



Evidence of Stronger Systems

World Water Week
August 2019

#WASHagenda





Agenda
For **Change**

Our vision



Agenda for Change members are strengthening systems in more than 20 countries





2018 – 2019 Accomplishments



**Our moderator:
Eleanor Allen
Water For People**

Building Blocks for WASH systems



Institutional
Arrangements &
Coordination



Service Delivery
Infrastructure



Monitoring



Planning



Finance



Regulation &
Accountability



Water Resource
Management



Learning &
Adaptation



Case studies

What changed in the system?

How do you know?

Key takeaway



Case study: Uganda

Presenter: Ceaser Kimbugwe, WaterAid

Mobilising Government Leadership To Strengthen WASH Governance And Accountability



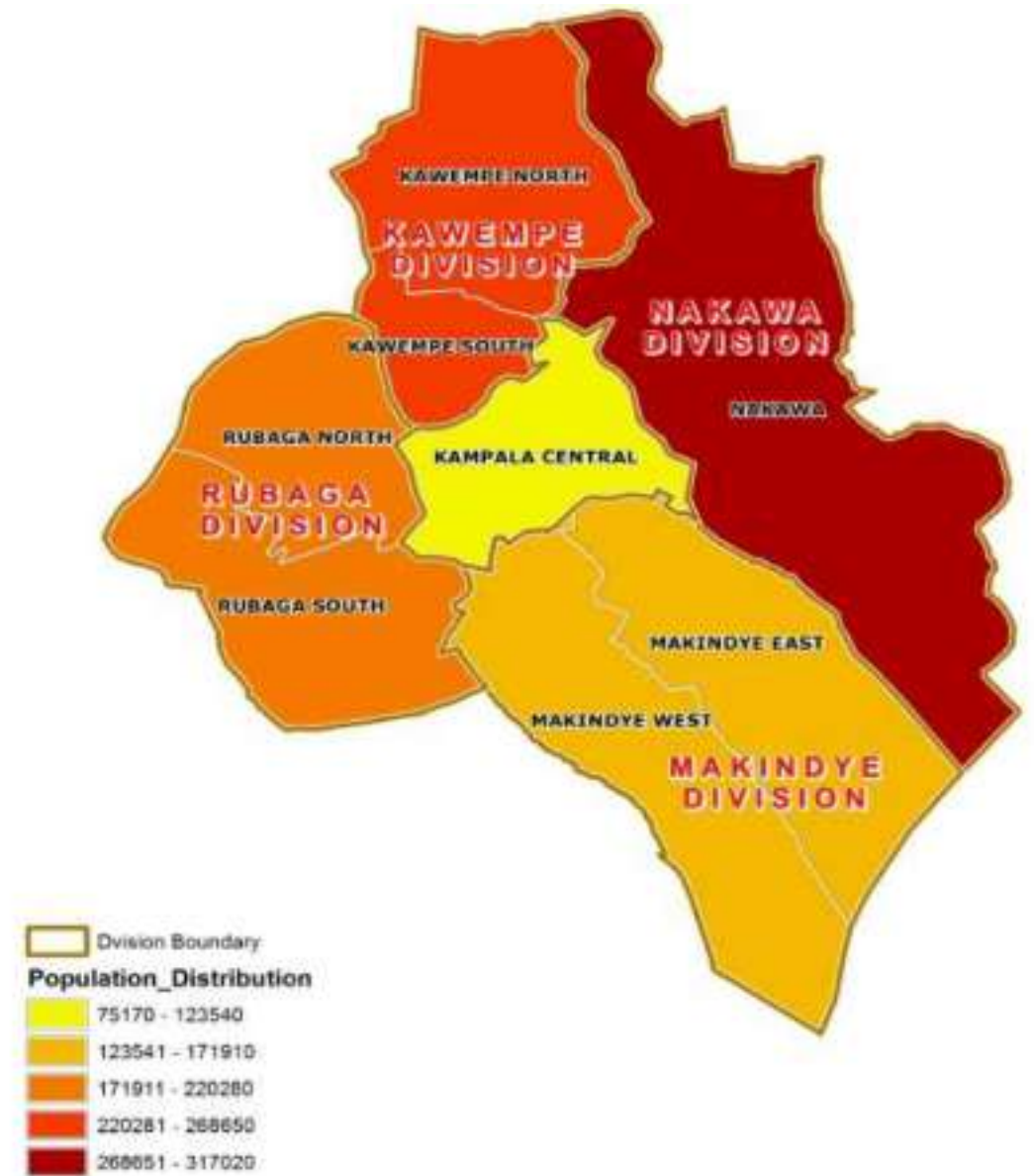
Presenter: Ceaser Kimbugwe



Background

High rate of urbanization (5.6% per annum) with a population of 1.6 million people (residents) and over 5 million people (day time)

Historical Power & Political contestation between the Political & Technical leadership



Our Response



Strengthening government leadership: coordination, integration, city-wide planning and cross-learning

A Mayors Forum composed of 09 Mayors created to spearhead coordinated actions

Changes in the system

1. Better coordination between the political and technical leadership
2. Change in attitude and practices by political leaders



Evidence of change

1. Signed resolution by Mayors forming a WASH Forum
2. Memorandum of Understanding
3. Sanitation Ordinance (*Sewerage and FSM Regulation*) passed in March 2019



Key takeaway

WASH Governance Assessment Tool has been developed by the Forum:



WATER, SANITATION AND HYGIENE (WASH) GOVERNANCE
ASSESSMENT FRAMEWORK FOR KAMPALA CAPITAL CITY
AUTHORITY AND NEIGHBOURING URBAN MUNICIPALITIES

- ✓ To compare the state of WASH in respective municipalities and facilitate peer learning
- ✓ Inform resource allocation and programme design within the GKMA
- ✓ Monitor WASH performance and change overtime
- ✓ Provide entry points for civic engagement and accountability feedback





Case study: Madagascar

Presenter: Kelly Alexander, CARE



National Government Leadership for WASH Enabling Environment in Madagascar



BushProof



Background



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44%



42%

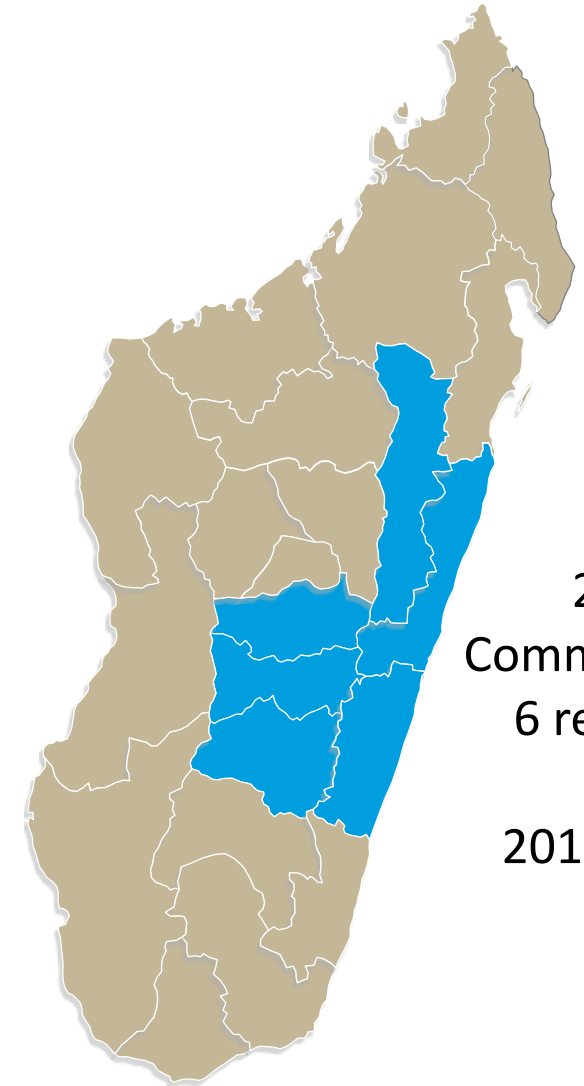


Weak WASH governance, monitoring, and management capacities

Approach

1. Strengthen governance and monitoring
2. Increase engagement of private sector in WASH;
3. Accelerate adoption of healthy behaviors and use of WASH services

Designed with the Sanitation and Water for All (SWA) Collaborative Behaviors in mind



250
Communes in
6 regions
2017-2022

RANO-WASH's SWA Building Blocks

Sector
Planning

Financing
Strategy

Sector
Coordination
& Learning

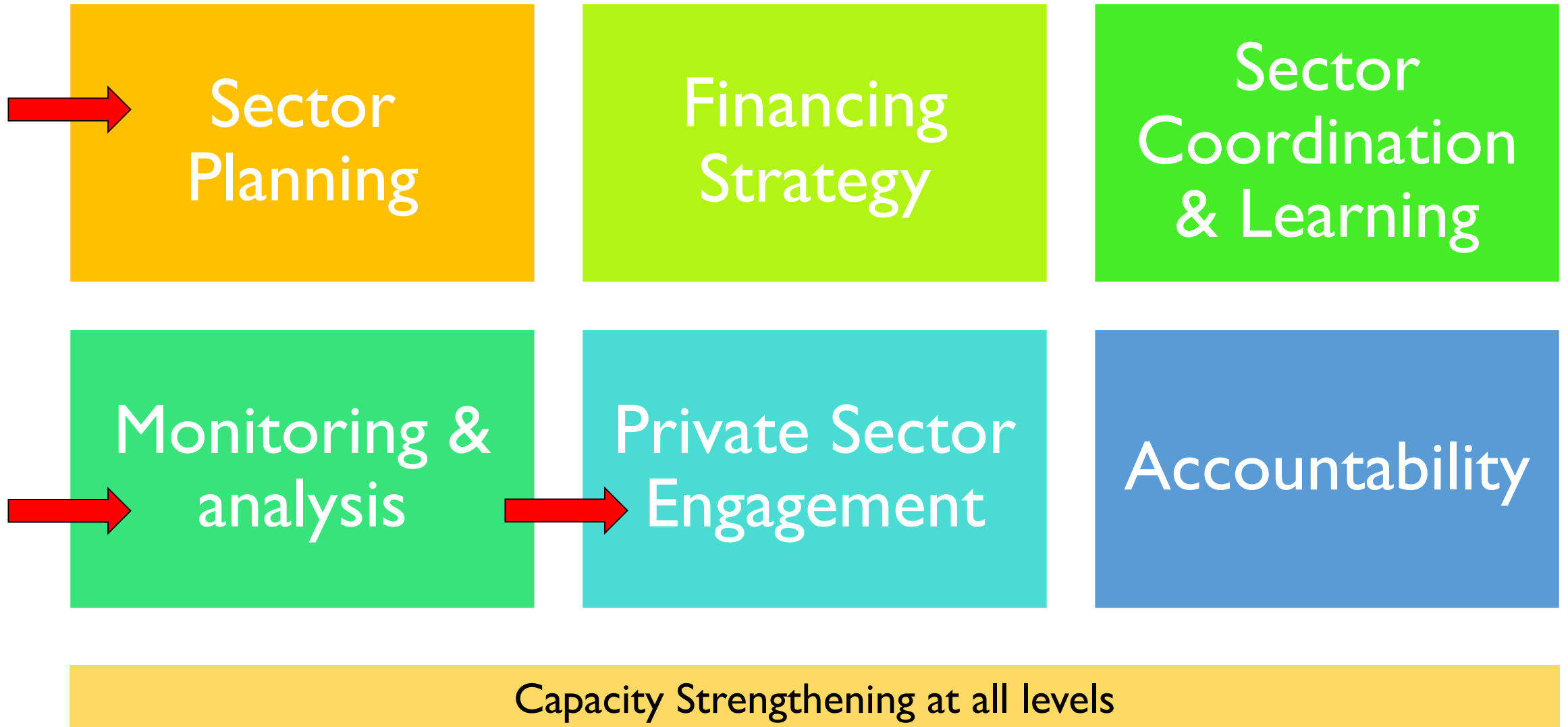
Monitoring &
analysis

Private Sector
Engagement

Accountability

Capacity Strengthening at all levels

RANO-WASH's SWA Building Blocks



Sector Planning



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Before

- National strategy (2013 – 2018) needs to be updated with the involvement of all WASH actors at regional and national levels: including Private sector and CSOs.
- Strategy not based on national, up-to-date data

Currently

- Sector plan nearly finalized by Ministry of Water, Energy and Hydrocarbons
- Sector plan informed by coverage data; Plan for continually updating
- Facilitated consultation sessions
- Development of Financing strategy currently in process (including looking at “Life Cycle cost” analysis)

Monitoring and Analysis



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Before

- Data was only collected by individual actors, or in specific regions
- There was little coordination
- There was little sharing of data

Currently

- RANO and partners working with the Ministry to have one National Database
- Protocol for data-flow from district level to national level defined
- WASH actors and municipalities in the regions where RANO WASH is updating data in the national system quarterly.

Private Sector Engagement



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Before

- Government systems not equipped for regulating private sector WASH actors
- Private sector WASH actors may or may not have a sustainable / profitable / equitable model
- Financing options limited – for both private sector and for households to access WASH from private sector

Currently

- RANO and partners have assisted in the development of systems and protocols for the Government to regulate private sector actors
- RANO and partners working with private sector WASH actors to develop and modify service delivery models
- RANO and partners working on feasible financing options (for users and private sector WASH actors)

SAFE WATER FOR ALL



Commune
(Public Partner)

Local Cooperation Structures
(Communal and sublevel Authorities, Private Sector Actors, CSOs)

PPP Model:
"Build – Invest – Operate"

Operate, Co-Finance (10-15%) and Maintenance Contract

Taxes

Construction cost (80-90%)

Build-Invest Contract

Build capacity

Activate demand

Build accountability



Lenders

Access capital

Private Partner

User charges

Subscription contract

Provide water



Users

Private connection
Social connection
Sanitary bloc

VSLA, MFIs



Access capital

Example Water Supply

Challenges



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- Government turnover and structural changes make progress slow
- Monitoring / reporting successes of working with the government: measuring advocacy gains, measuring plans, policies, protocols
- Measuring / demonstrating multi-partner efforts (contribution vs attribution)
- How do we get donors excited about contributions to the building blocks?

“Let’s measure stunting to see if it reduces within 3 years”



“Let’s work on strengthening systems so reliable water and sanitation is available for this and the next generation”



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Misaotra Tompoko
Thank You



BushProof





Case study: Bolivia

Presenter: Kim Lemme, Water For People



ACHIEVING EVERYONE FOREVER IN SAN
PEDRO, BOLIVIA
WE DID IT!

Water For People
Agenda For Change Breakfast
Stockholm World Water Week 2019

BACKGROUND

- 2006: Water For People & Instituto de Capacitación para el Desarrollo early work
- 2008 – 2011: Establishment of District WASH Office
- 2012 – 2018: Everyone Forever model



THE ROAD TO EVERYONE FOREVER



SYSTEMS- STRENGTHENING

- Establishment of District WASH Office
- Planning activities
- Finance
- Monitoring service levels

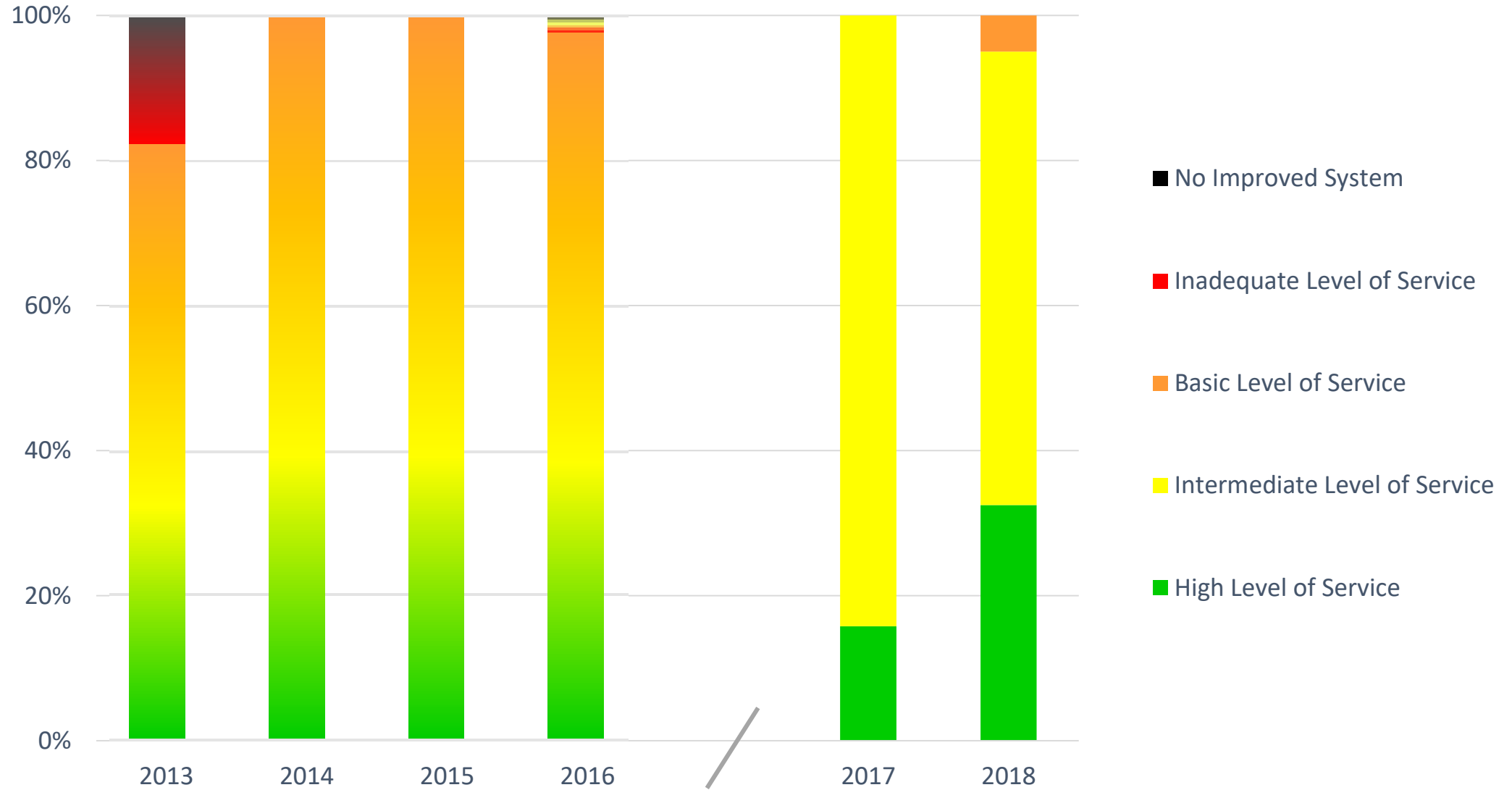


EVIDENCE OF CHANGE

- District WASH Office completely funded by municipal budget
- All Everyone and Forever milestones **met** and **maintained**
 - 2013: full coverage at community level
 - 2017: full coverage at community, public institution, and household levels
 - 2018: sustainable services
- Oversight only phase: no external investment & preparing for full exit



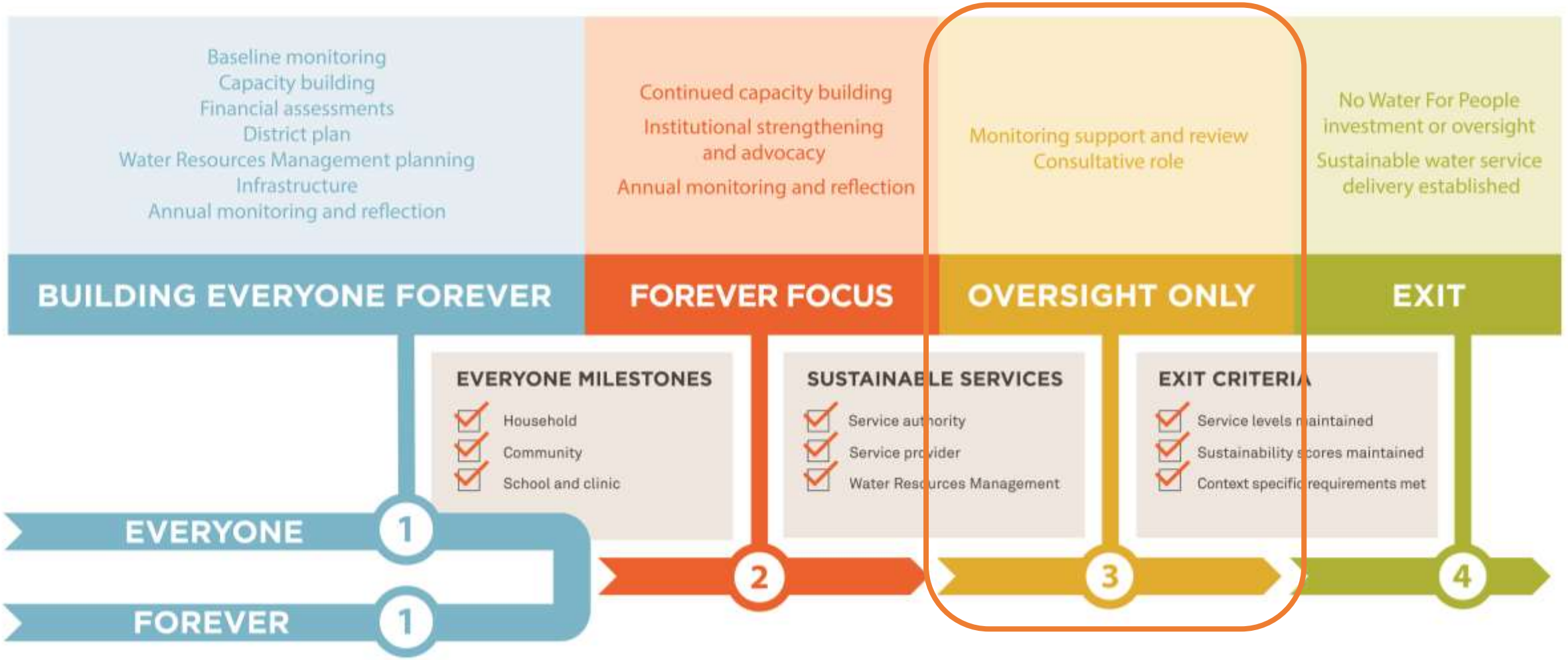
Community Water Point Level of Service in San Pedro



SUSTAINABILITY OF SERVICES

Sustainable Services Checklist Indicators		Results: Level of Sustainable Services		
		2017	2018	2019
Service authority	Structure	High	High	High
	Finances	Basic	High	High
	Management	High	High	High
	Monitoring	High	High	High
Service provider	Structure	High	High	High
	Finances	Basic	Intermediate	Intermediate
	O&M	Intermediate	High	High
WRM	WRM	Intermediate	High	High

THE ROAD TO EVERYONE FOREVER



NEXT STEPS

- National policy to mandate district WASH offices in all 341 municipalities
- Ensuring district-level water quality labs have affordable and sustainable testing solutions
- Ensuring efficiency during transition of monitoring to government
- Balanced support during oversight only phase of exit



KEY TAKEAWAYS

- Everyone Forever is possible!
- Systems-strengthening must be the shared vision
- Government must lead
- Delivering Everyone Forever can be challenging with highly restricted, time-bound funding streams





TERCERA LEY
(Principios de acción y reacción)

Todo cuerpo que ejerce una fuerza (acción) sobre otro cuerpo ejerce a su vez una fuerza (reacción) de igual magnitud y en la misma dirección pero de sentido contrario.

$F = -F'$

INTELECTUALES
EIBF
EAU
FRE



water for people
EVERYONE • FOREVER

SANITATION FINANCE

Water For People
Agenda For Change Breakfast
Stockholm World Water Week 2019



BACKGROUND



4 million people
in rural areas

6 CLEAN WATER
AND SANITATION



APPROACH

We employ a **market-based** approach to implement sanitation initiatives that accelerate progress in three markets:

- Rural communities
- Small towns
- Urban areas



Bring information to consumer ensure integral development of sanitation

Promote, motivate, certificate and control participation of suppliers. Monitor and control quality of products and services

Local Government

Bring installation, operation and management services under standards of quality



Sustainable Sanitation

Ask information and sustainable sanitation options

Bring information, education and financial options

Civil society
Private sector

Searching, improve, training. Promote develop to suppliers and operators

WHAT CHANGED?

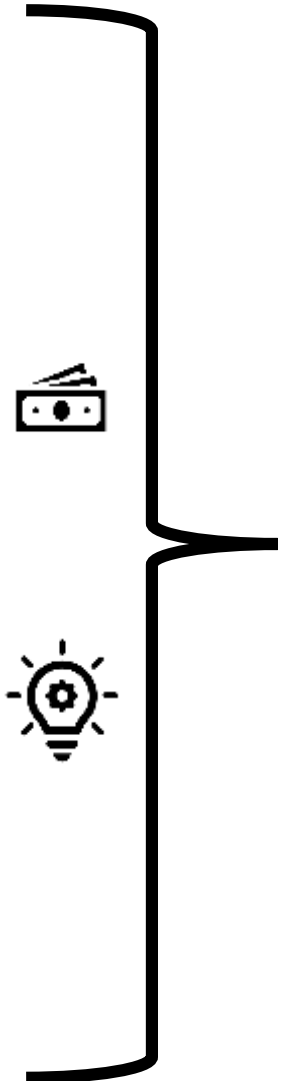
We define progress toward sustainable sanitation services as families having affordable options for:

- 01** Bathrooms that are desirable now and in the future
- 02** Contractors who provide services for building, emptying, and repairing toilets
- 03** Services for safely managing waste that are regulated to protect public health and the environment



EVIDENCE OF CHANGE

ASOMIF



COLLABORATIVE PLATFORM



MFI



MFI



MFI



Microfinance Institutions



NEXT STEPS

PATH TO SCALING SANITATION



Demo!

**A good toilet
for health, dignity**

**Order now,
installed in 2 days**



WASH SYSTEMS
academy

Introducing the WASH Systems Academy

Jeske Verhoeven, IRC

26 August 2019, Agenda for Change breakfast, Stockholm

- Interactive online training platform
- Free of charge
- Aims to assist WASH sector professionals apply a WASH systems strengthening approach
- Available on www.washsystemsacademy.org
- Follow any course on your phone, computer or offline



Basic course

WASH System Strengthening: the basics

Duration: 16 hours for completion within 2 weeks

Structure: Total of 9 sessions

Content: water, sanitation and hygiene

Availability: Starting 16 September

The basic course's learning objectives are to understand:

- The WASH systems strengthening approach, how and why it was developed
- How to apply the WASH systems strengthening approach



Specialist course

Building blocks of sustainable WASH systems

Duration: 16 hours for completion within 2 weeks

Structure: Total of 11 sessions

Content: water, sanitation and hygiene

Availability: Starting 8 December

The learning objectives specialist courses:

- Apply WASH systems strengthening approach in your own work
- Support others to apply WASH systems strengthening

Log in on www.washsystemsacademy.org

The image shows a screenshot of a web browser displaying the login page for the WASH Systems Academy. The browser's address bar shows the URL washsystemsacademy.org/login/index.php. The page features a central logo consisting of a multi-faceted geometric shape in shades of blue and green. Below the logo, the text "WASH SYSTEMS academy" is displayed in a large, bold, sans-serif font. To the left of the logo is a "Sign In" form with fields for "Username" and "Password", a "Log in" button, and a link for "Forgotten your username or password?". Below the main text is a green button that says "Not yet registered? Click here for more information and registration." At the bottom of the page, there is a dark footer with the "IDC" logo and the text "Supporting water sanitation" on the left, and the email address "training@icrwash.org" on the right. On the right side of the page, there are two course cards. The top card has a green background and a circular progress indicator showing "66%". The text on the card reads "WASH SYSTEM STRENGTHENING: THE BASICS". The bottom card has an orange and yellow background and a circular progress indicator showing "47%". The text on the card reads "THE BUILDING BLOCKS OF SUSTAINABLE WASH SYSTEMS".

Building strong WASH systems together

Sign In

Username
Username

Password
Password

Log in

Forgotten your username or password?

WASH SYSTEMS
academy

Not yet registered? Click here for more information and registration.

66%

WASH SYSTEM
STRENGTHENING: THE BASICS

47%

THE BUILDING BLOCKS OF
SUSTAINABLE WASH SYSTEMS

IDC Supporting water sanitation

training@icrwash.org



A variety of activities

SESSION 2: From broken pumps to lasting systems



After completing this session you will know:

- some of the main challenges in the WASH sector
- why and how the WASH systems strengthening approach was developed.

Average estimated session duration: 1–1.5 hours

Your progress ?

- ANIMATION: It's about WASH systems strengthening
- CONCEPT: The world we live in
- PODCAST: It's about strengthening systems
- CASE: A growing movement
- CONCEPT: The vision
- QUIZ: Test your knowledge on the SDGs
- CONNECT: Start thinking WASH systems
- CREATE: Presenting the main issues



OPTIONAL: If you want to know more





See animations, infographics, videos

The screenshot displays the WASH Systems Academy course interface. On the left is a navigation menu with the following items: The basics, Participants, Badges, Welcome!, Session 1, Session 2 (highlighted), Session 3, Test 1, Session 4, Session 5, and Session 6. The main content area features a breadcrumb trail: Home > My courses > The basics > Session 2 > ANIMATION: It's about WASH systems strengthening. Below this is a video player titled "ANIMATION: It's about WASH systems strengthening" with a play button icon. The video thumbnail shows a group of people in a meeting, with a large "2030" graphic. Below the video player, there is a question box with the text: "Watch the animation (1.5 min) which highlights the key issues in the WASH sector and how the WASH systems strengthening approach can address these complex issues. Download the transcript here." The question is: "True or false? Securing the human right to safe water and sanitation is not just an issue of access, but also of sustainability." The options are "True" and "False". A "Check" button is located at the bottom of the question box.



Listen to short podcasts with WASH experts

The screenshot shows the WASH Systems Academy interface. At the top left is a menu icon and the logo 'WASH SYSTEMS academy'. At the top right, the user 'Jeske Verhoeven' is identified as a 'Participant'. A left-hand navigation menu lists: 'The basics', 'Participants', 'Badges', 'Welcome!', 'Session 1', 'Session 2' (highlighted), 'Session 3', 'Test 1', 'Session 4', and 'Session 5'. The main content area features a breadcrumb trail: 'Home > My courses > The basics > Session 2 > PODCAST: It's about strengthening systems'. Below this, the title 'WASH system strengthening: the basics' is displayed. The current page title is 'PODCAST: It's about strengthening systems'. A text block states: 'In this podcast (5 mins), Patrick Moriarty, CEO of IRC, discusses why and how the systems strengthening approach was developed.' Below the text is a SoundCloud player for 'IRC_WASH EP 1.1 - It's about strengthening systems'. A quiz question is overlaid on the bottom right: 'In the podcast, what is said to be the main motivation to start thinking about WASH service delivery as a system?'. The options are: a. There is not enough funding available for WASH services, b. There is unequal access to WASH services, c. Infrastructure is not sustainable, d. There is not enough political attention given to WASH services. A 'Check' button is at the bottom of the quiz box.



Connect with other professionals in forum discussions

WASH system strengthening: the basics

Home

My courses

The basics

Session 8

CONNECT: Leaving no one behind in practice



Search forums

CONNECT: Leaving no one behind in practice



Display replies flat, with oldest first

Monday, 8 April 2019, 4:33 PM



Share your views.

CONNECT: Leaving no one behind in practice

Discussion forum content showing a list of posts with titles like "Discussion: Leave no one behind in reach as many as possible?" and "Discussion: Leave no one behind in reach as many as possible?".



Do quizzes, exercises, answer polls...

A screenshot of a web browser displaying a quiz interface. The browser's address bar shows the URL: washsystemsacademy.org/mod/quiz/attempt.php?attempt=253&cmid=96&page=1. The page title is 'QUIZ: Hygiene promotion'. The interface features a sidebar on the left with a menu of items: 'The basics', 'Participants', 'Badges', 'Welcome!', 'Session 1', 'Session 2', 'Session 3', 'Test 1', 'Session 4', 'Session 5', 'Session 6' (highlighted), and 'Test 2'. The main content area is titled 'WASH system strengthening: the basics' and includes a breadcrumb trail: 'Home > My courses > The basics > Session 6 > QUIZ: Hygiene promotion'. The current question is 'Question 2', which is 'Not yet answered' and 'Marked out of 1.00'. The question text is 'Do I need clean water for handwashing?'. Below the question, it says 'Select one:' followed by two radio button options: 'a. No.' and 'b. Yes.'. To the right of the question is a 'Quiz navigation' section with a grid of buttons numbered 1 through 11. Button 2 is highlighted. Below the grid is a 'Finish attempt ...' link. At the bottom of the page, there are 'Previous page' and 'Next page' buttons. The Windows taskbar is visible at the bottom of the screenshot, showing the search bar and various application icons.



Read short texts

basics: CONCEPT: The build... x

washsystemsacademy.org/mod/page/view.php?id=54

WASH SYSTEMS


Jeska Verhoeven
Participant

The basics
Participants
Badges
Welcome!
Session 1
Session 2
Session 3
Test 1
Session 4
Session 5
Session 6
Test 2

Home > My courses > The basics > Session 3 > CONCEPT: The building blocks of sustainable WASH systems

WASH system strengthening: the basics

CONCEPT: The building blocks of sustainable WASH systems

 There are many elements that determine the strength of a WASH system to deliver sustainable services for all. We have divided them into nine dynamic and overlapping building blocks (see below).

The WASH system can be defined as all the actors and factors involved in the delivery of WASH services.

A WASH systems strengthening approach is a strong and resilient national and local strategy that works by applying the systems thinking approach.

Which statement about the building blocks is true?

Select one:

- a. The core element of systems strengthening is that for WASH services to be delivered, all the building blocks must be working perfectly.
- b. The WASH system is composed of 11 building blocks.
- c. Putting building blocks in place is a one-off activity.
- d. The precise number of building blocks and their definitions are subjective (we have defined it as nine building blocks).

Check



Create your own materials

CREATE: Presenting the main issues



Visible groups: All participants Display replies flat, with oldest first

Monday, 17 December 2018, 11:25 AM



How would you convince an organisation that's investing its money in building [WASH infrastructure](#) that WASH services are more than just shiny new pumps? How would you explain to them that they also need to invest in sustaining WASH access in the long term?

Instructions:

- Create a presentation on the main issues in the WASH sector in two or three PowerPoint slides.
- You can use the PowerPoint template as a basis and adapt it.
- To complete this activity, upload your presentation by replying to this message.

If you can't use PowerPoint, you can also share your presentation in another format. The maximum attachment size is 10 MB.

 [PPT_CREATE_Presenting the main issues.pptx](#)

[Permalink](#) | [Reply](#)

Registration is now open

- **Basic course: WASH system strengthening**
- 16 – 27 September 2019
- 7 - 18 October 2019
- 18 - 29 November 2019

- **Specialist course: Building blocks of sustainable WASH systems**
- 8-19 December 2019

- More information on <https://www.ircwash.org/wash-systems-academy>



Knowledge sharing platform developed to strengthen capacities on WASH system strengthening

Its for WASH professionals and beyond; from students to CSO's, decision makers....

Collaborative platform: free and open to all

Offers short, intensive self-paced 16 hour courses

Can be used in combination with workshops, trainings, events and meetings



WASH SYSTEMS
academy

training@ircwash.org

washsystemsacademy.org

www.ircwash.org/wash-systems-academy

Building strong WASH systems together

Want to try it out or talk on collaboration?

Come to Holland pavilion to try it out or e-mail training@ircwash.org

Learn more about the Agenda for Change
www.washagendaforchange.net
Follow the conversation at #WASHagenda

