4460  
Fax +1 813 687 9362  
Contact: Kimberley Harrell  
Position: Marketing Coordinator

**Agropromtehnika**

42a Tolebi Str  
Jambul 484039  
Kazakhstan  
Fax +7 3262 44517  
Contact: Ormbeg Dlubaev  
Airvac Inc  
4217 N Old US 31  
Rochester  
IN 46975, USA  
Tel +1 219 223 3980  
Fax +1 219 223 5566  
Contact: Mr Rich Naret  
Position: Sales Manager

**Akzo Nobel Chemicals BV**

PO Box 247  
NL-3800 AE Amersfoort  
Netherlands  
Tel +31 33 676 846  
Fax +31 33 676 132  
Contact: Mrs H Romp

**Akzo Nobel Chemicals (Water Treatment) bv**

PO Box 247  
NL-3800 AE Amersfoort  
Netherlands  
Tel +31 33 676 365  
Fax +31 33 676 157  
Contact: Mr W van Dorst  
Position: Product/Sales Manager

**Akzo Nobel NV (MPP Systems)**

Velperweg 76  
NL-6824 BM Arnhem  
Netherlands  
Tel +31 85 66 3378  
Fax +31 85 66 5819  
Contact: Mr D Th Meyer  
Position: General Manager

**Akzo-PQ Silica (Sanipor Chemical Supplier)**

PO Box 247  
NL-3800 AE Amersfoort  
Netherlands  
Tel +31 33 67 6777  
Fax +31 33 67 6169  
Contact: Ms Antoinette M Bär  
Position: Account Manager

**Alfa-Laval Separation A/S**

Maskinvej 5  
DK-2860 Soborg  
Denmark  
Tel +45 31 67 03 11  
Fax +45 31 67 21 06

Contact: Mr Anders Peniellus  
Position: Marketing Manager

**Allgemeine Industrie Vertriebs- und Beratungs GmbH (Sanipor Agent)**

Ölberggring 32b  
D-83620 Feldkirchen-Westerham  
Germany  
Tel +49 8063 77 07  
Fax +49 8063 78 87  
Contact: Mrs Csilla Pall

**AllMax Professional Solutions Inc**

22 North Main Street  
Kenton  
OH 43326, USA  
Tel +1 419 673 8863  
Fax +1 419 673 8864  
Contact: Mr Russell Maxwell  
Position: President

**Ameron**

10681 Foothill Blvd  
Suite 450  
Rancho Cucamonga  
91730 3857, USA  
Tel +1 818 683 4000  
Contact: Ms J Daleo

**Ansaldo**

Public Relations Dept  
Via Sp Caboto  
Corsico  
Milano, Italy  
Contact: Mr Pierzuigi Scotti

**Apma Production Company**

Nijnesulskii Tupik No 5  
Moscow 103064, Russia  
Contact: Mr Samsonov

**Applied Biochemists (DVGt Lakes Biochemists)**

6120 W Douglas Avenue  
Milwaukee  
WI 551107, USA  
Tel +1 414 464 8450  
Contact: Mr James C Schmidt

**Aqua Data Services Ltd**

Aquatec House  
Lineham  
Chippenham  
Wilts SN14 4PP, UK  
Tel +44 1249 890724  
Fax +44 1249 891329  
Contact: Ms A Gavrilovic-Peel  
Position: Company Secretary

**Aqua-Spec**

90 Ostend Road  
Island Park  
New York  
NY 1158, USA  
Tel +1 516 431 8973  
Contact: Mr Mark Sylvani

**Atlantis GmbH**

Gewerbepark 26-28  
D-07549  
Germany  
Contact: Mr Walter

**Badger Meter Inc**

4545 West Brown Deer Road  
Milwaukee  
WI 53223, USA  
Tel +1 414 355 0400  
Fax +1 414 355 2544  
Contact: Mr Charles L Porter Jr  
Position: Marketing Manager

**Bailey-Fischer & Porter Co (a unit of Elsag Bailey Process Automation)**

125 E County Line Road  
Warminster  
PA 18974, USA  
Tel +1 215 674 6000  
Fax +1 215 674 6740  
Contact: Mr Jon R Oliver  
Position: General Manager

**Baltic Klär Technologie GmbH**

Lambrechtshäger Weg 2  
D-18198 Klein Schwass  
Germany  
Tel +49 38207 229  
Fax +49 38207 441  
Contact: Mr Henning Siebert  
Position: Tech Geschäftsführer

**Barnstead/Thermolyne GmbH**

Saarbrückenerstr 248  
D-38116 Braunschweig  
Germany  
Tel +49 531 55545  
Fax +49 531 577276  
Contact: Ms Rosemarie Pauleweit  
Position: Secretary

**Barnstead: Distributors (address details can be found in alphabetical listings):**

Austria: Bartelt GmbH  
Belgium: Van der Heyden  
Bulgaria/Hungary/Romania: Cheminst GmbH (Chemie u. Hütte)  
Czech Republic: Wilhelm Werner  
Denmark: Struers KEBO Lab  
Ireland: Unitech Ltd  
Finland: G W Berg & Co  
France: Bioblock Scientific  
Germany: IDL & Wilhelm Werner  
Great Britain: Sanyo Gallenkamp plc  
Greece: C D Kakavoulis  
Italy: International PBI  
Netherlands: Richard van Seenus Almere BV  
Norway: Dan Meszansky A/S  
Poland: LABO-Plus  
Portugal: Izasa SA,  
Portugal  
Spain: Izasa SA, Spain  
Sweden: Struers/Kebo Lab AB  
Switzerland: Skan AG  
Turkey: Medikal-Endustriyel Sistemler

**Bartelt GmbH (Distributor for Barnstead)**

Neufeldweg 42  
A-8010 Graz  
Austria  
Tel +43 316 475328  
Fax +43 316 463828

**Barthauer Software GmbH**

Schreiberweg 26  
D-38108 Braunschweig  
Germany  
Tel +49 531 23533 0  
Fax +49 531 353600  
Contact: Ms Monike Heuster  
Position: Marketing

**Belgorodskii Kombinat Asbestocementnih**

104 Michurin Str  
Belgorod 308002, Russia  
Fax +7 07222 6 2365  
Contact: Jakov Lvov Pevzner

**G W Berg & Co (Distributor for Barnstead)**

Vapaalantie 8  
FIN-01650 Vantaa  
Finland  
Tel +358 6154 4154  
Fax +358 6154 4222

**Bioblock Scientific (Distributor for Barnstead)**

PO Box 111  
F-67403 Illkirch Cedex,  
France  
Tel +33 88 67 14 14  
Fax +33 88 67 11 68  
Contact: Mr Pierre Block  
Position: PDG

**BOC Gases**

Water Processes Group  
Deer Park Road  
London SW19 3UF, UK  
Tel +44 181 543 3911  
Fax +44 181 540 6557  
Contact: Mr Paul H Williams  
Position: Marketing Manager

**Bormet Maschinenbau GmbH & Co Kg**

Ausserhalb 24  
D-64331 Weiterstadt  
Germany  
Tel +49 6150 5098 0  
Fax +49 6150 5098 31  
Contact: Mr E Fink  
Position: Technical Director

**British Gas**

Global Gas  
3 Floor Commercial  
Licensing Dept  
59 Bryanston Street  
London W1A 2AZ, UK  
Tel +44 171 723 7030  
Contact: Mr A S Parkes

**Campipe Technologies plc**

Hoogstraat 33  
B-3665 As  
Belgium  
Tel +32 89 658 486

Fax +32 89 659 146  
Contact: Mr Ronald van Knippenberg  
Position: General Manager

**Caprari Pumps (UK) Ltd**

Caprari House  
Bakewell Road  
Orton Southgate  
Peterborough PE2 6XU, UK  
Tel +44 1733 371 605  
Fax +44 1733 371 607  
Contact: Ms Jane Broughton  
Position: Admin Manager

**Castell Safety International Ltd**

Kingsbury Road  
Kingsbury  
London NW9 8YR, UK  
Tel +44 181 700 1000  
Contact: Mr John Smith

**Chemie GmbH Bitterfeld-Wolfen**

Bereich Ionenaustauschen  
Postfach 1139  
D-06733 Bitterfeld  
Germany  
Tel +49 3493 76329  
Telex 31980-32  
Fax +49 3493 77716  
Contact: Dr Rüdiger Seidel

**Cheminst Ges.m.b.H**

Laudongasse 40  
A-1080 Wien  
Austria  
Tel +43 1 406 59 08 0  
Telex 114415 CHWIE A  
Fax +43 1 406 44 83  
Contact: Mr Walter Vincze (Dipl. Ing)

**Corroprot AG**

Binzmuhlenstr 48a  
CH-8050 Zürich  
Switzerland  
Contact: Mr Weinmann

**Crosfield Gottardi Silica (Sanipor Chemical Supplier)**

Via de Cipressi 10  
I-37033 Verona, Italy  
Tel +39 45 88 40 504  
Fax +39 45 48 10 099  
Contact: Mr F Coatti

**Cytec Industries**

Botlekweg 175  
Botlek  
NL-3197 IC Rotterdam  
Netherlands  
Tel +31 1819 95400  
Contact: Mr Cyril Wekilsky

**Dan Meszansky A/S (Distributor for Barnstead)**

Holstgate 6  
N-4 Oslo Torshov, Norway  
Tel +47 2 370788  
Fax +47 2 379585

**Danfoss A/S**

DK-6430 Nordborg  
Denmark  
Tel +45 74 88 22 22  
Telex 50599 danfss dk  
Fax +45 74 49 09 49  
Contact: Ms Lisa V Pilgaard

**Die Media GmbH**  
Werner Heisenberg Str 8-10  
D-68509 Weinheim  
Germany

**Djambulvodstroy JSC**  
11a Suleimanov Str  
Dzambul 484000  
Kazakhstan  
Fax +7 3262 44517  
Contact: Mr Imashev

**Dosapro Milton Roy**  
10 Grande Rue  
BP 5  
F-27360 Pont St Pierre,  
France  
Tel +33 32 683 000  
Contact: Mr F Charrier

**Drillwell Ltd**  
Unit 3  
Rotherham Close  
Killmars  
Sheffield, UK  
Fax +44 1379 870530

**DuPont Permasep RD Products**  
Glasgow Site  
Building 200  
PO Box 6101  
Newark  
DE 19714-6101, USA  
Tel +1 302 451 9309  
Telex 65034 30365 MCIUW  
Fax +1 302 451 9686  
Contact: Mr Len Stevens  
Position: Commercial Manager

**Ebert Ingenieure GmbH**  
Platanenstrasse 5  
D-07549 Gera  
Germany  
Fax +49 365 737 1618  
Contact: Mr Kutschke

**EI-O-Matic International**  
PO Box 223  
NL-7550 AE Hengelo  
Netherlands  
Tel +31 74 432045  
Fax +31 74 910938  
Contact: Mr H W Hajonides  
Position: Marketing Director

**Elektolyse Project BV**  
De Nieuwe Vaart 38  
NL-1401 GS Bussum  
Netherlands  
Tel +31 2159 43474  
Contact: Mr Tholen

**L'Entreprise Industrielle**  
30 rue de la Poudrette  
F-69627 Villeurbanne Cdx,  
France  
Tel +33 72 36 10 10  
Telex 340113  
Fax +33 72 36 11 99  
Contact: Mr Philippe Deprez  
Position: Chef de Service

**European Geophysical Services SA**  
2028 rue de Hamm  
L-1713 Hamm  
Luxembourg  
Tel +352 425 321  
Contact: Mr Martin Drake

**Fischer & Porter Company**  
(See Bailey-Fischer & Porter Co), UK

**Franken Plastik GmbH**  
Balbierstrasse 11  
D-90763 Fürth/Bayern  
Germany  
Tel +49 911 787 0770  
Fax +49 911 787 0777  
Contact: Mr Harald Fürst  
Position: Marketing Manager

**Friatec Ag**  
Postfach 710261  
D-68222 Mannheim  
Germany  
Tel +49 621 486 0  
Fax +49 621 486 1609  
Contact: Mr Jens Ehret  
Position: Advertising Assistant

**Galfitec-Galvano Filtertechnik GmbH**  
Georg Freitag Str 160  
D-6507 Güntersberge  
Germany  
Fax +49 39 488 200/221  
Contact: Mr Hartmann

**Gamma-Service Produktbestrahlung GmbH**  
Bautzner Strasse 67  
D-04347 Leipzig  
Germany  
Tel +49 341 242 1597  
Fax +49 341 242 1687  
Contact: Dr Gerhard Hübner  
Position: Managing Partner

**Gelmans Sciences Inc**  
Ann Arbor  
Michigan, USA  
Tel +1 313 665 0651  
Contact: Ms R Hook

**General Signal Pump Group (a unit of General Signal)**  
800 Airport Road  
North Aurora  
IL 60542, USA  
Tel +1 708 859 7000  
Fax +1 708 859 7060  
Contact: Ms Karen Blaski  
Position: Marketing Services Manager

**Glynwed Plastics International**  
De Montfort House  
Coleshill  
Birmingham B46 3BP, UK  
Tel +44 1675 467 557  
Fax +44 1675 465 977  
Contact: Mr M D Hopkinson  
Position: Marketing Development Executive

**Grundfos A/S**  
DK-8850 Boerringbro  
Denmark  
Tel +45 86 681 400  
Fax +45 86 684 245  
Contact: Mr Poul Hesselby  
Position: Advertising Manager

**GU Projects Ltd**  
Blackwell House  
Aldenham Road  
Watford  
Herts WD2 2LG, UK  
Tel +44 1923 248831  
Fax +44 1923 814239  
Contact: Mr T R Chapman  
Position: Head of Quality Assurance

**Hydraulic Engineering Metal**  
2 Promishlenaya Str  
Hersonskou Distr No 2  
Novaya Kahovka  
Ukraine  
Contact: Mr V Evosifovich

**H-20 Waste Tec (A Division of Mono Pumps Ltd)**  
Horsfield Way  
Bredbury Park  
Stockport SK6 2SU, UK  
Tel +44 161 406 7111  
Telex 669707  
Fax +44 161 406 7222  
Contact: Ms Andrea Davies  
Position: Marketing Assistant

**IDL GmbH & Co KG (Distributor for Barnstead)**  
Robert-Bosch Str 3  
D-61130 Nidderau  
Germany  
Tel +49 6187 22022  
Fax +49 6187 24523

**IMI Norgren Ltd**  
Litchfield (UK)  
Balterswil (Switzerland)  
Alpen (Germany)  
Most other European countries  
Contact: Mr J S Stebler

**Intercommunale Vennootschap Antwerpse Waterwerken (AWW)**  
Mechelsesteenweg 64  
B-2018 Antwerpen  
Belgium  
Tel +32 3 244 05 00  
Telex 32139  
Fax +32 3 244 05 99  
Contact: Ir G Merckx  
Position: General Manager

**International PBI SpA (Distributor for Barnstead)**  
Via Novara 89  
I-20153 Milano, Italy  
Tel +39 2 404 7941  
Fax +39 2 400 90010  
Contact: Mr Roberto Ligugnana  
Position: Managing Director

**ITT Flygt AB**  
PO Box 1309  
S-17125 Solna, Sweden  
Tel +46 8 627 6808  
Fax +46 8 627 6900  
Contact: Mr Björn von Euler  
Position: Corporation Commercial Manager

**Izasa SA (Distributor for Barnstead)**  
Rua Cordeiro Ferreira  
No 9  
Codex 1750 Lisboa  
Portugal  
Tel +351 1 757 07 40  
Fax +351 1 759 92 29

**Izasa SA (Distributor for Barnstead)**  
Aragoneses 13  
Poligono Industrial Alcobendas  
E-28100 Alcobendas  
Madrid, Spain  
Contact: Mr Jose Foster  
Position: Analytical Divisional Manager

**C D Kakavoullis and Co (Distributor for Barnstead)**  
10-12 Rapsanis Street  
PO Box 14092  
GR 115 27 Athens, Greece  
Tel +30 1 770 9474  
Telex 210434 COMA GB  
Fax +30 1 775 6090  
Contact: Mr Costas Kakavoullis  
Position: General Manager

**Keystone Valve Europe BV**  
Mijkenbroek 22  
NL-4824 AB Breda  
Netherlands  
Tel +31 76 549 1000  
Fax +31 76 541 7870  
Contact: Mr P J Dekker  
Position: Marketing

**KIK Kunststoff Technik**  
Alten Kesselerstr 17  
D-66115 Saarbrücken  
Germany  
Tel +49 681 9762 460  
Fax +49 681 9762 461  
Contact: Mr Alfons Kessler

**Koch Engineering**  
161 42nd Street  
New York  
NY 10017, USA  
Tel +1 212 682 5765  
Contact: Mr Mike Mutsakis

**Labo-Plus Ltd (Distributor for Barnstead)**  
Ul. Pogonowskiego 38  
01-564 Warszawa, Poland  
Tel +48 22 39 37 14  
Fax +48 22 39 59 12  
Contact: Mr Andrzej Korniliuk  
Position: Director

**Dr Bruno Lange GmbH**  
Willstaetter Str 11  
D-40549 Düsseldorf  
Germany  
Tel +49 211 5288 214  
Fax +49 211 5288 231  
Contact: Mr Probst  
Position: Export Manager

**Measurement & Control Services Ltd**  
Unit 5 Ashby's Yard  
Medway Wharf Road  
Tonbridge  
Kent TW9 1RE, UK  
Tel +44 1732 770885  
Fax +44 1732 770886  
Contact: Mr R J Evans  
Position: Managing Director

**Medikal-Endustriyel Sistemler Ltd (Distributor for Barnstead)**  
Halk Sokak 13/2 Sihhiye  
Ankara 06410, Turkey  
Tel +90 312 431 7969/433 0233  
Fax +90 312 435 0488  
Contact: Hasan Peksen  
Position: Director

**Mitramas Private Ltd (Sanipor Agent)**  
190 Middle Road  
11-06 Fortune Center  
Singapore 0718  
Singapore  
Tel +65 336 07 88  
Fax +65 336 83 36  
Contact: Mr Alan Kong

**Mitsubishi Electric UK Ltd**  
Travellers Lane  
Hatfield  
Herts AL10 8XB, UK  
Tel +44 1707 278 6100  
Contact: Mr Dave Robinson

**MWA GmbH**  
Postfach 44  
D-77871 Renchen  
Germany

**Napredak-NPI Ltd**  
87 Slatinska Str  
Sofia  
Bulgaria  
Contact: Vili Dimitrov

**Nopon Oy**  
Turvekuja 6  
FIN-00700 Helsinki  
Finland  
Tel +358 351 5700  
Fax +358 351 5620  
Contact: Mr Magnus Hasto  
Position: Managing Director

**NPO 'Tekhnergokhimprom'**  
3 Shcherbakovskaya Street  
Moscow 105318  
Russian Federation  
Tel +7 95 369 32 64  
Fax +7 95 369 33 89  
Contact: Mr Vladimir V Zhizhin  
Position: General Director

**Pannonpipe Müanyagipari Uft**  
Bajaky F u 1  
H-1211 Budapest  
Hungary  
Tel +36 1 277 4345  
Fax +36 1 277 0767  
Contact: Dr Christian Hemerka  
Position: Managing Director

**Derek Parnaby Cyclones International Ltd**  
Chilton Ind Estate  
Chilton  
Ferryhill  
Co Durham DL17 0SH, UK  
Tel +44 1388 720849  
Fax +44 1388 721415  
Contact: Mrs P I Telford  
Position: Office Manager/Director

**Pennsylvania Insert Corporation**  
PO Box 199  
Spring City  
PA 19475, USA  
Tel +1 610 948 9688  
Contact: Ms J Miller

**Phillips Driscopipe**  
2929 N Central Expressway  
Suite 300  
Richardson  
TX 75080, USA  
Tel +1 214 783 2666  
Contact: Mr Bill Nicol

**Polimer JSC**  
No 1  
1 Yevskaya Str  
Penza 440031, Russia  
Fax +7 8412 462493  
Contact: Mr Valentin V Petrov

**PS Analytical Ltd**  
Arthur House, Unit 3  
Crayfields Ind Est  
Main Road

**St Paul's Cray**  
Orpington  
Kent BR5 3HP, UK  
Tel +44 1689 891211  
Fax +44 1689 896009  
Contact: Prof P B Stockwell  
Position: Managing Director

**Puraqua Umwelanlagen GmbH**  
Lemb'ckgasse 49  
A-1234 Wien  
Austria  
Tel +43 1 866 47 0  
Fax +43 1 866 47 201  
Contact: Ms Susanne Blaha  
Position: Marketing Director

**R.S. Technical Services Inc**  
1327 Clegg Street  
Petaluma CA 94954  
PO Box 750579  
Petaluma  
CA 94975-0579, USA  
Tel +1 707 778 1974  
Fax +1 707 778 1981  
Contact: Mr FrEdEric Libet-  
Descorne  
Position: International Sales  
Co-ordinator

**Rem-Wod**  
ul Legnicka 28  
PO Box 736  
25-324 Kielce 25, Poland  
Tel +48 4141 448  
Contact: Mieczyslaw Stawecki

**Rothenberger AG**  
Gutleutstrasse 175  
D-60327 Frankfurt-am-Main  
Germany  
Tel +49 69 2400 0854  
Contact: Detlev Baumanns

**Salem Engelhard**  
245 S Mill Street  
South Lyon  
MI 48178, USA  
Tel +1 810 437 1400  
Contact: Mr Lyman  
Thornton

**Sanipor International Ltd**  
Obere Gasse 41  
CH-7000 Chur  
Switzerland  
Tel +41 81 257 0193  
Fax +41 81 257 0191  
Contact: Ms Csilla Pall

**Sanipor: Distributors (address details can be found in alphabetical listings)**  
Australia: A C Tipping  
Belgium: Akzo PQ-Silica  
France: L'Entreprise Industrielle  
Germany: Ai-Allgemeine Industrie Vertriebs- und Beratungs- GmbH  
Great Britain: Sanipor UK Ltd  
Hungary: Sanitechnik Kft  
Italy: Crosfield Gottardi Silica  
Middle East: Sanipor Middle East  
New Zealand: Works Civil Konstruktion  
Singapore: Mitramas Private Ltd  
South Africa: SCI-Silicate and Chemical Industries Ltd  
Switzerland: Sanipor International AG  
USA/Canada: Sanipor

**North America**  
**Sanipor Middle East (Sanipor Agent)**  
PO Box 4043  
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Tel +974 32 23 39/32 26 69  
Fax +974 42 43 51  
Contact: Mr George Hore

**Sanipor North America (Sanipor Chemical Supplier)**  
A Division of Crosfield Company  
101 Ingalls Avenue  
Joliet  
IL 60435, USA  
Tel +1 815 727 3651  
Contact: Mr Ron Galbraith

**Sanipor UK Ltd (Sanipor Licensor for UK)**  
Gatcombe House  
Hilsea  
Portsmouth  
Hants PO2 0TU, UK  
Tel +44 1705 69 49 00  
Fax +44 1705 69 06 06  
Contact: Mr Ian Riches

**Sanitechnik Ltd (Sanipor Licensee)**  
Lisznyai utca 15  
H-1016 Budapest  
Hungary  
Tel +36 1 156 93 91  
Fax +36 1 156 93 91  
Contact: Dr Gy'rgy Fabry  
Position: Sanipor  
Consultant

**Sanyo Gallenkamp plc (Distributor for Barnstead)**  
Park House  
Meridian East  
Meridian Business Park  
Leicester LE3 2UZ, UK  
Tel +44 116 263 0530  
Telex 347269  
Fax +44 116 263 0353  
Contact: Ms Julie French  
Position: Marketing  
Services

**Saur UK Ltd**  
22-30 Sturt Road  
Frimley Green  
Camberley  
Surrey GU16 6HZ, UK  
Tel +44 1252 837 639  
Contact: Mr H T Barnhuorn

**Wolfgang Schenk GmbH**  
Arthur Schnitzler Str 10a  
D-06886 Lutherstadt-  
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Germany  
Tel +49 3491 4469 0  
Fax +49 3491 4469 19  
Contact: Mr Wolfgang  
Schenk

**SCI-Silicate and Chemical Industries Ltd (Sanipor Agent)**  
14016 Wadeville 1422  
South Africa  
Tel +27 11 824 1973  
Fax +27 11 827 6922  
Contact: Mr Tex Murray

**Sibzvetmetenergo Joint Stock Company**  
PO Box 36  
Krasnoyarskii Krai  
Respublika Khakass  
Sayanogorsk, Russia

**Sierra Construction & Civil Engineering (UK) Ltd**  
Unit 10 Station Yard Ind  
Units  
Wilbraham Road  
Fulbourn  
Cambridge CBQ 5ET, UK  
Tel +44 1223 881222  
Fax +44 1223 881199  
Contact: Mr Richard  
Johnson  
Position: Sales Manager

**Siv GmbH**  
Am Muehlenberg 8a  
D-18334 Bad Suelze  
Germany  
Tel +49 38229 7080  
Fax +49 38229 80687  
Contact: Mr Joerg Sinnig  
Position: Geschäftsführer

**Skan AG (Distributor for Barnstead)**  
Postfach  
CH-4009 Basel  
Switzerland  
Tel +41 61 481 4444  
Fax +41 61 481 5755

**Stanton plc**  
Lows Lane  
Stanton by Dale  
Ilkeston  
Derbyshire DE7 4QU, UK  
Fax +44 115 932 9515

**STL Technology Systems**  
Ettenbergstrasse 18  
CH-8907 Wettswil aA  
Switzerland  
Tel +41 1 701 1137  
Fax +41 1 701 1918  
Contact: Mr Alejandro  
Schnyder  
Position: President

**Struers/Kebo Lab A/S (Distributor for Barnstead)**  
Roskildevej 16  
DK-2620 Albertslund  
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Tel +45 43 868788  
Fax +45 43 868794

**Struers/Kebo Lab AB (Distributor for Barnstead)**  
Domnarvqatan 4  
S-163 94 Spanga, Sweden  
Tel +46 8 621 3400  
Fax +46 8 760 3732

**Suprafilte Gesellschaft für Umweltechnik mbH**  
Hauptstrasse 4-6  
D-74321 Bietigheim  
Germany  
Tel +49 7142 42001  
Contact: Mr W Pflueger

**Teknofanghi Srl**  
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I-20063 Cernusco S/N  
Milano, Italy  
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Fax +39 2 924 5873  
Contact: Mr G Lagreca  
Position: General Manager

**Telecation Inc**  
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Morrison  
Colorado 80465, USA  
Tel +1 303 697 8080  
Fax +1 303 697 8085

Contact: Leigh Richardson  
Position: President

**Thoro NV**  
Berkebossen Laan 6  
B-2400 Mol  
Belgium  
Tel +32 14 82 99 30  
Fax +32 14 81 32 10  
Contact: Mr Ph Fourneau  
Position: Marketing  
Manager Europe

**Thunderline SA**  
BP 11  
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Tel +33 88 89 62 62  
Contact: Mr D Herault

**A C Tipping Maintenance Pty Ltd (Sanipor Licencee)**  
30 Oramzi Road  
Girraween  
NSW 2145  
Australia  
Tel +61 2 631 12 00  
Fax +61 2 688 14 58  
Contact: Mr Robert G  
Tipping

**Tour & Andersson AS**  
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N-3601 Kongsberg, Norway  
Tel +47 32 73 29 00  
Fax +47 32 73 29 99  
Contact: Mr Oddmund  
Johnrud  
Position: Sales Manager

**Trojan Technologies Inc**  
3020 Gore Road  
Ontario, Canada  
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**Tytronics Inc**  
25 Wiggins Avenue  
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MA 01730-2323, USA  
Tel +1 617 275 9660  
Fax +1 617 275 9665  
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Position: Marketing Admin

**Union Filtration a/s**  
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DK-4900 Nakskov  
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Fax +45 54 9513 01  
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Frederiksen  
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**Unitech Ltd (Distributor for Barnstead)**  
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Sheridan  
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Manager

**Utek GmbH**  
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Fax +49 340 213889  
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Position: Manager

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**Richard van Seenus Almere BV (Distributor for Barnstead)**  
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Fax +31 36 532 1308  
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Molengraaf  
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**Vodmachoborudovanie Strukturnoe Podraz**  
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Fax +7 0732 161933

**Von Roll Ltd**  
Valves Department  
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Fax +41 62 78 11 88  
Contact: Mr Burkhard  
Position: Marketing Director

**Von Roll Pressure Pipe Ltd**  
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CH-2764 Choindex  
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Fax +41 66 351 351  
Contact: Ms Karsten Bach  
Position: Sales Director

**Water & Environment Perinen Ltd**  
Tehtaankatu 4  
FIN-26100 Rauma  
Finland  
Fax +358 38 822 7225  
Contact: Mr Jarmo

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Contact: Mr Ken Manley  
Position: Director of Water  
Supply Services

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New Zealand  
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Fax +64 3 488 23 67  
Contact: Mr Harold Norden

# Buyers' guide – Categories

## Activated sludge plants

Alfa-Laval Separation  
BOC Gases

## Aeration systems, miscellaneous

BOC Gases  
H-2O Waste Tec  
Nopon Oy

## Aerators

ITT Flygt  
KIK Kunststoff Technik  
Nopon Oy

## Aluminium sulphate

Akzo Nobel Chemicals  
(Water Treatment)

## Analytical measuring devices

Cheminst  
Danfoss  
Labo-Plus  
PS Analytical  
Tytronics  
Unitech

## Analytical testing services

GU Projects

## Application software for water supply and disposal/sewage plant

AllMax Professional Solutions  
Barthauer Software  
Siv  
Telecation  
Von Roll Pressure Pipe

## Automatic control valves

Tour & Andersson

## Ball valves - plastic

Glynwed Plastics

## Biological, thermal and electrical treatment of water and sewage, treatment of sewage and sludge

Baltic Klär Technologie  
KIK Kunststoff Technik

## Booster pumps for buildings

General Signal Pump Group

## Borehole logging equipment

Aqua Data Services

## Borehole pumps

H-2O Waste Tec

## Boring pipes, tools and rods for drilling and vertical wells

Sierra Construction

## Brackish water treatment

DuPont Permasep RD Products

## Butterfly valves

Friatec  
Glynwed Plastics  
Tour & Andersson  
Von Roll

Camera inspection systems  
Campipe Technologies

Candle filter  
KIK Kunststoff Technik

## Cast iron pipes and accessories

Von Roll Pressure Pipe

## Cement mortar lining

Thoro

## Centrifugal pumps

General Signal Pump Group  
ITT Flygt

## Centrifuges

Alfa Laval Separation  
Labo-Plus  
Sanyo Gallenkamp  
Unitech

## Check valves - plastic

Friatec  
Glynwed Plastics

## Chemical feed apparatus

Bailey-Fischer & Porter

## Chemical handling and storage

Akzo Nobel Chemicals  
(Water Treatment)

## Chemical transfer pumps

Friatec

## Chemical treatment of water and sewage

Measurement & Control Services

## Chemicals for treatment of water and sewage

Akzo Nobel Chemicals  
(Water Treatment)  
Akzo-PQ Silica

## Chlorination equipment

Bailey-Fischer & Porter

## Chlorine dioxide chemicals

Akzo Nobel Chemicals  
(Water Treatment)

## Chlorine residual measuring devices

Bailey-Fischer & Porter  
Cheminst  
STL Technology Systems  
Tytronics

## Circulating pumps

Bioblock Scientific  
Friatec  
General Signal Pump Group

## Clamps, pipe joint

Tour & Andersson

## Clamps, pipe repair

Tour & Andersson

## Clarifiers

Derek Parnaby Cyclones

## Coagulators

Akzo Nobel Chemicals  
(Water Treatment)  
Akzo-PQ Silica

## Coating and lining, metal protective: cement mortar

Von Roll Pressure Pipe

## Coating and lining, metal protective: PUR (polyurethane)

Thoro  
Von Roll Pressure Pipe

## Compression fittings

Glynwed Plastics  
IMI Norgren  
Tour & Andersson

## Condensate treatment

Chemie GmbH

## Conductivity meters

Cheminst  
STL Technology Systems  
Unitech

## Construction of chemical plants for water treatment and sewage purification

GU Projects

## Consultants

Airvac

## Contractors, water and sewage treatment

Airvac  
BOC Gases

## Control devices

El-O-Matic  
IMI Norgren

## Control/data processing systems

GU Projects  
STL Technology Systems

## Cooling towers

NPO 'Tekhnergokhimprom'

## Corrosion inhibitors - scale control agents

Akzo Nobel Chemicals  
(Water Treatment)  
Akzo-PQ Silica  
NPO 'Tekhnergokhimprom'

## Data processing

Siv  
STL Technology Systems

## Dechlorination plants

Bailey-Fischer & Porter

## Deminalisation

Advanced Separation Technologies  
Barnstead/Thermolyne  
Chemie GmbH  
Cheminst  
Medikal-Endustriyel Sistemler  
Richard van Seenus Almere

## Devices for analysis

Cheminst  
Izasa (Spain)  
Dr Bruno Lange  
Richard van Seenus Almere

## Dewatering equipment

Derek Parnaby Cyclones

## Diaphragm valves

Glynwed Plastics  
Von Roll

## Disinfection units and systems

Bailey-Fischer & Porter  
STL Technology Systems

## Domestic water filters

KIK Kunststoff Technik

## Domestic water meters

Badger Meter

## Domestic water pumps

General Signal Pump Group  
Grundfos

## Drilling

Sierra Construction

## Drilling and drilled wells, mechanical equipment and construction

Sierra Construction

## Ductile cast iron pipes and fittings

Tour & Andersson  
Von Roll Pressure Pipe

## Ductile iron pipes and fittings

Tour & Andersson  
Von Roll Pressure Pipe

## Effluent water treatment plant

Advanced Separation Technologies  
Akzo Nobel NV (MPP Systems)  
Alfa-Laval Separation  
BOC Gases  
H<sub>2</sub>O Waste Tec

## Electrical processes for water and sewage treatment

Barthauer Software  
GU Projects

## Engineering

Airvac  
L'Entreprise Industrielle  
Sierra Construction

## Fecal pump units

General Signal Pump Group

## Ferrous sulphate

Akzo Nobel Chemicals  
(Water Treatment)

## Filter aids

Labo Plus

## Filter media

KIK Kunststoff Technik

## Filter media: granular activated carbon

KIK Kunststoff Technik

## Filter media: sand

Cheminst

## Filter plant equipment

NPO 'Tekhnergokhimprom'  
Richard van Seenus Almere

## Filter presses

Derek Parnaby Cyclones

## Filters and accessories, miscellaneous

Barnstead/Thermolyne

## Filters, pressure

Glynwed Plastics

## Flange adaptors

Tour & Andersson

## Float valves

Tour & Andersson

## Flow measurement

Aqua Data Services  
Badger Meter  
Bailey-Fischer & Porter  
Bioblock Scientific  
Danfoss  
STL Technology Systems  
Richard van Seenus Almere

## Flow recorders

Aqua Data Services  
Badger Meter  
Danfoss

## Foot and non return valves

Von Roll

## Gate valves

Friatec  
Tour & Andersson

## Hand pumps

H<sub>2</sub>O Waste Tec

## High pressure pumps

Friatec  
General Signal Pump Group  
Grundfos  
ITT Flygt

## Hydrants, fire

Tour & Andersson  
Von Roll

## Hydrogen peroxide

Akzo Nobel Chemicals  
(Water Treatment)

## Indicating and control systems

STL Technology Systems

## Industrial water/sewage treatment

Akzo Nobel NV (MPP Systems)  
Alfa-Laval Separation  
Chemie GmbH  
GU Projects  
Von Roll Pressure Pipe

## Inhibitors, corrosion

Akzo-PQ Silica

## Instrumentation

Badger Meter  
Danfoss  
IMI Norgren  
Izasa (Spain)

Tytronics  
Unitech

**Intake screens**  
H<sub>2</sub>O Waste Tec

**Ion-exchange equipment**  
Advanced Separation Technologies  
Barnstead/Thermolyne  
Cheminst  
Richard van Seenus Almere

**Ion-exchange materials**  
Akzo Nobel Chemicals (Water Treatment)  
Chemie GmbH  
Richard van Seenus Almere

**Ion-exchange resins**  
Chemie GmbH  
Labo-Plus  
Medikal-Endustriyel  
Sistemler  
Richard van Seenus Almere

**Ion-exchange/neutralisation/stabilisation, miscellaneous equipment for**  
Advanced Separation Technologies

**Iron removal plants**  
Gamma-Service

**Laboratory equipment**  
Advanced Separation Technologies  
Barnstead/Thermolyne  
Bioblock Scientific  
Cheminst  
Friatec  
Izasa (Spain)  
Labo-Plus  
Medikal-Endustriyel  
Sistemler  
Sanyo Gallenkamp  
Unitech

**Laboratory supplies and apparatus**  
Cheminst  
Izasa (Spain)  
Dr Bruno Lange  
Unitech

**Lapofloc pac**  
Akzo Nobel Chemicals (Water Treatment)

**Level measuring systems**  
Danfoss

**Macerators**  
H<sub>2</sub>O Waste Tec

**Measurements and analysis, instruments for**  
Cheminst  
Dr Bruno Lange  
PS Analytical  
Tytronics

**Mechanical treatment of water and sewage**  
Alfa-Laval Separation  
Bormet Maschinenbau

**Mechanically operated fixed screens**  
Bormet Maschinenbau

**Membrane filters**  
Labo-Plus  
Richard van Seenus Almere

**Membrane filtration**

**equipment**  
Labo-Plus  
Medikal-Endustriyel  
Sistemler  
Richard van Seenus Almere

**Membranes for ultrafiltration**  
Cheminst  
Labo-Plus

**Meter reading and immediate billing**  
Badger Meter

**Meters**  
Badger Meter  
Danfoss

**Meters, water recording**  
Badger Meter

**Meters, water turbine**  
Badger Meter

**Meters, water, current**  
Aqua Data Services

**Meters, water, displacement**  
Badger Meter

**Meters, water, flow, electromagnetic**  
Aqua Data Services  
Bailey-Fischer & Porter  
Danfoss

**Meters, water, flow, ultrasonic**  
Danfoss

**Meters-flow indicating, Integrating and recording**  
Aqua Data Services  
Badger Meter

**Mobile water desalting plants**  
Akzo Nobel NV (MPP Systems)

**Mobile water treatment plants**  
Measurement & Control Services  
Medikal-Endustriyel  
Sistemler

**Monitoring equipment**  
Aqua Data Services  
Cheminst  
Dr Bruno Lange  
PS Analytical  
STL Technology Systems  
Tytronics  
Richard van Seenus Almere

**Non return valves and foot valves in brass, cast iron, plastic**  
Tour & Andersson

**Odour control and abatement**  
Akzo Nobel Chemicals (Water Treatment)

**Odour control equipment**  
BOC Gases

**Oil separators**  
Akzo Nobel NV (MPP Systems)

**Oxygen meters**  
Bioblock Scientific  
Cheminst

Danfoss  
Dr Bruno Lange

**Ozonisers & ozonisation plants**  
BOC Gases

**Packaged sewage treatment plant**  
Alfa-Laval Separation  
Baltic Klär Technologie  
H<sub>2</sub>O Waste Tec

**pH and oxidation reduction recorders**  
Bioblock Scientific  
Dr Bruno Lange

**pH control using carbon dioxide**  
BOC Gases

**Pipe cleaning**  
Sanitechnik

**Pipe distribution, ductile iron**  
Von Roll Pressure Pipe

**Pipe distribution, polybutylene**  
Sierra Construction

**Pipe distribution, polyethylene**  
Airvac  
Sierra Construction

**Pipe distribution, pvc**  
Airvac

**Pipe fittings, distribution**  
Von Roll Pressure Pipe

**Pipe fittings, service**  
Sierra Construction  
Tour & Andersson

**Pipe flanges**  
Von Roll Pressure Pipe

**Pipe jointing seals/gaskets**  
Sanitechnik  
Von Roll Pressure Pipe

**Pipe, pipe joints and fittings**  
Von Roll Pressure Pipe

**Pipes**  
Von Roll Pressure Pipe

**Plastic pipes and fittings**  
Friatec  
Glynwed Plastics

**Pollution control measurement**  
Dr Bruno Lange

**Polyaluminium chloride**  
Akzo Nobel Chemicals (Water Treatment)

**Polyethylene sheeting - high density**  
Utek

**Potabilisation plants**  
ACEA

**Pressure indicators**  
Aqua Data Services

**Pressure reducing valves**  
Tour & Andersson

**Programmable logic controllers**  
STL Technology Systems

**Progressing cavity pumps**  
H<sub>2</sub>O Waste Tec

**Propeller pumps**  
Friatec  
General Signal Pump Group  
ITT Flygt

**Pump column pipe**  
Caprari Pumps (UK)  
General Signal Pump Group

**Pumping plant**  
Grundfos

**Pumps**  
Caprari Pumps (UK)  
Friatec  
General Signal Pump Group  
Grundfos  
H<sub>2</sub>O Waste Tec

**Pumps for reverse osmosis**  
Grundfos

**Pumps for solar heating**  
Grundfos

**Pumps for special purposes**  
General Signal Pump Group  
Grundfos

**Pumps, centrifugal**  
Caprari Pumps (UK)  
Friatec  
General Signal Pump Group  
Grundfos  
ITT Flygt

**Pumps, chemical feed & dosing**  
General Signal Pump Group  
Grundfos

**Pumps, deep well**  
Caprari Pumps (UK)  
General Signal Pump Group  
Grundfos  
H<sub>2</sub>O Waste Tec

**Pumps, drives**  
Friatec

**Pumps, metering**  
Teknofanghi

**Pumps, portable**  
Grundfos  
ITT Flygt

**Pumps, submersible**  
Caprari Pumps (UK)  
General Signal Pump Group  
Grundfos  
H<sub>2</sub>O Waste Tec  
ITT Flygt  
Teknofanghi

**Pumps, sump**  
Caprari Pumps (UK)  
Friatec  
General Signal Pump Group  
Grundfos

**Pumps, turbine**  
Caprari Pumps (UK)  
General Signal Pump Group

**PUR (Polyurethane) lining**  
Von Roll Pressure Pipe

**PVC and PE fittings**  
Friatec  
Glynwed Plastics

**PVC gate valves**  
Friatec

**Regeneration salt for water softening**  
Akzo Nobel Chemicals

**Relief valves**  
Tour & Andersson

**Repair clamps**  
Tour & Andersson

**Reverse osmosis**  
Cheminst  
DuPont Permasep RD Products  
Sanyo Gallenkamp  
Richard van Seenus Almere

**Reverse osmosis equipment**  
Cheminst  
DuPont Permasep RD Products  
Richard van Seenus Almere

**Reverse osmosis equipment and membranes**  
Barnstead/Thermolyne  
Cheminst  
DuPont Permasep RD Products  
GU Projects  
Labo-Plus  
Richard van Seenus Almere

**Reverse osmosis systems**  
Barnstead/Thermolyne  
Cheminst  
DuPont Permasep RD Products  
Richard van Seenus Almere

**River water intakes**  
H<sub>2</sub>O Waste Tec

**Rotating biological contactors**  
Baltic Klär Technologie

**Sampling equipment**  
Bioblock Scientific

**Screens and sieves miscellaneous**  
Bormet Maschinenbau  
H<sub>2</sub>O Waste Tec  
Derek Parnaby Cyclones

**Self priming pumps**  
General Signal Pump Group

**Separators, solids from liquids**  
Derek Parnaby Cyclones

**Sewage pumping stations**  
Airvac  
H<sub>2</sub>O Waste Tec  
ITT Flygt

**Sewage pumps**



**Friatec**  
 General Signal Pump  
 Group  
 H<sub>2</sub>O Waste Tec  
 ITT Flygt

**Sewage treatment plants**  
 Alfa-Laval Separation  
 Baltic Klär Technologie  
 BOC Gases  
 H<sub>2</sub>O Waste Tec

**Sewer flood grouting**  
 Sanipor International

**Sludge beneficial re-use**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Sludge dewatering**  
 Alfa-Laval Separation  
 Derek Parnaby Cyclones  
 Teknofanghi

**Sludge fixed and mobile treatment plants**  
 Derek Parnaby Cyclones

**Sludge pumps**  
 General Signal Pump  
 Group  
 ITT Flygt  
 Teknofanghi

**Sludge recycling**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Sludge thickening**  
 Alfa-Laval Separation  
 Derek Parnaby Cyclones  
 Teknofanghi

**Sludge treatment equipment**  
 Alfa-Laval Separation  
 Bioblock Scientific  
 Derek Parnaby Cyclones  
 Teknofanghi

**Sluice valves**  
 Tour & Andersson

**Slurry pumps**  
 General Signal Pump  
 Group  
 ITT Flygt

**Sodium chloride for water softening**  
 Akzo Nobel Chemicals

**Softeners, ion-exchange**  
 Advanced Separation  
 Technologies  
 Chemie GmbH  
 Cheminst  
 Richard van Seenus Almere

**Softening chemicals**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Solenoid valves**  
 Bioblock Scientific  
 Glynwed Plastics  
 IMI Norgren

**Solid/liquid separation**  
 Bormet Maschinenbau  
 Derek Parnaby Cyclones

**Stabilisation plants**  
 Gamma-Service

**Sterilisation and oxidation plants miscellaneous**

Gamma-Service

**Sterilising equipment and chemicals oxidation plants**  
 Gamma-Service

**Strainers**  
 Badger Meter  
 Tour & Andersson

**Submersible centrifugal pumps, deep well pumps**  
 General Signal Pump  
 Group  
 ITT Flygt

**Sulphuric acid**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Sump pumps**  
 Friatec  
 General Signal Pump  
 Group  
 Grundfos

**Swimming pool chemicals**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Swimming pool water disinfection**  
 Akzo Nobel Chemicals  
 (Water Treatment)

**Tanks**  
 Barnstead/Thermolyne  
 Labo-Plus

**Telemetering equipment**  
 STL Technology Systems

**Television equipment for inspection**  
 R.S. Technical Services

**Temperature controls**  
 STL Technology Systems

**Temperature measurement equipment**  
 Labo-Plus  
 STL Technology Systems

**Treatment of odours from sewage systems**  
 BOC Gases

**Treatment of portable water/disinfection; sodium chlorite/hydrogen peroxide**  
 Chemie GmbH  
 Measurement & Control  
 Services

**Treatment of sewage sludge**  
 Baltic Klär Technologie

**Turbidimeters**  
 Bioblock Scientific

**Turnkey plants**  
 BOC Gases  
 GU Projects

**Ultrafiltration**  
 Barnstead/Thermolyne  
 Cheminst  
 GU Projects  
 Labo-Plus  
 Medikal-Endustriyel  
 Sistemler

**Ultrapure water systems**  
 Barnstead/Thermolyne  
 Cheminst  
 Labo-Plus  
 Medikal-Endustriyel  
 Sistemler  
 Richard van Seenus Almere

**Ultraviolet disinfection**  
 Bailey-Fischer & Porter  
 Cheminst  
 International PBI  
 STL Technology Systems

**Vacuum pumps**  
 Airvac  
 Friatec  
 Labo-Plus

**Vacuum sewer systems**  
 Airvac

**Valve actuators, valve automation for drinking water & waste water**  
 El-O-Matic  
 IMI Norgren  
 Keystone Valve Europe

**Valves**  
 Airvac  
 Bioblock Scientific  
 Friatec  
 Keystone Valve Europe  
 Von Roll

**Valves, actuators**  
 El-O-Matic  
 IMI Norgren  
 Keystone Valve Europe

**Valves, air relief**  
 Tour & Andersson

**Valves, ball**  
 Keystone Valve Europe

**Valves, butterfly**  
 Friatec  
 Keystone Valve Europe  
 Tour & Andersson

**Valves, cast-iron, ductile iron, bronze**  
 Keystone Valve Europe  
 Tour & Andersson  
 Von Roll

**Valves, check**  
 Franken Plastik  
 Friatec  
 Keystone Valve Europe  
 Tour & Andersson

**Valves, control**  
 Keystone Valve Europe  
 Tour & Andersson

**Valves, electrically operated**  
 El-O-Matic  
 Keystone Valve Europe  
 Von Roll

**Valves, float**  
 Tour & Andersson

**Valves, gate**  
 Friatec  
 Keystone Valve Europe  
 Tour & Andersson  
 Von Roll

**Valves, hydraulically operated**  
 Tour & Andersson  
 Von Roll

**Valves, plastic**  
 Glynwed Plastics

**Valves, pressure regulating**  
 Tour & Andersson

**Valves, tapping**  
 Von Roll  
 Von Roll Pressure Pipe

**Variable speed drive**  
 General Signal Pump  
 Group

**Waste pumps**  
 Friatec  
 General Signal Pump  
 Group  
 Grundfos

**Waste water treatment (elimination of heavy metals)**  
 Advanced Separation  
 Technologies  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Chemie GmbH

**Waste water treatment processes (general)**  
 ACEA  
 Advanced Separation  
 Technologies  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Akzo Nobel NV (MPP  
 Systems)  
 Alfa-Laval Separation  
 Baltic Klär Technologie  
 Barthauer Software  
 Nopon Oy  
 Puraqua

**Waste water/sewage treatment (removal of odours detoxication)**  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Akzo Nobel NV (MPP  
 Systems)

**Water analysis equipment**  
 Cheminst  
 Dr Bruno Lange  
 Tytronic

**Water jet pumps**  
 Grundfos

**Water management and sanitary engineering**  
 Gamma-Service  
 Sierra Construction

**Water measurement**  
 Aqua Data Services  
 Badger Meter  
 Barnstead/Thermolyne  
 Danfoss  
 STL Technology Systems

**Water meters and water gauges**  
 Badger Meter  
 Danfoss

**Water plant engineering**  
 NPO 'Tekhnergokhimprom'

**Water purification**  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Akzo Nobel NV (MPP  
 Systems)  
 Cheminst  
 Labo-Plus

Medikal-Endustriyel  
 Sistemler  
 NPO 'Tekhnergokhimprom'  
 Sanyo Gallenkamp

**Water softeners**  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Chemie GmbH  
 Cheminst  
 Medikal-Endustriyel  
 Sistemler

**Water supply systems**  
 Barthauer Software  
 Grundfos  
 Sierra Construction

**Water supply, distribution and treatment**  
 ACEA  
 GU Projects  
 Intercommunale  
 Vennootschap Antwerpse  
 Sierra Construction  
 Von Roll Pressure Pipe  
 Wessex Water

**Water testing equipment - chemical analysis**  
 Cheminst  
 Dr Bruno Lange  
 PS Analytical  
 Tytronic

**Water treatment and waste water purification, miscellaneous special chemical**  
 Akzo Nobel Chemicals  
 (Water Treatment)  
 Chemie GmbH

**Water treatment monitors**  
 Dr Bruno Lange  
 STL Technology Systems

**Water treatment plants**  
 Akzo Nobel NV (MPP  
 Systems)  
 BOC Gases  
 GU Projects  
 Measurement & Control  
 Services

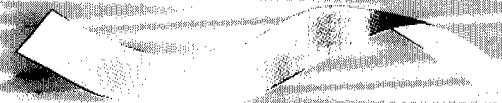
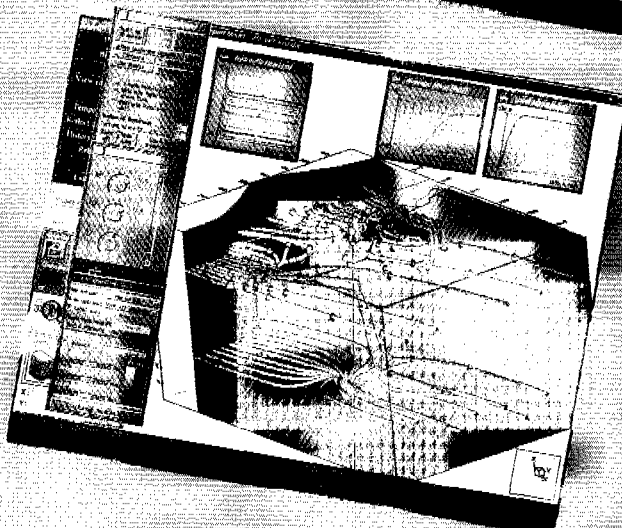
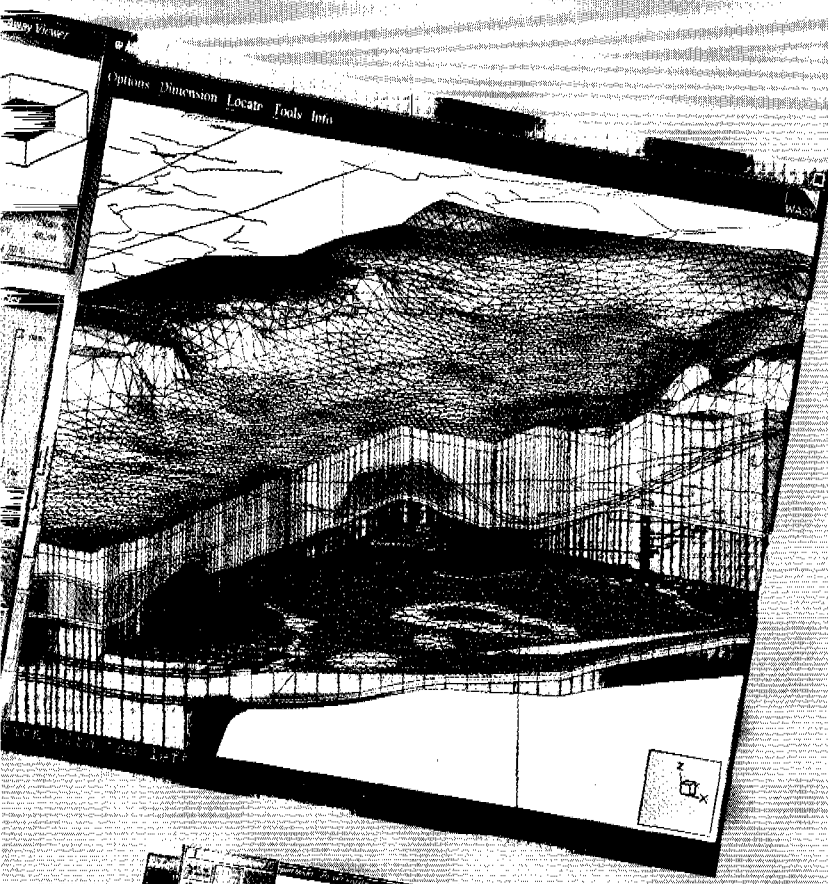
**Water/sewage treatment plant operations**  
 ACEA

**Waterproof membranes**  
 Utek

**Weatherproof computers and data capture units**  
 STL Technology Systems

**Wedge gate valves**  
 Friatec  
 Tour & Andersson

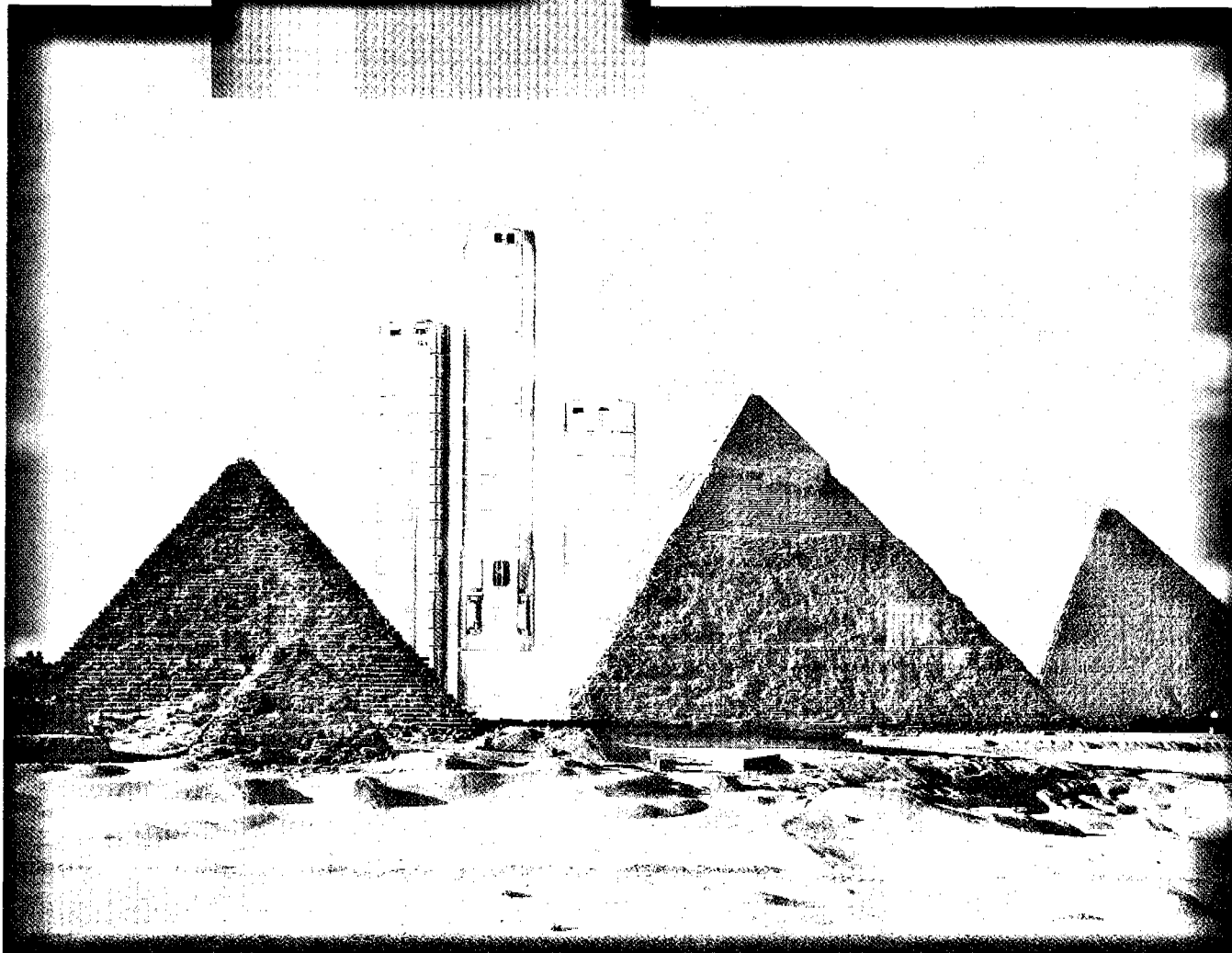




**W**

**WASY**

**DURABILITY  
IN  
PERSPECTIVE...**



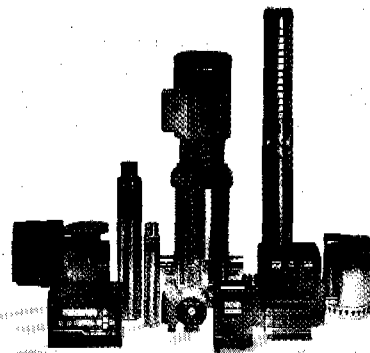
**GRUNDFOS PUMPS - STRENGTH AND  
QUALITY UNSURPASSED!**

Millions of Grundfos pumps are on the job 24 hours a day, around the globe. Some of them have been for 30 years. Because every single Grundfos pump has been designed for years of troublefree operation, even in the most demanding circumstances. It may not quite compare with the pyramids, but the perspective is there...

**GRUNDFOS**



Leaders in Pump Technology



AS MARKETING A/S